

Program for Augmenting  
Police Community Relations:

A Comprehensive Report

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70-DF-267

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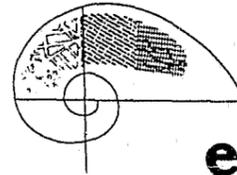
BOUGE POLICE DEPARTMENT  
BOUGE, LOUISIANA

JULY 1972



DOWNTOWN BATON ROUGE AS OF 1972





## Economic and Industrial Research Incorporated

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Mr. E. O. Bauer  
Chief of Police  
Baton Rouge Police Department  
Baton Rouge, LA 70801

Dear Chief Bauer:

Attached please find our report which presents a detailed analysis of information forwarded to us by the Police-Community Relations group under provisions of L. E. A. A. contract number 70-DF-267. In addition to the information supplied to us by the P-CR group, our firm undertook a special survey of members of the community through a random sample. The resultant information was tabulated and analyzed by EIRI staff members and is presented herein. Furthermore, individuals on the EIRI staff met weekly with the P-CR group to discuss problems and present suggestions regarding the development of this phase of the program dealing primarily with information gathering.

We have found this opportunity to work with the police department and especially the P-CR group a very rewarding experience. The effectiveness of our work as consultants would have been greatly limited without your enthusiastic cooperation. We are indeed grateful to you for your assistance. We would also like to take this opportunity to thank Captain Robert Templet and Sergeant S. L. Phillips for their keen interest and exceptional cooperation. Of course, the P-CR group itself made our work so enjoyable, and they are to be commended for their efforts on this project.

**eiri**

a research and analysis agency for business, industry and government

Mr. E. O. Bauer  
Page 2

You may remember that this project was initiated through the efforts of Mayor W. W. Dumas, several council members, Dr. E. C. McCann and me from EIRI, and you. It was through the combined efforts of all these civic-minded people that this grant was eventually awarded. I think it is to the credit of these foresighted individuals that the program was initiated. All members of this community will benefit from their efforts.

Sincerely,

ECONOMIC AND INDUSTRIAL RESEARCH, INC.

*Vincent E. Cangelosi*  
Vincent E. Cangelosi, Ph.D.  
Project Director

jlm

PROGRAM FOR AUGMENTING  
POLICE-COMMUNITY RELATIONS

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For

The Baton Rouge Police Department  
Baton Rouge, Louisiana  
L. E. A. A. Contract No. 70-DF-267  
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## PREFACE

This report deals with findings of a study undertaken by the Baton Rouge Police Department under the provisions of L.E.A.A. grant number 70-DF-267. The contract request states the objective of the project as follows:

The objective of this project is to take the first steps in establishing a long-range, full-scale Police Community Relations Program. This project would involve sending two police officers and four non-police personnel into the community with special emphasis placed on the minority community to establish lines of communication. These teams will gather information concerning grievances against the police and will fully document this information.

The proposal goes on to state that the P-CR teams will gather information concerning ways in which the Police Department can improve its performance. This information will then be forwarded to Economic and Industrial Research, Incorporated.

Of course, the ultimate objective of the program is the reduction of crime in Baton Rouge. By opening the channels of communication with Baton Rouge citizens, several results should be achieved.

1. Greater cooperation and identification between members of the community and policemen
2. Better relations between citizens and members of the police force
3. Greater responsibility on the part of citizens regarding their civic obligations
4. Greater involvement of citizens toward the reduction of crime
5. Greater concern on the part of policemen towards problems of the community
6. Greater prevention of crime by establishing rapport between young people and policemen

The central theme of the Police-Community Relations group is Communications - Understanding - Cooperation. This theme lends itself to the objectives of the program--the prevention of crime through understanding and cooperation.

To give a clear picture of the analysis of the information developed through this project, this report is divided into five major parts.

1. Conclusions and Recommendations
2. Offenses in Baton Rouge
3. Activities of the Police-Community Relations Group
4. Attitudes of members of the community
5. Attitudes of members of the Police Department

*Section 1*

## SECTION I

### CONCLUSIONS AND RECOMMENDATIONS

The conclusions and recommendations presented here are based upon the information provided by the Police-Community Relations Groups along with the information gathered by the research staff of Economic and Industrial Research, Inc.

Most of the information provided by the P-CR staff was gathered at individual and group meetings with members of the community. Reports of the meeting were prepared by individual members of the P-CR group and presented to EIRI personnel. The P-CR group also prepared its own questionnaire which was distributed to people with which the group met. Results of this survey were tabulated by the P-CR group and turned over to the EIRI staff for evaluation.

EIRI personnel gathered information and data from the following sources:

1. A random sample of citizens in East Baton Rouge Parish
2. A survey of attitudes of police officers
3. Regular meetings with the Police-Community Relations Staff
4. An analysis of offenses taken from computerized police records.

### Conclusions

The following conclusions are supported by a detailed evaluation of information and data presented throughout this report.

1. Baton Rouge has a fairly high crime rate, but the majority of the offenses are "non-capital" crimes. Most of them involve criminal mischief. Higher crime rates exist in economic blight areas. These are usually more serious crimes. Baton Rouge citizens perceive Baton Rouge policemen as willing to combat the crime rate but handicapped by being understaffed and undertrained.
2. The Police-Community Relations group is understructured in the overall organization structure of the Police Department. The civilians in the group serve a purposeful function in that they can relate to citizens in the community more directly.
3. People do want to feel safe in their neighborhoods, and they generally depend upon the Police Department to provide this safety. They do not feel that adequate coverage is being given to their neighborhood area. They want better coverage by police patrols.
4. Direct relations with the "cop on the beat" no longer exist. As a result, some of the opinions regarding the image of the policeman are highly distorted. Lack of courtesy on the part of some police officers has hurt the image of the whole department with some of the citizens of Baton Rouge.

Yet, in general, Baton Rouge citizens have a reasonably good opinion of the policemen.

5. There are racial problems related to the Baton Rouge Police Department. The overtones of these problems originate from opinions regarding (1) racially integrated patrol units, (2) differential treatment between races, and (3) the proportion of blacks and whites on the police force.
6. Policemen and citizens in the community recognize the importance of a Police-Community Relations program. Such a program will be especially advantageous in Baton Rouge because of the nature of most of the recorded criminal offenses. Good rapport between officers in general and the P-CR group in particular will create greater respect between the community and the Police Department. Citizens do understand the problems of police officers. A good community relations program should focus on this problem.

### Recommendations

The Police-Community Relations Program is important to Baton Rouge and should continue to operate. Its operations should be directed more toward a real community relations activity and less and less towards gathering data. However, data gathering will always be important, because it serves two purposes.

- (a) Gathering information keeps channels of communication open--prevents clogging.
- (b) It is the basis for evaluating the effectiveness of the program.

The remaining recommendations are concerned with the Police-Community Relations Program itself rather than the Police Department. They are not intended to be negative, rather a positive approach is purposefully taken to increase the efficiency and effectiveness of the group.

1. The P-CR group needs to be reorganized to include the juvenile program and officer-school program under one administrative structure. The director of the overall organization should be a high-ranking officer reporting directly to the Chief of Police. Under the director there could be division leaders in charge of the many functions and activities of the program.

2. The P-CR program should be directed towards improving the stature of the policeman. The P-CR group should initiate programs involving policemen throughout the department, not just its own personnel. The "ride" program is one such program since it allows the "rider" to see the operations of a patrol unit first-hand. In this way, the problems facing individual officers will be better appreciated. Also, channels of communication between policemen and members of the community will improve. Other specific programs are suggested in Section III of this report.

3. It is important that civilians continue to be a part of what the P-CR program is intended in the future. Civilians bring a diversion to the program that cannot be attained by having only officers in the group. This also affords the group itself an opportunity to develop dialogue among its own members.

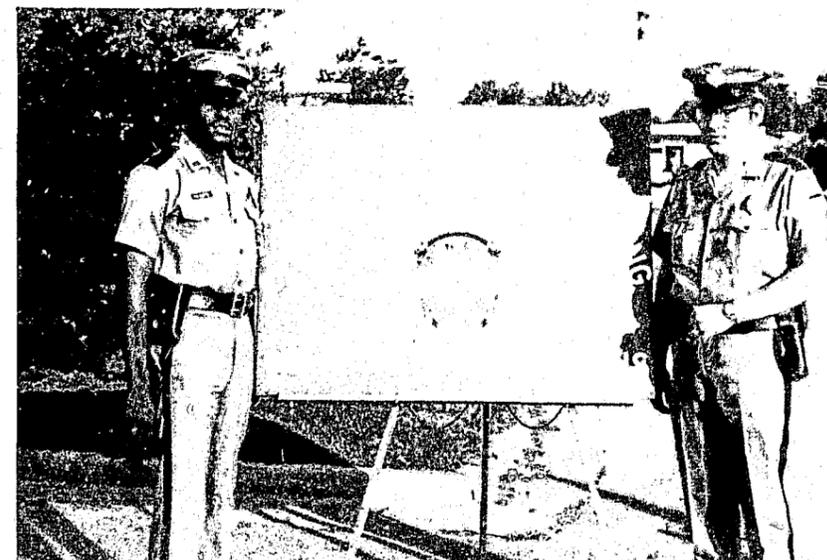
4. The P-CR group should begin its activities with a series of planning sessions designed to develop its activities over an extended period of time. It must decide in which of its activities and in which areas of the city it will be most effective.

5. Part of the group's plan should encompass a concentrated effort on public relations through media programs of various sorts. It should also allow the means for which citizens in the community channel items into the Police Department through its activities. Usually this involves a direct line of communication to the hierarchy of the Police Department. A two-way channel of communication must be kept open.

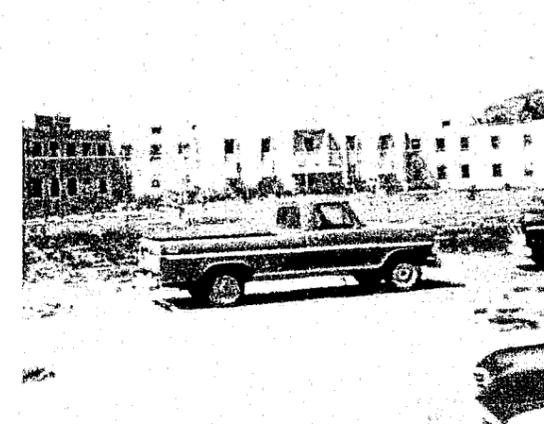
6. Finally, the group must have a procedure for periodically measuring its effectiveness in the community. Whether it be a survey or an analysis of crime rates by police districts, such an evaluation is necessary in order to guarantee that the program moves in the right direction.

*Section 11*

Shall we face the situation before it becomes a problem?



Or, must we wait until it is too late?



## SECTION II

### OFFENSES IN BATON ROUGE

The primary objective of the Police-Community Relations Program is the reduction of crime in Baton Rouge. Thus, it is both interesting and essential to examine in some detail the areas of the city in which the high offense rates exist.

Computerized information regarding the incidence of reported offenses by designated police zones, or districts, was furnished the consultants by the Baton Rouge Police Department. These districts are delineated and presented in Figure 1. This map not only shows the location of each police district (A through K), but it also shows the 1970 census tracts included in each district.

Figure 2 shows that the high offense rate densities occur in Districts B and I, while the lowest densities exist in Districts G and J. Obviously, in terms of assigning patrols to police districts, Districts B and I must be given the highest priority.

It is interesting to note that the areas of high offense rates are associated with areas of extreme economic blight. For instance, both

census tract 10, in District B, and census tract 22, in District I, are economically blighted. In fact, blight is prevalent throughout all of District B.

Table 11-1 shows the number of offenses by class of offense and police district, and Table 11-2 gives the corresponding percentage breakdown. In any case, police Districts B and I show the highest rate of offense. District C is third, but it has a higher percentage of class 3 offenses (burglary, theft, and auto theft) than even District B. District C also leads District B in class 4, 5, 6, and 8 offenses. The rankings of Police Districts by classes of offenses are shown in Table 11-3.

Tables 11-4 through 11-12 give a detailed breakdown of individual classes of offenses by districts and is the basis from which Tables 11-1 and 11-2 were summarized.

The class of offenses occurring most often is class 3 (burglary, theft, and auto theft). The offense occurring least often depends in a large part on the particular district in question. Usually it is class 1 or 7 in most districts. So, murder, manslaughter, etc. and drug and liquor offenses are profoundly not as prevalent in Baton Rouge proper as they are in cities of comparable size. However, this analysis is made only for the City of Baton Rouge and does not include other areas of the Parish.

Like most other urban areas, Baton Rouge is besieged by a high crime rate. However, the greatest offenses are among the so-called "non-capital" crimes--burglaries, theft, and general criminal mischief. These are probably the types of offenses in which a Police-Community Relations Program would be most effective. It is unlikely that a P-CR Program would be very effective in combating more professional criminal activity.

