



OVC Fact Sheet

MARCH 2003

OFFICE FOR VICTIMS OF CRIME TRAINING AND TECHNICAL ASSISTANCE CENTER

Over the past two decades, the victim service field has grown from grassroots volunteer groups to a network of professional organizations. The mission of the Office for Victims of Crime Training and Technical Assistance Center (OVC TTAC) is to support the development of the field by increasing the Nation's capacity to provide crime victims with skilled, capable, and sensitive assistance. OVC TTAC achieves this using comprehensive, high-quality training and technical assistance resources for victim service providers, advocates, and allied professionals.

What OVC TTAC Offers

OVC TTAC pursues its mission through a variety of coordinated training and technical assistance activities. Each activity falls into one of OVC TTAC's three core functions:

Needs assessment. OVC TTAC employs a variety of tools—surveys, stakeholder discussion groups, and document reviews—to assess the needs of key constituencies and track changes in these needs.

Capacity building. By developing and delivering training and technical assistance resources, OVC TTAC helps organizations foster professional development of their staff, enhance services to their communities, and reach unserved and underserved victims of crime.

Evaluation and reporting. OVC TTAC measures and reports the effectiveness of capacity-building activities.

Through online exchanges and onsite events, OVC TTAC supplies training and technical assistance resources and creates linkages for exchanging ideas and transferring knowledge.

OVC TTAC maintains a calendar of training and technical assistance events sponsored by OVC and conducted throughout the country. This calendar helps to locate trainings on current and emerging victim service topics, professional development, and victim service skills building. The calendar is available on OVC's Web site at www.ojp.usdoj.gov/ovc/assist/welcome.html.

OVC TTAC draws on the expertise of consultants who have years of hands-on experience working in victim services to provide the members of the field with

customized responses to their training and technical assistance needs. OVC TTAC offers expert support, mentoring, and facilitation in areas such as organizational development, program implementation and management, evaluation, and collaboration.

Getting Help From OVC TTAC

OVC TTAC provides training and technical assistance that will

- Give organizations and communities the tools required to address their needs and challenges.
- Raise public awareness about crime victim issues.
- Foster partnerships among agencies serving the needs of a given community.

Special consideration is given to requests for training and technical assistance that will have statewide or regional impact or will help multiple agencies or a diverse network of professional service providers to improve their services to crime victims. For organizations or communities

U.S. Department of Justice

Office of Justice Programs

Office for Victims of Crime

Washington, DC 20531



needing complex or customized assistance, OVC TTAC's staff can help requesters fill out the appropriate forms and complete the application process. Training and technical assistance application forms are available by mail or online at www.ojp.usdoj.gov/ovc/assist/welcome.html.

When requesting assistance with your event or onsite training or technical assistance program, please allow 60 days for OVC TTAC to process your application and OVC to approve your request.

Many of OVC TTAC's resources are no more than a phone call or mouse click away. You may call OVC TTAC's toll-free number, 1-866-OVC-TTAC (1-866-682-8822) (TTY 1-866-682-8880) to talk with a technical assistance coordinator, or visit the OVC Web site at www.ojp.usdoj.gov/ovc/assist/welcome.html.

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10530 Rosehaven Street
Suite 400
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1-866-OVC-TTAC (1-866-682-8822)
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Fax: 703-279-4673
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For More Information

For more information on this topic, contact

Office for Victims of Crime
U.S. Department of Justice
810 Seventh Street NW., Eighth Floor
Washington, DC 20531
202-307-5983
Fax: 202-514-6383
Web site: www.ojp.usdoj.gov/ovc

For copies of this fact sheet and OVC publications or information on additional victim-related resources, please contact

OVC Resource Center
P.O. Box 6000
Rockville, MD 20849-6000
1-800-851-3420 or 301-519-5500
(TTY 1-877-712-9279)
E-mail: askovc@ojp.usdoj.gov
Web site: www.ncjrs.org

Or order OVC publications online at <http://puborder.ncjrs.org>.

The Office for Victims of Crime is a component of the Office of Justice Programs, which also includes the Bureau of Justice Assistance, the Bureau of Justice Statistics, the National Institute of Justice, and the Office of Juvenile Justice and Delinquency Prevention.