If you have issues viewing or accessing this file contact us at NCJRS.gov.

# LARGE JAIL NETWORK BULLETIN

NCJRS

9 1993

Winter 1992

ACQUISITIONS

APR

### Contents

Multnomah County's Restitution Center:A Corrections Success Story1
Staff Safety Innovations in Arapahoe County 3
Broward County Corrections Responds to Tuberculosis Threat . 14.1.7.13
It's Time for a Retrenchment Mentality
NIC/NASA Project Identifies Promising Technologies for Corrections
Recommended Reading
Mega-Jail Survey ! 4. 17. 14



The Large Jail Network Bulletin is prepared by staff of LIS, Inc., for the U.S. Department of Justice, National Institute of Corrections. To submit questions, comments, or materials, please write to the NIC Information Center, 1860 Industrial Circle, Suite A, Longmont, Colorado, 80501, or call (303) 682-0213.

# U.S. Department of Justice National Institute of Justice

141713-

141714

This document has been reproduced exactly as received from the person or organization originating it. Points of view or opinions stated in this document are those of the authors and do not necessarily represent the official position or policies of the National Institute of Justice.

Permission to reproduce this **sequeighted** material has been granted by

Public Domain/NIC

U.S. Department of Justice

to the National Criminal Justice Reference Service (NCJRS).

Further reproduction outside of the NCJRS system requires permission of the comparison of the comparis

## Broward County Corrections Responds to Tuberculosis Threat

by Donna Laber, Health Monitor, Broward County Sheriff's Office, Pompano Beach, Florida

Like cholera and diphtheria, tuberculosis is often seen as a disease of the past. Many believe that although TB may still be prevalent in the third world, it is nothing to be concerned about here—it is not a disease that could strike them or their family or friends. In fact, most people, including many of the employees at the Broward Sheriff's Office Department of Detention, do not know much about tuberculosis.

#### The TB Problem

However, because of its geographic location, its large number of immigrants, and the prevalence of AIDS and drug abuse, Broward County is a prime area for tuberculosis. Broward County, in southeast Florida, includes Fort Lauderdale and surrounding communities. The Department of Detention has three sites and a total inmate capacity of 3,656; it employs more than 1,300 deputy sheriffs and civilian support staff.

The re-emergence of a disease that in the eyes of many was dormant has resulted in an immediate need for education and action. Broward County's Department of Detention staff must now deal with an inmate population made up of a substantial number of individuals who are at risk for carrying or contracting tuberculosis.

At present, those most likely to contract the TB organism are:

- Those previously infected;
- Those with live, though inactive, tuberculosis bacilli;
- The homeless, elderly, or malnourished;
- Those in close contact with someone who has infectious TB;
- Persons receiving steroid or immune-suppressive medications; and
- Those who abuse drugs and alcohol.

Tuberculosis is caused by a bacterium that resembles a fungus. The

bacterium can remain encapsulated in the body for a number of years under the control of the body's immune system. If the

host's immunity is compromised, the organism can become active and multiply, resulting in various forms of tuberculosis. Persons who are HIV-positive are at high risk for TB because of their immune-suppressed condition.

14/713

Persons infected with the mycobacterium organism spread the disease through their sputum and through respiratory droplets exhaled into the air. The incubation period varies, but it is usually possible to detect the disease through skin testing between ten and twelve weeks from the time of exposure. An employee exposed to a known TB patient should have a PPD (Purified Protein Derivation) test after three months.

#### **Inmate Testing**

All Broward County inmates are given a PPD skin test within fourteen days of their incarceration. Results of the skin test are interpreted fortyeight to seventy-two hours after injection.

The incubation period varies, but it is usually possible to detect the disease through skin testing between ten and twelve weeks from the time of exposure.

> Test results are then recorded in millimeters (mm) by measuring the diameter of the raised papule on the

forearm. Measurements are interpreted as follows:

- 0 5mm = Negative (unless patient is inactive)
- 5 9mm = Positive (if patient has been in close contact with an active case of TB or is HIVpositive)
- 10mm = Positive

A positive reaction indicates that the patient has been exposed to Mycobacterium tuberculosis recently or in the past. Further confirmation is required to determine if the patient actually has the disease.

For patients who claim to be or are known to be HIV-positive, the PPD test is done in the left forearm and 0.1cc of MSTA (Mumps Skin Test Antigen) is injected intradermally in the right forearm. Both sites are then read forty-eight to seventy-two hours after injection. A positive MSTA indicates that the patient's immune system is functioning and that the PPD results may be considered accurate. A negative MSTA requires further clinical evaluation, as it probably means that the PPD reading is unreliable because the patient's immune system is compromised.

