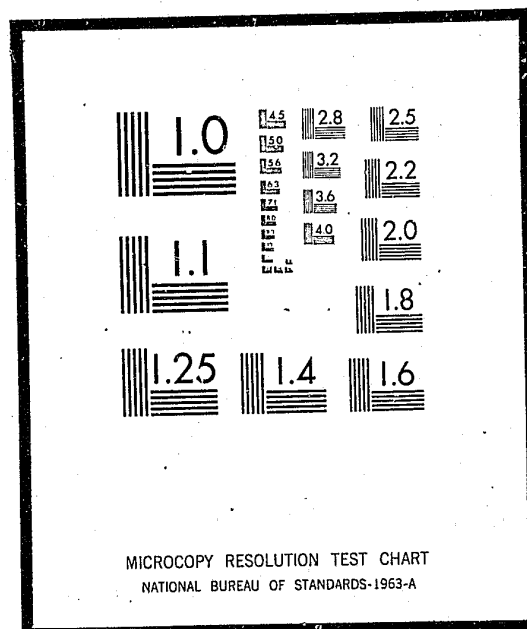


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## OMBUDSMAN: A Selected Bibliography

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OMBUDSMEN:  
A SELECTED BIBLIOGRAPHY

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CONTENTS

- I. PREFACE  
 II. BOOKS AND PAMPHLETS  
 III. ARTICLES  
 BIBLIOGRAPHIES

PREFACE

At a time when government is becoming more complex and increasingly more impersonal, the need has arisen for a man of action who is accessible to the people and who has the power to help them. The concept of an ombudsman, developed originally in the Scandinavian countries, is designed to meet this need. An ombudsman is an individual, generally elected or nominated, whose job is to receive complaints from citizens, examine and investigate them, and recommend action. The ombudsman gives the citizen a more effective voice in his relations with all levels of his government. While remaining impartial and independent of both citizen and government, the ombudsman acts as mediator, not an easy position to fill.

This bibliography is a listing of materials designed to give an overview of the ombudsman profession, its development and function. It is not intended to be an exhaustive listing, and no publications appearing prior to 1960 were included. Other bibliographies dealing with ombudsmen and other citizen protectors have been cited in the final section of this bibliography.

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