

U.S. Department of Justice
Office of Justice Programs
Office for Victims of Crime



Directory of
Victim-
Offender
Mediation
Programs
in the
United
States

April 2000

Center for
Restorative Justice
& Peacemaking
University of Minnesota

Office for Victims of Crime
OVC
*Advocating for the Fair
Treatment of Crime Victims*

176349

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Office of Justice Programs
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Office for Victims of Crime
World Wide Web Home Page
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For grant and funding information contact
U.S. Department of Justice Response Center
1-800-421-6770

OVC Resource Center
1-800-627-6872
OVC Resource Center Home Page
www.ncjrs.org

NCJ 176349

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The Office for Victims of Crime is a component of the Office of Justice Programs, which also includes the Bureau of Justice Assistance, the Bureau of Justice Statistics, the National Institute of Justice, and the Office of Juvenile Justice and Delinquency Prevention.

Directory of Victim-Offender Mediation Programs in the United States

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With

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Center for Restorative Justice & Peacemaking
(formerly Center for Restorative Justice & Mediation)
School of Social Work
University of Minnesota
St. Paul, Minnesota

April 2000

Office for Victims of Crime
OVC
*Advocating for the Fair
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Message From the Director

This collection of six documents covers a number of important issues related to restorative justice. Four of the documents focus on victim-offender mediation, which is a major programmatic intervention that fully embraces the concepts of restorative justice. The first of these documents is the *Guidelines for Victim-Sensitive Victim-Offender Mediation: Restorative Justice Through Dialogue*, which assists administrators in developing or enhancing their restorative justice programs. It provides practical guidance for mediators to facilitate balanced and fair mediation, which will ensure the safety and integrity of all the participants. The *National Survey of Victim-Offender Mediation Programs in the United States* contains information about the characteristics of the various victim-offender mediation programs operating nationwide and the major issues facing them in their day-to-day operations. The *Survey* describes the actual functioning of the programs, while the *Guidelines* sets standards for the practice of victim-offender mediation. Next, the *Directory of Victim-Offender Mediation Programs in the United States* lists all identified victim-offender mediation programs in the country and provides their addresses, phone numbers, and contact and other basic information. The purpose of the *Directory* is to provide easy access for persons who would like to contact a given program. The *Family Group Conferencing: Implications for Crime Victims* document discusses a related form of restorative justice dialogue that originated in New Zealand and Australia and has been replicated in some communities in the United States. The *Multicultural Implications of Restorative Justice: Potential Pitfalls and Dangers* document informs practitioners about concerns regarding the implementation of such frameworks when working with persons of cross-cultural perspectives. The sixth document, entitled *Victim-Offender Mediation and Dialogue in Crimes of Severe Violence*, will be added to the collection late FY 2000. It will provide case study evidence suggesting that many of the principles of restorative justice can be applied to crimes of severe violence, including murder. In addition, this document includes a discussion about the need for advanced training for persons working with victims of severe violence.

The Office for Victims of Crime does not insist that every victim participate in victim-offender mediation, family group conferencing, or other restorative justice intervention. Such participation is a personal decision that each victim must make for herself or himself. We strongly advocate, however, that all restorative justice programs be extremely sensitive to the needs and concerns of the victims who would like to meet with their offenders. No pressure should be placed on victims to participate, for participation must be strictly voluntary. Victims should be granted a choice in the location, timing, and structure of the session and a right to end their participation at any stage in the process. These protections for victims do not mean that offenders can be treated insensitively. Both victim and offender must be dealt with respectfully.

We sincerely hope that restorative justice programs already in operation in probation or parole agencies, judicial agencies, religious groups, victim service organizations, community-based organizations, or elsewhere study these documents and embrace the victim-sensitive

guidelines that are relevant to their particular type of intervention. Restorative justice programs can only be strengthened by operating with heightened awareness of the needs of crime victims.

Kathryn M. Turman
Director
Office for Victims of Crime

Acknowledgments

The Office for Victims of Crime (OVC) would like to offer special thanks to authors Mark S. Umbreit, Ph.D., Director; Robert Schug, B.A.; Jean Greenwood, M.Div., former Training Coordinator; Claudia Fercello, M.S.W.; Jenni Umbreit, B.A., of the Center for Restorative Justice & Peacemaking (formerly the Center for Restorative Justice & Mediation), School of Social Work, University of Minnesota.

We recognize the valuable contribution of the members of the Board of Directors of the Victim-Offender Mediation Association (VOMA), who played a critical role in offering thoughts about the survey and providing the VOMA mailing list, which was the foundation of the national survey and directory of programs. We thank the many program staff members who took the time to participate in the Center's phone interviews about victim-offender mediation policies and practices. Also, we would like to acknowledge the valuable contribution made by Robert Schug, Administrative Aide at the Center for Restorative Justice & Peacemaking, who spent many hours preparing and updating the directory and responding to numerous requests for draft copies.

This project also benefited greatly from the contributions, guidance, and support of Susan Laurence, the project manager at OVC. This *Restorative Justice and Mediation Collection* is the result of the efforts of many individuals in the field who generously shared their materials and experience with the Center for Restorative Justice & Peacemaking so that victims may be provided additional options in the process of healing.

Center for Restorative Justice & Peacemaking

The restorative justice model supports the view that a crime is a harmful act against individual victims and members of the community—not just the State. The criminal justice process needs to ensure that offenders repair this harm; respond to victims compassionately, fairly, and justly; and promote safe and secure communities.

The Center for Restorative Justice & Peacemaking (formerly Center for Restorative Justice & Mediation) at the University of Minnesota School of Social Work (St. Paul campus) was established to provide technical assistance, training, and research in the State of Minnesota, nationally, and internationally to support restorative justice practices and principles.

Through restorative justice, victims, communities, and offenders are placed in active roles to work together to—

- ◆ Empower victims in their search for closure.
- ◆ Impress upon offenders the real human impact of their behavior.
- ◆ Promote restitution to victims and communities.

Dialogue and negotiation are central to restorative justice, and problem solving for the future is seen as more important than simply establishing blame for past behavior.

Balance is sought among the legitimate needs of the victim, the community, and the offender to enhance community protection and direct accountability of the offender to the victim and the victimized community.

The Center for Restorative Justice & Peacemaking offers the following services and training opportunities:

- ◆ National Restorative Justice Training Institute at the University of Minnesota, St. Paul campus, through the School of Social Work, College of Human Ecology, and University College/Continuing Education.
- ◆ Regional workshops and training seminars throughout Minnesota and in other locations.
- ◆ Promotion, support, and technical assistance for systemic change in the juvenile justice system that embraces restorative justice policies and programs in correctional systems.
- ◆ Pilot sites in Florida, Minnesota, and Pennsylvania through the Balanced and Restorative Justice Project, a joint project with Florida Atlantic University, supported by the Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice, Washington, D.C.
- ◆ Introductory victim-offender mediation training and program development assistance (3-day sessions).
- ◆ Advanced mediation training in crimes of severe violence, including homicide (4-day sessions).
- ◆ Graduate coursework on mediation and conflict resolution in communities, schools, families, and workplaces and within the justice system.

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- ◆ Mediation services in cases of homicide and other offenses involving severe violence.
 - ◆ Cross-national studies of restorative justice and mediation in Canada, England, and the United States.
 - ◆ Resource center of video and print materials relating to restorative justice and mediation.