#### Treatment

In the Broward County jail facilities, if a patient has a positive PPD but a negative chest x-ray, he is given 300mg isoniazid (INH) every day with 50mg of vitamin B for six

#### Large Jail Network Bulletin Winter 1992

months as a prophylaxis. INH prophylaxis helps prevent PPD-

positive patients from developing a full-blown case of tuberculosis. The treatment lasts twelve months if the patient is HIVpositive. Health Department, which supplies the facility with the INH. After being

Unfortunately, most releasees fail to seek follow-up treatment. If they go longer than two weeks without INH, the entire process must be started again.

Patients with a positive PPD and an abnormal chest x-ray are tested further through sputum samples collected every morning for a threeday period. The sputum is cultured for the presence of acid-fast bacilli. Triple-drug therapy is initiated, and the patient is placed in respiratory isolation in a negative air flow cell for a period of ten to twelve days.

Patients receiving prophylactic tuberculosis treatments are scheduled to be seen in the INH clinic at one-, two-, and six-month intervals for follow-up evaluations. Patients who are HIV-positive are seen again at nine and twelve months. Follow-up care includes liver function tests, evaluation of the MAR (medical administration record), which documents patient compliance with drug therapy, and interviews with the patient. INH is discontinued if liver functions are double the maximum levels.

# Coordination with Health Department

Names of inmates requiring INH are reported to the Broward County

released, the inmate is responsible for seeking follow-up care at the local health department. Ideally, the department should provide the inmate with a medical referral to the health department, along with copies of his chest x-rays and PPD results. Plans are under way to supply this information to inmates upon their release. However, according to the health department, most releasees do not show up or make appointments for follow-up treatment. Unfortunately, if the patient goes longer than two weeks without INH, the entire process must be started again.

#### Tracking TB Cases

The department developed a system to track the number of TB cases in our facilities. The report counts the numbers of male and female inmates tested each week, those found to be positive, the number on INH/ vitamin B6, and the number of patients in the infirmary. The statistics, which are collected and evaluated weekly, serve as a barometer to measure deviations from week to week.

If there are significant changes in the weekly data, the department can

determine what immediate action might be necessary. If the numbers begin to increase, it might be a signal that the disease is spreading within the facilities as a result of improper procedures. The department would then evaluate its current practices immediately and make any necessary adjustments.

#### Managing TB in the Jail

Tuberculosis in the jail setting can become very serious. Inmates need to be educated at the time of their intake history and physical about health risks if they refuse to be tested for TB. Every effort should be made to discourage all refusals; if an inmate continues to refuse testing, he should be referred to the medical doctor and, if necessary, placed in medical isolation.

#### **Educating Staff**

Managing and treating inmates are not the only necessary actions. The staff, who must deal with the inmates every day, also require attention. Therefore, the department decided to take steps to control rumors and reduce employees' apprehension.

Dr. Harry Schuman, Medical Director of Prison Health Services, Inc., which provides contracted medical services to the facility, was instrumental in developing a clinical presentation to help educate the staff. He is also responsible for managing the care of tuberculosis patients in the jail. The first group to receive the information included the commanders of the three facilities and other key personnel in positions to influence others. After the initial group received the in-service training, the program was offered to the rest of the staff. The intention was not to have staff become experts on tuberculosis, but rather to have them understand that it can be managed and controlled.

#### **Threat of Other Diseases**

Corrections officers must understand that when one disease is in the limelight, there is a tendency to overlook, or become complacent about, other diseases. Hepatitis, HIV, measles, and all other communicable diseases remain serious threats.

Communicable diseases can be extremely dangerous—just as inmates themselves can. However, like the dangerous, high-risk inmate, these diseases can be controlled and managed without exposing the staff to unnecessary risks.

In December 1990 the Centers for Disease Control published the following guidelines for reducing risks when working in high-risk environments:

• Annual testing of employees should be implemented, utilizing the standard Mantoux skin test. This serves to develop a baseline. Re-testing should follow annually or in the event of an exposure.

- A face mask should be used when dealing with TB patients. The cupshaped surgical mask is recommended rather than tie-on type surgical masks.
- Adequate ventilation is extremely beneficial because the TB bacillus is sensitive to light and air. If possible, heating and air-conditioning systems should be set on non-recycle modes.
- Exposure notification and medical follow-up protocols, policies, and procedures should be established. The management of potential exposures is vital in controlling the spread of all communicable diseases.

Nothing can provide total protection to employees. However, the procedures to reduce risks significantly are simple and readily available. Each department has a responsibility morally, if not legally, to provide as safe a working environment as possible for its staff. Is your department meeting that obligation?

For further information contact Donna Laber, Health Monitor, Broward County Sheriff's Office, North Broward Detention Complex, 1550 Blount Road, Pompano Beach, Florida, 33060; (305) 357-5409. ■

# It's Time for a Retrenchment Mentality

by Tom L. Allison, Director, and Larry W. Bacon, Deputy Director, Orange County Corrections Division, Orlando, Florida

The unprecedented growth of corrections in the 1980s has put tremendous pressure on local governments' budgets. Corrections and law enforcement now make up larger proportions of the budget each year. In 1987, Orange County corrections comprised 21 percent of general fund expenditures; today, corrections makes up 24 percent and has grown 152 percent.

