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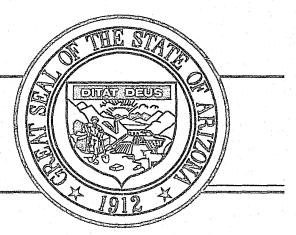
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Adult Probation Department of The Arizona Superior Court in Maricopa County



ANNUAL REPORT 1987

## DEDICATION

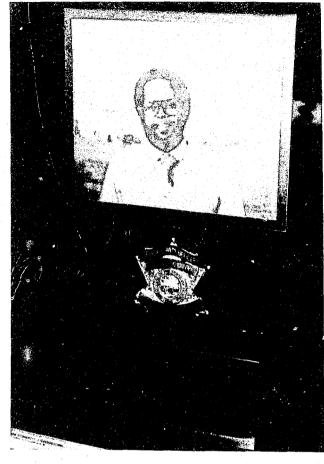
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The 1987 Annual Report is dedicated to the memory of John Mitchell who served as a surveillance officer in the Intensive Probation Supervision program from May 31, 1987, to his death on October 12, 1987. All of us who knew him, even casually, are thankful for the opportunity to have shared his warmth, kindness, and humanity.



John Mitchell

NGJRS

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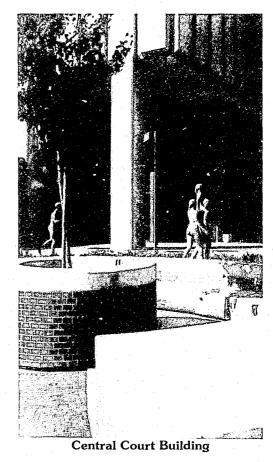
ACQUISITIONS

## SUPERIOR COURT IN MARICOPA COUNTY

#### **CRIMINAL DIVISION JUDGES**

Hon. B. Michael Dann Hon, I. Silvan Brown Hon. Lindsay Ellis Budzyn Hon, Armando de Leon Hon, John Foreman Hon, Frank T. Galati Hon. Stanley Z. Goodfarb Hon. Robert L. Gottsfield Hon. Philip W. Marquardt Hon, Gregory H. Martin Hon. Michael J. O'Melia Hon. Thomas W. O'Toole Hon, Ronald S. Reinstein Hon. Michael D. Ryan Hon. Barry G. Silverman Hon. John R. Sticht Hon. Michael D. Wilkinson Hon, Gloria G. Ybarra

Presiding Judge Criminal Division 14 Criminal Pro Tem 1 Criminal Division 12 Criminal Division 10 Criminal Division 13 Criminal Division 11 Criminal Division 15 Criminal Division 8 Criminal Pro Tem 2 Criminal Division 9 Presiding Criminal Judge Criminal Division 3 Criminal Division 6 Criminal Division 2 Criminal Division 7 Criminal Division 5 Criminal Division 4



#### ADULT PROBATION DEPARTMENT

#### Henry C. Duffie

#### **Chief Probation Officer**

#### **Division Directors**

H. Wayne Johnson Boyd R. Marsing Gary L. Graham Michael L. Goss Frank L. Vitaro Michael A. Jones Administration Technical Services Intensive Probation Presentence Investigations Field Services A Field Services B

# ADULT PROBATION DEPARTMENT

#### SUPERIOR COURT OF ARIZONA MARICOPA COUNTY

HENRY C. DUFFIE, Chief Probation Officer

The Honorable B. Michael Dann Presiding Judge Superior Court in Maricopa County Phoenix, Arizona



MAILING ADDRESS P.O. Box 3407 Commerce Station Phoenix, AZ 85030

Dear Judge Dann:

This report reflects the many activities and accomplishments of a highly professional organization. Managing growth and change is a complex challenge that is being faced daily and dealt with successfully by management. As always, the goal of the Department is to provide the highest quality service possible to the Court and the community.

