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U.S. General Accounting Office

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the data requested and/or expressed concern about providing proprietary or confidential information. As an alternative, we contacted the National Association of Psychiatric Health Systems (NAPHS),⁵ an organization whose membership from 1986 through 1992 accounted for about 65 percent of all private psychiatric hospitals in the United States. We used NAPHS data to develop trend statistics on voluntary and involuntary admissions of minors and the average length of stay for minors admitted with preadult disorders. NAPHS was unable to provide us with other relevant data.

Data Requested From 10 States

Because of the limitations in the available national data, we attempted to collect data from the 10 states having the largest number of private psychiatric hospitals (see table I.2). Generally, this collection effort involved contacting the public agencies responsible for mental health services in that respective states. We found that diagnosis-specific data on admissions of minors to private psychiatric facilities were available for only one state, California. The other nine states did not have diagnosis-specific data covering admissions of minors to private psychiatric facilities. Therefore, we were only able to use California data, which we obtained for calendar years 1986, 1989, and 1991.

Table I.2: Ten States With the Largest Number of Private Psychiatric Hospitals, 1984, 1986, and 1988

			1988		
State	1984	1986	Number	Percentage	
California	24	37	49	11.0	
Florida	15	22	35	7.9	
Georgia	10	13	18	4.1	
Indiana	14	14	17	3.8	
Louisiana	4	11	20	4.5	
Massachusetts	8	10	10	2.3	
New York	. 12	12	12	2.7	
Pennsylvania	14	16	19	4.3	
Texas	20	33	65	14.6	
Virginia	14	15	15	3.4	
Subtotal	135	183	260	58.6	
All other states	85	131	184	41.4	
Total U.S.	220	314	444	100.0	

Note: The states listed are those having 10 or more hospitals in at least 2 of the 3 years shown,

Source: U.S. Department of Health and Human Services, Center for Mental Health Services and National Institute of Mental Health, <u>Mental Health, United States, 1992</u> Rockville, MD: 1992, pp. 50-51.

⁵Until January 1993, this organization was named the National Association of Private Psychiatric Hospitals.

⁶Since 1983, California's Office of Statewide Health Planning and Development has obtained comparable information (including age and diagnosis) about patients discharged from hospitals in the state. During our review, 1991 was the most recent year for which survey results were available.

Procedural Protections

To review the procedural protections for minors admitted to private psychiatric hospitals, we selected four states to visit—California, Georgia, Texas, and Virginia. As table I.2 shows, each of these states is among 10 states having the largest number of private psychiatric hospitals during the period covered in our review. In addition to geographical coverage, such as east and west coast representation, other factors we considered in selecting these four states are as follows:

- California had the largest number of minors. The number of private psychiatric hospitals in California grew from 24 in 1984 to 49 in 1988, an increase of 104 percent. In 1989, California enacted legislation giving minors aged 14 through 17 the right to challenge their inpatient psychiatric hospitalization and to have an independent review of such admissions.
- Georgia's population of minors was ninth largest in the country. It is
 headquarters for one of the largest psychiatric hospital chains in the
 United States. The number of private psychiatric hospitals in Georgia grew
 from in 1984 to 18 in 1988. Georgia has not passed legislation regarding
 procedural protections for minors in the last 5 years.
- Texas had the second largest number of minors. The number of private psychiatric hospitals in Texas grew from 20 in 1984 to 65 in 1988, an increase of 225 percent. In the fall of 1991, national attention focused on Texas, as the state Attorney General's Office began investigating allegations of fraud, abuse, and mismanagement by private psychiatric hospitals. Moreover, in the 1993 session, the Texas state legislature began addressing psychiatric care issues and enacted several new laws in June 1993.
- Virginia's population of minors was eleventh largest in the nation. In Virginia, unlike the three states previously discussed, the number of private psychiatric hospitals remained fairly constant during the period shown in table I.2. In 1990, Virginia enacted legislation specifying procedures for the voluntary and involuntary commitment of minors.

In our analyses of the current statutory procedural protections in California, Georgia, Texas, and Virginia, we reviewed applicable legislation with respect to protections afforded minors admitted to public and private psychiatric hospitals. Also, in each of these states, we interviewed regulatory agency, health care, insurance company, and/or patients' advocacy officials (see table I.1) to obtain their perspectives on existing procedural protections. We developed seven questions to show the differences in how the four states provided various procedural protections to minors admitted to, or while in, psychiatric hospitals. However, we did not determine if the minors actually received the procedural protections.

Conditions of Confinement

To review conditions of confinement for minors admitted to private psychiatric facilities, we visited a total of four hospitals—one in Georgia, two in Texas, and one in Virginia. We used our judgment to select facilities to visit. We limited our selections to private, for-profit, stand-alone

psychiatric facilities—each a member of NAPHS—in three of the four states in which we collected data on procedural protections.⁷

In preparing to visit hospitals, we found that few objective criteria existed for evaluating conditions of confinement for patients in psychiatric hospitals. On the basis of our review of the existing criteria, we identified those topics on which to collect data—educational services, medical services, mental health services, sleeping arrangements, visitation policies, and methods for minimizing unnecessary admissions.

In reviewing the conditions of confinement at private psychiatric hospitals we visited, we focused only on those topics that we believed to be most relevant to minors to determine the range of treatment, services, and living conditions. Specifically, at each of the four psychiatric hospitals visited, we interviewed staff and toured the facilities to obtain information on educational services, medical services, mental health services, sleeping arrangements, and visitation policies. We also discussed the hospitals' admissions criteria and methods for minimizing unnecessary admissions.

We did not verify the policy and procedural information presented to us by hospital staff. Also, as agreed with your Committees, we did not make clinical evaluations, such as the need for the inpatient admissions nor the effectiveness of the treatment received. The results of our visits cannot be projected to other facilities, and because our visits were announced and coordinated in advance, the results may not be fully representative of the respective facility's day-to-day operations, although we have no reasons to believe otherwise.

