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	CHAPTER: Staff Pers	onnel
COLORADO DEPARTMENT OF CORRECTIONS	SUBJECT: Unlawful B Practices /'Poli Workplace Dis	.cy Prohibiting

I. <u>POLICY</u>

It is the express policy of the Colorado Department of Corrections that discrimination against or harassment of any employee based on race, ethnicity, gender, sexual orientation, age, religion, physical or mental disability, or color is prohibited, and will not be tolerated. The Department of Corrections is committed to implementing fair procedures in employment, and will actively pursue a discrimination-free and harassment-free workplace. Persons who feel they have been the subject of discrimination or harassment in the workplace are encouraged to address these concerns at inception, following these guidelines.

It is acknowledged that workplace discrimination and/or harassment can and does create a negative work environment which may detrimentally affect productivity, efficiency, work attendance, and staff turnover. Therefore, workplace discrimination and/or harassment complaints shall be dealt with quickly and seriously. Persons found guilty of such behaviors may be subject to corrective and/or disciplinary actions, including but not limited to counseling, reprimand, demotion, suspension, or termination.

II. PURPOSE

The purpose of this Administrative Regulation is:

- A. To provide the Department of Corrections with a policy against discrimination and/or harassment in the workplace; and,
- B. To set forth definitions, complaint filing procedures, supervisory responsibilities, investigative procedures, rights of the complainant and accused, and corrective actions.

III. <u>DEFINITIONS</u>

A. <u>Bona Fide Occupational Qualifications (BFOQ)</u>: A legitimate reason for an Appointing Authority to exclude persons on an otherwise illegal basis of consideration, (e.g., only persons of the same sex are allowed to strip search another of the same sex). All BFOQ decisions must be properly justified, documented, and appropriately filed with the DOC Director of Human Resources.

SOBJECT	Unlawful Employment Practices / Policy Prohibiting Workplace Discrimination and Harassment
в.	<u>Colorado Civil Rights Division (C.C.R.D.)</u> : The Division of Colorado Department of Regulatory Agencies, created to investige complaints on their own behalf and on behalf of the State Person
	Board, of discrimination and/or harassment.
с.	Discrimination: Discrimination for or against any person
	expressly prohibited except for bona fide occupation qualifications. Discrimination includes, but is not limited t
	actions either committed or omitted specifically because
	membership in one or more of the protected classes: rad
	ethnicity, age, religion, gender, sexual orientation, cold
	physical or mental disability. Discrimination is also specifical defined as described in the following guidelines and standar
	adopted by the Colorado Civil Rights Division:
	1. Creed and Religious Discrimination Rules. (Rule 50)
	2. Substantive Rules Prohibiting Discrimination on Account
	Physical Handicap. (Rule 60)
	3. National Origin Discrimination Rules. (Rule 70)

5. Age Discrimination and Employment Act.

6. Sex Discrimination Rules. (Rule 80)

- D. <u>Equal Employment Opportunity Commission (E.E.O.C.)</u>: The Federal investigatory agency of the Department of Justice, which deals with complaints of discrimination/harassment.
- E. <u>Harassment</u>: To irritate, torment, continually annoy or pester, creating an intimidating, hostile or offensive environment.
- F. <u>Respondent</u>: That person, at each level of the grievance process, responsible for addressing and/or answering the grievance issues for the Department of Corrections.
- G. <u>Sexual Harassment</u>: Any unwelcomed sexual advances, request for sexual favors or other verbal or physical conduct of a sexual nature, when:
 - Submission to such conduct is made either explicitly or implicitly a term of an individual's employment;

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> Submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting such individual;

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- 3. Such conduct has the purpose or effect of unreasonably interfering with an employee's work performance or creating an intimidating, hostile or offensive environment; and/or,
- 4. Such conduct stereotypes a gender into a degrading, less than desirable status within the workplace, creating an intimidating, hostile or offensive environment. Any deliberate, unwanted or unwelcomed behavior of a sexual nature or sexual stereotyping, whether verbal, non-verbal, or physical.
- H. <u>Workplace Discrimination and Sexual Harassment Investigative Team</u>: A team of specially trained and selected DOC employees assigned on an *ad hoc* basis to the Inspector General's Office to investigate allegations of workplace harassment/discrimination.