The role of probation is protection of the community and rehabilitation of the offender. During the eighties we have seen, and are stressing, not so much a role change as an adjustment of the scope of duties and responsibilities demanded by both the Court and society. The Probation Department of the eighties is expected by legislators and other justice system branches to become versatile enough to provide a variety of supervision options for offenders. In addition to regular field supervision, the Department provides community placements, specialized caseload supervision, individualized treatment opportunities, collection and enforcement services plus programs such as intensive probation.

A specific change is the emphasis being placed on the enforcement of financial orders and the need to automate as many functions as possible within the organization to keep up with growth and change. The Probation Department has taken progressive steps in both areas to maintain our national reputation as a progressive, well-managed department. As we move through 1988, we will continue to face changes: increased work demands, continuing space problems, automation, etc. I am confident that as challenges are identified, they will be solved. I hope by the end of 1988 that we will have established a permanent home for the Department and that we can move forward into the nineties with stability.

Sincerely,

H. C. Duffie

Chief Probation Officer

ADMINISTRATION Luhrs Building, Suite 216 11 West Jefferson (602) 262-3261 INFORMATION (602) 262-3871

INVESTIGATIONS 201 West Jefferson, 7th Floor (602) 262-3871

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#### **1987 IN REVIEW**

The year 1987 is best described relative to the events of 1986 and the anticipated changes of 1988.

Looking backward to 1986, there was a need to provide staff and management with training following a year in which nearly 100 new staff were hired. In 1987 the Staff Development Team made an extensive effort to provide specific training for new staff and to continue programs for experienced officers and support staff. A significant amount of supervisory training was also offered. The tools provided to staff through training fostered an open approach to problem solving at all levels.

Looking forward to 1988, there was a need to plan for expanded Work Furlough facilities, office space additions, and automation enhancements. The Northwest Regional Office was occupied late in 1987, and plans were initiated to establish a similar office in the southeast. Presentence Investigations expanded its space on the seventh floor of the Central Court Building as the major components in that location— Word Processing, Records, and PSI—were brought together in a single division. Preliminary planning for automation enhancements was completed in 1987 for 1988 implementation. It had become obvious that a large, decentralized agency needs to be tied together in a network of telecommunications, data and document transfer, and office automation.

Throughout Adult Probation, two goals were actively pursued in 1987. These involved collection of court-ordered probationer payments and analysis and action concerning the probation cases on warrant status. The agency effort in collections produced useful data and elevated the awareness of this important task. Rates of collection increased moderately, but more importantly, the agency developed a new understanding of the collection process and a baseline measure of a maximum expected collection rate. In the warrants area, dramatic results came from a concerted effort by staff. Additional staff assigned to Warrants to locate absconders resulted in a 23% reduction in the number of outstanding warrants.

Finally, the accomplishments of the department in 1987 can best be attributed to our resourceful and energetic staff. Since staff increases did not keep pace with workload increases in 1987, the workload ratio increased for the first time in four years. Yet, the contact compliance rates remained high during the year as did other indicators of effective supervision. We look forward to 1988 as a year in which staff increases will again reduce the workload to accommodate continued effective supervision.



Henry C. Duffie Chief Probation Officer

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## PRESENTENCE INVESTIGATION DIVISION

#### PRESENTENCE

Demand for presentence investigations to assist criminal court judges in sentencing continued unabated in 1987. The Presentence Division, comprised of five investigation units, two word processing units and a records unit, produced 8,596 presentence investigation reports in 1987, an increase of 6% over 1986. On the supply side, expansion was the byword for the year with the addition of a fifth investigative unit, staffing of a full evening word processing shift, and a divisionwide move to expanded quarters. Other policy changes adopted in 1987 offered a variety of innovative approaches to the traditional presentence function with a continued emphasis on professionalization of support services. These changes moved the Presentence Division forward to meet the challenge of increased criminal court sentencinas.

- Developed and pretested an automated presentence assignment procedure to equalize officer workload and make the assignment process more efficient.
- Surveyed Superior Court judges, field probation officers and Arizona Department of Corrections classification officers on presentence information needs to assist in developing a PSI short-form report.
- Developed a PSI shortform report for use in minimum risk cases where the offender has no past history of violence.
- Completed an evaluation of the Records Unit in conjunction with the Planning Team, focusing on staffing, records storage, and automation.