We requested patient profiles from three of the hospitals to show the types of problems associated with minors who were admitted to the facilities. We selected three profiles to include in this fact sheet. We did not verify the data or review the patients' case files.

We performed our work from June 1993 through April 1994. We did not verify the data that we received, but we examined the supporting documentation to review the methodology, sampling techniques, and data checks used to develop the data. Since no federal agency has responsibility for the issues discussed in this fact sheet, we did not obtain agency comments.

We did not visit any hospitals in California because we could not arrange a visit during the time we were in California. However, we did meet with members of the state's psychiatric care community (see table I.1).

⁸We reviewed criteria from (1) the Joint Commission on Accreditation of Health Care Organization's Accreditation Manual for Hospitals and its Mental Health Manual; (2) NAPHS "Membership Requirements, Standards, and Guidelines," Jan. 1993, and proposed model state legislation, "A Uniform Act for Improving Mental Health And Substance Abuse Treatment Services Provided by Licensed Inpatient Facilities," Dec. 1992; (3) the American Academy of Child and Adolescent Psychiatry's proposed staffing standards in its "Model for Minimum Staffing Patterns for Hospitals Providing Acute Inpatient Treatment for Children and Adolescents with Psychiatric Illnesses," Dec. 1990; and (4) the Abt Associates, Incorporated study, which used criteria to assess the conditions of minors confined in detention and correctional facilities. However, they were either too vague, too subjective, and/or not directly relevant to psychiatric hospitals.

Data on Admissions, Average Length of Stay, and Methods of Payment

	Private psychiatric hospitals		Nonfederal general hospitals with psychiatric units		State and county mental hospitals	
Year	Number	Percent change	Number	Percent change	Number	Percen change
1970	150		797		310	
1976	182	+21.3	870	+9.2	303	-2.3
1980	184	+1.1	923	+6.1	280	-7.6
1984	220	+19.6	1,347	+45.9	277	-1.1
1986	314	+42.7	1,351	+0.3	285	+2.9
1988	444	+41.4	1,484	+9.8	285	
1990ª	520	+17.1	1,815	+22.3	286	10.4
1992ª	510	-1.9	1,630	-10.2	285	-0.3
Percentage change during 1970-1992		+240.0		+104.5		-8.1

^aEstimates from the National Association of Psychiatric Health Systems, "In Perspective: Psychiatric Hospitalization" Washington, D.C.: undated, p.1.

Source: U.S. Department of Health and Human Services, Center for Mental Health Services (CHMS) and National Institute of Mental Health, Mental Health, United States, 1992 Rockville, MD: 1992, p. 21.

Table II.2: U.S. Inp	patient Occupancy Count	for Minors by Type of Facility	, 1986, 1988, and 1990

	Ce	nsus (inpatien	t occupancy o	count) as of De	ecember 31ª	
End-of-year census by type of facility	1986		1988		1990	
	Number	Percent	Number	Percent	Number	Percent
Private psychiatric hospitals	10,615	41.9	11,612	44.2	10,238	42.3
Nonfederal general hospitals with psychiatric units	4,794	18.9	5,962	22.7	6,696	27.7
State and county mental hospitals	8,332	32.9	7,449	28.3	6,759	27.9
Other facilities	1,576	6.2	1,274	4.8	506	2.1
Total	25,317	99.9b	26,297	100.0	24,199	100.0

^aThe impatient numbers represent 1-day census or occupancy counts, not total annual admissions.

Source: Developed by GAO using data provided by CMHS and National Institute of Mental Health (Rockville, MD). Generally, the published statistics reflect about a 4-year lag. For example, the Department's most recent comprehensive statistical report Mental Health, United States, 1992 was based on 1988 data.

^bTotal does not add to 100 percent due to rounding.

Table II.3: Psychiatric Services Inpatient Admissions of Minors Ages 13 Through 17 in the United States, by of Disorder, 1980 and 1986

Admissions by type of facility and	Year					
disorder	198	0	1986			
Private psychiatric hospitals	Number	Percent	Number	Percent		
Preadult disorders	3,495	4.9	6,230	6.0		
All other disorders	11,162	15.7	32,876	31.4		
Total	14,657	20.6	39,106	37.4		
Nonfederal general hospitals with psychiat	tric units					
Preadult disorders	7,593	10.7	8,048	7.7		
All other disorders	34,173	48.0	37,247	35.6		
Total	41,766	58.7	45,295	43.3		
State and county mental hospitals						
Preadult disorders	3,612	5.1	4,763	4.6		
All other disorders	11,209	15.7	8,095	7.7		
Total	14,821	20.8	12,858	12.3		
Other facilities						
Preadult disorders	а		1,320	1.3		
All other disorders	а		5,994	5.7		
Total	a		7,314	7.0		
Total minors admitted						
Preadult disorders	14,700	20.6	20,361	19.5		
All other disorders	56,544	79.4	84,212	80.5		
Total	71,244	100.1 ^b	104,573	100.0		

^aData not available.

Source: Developed by GAO from unpublished data provided by CMHS.

^bDetails do not add to 100.0 percent due to rounding associated with subtotals.