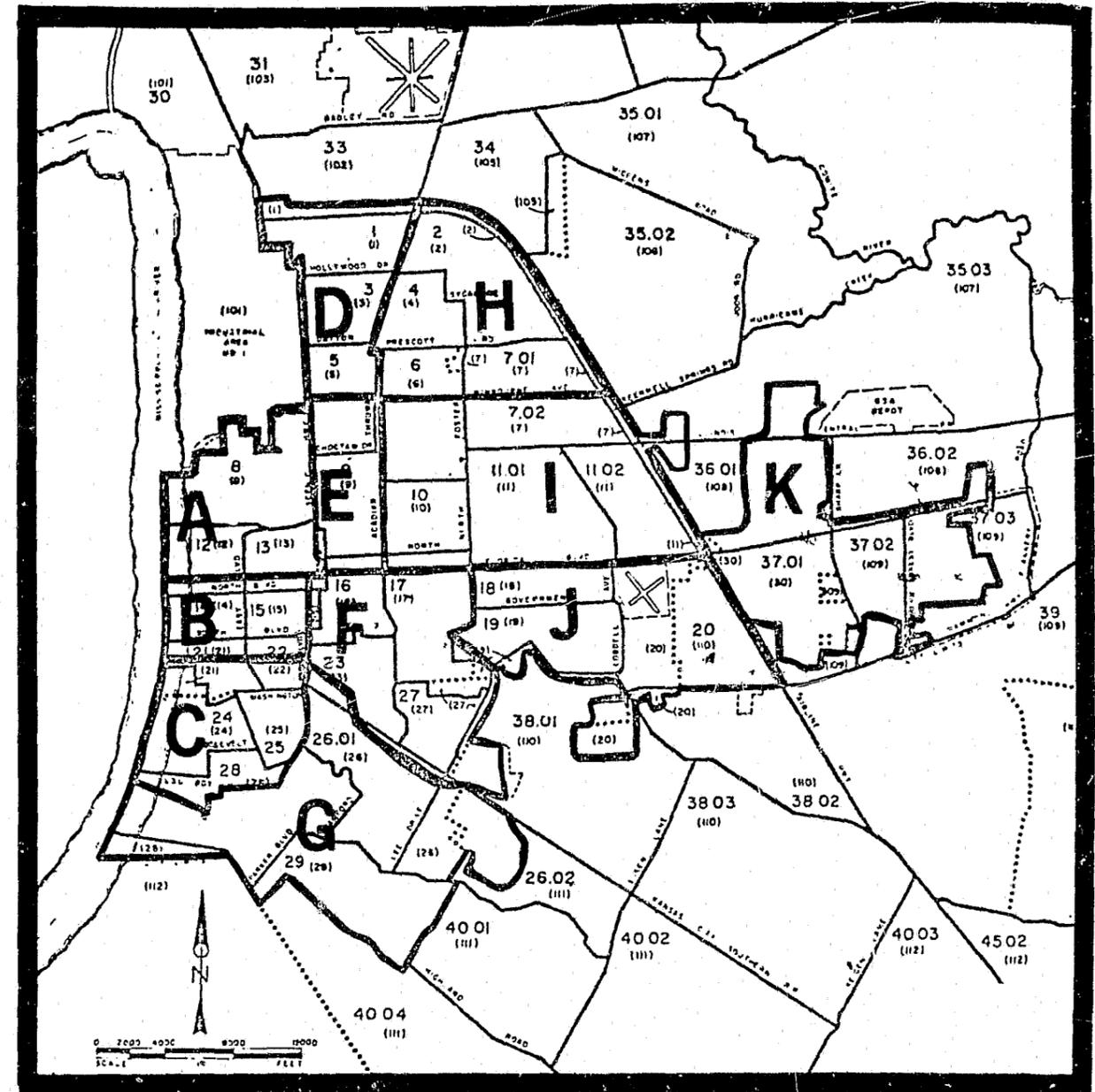


Figure 1. Police Districts in Baton Rouge, LA

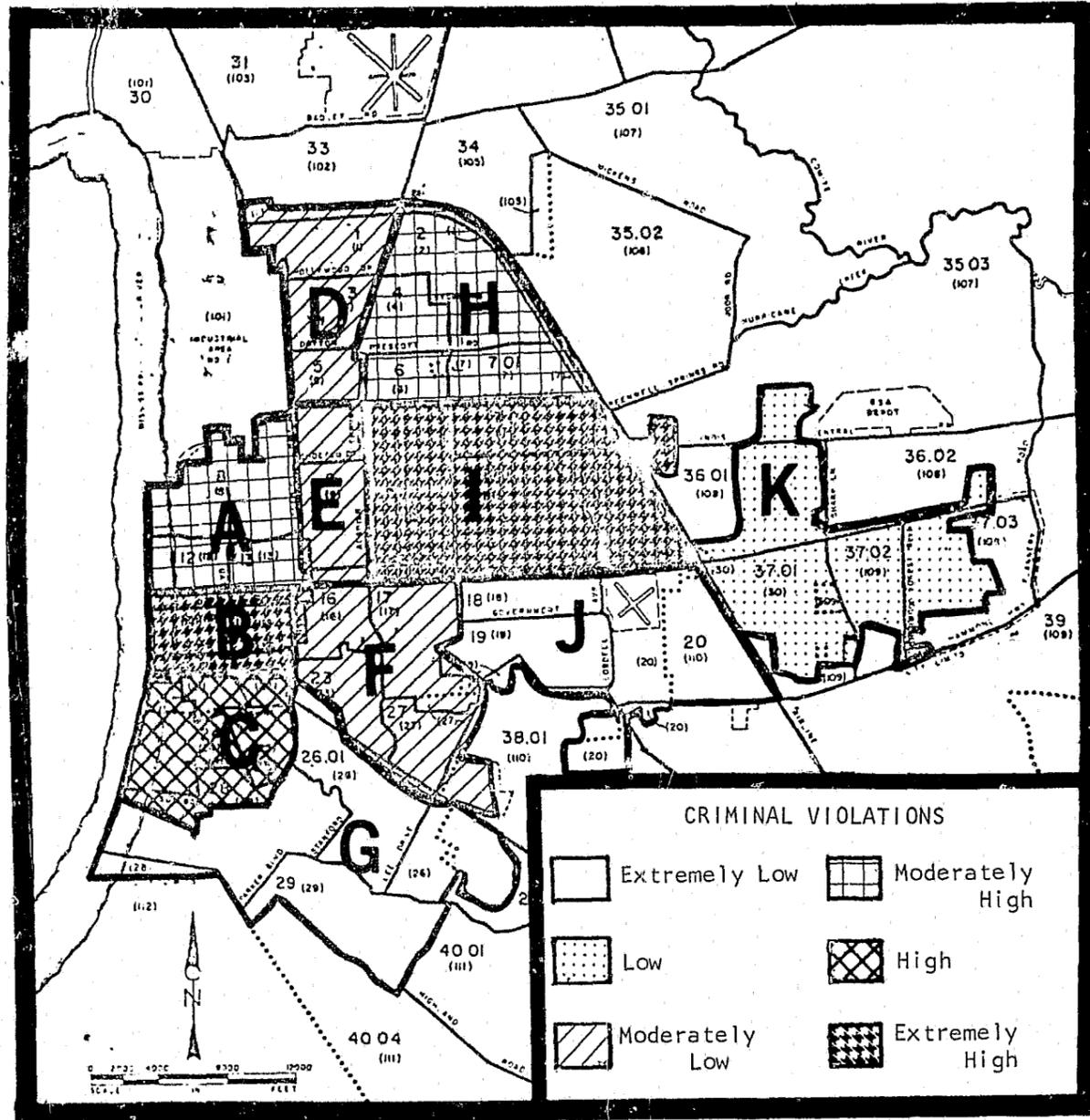


Figure 2. Density of Offenses by Police Districts, Baton Rouge, LA 1971.

TABLE II-1

Number of Violations By District For 1971

Class Offense

District	1	2	3	4	5	6	7	8	9
A	13	90	1,323	69	140	640	12	155	4,558
B	46	223	1,653	43	267	999	26	196	8,016
C	28	175	1,968	56	283	1,049	22	205	6,194
D	4	82	905	33	121	833	9	171	3,972
E	20	100	873	26	166	721	14	154	3,592
F	8	61	954	23	104	433	9	88	3,057
G	2	16	374	12	70	157	6	46	1,227
H	7	58	1,016	27	132	690	15	139	4,064
I	32	211	2,163	65	319	1,381	17	370	8,036
J	2	41	642	14	94	259	6	44	1,950
K	6	25	802	14	233	315	8	85	2,707
Total	168	1,082	12,673	382	1,929	7,477	144	1,653	47,373

Classification of Violations

1. Murder, Manslaughter, Rape - Forcible, Kidnapping, and Aggravated Arson
2. Robberies, Aggravated Battery, Aggravated Assault, and Sex Offenses
3. Burglary, Theft, and Auto Theft
4. Forgery, Theft by Fraud, and Stolen Property (Buying, Receiving, Possessing)
5. Criminal Damage to Property, Damage to Public or Private Property, and Simple Arson
6. Criminal Mischief, Disturbing the Peace, Interf. with an Officer, Prowler, Obscenity, Suspicious Person, Bomb Threat, and Weapons Offenses.
7. Drug Offenses and Liquor Offenses
8. Juvenile Investigation
9. Grand Total of All Violations

TABLE 11-2

Percent of Offenses By Police Districts,  
Baton Rouge, 1971

Class Offense

District	1	2	3	4	5	6	7	8	9
A	7.7	8.3	10.4	18.1	7.3	8.6	8.3	9.4	9.6
B	27.4	20.6	13.0	11.2	13.8	13.4	18.0	11.9	16.9
C	16.6	16.2	15.5	14.7	14.7	14.0	15.2	12.4	13.1
D	2.4	7.6	7.2	8.6	6.3	11.1	6.3	10.3	8.4
E	11.9	9.2	6.9	6.8	8.6	9.6	9.7	9.3	7.6
F	4.8	5.6	7.5	6.0	5.4	5.8	6.3	5.3	6.5
G	1.2	1.5	3.0	3.1	3.6	2.1	4.2	2.8	2.6
H	4.2	5.4	8.0	7.1	6.8	9.2	10.4	8.4	8.6
I	19.0	19.5	17.1	17.0	16.5	18.5	11.8	22.4	16.9
J	1.2	3.8	5.1	3.7	4.9	3.5	4.2	2.7	4.1
K	3.6	2.3	6.3	3.7	12.1	4.2	5.6	5.1	5.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Classification of Violations

1. Murder, Manslaughter, Rape - Forcible, Kidnapping, and Aggravated Arson
2. Robberies, Aggravated Battery, Aggravated Assault, and Sex Offenses
3. Burglary, Theft, and Auto Theft
4. Forgery, Theft by Fraud, and Stolen Property (Buying, Receiving, Possessing)
5. Criminal Damage to Property, Damage to Public or Private Property, and Simple Arson
6. Criminal Mischief, Disturbing the Peace, Interf. with an Officer, Prowler, Obscenity Suspicious Person, Bomb Threat, and Weapons Offenses.
7. Drug Offenses and Liquor Offenses
8. Juvenile Investigation
9. Grand Total of All Violations

TABLE 11-3

RANKING PERCENTAGES OF OFFENSES BY POLICE DISTRICTS, 1971  
(High to Low)

Class Offense

District	1	2	3	4	5	6	7	8	9
A	5	5	4	1	6	7	6	5	4
B	1	1	3	4	3	3	1	3	2
C	3	3	2	3	2	2	2	2	3
D	9	6	7	5	8	4	7	4	6
E	4	4	8	7	5	5	5	6	7
F	6	7	6	8	9	8	8	8	8
G	11	11	11	11	11	11	11	10	11
H	7	8	5	6	7	6	4	7	5
I	2	2	1	2	1	1	3	1	1
J	10	9	10	10	10	10	10	11	10
K	8	10	9	9	4	9	9	9	9

Classification of Violations

1. Murder, Manslaughter, Rape - Forcible, Kidnapping, and Aggravated Arson
2. Robberies, Aggravated Battery, Aggravated Assault, and Sex Offenses
3. Burglary, Theft, and Auto Theft
4. Forgery, Theft by Fraud, and Stolen Property (Buying, Receiving, Possessing)
5. Criminal Damage to Property, Damage to Public or Private Property, and Simple Arson
6. Criminal Mischief, Disturbing the Peace, Interf. with an Officer, Prowler, Obscenity, Suspicious Person, Bomb Threat, and Weapons Offenses.
7. Drug Offenses and Liquor Offenses
8. Juvenile Investigation
9. Grand Total of All Violations

TABLE 11-4

CLASS 1 OFFENSE

Type of Crimes: Murder, Manslaughter, Rape - Forcible, Kidnapping, and Aggravated Arson

<u>District</u>	<u>No. of Class 1 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	13	7.7	5
B	46	27.4	1
C	28	16.6	3
D	4	2.4	9
E	20	11.9	4
F	8	4.8	6
G	2	1.2	11
H	7	4.2	7
I	32	19.0	2
J	2	1.2	10
K	6	3.6	8
Totals	168	100.0	

TABLE 11-5

CLASS 2 OFFENSE

Type of Crimes: Robberies, Aggravated Battery, Aggravated Assault and Sex Offenses

<u>District</u>	<u>No. of Class 2 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	90	8.3	5
B	223	20.6	1
C	175	16.2	3
D	82	7.6	6
E	100	9.2	4
F	61	5.6	7
G	16	1.5	11
H	58	5.4	8
I	211	19.5	2
J	41	3.8	9
K	25	2.3	10
Totals	1,082	100.0	

TABLE 11-6

## CLASS 3 OFFENSE

Type of Crimes: Burglary, Theft, and Auto Theft

<u>District</u>	<u>No. of Class 3 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	1,323	10.4	4
B	1,653	13.0	3
C	1,968	15.5	2
D	905	7.2	7
E	873	6.9	8
F	954	7.5	6
G	374	3.0	11
H	1,016	8.0	5
I	2,163	17.1	1
J	642	5.1	10
K	802	6.3	9
Totals	12,672	100.0	

TABLE 11-7

## CLASS 4 OFFENSE

Type of Crimes: Forgery, Theft by Fraud, and Stolen Property (Buying, Receiving and Possesing)

<u>District</u>	<u>No. of Class 4 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	69	18.1	1
B	43	11.2	4
C	56	14.7	3
D	33	8.6	5
E	26	6.8	7
F	23	6.0	8
G	12	3.1	11
H	27	7.1	6
I	65	17.0	2
J	14	3.7	10
K	14	3.7	9
Totals	382	100.0	

TABLE 11-8

CLASS 5 OFFENSE

Type of Crimes: Criminal Damage to Property, Damage to Public or Private Property, and Simple Arson

<u>District</u>	<u>No. of Class 5 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	140	7.3	6
B	267	13.8	3
C	283	14.7	2
D	121	6.3	8
E	166	8.6	5
F	104	5.4	9
G	70	3.6	11
H	132	6.8	7
I	319	16.5	1
J	94	4.9	10
K	233	12.1	4
Totals	1,929	100.0	

TABLE 11-9

CLASS 6 OFFENSE

Type of Crimes: Criminal Mischief, Disturbing the Peace, Interfering with an Officer or Employ of the City, Prowler, Suspicious Person, Bomb Threat, and Weapons Offense

<u>District</u>	<u>No. of Class 6 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	640	8.6	7
B	999	13.4	3
C	1,049	14.0	2
D	833	11.1	4
E	721	9.6	5
F	433	5.8	8
G	157	2.1	11
H	690	9.2	6
I	1,380	18.5	1
J	259	3.5	10
K	315	4.2	9
Totals	7,477	100.0	

TABLE 11-10

## CLASS 7 OFFENSE

Type of Crimes: Drug Offenses, Liquor Offenses

<u>District</u>	<u>No. of Class 7 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	12	8.3	6
B	26	18.0	1
C	22	15.2	2
D	9	6.3	7
E	14	9.7	5
F	9	6.3	8
G	6	4.2	11
H	15	10.4	4
I	17	11.8	3
J	6	4.2	10
K	8	5.6	9
Totals	144	100.0	