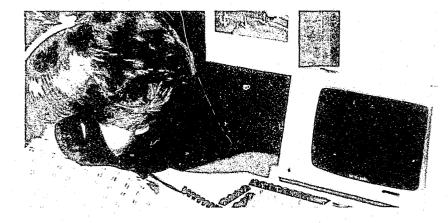
 Adopted a simplified "no show" report and reduced the overall length of presentence investigation reports to an average of 7.2 pages.

- Created a standardized orientation format for all new officers entering PSI and went "on the road" with a daylong PSI specific training by supervisors.
- Implemented a new transfer policy bringing more experienced officers into the Presentence Division.

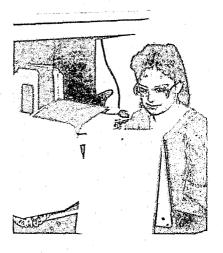
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#### **RECORDS UNIT**

In 1987 the Records Unit handled thousands of Superior Court documents, probationer files, presentence reports, and requests for information in a timely and efficient manner. The paper trail which follows a defendant from court to probation supervision to termination is maintained by Records staff skilled in locating and processing documents comprising a probationer's file. A number of changes were implemented in 1987 to improve records management. The Records Unit was transferred from the Administrative Services Division to the Presentence Investigation Division with staff taking over offices previously occupied by Word Processing. An evaluation of the Records Unit by the Planning Team resulted in reorganization of some staff duties and a more detailed logging system for County Attorney packets. Discussions were initiated with State Records Center representatives on developing a new records retention policy.



#### WORD PROCESSING CENTER



In 1987 the production. oriented Word Processing Center expanded to accommodate the needs and workload of the Presentence Investigation Division, Typing, proofing, and correcting over 700 presentence reports a month, Word Processing maintained a high level of production, even as workload peaked. In order to manage the high volume of reports, a number of procedural changes were initiated. One solution was to have Word Processing operating

continuously from 6:30 a.m. until 11:00 p.m.: the addition of a fully staffed "night shift" translated into 16.5 hours of nonstop word processing and the most efficient use of desks and workstations. Another solution was to have some operators specialize in report editing, corrections, and workflow, freeing others for uninterrupted typing. These changes, along with a move to new offices. ensured that Word Processing was capable of tackling even the heaviest workloads.

## **TECHNICAL SERVICES DIVISION**

The Technical Services Division made significant progress towards organizational goals in staff development, planning, personnel, and automated systems in 1987. In the area of technical support, TSD established liaison with the State Attornev General's office and coordinated the Department's expenditure of county bond funds. Planned bond projects include office space in central Phoenix and the Southeast Complex, three new Work Furlough facilities, and a pilot automation project to be implemented in the West McDowell office.

Staff Development provided a variety of training in 1987 in response to the needs of a record number of new staff. The five-member team provided orientation training for 36 new officers: coordinated training for all APD employees; opened the training program to other criminal justice agencies and members of the Court family; and managed a budget which allowed them to contract for services and send staff to outside training. Logging and maintaining

training credit was facilitated in 1987 by development of an automated reporting system. The new system enables SDT to issue an individualized training report every quarter.

- Personnel completed an active agenda in 1987. This included coordinating the hiring of 89 professional and support staff; providing training on EEO, sexual harassment and various personnel management issues; completing a study of salary parity with recommendations for range adjustments for professional staff; implementing a new personnel position control system; and developing and implementing a number of personnel policies and procedures.
- Planning provided statistical reports and program analysis as requested by various divisions in 1987. In the area of special projects, Planning worked with Supreme Court staff to implement a literacy training laboratory for the use of adult probation-

ers; completed a five-year Adult Probation growth plan for the County Budget office; and collected information and provided analysis of dayto-day program issues for management staff in the areas of sentencing alternatives, fee collections, community services, and new drug legislation.