Table II.4: Psychiatric Services Inpatient Admissions of Minors Ages 13 Through 17 in the United States by Legal Status, 1980 and 1986

		Year	
Admissions by type of facility and legal			Percentage
status	1980	1986	chan
Private psychiatric hospitals			:
Voluntary	12,984	37,068	+185.5
Involuntary (noncriminal)	1,647	2,038	+23.7
Involuntary (criminal)	26		
Total	14,657	39,106	+166.8
Nonfederal general hospitals with psychiatric L	ınits		
Voluntary	36,240	39,496	+9.0
Involuntary (noncriminal)	5,526	5,799	+4.9
Involuntary (criminal)	-	1	
Total	41,766	45,295	+8.4
State and county mental hospitals			
Voluntary	7,044	4,648	-34.0
Involuntary (noncriminal)	7,409	7,880	+6.4
Involuntary (criminal)	368	330	-10.3
Total	14,821	12,858	-13.2
Other facilities			
Voluntary	a	4,929	
Involuntary (noncriminal)	а	2,047	
Involuntary (criminal)	а	338	
Total	8	7,314	
Total minors admitted			
Voluntary	56,268	86,141	+53
Involuntary (noncriminal)	14,582	17,764	+21.8
Involuntary (criminal)	394	668	+69.5
Total	71,244	104,573	+46.8

^aData not available.

Source: Developed by GAO from unpublished data provided by CMHS.

Table II.5: Percentage of Psychiatric Services Inpatient Admissions of Minors Ages 17 and Under to NAPHS Member Hospitals, 1990-1992

Admissions by legal status ^a	1990	1991	1992
Voluntary			
Parental consent	36.9	46.2	45.3
Parental and child consent	55.2	49.2	47.4
Subtotal	92.1	95.4	92.7
Involuntary			
Noncriminal	7.7	4.0	6.9
Criminal	0.2	0.6	0.4
Subtotal	7.9	4.6	7.3
Total	100.0	100.0	100.0

^aThe source reports showed admissions data for patients under age 18 but not specifically for ages 13 through 17. Also, the reports present admissions data as percentages and do not show the supporting details (i.e., numbers of patients admitted). The NAPHS survey reports for 1987 through 1989 do not include any statistics showing admissions by legal status.

Source: National Association of Psychiatric Health Systems annual survey reports.

Table II.6: Average Length of Stay of Minors Ages 13 Through 17 for Inpatient Psychiatric Services in the lited States, 1980 and 1986

		Average length (days)	of stay
Type of facility and diagnoses		1980	1986
Private psychiatric hospitals			
All diagnoses		47.5	44.3
Preadult disorders		46.8	61.1
Nonfederal general hospitals with psychiatric units			
All diagnoses		21.0	15.7
Preadult disorders		36.5	19.7
State and county mental hospitals			
All diagnoses		54.4	36.8
Preadult disorders		65.2	39.0
Other facilities			
All diagnoses		а	30.6
Preadult disorders		а	30.7

^aData not available.

Source: Developed by GAO from unpublished data provided by CMHS.

Table II.7: Average Length of Stay for Patients Diagnosed With Preadult Disorders at NAPHS Member Hospitals, 1986-1991

Year			Length of stay (days)ª
1986			48.7
1987			 43.7
1988		1	 42.6
1989			38.7
1990			 35.9
1991			34.8

Note: The most recent year for which we could obtain data was 1991.

Source: National Association of Psychiatric Health Systems, annual survey reports.

^aAccording to NAPHS officials, NAPHS survey reports excluded patients with lengths of stay of more than 120 days to avoid skewing the averages caused by extended stays.

Table II.8: Inpatient Admissions of Minors Ages 13 Through 17 to Private Psychiatric and Nonfederal General Hospitals in the United States, by Payment Source, 1980 and 1986

		Private psychiatric hospitals		
Payment source	1980	1986	1980	1989
Commercial insurance	11,000	32,322	26,344	29,625
Medicaid	1,466	1,675	8,660	4,758
CHAMPUS ^a	1,052	2,113	578	1,234
Social service funds	127	127	540	701
Personal resources	197	657	2,177	3,760
No fee payment	26	672	581	442
Other	789	1,540	2,886	4,775
Total admissions	14,657	39,106	41,766	45,295

^aCHAMPUS is an acronym for Civilian Health and Medical Program of the Uniformed Services.

Source: Developed by GAO from unpublished data provided by CMHS.

Procedural Protections

In 1979, the U.S. Supreme Court recognized that a minor has a legitimate interest in not being committed to a psychiatric facility unnecessarily. The Supreme Court held that an independent evaluation of the minor by an admitting physician meets the due process requirement. Our review of the literature and our analysis of statutes in four states showed that procedural protections vary for minors admitted to psychiatric hospitals.

Supreme Court Decision

There has been relatively little federal case law on the constitutional scope of minors' rights regarding commitments to psychiatric facilities. The major Supreme Court decision concerning this issue—Parham v. J.R., 442 U.S. 584 (1979)—addressed the protections to which a minor is entitled when being committed by a parent to a state hospital. The Supreme Court said that a minor has a legitimate interest in not being committed without reason; thus, an independent clinical evaluation should be conducted before the minor is committed. However, the Supreme Court also decided that a formal hearing is not necessary, and the "independent" evaluation can be performed by the admitting physician at the hospital, as long as the physician has the authority to refuse to admit the minor.

While the Supreme Court recognized that a minor has a "liberty interest" in not being committed unnecessarily, Parham was limited to a Fourteenth Amendment analysis of a minor's rights when commitment is in a state (public) hospital. Therefore, the protections enunciated in the Parham decision do not necessarily apply to private psychiatric hospitals. Moreover, the Parham decision deals with the initial commitment of minors. The Supreme Court's decision does not address the process required for periodic review of a minor's continuing confinement, nor does the opinion address the process required if a minor contests confinement by requesting a release. Thus, states still have wide latitude in establishing procedural protections for minors in the context of private psychiatric hospital admissions.

Our Review of Statutory Procedural Protections in Four States

To obtain information, we examined the statutory procedural protections currently afforded minors admitted to psychiatric hospitals in California, Georgia, Texas, and Virginia. We developed seven questions from these sources that, when applied to the statutes in the four states, showed the extent to which the states contained these attributes and thus provided procedural protections to minors committed to or in psychiatric hospitals. The questions were as follows:

- Does the statute allow a parent or legal guardian to commit a minor and if so, at what age?
- Does the minor have the right to object to admission?
- Does the statute have a neutral fact finder requirement?
- Is a hearing allowed either before or after detention?
- Is an attorney or guardian ad litem appointed for the minor?
- Is periodic review allowed and if so, what is the frequency?
- Are noninstitutional alternatives to inpatient psychiatric hospital admission considered?

