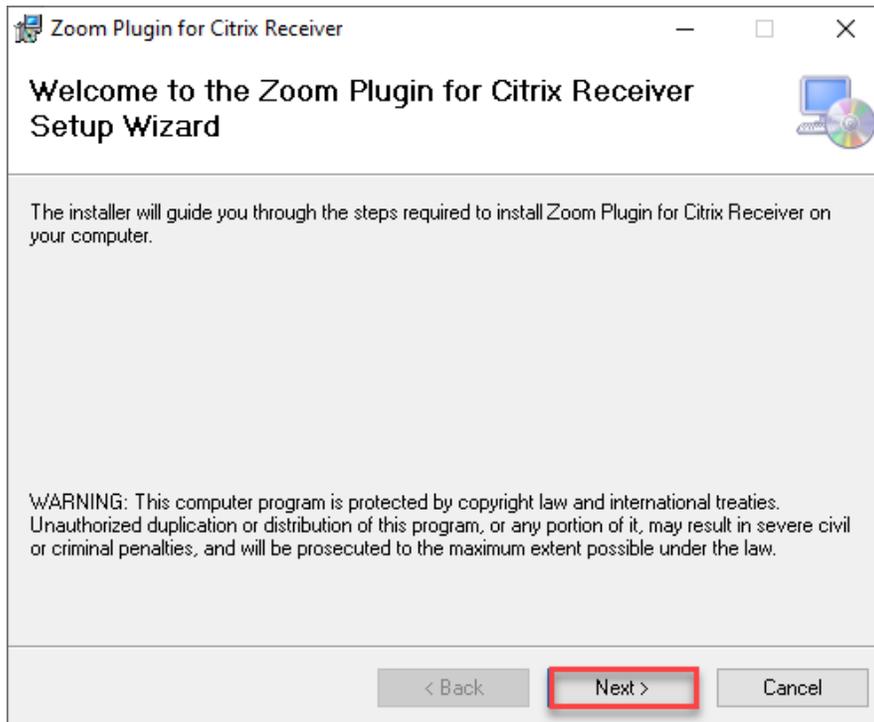


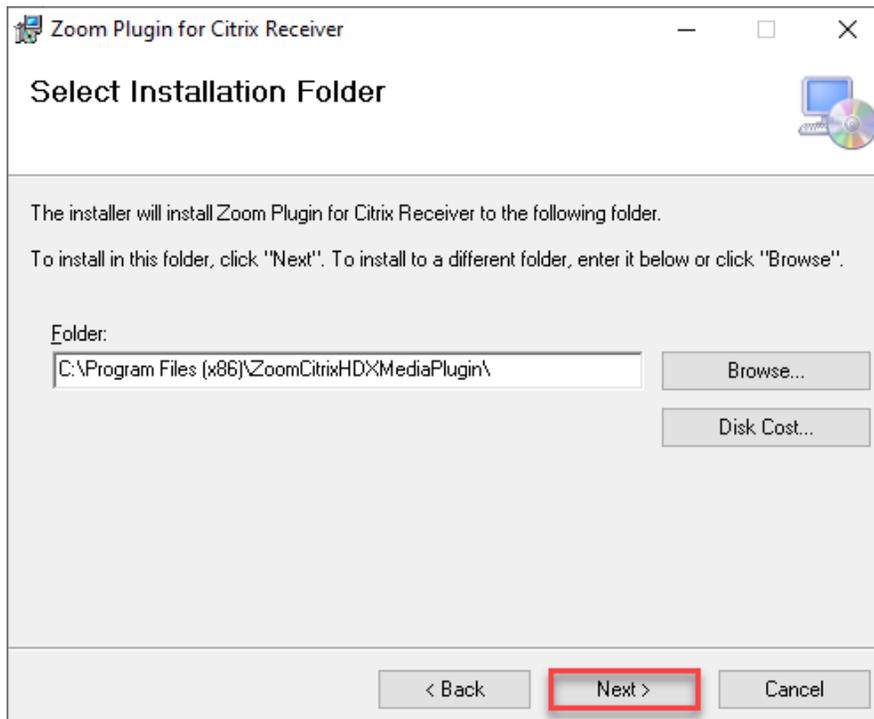
## Zoom VDI Plug-In Installation Instructions for Windows

If logged into VDI, please *disconnect* your existing session before proceeding with the installation.