Automation Systems continued to service the Department's office automation and data needs in 1987. By year's end, plans were in place to implement a departmental computer network with \$2.1 million bond funding. Improvements in the LEJIS system continued in 1987 with an update of case classification reporting, while improvements in the area of office automation resulted in upgraded word processing systems. A broad range of technical training was provided in 1987 including Terminal Operator Certification training, Basic Word Processing, Glossary, System Administration training, and printer troubleshooting.

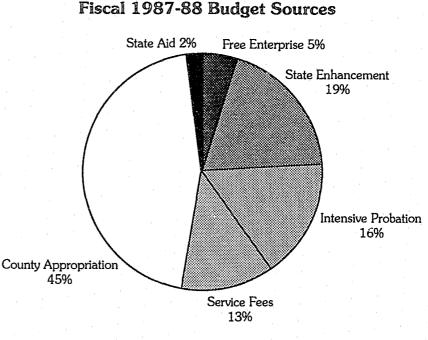
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## ADMINISTRATIVE SERVICES DIVISION

Budgeting, accounting, purchasing, and payroll dominated the work of the Administrative Services Division in 1987. The rapid growth of the department continued to impact budgets and staff, increasing the workload in all areas of Administrative Services. In 1987 the Division coordinated six budgets totalling \$13,146,888 and planned major office expansions in three sites, including the move to the new Northwest Regional Office. Other changes adopted in 1987 evidenced the Division's continued role in providing improved support services.

 Expanded the computer systems for financial and personnel accounting to include information needed for daily management decisions.

- Computerized furniture and equipment inventory.
- Amended department procurement procedures to comply with the newly adopted County Procurement Code.
- Coordinated the leasing of the new Northwest Regional Office and additional space in the Southeast and Northeast Offices.
- Expanded the IPS-Work Furlough accounting staff to accommodate increased workloads.
- Contracted with computer programmers to provide new Work Furlough and IPS accounting software. Instead of using the County's mainframe these programs will run on the department's computer, processing the accounting more quickly.



Amount: \$13,146,888

## FIELD SERVICES DIVISION

#### WORK FURLOUGH PROGRAM

	1986	1987
Program Participants	646	649
Work Furlough Screenings	1,186	1,136
Program Completions	435	420
Total Wages Earned	\$ 1,423,393	
Payment for Cost of Custody	\$ 452,505	\$ 442,974

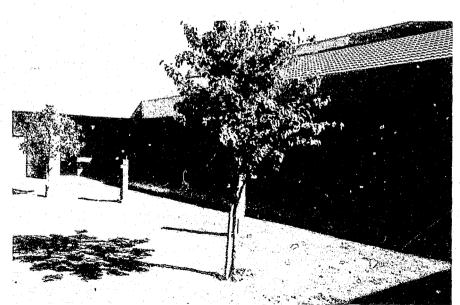
The Work Furlough Program allows incarcerated offenders an opportunity to participate in a program of supervised release from custody.

#### COMMUNITY RESTITUTION PROGRAM

	1986	1987
Placed In Program	1,248	1,787
Active in Program	1,868	2,646
Successful Completions	524	528
Community Service Hours Completed	43,136	62,459

The Community Restitution Program provides placement and monitoring of offenders making restitution to the community through courtordered public service.

Providing cost-effective probation supervision, the Field Services Division ended the year with over 11.000active in-county cases, a caseload average of 75, and enforcement of almost \$3 million in victim restitution and probation service fees. In a year of expanding probation caseloads and growth in specialized services, the Division added 37 new field officers and expanded to a new regional complex in northwest Maricopa County. The opening of the Northwest Regional Office moved the department closer to realizing the goals of the Five-Year Plan calling for three regional complexes and five to six satellite field offices by 1990. Other 1987 program accomplishments



Northwest Regional Office

underscore the Division's commitment to provide a high level of service to the community and to probationers under Adult Probation Department supervision.