TABLE 11-11

## CLASS 8 OFFENSE

Type of Crimes: Juvenile Investigation

<u>District</u>	<u>No. of Class 8 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	155	9.4	5
B	196	11.9	3
C	205	12.4	2
D	171	10.3	4
E	154	9.3	6
F	88	5.3	8
G	46	2.8	10
H	139	8.4	7
I	370	22.4	1
J	44	2.7	11
K	85	5.1	9
Totals	1,653	100.0	

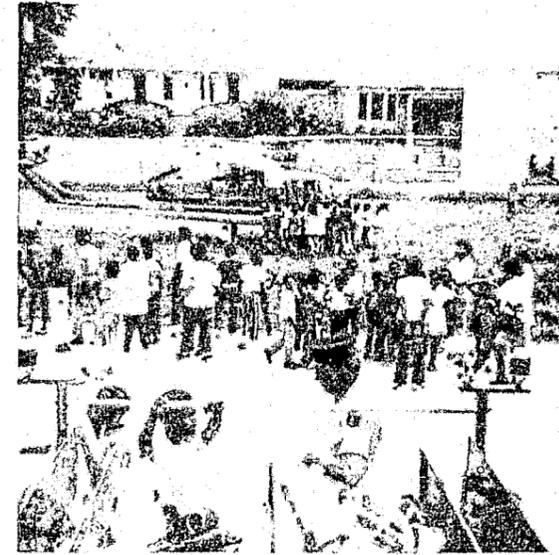
TABLE 11-12

## CLASS 9 OFFENSE

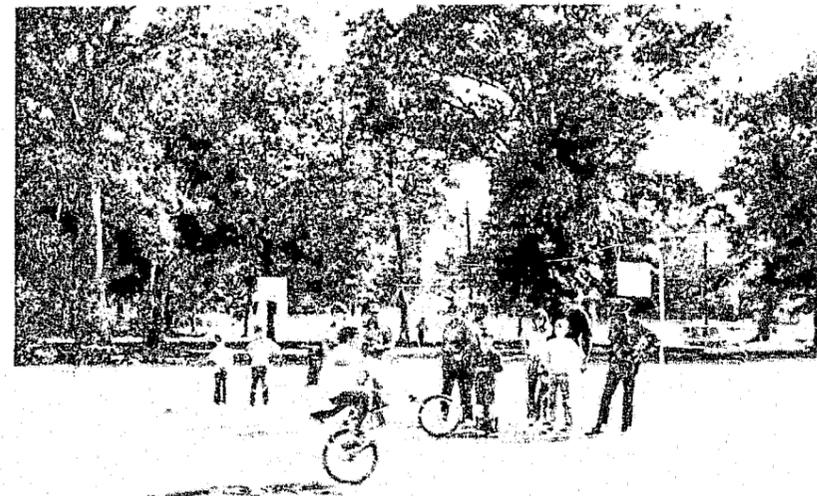
Type of Crimes: Grand Total of All Violations

<u>District</u>	<u>No. of Class 9 Offenses</u>	<u>% of Total</u>	<u>Rank (High to Low)</u>
A	4,558	9.6	4
B	8,016	16.9	2
C	6,194	13.1	3
D	3,972	8.4	6
E	3,592	7.6	7
F	3,057	6.5	8
G	1,227	2.6	11
H	4,064	8.6	5
I	8,036	16.9	1
J	1,950	4.1	10
K	2,707	5.7	9
Totals	47,373	100.0	

*Section III*



While the P-CR Program seeks improved relations with the entire Baton Rouge community, particular emphasis has been placed upon improving the relationship between the city police and the city youth. Much work has already been done toward informing the young people of the area how the police force operates.



SECTION III

ACTIVITIES OF THE POLICE-COMMUNITY RELATIONS GROUP

The Police-Community Relations Group officially began its activities in January, 1972. Through an arrangement with the East Baton Rouge School Board, a classroom, redesigned into a makeshift office, was provided at the Valley Park Education Center. This "office" has been the home of the P-CR group since its inception.

The organization consists of two police officers and four civilians headed by a police sergeant. The sergeant reports to Chief of Police Bauer, often through the Federal Aid Coordinator (and head of the police training academy), Captain Robert Templet. (See Figure 3).

The organization structure is such that it creates imbalance. Since a P-CR team should consist of a police officer and a civilian, the ratio of four civilians to two policemen creates difficulty in designing such teams. Also, the civilians have a different orientation to community objectives, and this tends to develop some difficulties within the organization. However, it is this very difference in orientation to objectives which makes the civilian component vital to the successful operation of a P-CR group.

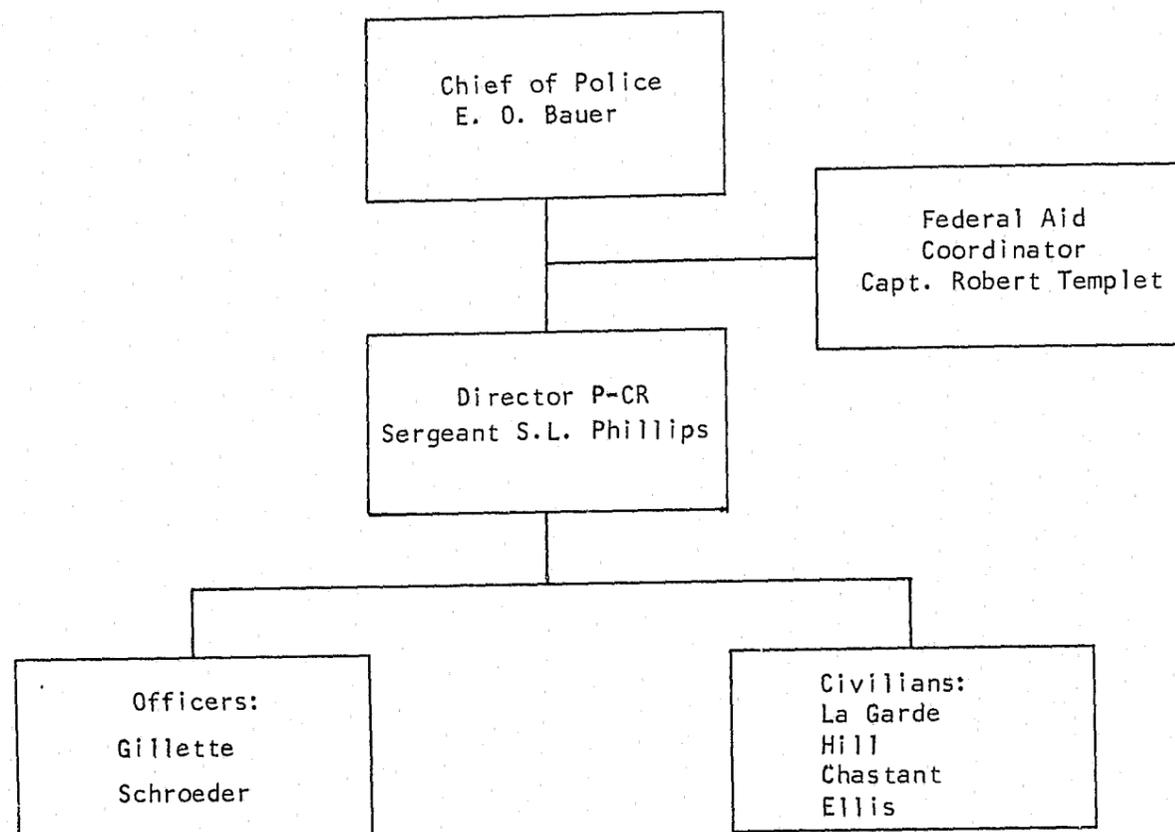


Figure 3. Organization Chart Police-Community Relations Group

Although the first six months of the program was concerned essentially with gathering information, individual members of the group were somewhat unsure of themselves, and the group as an organization felt it had to establish its credibility, both with other officers on the police force and certain groups in the community. The P-CR group went through the typical organization learning phases, and it was motivated (more or less) by the same things that motivate most small organizations at these stages in its development. But the P-CR group did start to gather information, and six months later individuals seemed to be working much more as a team.

Initially, members of the group contacted community leaders and organizations of various types seeking information about improving communications between the police department and the community. Also, special events promoted by the group served to bring together other law enforcement components in the area with citizens of the community. Through these contacts and some publicity, others heard of the P-CR group activities and requested interviews. So, team members of the group met frequently with organizations and individuals seeking information. The group members wrote reports on each of these meetings and these reports were submitted to EIRI for evaluation. A total of 216 interviews were analyzed.

To evaluate the P-CR interview reports, the EIRI staff looked for the following specific things:

1. Positive observations toward policemen
2. Negative observations towards policemen
3. Suggested community-relations programs

#### Positive Observations

The positive comment towards the Police Department which occurs most frequently on the interview reports is that the P-CR program is a

"step in the right direction."<sup>\*</sup> Another positive comment was the suggestion among some of those interviewed that there is genuine interest to help with the P-CR program. All of the positive comments are presented in Table III-1 in descending order. The percentages do not really show the nature of the importance of the comments, because often some comments were stressed by the individual or group being interviewed. A particular person or group might not then be concerned about other issues, but rather a particular one of interest to the person or group. The fact that these persons or groups actually made positive statements shows a positive inclination towards the Baton Rouge Police Department. However, all is not completely harmonious and satisfactory either, because there are negative observations.

#### Negative Observations

It is axiomatic that the communication feedback track is wider and faster for negative comments than for positive ones. That is, complaints come more frequently and with greater intensity than do compliments. This principle exists in all phenomena, churches, schools, department stores, or police departments. Nonetheless, it is incumbent on a Police-Community Relations Group such as this experimental group for Baton Rouge to examine and analyze the negative observations to see where improvements and better relations with the community can be developed. The negative observation registered most often is lack of courtesy on the part of policemen.

Also, it was pointed out in the interviews that policemen are inactive in community affairs. Several of those interviewed feel that additional training for police cadets is needed. Other negative observations are given in Table III-2.

\*An interview report is the result of an interview with a single individual or a whole organization.

TABLE III-1

## POSITIVE OBSERVATIONS CONTAINED IN INTERVIEW SHEETS

Positive Observation	Frequency	Percent of Total
P-CR Program is "step is right direction"	62	29
Willing to help Police on P-CR Program	33	15
Officers were polite and courteous	25	12
Police Dept. has "good image"	21	10
Had positive experience with Police	22	10
No complaints about Police Dept. <sup>1</sup>	17	8
Police Dept. has improved in last few years	16	7
Police Dept. does a good job	14	6
More good officers than bad	12	6
Police Dept. has difficult job	14	6
Obtained Administrative cooperation on various projects	11	5
Police show restraint in handling situation	8	4
Miscellaneous	9	4
Sub-stations well-placed	7	3
Police Dept. has excellent training program	6	2
Policemen are not as prejudiced than in previous years	6	2
Police brutality is rare	6	2

<sup>1</sup>"No complaints" were counted only when the individual stated that he had no complaints about the Police Department.

TABLE III-2

## NEGATIVE OBSERVATIONS CONTAINED IN INTERVIEW SHEETS

Negative Observation	Frequency	Percent of Total
Lack of courtesy	54	25
Inactive in community activities	42	19
Additional training needed	34	16
Lack of communication between Police and Public	31	14
Prejudice towards blacks, students and hippies	30	14
No integrated units	30	14
Inadequate recruiting and selection process	28	13
Inadequate neighborhood coverage due to insufficient manpower	29	13
Need to offer Police more incentives	25	12
Dual standards of law enforcement for blacks and whites	19	9
Lack of confidence in Police force	19	9
Miscellaneous	18	8
No significant action taken on complaints and need more investigation after crime	15	7
Not enough black officers	14	6
Long response time to Police calls	13	6
Police administration is weak and unaggressive	14	6
Harassing black communities	10	5
Duplication of effort with Sherrif's Dept.	10	5

TABLE III-2 (Cont'd)

## NEGATIVE OBSERVATIONS CONTAINED IN INTERVIEW SHEETS

Negative Observation	Frequency	Percent of Total
Police are not well informed about laws, communities, people, etc.	9	4
Over-reacting to a situation	8	4
Police brutality	8	4
Too much political and financial outside influence	6	3
Uniform and color complaints	6	3
No traffic control when needed (accidents, congested areas, etc.,)	6	3
Superiority complex of Police officers	5	2
Mistreatment of suspects	5	2
Entering a home without permission	5	2
Police violations of traffic laws	5	2
Let black patrolmen patrol white areas	3	1

In analyzing these observations, consider the fact that the selection of those interviewed is not random. Many of the individuals interviewed are community leaders. The organizations interviewed were usually at the request of the organization leaders. These organizations were usually those whose members had something special to say.

#### Suggested Community-Relations Program

During the course of interviews with individuals and groups, several suggested "programs for improvement" were discussed. Although many of these "improvements" would involve the entire Police Department rather than the P-CR group, these suggestions are summarized below.

#### Suggested Programs for Improvement

##### Involvement with Younger Generation

- Recreation programs for youth
- School visits by police
- Cadet or junior officer program
- More juvenile officers in elementary school
- Ride program
- Demonstrations such as K-9, drugs, etc.
- Booklets, pamphlets, etc.

##### Communications Between Police and Public

- Explain police mission and the necessary procedures to the people
- Policemen should meet, talk, and get to know people in their area
  - Put back on beat (walking cop)
  - Keep the same officers on the same beat
  - More sub-stations
- Open communications with neighborhood service centers
- Provide outlet for public complaints or comments
  - Store front question center
  - Unit investigating complaints
- More community involvement
  - Athletic contests (i.e., Genesis House vs. Police baseball game)
  - Expanding the public service day idea
  - Become involved with civic organizations
  - Invite public to police functions
  - Group discussions between police officers and citizens
  - Get people interested in helping police and preventing crime
  - Allow public to visit precincts and inform them about crime in the street
  - Continue reserve program

Publicize the 911 emergency number and its purpose  
Inform community of reasoning behind certain police actions

#### Police Department and its Public Image

- Integrate units
- Hire more blacks
- Allow blacks to hold supervisory positions
- Let blacks patrol white areas
- Change uniform colors (especially if black officer is to be respected by black people)
- Establish better coordination between Sheriff's Office and BRPD
- Publicize that no double standard exists in enforcement of laws (i.e., show picture of black arresting white)
- Establish police training in:
  - Mental health problems
  - Psychology
  - Human relations
- Train officers in making a proper initial approach
- Give officers psychological tests
- Institute a unit in the training academy on Police Responsibility to the Community and Public Assistance
- Give credit to officers doing their jobs
- Improve pay scales
- More men and better equipment
- Answer complaints promptly
- Show more friendly and helpful attitudes
- Do more follow-up work and reassure public that this is being done
- Advise public of limitations in investigations by law

#### Analysis

The present P-CR group is under-structured in terms of the overall Police Department. Presently, a sergeant leads the organization and reports directly to the Chief of Police, but often he reports through a Captain. The P-CR group must eventually have a higher ranking officer (at least a Lieutenant) who will in turn report to the Chief of Police.