The center can be reached at—

Center for Restorative Justice & Peacemaking
University of Minnesota School of Social Work
1404 Gortner Avenue, 105 Peters Hall
St. Paul, MN 55108-6160
Phone: 612-624-4923, Fax: 612-625-8224
E-mail: rjp@tlcmail.che.umn.edu

Updates to this *Directory* may be viewed online at ssw.che.umn.edu/rjp.

The University of Minnesota is committed to the policy that all persons shall have equal access to its programs, facilities, and employment without regard to race, color, creed, religion, national origin, sex, age, marital status, disability, public assistance status, veteran status, or sexual orientation.

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NOTE: Victim-offender mediation (VOM) programs are not listed for Arkansas, Guam, Louisiana, Mississippi, North Dakota, Puerto Rico, Rhode Island, the Virgin Islands, West Virginia, and Wyoming.

Programs in this *Directory* are alphabetized first by State, then by city, and finally by program name. If no programs are listed for a particular city or State, it means that we have no record of a victim-offender mediation program in that city or State; it does not mean that such a program does not exist.

If you know of a program that should be listed in this *Directory*, please ask that program to fill out the **Victim-Offender Mediation Program Survey** found at the end of this *Directory* and send it to—

Center for Restorative Justice & Peacemaking
University of Minnesota School of Social Work
1404 Gortner Avenue, 105 Peters Hall
St. Paul, MN 55108-6160
Phone: 612-624-4923, Fax: 612-625-8224
E-mail: rjp@tlcmail.che.umn.edu

Updates to this *Directory* may be viewed online at ssw.che.umn.edu/rjp.

Alabama

Victim-Offender Reconciliation Program

Reconciliation & Justice Ministries, Inc.
102 South Powell Street
Union Springs, AL 36089-1647
Phone: 334-738-3282
Fax: 334-738-3282
Contact: Ms. Louise Johns, Case Coordinator

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year: Adult—10

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Felonies

Alaska

Victim-Offender Mediation Program

The Resolution Center
505 West Northern Lights Boulevard,
Suite 210
Anchorage, AK 99503-2553

Phone: 907-274-1542

Fax: 907-274-0332

E-mail: CDRC1@juno.com

Contact: Ms. Kris Conquergood,
Executive Director

Type of agency: Private community-based (nonprofit)

Program began: 1994

Cases referred in most recent year: Juvenile—130

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Parent/teen, Community/neighbor

Juneau Community Mediation Center, Inc.

114 South Franklin Street, Suite 201
Juneau, AK 99801-1360

Phone: 907-586-4958

Fax: 907-463-5858

E-mail: mreges@aol.com

Contact: Ms. Mala Reges, President,
Board of Directors

Type of agency: Private community-based (nonprofit)

Program began: 1999

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

Other types of mediation performed:

Peer, Parent/teen, Circle 1 (sentencing)

Program cases involve: Sexual assault

Arizona

Conflict Resolution Section

Arizona Attorney General's Office
1275 West Washington Street
Phoenix, AZ 85007-2926

Phone: 602-542-4192

Fax: 602-542-8899

Contact: Ms. Kathy McCormick,
Chief Council

Type of agency: Police, Prosecuting attorney

Cases referred in most recent year: Juvenile—500

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition, At intake

Type(s) of referrals: Misdemeanors and felonies

Attorney General's Victim-Offender Mediation Program

Conflict Resolution Section
400 West Congress, Suite 206
Tucson, AZ 85701

Phone: 520-628-6783

Contact: Mr. Adam Glaser, Mediation Coordinator

Type of agency: Prosecuting attorney

Cases referred in most recent year: Juvenile—500

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition, At intake

Type(s) of referrals: Misdemeanors

Victim-Offender Mediation Program

11600 North Oracle Road
Tucson, AZ 85737-9590

Contact: Ms. Ellen Thompson

California

Victim-Offender Reconciliation Program

Youth Mediation Interface Children
Family Services

1305 Del Norte Road, Suite 130
Camarillo, CA 93010-8366

Phone: 805-485-0788

Fax: 805-983-0789

Contact: Ms. Cathy Ungar,
Division Manager

Type of agency: Private community-
based (nonprofit)

Program began: 1988

Cases referred in most recent year:
Juvenile—150

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:
Parent/teen

Mediation Center of the North Valley

341 Broadway Street, Suite 200
Chico, CA 95928-5342

Phone: 916-899-2277

Fax: 916-899-2270

E-mail: mcnv@shocking.com

Contact: Ms. Karla Follestad,
Program Director

Type of agency: Private community-
based (nonprofit)

Program began: 1998

Cases referred in most recent year:
Juvenile—50

**Point(s) in justice process at which
mediation occurs:** Diversion

Type(s) of referrals: Misdemeanors

Other types of mediation performed:
Divorce/family, Community/neighbor,
Small claims, Court-ordered

Victim Offender Reconciliation Program of the Central Valley, Inc.

2529 Willow Avenue
Clovis, CA 93612-3334

Phone: 559-291-1120

Fax: 559-291-8214

E-mail: vorp@fresno.edu

Internet: www.vorp.org

Contact: Mr. Jay Geriffith,
Interim Director

Type of agency: Church-based

Program began: 1982

Cases referred in most recent year:
Juvenile—475

**Point(s) in justice process at which
mediation occurs:** All

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:
Parent/teen, Group conferencing

Program cases involve: Sexual assault
and sexual abuse

Cases performed indirectly: 5 percent
by audio or carry agreement

Victim-Offender Mediation Program

Restorative Justice Program

643 Blackburn Avenue
Corning, CA 96021-2216

Phone: 530-824-4408

Fax: 530-824-4709

E-mail: research7@snowcrest.net

Contact: Mr. Gary Fortenberry,
Marriage and Family Therapist

Type of agency: Police

Program began: 1998

Cases referred in most recent year:
Juvenile—70

**Point(s) in justice process at which
mediation occurs:** Diversion

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:
Group conferencing

Cases performed indirectly: 5 percent

Mediation Center

Access to Justice
2133 Fairview Road, Suite 100

Costa Mesa, CA 92627

Phone: 714-574-5990

Fax: 714-574-5999

Contact: Ms. Judy Weissberg-Ortiz,
Program Director

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:
Adult—200

**Point(s) in justice process at which
mediation occurs:** Pre-filing

Type(s) of referrals: Misdemeanors

South Valley Dinuba Victim-Offender Reconciliation Program

P.O. Box 401
Dinuba, CA 93618-0401
Phone: 559-897-0110
Contact: Mr. Dan Neufeld, Director

Victim-Offender Reconciliation Program of Sacramento County

P.O. Box 276629
Fair Oaks, CA 95827-6629
Phone: 916-364-1010
Fax: 916-364-1037
E-mail: admin@ygc.org
Contact: Mr. Alvin Henry, Director of Direct Services
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: All
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse

Centinela Valley Juvenile Diversion Project (CVJDP)

Inglewood City Hall
1 Manchester Boulevard, Suite 880
Inglewood, CA 90301-1750
Phone: 310-412-5578
Fax: 310-330-5705
E-mail: CVJDP@cityofinglewood.org
Contact: Mr. Steve Goldsmith, Director
Type of agency: Community-based (nonprofit)
Program began: 1992
Cases referred in most recent year: Juvenile—720
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen

Dispute Resolution Services

Community Service Programs, Inc.
16842 Von Karman Avenue, Suite 425
Irvine, CA 92606-4950
Phone: 949-851-3168

Fax: 949-251-1659

E-mail: disputeresolution@CSPinc.org

Internet: cspinc.org/

Contact: Ms. Rosanna Bertheola, Director

Type of agency: Private community-based (nonprofit)

Program began: 1992

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Placer Dispute Resolution Service

4191 Godley Lane
Lincoln, CA 95648-9776
Phone: 916-645-9260
Fax: 916-645-9260
Contact: Ms. Patricia Malberg, Program Administrator
Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—12
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Asian Pacific American Dispute Resolution Center

1010 South Flower Street, #301
Los Angeles, CA 90015-1428
Phone: 213-747-9943
Fax: 213-748-0679
Contact: Mr. Steve Chang, Director

Dispute Resolution Services, Inc.