- Established mutual aid agreements with all area law enforcement agencies, including liaison with the Phoenix Police Department's "Career Criminal Program."
- Created a new Warrants Unit in September 1987 resulting in a 23% reduction in outstanding warrants by year's end.
- Participated in planning for the new Work Furlough facility projected to open mid-1989.
- Completed a six-month pilot Job Development Program in Work Furlough.

 Combined IPS Community Service and standard probation Work Order under one program entitled Community Restitution Program.

- Established domestic violence caseloads in Field Division A and initiated group counseling for probationers in specialized caseloads. This brings to 18 the number of specialized caseloads in the areas of substance abuse, sex offenses, white collar crime, and mental health.
- Completed an in-house collections enforcement study, focusing on existing collection practices.
- Supervised a total of 18,694 persons during 1987.
- Collected in excess of \$3.5 million in courtordered monies.

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#### **CASE SUPERVISION (Dec. 31)**

	1986	1987
Active In-County	9,839	11,147
Out of County	241	251
Out of State	566	600
Warrant	1,536	1,489
TOTAL	12,182	13,487

#### CASE CLASSIFICATION

	1986	1987
Maximum	2,165	2,101
Medium	5,116	5,852
Minimum	1,869	2,324
Record Only	689	870
TOTAL	9,839	11,147

## INTENSIVE PROBATION SUPERVISION DIVISION

The year 1987 was marked by "firsts" for the expanding Intensive Probation Supervision Program. In August IPS grew to full divisional status with four IPS field units, twenty street teams, two institutional probation officers, and a full complement of administrative support staff. The institutionalization of the program parallels growth in program numbers with over 500 offenders entering the program in 1987 as a result of probation violation reinstatement or direct sentencing. Indeed. for the first time since the program's inception July 1. 1985, the number of individuals subject to IPS supervision approached the statutory maximum.

The program has continued to emphasize strict INTENSIVE PROBATION SUPERVISION

	1986	1987
Placed in IPS	330	542
Active Population (Dec. 31)	245	422
Transferred to Regular Probation	18	151
Revoked to Prison	102	229
Community Service Hours Completed	50,886	98,142

monitoring of IPS probationers to ensure compliance with program conditions. IPS teams meet with each probationer to monitor probationers' conduct, monitor payment of restitution and probation fees, and bring defaulting probationers before the Court for revocation. In 1987 supervising teams made thousands of visual. telephone, and collateral contacts as part of intensive supervision. These and other program highlights show IPS to be eminently successful in accomplishing its goal of running a first-rate, surveillanceoriented program.

- Certified all IPS staff in Crisis Prevention Intervention (CPI), a formal course in nonviolent selfdefense.
- Implemented new policies and procedures for

warrant cases to effect a more active role in warrant/absconder apprehension.

- Completed an in-house study of radio communication needs and contracted with National Institute of Corrections to assess the IPS communication system.
- Conducted a pilot project to streamline the processing of earnings of IPS clients.
- Held program planning days to foster staff involvement in program issues and increase staff interaction and fellowship.
- Participated in an experimental videophone project utilizing LUMA Visual Telephones as an adjunct to traditional surveillance.

## STAFF DEVELOPMENT

The opportunity to increase job-related knowledge and skills was never greater for staff than in 1987. An energetic Staff Development Team provided a record amount of quality training. Over 150 in-house training events were offered with topics ranging from substance abuse identification to supervision planning. An equal number of outside training events contributed to staff's earning over 19,000 training hours.

The range of programs coordinated by SDT broadened in 1987 with specific programs for line officers, supervisors, managers, and support staff. The addition of a full-time clerical trainer to the Staff Development Team expanded offerings in the clerical support area. Training and orientation of new officers continued with 36 probation officers receiving 80 hours each of preservice training.

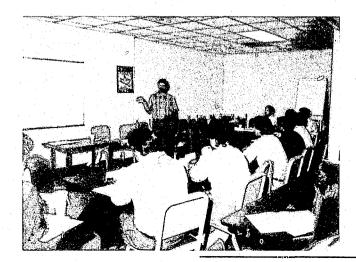
Some of the most popular training events held in 1987 are highlighted below:

 The interworkings of street gangs in the Southwest was the main attraction at a seminar taught by the California Gang Investigator's Association. Sponsored by Adult Probation, "Gangs, a Comprehensive Overview" was attended by 200 staff from Juvenile Probation, Phoenix Police Department, Maricopa County Sheriff's Department, and Adult Probation.