Presently, the juvenile program under Lt. Melancon and the high school officer liaison program under Pt. Ryder operate individually and separately from the Police-Community Relations Groups. There may be reasons which make this structure more expedient at present, but expediency notwithstanding, the present structure is not efficient and should eventually be changed. From an organization behavior perspective the present structure

is not as effective and efficient as one which incorporates these two programs under the overall Police-Community Relations Programs.

The present P-CR group should continue to use civilians. Civilians know how to relate to civilians better than police officers. But, there should be a change in the ratio of civilians to police officers. We recommend three civilians and three officers, a one-to-one ratio. The group can then divide itself into teams consisting of one officer and one civilian.

Regarding programs for the public, greater activity with and exposure to members of the community by the BRPD, especially the P-CR group, is needed. Many programs involving person-to-person contact are possible. Probably one of the most highly recommended programs from interviews is the so-called "Ride Program." This program provides an individual the opportunity to ride in a standard patrol unit to observe the officers in the course of performing their duties. Riders get a first-hand look at problems with which officers are confronted.

A first-class media program is essential to providing public information. At the same time, the public needs to communicate with the Police Department. A daily or weekly question-and-answer column in the local newspaper would provide an excellent vehicle to keep the channels of communication open between the BRPD and the community. The column should be under the supervision of the P-CR group. Much greater exposure is possible through this column than through a store-front operation.

## **S e c t i o n   I V**



Pictured on this page are some of the concerned people who have been working toward improved communications through the Police Community

Relations Program. As evidenced by the photographs, the group is composed of both field and office personnel.



SECTION IV

SURVEY OF COMMUNITY ATTITUDES RELATED TO THE  
OPERATIONS OF THE POLICE DEPARTMENT

A mail questionnaire survey was taken during March and April, 1972 to determine the attitudes of citizens in the community towards the Baton Rouge Police Department. A sample of 3,000 residences was selected at random from East Baton Rouge Parish, and a questionnaire (see appendix) was sent to each. The entire parish was sampled, rather than just the City of Baton Rouge, because even people living outside of the city limits come into contact with city police through work or other activities in the city.

Classification Data

Of the 3,000 questionnaires mailed out, 442 were returned representing a response rate of 14.7 percent. Another 14 questionnaires were distributed and returned by members of the P-CR group. Since these were not statistically different from those obtained through the mail, all questionnaires were grouped together for analysis on the basis of statistical sampling, the non-response bias was minimized but accounted for in the classification data.

## Percent Returning Questionnaires

Sex:	Percent:
Male	66.9
Female	32.9
No Indication	0.4
Age:	
Under 21 years	4.1
21 - 35	38.7
36 - 50	31.5
Over 51	25.4
No Indication	0.4
Race:	
Black	12.1
White	86.2
Other	1.4
No Indication	0.4
Level of Education:	
Grade School	2.2
Completed Grade School	1.8
Completed Junior High	1.3
High School	8.3
High School Graduate	19.2
Some College	21.8
College Graduate	20.9
Post Graduate (Including Professional School)	33.7
No Indication	0.9
Marital Status:	
Single	10.8
Married	77.8
Divorced	4.9
Widowed	6.1
No Indication	0.7

Number of Children:	Percent:
No Children	24.3
1 child	13.8
2 children	22.1
3 children	18.9
4 children	9.2
5 children	4.1
More Than 5 Children	5.2
No Indication	2.3

These classification data suggest that some bias is in the direction of older, white, educated males. In interpreting the data this bias should be recognized.

Results of the Survey

The primary responsibility of any municipal law enforcement agency is the protection of its citizens and their property through effective enforcement of the laws. Of the people returning the questionnaire, 61 percent were satisfied with the current degree of protection provided by the Baton Rouge Police force. Likewise, 32 percent were dissatisfied with protection as it currently exists in the city. Only 7 percent of those responding had no opinion concerning their protection. As has been postulated by many people for some time, the data show that blacks are more dissatisfied than whites. With respect to age, the most dissatisfied is the "36 - 50" age group.

Perhaps one of the most important factors necessary to a successfully functioning law enforcement organization is that the integrity of the organization be unblemished. Thus, the citizens served by the particular police department should feel that policemen are honest. The data show that 79.7 percent of the respondents felt that Baton Rouge policemen

TABLE IV-1

The Majority Agree That Policemen Do Protect Baton Rouge Citizens

Police Protect Citizens	Total Response	Sex		Race		Age			Marital Status				
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div. Widowed	
Strongly Agree	9.0	6.5	14.3	9.2	9.0	0.0	4.2	8.6	18.4	0.0	7.9	11.1	38.2
Agree	52.0	54.0	48.4	54.3	41.8	73.9	53.5	46.3	53.9	65.0	52.9	40.7	32.4
Disagree	27.9	28.2	26.9	27.1	28.4	26.1	29.8	36.0	14.9	28.3	27.8	37.0	17.6
Strongly Disagree	4.1	4.6	2.7	2.9	10.4	0.0	4.2	4.6	3.5	3.3	4.4	3.7	0.0
No Opinion	7.0	6.7	7.7	6.5	10.4	0.0	8.4	4.6	9.2	3.3	7.0	7.4	11.8

are honest. Only 7.7 percent of those surveyed felt that the policemen are dishonest while 12.6 percent gave no opinion on the matter. It is encouraging that such a small percentage expressed a negative response. In terms of race, 22.4 percent of the blacks sampled felt dissatisfied while only 5.3 percent of the whites expressed dissatisfaction. The data also reveal that the percentage of those dissatisfied with the honesty attributable to policemen in the city is higher in the "under 21" and "21 - 35" age categories than in the other age groups. (See Table IV-2).

In the opinion of 65.3 percent of those interviewed, there are not enough police patrols in the respondents' neighborhoods. The figures indicate that, of those people comprising the 65.3 percent dissatisfied with the level of patrols, roughly the same percentage exists in both black and white categories and all four age groups. These facts may seem inconsistent with those presented in Table IV-1, where 61 percent of the people interviewed are satisfied with the degree of protection afforded them by the police department. However, consideration must be given to the notion that police patrols are only one of many methods of providing protection to the public. (See Table IV-3).

Examination of the role played in community activities by policemen reveals that most of those surveyed feel that more participation by policemen is needed. Of those surveyed, 61.8 percent are dissatisfied with the current degree of involvement while only 13.8 percent are satisfied. The percentage of whites expressing satisfaction with the current level of police participation is higher than the percentage of blacks responding to the same question. Also, the "over 51" age category expressed the highest degree of satisfaction with the present rate of activity involvement. (See Table IV-4).

TABLE IV-2

## MOST RESPONDENTS AGREE THAT POLICEMEN ARE HONEST

Policemen Are Honest	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	15.3	14.0	17.6	15.7	10.4	21.7	8.4	12.0	28.4	13.3	13.7	18.5	32.4
Agree	64.4	67.5	58.8	67.6	46.3	47.8	65.1	69.1	61.0	51.7	68.0	59.3	50.0
Disagree	5.4	5.1	5.5	4.0	13.4	13.0	8.4	4.0	0.7	11.7	4.9	3.7	0.0
Strongly Disagree	2.3	2.2	2.7	1.3	9.0	0.0	5.1	0.6	0.7	1.7	2.6	3.7	0.0
No Opinion	12.6	11.3	15.4	11.5	20.9	17.4	13.0	14.3	9.2	21.7	10.9	14.8	17.6

TABLE IV-3

## RESPONDENTS FEEL THAT THERE ARE NOT ENOUGH PATROLS IN THE AREA

Not Enough Patrols	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	29.3	27.7	32.4	25.5	53.7	34.8	26.5	33.1	27.7	25.0	29.2	33.3	35.3
Agree	36.0	38.7	30.8	38.2	22.4	30.4	33.0	33.7	44.7	23.3	38.7	25.9	32.4
Disagree	20.5	20.7	19.8	21.9	10.4	26.1	25.1	19.4	13.5	28.3	20.2	18.5	11.8
Strongly Disagree	1.8	2.2	1.1	1.5	4.5	0.0	2.8	1.7	0.7	3.3	1.2	3.7	5.9
No Opinion	12.4	10.8	15.9	12.9	9.0	8.7	12.6	12.0	13.5	20.0	10.7	18.5	14.7

As with any other organization, a law enforcement organization must keep in step with current developments in its field in order to efficiently and effectively achieve its goals. Thus, training the police force should be given a high priority within any police organization. It is significant that only 47.3 percent of the respondents feel that Baton Rouge policemen are adequately trained. With regard to race, the percentage of whites satisfied with the current level of training was more than twice that of the blacks. The "21 - 35" age group was, in percentage terms, more dissatisfied with the current level of training than was any other age category. (See Table IV-5).

An integral factor resulting in the degree of success attained by any organization dealing primarily with the public is the image that organization portrays. The attire worn by the members of the organization serve a dual purpose with regard to image projection. First impressions of people in the "public eye" are determined by many factors, not the least of which is the appropriateness of the clothing worn. It is also an established fact that people, in general, display more self-confidence and self-pride when their outward appearance is an appropriate one. The results of the questionnaire show that 75.2 percent of the respondents feel that the uniforms worn by the members of the force are attractive. Uniforms do not seem to be a particular problem with the respondents. (See Table IV-6).

Generally speaking, a policeman can be viewed in two distinct manners--he can be seen as a rather cold and heartless person ready to apprehend any wrongdoers he may encounter or he may appear as a warm and friendly person ready to help anyone desiring his assistance. Of the people responding to the questionnaire, 71.9 percent feel that the

TABLE IV-4  
MOST PEOPLE FEEL THAT POLICEMEN NEED TO TAKE PART IN COMMUNITY ACTIVITIES

Take Part in Comm. Activities	Total Response	Sex		Race			Age			Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	21.2	19.1	25.8	16.9	52.2	34.8	20.0	21.7	20.6	30.0	19.7	22.2	26.5
Agree	40.6	39.5	42.9	42.2	29.9	43.5	40.5	40.0	41.1	38.3	41.3	40.7	38.2
Disagree	13.8	14.2	13.2	15.7	3.0	8.7	13.5	12.0	17.7	11.7	14.2	14.8	14.7
Strongly Disagree	1.1	1.3	0.5	1.0	0.0	0.0	0.9	1.7	0.7	0.0	1.2	0.0	0.0
No Opinion	23.2	25.8	17.6	24.2	14.9	13.0	25.1	24.6	19.9	20.0	23.7	22.2	20.6

TABLE IV-5

APPROXIMATELY FORTY-SEVEN PERCENT OF THE RESPONDENTS  
THINK THAT BATON ROUGE POLICEMEN ARE ADEQUATELY TRAINED

Policemen Are Not Adequately Trained	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	8.5	8.6	8.2	6.7	17.9	0.0	13.0	5.1	7.1	6.7	8.4	7.4	14.7
Agree	19.2	20.7	16.5	18.4	28.4	17.4	20.5	19.4	17.7	21.7	19.5	22.2	11.8
Disagree	39.9	40.9	37.4	42.8	19.4	43.5	36.7	45.7	36.2	36.7	42.0	33.3	20.6
Strongly Disagree	7.4	7.8	6.6	8.1	1.5	13.0	5.6	6.3	10.6	6.7	6.7	7.4	14.7
No Opinion	25.0	22.0	31.3	24.0	32.8	26.1	24.2	23.4	28.4	28.3	23.4	29.6	38.2

TABLE IV-6

ACCORDING TO THE RESPONDENTS BATON ROUGE POLICE DO WEAR ATTRACTIVE UNIFORMS

Wear Attractive Uniforms	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	16.2	13.7	21.4	15.4	22.4	8.7	13.5	17.1	20.6	15.0	15.3	22.2	26.5
Agree	59.0	58.6	60.4	61.6	46.3	69.6	50.7	60.6	68.8	53.3	61.0	51.9	52.9
Disagree	8.6	9.7	5.5	8.6	7.5	0.0	11.2	9.7	3.5	8.3	8.8	7.4	2.9
Strongly Disagree	4.1	4.8	2.7	3.3	9.0	8.7	6.5	3.4	0.7	6.7	3.9	7.4	0.0
No Opinion	12.1	13.2	9.9	11.1	14.9	13.0	18.1	9.1	6.4	16.7	10.9	11.1	17.6

policemen of Baton Rouge are willing to listen and help them. Classifying the respondents racially, 74.9 percent of whites expressed positive responses as opposed to 55.2 percent of the blacks. Those respondents under 21 years of age expressed, in percentage terms, the greatest degree of dissatisfaction. (See Table IV-7).

A law enforcement organization is charged with the responsibility of enforcing the laws of the community. The effectiveness of the organization as seen by the public is generally measured in terms of the speed required to apprehend lawbreakers. However, police also serve as a deterrent to crime. Of those surveyed, 77.6 percent agreed that the police force is concerned with crime prevention. It is significant to note that 22.4 percent of the blacks responding to the question had no opinion while only 8.8 percent of the whites interviewed gave no opinion. (See Table IV-8).

When faced with the question of helping a policeman if he needed aid, an overwhelming percentage, 94.6 percent, of the respondents said they would give such assistance. This majority response was about the same in both race categories and in all four age groups. However, a larger percentage of whites (86 percent) were willing to assist policemen than were blacks (85.6 percent). But in the survey given to policemen, this difference in percentage appeared to the policemen surveyed to be much larger. (See Table IV-9).

Of those responding, 46.9 percent feel that policemen in Baton Rouge are as good as policemen in other areas. Only 23.8 percent feel that policemen in Baton Rouge were inferior to other policemen, while nearly one-third of those interviewed had no opinion. (See Table IV-10).