In recent years, three of the four states selected for review enacted legislation that provided additional protections for minors in psychiatric hospitals.

Under California's legislation, a minor of any age can be committed to a private psychiatric facility by a parent or legal guardian. However, a minor age 14 or older has 10 days to request a review of the admission if the minor's costs of commitment are being paid by private insurance or a private health service plan. The review must be conducted within 5 days of the request by a licensed psychiatrist who has training and experience in treating adolescent psychiatric patients. At the review hearing, a patients' rights advocate must be present to represent the minor. Neither the minor nor the psychiatric hospital will be allowed to have attorneys represent them. The hearing psychiatrist will issue a binding decision on the basis of whether (1) the minor continues to have a mental disorder; (2) further inpatient treatment is reasonably likely to be beneficial to the minor's mental disorder; and (3) the placement in the facility represents the least restrictive, most appropriate available setting for the minor within the constraints of reasonably available services, facilities, resources, and financial support.

Under Georgia legislation, a parent or guardian may have a minor (under age 18) committed to a private psychiatric facility. Further, a minor age 12 or older can commit him/herself. There are no specific statutory procedures or time limits for reviewing continued inpatient care, however, psychiatric hospitals have a statutory duty to release any patient who no longer needs inpatient treatment. In addition, a minor who has committed him/herself, a parent of such a minor, or a parent who has voluntarily committed a minor may request release from the hospital. The facility must release the patient or begin involuntary commitment proceedings within 72 hours of receiving such a written request for release. A court has the power to appoint a guardian or attorney at any time; however, the statute does not specify procedures for requesting the appointment of an attorney or guardian. The minor also has the right to see an attorney or independent physician if the minor can afford to hire one.

Under Texas legislation, a minor under age 16 can be committed by a parent, whereas a minor age 16 or older can commit him/herself. Further, a minor age 16 or older cannot be committed by a parent. A minor who has committed him/herself, or a parent who committed a minor younger than 16, may request the minor's release. Upon the filing of such a request, the _

minor must be released within 4 hours unless the minor's physician has reasonable cause to believe that the minor might meet the criteria for emergency detention or court-ordered mental health services. The general criteria for emergency detention are that (1) the minor is mentally ill, (2) the minor demonstrates a substantial risk of serious harm to himself/herself or others, (3) the described risk of harm is imminent unless the minor is immediately restrained, and (4) emergency detention is the least restrictive means by which the necessary restraint may be accomplished. The general criteria for court-ordered mental health services are that the proposed patient is mentally ill and, as a result of that mental illness, the proposed patient (1) is likely to cause serious harm to him/herself; (2) is likely to cause serious harm to others; or (3) will, if not treated, continue to suffer severe and abnormal mental, emotional, or physical distress, will continue to experience deterioration of ability to function independently, and is unable to make a rational and informed decision on whether to submit to treatment.

In Texas, if the minor's physician has reasonable cause to believe that the minor might meet the previously mentioned criteria, the minor must be examined within 24 hours after the request. The minor must be discharged unless the examining physician determines that the patient does in fact meet the criteria. Once such a determination is made, the physician must, by 4 p.m. on the next business day, either file an application for emergency detention or court-ordered mental health services and obtain a written order for further detention, or discharge the minor. Such an order is issued by the appropriate county court.

Under Virginia legislation, a minor younger than age 14 can be committed by a parent without the minor's consent, whereas a minor age 14 or older can object to being admitted. Such admissions must be approved by a qualified evaluator (psychiatrist or psychologist), who examines the minor within 48 hours and makes specific written findings. An objecting minor age 14 or older may be admitted to a facility for up to 72 hours pending a review of the admission by the juvenile and domestic relations district court for the jurisdiction in which the facility is located. Upon admission, the facility must immediately file a petition for judicial approval. The objecting minor must also be examined within 24 hours of admission by a qualified evaluator. The district court appoints a guardian ad litem¹ for an objecting minor age 14 or older upon receipt of the petition and the results of the evaluation. The court conducts a review in the best interests of the minor and evaluates the views of the minor, the consenting parent, the evaluator, and the attending psychiatrist.

To authorize hospitalization of the objecting minor age 14 or older, the court must find that (1) because of mental illness, the minor either presents a serious danger to him/herself or to others, or has a seriously deteriorated ability to care for him/herself in a developmentally age-appropriate manner; (2) the minor needs and is likely to benefit from proposed inpatient treatment for a mental illness; and (3) inpatient treatment is the least restrictive alternative that meets the minor's needs.

¹A guardian <u>ad litem</u> is a guardian appointed to represent the interests of a minor.

If these determinations are made, the judge issues a court order authorizing hospitalization for up to 90 days. Upon the expiration of the 90-day period, the facility must file a new petition with the court, which indicates that the minor continues to meet the previously stated criteria.

Conditions of Confinement

According to the National Association of Psychiatric Health Systems (NAPHS), programs for private psychiatric hospitals are generally intensive and include scheduled activities for a substantial portion of the day and evening. NAPHS said that while each patient's treatment program is individualized on the basis of the severity of the illness, program elements generally are common to all patients. In a private psychiatric hospital, each day is likely to include 5 to 6 hours of therapy, which may include individual, group, and family therapy. Also, these hospitals generally offer specialized therapy, such as art and recreational therapy, prescribed according to the skills to be evaluated or developed in an individual patient. Besides the therapeutic and recreational activities, minors in private psychiatric hospitals may be provided educational services. The educational services may be provided by teachers on the hospital staff or offered at the hospital by teachers from the local school district.