Los Angeles County Bar Association
617 South Olive Street, Suite 610
Los Angeles, CA 90014-1605
Phone: 213-896-6533
Fax: 213-627-1426
Contact: Lauren Burton, Director

Los Angeles Victim-Offender Reconciliation Program, Pasadena Pilot
Archdiocesan Catholic Center
3424 Wilshire Boulevard
Los Angeles, CA 90010-2241
Phone: 213-637-7486
Fax: 213-637-6161
Contact: Mr. Doug Yoder, Director
Type of agency: Church-based
Program began: 1999
Point(s) in justice process at which mediation occurs: Post-incarceration
Type(s) of referrals: Misdemeanors and felonies
Program cases involve: Sexual assault

Martin Luther King Dispute Resolution Center
4182 South Western Avenue
Los Angeles, CA 90062-1639
Phone: 323-290-4126
Fax: 213-296-4742
Contact: Ms. Genethia Hudley-Hayes, Executive Vice President

Madera County Victim-Offender Reconciliation Program
3270 Tragon Street
Madera, CA 93637-2666
Phone: 559-675-8373
Contact: Ms. Patti Pistoresi

Oakland Victim-Offender Reconciliation Program
Catholic Charities of the East Bay
433 Jefferson Street
Oakland, CA 94607-3539
Phone: 510-834-5656, ext. 3162
Fax: 520-451-6998
Contact: Ms. LouAnn Aaberg, Director

Mediatrix
P.O. Box 3955
Quincy, CA 95971-3955
Contact: Ms. Shelly Meredith, Director

Victim-Offender Reconciliation Program of San Diego County
1984 Sunset Cliffs Boulevard
San Diego, CA 92107-2824
Phone: 619-223-2544
Fax: 619-223-4794
E-mail: sdvorp@juno.com

Internet: www.vorp.org/sandiego/
Contact: Ms. Pearl Hartz, Executive Director
Type of agency: Church-based
Program began: 1994
Cases referred in most recent year: Juvenile—158
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen
Cases performed indirectly: 5 percent by letter

Community Board of San Francisco
1540 Market Street, Suite 490
San Francisco, CA 94102-6035
Phone: 415-552-1250
Fax: 415-626-0595
Contact: Ms. Amy Reisch, Temporary Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—70; Adult—5
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

Dispute Resolution Program Services
Santa Clara County Probation Department, Juvenile Division
70 West Hedding Street, West Wing
San Jose, CA 95110-1769
Phone: 408-299-2206
Fax: 408-297-2463
E-mail: chere.montgomery@co.scl.ca.us
Contact: Ms. Chere Montgomery, Program Manager
Type of agency: County and private community-based (nonprofit)
Cases referred in most recent year: Juvenile—150
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing

Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 10–15 percent by phone

Victim-Offender Mediation Program

840 Guadalupe Parkway
San Jose, CA 95110–1714

Phone: 408–299–3078

Fax: 408–287–2854

Contact: Ms. Jeanne Lucchesi,
Coordinator

Type of agency: Probation

Cases referred in most recent year:
Juvenile—150

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Reconciliation Program

Conflict Resolution Program of the
Central Coast

265 South Street, Suite B
San Luis Obispo, CA 93401

Phone: 805–549–0442

Fax: 805–549–0654

E-mail: crpcc@lgc.apc.org

Contact: Ms. Rita Hatfield,
Project Manager

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—All

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Mediation Program

Peninsula Conflict Resolution Center
520 South El Camino Real, Suite 640
San Mateo, CA 94402

Phone: 650–373–3490

Fax: 650–373–3495

E-mail: info@pcrcweb.org

Internet: www.belmont.gov/orgs/pcrc

Contact: Ms. Pat Brown, Coordinator

Type of agency: Private community-based (nonprofit)

Program began: 1995

Cases referred in most recent year:
Juvenile—10

Point(s) in justice process at which mediation occurs:

Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

Other types of mediation performed:

Parent/teen, Family, Community/neighbor, Group conferencing

Institute for Conflict Management

2525 North Grand Avenue, Suite N
Santa Anna, CA 92705–8726

Phone: 714–288–5600

Fax: 714–836–8585

E-mail: vorpoc@igc.org

Contact: Mr. Scott Mather, Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—900; Adult—100

Point(s) in justice process at which mediation occurs:

Pre-filing, Diversion, Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Restorative Justice Program

Community Mediation Program
330 East Carrillo Street

Santa Barbara, CA 93101

Phone: 805–963–6765

Fax: 805–963–8165

E-mail: humanity96@aol.com

Contact: Ms. Annie Kirchner, Director

Type of agency: Private community-based (nonprofit)

Program began: 1997

Cases referred in most recent year:
Juvenile—150

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing

RE-VORP/RE-COURSE

Redwood Empire Victim-Offender

Reconciliation Program (RE-VORP)

Redwood Empire Conflict Resolution Services (RE-COURSE)

520 Mendocino Avenue, Suite 233

Santa Rosa, CA 95401–5257

Phone: 707-538-7827
Fax: 707-538-7827
E-mail: revorp@aol.com
Contact: Mr. Richard Merris, Youth and Family Services Manager
Type of agency: Private community-based (nonprofit)
Program began: 1993
Cases referred in most recent year: Juvenile—144
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen
Program cases involve: Sexual assault
Cases performed indirectly: 2 percent

Victim-Offender Reconciliation Program of San Joaquin County
1020 West Lincoln Road
Stockton, CA 95207-2516
Phone: 209-369-7121
Fax: 209-473-2314
E-mail: waldol@lodinet.com
Contact: Mr. Walt Friesen, Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—100; Adult—3
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Group conferencing
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 5 percent

Victim-Offender Reconciliation Program of Mendocino County
205 North Bush Street, Room 6
P.O. Box 355
Ukiah, CA 95482-0355
Phone: 707-462-6160
Contact: Mr. Edward Dick, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—49

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Victims/Offenders Learning Together
California Medical Facility, Vacaville
VOLT
P.O. Box 2000
Vacaville, CA 95696-2000
Phone: 707-453-7056
Fax: 707-448-1467
Contact: Mr. Lonnie Vigil, Community Resources Manager
Type of agency: Correctional facility
Point(s) in justice process at which mediation occurs: Post-conviction
Type(s) of referrals: Felonies

Colorado

San Luis Valley Victim-Offender Reconciliation Program
P.O. Box 1775
Alamosa, CO 81101
Phone: 719-589-5255
Fax: 719-589-5255
E-mail: SLV-VORP@juno.com
Contact: Ms. Alice Price, Board Chair
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—38; Adult—4
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

City of Boulder Community Mediation Service
P.O. Box 791
Boulder, CO 80306-0761
Phone: 303-441-4344
Fax: 303-441-4348
Contact: Mr. Kon Damas, Executive Director
Type of agency: Municipal mediation service
Program began: 1983
Cases referred in most recent year: Juvenile—2; Adult—13

Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Cases performed indirectly: 1 percent

Victim-Offender Reconciliation Program of Boulder County
1520 Euclid Avenue
Boulder, CO 80302-7323
Phone: 303-442-6040
Fax: 303-444-6523
E-mail: vorp@bcn.boulder.co.us
Contact: Ms. Sarah Kingsley, Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1993
Cases referred in most recent year: Juvenile—50; Adult—10
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 2 percent by shuttle diplomacy

Center for Conflict Resolution in the Roaring Fork Valley
P.O. Box 292
Carbondale, CO 81623-0292
Phone: 970-945-7364
Fax: 970-945-6424
Contact: Ms. Melinda Friedman, President, Board of Directors

Office of the District Attorney
Neighborhood Justice Center
105 East Vermijo Avenue, #600
Colorado Springs, CO 80903-2005
Phone: 719-520-6016
Fax: 719-520-6006
Contact: Ms. Nancy Christianson, Director
Type of agency: Prosecuting attorney
Cases referred in most recent year: Juvenile—627; Adult—1,672

Point(s) in justice process at which mediation occurs: Pre-adjudication
Type(s) of referrals: Misdemeanors and felonies

Denver District Attorney's Juvenile Diversion Program
303 West Colfax Avenue, Suite 1000
Denver, CO 80204-2625
Phone: 720-913-9013
Fax: 720-913-9263
Contact: Ms. Regina Huerter, Director
Type of agency: Prosecuting attorney
Program began: 1994
Cases referred in most recent year: Juvenile—38
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor

Victim-Offender Reconciliation Program of Denver
430 West Ninth Avenue
Denver, CO 80204
Phone: 303-534-6167
Fax: 303-796-9593
Contact: Ms. Ann Schrader, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—9; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Larimer County Youth Services Bureau
419 West Mountain
Fort Collins, CO 80521
Phone: 970-498-7470
Contact: Ms. Wendi Tucker, Community Services Supervisor
Type of agency: Correctional facility, Juvenile diversion
Cases referred in most recent year: Juvenile—113
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Jefferson County Victim-Offender Reconciliation Program
900 Jefferson County Parkway, Suite 355
Golden, CO 80401
Phone: 303-271-5061
Fax: 303-271-4849
Contact: Mr. Ed Hollingshead,
Administrator

Mesa County Partners, Inc.
735 South Avenue
Grand Junction, CO 81501
Phone: 970-245-5555
Fax: 970-245-7411
Contact: Ms. Paula Mattas,
Restitution/Mediation Coordinator
Type of agency: Private community-
based (nonprofit)
Program began: 1992
Cases referred in most recent year:
Juvenile—20
**Point(s) in justice process at which
mediation occurs:** All
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Group conferencing
Cases performed indirectly: 5 percent
by victim empathy classes

Face to Face
Community Alternatives, Inc.
1610 West Littleton Boulevard
Littleton, CO 80120-2061
Phone: 303-794-3224 or 303-794-4890
Fax: 303-794-9560
Contact: Ms. Elaine Hicks,
Program Manager
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—92; Adult—2
**Point(s) in justice process at which
mediation occurs:** Referrals from com-
munity, Diversion, Post-adjudication but
pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

Garfield Youth Services
136 East 12th Street
Rifle, CO 81650-3560
Phone: 970-625-3141

Fax: 970-625-9532
Contact: Ms. Debbie Hayes,
Mediation Coordinator
Type of agency: Private community-
based (nonprofit)
Program began: 1994
Cases referred in most recent year:
Juvenile—25
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Parent/teen, Group conferencing

Connecticut

Hartford Area Mediation Program
96 Wadsworth Street
Hartford, CT 06106
Phone: 860-280-1184
Fax: 860-280-1186
Contact: Ms. Barbara Sarkis,
Program Coordinator
Type of agency: Private community-
based (nonprofit)
Program began: 1984
Cases referred in most recent year:
Adult—732
**Point(s) in justice process at which
mediation occurs:** Diversion
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Community/neighbor

Dispute Settlement Center, Inc.
5 Mott Avenue
Norwalk, CT 06850
Phone: 203-831-8012
Fax: 203-831-8025
Contact: Ms. Lori Charvat,
Executive Director
E-mail: LJCharvat@aol.com
Type of agency: Private community-
based (nonprofit)
Program began: 1990
Cases referred in most recent year:
Adult—1,450
**Point(s) in justice process at which
mediation occurs:** Disposition,
Pre-adjudication

Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Community/neighbor
Cases performed indirectly: 10 percent by phone

Delaware

Center for Community Justice

111R West Loockerman Street
Dover, DE 19904

Phone: 302-674-4015

Fax: 302-674-4599

Contact: Ms. Sharon Letts,
Program Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year: Juvenile—38; Adult—154

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors and felonies

Center for Community Justice, Sussex Office

132 East Market Street, Suite B
Georgetown, DE 19947-1411

Phone: 302-854-9311

Fax: 302-856-2620

Contact: Ms. Sharon Letts,
Program Director

Type of agency: Private community-based (nonprofit)

Program began: 1996

Cases referred in most recent year: Juvenile—27; Adult—217

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Other types of mediation performed: Community/neighbor, Tenant/landlord

Citizen Dispute Settlement (CDS)

City of Wilmington's Law Department
Louis L. Redding City/County Building
800 French Street, Ninth Floor
Wilmington, DE 19801-3537

Phone: 302-571-4122

Fax: 302-429-6815

Contact: Mr. Theodore Spaulding,
Chief Hearing Officer

Type of agency: City government

Cases referred in most recent year:

Adult—120

Point(s) in justice process at which mediation occurs: Pre-adjudication

Type(s) of referrals: Misdemeanors

Victim-Offender Mediation Program

501 Shipley Street
Wilmington, DE 19801

Phone: 302-658-7273

Fax: 302-658-7170

E-mail: memical@aol.com

Contact: Ms. Tawnya Yetter, Program Coordinator

Type of agency: Private community-based (nonprofit)

Program began: 1995

Cases referred in most recent year: Juvenile—1,200+; Adult—120

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Peer, Parent/teen, Community/neighbor, Group conferencing

Cases performed indirectly: 80 percent by letter or video

District of Columbia

Community Victim-Offender Program

5100 Connecticut Avenue NW., Suite 204
Washington, DC 20008

Phone: 202-364-0992

Fax: 202-737-0844

E-mail: ucvo@starpower.net

Contact: Ms. Kerry O'Donnell, Founder

Type of agency: Private community-based (nonprofit)

Program began: 1998

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors and felonies

Cases performed indirectly: 1 percent by shuttle diplomacy

Florida

Juvenile Alternative

2600 SE. Fourth Avenue
Fort Lauderdale, FL 33301

Phone: 954-467-4592
Fax: 954-467-4699
Contact: Ms. Natalie Singleton, Director

Metro Mediation Services
175 NW. First Avenue, 15th Floor
Miami, FL 33128
Phone: 305-372-7701
Fax: 305-372-7859
Contact: Ms. Danni Deaver, Supervisor

Neighborhood Justice Center
918 Railroad Avenue
Tallahassee, FL 32310-4348
Phone: 850-921-6980
Fax: 850-414-0166
E-mail: mwnjc@juno.com
Contact: Ms. Martha Weinstein,
Executive Director

Georgia

Justice Center of Atlanta
976 Edgewood Avenue NE.
Atlanta, GA 30307
Phone: 404-533-8236
Fax: 404-523-3936
Contact: Mr. Randall Dobbs,
Executive Director