TABLE IV-7  
MOST PEOPLE FEEL THAT POLICEMEN ARE WILLING TO LISTEN AND HELP THEM

Willing To Listen and Help	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	14.9	13.2	18.7	15.4	11.9	4.3	11.2	14.9	22.7	11.7	13.7	7.4	44.1
Agree	57.0	56.7	57.1	59.5	43.3	52.2	53.5	58.3	61.0	55.0	58.9	55.6	35.3
Disagree	12.8	13.7	11.0	12.1	14.9	30.4	14.9	13.1	6.4	18.3	12.8	7.4	8.8
Strongly Disagree	5.0	5.6	3.8	3.5	14.9	0.0	7.9	5.7	0.7	1.7	5.6	7.4	2.9
No Opinion	10.3	10.8	9.3	9.4	14.9	13.0	12.6	8.0	9.2	13.3	9.0	22.2	8.8

TABLE IV-8

## POLICE ARE CONCERNED WITH PREVENTING CRIME

Police Are Concerned With Preventing Crime	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	19.1	17.2	23.1	20.0	11.9	21.7	13.0	16.6	31.2	13.3	18.1	18.5	41.2
Agree	58.5	60.5	53.8	61.2	43.3	56.5	57.7	62.9	53.9	63.3	60.6	48.1	29.4
Disagree	9.5	10.2	8.2	9.0	13.4	4.3	14.9	8.0	4.3	6.7	9.7	7.4	14.7
Strongly Disagree	2.3	2.4	2.2	1.0	9.0	0.0	2.8	2.9	1.4	1.7	2.6	3.7	0.0
No Opinion	10.6	9.7	12.6	8.8	22.4	17.4	11.6	9.7	9.2	15.0	9.0	22.2	14.7

TABLE IV-9

AN EXTREME PERCENTAGE OF THE RESPONDENTS SAY  
THEY WOULD ASSIST A POLICEMAN IN TROUBLE

Would Help Policeman	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	55.0	56.5	52.2	57.0	41.8	52.2	53.5	60.6	51.1	51.7	55.9	59.3	47.1
Agree	39.6	38.2	42.3	39.0	44.8	43.5	40.5	35.4	42.6	41.7	39.9	33.3	38.2
Disagree	0.7	1.1	0.0	0.6	1.5	0.0	0.5	0.6	1.4	0.0	0.5	3.7	2.9
Strongly Disagree	0.9	1.3	0.0	0.4	3.0	4.3	1.4	0.0	0.7	3.3	0.7	0.0	0.0
No Opinion	3.8	3.0	5.5	2.9	9.0	0.0	4.2	3.4	4.3	3.3	3.0	3.7	11.8

TABLE IV-10

BATON ROUGE POLICE COMPARED TO POLICE IN OTHER CITIES

B.R. Policemen Not As Good As Others	Total Response	Sex		Race			Age			Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married Div.	Widowed	
Strongly Agree	7.4	8.3	5.5	6.5	13.4	4.3	11.2	5.1	5.0	13.3	6.7	11.1	2.9
Agree	16.4	17.5	14.3	16.3	19.4	26.1	18.6	17.7	9.9	18.3	16.9	14.8	8.8
Disagree	36.3	36.3	36.8	39.2	20.9	26.1	32.1	38.3	42.6	26.7	38.5	25.9	38.2
Strongly Disagree	10.6	11.6	8.8	11.3	4.5	8.7	7.9	12.6	12.8	6.7	11.4	0.0	14.7
No Opinion	29.3	26.3	34.6	26.7	41.8	34.8	30.2	26.3	29.8	35.0	26.5	48.1	35.3

Being receptive toward suggestions is an asset for any police department. One-half of the respondents felt that they could suggest improvements regarding the city police department. (See Table IV-11).

The care with which a policeman handles a given situation is a reflection upon both the officer and his department. The figures show that 65.6 percent of those interviewed felt that policemen in Baton Rouge are not careless in the performance of their duties, while only 13.8 percent felt that policemen are careless. (See Table IV-12).

Only 38.5 percent of the people interviewed felt they were aware of how the police department operates, while 38.7 percent felt unaware of how the department operates. With regard to race, both groups had approximately the same percentage of negative responses. An effective community-relations program can improve this situation. (See Table IV-13).

People generally give little consideration to the role of policemen until they are in some type of trouble. When asked if they felt policemen would help them, 90.3 percent of the respondents answered positively. It is important to note that the percentage of whites responding negatively was 3.2 while 14.9 percent of the blacks responded negatively. Another interesting fact is that of all age categories, the "under 21" group had the lowest percentage of negative responses. (See Table IV-14).

Of those people responding to the questionnaire, 43.9 percent felt that great improvements have occurred in the police force during the past few years, while 27.9 percent gave no opinion. With regard to race, 58.2 percent of the blacks and 42.2 percent of the whites felt improvements have been made. Also, a very high percentage of the whites gave no opinion. These data suggest that the image of the Baton Rouge Police Department has improved somewhat over the past few years. (See Table IV-18).

TABLE IV-11

ABOUT HALF OF THE RESPONDENTS FEEL CITIZENS CAN SUGGEST IMPROVEMENTS REGARDING THE POLICE DEPARTMENT

Citizens Can Suggest Improvements	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	10.1	7.8	14.8	8.1	22.4	17.4	11.6	9.1	7.8	11.7	8.8	25.9	11.8
Agree	39.9	38.7	42.9	42.2	26.9	47.8	36.3	44.0	39.7	46.7	41.3	18.5	32.4
Disagree	21.4	25.0	14.3	22.8	14.9	17.4	26.5	24.0	11.3	18.3	23.0	22.2	8.8
Strongly Disagree	7.6	9.1	4.4	6.5	14.9	0.0	8.8	8.0	6.4	6.7	7.7	7.4	8.8
No Opinion	21.0	19.4	23.6	20.5	20.9	17.4	16.7	14.9	34.8	16.7	19.3	25.9	38.2

TABLE IV-12

MOST PEOPLE FEEL POLICEMEN ARE NOT CARELESS

Policemen Are Careless	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	2.3	2.7	1.6	1.5	9.0	0.0	2.8	1.7	2.8	1.7	2.3	0.0	5.9
Agree	11.5	12.1	10.4	10.6	17.9	8.7	14.9	10.9	7.8	13.3	10.9	25.9	5.9
Disagree	50.5	51.6	48.4	54.5	25.4	47.8	52.1	52.6	46.1	48.3	53.1	33.3	35.3
Strongly Disagree	15.1	14.2	16.5	16.3	6.0	21.7	12.1	14.3	19.1	16.7	14.6	3.7	23.5
No Opinion	20.5	19.4	23.1	17.1	41.8	21.7	18.1	20.6	24.1	20.0	19.0	37.0	29.4

TABLE IV-13

LESS THAN HALF OF THE RESPONDENTS FEEL THEY ARE AWARE OF HOW THE POLICE DEPARTMENT OPERATES

Aware of How Department Operates	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	5.8	6.2	4.9	4.6	11.9	4.3	5.1	8.0	4.3	6.7	5.3	7.4	8.8
Agree	32.7	34.7	29.1	34.4	22.4	21.7	34.9	34.3	29.8	28.3	34.3	29.6	26.5
Disagree	32.0	29.6	36.3	32.8	28.4	39.1	32.6	34.9	25.5	31.7	32.3	29.6	29.4
Strongly Disagree	6.7	7.5	4.9	6.7	6.0	8.7	10.7	4.0	3.5	10.0	6.7	3.7	2.9
No Opinion	22.8	22.0	24.7	21.5	31.3	26.1	16.7	18.9	36.9	23.3	21.3	29.6	32.4



TABLE IV-14

MOST PEOPLE FEEL THAT POLICEMEN ARE WILLING TO HELP THEM

Police Would Help Me	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	31.1	29.6	34.1	33.6	14.9	34.8	29.3	29.1	35.5	25.0	31.1	37.0	35.3
Agree	59.2	61.3	54.9	59.7	56.7	56.5	55.8	62.9	60.3	63.3	60.6	40.7	50.0
Disagree	2.9	2.7	3.3	1.9	10.4	0.0	4.7	3.4	0.0	3.3	2.6	7.4	2.9
Strongly Disagree	1.6	1.9	1.1	1.3	4.5	0.0	2.3	1.7	0.7	1.7	1.6	0.0	2.9
No Opinion	5.2	4.6	6.6	3.5	13.4	8.7	7.9	2.9	3.5	6.7	4.2	14.8	8.8

TABLE IV-15  
 LESS THAN HALF OF THE RESPONDENTS FEEL THAT CITY POLICE  
 HAVE IMPROVED OVER THE PAST FEW YEARS

Police Have Improved Over Past Years	Total Response	Sex		Race		Age			Marital Status				
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div. Widowed	
Strongly Agree	12.1	8.9	18.7	11.9	14.9	0.0	9.8	10.9	19.1	5.0	11.6	18.5	26.5
Agree	31.8	29.3	36.8	30.3	43.3	30.4	22.3	36.6	40.4	30.0	31.6	37.0	32.4
Disagree	23.0	25.3	18.1	22.8	23.9	30.4	26.0	24.6	14.9	21.7	24.1	18.5	14.7
Strongly Disagree	5.2	6.7	2.2	5.2	4.5	0.0	7.4	5.1	2.8	6.7	5.3	3.7	2.9
No Opinion	27.9	29.8	24.2	29.9	13.4	39.1	34.4	22.9	22.7	36.7	27.4	22.2	23.5

Approximately 60 percent of the total respondents are satisfied with the overall operations of the police department. Negative responses accounted for 21.6 percent of the total. Both the black and white respondents had positive response rates approximating 60 percent. The highest percentage of positive responses relative to age categories occurred in the "under 21" age group and in the "over 51" group. (See Table IV-16).

The majority of respondents indicated that they occasionally come in contact with police. Blacks seem to come into contact with police less often than do whites. With respect to age, the "under 21" age group has a somewhat lower contact rate than do any of the other age categories. (See Table IV-17).

With respect to the prevention of drug use, 43 percent of the respondents felt that the police force is not doing a good job, while only 38 percent felt that the force was doing a good job. In terms of race, negative responses were more frequent, relatively, for blacks. The "over 51" age group had the highest percentage of positive responses relative to the other age groups. With respect to marital status, a much higher percentage of widowed respondents gave positive responses with respect to drug use than other marital categories. (See Table IV-18). Also, when asked if the police force is doing a good job of enforcing the laws against illegal drugs, 48.9 percent agreed while 31.5 percent disagreed. (See Table IV-19).

Of the total respondents, 46.4 percent felt that police are actively involved in stopping organized crime in the city. About one-fourth of those interviewed gave negative responses, and over one-fourth had no opinion. Considered in a racial context, the percentage of whites agreeing with the

TABLE IV-16

## LEVEL OF SATISFACTION WITH BATON ROUGE POLICE DEPARTMENT

Level of Satisfaction	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Very Satisfied	12.6	11.3	15.4	13.2	9.0	8.7	4.2	9.1	30.5	13.3	10.7	14.8	32.4
Somewhat Satisfied	47.8	45.4	52.7	48.4	47.8	60.9	44.7	51.4	46.1	41.7	49.0	48.1	44.1
Neither Satisfied Nor Unsatisfied	16.9	18.5	13.7	18.2	9.0	8.7	21.9	18.9	8.5	13.3	18.6	14.8	5.9
Somewhat Unsatisfied	15.3	16.4	12.6	15.4	9.0	17.4	17.7	15.4	10.6	21.7	14.8	11.1	11.8
Very Unsatisfied	6.3	7.5	3.8	4.2	20.9	4.3	10.2	4.6	2.8	10.0	5.8	7.4	5.9
No Answer	1.1	0.8	1.6	0.6	4.5	0.0	1.4	0.6	1.4	0.0	1.2	3.7	0.0

**CONTINUED**

**1 OF 2**

TABLE IV-17

LEVEL OF CONTACT WITH BATON ROUGE POLICE DEPARTMENT

Level of Contact	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Regularly	10.4	12.9	5.5	10.9	7.5	8.7	11.6	12.6	6.4	13.3	10.7	11.1	2.9
Occasionally	70.3	72.3	66.5	72.7	52.2	65.2	68.8	72.6	70.9	63.3	71.2	70.4	73.5
Never	17.4	13.4	25.8	15.2	35.8	26.1	19.1	14.3	17.7	23.3	16.9	11.1	20.6
No Answer	1.8	1.3	2.2	1.3	4.5	0.0	0.5	0.6	5.0	0.0	1.2	7.4	2.9

TABLE IV-18

BATON ROUGE POLICE ARE DOING A GOOD JOB OF  
PREVENTING THE USE OF DRUGS

Level of Agreement	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	7.2	4.8	12.1	7.3	7.5	4.3	5.6	5.7	12.1	4.3	5.6	5.7	12.1
Agree	30.8	33.1	26.4	32.8	17.9	30.4	23.3	26.9	47.5	30.4	23.3	26.9	47.5
Disagree	30.6	31.2	29.7	29.6	40.3	21.7	30.7	40.6	19.9	21.7	30.7	40.6	19.9
Strongly Disagree	12.6	11.0	15.4	11.5	16.4	30.4	20.5	9.1	1.4	30.4	20.5	9.1	1.4
No Opinion	18.9	19.9	16.5	18.8	17.9	13.0	20.0	17.7	19.1	13.0	20.0	17.7	19.1

TABLE IV-19

## ABOUT HALF THE RESPONDENTS AGREE THAT POLICE ENFORCE THE DRUG LAWS

Level of Agreement	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	8.3	6.5	12.1	8.4	9.0	0.0	6.0	6.3	15.6	5.0	8.1	3.7	20.6
Agree	40.6	43.0	36.3	42.6	29.9	39.1	36.7	38.3	50.4	41.7	41.8	29.6	38.2
Disagree	23.2	22.6	24.2	21.9	31.3	21.7	24.2	29.1	14.2	16.7	23.7	37.0	17.6
Strongly Disagree	8.3	8.1	8.8	7.7	11.9	13.0	13.5	6.3	2.1	11.7	7.9	14.8	2.9
No Opinion	19.6	19.9	18.7	19.4	17.9	26.1	19.5	20.0	17.7	25.0	18.6	14.8	20.6

statement was higher than the corresponding percentage of blacks. An interesting fact is that the percentage of widowed respondents agreeing with the statement was 67.7 percent which is much higher than any other classification category. (See Table IV-20).