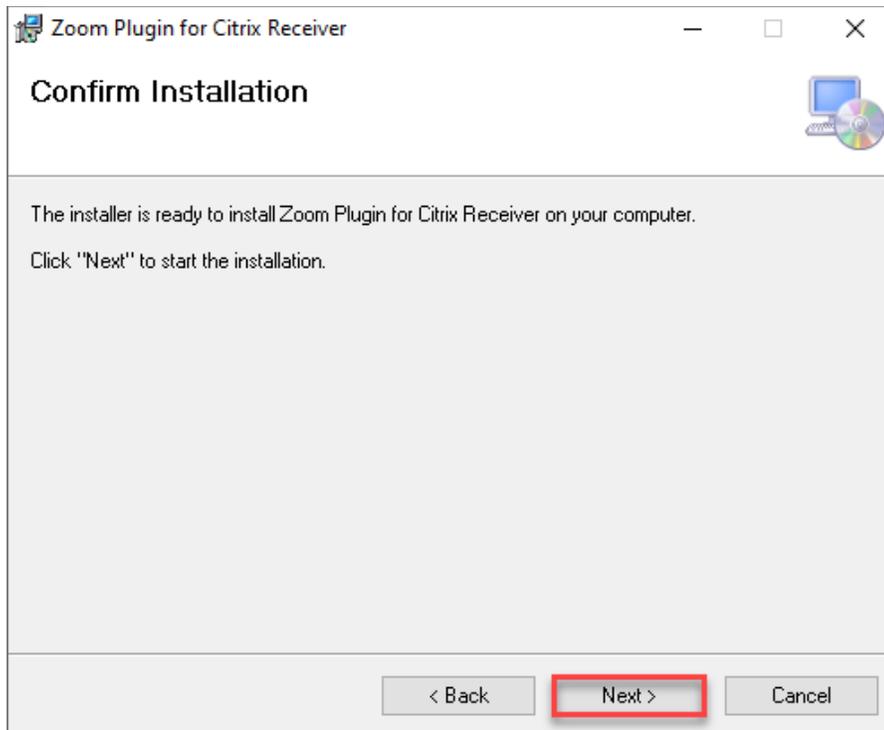
1. Download the latest **ZoomCitrixHDXMediaPlugin.msi** from <https://www.ojp.gov/byod>
2. Navigate to downloads and double-click file to launch installation
3. Select **Next** at Welcome



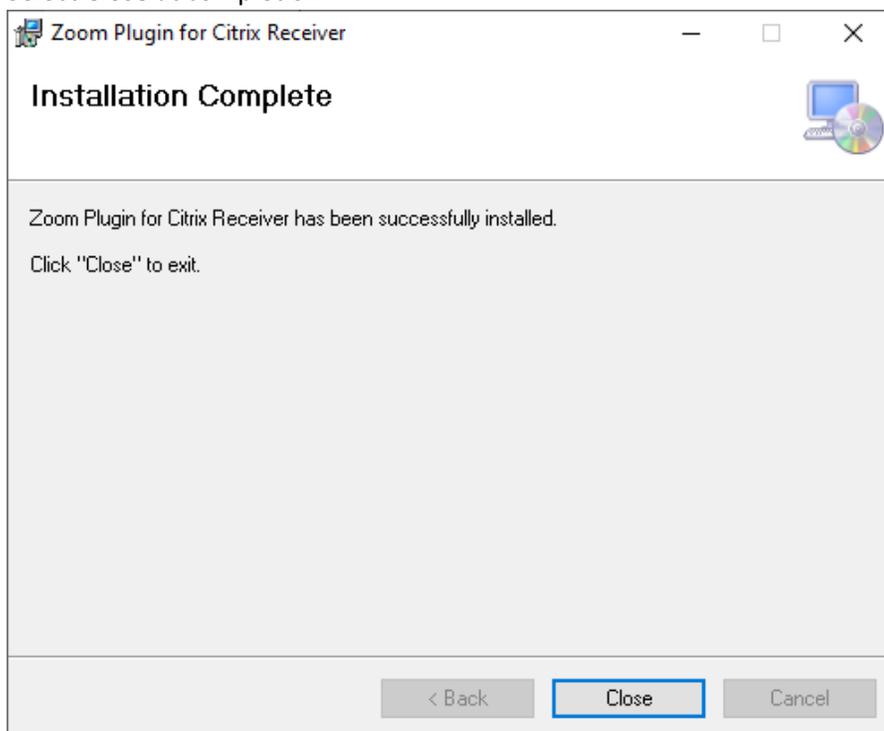
4. Select **Next** to install to default location



5. Select **Next** to start the installation



6. Select **Close** at completion



## Verification

Please note that these verification steps only apply if you have a Zoom account and can host a meeting. If you only participate in Zoom as an attendee and not as a host, you are not able to perform the verification steps.

1. Launch VDI desktop
2. Start the Zoom application
3. Confirm through Settings > Statistics > VDI that the VDI Plugin Status is "Connected"

The screenshot shows the Zoom Settings application window with the 'VDI' tab selected. The left sidebar contains various settings categories, with 'Statistics' highlighted. The main content area displays VDI-related metrics and status information.

**VDI Tab Metrics:**

Plugin CPU		Plugin Memory	
Zoom	0%	Zoom	79 MB
Overall	10%	Overall	3.60 GB

**VDI Plugin Status Details:**

Thin Client OS Version	Windows 10.0.19041.2913(x64)
VDI Plugin Version	5.14.10 (23670)
VDI Plugin Status	Connected
VDI Connection Error	-
VDI Connect Mode	-
VDI Share Offload	-
VDI Plugin Proxy	-
VDI Ping Server Mode	Via VDI Client
Log Level	0

Found a problem? [Send report](#)

Congratulations! You will now have an optimal Zoom meeting experience!