In addition to providing summary data on hospital services, we have included profiles of three minors who hospital officials considered to be representative of minors admitted to psychiatric hospitals.

Conditions of Confinement Observed at Four Private Psychiatric Hospitals

Three of the four hospitals we visited offered inpatient programs to both minors and adults, and the fourth hospital treated only minors. All four facilities were private psychiatric hospitals. The inpatient programs for minors in the hospitals we visited range in size from 35 to 120 beds. Our review relating to conditions of confinement addressed educational, medical, and mental health services; sleeping arrangements; visitation policies; and methods for minimizing unnecessary admissions. We relied on the statements made by the hospital staffs regarding the conditions of confinement and available services without any verification.

Educational Services

According to hospital officials, two of the four hospitals (both in Texas) maintained accredited schools on site. Minors at both hospitals attended classes within the hospital for 3 to 5 hours per day and earned credits that are transferable to their home schools. According to officials at the other two hospitals (in Georgia and Virginia), the facilities did not maintain accreditation because the minors' lengths of stay were so short that accreditation was unnecessary. Minors at the two hospitals with nonaccredited schools attended classes 2 to 3 hours each morning. During these classes, the minors received group instruction and individual

¹We did not obtain data of the length of stay at all of the facilities.

tutoring that included assistance with assignments from their community schools.

Medical Services

According to hospital officials, all four hospitals provided physical examinations for newly admitted patients. Nurses were on site and physicians were on call at all times to provide other medical services, as needed. In addition, the hospitals had arrangements with community medical facilities to provide any emergency medical services needed.

Mental Health Services

Officials at all four hospitals stated that minors received psychiatric and psychological services, as needed, to meet the hospitals' requirements and the minors' individual needs. The minimum requirements for individual psychiatric and psychological consultations at the four hospitals ranged from once a day to once a week, and requirements for group sessions ranged from 3 to 14 sessions per week.

Hospital officials added that all four hospitals encouraged parents of minors to participate in family counseling sessions. Two hospitals provided these sessions to the extent they were needed and could be arranged with the families. The other two hospitals conducted family therapy sessions once or twice a week. Some patients at three of the four hospitals had families who lived in distant locations. Consequently, officials at these hospitals either used conference calls for family therapy sessions or coordinated family therapy with mental health practitioners in the families' communities.

According to hospital officials, the ratio of clinical staff assigned to minors at the four hospitals we visited ranged from one staff member per 0.6 patients to one staff member per 4.5 patients. The clinical staff generally included nurses, therapists, and social workers assigned to the wards. The nursing component varied by acuity.²

Sleeping Arrangements

According to officials at all four hospitals, minors slept in rooms that accommodated one to three patients. One hospital treated only minors. Units for minors at a second hospital were located separately from the buildings that housed adult patients, and the other two hospitals used locked doors to separate the units for minors from those for adults. Rooms for males and females were located on opposite ends of the minors' units in three of the hospitals. At the fourth hospital, rooms for males and females were located within the same areas of the units, but entrances to each room could be observed from the nurses' desk.

Visitation Policies

According to officials at all four hospitals, family members were allowed to visit minors. One hospital had set aside 1.5 hours on 3 evenings during

^{2"}Acuity" refers to the severity of the patients' mental conditions. A unit with patients having more severe conditions would have more nurses than a unit having the same number of patients but with less severe mental conditions.

the week for these visits and 3.5 hours on Saturdays and Sundays. Another hospital designated one half-hour on 2 evenings during the week and 1 hour on Saturdays and Sundays for family visits. The other two hospitals did not restrict family visits to specific times.

Methods of Minimizing Unnecessary Admissions

According to hospital officials, many patients were referred by psychiatrists who were not affiliated with the hospitals. All four hospitals required psychiatric evaluations before or immediately following admission. The hospitals had specific admission criteria that required a diagnosis of a mental illness and precluded admission of patients who could have been treated in a less restrictive environment. Three hospitals also stipulated that patients must be a danger to themselves or others and/or unable to care for themselves to be admitted. All four hospitals provided for second opinions if requested by the patient, family, or other interested party. Further, at all four hospitals private insurance companies required that utilization reviews be performed to control costs for their members.

Summary of
Observations on
Conditions of
Confinement for
Inors in Four Private
Psychiatric Hospitals
Visited by GAO³

Key Questions

Patient Classification: What Are the Age Limits for Children's Programs and Adolescents' Programs?

Hospital A

Generally, children's programs were for patients age 3 through 11, and adolescents' programs were for those age 12 through 17.

Hospital B

Generally, children's programs were for patients age 8 through 12, and adolescents' programs were for those age 13 through 18.

Hospital C

Generally, children's programs were for patients age 4 through 12, and adolescents' programs were for those age 13 through 18.

Hospital D

Generally, children's programs were for patients age 4 through 11, and adolescents' programs were for those age 12 through 17.

³The following information was developed by GAO on the basis of visits to selected hospitals—one in Georgia, two in Texas, and one in Virginia.

Educational Services: What Educational Services Does the Hospital Provide to Patients Who Are Minors?

· Hospital A

The on-site accredited school had 9 classrooms for grades kindergarten through 12. Patients were to attend classes 3 to 5 hours per day. Classes were taught by three teachers on the hospital staff and by two teachers from the local school district. Patients could earn transferable credits, high school diplomas, and general equivalency diplomas (GED). Special education programs and college correspondence courses were available.

Hospital B

The on-site accredited school had 15 classrooms for grades 2 through 12. Patients were to attend classes 4.5 hours a day. Classes were taught by teachers on the hospital staff. Patients could earn transferable credits, high school diplomas, and GEDs. Special education programs and college correspondence programs were available.

Hospital C

The on-site school was not accredited because lengths of stay were not sufficiently long to justify it. Patients were to attend class 2 hours each morning. Special education teachers on staff were to provide group instruction and individual tutoring, including help with assignments from community schools. The staff placed students in community special education programs upon discharge, as needed.