The statement that whites are treated better by the police than are blacks evoked 35.4 percent agreement and 44.6 percent disagreement from those responding. When viewed in terms of race, 50.5 percent of the whites disagreed while 73.2 percent of the blacks agreed. All age categories had roughly the same results as did the various marital categories. (See Table IV-21).

In many metropolitan police departments in the United States, the ratio of black officers to white officers is a major source of criticism. When asked if the city police department should employ more blacks, 47.5 percent responded affirmatively while 29.7 percent gave no opinion. Since the question is one primarily of race, the difference of 80.6 percent of the blacks responding positively and 42.8 percent of the whites responding positively should be no great surprise. With respect to age categories, there are no great deviations among the percentages of the four groups. (See Table IV-22).

The difference between the percentage of respondents answering positively and those responding negatively relative to segregation of patrol areas is less than 3 percent. However, when examined racially, the whites have a high percentage responding positively while the blacks have a high percentage responding negatively. Likewise, there were some distinct differences in the percentages of the four age groups illustrated by the fact that 50 percent of the "21 - 35" age group responded negatively while

TABLE IV-20  
BATON ROUGE POLICE ARE ACTIVELY INVOLVED IN  
STOPPING ORGANIZED CRIME IN THE CITY

Level of Agreement	Total Response	Sex		Race		Age			Marital Status				
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div. Widowed	
Strongly Agree	8.3	6.7	11.5	8.6	7.5	8.7	5.1	8.6	12.8	3.3	7.7	7.4	26.5
Agree	38.1	39.2	35.7	39.7	28.4	39.1	29.8	39.4	48.9	31.7	39.2	29.6	41.2
Disagree	18.0	18.3	17.6	16.9	26.9	17.4	21.4	20.0	10.6	11.7	18.1	22.2	8.8
Strongly Disagree	8.1	9.1	6.0	7.9	7.5	21.7	13.0	4.6	2.8	15.0	7.7	11.1	0.0
No Opinion	27.5	26.6	29.1	26.9	29.9	13.0	30.7	27.4	24.8	28.3	27.4	29.6	23.5

TABLE IV-21  
POLICE TREAT WHITES BETTER

Level of Agreement	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	13.1	12.4	14.8	7.5	47.8	8.7	19.5	9.7	8.5	18.3	11.8	25.9	11.8
Agree	22.3	22.3	22.5	22.3	25.4	26.1	27.0	22.3	14.9	23.3	21.8	29.6	23.5
Disagree	30.6	31.7	28.6	35.1	3.0	21.7	23.7	33.7	39.0	25.0	33.4	14.8	20.6
Strongly Disagree	14.0	12.6	17.0	15.4	4.5	34.8	12.1	14.3	13.5	16.7	12.8	18.5	20.6
No Opinion	20.0	21.0	17.0	19.6	19.4	8.7	17.7	20.0	24.1	16.7	20.2	11.1	23.5

TABLE IV-22

OPINIONS REGARDING THE EMPLOYMENT OF BLACK POLICEMEN

Should Employ More Blacks	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	16.2	13.7	21.4	10.6	52.2	26.1	20.9	12.6	12.1	30.0	13.7	25.9	17.6
Agree	31.3	31.2	31.9	32.2	28.4	21.7	27.9	32.6	36.9	20.0	33.9	18.5	29.4
Disagree	18.2	21.2	12.1	20.7	3.0	13.0	16.3	18.9	21.3	10.0	19.0	18.5	23.5
Strongly Disagree	4.7	5.4	3.3	5.0	3.0	8.7	4.2	3.4	6.4	5.0	4.4	3.7	8.8
No Opinion	29.7	28.5	31.3	31.5	13.4	30.4	30.7	32.6	23.4	35.0	29.0	33.3	20.6

over 50 percent of the "over 51" age group responded positively. (See Table IV-23). Of those people returning the questionnaire, 61.9 percent agreed with the statement that patrol cars should be integrated. With respect to other classifications, all categories have at least 51 percent agreeing with the statement. However, the percentage of blacks agreeing is much higher than the similar percentage of whites. (See Table IV-24).

The major criticisms toward the Baton Rouge Police Department are that the department is understaffed and unqualified personnel are used as policemen. Other criticisms should also be noted because different versions of these same criticisms appear in other parts of this report. (See Table IV-25).

Respondents were asked to express an opinion regarding the so-called "Black Muslim Incident of January 10, 1972." More respondents agreed it was handled very well or well than respondents who thought it was handled poorly. A significantly larger percentage of blacks thought the situation was handled properly than did whites. The whites felt that the situation should have been handled more quickly and more sternly. See Table IV-26 for a complete breakdown of responses on this question.

According to the respondents of this survey three important things should be done to improve the Baton Rouge Police Department:

- . Hire More Policemen
- . Cover or Patrol More Areas in the City
- . Institute Better Community Relations

Opinions were given by respondents concerning other suggested improvements. These suggestions are given in Table IV-27.

TABLE IV-23  
BLACK OFFICERS SHOULD PATROL BLACK AREAS OF THE CITY AND  
WHITE OFFICERS SHOULD PATROL WHITE AREAS OF THE CITY

	Total Response		Sex		Race		Age			Marital Status			
	Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div. Widowed		
Strongly Agree	19.8	19.4	20.9	20.7	14.9	17.4	16.3	21.1	24.1	10.0	20.6	25.9	20.6
Agree	24.3	27.2	18.1	27.3	4.5	21.7	17.7	28.6	29.1	20.0	25.3	22.2	17.6
Disagree	28.2	28.8	27.5	30.5	14.9	17.4	34.0	25.1	25.5	30.0	29.5	18.5	20.6
Strongly Disagree	13.8	11.6	18.7	7.1	56.7	30.4	16.3	11.4	10.6	20.0	11.8	29.6	17.6
No Opinion	13.8	13.2	14.8	14.4	9.0	13.0	15.8	13.7	10.6	20.0	12.8	3.7	23.5

TABLE IV-24

PATROL CARS SHOULD BE INTEGRATED

Level of Agreement	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Strongly Agree	24.3	20.4	32.4	16.9	76.1	34.8	30.7	21.7	16.3	40.0	20.9	37.0	32.4
Agree	37.6	38.7	35.7	41.1	14.9	30.4	41.4	34.9	36.9	21.7	42.2	29.6	14.7
Disagree	13.7	16.1	8.8	15.7	1.5	8.7	8.8	15.4	19.9	11.7	14.2	11.1	14.7
Strongly Disagree	9.5	10.2	8.2	10.4	1.5	8.7	6.5	12.6	10.6	5.0	9.7	7.4	14.7
No Opinion	14.9	14.5	14.8	15.9	6.0	17.4	12.6	15.4	16.3	21.7	13.0	14.8	23.5

TABLE IV-25

MAJOR CRITICISMS OF THE BATON ROUGE POLICE DEPARTMENT

Criticisms	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Under Paid	1.6	1.7	17.2	1.8	32.4	0.0	2.9	12.5	17.1	0.0	5.6	35.4	6.5
Understaffed	14.0	13.5	19.1	14.8	22.7	2.0	8.6	12.2	23.4	0.5	15.6	21.5	26.1
Low Visibility in Communication	1.3	1.7	5.3	1.4	6.3	0.9	2.2	2.6	2.0	0.0	2.1	7.7	2.2
Don't Prevent Crimes	5.6	4.0	9.4	5.9	8.2	1.0	5.0	7.2	7.8	2.8	4.9	11.3	6.5
Need More Patrols	2.2	2.1	3.7	2.5	5.5	0.0	2.2	4.6	3.4	0.0	2.6	6.2	4.3
Unqualified Personnel	8.5	9.0	3.7	9.0	1.6	1.0	10.8	4.3	2.0	2.8	7.9	2.6	4.3
Don't Enforce the Law	2.3	1.9	1.6	2.3	0.8	0.0	1.1	2.0	2.0	0.5	2.6	0.0	0.0
Slow in Answering Call	5.9	4.3	4.4	5.7	0.8	4.0	3.6	3.9	2.9	2.4	4.9	1.0	4.3
Traffic Violators	1.1	1.0	0.6	1.2	0.0	1.0	0.0	1.3	0.5	0.5	1.1	0.0	0.0
Not Enough Discipline	1.1	1.4	0.0	0.8	0.8	0.0	1.4	0.3	0.5	0.5	1.1	0.0	0.0
Don't Cooperate With Other Louisianaians	1.4	1.2	0.9	1.4	0.4	0.0	1.1	1.0	1.0	0.0	1.3	0.5	2.2
Poor Appearance	0.4	0.5	0.0	0.4	0.0	0.0	0.0	0.7	0.0	0.0	0.4	0.0	0.0
Corruption in Department	1.8	1.2	1.6	1.8	0.4	0.0	2.2	1.0	0.5	0.0	1.9	0.5	0.0
Unnecessary Speed Traps	1.6	1.2	1.2	1.8	0.0	0.0	0.7	1.6	1.0	0.0	1.7	0.5	0.0
Prejudice	5.4	4.3	3.7	1.6	8.2	3.0	6.1	1.6	2.4	3.3	4.3	0.5	4.3
Others	6.8	6.7	3.1	7.2	1.2	0.0	5.0	5.6	3.4	1.4	6.8	0.5	4.3
No Answer, No Response	17.8	4.1	17.6	6.6	14.9	2.9	4.5	5.6	19.8	2.6	7.6	3.3	76.1
None	10.3	4.5	6.6	4.6	5.7	8.6	4.4	7.7	18.3	7.4	4.6	13.4	76.1
Inefficient Administration	3.4	1.3	0.8	1.3	2.3	2.2	0.9	0.6	6.1	1.0	1.6	1.1	0.0
Lack of Courtesy	4.1	2.2	2.7	1.7	4.6	5.0	2.6	2.6	0.8	2.3	2.4	3.3	0.0
Poor Communication with Public	2.9	0.9	2.7	1.1	2.3	2.2	1.7	1.1	0.8	1.2	1.3	2.2	21.7
Too Many Rest on Police	0.5	0.9	0.0	0.3	2.3	10.8	1.5	0.6	1.5	3.7	0.5	2.2	0.0

TABLE IV-26

OPINIONS RELATED TO THE HANDLING OF THE  
BLACK MUSLIM INCIDENT IN BATON ROUGE

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Opinions	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Handled Very Well	15.6	12.9	21.3	15.1	13.5	7.8	17.1	12.1	14.8	7.9	15.1	23.5	14.7
Handled Fairly Well	6.5	7.0	14.5	7.0	29.2	3.9	4.8	11.2	14.2	4.6	6.6	39.5	5.9
Handled Satisfactory	6.1	6.8	2.7	7.0	3.4	0.0	5.6	5.1	5.6	1.3	6.4	1.2	8.8
Handled Poorly	6.1	6.6	3.6	5.7	9.0	1.3	4.4	7.0	4.3	3.3	6.4	1.2	2.9
Handled Very Poorly	10.6	10.2	7.7	9.7	12.4	1.3	12.4	6.5	8.0	4.6	10.7	4.9	2.9
No Better Way to Handle	6.3	4.1	8.1	6.8	0.0	1.3	5.6	4.7	6.2	2.0	6.2	2.5	8.8
Should Have Been Broken Up Sooner	1.3	1.2	0.9	1.3	0.0	0.0	1.2	1.4	0.6	0.0	1.4	1.2	0.0
News People Caused Problem	1.3	1.2	0.9	1.8	0.0	0.0	0.8	0.9	1.9	0.0	1.1	1.2	2.9
More Precautions Needed	2.0	1.9	1.4	1.3	1.1	0.0	2.4	1.4	1.2	0.7	2.3	0.0	0.0
Officers Sent Into Bad Situation	1.3	0.7	1.8	0.8	0.0	0.0	0.8	0.5	2.5	0.0	1.1	0.0	5.9
Action Was Too Slow	6.3	5.6	5.4	7.3	2.2	2.6	3.6	4.7	8.6	2.6	6.2	1.2	8.8
Improper Judgment	4.9	4.1	4.5	4.2	6.7	1.3	6.0	3.7	1.9	1.3	4.8	2.5	5.9
More Stern Treatment Needed	7.2	8.0	3.2	8.9	2.2	3.9	4.0	5.6	9.3	2.6	7.5	1.2	2.9
Expediently Handled	1.1	0.7	1.4	1.3	0.0	0.0	1.2	0.9	0.6	0.0	0.9	0.0	5.9
Showed Restraint	2.7	5.2	7.0	3.5	0.0	22.2	4.8	6.9	13.2	9.9	5.4	18.2	0.0
Poor Communications and Poor Organization	6.1	3.5	31.3	7.6	37.5	6.2	4.4	6.6	35.3	4.4	9.0	7.3	0.0
Other	3.6	2.9	3.6	3.9	4.5	2.6	3.2	2.3	3.1	2.0	3.2	2.5	2.9
No Answer, No Response	11.0	6.8	14.0	7.8	12.4	2.6	7.2	10.2	10.5	4.6	8.4	8.6	20.6