**Bartow County Juvenile Court
Mediation Program**
135 West Cherokee Avenue, Suite 333
Cartersville, GA 30120-3181
Phone: 770-387-5039
Fax: 770-387-3770
Contact: Ms. Gail Doggett,
Mediation Coordinator
Type of agency: Juvenile Court
Program began: 1997
Cases referred in most recent year:
Juvenile—240
**Point(s) in justice process at which
mediation occurs:** Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed:
Parent/teen
Program cases involve: Sexual assault

Office of Dispute Resolution
216 Tenth Street
Columbus, GA 31901
Phone: 706-649-1414

Fax: 706-649-1413
E-mail: thirdodr@leo.infi.net
Contact: Ms. Tanya Sikes,
Program Director
Type of agency: Victim services
Cases referred in most recent year:
Juvenile—84
**Point(s) in justice process at which
mediation occurs:** Diversion
Type(s) of referrals: Misdemeanors

Association of Registered Mediators
301 West Crawford Street
Dalton, GA 30720-4286
Phone: 706-278-6558
Fax: 706-272-7018
Contact: Terrie Tarleton
Type of agency: Whitfield County
Juvenile Court and Magistrate Court
Cases referred in most recent year:
Juvenile—52; Adult—61
**Point(s) in justice process at which
mediation occurs:** All
Type(s) of referrals: Misdemeanors
and felonies

**DeKalb Juvenile Court Mediation
Program**
3631 Camp Circle
Decatur, GA 30032-1399
Phone: 404-294-2756
Fax: 404-297-3834
Contact: Ms. Sonya Worthem,
Mediation Coordinator
Type of agency: Probation
Program began: 1991
Cases referred in most recent year:
Juvenile—585
**Point(s) in justice process at which
mediation occurs:** All
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Community/neighbor, Group conferencing
Program cases involve: Sexual assault
Cases performed indirectly: 4 percent
by letter or audio means

Office of Dispute Resolution
Ninth Judicial Administrative District
311 Green Street, Suite 409
Gainesville, GA 30501

Phone: 770-535-6909
Fax: 770-531-4072
E-mail: adr9th@mindspring.com
Contact: Ms. Debbie Blanton, Director
Type of agency: Governmental judicial agency
Program began: 1993
Cases referred in most recent year: Juvenile—50; Adult—640
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 5 percent by shuttle diplomacy

Mediation Diversion Program

Clayton County Juvenile Court
121 South McDonough Street
Jonesboro, GA 30236
Phone: 770-477-3270
Fax: 770-477-3255
Contact: Ms. Sheila Friedman, Coordinator

The Mediation Center

114 Church Street
LaGrange, GA 30240-2710
Phone: 706-883-2168
Fax: 706-883-2169
Contact: Ms. Sheryl Hicks, Director
Type of agency: Court-annexed
Cases referred in most recent year: Adult—500
Point(s) in justice process at which mediation occurs: Diversion, Pre-adjudication
Type(s) of referrals: Misdemeanors and felonies

Mediation Program

Juvenile Court of Cobb County
1738 County Services Parkway SW.
Marietta, GA 30008-4028
Phone: 770-528-2275
Fax: 770-528-2561
Contact: Ms. Pam McClure, Mediation Coordinator
Type of agency: Juvenile court

Program began: 1993
Cases referred in most recent year: Juvenile—489
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Deprivation

Mediation Center, Inc.

23 East Charlton Street, Suite 1A
Savannah, GA 31401-4353
Phone: 912-236-0918
Fax: 912-232-9510
Contact: Ms. Connie Ward
Type of agency: Private community-based (nonprofit)
Program began: 1986
Cases referred in most recent year: Juvenile—65; Adult—536
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor

Mediation Program

Juvenile Court of Houston County
202 Carl Vinson Parkway
Warner Robins, GA 31088-5832
Phone: 912-542-2011
Fax: 912-922-4279
Contact: Ms. Jamie Mahaffey, Program Director
Type of agency: Juvenile court
Program began: 1992
Cases referred in most recent year: Juvenile—236
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen/child
Program cases involve: Sexual assault
Cases performed indirectly: 2 percent by letter

Hawaii

Ku'ikahi Mediation Center

300 West Lanikaula Street

Hilo, HI 96720

Phone: 808-935-7844

Fax: 808-969-1772

Contact: Ms. Dorothee Aldridge,
Executive Director

Neighborhood Justice Center

Juvenile Restitution & Adult

Victim-Offender Program

200 North Vineyard Boulevard, Suite 320

Honolulu, HI 96817

Phone: 808-521-6767

Fax: 808-538-1454

Contact: Mr. Benjamin Carroll III,
Executive Director

Idaho

Victim Impact Program (VIP)

Ada County Juvenile Court Services

6300 West Denton Street

Boise, ID 83704-9326

Phone: 208-364-3000

Fax: 208-364-3010

E-mail: jvpooljl@ac1.co.ada.id.us

Contact: Ms. Jennifer Poole, Mediation
Conferencing Specialist

Type of agency: Victim services

Program began: 1995

Cases referred in most recent year:

Juvenile—938

Point(s) in justice process at which

mediation occurs: All

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:

Parent/teen, Group conferencing

Cases performed indirectly: 2 percent
by letter

Victim Impact Program

Kootenai County Juvenile Services

501 Government Way

P.O. Box 9000

Coeur d'Alene, ID 83816-9000

Phone: 208-666-2414

Fax: 208-666-2416

E-mail: jcrowley@co.kootenai.id.us

Contact: Mr. James Crowley,
Community Justice Programs Supervisor

Type of agency: Probation

Program began: 1997

Cases referred in most recent year:

Juvenile—26

Point(s) in justice process at which

mediation occurs: Post-adjudication but
pre-disposition

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:

Peer, Parent/teen, Group conferencing

Illinois

Victim-Offender Reconciliation

Program of McLean County, Inc.

207 West Jefferson Street, #304

P.O. Box 1445

Bloomington, IL 61702-1445

Phone: 309-829-7177

Contact: Ms. Laura Dick, Coordinator

Victim-Offender Reconciliation

Program of Champaign County

404 West Church Street

Champaign, IL 61820-3411

Phone: 217-352-9287

Fax: 217-352-6494

Contact: Ms. Malou Cristobal,
Executive Director

Type of agency: Private community-
based (nonprofit), Church-based

Program began: 1995

Cases referred in most recent year:

Juvenile—47

Point(s) in justice process at which

mediation occurs: Diversion, Post-
adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Other types of mediation performed:

Planned: Family, Group conferencing

Woodford County Victim-Offender Reconciliation Program

504 Crestwood Drive

Eureka, IL 61530

Phone: 309-467-2194

Contact: Mr. Wilfred Ulrich, Case
Coordinator

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:

Juvenile—5; Adult—2

Point(s) in justice process at which mediation occurs: Varies by case
Type(s) of referrals: Misdemeanors and felonies

Indiana

Madison City Community Justice

123 East 10th Street
Anderson, IN 46016

Phone: 765-649-7341

Fax: 765-649-7354

Contact: Mr. Don Switt,
Mediation Coordinator

Type of agency: Correctional facility

Cases referred in most recent year:
Juvenile—65; Adult—110

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Reconciliation Program of Bloomington

233 South Pete Ellis Drive, Suite 11
P.O. Box 6282

Bloomington, IN 47407-6282

Phone: 812-336-8677

Fax: 812-336-8679

E-mail: vorp@bloomington.in.us

Internet: www.bloomington.in.us/~vorp/

Contact: Ms. Joni Reagan, Executive Director

Type of agency: Private community-based (nonprofit)