IV. <u>PROCEDURES</u>

- A. <u>General</u>:
 - 1. All new employees of the Department of Corrections shall receive a copy of this Administrative Regulation during initial processing by the appropriate Departmental Personnel Office.
 - 2. All employees shall receive training regarding this Administrative Regulation and the grievance procedure during pre-service and through in-service training on an annual basis.
 - 3. Each and every employee who commences an action regarding discrimination/harassment shall be immediately provided with a complete copy of this Administrative Regulation from the supervisor receiving the initial complaint.
 - 4. All employees shall have access to the grievance process as described in the Colorado State Personnel Board Rules, Chapters 10 and 11, as outlined in Attachment "A", Workplace Discrimination and/or Harassment Grievance Procedure Flowchart.

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,			· · · · · · · · · · · · · · · · · · ·
	5.	An aggrieved employee is encour described herein first in t	
		discrimination and/or harassme quickly as possible. If the Ca	olorado State Personnel Boa
		grievance procedures are not us be aware of the filing time fram appropriate for possible resol	nes required by other agenci
		a. C.C.R.D.: Must be filed the alleged incident;	within 6 months/180 days
		b. E.E.O.C.: Must be fil alleged discrimination/h	ed within 300 days of t arassment.
	6.	The Workplace Discrimination Investigative Team may be requese Appointing Authority at Step 2 of The Team must investigate all grievance process. In order the a reasonable waiver of the time	sted by the complainant or the or 3 of the grievance process legations at Step 4 of the o complete the investigation
	7.	Reprisals or retaliation by the any of its agents or represents of alleged discrimination/ prohibited, and constitute sepa	tives for filing a complain harassment are • express
	8.	All records relating to discrimination/harassment are finding of guilt shall be place file. A confidential file rela harassment investigations shall Director of Human Resources.	ed in an employee's personn ting to discrimination and/
	9.	All relevant facts and alleg chooses to include must be cont grievance complaint because the of Step 2, cannot be amended if the grievance to a higher level	ained in the initial writte grievance, after submission the employee chooses to tak
	10.	Inaccurate information, malicio may be cause for separate correc	usly or negligently reported
	11.	Allegations of discriminatic classification cannot be app	n regarding selection of mealed to the Director of

classification cannot be appealed to the Director of Personnel and therefore should be filed directly to the State Personnel Board or C.C.R.D. within ten (10) days of the incident.

	12. Allegations of sexual orientatic accepted by E.E.O.C.	on discrimination will not 1
Β.	Rights of the Involved Parties: At grievance process, the involved partirights:	
	1. A fair and impartial hearing;	
	2. To have representation as appr Personnel Board Rules;	coved by the Colorado Stat
	3. To question the other party inv	olved;
	4. To present up to three (3) with	e85e8;
	5. To present documentary evidence	;
	6. To question any witnesses preser	nted by the other party; an
	7. To request mediation pursuant to State Personnel Board Rules.	o R10-2-1(D) of the Colora
с.	Grievance Procedures: Chapters 10 an Personnel Board Rules govern the approverse workplace discrimination and/or harass "A", Workplace Discrimination and/or Ha Flowchart, depicts this process.	opriate procedures to file smeil: complaint. Attachme
D.	Powers of Investigation:	
	1. The appropriate DOC respondent ar	nswering the grievance shal
		ew any and all employees wi levant statements regardin
	non-confidential document	el the production of an ary evidence which exist les of the Department of
	2. The complainant and/or accused respondent to interview:	l may compel the reviewin
	a. The complainant;	

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> c. Any witness(s) of the alleged workplace discrimination/harassment up to three (3) witnesses per side.

E. <u>Respondent Responsibilities</u>:

- 1. Upon receipt of a workplace discrimination and/or harassment grievance, the respondent must take timely action as outlined by the Colorado State Personnel Board Rules.
- 2. The supervisory employee receiving the alleged workplace discrimination/harassment complaint shall immediately notify the complainant of the DOC's policy and rights by providing the complainant with a copy of this Administrative Regulation.
- 3. Upon receipt of a complaint alleging discrimination/harassment, the respondent shall notify the Department Director of Personnel, in writing, within five (5) days of receipt of such complaint to facilitate appropriate Departmental tracking.
- 4. No attempt to discourage the complaining employee from filing the complaint or to withdraw the complaint shall be made.
- 5. To the extent possible and allowable by law, the respondent shall protect the identities of both the complainant(s) and the accused party(s), and endeavor to hold the allegations of grievance in confidence.
- 6. Failure of the respondent to do any of the above described tasks shall constitute a separate offense and shall subject said individual to corrective or disciplinary actions.