TABLE IV-27

OPINIONS REGARDING THE MAJOR IMPROVEMENTS THE BATON ROUGE  
POLICE DEPARTMENT COULD MAKE TO HELP THE COMMUNITY

Improvements	Total Response	Sex		Race		Age				Marital Status			
		Male	Female	White	Black	Under 21	21-35	36-50	Over 51	Single	Married	Div.	Widowed
Stay on the Job More	1.8	2.3	3.2	2.0	10.8	0.0	2.5	2.3	5.1	0.0	2.7	6.8	10.3
Road Blocks to Check Drivers	0.4	0.5	4.5	0.4	10.0	0.0	0.0	3.2	1.9	0.0	0.5	16.2	0.0
Better Training	5.4	6.1	10.4	4.9	20.8	1.7	7.0	7.7	8.3	4.5	5.5	27.0	5.1
Cover More Areas	9.0	8.9	9.9	9.	10.8	8.6	6.2	7.7	11.5	4.5	9.3	8.1	12.8
Better Qualification	3.4	4.1	1.4	3.5	0.8	0.0	5.3	2.3	0.6	2.3	3.6	0.0	0.0
Stricter on Juvenile Offense	1.6	0.8	2.7	1.8	0.0	1.7	2.1	1.4	0.0	1.5	1.4	1.4	0.0
Apply Laws Equally	2.2	2.0	1.8	1.8	2.5	0.0	0.4	3.2	2.5	10.8	2.5	0.0	0.0
Improve Police Image	4.5	4.8	2.7	4.1	4.2	1.7	2.9	5.0	3.8	0.8	4.3	1.4	10.3
More Involvement in Community	5.0	4.6	4.5	5.1	2.5	5.2	5.8	4.5	0.6	3.0	5.5	0.0	0.0
More Policemen	9.0	8.4	7.7	9.8	1.7	0.0	5.8	5.4	15.3	1.5	8.9	6.8	10.3
Better Hiring Practice	1.4	1.3	1.4	1.0	2.5	0.0	1.6	1.4	0.6	1.5	1.1	1.4	0.0
Check Bus Places More	0.2	0.0	0.5	0.2	0.0	0.0	0.4	0.0	0.0	0.0	0.2	0.0	0.0
Better Community Relations	8.3	7.1	8.1	8.0	5.8	1.7	10.3	8.6	0.6	5.3	7.7	4.1	5.1
Work More With Young People	2.2	2.3	1.4	2.4	0.0	3.4	2.5	0.9	1.3	1.5	2.3	0.0	0.0
Others	11.0	11.7	6.8	9.4	10.8	1.7	9.5	8.6	11.5	1.5	12.5	1.4	7.7
No Answer, No Response	24.1	19.5	24.8	23.7	10.8	8.6	18.9	19.4	24.2	11.4	22.3	10.8	25.6
None	2.5	0.8	17.2	2.2	6.0	4.3	0.9	2.3	15.2	2.1	1.5	13.9	85.5
Offer More Money	2.3	1.1	6.4	2.0	6.0	0.0	1.3	0.9	15.2	0.3	3.7	0.0	28.5
Better Communication with Public	4.1	2.6	12.9	4.3	23.8	12.1	3.2	3.7	15.2	4.1	6.1	6.9	28.5
Give More Authority	1.6	2.5	4.3	2.2	6.0	10.6	3.2	5.2	12.1	7.1	1.8	17.3	0.0

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P-CR SURVEY

In addition to the survey of the citizens in East Baton Rouge Parish taken by the consultants, the P-CR group designed a series of questionnaires of its own. These questionnaires were passed out to individuals in the groups with whom P-CR teams met. For example, individual citizens were requested to complete a questionnaire when the P-CR team met with the Tara Civic Association. Results from these surveys are subject to some limitations in interpretation, because respondents were not randomly selected.

Scope of Surveys

First, teams usually met with groups upon request at either a special meeting or a regular meeting of the particular group. Usually those individuals attending the meeting have special interests in civic affairs in general or the Police Department in particular. For instance, the Tara Civic Association invited the P-CR group to a special meeting (the District Attorney and one of his assistants were also invited guests), because citizens in Tara are concerned about vandalism in the subdivision. So, usually the individuals completing one of these questionnaires was at a meeting attended by the P-CR group.

Second, the questionnaire itself underwent several changes and revisions which caused a problem in tabulation and consistency. For this reason, there are different numbers of responses for different questions. Nevertheless, worthwhile information was obtained from this source by the P-CR teams. It is yet another expression of opinion by certain segments of the community population.

Classification Data

Table IV-28 shows that various age groups from 14 years old and up are represented in this survey. In fact, 10.2 percent of those answering questionnaires were between 14 and 18 years old. At the same time, 15.1 percent of the respondents were over 45 years old. There was reasonably good representation between male and female respondents, and a better representation from the black community than the community survey taken by EIRI (See Table IV-28).

Results of Survey

The results of this survey taken by the P-CR team are shown in Table IV-29. Each question, showing the number and percent of the respective answer, is presented in the order appearing on the questionnaire. There are several highlights worth mentioning here.

1. Police-Community Relations is considered important.
2. People are concerned about safety in local neighborhoods.
3. Generally, there is a positive attitude towards the Baton Rouge Police Department.
4. Racial overtones are not prevalent in this survey. In fact, integration of police teams seem of no concern to these respondents.

TABLE IV-28

CLASSIFICATIONS OF PERSONS INTERVIEWED BY THE POLICE-COMMUNITY RELATIONS TEAM

	PCR 2	PCR 3	Total	Percent
<b>Age:</b>				
14 - 18	59	1	60	10.2
19 - 23	68	60	128	21.8
24 - 30	110	41	151	25.7
31 - 35	50	24	74	12.6
36 - 45	70	16	86	14.6
Over 45	76	13	89	15.1
Total			588	100.0
<b>Sex:</b>				
Male	100	107	207	56.4
Female	110	50	160	43.6
Total			367	100.0
<b>Race:</b>				
Black	143	21	164	25.8
White	331	138	469	74.0
Other	1	0	1	0.2
Total			634	100.0

TABLE IV-29

SURVEY OF ATTITUDES AS OBSERVED BY THE  
POLICE-COMMUNITY RELATIONS TEAM

	PCR 2	PCR 3	Total	Percent
(1) Do you think police officers should be working in community relations activities?				
Yes	549	162	711	97.5
No	16	2	18	2.5
Total			729	100.0
(2) What is your opinion of the Baton Rouge City Police Department?				
Generally good	306	117	423	63.3
Generally poor	82	33	115	17.2
No opinion	114	16	130	19.5
Total			668	100.0
(3) Has your opinion of the City Police changed in the last year?				
My opinion has improved	142	-	142	26.0
My opinion has worsened	39	-	39	7.1
My opinion is about the same	366	-	366	66.9
Total			547	100.0
(4) Do you think your neighborhood is a better place to live than a year ago?				
Yes	191	-	191	34.5
No	176	-	176	31.8
Don't know	186	-	186	33.7
Total			553	100.0
(5) Do you think the police are interested in your neighborhood?				
Yes	273	82	355	49.4
No	94	32	126	17.6
Don't know	185	52	237	33.0
Total			718	100.0
(6) Are there enough police patrolling the area where you live?				
Yes	169	45	214	28.6
No	251	83	334	44.7
Don't know	165	35	200	26.7
Total			748	100.0
(7) Would you help a policeman if he were in trouble?				
Yes	464	148	612	84.2
No	14	1	15	2.1
Don't know	87	13	100	13.7
Total			727	100.0

	PCR 2	PCR 3	Total	Percent
(8) Were there both Black and White members of the team that asked you these questions?				
Yes	451	-	451	94.4
No	27	-	27	5.6
Total			478	100.0
(9) Which individual do you feel you could trust the most?				
The Black	32	-	32	7.2
The White	24	-	24	5.4
I could trust both the same	361	-	361	81.3
I could not trust either	27	-	27	6.1
Total			444	100.0
(10) Which individual seemed most sincere about helping in the community?				
The Black	28	-	28	6.3
The White	32	-	32	7.2
Both cared about the same	365	-	365	81.6
Neither seemed to care much	22	-	22	4.9
Total			447	100.0
(11) Which individual did you like the best?				
The Black	26	-	26	5.8
The White	35	-	35	7.9
I disliked them both	33	-	33	7.4
I liked them both about the same	351	-	351	78.9
Total			445	100.0
(12) What do you think of the uniforms that the BRCPD wears?				
I like the uniforms very much	203	59	262	36.4
I like the uniforms a little	78	48	126	17.5
I dislike the uniforms a little	15	23	38	5.3
I dislike the uniforms very much	9	14	23	3.2
It doesn't make any difference	66	14	80	11.1
No opinion	186	5	191	26.5
Total			720	100.0
(13) What do you think the units patrolling the Black areas should be?				
All Black Officers	72	33	105	14.5
All White Officers	5	3	8	1.1
Integrated	357	104	461	63.9
Doesn't matter	128	20	148	20.5
Total			722	100.0
(14) What do you think the units patrolling the White areas should be?				
All Black Officers	1	1	2	0.3
All White Officers	62	32	94	13.4
Integrated	369	105	474	67.6
Doesn't matter	108	23	131	18.7
Total			701	100.0

	PCR 2	PCR 3	Total	Percent
(15) Generally, do you feel police units should be integrated?				
Yes	403	109	512	74.4
No	33	33	66	9.6
Doesn't matter	87	23	110	16.0
Total			688	100.0
(16) What kind of job do the police do in patrolling your area?				
Very good	64	10	74	11.1
Good	182	59	241	36.2
Bad	71	31	102	15.3
Don't know	193	56	249	37.4
Total			666	100.0
(17) Who gets the best treatment from the police?				
Rich	42	32	74	16.9
Poor	3	2	5	1.1
Black	15	6	21	4.8
White	65	10	75	17.1
Don't know	213	51	264	60.1
Total			439	100.0
(18) Have you ever <u>seen</u> the police treat someone badly?				
Yes	151	56	207	31.0
No	354	106	460	69.0
Total			667	100.0
(19) How many police like to push people around?				
Many	38	8	46	6.8
Some	200	90	290	42.9
None	36	6	42	6.2
Don't know	251	47	298	44.1
Total			676	100.0
(20) Have you ever seen a policeman help <u>someone</u> ?				
Yes	453	150	603	88.7
No	71	6	77	11.3
Total			680	100.0
(21) Would you assist the police to prevent a crime?				
Yes	448	148	596	91.8
No	49	4	53	8.2
Total			649	100.0

	PCR 2	PCR 3	Total	Percent
(22) Have you ever seen a policeman do something wrong?				
No	305	74	379	59.5
Yes	182	76	258	40.5
Total			637	100.0
(23) Has a policeman ever <u>helped</u> you?				
Yes	301	52	353	52.8
No	220	95	315	47.2
Total			668	100.0
(24) Have you ever called the police for help?				
Yes	276	96	372	54.5
No	251	59	310	45.5
Total			682	100.0
(25) Have you ever been the victim of a crime?				
Yes	113	77	190	28.1
No	406	80	486	71.9
Total			676	100.0
(26) Are you interested in the problems the police face?				
Yes	464	154	618	91.0
No	19	1	20	3.0
Don't know	41	0	41	6.0
Total			679	100.0
(27) How well do you understand the problems the policemen face?				
Very well	119	77	196	31.0
Not well at all	172	26	198	31.3
Not sure	186	53	239	37.7
Total			633	100.0
(28) Would you <u>help</u> the police solving these problems?				
Yes	400	137	537	80.4
No	9	0	9	1.3
Don't know	104	18	122	18.3
Total			668	100.0
(29) Do you think the Baton Rouge police are adequately trained for their job?				
Yes	-	60	60	37.0
No	-	42	42	26.0
No opinion	-	60	60	37.0
Total			162	100.0

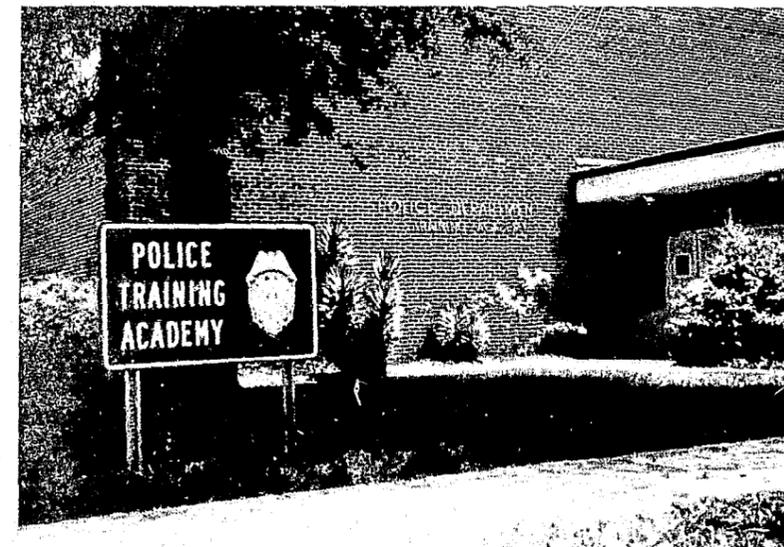
5. The color and design of City Police uniforms doesn't seem to bother these respondents. Only 8.5 percent disliked the uniforms.
6. There is some indication of discourtesy among Baton Rouge Police officers. Of 637 respondents, 40.5 percent allege that they have seen "a policeman do something wrong."
7. Admittedly, people do not understand the problems of police officers.
8. Right or wrong, people feel that Baton Rouge Policemen are not adequately trained for their jobs.

**S e c t i o n   V**



Relations Program. Also, shown at bottom-left is the Baton Rouge Police Training Academy.

Illustrated on this page are some of the team members currently participating in the Police-Community



SECTION V

RELATIONS WITH MEMBERS OF THE POLICE  
DEPARTMENT--THE POLICEMEN SPEAK

Any Police-Community Relations program must encompass a two-way channel of communication--(1) the public to the police department and (2) policemen to the public. So, during this information-gathering phase of the project, it was considered extremely important for policemen to be able to communicate their thoughts to the P-CR group and the Consultants. In turn, the P-CR group would have to disseminate information regarding its activities to a member of the Baton Rouge Police Department.

Communications with Policemen

The first attempt to inform policemen of the activities of the P-CR group was through a memorandum from the Chief of Police to all stations to be read at all roll calls. This method did not prove successful at first. However, this information became more widely dispersed following a second memorandum from Chief Bauer.

Second, Sergeant Phillips, director of the group, and an officer-member of the group attended every roll call. The purpose of the program was then briefly explained to all officers in attendance. Officers were

invited to "drop in" at the P-CR office for coffee and conversation. Then, officers were asked to complete an anonymous questionnaire giving their feelings about the community and the police department. All but two of the questions were directed. These were open-ended questions in which the officer could easily make known his sentiments regarding most issues involving his situation.

All officers in the Baton Rouge Police Department were given an opportunity to complete the questionnaire; 155 of them took this opportunity. The results of this survey are presented below.

#### Classification Data of Sample

Classification data show that of the 155 policemen completing questionnaires, 93.5 percent were white and 6.5 percent were black. Most of these policemen were 21 to 30 years old. The age distribution is shown as:

Age	Percent
21 - 30	54.2
31 - 40	29.0
41 - 50	16.1
Over 50	0.7

The distribution of years of service with the Baton Rouge Police Department show that about half of the policemen answering the question had less than five years of service.

Service	Percent
Under 2 years	29.7
2 - 5	25.2
6 - 10	16.8
11 - 15	14.8
16 - 20	5.8
Over 21	7.7

#### Results of Questionnaire

Tables V-1 through V-11 deal with statements in which policemen were asked to indicate their level of agreement--from "strongly agree" to "strongly disagree." Table V-11 and V-12 present the results of open-end questions, in which policemen are asked to give their opinion towards changes which should be made. The tables show the resulting opinions by percentages of (1) the total of all officers completing the questionnaire, (2) those officers with less than five years experience on the police force, and (3) those with more than five years experience.