Program began: 1997

Cases referred in most recent year:
Juvenile—48; Adult—6

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program

Center for Community Justice
121 South Third Street

Elkhart, IN 46516-3135

Phone: 219-295-6149

Fax: 219-522-6685

E-mail: ccjfolks@aol.com

Contact: Ms. Jolene VonGunten,
Coordinator

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—448; Adult—192

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:
Community/neighbor

Cases performed indirectly: 57 percent by staff as indirect mediators

Victim-Offender Reconciliation Program

Mediation Services of Tippecanoe County
1107 South 18th Street

Lafayette, IN 47905-2080

Phone: 765-474-0501

Fax: 765-474-0501

E-mail: MSTC123@aol.com

Internet: members.aol.com/mstc123

Contact: Ms. Jessica Eller, Program Director

Type of agency: Private community-based (nonprofit)

Program began: 1989

Cases referred in most recent year:
Juvenile—6

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Other types of mediation performed:
Peer, Parent/teen, Community/neighbor

Hoosier Hills PACT

205 East Main Street

Paoli, IN 47454

Phone: 812-723-2621

Fax: 812-883-1959

Contact: Mr. Jon Kuss, Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—12; Adult—178

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

United Religious Community of St. Joseph County Victim-Offender Reconciliation Program

2015 Western Avenue, Suite 336
South Bend, IN 46629

Phone: 219-282-2397

Fax: 219-282-8014

Contact: Ms. Martha Sallows,
Coordinator

Type of agency: Church-based

Cases referred in most recent year:

Juvenile—29; Adult—67

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Porter County PACT

254 Morgan Boulevard
Valparaiso, IN 46383

Phone: 219-465-1100

Fax: 219-464-0128

Contact: Ms. Sharon Mortenson,
Executive Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—40; Adult—11

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors and felonies

Iowa

Center for Creative Justice

210 Lynn Avenue
Ames, IA 50014

Phone: 515-292-3820

Fax: 515-292-1223

Contact: Ms. Ann McMillan,
Mediation Coordinator

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—67; Adult—5

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

Victim-Offender Mediation

1202 West Third Street
Davenport, IA 52804

Phone: 319-326-5090

Fax: 319-326-1154

E-mail: mediation@qconline.com

Contact: Ms. Chris Kelly, Program
Director

Type of agency: Private community-based (nonprofit)

Program began: 1993

Cases referred in most recent year:

Juvenile—26

Point(s) in justice process at which mediation occurs: Diversion, Post-

adjudication but pre-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Peer, Divorce/family, Community/neighbor

Polk County Attorney Restorative Justice Center

206 Sixth Avenue, Suite 206
Des Moines, IA 50309

Phone: 515-286-3057

Fax: 515-323-5254

Contact: Mr. Fred Gay, VORP
Program Coordinator

Type of agency: Prosecuting attorney

Cases referred in most recent year:

Juvenile—20; Adult—1,300

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Juvenile Court Services

350 West Sixth Street, Suite 215
Dubuque, IA 52001-4648

Phone: 319-589-7831

Fax: 319-589-7842

Contact: Ms. Rhonda Klein or Ms.
Kathy Koecke

Type of agency: Correctional facility

Cases referred in most recent year:

Juvenile—6

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Mediation Program

Office of Dubuque County Attorney
Dubuque County Courthouse
720 Central Avenue
Dubuque, IA 52001-7079
Phone: 319-589-4470
Fax: 319-589-4477
Contact: Ms. Julie McClurg, VOM
Coordinator
Type of agency: Prosecuting attorney
Program began: 1997
Cases referred in most recent year:
Adult—10
**Point(s) in justice process at which
mediation occurs:** Diversion
Type(s) of referrals: Misdemeanors
and felonies
Cases performed indirectly: 20 percent
by letter or surrogate victim

Iowa Mediation Service

6200 Aurora Avenue, Suite 608W
Urbandale, IA 50322-2863
Phone: 515-331-8081
Fax: 515-331-8085
E-mail: iamed8@netins.net
Contact: Mr. Micheal Thompson,
Executive Director
Type of agency: Private community-
based (nonprofit)
Program began: 1997
Cases referred in most recent year:
Adult—20
**Point(s) in justice process at which
mediation occurs:** Post-disposition
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Divorce/family, Farmer/creditor, Business
disputes, Truancy
Cases performed indirectly: 2 percent
by letter or shuttle diplomacy

Kansas

Victim-Offender Reconciliation

Program of Central Kansas

2015 Lakin Street
Great Bend, KS 67530-4470
Phone: 316-793-3668
Contact: Mr. Larry Hesed, Director
Type of agency: Private community-
based (nonprofit)

Program began: 1996

Cases referred in most recent year:

Juvenile—30; Adult—1

**Point(s) in justice process at which
mediation occurs:** All

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:
School conflicts

Victim-Offender Reconciliation

Program of Reno County

1 East Ninth Avenue, Suite 205
Hutchinson, KS 67501-6200
Phone: 316-669-9944
E-mail: renovorp@southwind.net
Contact: Mrs. Denise Baker, Director
Type of agency: Church-based victim
services

Program began: 1993

Cases referred in most recent year:

Juvenile—329; Adult—21

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition

Type(s) of referrals: Misdemeanors
and felonies

Program cases involve: Sexual assault
and sexual abuse

Victim-Offender Reconciliation

Program of Douglas County

United Way Center for Human Services
2518 Ridge Court, Room 213
Lawrence, KS 66046-4079
Phone: 785-843-9969
Contact: Ms. Roberta Senner Hofer,
Board President
Type of agency: Church-based
Program began: 1997

Cases referred in most recent year:
Juvenile—8

**Point(s) in justice process at which
mediation occurs:** Diversion

Type(s) of referrals: Misdemeanors
and felonies

Victim-Offender Reconciliation

Program

Offender/Victim Ministries, Inc.
900 North Poplar, Suite 200
Newton, KS 67114-1969

Phone: 316–283–2038
Fax: 216–283–2039
E-mail: ovm@southwind.net
Contact: Mr. Earl Sears, Director
Type of agency: Private community-based (nonprofit), Church-based
Program began: 1983
Cases referred in most recent year: Juvenile—19; Adult—15
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Shoplifter program
Program cases involve: Sexual assault and sexual abuse

Dispute Resolution Services of Kansas Legal Services

465 South Parker Street
Olathe, KS 66061
Phone: 913–764–8585
Fax: 913–764–8588
Contact: Mr. Roger McCollister, Executive Director

KINnections Program

Kansas Children's Service League
1365 North Custer Street
Wichita, KS 67203–6634
Phone: 316–942–4261, ext. 248
Fax: 316–943–9995
Contact: Ms. Barbara Schmidt, Coordinator
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Kentucky

Mediation Center of Kentucky

271 West Short Street, Suite 200
Lexington, KY 40517
Phone: 606–246–2664
Contact: Ms. Julie Preston, Juvenile Mediation Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—65

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Transformation House, Inc.