F. <u>Corrective Action</u>:

- 1. It is imperative that the Appointing Authority who responds to a workplace discrimination and/or harassment grievance NOT be the same Appointing Authority who will be responsible to administer corrective or disciplinary action against the accused employee. Coordination to insure utilization of the proper Appointing Authority shall be facilitated with the appropriate Deputy Director or Division Director.
- 2. If, at any step of this process, a finding that workplace discrimination / harassment has occurred, it shall be

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> immediately referred for review and proper action pursuant to Chapter 8, Employee Performance, of the Colorado State Personnel Board Rules.

- 3. After a full review of all pertinent information is made, the decision to correct or discipline the guilty party shall be based upon:
 - a. The nature, extent, seriousness, and effect of the unlawful employment activity;
 - b. The type, frequency, and the time which has elapsed since previous undesirable behavior; and,

c. The previous performance evaluation of the guilty employee.

4. Appeals and grievances regarding corrective or disciplinary actions are governed by Chapter 10 of the Colorado State Personnel Board Rules.

G. <u>Records</u>:

- 1. To the extent possible and allowed by law, the records of the workplace discrimination and/or harassment complaint shall be kept in a separate Department of Corrections file and shall not be placed in the personnel file of the complainant. The complainant shall have the right to inspect his/her personnel file to verify placement did not occur.
- 2. Upon a finding that workplace discrimination/harassment did occur, such finding along with a record of the corrective or disciplinary action taken shall be placed in the personnel file of the guilty party. The complainant shall have the right to verify through the Department of Corrections Director of Human Resources that the finding of guilt and subsequent corrective or disciplinary action were placed in the personnel file of the guilty party.

V. <u>RESPONSIBILITY</u>

Α.

- It shall be the responsibility of the Inspector General to:
 - 1. Select and train objective competent personnel to serve on the *ad hoc* Workplace Discrimination and Harassment Investigative Team;

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	 Coordinate with the Team members' Appointing Authority a assign specific members of the Team to each investigation a rotating basis; and,
	3. Supervise the Team; review and approve their work.
в.	All Department of Corrections employees are required to read a adhere to the spirit and letter of this Administrative Regulatio
с.	DOC Personnel Offices providing initial employee processing sha be responsible to provide each new employee with a copy of th Administrative Regulation.
D.	It shall be the responsibility of the Director of Human Resourc to:
	 Maintain the confidential files of discrimination and/ harassment investigations;
:	 Approve any BFOQ's within the DOC and maintain t appropriate documentation; and,
	 Oversee the annual revision of this Administrative Regulation by obtaining interested DOC employee input into the update process.
E.	It shall be the responsibility of the Director of Training incorporate the content of this Administrative Regulation into t curriculum for both basic and in-service training.
F.	All DOC Supervisors shall ensure that employees under the responsibility receive both pre-service and annual in-servi- training on this Administrative Regulation and the grievan procedure.
AUTH	ORITY
Α.	Equal Pay Act, 1963, requires equal pay for men and wome performing substantially the same work.
в.	Title VII, Civil Rights Act, 1964, prohibits discrimination employment on basis of sex.
с.	Executive Order D003590 from Governor Roy Romer dated December 10 1990.

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- D. CRS 24-34-402 (1) et seq.
- E. CRS 24-50-125 et seq.
- F. All rules and regulations promulgated by Colorado Civil Rights Division.
- G. Colorado State Personnel Board Rules
- H. Executive Order 1178, 1969.
- I. Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794).
- J. Age Discrimination Act of 1975.

K. Americans With Disabilities Act 1990 (ADA).

VII. SUPERSESSION

This document supersedes Administrative Regulation 1450-5, dated June 15, 1992.

VIII. STANDARDS

American Correctional Association Standards: 3-4053, 3-4065.

ATTACHMENTS: A.