Most policemen in the survey agree that most citizens in Baton Rouge are honest, and only one percent of those surveyed strongly disagreed with the statement. (See Table V-1). Much fewer policemen (30 percent of the total sample) agree that most citizens are not interested in preventing crime in Baton Rouge. So, most policemen feel that Baton Rouge citizens are interested in crime prevention. (See Table V-2).

Most of the policemen questioned feel that, in general, citizens are not aware of the many problems faced by the policemen. (See Table V-3). In fact, they feel that citizens should be made aware of these problems. A good community-relations program could assist in creating such awareness among citizens of the community.

TABLE V-1

## MOST OF THE CITIZENS OF BATON ROUGE ARE HONEST

Response	Percent		
	Total	Less Than 5 Years	More Than 5 Years
Strongly Agree	15	13	19
Agree	69	67	71
Disagree	14	18	9
Strongly Disagree	1	1	0
No Opinion	1	1	1

TABLE V-2

MOST CITIZENS ARE NOT INTERESTED  
IN PREVENTING CRIME IN BATON ROUGE

Response	Percent		
	Total	Less Than 5 Years	More Than 5 Years
Strongly Agree	7	7	6
Agree	23	29	16
Disagree	49	45	54
Strongly Disagree	20	18	23
No Opinion	1	1	1

TABLE V-3

IN GENERAL, THE CITIZENS OF THE COMMUNITY ARE AWARE  
OF THE MANY PROBLEMS FACED BY THE POLICEMAN

Response	Percent		
	Total	Less Than 5 Years	More Than 5 Years
Strongly Agree	5	4	6
Agree	27	25	30
Disagree	37	34	40
Strongly Disagree	31	37	24
No Opinion	0	0	0

TABLE V-4

IF I WAS IN TROUBLE, MOST WHITE CITIZENS WOULD NOT HELP ME

Response	Percent		
	Total	Less Than 5 Years	More Than 5 Years
Strongly Agree	6	6	6
Agree	29	35	21
Disagree	54	46	63
Strongly Disagree	8	8	7
No Opinion	3	5	3

Of the policemen with less than five years service, 41 percent agree that if a policeman were in trouble most white citizens would not help him, but 27 percent of the policemen with more than five years experience would expect help from white citizens if the policemen were in trouble. (See Table V-4). However, most policemen do recognize that community attitudes towards the Police Department have improved. (See Table V-5). Yet, there are some racial overtones to these attitudes. Seventy-six percent of the young policemen would not expect help from black citizens if they were in trouble. Among the policemen with longer service, 58 percent would expect no help from black citizens. (See Table V-6).

Tables V-7 and V-8 show that most policemen feel that white citizens are satisfied with the work of the Police Department, but most black citizens are not. This feeling runs higher among policemen with less than five years service than those with more than five years service with the department.

Over two-thirds of the policemen surveyed believe that Baton Rouge citizens are polite and courteous when dealing with policemen. (See Table V-9). Yet, 35 percent of these policemen indicate that these same citizens believe that policemen are poorly trained for their jobs. (See Table V-10). At the same time, the survey shows that less than one-fourth of the policemen think that Baton Rouge civic organizations do all they can to improve the activities of the Police Department. (See Table V-11).

When the policemen were asked, "What major change(s) could the citizens of the community make in order to improve the relationship between the Police Department and the community?" 29 percent answered "understand the problems and duties of an officer." This percentage was higher among

TABLE V-5

OVER THE PAST COUPLE OF YEARS I HAVE NOTICED A MORE FAVORABLE ATTITUDE AMONG THE CITIZENS OF BATON ROUGE TOWARD THE POLICE DEPARTMENT

Response	Total	Percent	
		Less Than 5 Years	More Than 5 Years
Strongly Agree	7	7	7
Agree	53	52	54
Disagree	24	21	27
Strongly Agree	5	6	4
No Opinion	11	14	8

TABLE V-6

IF I WAS IN TROUBLE, MOST BLACK CITIZENS WOULD NOT HELP ME

Response	Total	Percent	
		Less Than 5 Years	More Than 5 Years
Strongly Agree	32	38	24
Agree	36	38	34
Disagree	25	18	33
Strongly Disagree	4	3	6
No Opinion	3	3	3

TABLE V-7

MOST WHITE CITIZENS ARE SATISFIED WITH THE WORK OF OUR POLICE DEPARTMENT

Response	Total	Percent	
		Less Than 5 Years	More Than 5 Years
Strongly Agree	5	6	3
Agree	54	52	57
Disagree	30	32	27
Strongly Disagree	5	4	6
No Opinion	6	6	7

TABLE V-8

MOST BLACK CITIZENS ARE SATISFIED WITH THE WORK OF OUR POLICE DEPARTMENT

Response	Total	Percent	
		Less Than 5 Years	More Than 5 Years
Strongly Agree	0	0	0
Agree	25	14	39
Disagree	47	52	41
Strongly Disagree	21	24	19
No Opinion	7	10	1

TABLE V-9

IN GENERAL, CITIZENS OF THE COMMUNITY ARE POLITE AND COURTEOUS IN DEALING WITH BATON ROUGE POLICEMEN

Response	Total	Percent	
		Less Than 5 Years	More Than 5 Years
Strongly Agree	6	7	4
Agree	66	60	75
Disagree	22	29	14
Strongly Disagree	4	2	6
No Opinion	2	2	1

TABLE V-10

IN GENERAL, CITIZENS BELIEVE THAT BATON ROUGE POLICEMEN ARE POORLY TRAINED FOR THEIR JOBS

Response	Total	Percent	
		Less Than 5 Years	More Than 5 Years
Strongly Agree	5	5	6
Agree	30	33	27
Disagree	46	41	51
Strongly Disagree	8	8	7
No Opinion	11	13	9

MOST BATON ROUGE CIVIC ORGANIZATIONS ARE CONTRIBUTING THEIR  
TIME, EFFORT, AND MONEY TO IMPROVE THE ACTIVITIES OF THE POLICE DEPARTMENT

TABLE V-11

Response	Total	Percent	
		Less Than 5 Years	More Than 5 Years
Strongly Agree	3	2	3
Agree	21	16	27
Disagree	45	47	42
Strongly Disagree	15	17	14
No Opinion	16	18	14

TABLE V-12

WHAT MAJOR CHANGE(S) COULD THE CITIZENS OF THE COMMUNITY MAKE IN  
ORDER TO IMPROVE THE RELATIONSHIP BETWEEN THE POLICE DEPARTMENT AND THE COMMUNITY?

	PERCENT		
	Total	Less Than 5 Years	More Than 5 Years
Understand the Problems and Duties of an Officer	21	18	26
Realize That Policemen are Human	29	35	21
Cooperate With Police in Preventing and Solving Crimes	5	7	3
Be Concerned and Willing to Get Involved	23	21	24
Show Respect For Authority	7	8	6
Help Instead of Hinder Police Department	12	11	13
Keep an Open Mind Towards the Police	3	5	1
Support The Department More	3	4	3
Establish Better Police-Community Relations	10	11	9
Obey Laws	11	9	13
None	3	4	3
Miscellaneous	2	4	0
No Opinion	5	6	4

WHAT MAJOR CHANGES COULD THE POLICE DEPARTMENT MAKE IN ORDER TO IMPROVE THE RELATIONSHIP BETWEEN THE COMMUNITY AND THE POLICE DEPARTMENT

	P E R C E N T		
	Total	Less Than 5 Years	More Than 5 Years
Get Involved With Community Organizations	21	18	26
Be More Informed About Community Activities	8	9	6
Show Community That They Are There to Help and Protect	5	5	6
More Manpower	8	6	7
Better Pay	8	10	10
Better Education and Training	3	3	3
Better Hiring and Selection Practices	9	14	3
Establish Better Communication Within the Department	5	6	4
Stop Catering to Influential People	2	1	3
Stop Playing Politics Within the Department	2	0	4
Become More Courteous	5	2	7
Be More Personable in Answering Calls	12	14	9
Development of Improved Public Relations	7	9	4
More Discipline	20	20	20
Stop Restraining Police Officers	3	2	4
None	4	6	1
Miscellaneous	2	4	0
No Opinion	10	11	9

the younger policemen. Twenty-three percent felt that people need to cooperate more with police in preventing and solving crimes. (See Table V-12).

Policemen were also asked, "What major changes could the Police Department make in order to improve the relationship between the community and the Police Department." The most frequent answer to this question was, "development of improved public relations." (See Table V-13).

In general, most of the policemen believe that Baton Rouge citizens are honest and cooperative. The questionnaire reveals that policemen do not expect much help from black citizens. Overall, the policemen feel that people don't understand their problems and their image must be improved. A good community relations program would indeed go a long way towards improving this image.

*Appendix*

In order to develop programs for Police-Community relations, we need your comments and suggestions. Please take a few minutes to complete this questionnaire.

PART I. For the following statements, please place a check mark in the space next to the response that most closely agrees with your opinion.

	Strongly Agree (1)	Agree (2)	Disagree (3)	Strongly Disagree (4)	No Opinion (5)
EXAMPLE: If you were asked your opinion on the statement, "Baton Rouge Policemen are helpful," you would check the space to the right that most closely agrees with your opinion on the statement.	_____	_____	_____	_____	_____

For example, if you strongly agree with this statement, you would check the first space. If you simply agree with the statement you would check the second space and so on.

	Strongly Agree (1)	Agree (2)	Disagree (3)	Strongly Disagree (4)	No Opinion (5)
1. The City Police Department adequately protects the citizens of Baton Rouge.	_____	_____	_____	_____	_____
2. Most Baton Rouge Policemen are honest.	_____	_____	_____	_____	_____
3. The Police Department does <u>not</u> have enough police patrolling my neighborhood.	_____	_____	_____	_____	_____
4. Baton Rouge Policemen need to take part in more community activities.	_____	_____	_____	_____	_____
5. Baton Rouge Policemen are <u>not</u> adequately trained for their jobs.	_____	_____	_____	_____	_____
6. Baton Rouge Policemen wear attractive uniforms.	_____	_____	_____	_____	_____
7. Baton Rouge Policemen are willing to listen and to help people.	_____	_____	_____	_____	_____
8. City Policemen are concerned with preventing crime.	_____	_____	_____	_____	_____
9. I would help a policeman if he needed help.	_____	_____	_____	_____	_____
10. In general, the Baton Rouge Police Department is not as good as police Departments across the state and nation.	_____	_____	_____	_____	_____
11. As a citizen I have a chance to suggest improvements in police department operations.	_____	_____	_____	_____	_____
12. The typical Baton Rouge Policeman is careless.	_____	_____	_____	_____	_____
13. I am aware of how the Baton Rouge Police Department operates.	_____	_____	_____	_____	_____
14. Most Baton Rouge Policemen would help me if I were in trouble.	_____	_____	_____	_____	_____
15. I can see great improvement in the City Police over the past couple of years.	_____	_____	_____	_____	_____

For Computer Use Only \_\_\_\_\_

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PART II. For the following questions, please check the response that most closely agrees with your opinion.

16. How satisfied are you with the overall operations of the Baton Rouge Police Department?

Very satisfied \_\_\_\_\_ 1.      Neither satisfied nor \_\_\_\_\_ 3.      Very unsatisfied \_\_\_\_\_ 5.  
Somewhat satisfied \_\_\_\_\_ 2.      unsatisfied. \_\_\_\_\_ 4.      Somewhat unsatisfied \_\_\_\_\_

Please turn page.

17. How often do you come in contact with the Baton Rouge Police Department?

Regularly \_\_\_ 1. Occasionally \_\_\_ 2. Never \_\_\_ 3.

17

PART III. For the following statements, please place a check mark in the space next to the response that most closely agrees with your opinion.

	Strongly Agree (1)	Agree (2)	Disagree (3)	Strongly Disagree (4)	No Opinion (5)	
18. Baton Rouge Police are doing a good job of preventing the use of drugs in the City.	___	___	___	___	___	<input type="checkbox"/> 18
19. Baton Rouge Police are doing a good job of enforcing the laws against illegal drugs.	___	___	___	___	___	<input type="checkbox"/> 19
20. In general, the Baton Rouge Police treat white citizens better than black citizens.	___	___	___	___	___	<input type="checkbox"/> 20
21. The Baton Rouge Police Department should employ more black officers.	___	___	___	___	___	<input type="checkbox"/> 21
22. The Baton Rouge Police are actively involved in stopping organized crime in the city.	___	___	___	___	___	<input type="checkbox"/> 22
23. Black Officers should patrol black areas of the city and white officers should patrol white areas of the city.	___	___	___	___	___	<input type="checkbox"/> 23
24. It is a good idea to integrate black and white officers in patrol cars.	___	___	___	___	___	<input type="checkbox"/> 24

PART IV: Please write your opinions to the following questions.

25. What is your biggest criticism of the Baton Rouge Police Department?

\_\_\_\_\_

25  
 26

26. What improvements could the Baton Rouge Police Department make to help the community?

\_\_\_\_\_

27  
 28

27. What is your opinion of the way in which the Baton Rouge Police handled the recent Black Muslim situation?

\_\_\_\_\_

29  
 30

PART V. The following questions will be used to group responses. The questions are necessary for us to properly understand community attitudes.

28. What is your sex? Male \_\_\_ 1; Female \_\_\_ 2

31

29. Please place a check next to your age category. Under 21 \_\_\_ 1. 21-35 \_\_\_ 2. 36-50 \_\_\_ 3. Over 51 \_\_\_ 4.

32  
 33

30. What is your race? White \_\_\_ 1.; Black \_\_\_ 2.; Other \_\_\_ 3.

31. Which category best describes your years of formal education?  
Some grade school \_\_\_ 1. Some High School \_\_\_ 4. College Graduate \_\_\_ 7.  
Finished grade school \_\_\_ 2. High School Grad. \_\_\_ 5. Post Graduate Work \_\_\_ 8.  
Finished Junior High \_\_\_ 3. Some College \_\_\_ 6.

34

32. Are you: Single? \_\_\_ 1.; Married? \_\_\_ 2.; Divorced? \_\_\_ 3.; Widowed \_\_\_ 4.

35

33. How many children do you have? \_\_\_\_\_

36  
 37

Thank you for your cooperation. Please place your completed questionnaire in the enclosed envelope, which has been pre-stamped for your convenience, and mail it today.

END