Hospital D

The on-site school had one classroom for children and two classrooms for adolescents. The school was not accredited because lengths of stay were not sufficiently long to justify it. Patients attended classes 3 hours per day. Classes were taught by teachers on the hospital staff. Patients could earn transferable credits and GEDs. Special education programs and college correspondence programs were available.

Medical Services: How Frequently Does the Hospital Provide Medical Consultations to Patients Who Are Minors?

Hospital A

A physician was on site several hours per week to perform examinations required for admitting new patients and to see other patients on an as needed basis. Nurses were always on site and a physician was also on call 24 hours per day, 7 days per week. Emergency hospital care was available as needed.

Hospital B

A physician was on site as needed to examine patients and to provide other medical services. Nurses were always on site, and a physician was on call 24 hours per day, 7 days per week. Emergency hospital care was also available as needed.

Hospital C

A physician was on site part of each day of the week to obtain medical histories and examine each patient admitted within the preceding 24 hours. Nurses were always on site, and a physician was on call 24 hours per day, 7 days per week for consultations. Emergency hospital care was also available as needed.

Hospital D

A physician was on site each weekday to examine new patients and to provide other medical services. Nurses were always on site, and a physician was on call 24 hours per day, 7 days per week. Emergency hospital care was also available as needed.

Mental Health Services:
How Frequently Does the
ospital Provide
sychiatric/Psychological
Consultations to Patients Who
Are Minors?

Hospital A

Assigned psychiatrists saw each patient daily for about 10 to 45 minutes and more frequently if needed. The assigned social workers saw the patients one to five times per week as needed. Mental health workers, nurses, and psychologists consulted with patients as needed. Patients attended two group sessions per day, 5 days per week, and other sessions as prescribed.

Hospital B

Patients were to have at least one individual therapy session and three to five group sessions per week. These sessions were conducted by psychologists, social workers, or other licensed therapists.

Hospital C

Therapy included at least five individual sessions per week with the assigned psychiatrist. Nurses, social workers, and other staff provided five group therapy sessions per week for adolescents and three per week for children.

· Hospital D

Patients received individual therapy with assigned psychiatrists at least once every 1 to 2 days. The patients participated in group therapy sessions twice per day, 7 days per week.

Mental Health Services: What Other Therapeutic Services Do the Minors Receive in the Hospital?

Hospital A

Patients received discharge therapy and 2 to 3 hours per day of activity therapy, which included recreational or occupational therapy and physical conditioning. Also, speech/language counseling, aerobics, and dietary/nutritional counseling were available as needed.

Hospital B

Patients received Reality Oriented Physical Experiences (ROPES) therapy⁴ and recreational and discharge therapy. Also, speech/language therapy, aerobics, and dietary/nutritional counseling were to be available to patients as needed.

Hospital C

Patients received art, recreational, and discharge therapy as well as speech/language therapy, aerobics, and dietary/nutritional counseling as needed. A contractor provided ROPES therapy during the summer months.

· Hospital D

Minors received ROPES, music, art, recreation, and discharge therapy. Also, speech/language therapy and dietary/nutritional counseling were available as needed. Including individual and group sessions, patients were in some type of therapy program for a total of 12 hours each day.

Hospital A

Counseling with the patient and family was conducted as needed and as could be accommodated by the family. Parents were encouraged to participate in treatment as much as possible. Conference calls were used for out-of-town families.

Hospital B

Counseling with the patient and family was conducted as needed and as

Mental Health Services: How Extensive Are the Counseling Services Provided by the Hospital to Parents of Patients Who Are Minors?

⁴ROPES therapy is a program that uses individual and group activities on specially designed obstacle courses that are intended to improve a patient's trust and communications with peers and raise his/her self-esteem.

could be accommodated by the family. Many patients were from distant locations; thus, family therapy was coordinated with practitioners in the patients' home communities to minimize travel for those families.

· Hospital C

Family therapy sessions were to be held twice per week for patients who were minors and their families. Travel requirements did not generally preclude families from attending these sessions because most lived within 15 miles of the hospital.

· Hospital D

Family therapy sessions were to be held one or two times per week, and parenting classes were offered once per week. Conference calls were used for out-of-town families. On a Saturday near the end of the patient's stay, the parents spend the entire day with the patient, during which time they participated in role-playing activities.

Mental Health Services: What Is the Hospital's Staff/Patient Ratio in the Children's and Adolescents' Units?

Hospital A

The direct care ratio was generally one staff member per 2.5 patients, but this number varied on the basis of patient acuity. Direct care staff included a program director, nurses, mental health specialists and technicians, and social workers.

Hospital B

The direct care ratio was generally about one staff member per 2.7 patients, but this varied on the basis of patient acuity. The direct care staff included therapists, nurses, mental health care aids.

Hospital C

The ratio of clinical staff (i.e., nurses, social workers, and activity therapists in the units) was about one staff member per 0.6 children and one staff member per 0.7 adolescents. The nursing staff level changed on the basis of patient acuity.

Hospital D

The ratio of nurses and therapists assigned to the units was generally one staff member per 3.5 patients in the children's unit, and one staff member per 4.5 patients in the adolescents' unit. The nursing staff level changed on the basis of patient acuity.

Sleeping Arrangements: What Residential/Sleeping Arrangements Does the Hospital Provide for Minors?

Hospital A

The child and adolescent building was separated from the adult buildings. It included four separate wings for the school, the adolescents' residential program, the children's residential program, and the adolescents' inpatient program. Patient rooms were single and double and included private bathroom facilities. The rooms were located on the outer edges of large, open, multipurpose areas. Wings were coed but nurses stations provided a view of the entrances to all rooms.