- "P.O.'s Burned Out or on Fire," was the theme of a workshop presented by motivational speaker John Cassis. More than 150 staff laughed, learned, and reflected on striving for excellence and achieving personal goals.
- The first departmental "Training of Trainers" was offered in 1987. Participants from Adult Probation were joined by Superior Court staff for two days of training tips and techniques. The highlight of the workshop was vide-

otaped individual presentations.

- "Clerical Field Frolics" provided support staff an opportunity to learn more about probation by spending a day with a Probation Officer. Participants accompanied P.O.'s to court, sat in on in-office days, visited treatment centers, and rode along on field visits.
- Supervisors from Adult Probation, Maricopa County Sheriff's Department, and Juvenile Court joined together for a week-long NIC-sponsored "Correctional Management Workshop." Emphasizing management styles, situations, and problem solving, this program was developed through NIC's local outreach program.



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## SPECIAL PROJECTS

#### WARRANTS REDUCTION PROJECT

Concerned by the increasing number of probation absconders in the community, the Adult Probation Department in early 1987 committed considerable resources to study departmental policies on extradition and issuance of probation violation warrants, and placed into action an experimental probation absconder location team.

In the phase-in of the project, a task force was formed to study these issues and make recommendations to Department administrators and the Court. By mid-September, numerous departmental policies had been developed. This included development of specific criteria for the entry of all felony warrants in the National Crime Information Center System, adoption of formal extradition guidelines, and emphasis on improved relationships with other criminal justice agencies involved in

extraditions. A policy to ensure the timely issuance of warrants for probation absconders was developed along with guidelines to purge timeworn absconder cases.

On the program side, four probation officers were assigned to a probation absconder team. After an initial phase of training, developing internal policies, and cultivating ties with local law enforcement agencies, the location team began an intensive three-month project. During this three-month period ending in December, the location team received 694 new cases in which the probationer had absconded: processed 715 cases which led to arrest, 41% of which the team located: collected \$12,549,60 in court-ordered fees and restitution; and purged 307 timeworn cases. At the end of the year, the total population of probation absconders had been reduced from 1,646 to 1,273, a 23% reduction in three months.



#### ADULT LITERACY PROGRAM

It is estimated that between five and six thousand adult probationers under supervision in Maricopa County are "functionally illiterate," which means they read and write below the fifth grade level. For these adults, learning to read is the first step toward better employment and survival skills that will help them become productive citizens.

PALS,\* Principle of the Alphabet Literacy System, is an automated, instructional program used to teach read-

\*PALS instructional program, IBM corporation ing and spelling to functionally illiterate adults. Using desk-top personal computers, PALS students learn how to read, write, and type according to a system that has proven successful for adults who never learned to read in a traditional school setting. While the students learn to read, they also learn to write resumés and complete job applications, as well as other everyday living skills.

In September 1987, the Arizona State Supreme Court purchased the necessary computer equipment and software to set up a PALS learning lab for the use of adult probationers. Literacy Volunteers of Maricopa County, an agency that provides volunteer literacy tutors, is collaborating with the Adult Probation Department to provide reading instruction for probationers at no cost. The equipment and learning materials are shared with the general public whenever they are not in use by probation referrals.



### **VOLUNTEERS IN PROBATION**

The Adult Probation Department is fortunate to have the services of a dedicated group of community volunteers and interns. They provide a valuable resource to field and presentence officers by making probationer contacts, conducting jail interviews, and assisting staff in a variety of program areas. In 1987, 31 volunteers and 7 interns contributed 2,500 hours to the Department. As a result of their assistance, staff were able to maintain the highest level of professional service to the Court, community, and clients.