Workplace Discrimination and/or Harassment Procedure Flowchart

Frank C. JuniER

Frank O. Gunter, Executive Director Colorado Department of Corrections

Grievance

DOCUMENT HISTORY:

EFFECTIVE:	June	15,	1992
REVISED:	March	11,	1993

ADMINISTRATIVE REGULATION 1450-5, ATTACHMENT "A" (3/93)

WORKPLACE DISCRIMINATION AND/OR HARASSMENT GRIEVANCE PROCEDURE FLOWCHART

TIME FRAMES	STEP 1 GREVANCE PROCEDURE	TIME FRAME
Anytime	To initiate grievance if issue is a continuing mattur.	Three (3) works
Ten (10) days	To initiate Step 1 Grievance	days from inform discussion
	- After the occurrence of the action being complained of; or,	Three (3) workin days from receip
	- When the action becomes known to the glievent,	of grievance
	Complement to discuse leave with supervisor, before filing a written	Three working d
	grievance unieus;	atter conference conclusion
	- If perpetrator is the supervisor, complement may go to the next	
	level capable of granting relief.	
	- It discrimination is alleged, complement must also file a written	
	grisvance with the Personnel Board with a copy to the	
	Appointing Authority in the same 10 day time frame. The Personnel Board well defer to allow for resolution within the	
· · ·	sgency.	
	- If harassment by the Appointing Authority or the immediate	
	supervisor is alleged, the complainant may bypass the	
	glevance process and petition the Personnel Board directly.	
	If the supervisor is unable to resolve, it shall be referred to the	
	employee at the lowest level capable of granting relief.	

TIME FRAMES	STEP 2 GREVANCE PROCEDUNE
hies (3) worki g	If complaint is not resolved informally at Step 1, the complainan
ays from informal iscussion	may file a written grievance us the supervisor of the perion with whom he/she had the informul discussion.
hies (3) working eys from receipt f grievance	Conference held between appropriate respondent/supervisor and the grievant,
hree working days	Declaion rendered; binding unless;
onclusion	Employee elects to proceed; or,
	- Decision was not made in the prescribed time frame which then allows the grevant to proceed.
	 Either party may request intervention by the Office of the Inspector General.

TIME FRAMES	STEP 4 GREVANCE PROCEDURE
Three (3) working	If complaint not resolved at Step 3, the complainant may like a
daya from receipt	Step 4 gilevance (with copies of all previous gilevance steps and
of Step 3 decision	decisions) to the Appointing Authority.
or should have	
been received	The Office of the Inspector General must intervene and take
	charge of the formal investigation.
Rve (5) working	-
days from receipt	Conference held between Appointing Authority or designee and
of gilevance	the grievant.
Seven (7) working	
days siter	Decision rendered by the Appointing Authority; binding unless:
conference	
conclusion	- Employee elects to proceed; or,
	- Decision was not made in the prescribed time frame which
	then allows the grievant to proceed.

THE FRAMES	MEDIATION
AFTER STEP 1 BUT BEFORE THE FILING OF STEP 2	EITHER PARTY MAY SEND A LETTER TO THE PERSONNEL BOARD REQUESTING MEDIATION
UF BIEF 2	ONCE THIS REQUIREMENT IS MET, THE REMAINING GRIEVANCE PROCESS TIME FRAMES ARE SUSPENDED DURING THE PERIOD THAT MEDIATION IS IN PROCESS.

TIME FRAMES	STEP 3 QNEVANCE PROCEDUME
Thuse (3) working days from receipt at Step 2 decision or should have been received	Il completet le not resulved at Step 2, the completent may ble a written Sept 3 grievance; (with copies of Step 2 grievance and decision) to the person/committee designated by the Appointing Authority.
Thies (3) working days from receipt of gilevance	Conference held between designee(s) and the gdevant.
Five (5) working days aftar	Decision rendered; binding unless:
conterence conclusion	- Employee elects to proceed; or,
	 Decision was not made in the prescribed time frame which than allows the grievant to proceed.
	- Ethes perty may request intervention by the Office of the Inspector General.

TIME FRAMES	STEP & GRIEVANCE PROCEDURE / PETITION FOR HEARING
Ten (10) days from receipt of Step 4 decision	If compleint is not resolved at Sep 4, the compleinant must file a Partition for Heading with one of the following:
	- Personnel Board;
	- Director/Department of Personnel; or,
	- Coloredo Civil Rights Division
	Copies shall be sent to:
	- Appointing Authority;
	- Executive Director; and,
	- Equal Employment Opportunity Council (Specifying review under the work sharing agreement),