121 Walton Avenue
Lexington, KY 40508
Phone: 606–231–1282
Fax: 606–255–8143
E-mail: lharvey@igc.org
Contact: Ms. Linda Harvey, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Adult—10
Point(s) in justice process at which mediation occurs: Impact panels in prison
Type(s) of referrals: Felonies

Mediation First

101 Crescent Avenue
Louisville, KY 40206
Phone: 502–897–3020 or 800–393–3020
Fax: 502–899–1545
E-mail: mstein@mediationfirst.com
Internet: mediationfirst.com
Contact: Mr. Mark Stein, President
Type of agency: Private mediation firm
Program began: 1987
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Commercial
Program cases involve: Sexual assault and sexual abuse

Maine

Community Mediation Center

222 St. John Street, Suite 254
Portland, ME 04102–3069
Phone: 207–772–4070
Fax: 207–874–7402
E-mail: cmc@neis.net
Contact: Ms. Anita Jones, Director
Type of agency: Private community-based (nonprofit)
Program began: 1995

Cases referred in most recent year:

Juvenile—45; Adult—3

Point(s) in justice process at which

mediation occurs: Diversion, Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Community/neighbor, Group conferencing, Tenant/landlord, Mental health, Mental retardation

Program cases involve: Sexual assault

Maryland

Anne Arundel Conflict Resolution Center

2666 Riva Road, Suite 130

Annapolis, MD 21401

Phone: 410-266-9033

Fax: 410-573-5391

Contact: Ms. Sheila Johnson, Mediation Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—2; Adult—40

Point(s) in justice process at which

mediation occurs: Diversion, Post-disposition

Type(s) of referrals: Misdemeanors

Massachusetts

Mediation Examines Negative Dialogue & Conflicts (M.E.N.D. Conflicts)

P.O. Box 185

Amherst, MA 01004-0185

Phone: 413-253-4602

Fax: 413-253-4602

Contact: Mr. Glenroy B. Buchanan, Executive Director

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which

mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

Mediation Works, Inc.

9 Park Street, Sixth Floor

Boston, MA 02108-4807

Phone: 617-973-9739 or 800-348-4888

Fax: 617-973-9532

E-mail: MWI@igc.org

Internet: www.mwi.org

Contact: Mr. Chuck Doran, Executive Director

Mediation Project

Brockton District Court

155 West Elm Street

Brockton, MA 02301-4326

Phone: 508-587-8000

Fax: 508-587-6663

Contact: Mr. Kirk O'Reilly, Director

Metropolitan Mediation Services

43 Garrison Road

Brookline, MA 02445-4498

Phone: 617-277-8107

Fax: 617-734-6385

Contact: Ms. Joan Sokoloff, Program Director

Cambridge Dispute Settlement Center, Inc.

872 Massachusetts Avenue, Suite 2-9

Cambridge, MA 02139-3013

Phone: 617-876-5376

Fax: 617-876-6663

Contact: Ms. Gail Packer, Executive Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Adult—22

Point(s) in justice process at which

mediation occurs: Pre-trial, Show-cause hearings, Post-arraignment

Type(s) of referrals: Misdemeanors

North Central Court Services, Inc.

Fitchburg District Court

100 Elm Street

Fitchburg, MA 01420

Phone: 978-345-2111, ext. 242

Fax: 978-342-2524

E-mail: mlpersons@aol.com

Contact: Ms. Melinda Persons, Executive Director

Type of agency: Private community-based (nonprofit) with an office at a district court
Program began: 1990
Cases referred in most recent year: Juvenile—11; Adult—23
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 5 percent by audio means

Framingham Court Mediation Services

600 Concord Street
P.O. Box 828
Framingham, MA 01701
Phone: 508-872-9495
Fax: 508-872-9764
Contact: Ms. Carol Bronder, Executive Director
Type of agency: Court community-based (nonprofit)
Program began: 1979
Cases referred in most recent year: Juvenile—25; Adult—65
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor

Mediation & Training Collaborative

Franklin Community Action Corporation
277 Main Street, Fourth Floor
Greenfield, MA 01301-3262
Phone: 413-774-7469
Fax: 413-774-7460
E-mail: mediation@fcac.net
Contact: Ms. Betsy Williams, Case Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1999
Cases referred in most recent year: Adult—7
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Public dialogue

Middlesex Community College Law Center

33 Kearney Square
Lowell, MA 01852
Phone: 978-656-3340
Fax: 978-656-3339
Contact: Mr. Kenneth Dunn, Executive Director

Juvenile Probation Department

Quincy District Court
1 Dennis Ryan Parkway
Quincy, MA 02169
Phone: 617-471-1650, ext. 212
Fax: 617-471-8429
E-mail: beef99@ziplink.net
Contact: Mr. Paul Keefe, Probation Officer
Type of agency: Probation
Program began: 1990
Cases referred in most recent year: Juvenile—25
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen

Dispute Resolution Services, Inc.

115 State Street, Suite 200
Springfield, MA 01103-2104
Phone: 413-787-6480
Fax: 413-788-9685
Contact: Mr. Leo Florian, Executive Director

Community Mediation Center

Worcester County Action Council (W.C.A.C.)
484 Main Street, Second Floor
Worcester, MA 01608-1810
Phone: 508-754-1176
Fax: 508-754-0203
Contact: Ms. Carol Balderelli, Director

Michigan

Sunrise Mediation Service

2284 Diamond Point Road
Alpena, MI 49707-4608

Phone: 517-356-0586

Fax: 517-354-6939

Contact: Ms. Kara Steinke, Director

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors and felonies

Dispute Resolution Center

1100 North Main Street, Suite 217
Ann Arbor, MI 48104

Phone: 734-741-0603

Fax: 734-998-0163

Contact: Ms. Vicki St. Charles,
Executive Director

Resolve of Calhoun County

Community Dispute Resolution Center
P.O. Box 2126

Battle Creek, MI 49016-2126

Phone: 616-962-3119

Fax: 616-962-0534

Contact: Ms. Andrea Johnson, Interim
Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—1

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Citizens Mediation Service, Inc.

292 Bellview Street
Benton Harbor, MI 49022

Phone: 616-925-5884 or 800-873-7658

Fax: 616-925-5514

Contact: Mr. Matthew Balfe, Director

E-mail: citizen@parrett.net

Internet: citizensmediation.org

Contact: Mr. Matthew Balfe, Director

Type of agency: Private community-based (nonprofit)

Program began: 1998

Cases referred in most recent year:

Adult—3

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor, Business and contract disputes, Consumer/merchant, Landlord/tenant

Cases performed indirectly: 10 percent

Cadillac Area Oasis/Family Resource Center

P.O. Box 955

230 East Cass Street

Cadillac, MI 49601

Phone: 213-775-7299

Fax: 213-775-4074

Contact: Ms. Michelle Morse, Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—23

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

HDC Center for Dispute Resolution

Human Development Commission

429 Montague Avenue

Caro, MI 48723-4044

Phone: 517-672-4044

Fax: 517-673-2031

E-mail: peggyg@hdc-caro.org

Contact: Ms. Peggy Groezinger,
Director

Type of agency: Private community-based (nonprofit)

Program began: 1998

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Peer, Parent/teen, Divorce/family, Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Group conferencing

Program cases involve: Sexual assault and sexual abuse

Victim-Offender Restitution Program

Wayne County Neighborhood

Legal Services

65 Cadillac Square, Suite 300

Detroit, MI 48226

Phone: 313-962-0466, ext. 251

Fax: 313-962-6374

Contact: Mr. Parris Kenney,

Mediation Center Director

Type of agency: Private community-based (nonprofit)

Program began: 1995

Cases referred in most recent year:

Juvenile—61

Point(s) in justice process at which

mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Other types of mediation performed:

Parent/teen, Divorce/family,

Community/neighbor/housing

Resolution Services Program

UPCAP

2501 14th Avenue South

P.O. Box 606

Escanaba, MI 49829-0606

Phone: 906-789-9580

Fax: 906-789-5853

Contact: Ms. Mary McCune,

Program Director

Type of agency: Private community-based (nonprofit)

Program began: 1994

Cases referred in most recent year:

Juvenile—5

Point(s) in justice process at which

mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Parent/teen, Divorce/family, Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Group conferencing

Community Dispute Resolution Center of Genesee County, Inc.