## **PROFILE : Volunteer MARY SUNDERLAND**

Volunteering with the Community Restitution Program, Mary Sunderland assists Judicial Administrator Henry Anderson with client interviews to determine community job placements for probationers ordered to perform community service. Matching job skills, educational training, and client interests with available community agencies is a natural skill for this volunteer, interested in the field of social work. Prior to her involvement with the Community Restitution Program, Ms. Sunderland assisted with the Report Only caseload and Out-of-State caseload. These contributions have led to special recognition by the Arizona Association of Directors of Volunteers in Agencies (DOVIA).



For many Adult Probation staff, work doesn't end at 5:00 p.m. or with the last client seen on an in-office day. The next stop may be a community organization board meeting or assisting with a local charity drive. These contributions to the community reflect a true generosity of spirit and bring great distinction to the Department.

In 1987, a number of staff assumed leadership roles in various community organizations:

Probation Officer Billie Grobe served as committee chairperson for various fund raising events benefiting cancer research. P.O. Lori Scott is vice chairman of the Sheriff's Religion Advisory Committee and is on the Board of Directors of Catholic Charities. P.O. Khameelah Shabazz serves as vice president of the Arizona Chapter of the National Association of Blacks in the Criminal Justice System. Edith Bond, P.O. in Field Unit 9, is on the Board of Directors of the Arizona Family and a member of Blacks in Criminal Justice. Ken Groom, supervisor in the Northwest Office, is a board member of the Glendale Arizona Swimming Gauchos. Gael Parks, supervisor in the Northeast Office, serves on several boards, including the Crime Victim Foundation, North Community Behavioral Health Center, and the Palace West Restoration Project.

Staff are also actively involved in a variety of programs benefiting youth:

Volunteering in the Valley Big Brothers and Sisters Organization are P.O.'s Sharon Bucek, Chris Jahnke, and Cathy Wyse. Alan Henry, P.O. from Field Unit 14, coaches basketball for the Phoenix Boys

Club. P.O. Dennis Watterson is head coach for the Harry and Sandy Rosenzweig Boys and Girls Club basketball team, taking them to several division championships. P.O. Wendy May volunteers with the Scottsdale Prevention Institute dealing with drug abuse and school-age children. P.O. Jeanne Olson is the District 1 Representative for the City of Phoenix Mayor's Youth League. A number of staff serve as foster parents, including P.O.'s April Hancock, Khameelah Shabazz, and Ken Groom.

Several staff contribute time and expertise to community organizations dealing with family violence:

P.O. Lorelle Adams is actively involved with the Maricopa County Task Force Against Domestic Violence and the Phoenix Interdisciplinary Task Force on Domestic Violence, which is sponsoring a self-help group for female inmates at the Perryville Prison. P.O. Janet Johnston, from Field Unit 2, serves as co-facilitator for DOVE (Diversion of Violent Emotions) along with P.O. Chris O'Connor.

Staff contribute in a variety of ways to area health organizations:

P.O. Tim Rodriguera serves on the Criminal Justice Behavioral Health Task Force. Laura Cabanski and Cindy Kengott from Work Furlough and Steve Weil from Field Unit 9 are involved with the Arizona AIDS Project (AAP), providing one-on-one emotional support to an assigned AIDS victim. P.O. Gene Hindman assists with information dissemination for the American Cancer Society.

A number of staff volunteer with organizations providing domestic assistance:

P.O. Diane Jones-Terribile is a volunteer counselor for Planned Parenthood. P.O.'s Bonnie Garland and Janet Johnston serve on the State Foster Care Review Board. P.O. Khameelah Shabazz recently served as coordinater of the United Parents and Youth League Conference held at Arizona State University. She is also a member and treasurer of Positive Single Parents at First Institutional Baptist Church.

Other staff contributions reflect a wide variety and number of community interests:

Sadie Clisby, a member of the support staff in the West McDowell Office, volunteers at IRS, preparing tax returns for the elderly and indigent. Account Clerk Helen Daugherty. who handles payroll and mileage during the week, volunteers at the Mesa Southwest Museum on weekends, P.O.'s Doreen Pulbratek and Jeanne Olson serve as Court Appointed Advocates for the Supreme Court (CASA). Judicial Secretary Vesta Walker manages the United Way campaign and Blood Donor campaigns for the Adult Probation Department.