In a recession or post-recession period, revenues and available funds are especially limited. Every dollar spent on corrections is a dollar not This revised mission must include cost-efficiency, continuous evaluation, and an openness to change. The need for retrenchment is evident.

#### **Reasons for Overstaffing**

Orange County Corrections firmly defined cost-efficiency as part of its mission in 1988, soon after the jail system was transferred from the Sheriff's Office to the Board of County Commissioners. Prior to 1988, corrections administrators had suffered from a common malady— "incident phobia."

Because of negative media coverage's detrimental impact on elected officials, most administrators prefer to play it safe. In other words, to avoid possible incidents such as escapes or violence, administrators

To avoid possible incidents such as escapes or violence, administrators tend to request more staff than necessary. Such a fortress mentality has contributed significantly to budgetary shortfalls. tend to request more staff than necessary. The consequence of overstaffed facilities is that resources are often wasted,

spent on parks, recreation, education, and infrastructure. This displacement of monies from other purposes to corrections seriously jeopardizes our communities' future. It is therefore imperative for corrections administrators to re-evaluate their operations and rethink corrections' mission. inmates are overclassified, and facilities are overbuilt. Such a fortress mentality has contributed significantly to budgetary shortfalls everywhere.

The underlying cause of this "more is better" mentality is that jail

personnel—line staff, mid-managers, and managers alike—tend to react emotionally to safety and security issues. Unfortunately, responding emotionally rather than rationally causes administrators to continue requesting more and more staff so that the situation "feels" better.

#### A Look at Staff Efficiency

In the 1989-90 budget process, Orange County began taking a hard look at several measures related to staffing efficiency:

- Inmate to officer ratio;
- Certified to civilian staff ratio; and
- Manager/supervisor span of control.

#### **Inmate to Officer Ratio**

The strategy to improve the staffing ratio was twofold:

- I. To "rightsize" staffing levels in existing facilities—After conducting complete staffing analyses, administrators were able to reduce staff levels in existing facilities. Some areas were retrofitted to dormitory housing and changed to direct supervision.
- 2. To improve staffing efficiency in new facilities—New facilities, in both dormitory and podular designs, were direct supervision jails. Inmate:staff ratios became



more efficient, up to 8:1 compared with traditional 1980s housing at 3:1. These efforts resulted in a division-wide improvement of inmate to officer ratio from 3.7:1 to 5.9:1 for '92-93. In real dollars, this amounts to an annual savings of \$12 million in personnel costs.

**Civilianization of Positions** 

Orange County's traditional staffing strategies required a certified correctional officer to perform every security-related task in the jail. The evaluation made it evident that many tasks, such as those performed by the control room officer, property officer, and the commissary officer do not require a certified officer, as these positions have no direct, physical contact with inmates.

Consequently, Orange County has civilianized more than 100 positions over a three-year period, for an annual savings of \$1.8 million. Similar efforts are under way in our Community Corrections Department. For example, tasks traditionally done by three probation officers are being redistributed to a three-person team with one probation officer, one paraprofessional aide, and one clerical worker. This concept has tremendous potential for staffing in a retrenchment period.

#### **Span of Control**

Rightsizing supervisor/manager ranks has become a priority in Orange County. In FY '91-92 and '92-93, twenty-five supervisor/ management positions were deleted, for an annual savings of \$870,000.

Our goal is to continue looking at ways to flatten the structure of the organization. As line staff become more empowered to make decisions, there is less need for the traditional levels of supervision and management. As we experiment with total quality management and selfdirected work teams, we will continue to look for ways to improve the span of control and further reduce supervision and management positions.

#### Staff Response

Cutback management is not a popular concept, especially in a profession traditionally viewed as providing a secure career. Orange County is experiencing lay-offs for the first time in its history. Interestingly, the lay-offs have not been a result of the economy but, rather, of a dogged pursuit of our mission as it relates to cost-efficiency.

Although staff have had concerns during this retrenchment process, management has taken the following measures to minimize the impact on affected employees:

- All may choose lower-paying positions rather than total lay-off;
- All retain seniority;
- All will receive the highest allowable salaries in the demotion process; and

• All will be on a priority recall list based on seniority.

Management has spent many hours talking with staff, emphasizing that the lay-offs are a result of our commitment to the mission of the organization and that the resulting cost efficiency will have a profound impact on the community.

The Retrenchment Challenge

Corrections and the criminal justice community can no longer embody a "give me more" mentality. Administrators across this nation must meet the challenge of reducing the growth of corrections through the responsible management of resources. A retrenchment mentality is necessary. The future of our nation is at stake.

For further information, contact Tom L. Allison, Director of Corrections, or Larry W. Bacon, Deputy Director, Orange County Corrections Division, P.O. Box 4970, Orlando, Florida, 32802-4970; (407) 836-3573. ■