Hospital B

The hospital treated only minors. These patients were housed in five identical buildings that contained two units each. A unit consisted of four single and four double patient rooms, bathroom facilities, a kitchen, and a living area. Half of the patient rooms and bathroom facilities were for males and were separated from the other half, which were for females, by the living area. A patient was assigned to a unit on the basis of age, admission status, and security needs.

Hospital C

Locked doors separated the adolescents' and children's units from the adult units. The former consisted of patient rooms and recreation rooms. Patient rooms accommodated two or three people and included a private bathroom. Rooms for males and females were at opposite ends of the units.

· Hospital D

Locked doors separated the adolescents' and children's units from the adult units. The adolescents' and children's units had multipurpose areas and patient rooms that accommodated two patients each. The patient rooms in the adolescents' unit included private bathroom facilities. The children's unit had a playroom and separate common bathroom areas for males and females. Males and females were housed at opposite ends of each unit.

Visitation Policies: What Are the Hospital's Policies/Practices for Visitation of Patients Who Are Minors?

Hospital A

The hospital did not designate specific times for visitation. Families were generally encouraged to visit patients and could have done so anytime, as long as the visit was not detrimental to the treatment program. Hospital staff did ask families to schedule visits around school sessions.

· Hospital B

The hospital did not designate specific times for visitation. Families were generally encouraged to visit patients and could visit anytime, as long as the visit was not detrimental to the treatment program. Hospital staff did ask families to schedule visits around therapy sessions.

Hospital C

Family members were allowed to visit 1.5 hours on Tuesday, Wednesday, and Friday evenings and 3.5 hours on Saturdays and Sundays.

Hospital D

Family members were allowed to visit one half-hour on Tuesday and Friday evenings and 1 hour on Saturdays and Sundays.

· Hospital A

Many patients were referred by outside psychiatrists and child protective services. All were to be evaluated by a staff psychiatrist before admission. The admission decision was made on the basis of diagnosis criteria and approval of the applicable insurance company. To be admitted, a patient must have been a danger to him/herself or others or be incapable of caring for him/herself. The patient would not have been admitted if care could have been provided in a less restrictive environment. A reviewer at a managed care company was considered to be an independent reviewer. Staff would have arranged for a second opinion if requested by the patient, family, or insurance company.

· Hospital B

All patients were referred by mental health care professionals at other facilities. All patients were to be evaluated by a staff psychiatrist before admission. The admission criteria required that a patient have a diagnosed mental illness and the capability to respond to treatment. A patient was not admitted if he/she could have been treated in a less restrictive environment. Most patients had insurance coverage that included utilization reviews by managed care companies. If requested, the hospital

Methods of Minimizing
Unnecessary Admissions:
How Are Unnecessary
Admissions for Inpatient Care
Minimized. for Example, Are
Specific Justification Criteria
Established and Followed? Is
There a "Neutral Fact Finder"
Who Must Approve or Review
the Commitment?

allowed the family to arrange for a second opinion from an independent mental health care professional.

· Hospital C

All new patients were to receive a psychiatric evaluation before or immediately after admission. To be admitted, a patient must have been a danger to him/herself or others or unable to care for him/herself due to a psychosis. Patients were not to be admitted if they were incapable of benefitting from treatment or if they could have been treated in a less restrictive environment. Second opinions were obtained from a staff psychiatrist or the facility's clinical director if an admission was questione. Some insurance companies performed utilization reviews of admissions.

· Hospital D

Many patients were referred by outside psychiatrists. All new patients were to receive a psychiatric evaluation and a utilization review by hospital clinical staff immediately after admission. Admission criteria required that a patient was to have a diagnosed mental illness and the capability to respond to treatment. Most patients must have been a danger to themselves or others or unable to care for themselves. (This criterion did not apply to patients with attention deficit disorders.) A patient was not to be admitted if he/she could have been treated in a less restrictive environment. Some insurance companies performed utilization reviews of admission. The hospital arranged for a psychiatrist who was not on staff but had privileges at the hospital to provide a second opinion at the family's request.

Patient Profiles

The following three case studies are of minors who were admitted to psychiatric hospitals we visited. The hospitals provided us with the case history information regarding these patients, who they considered to be representative of minors admitted to psychiatric hospitals.⁵

First Patient Profile

A 15-year-old male patient had a history of multiple symptoms. He was suspected to be hyperactive at approximately age 6, and he was treated with Ritalin from age 8 through 12. The patient often served as the scapegoat within his peer group. He experienced increasing difficulties, including aggressive behavior at school and at home. He lied, stole, ran away several times, and began to exhibit suicidal behaviors as well as signs of substance abuse. Beginning in the fall of 1989, he was hospitalized several times and ran away almost continually until July 1991.

The patient briefly returned to his adoptive mother's and stepfather's home, but when his behavior again deteriorated and he became suicidal, he was admitted to a hospital in January 1992. In May 1992, the patient was transferred to another psychiatric facility's open unit for boys aged 14 to 17.

The patient's stay in this facility focused on family relationships and behavioral acting out in the school setting. The patient was involved in

⁵We did not review the patient records; We edited the profiles as provided.

individual therapy, group therapy, substance abuse counseling, experiential therapy, recreational therapy, family therapy, and milieu therapy. In group therapy, he was successful at identifying and expressing feelings about many of his problems. He was also able to identify his behavioral patterns and address identity issues. However, because he did not make sufficient progress in identifying and utilizing new ways of handling family and school situations, other placement options were pursued for the patient.

Because his mother abandoned him, the patient was discharged in January 1993 to a therapeutic foster home. He has been recommended for continued individual and group therapy and placement in a structured setting that would allow guidance for managing his emotions and behaviors.