# STATISTICAL SUMMARY

SENTENCING	
Probation	6,360
State Prison	1,859
County Jail	288
Time Served	0
Fine	145
Summary Probation	98
TOTAL	8,750

<b>REVOCATIONS/REINSTATEMENTS</b>		
Petitions Filed	4,482	
Probationers Revoked-ASP	1,233	
Probationers Revoked-Jail	199	
Total Probationers Revoked	1,432	
Probationers Reinstated-Jail	1,212	
Probationers Reinstated-No Jail	622	
Probationers Reinstated-IPS	315	
<b>Total Probationers Reinstated</b>	2,149	

NEW PROBATION GRANTS		
By Race:		
White	3,975	(62.5%)
Black	770	(12%)
Hispanic	1,416	(22%)
Indian	171	(3%)
Other	28	(.5%)
Average Age:	28.7	

<b>CONDITIONS OF PROBATION*</b>		
County Jail	2,279	
State Prison	453	
Drug/Alcohol Counseling 6,340		
Restitution/Reimbursement	2,693	
Fine	733	
*Categories are not mutually exclusive.		

CASE SUPERVISION		
In County	11,147	
Out of County	251	
Out of State	600	
Warrant	1,489	
Total	<b>13,487</b>	
IPS-Field	422	
IPS-Jail	56	
Courtesy Supervision	304	

NEW PROBATION GRANTS		
By Sex:		
Male	5,390	(85%)
Female	970	(15%)
By Age:		
18-19	714	(11%)
20-24	1,839	(29%)
25-29	1,415	(22%)
30-39	1,656	(26%)
40 and over	736	(12%)

## DIRECTORY OF OFFICES

#### ADMINISTRATION

Luhrs Building 11 W. Jefferson, #216 Phoenix, AZ 85003 Tel. (602) 262-3261

#### **PROBATION SERVICES**

RECORDS INFORMATION Central Court Building 201 West Jefferson, 7th Floor Phoenix, AZ 85003 Tel. (602) 262-3581

PRESENTENCE INVESTIGATION Central Court Building 201 West Jefferson, 7th Floor Phoenix, AZ 85003 Tel. (602) 262-3871

INDIRECT SERVICES Central Regional Office 1002 North Third Street Phoenix, AZ 85004 Tel. (602) 262-3181 (out-of-county/out-ofstate cases and warrants)

#### PROGRAMS

COMMUNITY RESTITUTION Central Regional Office 1002 North Third Street Phoenix, AZ 85004 Tel. (602) 262-3181

COMMUNITY RESOURCES Central Regional Office 1002 North Third Street Phoenix, AZ 85004 Tel. (602) 262-3181

WORK FURLOUGH 3001 East Watkins Road Phoenix, AZ 85034 Tel. (602) 261-5875

#### **FIELD OFFICES**

INTENSIVE PROBATION SUPERVISION Central Regional Office 1002 North Third Street Phoenix, AZ 85004 Tel. (602) 262-3181

CENTRAL REGIONAL OFFICE Chesterfield Building 1002 North Third Street Phoenix, AZ 85004 Tel. (602) 262-3181

NORTHEAST AREA OFFICE Suite 109 3101 East Shea Boulevard Phoenix, AZ 85028 Tel. (602) 262-1593

NORTHWEST AREA OFFICE 6153 West Olive Avenue Glendale, AZ 85302 Tel. (602) 435-7700

SOUTH MOUNTAIN AREA OFFICE 723 West Dobbins Road Phoenix, AZ 85041 Tel. (602) 262-3114

TRI-CITY REGIONAL OFFICE 1521 South Indian Bend Frontage Road Tempe, AZ 85281 Te!. (602) 261-5965

WEST MCDOWELL AREA OFFICE 7318 West Lynwood Street Phoenix, AZ 85043 Tel. (602) 262-3371

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