Second Patient Profile

This 17-year-old male patient had a history of disruptive behavior in school and difficulty following rules at home. These behaviors became more severe with adolescence, and the patient's parents have found it more difficult to provide sufficient limits for him. There have been long-term tensions between the parents that seem to have worsened due to the difficulties in managing the patient's behavior. There is a great deal of anger between the patient and his mother, and at times sarcasm is a major mode of family interaction. The patient resents his younger brother, who is seen as "the good child."

The patient was admitted to the hospital because he was out of control and because he was at serious risk for impulsive, self-destructive behavior. He was (1) experiencing symptoms of depression, (2) not following his parents' rules, (3) driving recklessly, (4) performing poorly in school, and (5) heavily abusing marijuana and alcohol.

Recent family tensions resulted from the father being diagnosed with multiple sclerosis. The patient has paid little overt attention to this, even though both parents are very worried about it.

In addition, the patient feels that he cannot control his use of marijuana. He has also used alcohol heavily, but not as heavily as marijuana. The patient was recommended for the adolescent dual diagnosis track and for continuing care and relapse prevention after leaving the hospital.

Psychological testing done just prior to admission revealed that the patient had a serious depression, with an impairment in self and object relations, very poor impulse control, and difficulty planning ahead and seeing the consequences of his actions. It appeared that affect of any kind was very difficult for him to manage and that his defense mechanisms were primitive and nonadaptive. The patient's IQ scores had dropped significantly since 1989.

During hospitalization, the patient exhibited depression, but he consistently denied feeling depressed. He did describe feeling less irritable

while in the hospital. Although he said he had cravings for marijuana, the patient did not describe any significant physical withdrawal symptoms. Within the security of the hospital setting, he did not exhibit risk-taking behaviors. The patient was positive about his involvement in the dual diagnosis program and did seem interested in learning more about substance abuse and the problems it could cause. He consistently focused on those issues and not the problems related to school and family functioning. It appeared that the patient had low self-esteem and felt very badly about his relative lack of success in school. He began to look at his history of avoiding responsibilities and problems and described being angry with his parents, who he felt had not been firm enough with him.

Throughout the hospitalization, the patient frequently relied on denial and avoidance in dealing with issues. He gradually became aware of his long-term difficulties with managing anger, and he noted that this was a problem in his family. The patient was started on nortriptyline, with dosage gradually raised to 75 milligrams a day. While taking this drug, the patient seemed to experience some decrease in irritability and a slight lessening of depression. Although the patient was relatively compliant with hospital staff, he would verbally challenge his parents but would respond when they set firm limits. He appeared to be very narcissistic and have limited abilities to appropriately cope with any stress.

Although the patient did seem interested in working on substance abuse, he began to complain about the hospital program and felt he had no need for working on any other issues. He took little responsibility for his own behavior. It appeared he was not going to be able to avoid drugs outside the hospital environment, both because of his own impulsivity and the family difficulties in setting limits for him. The patient agreed to placement in a chemical dependency program and application was made for him to go to a residential treatment program. By the time of discharge, the patient seemed to have some commitment to staying off marijuana and alcohol but was not yet sure whether he could do this on his own. His parents were supportive of ongoing substance abuse treatment and his placement in a residential center.

Third Patient Profile

The patient, a 12-year-old female, has been increasingly depressed over the past 3 years since her family moved from a large house to a small, two-bedroom apartment. Her mother and stepfather have separated several times since the move, and her mother is currently hospitalized due to an overdose. Her parents plan to separate again once the mother is out of the hospital. The patient's grades have declined, and she has failed two classes. She has been increasingly angry and abusive toward teachers; she was suspended last year for refusing to follow directions. She has severe conflicts with peers, and many peers at school want to beat her up. She is experiencing a diminished appetite, severe insomnia, poor concentration, no interest, and frequent crying over minor things. The patient has recurrent thoughts of suicide, and she has engaged in self-mutilation. She was admitted after threatening to take a drug overdose (like her mother did).

There are multiple stressors. First, the mother's physical illnesses have required several hospitalizations, including psychiatric hospitalization. Second, the patient has experienced frequent separations of her mother and stepfather. Third, the patient feels her stepfather does not care about her and alleges that he whips her with a belt. Fourth, the patient feels unloved by her birth father, who she says has disowned her. Fifth, her 10-year-old brother has muscular dystrophy, is bedridden, relies on a breathing machine, and requires a visiting nurse 12 hours a day. Sixth, her home is overcrowded and overstimulating. In addition to the parents and 10-year-old brother, the two-bedroom apartment also houses a 3-year-old brother and a 16-year-old sister.

The patient is hypersensitive with others and reacts quickly to what she perceives as criticism. She is emotionally reactive and may react quickly in a suicidal or self-destructive manner. The patient shows characteristic signs of emotional incest and role reversal in the family, i.e., being both her mother's parent and caretaker. The patient reports beginning alcohol use this past year at age 11 with her friends.

Because of her age, the patient was initially admitted to the Child Program, which made her very angry. She wanted the privileges and expectations of older adolescents. To prove that she was more mature, the patient often alluded to her use of alcohol and cigarettes. On the unit, the patient immediately demonstrated oppositional, impulse, and verbally abusive behaviors but not hyperactivity. She had great denial about suicidal feelings and self-mutilation. She also engaged in a number of oral behaviors such as sucking her thumb, chewing her fingers, and biting her fingernails. These behaviors correlated with her tremendous sense of unmet dependency at home, which lacks nurturance and consistency. Formal psychological testing highlighted depression, visual motor integration problems, and features of attention deficit disorder.

The patient showed a modest stabilization in her impulsivity and depression. Her issues around food continued and clearly related to conflicts regarding maternal deprivation. She was finally discharged in October 1993. At that time, the patient showed a modest stabilization in her impulsivity and depression. She continued to have oppositional tendencies and was not very motivated to return to school. Meanwhile, her mother was pursuing eligibility for special education services for her. The patient and her mother were given a referral for additional therapy, and the Department of Social Services was to provide additional support, including a plan for homemaker assistance.

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