631 Beach Street

Flint, MI 48502

Phone: 810-232-2185

Fax: 810-768-4667

Contact: Mr. John Robertson, Director

Dispute Resolution Center of Western Michigan

701 Fourth Street NW.

Grand Rapids, MI 49504

Phone: 616-774-0121

Fax: 616-774-0323

Contact: Ms. Deb Zondervan,

Executive Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—5; Adult—10

Point(s) in justice process at which

mediation occurs: Diversion, Post-

adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Center for Dispute Resolution

Chamber of Commerce Building

272 East Eighth Street

Holland, MI 49423-3527

Phone: 616-494-3800

Fax: 616-494-3802

Contact: Mr. Jim Chance, Executive

Director

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which

mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Family, Community/neighbor

Victim-Offender Reconciliation Program

Center for Dispute Resolution

13565 Port Sheldon Road

Holland, MI 49424

Phone: 616-399-6940, ext. 318

Fax: 616-399-8263

Contact: Ms. Katie Keenan, Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—24

Point(s) in justice process at which

mediation occurs: Diversion, Post-

adjudication but pre-disposition

Type(s) of referrals: Misdemeanors and felonies

Superior Resolution Service

Michigan State University Extension
P.O. Box 717
Houghton, MI 49931
Phone: 906-482-4524
Fax: 906-482-1385
Contact: Ms. Barb Koski, Director

Livingston Community Dispute Resolution Services

P.O. Box 138
Howell, MI 48843
Phone: 517-546-6007
Fax: 517-546-4115
Contact: Ms. Mary Lytle, Director

Western Upper Peninsula Mediators

115 East Ayer Street
Ironwood, MI 49938
Phone: 906-932-0010
Fax: 906-932-0230
Contact: Mr. Norman E. Kangas,
Executive Director
Type of agency: Community dispute resolution
Program began: 1990
Type(s) of referrals: Misdemeanors and felonies
Cases referred in most recent year: Juvenile—15; Adult—61
Point(s) in justice process at which mediation occurs: All
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing, Child placement permanency planning
Program cases involve: Sexual assault
Cases performed indirectly: 15 percent by letter or audio means

Southeastern Dispute Resolution Services

Community Action Agency
1214 Greenwood Avenue
P.O. Drawer 1107
Jackson, MI 49204
Phone: 517-784-4800
Fax: 517-784-5188
Contact: Mr. Ron Brooks, Director
Type of agency: Private community-based (nonprofit)
Program began: 1995

Cases referred in most recent year:

Juvenile—2
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Dispute Resolution Center of Central Michigan

1609 East Kalamazoo Street, Suite 9
Lansing, MI 48912-2700
Phone: 800-873-7658 or 517-485-2274
Fax: 517-485-1183
E-mail: crccmi710@aol.com
Contact: Ms. Anne Smiley, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—2
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Marquette-Alger Resolution Service

200 West Spring Street
Marquette, MI 49855
Phone: 906-226-4372
Fax: 906-226-4369
Contact: Ms. Linda Rossberg,
Executive Director
Type of agency: Community dispute center
Program began: 1999
Point(s) in justice process at which mediation occurs: All
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Cases performed indirectly: 2 percent by phone

Resolution Center

18 Market Street
Mount Clemons, MI 48043
Phone: 810-469-4714
Fax: 810-469-0078
Contact: Mr. Rick Troy, Executive Director

Isabella County Trial Court Victim-Offender Reconciliation Program

200 North Main Street
Mount Pleasant, MI 48858
Phone: 517-772-0911, ext. 279
Fax: 517-773-2419

Contact: Ms. Kim Stegman, Director

Type of agency: Probation

Cases referred in most recent year:
Juvenile—26

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Juvenile Court Program

Westshore Dispute Resolution Center, Inc.
1218 Jefferson Street
Muskegon, MI 49441-2025
Phone: 616-727-6001
Fax: 616-727-6011

Contact: Ms. Sally Funkhouser, Case Developer

Type of agency: Mediation

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program of Charlevoix and Emmet Counties

912 Lindell Avenue
Petoskey, MI 49770
Phone: 616-348-3406

Contact: Mr. Bill Shumaker, Director

Type of agency: Probation

Cases referred in most recent year:
Juvenile—208

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Mid-Michigan Dispute Resolution Center

116 South Michigan Avenue
Saginaw, MI 48602-2018
Phone: 517-752-2151
Fax: 517-752-8340

Contact: Ms. Mary Doyle, Case Supervisor

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—27

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Conflict Resolution Service

1022 East Front Street
P.O. Box 1035
Traverse City, MI 49685-1035
Phone: 616-941-5835
Fax: 616-941-5786

Contact: Ms. Sue Ellen Jensen, Coordinator

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—1

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Minnesota

Anoka Police Department

2015 First Avenue North
Anoka, MN 55303
Phone: 612-421-6632
Fax: 612-422-2092

Contact: Sgt. H. Allen Campbell, Juvenile Unit Commander

Type of agency: Police

Cases referred in most recent year:
Juvenile—25

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Dakota County Community Corrections

Western Service Center
14955 Galaxie Avenue
Apple Valley, MN 55124
Phone: 612-891-7206
Fax: 612-891-7282

Contact: Ms. Stephanie Haider, Probation Officer

Type of agency: Probation

Cases referred in most recent year:
Juvenile—103; Adult—2

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Ninth Judicial District Mediation Program

Department of Corrections
P.O. Box 397

Bemidji, MN 56619

Phone: 218-755-4034

Fax: 218-755-4186

Contact: Ms. Sarah Lewandowski,
Corrections Agent

Type of agency: Probation

Program began: 1993

Cases referred in most recent year:

Juvenile—8; Adult—6

Point(s) in justice process at which

mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Cases performed indirectly: 5 percent by letter

North Hennepin Mediation Program, Inc.

3300 County Road 10, Suite 212

Brooklyn Center, MN 55429

Phone: 612-561-0033

Fax: 612-561-0266

E-mail: nhmp@pclink.com

Contact: Ms. Bonnie Lukes,
Executive Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—70; Adult—140

Point(s) in justice process at which

mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Peer, Parent/teen, Post-divorce/family, Community/neighbor

Cases performed indirectly: 15 percent by audio means

Houston County Mediation and Victim Services

Houston County Courthouse, Room 210

304 South Marshall Street

Caledonia, MN 55921

Phone: 507-724-5831

Fax: 507-724-5550

E-mail: hcvicrsrv@means.net

Contact: Ms. Michelle Herman,
Director

Type of agency: Victim services

Program began: 1994

Point(s) in justice process at which mediation occurs: Diversion, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Group conferencing

Victim-Offender Mediation Program

Mediation Services for Anoka County
2520 Coon Rapids Boulevard, Suite 100

Coon Rapids, MN 55433-3908

Phone: 612-422-8878 or 612-755-6905

Fax: 612-422-0808

Contact: Ms. Rose Belille, Program
Manager

Type of agency: Private community-based (nonprofit)

Program began: 1992

Cases referred in most recent year:

Juvenile—147

Point(s) in justice process at which

mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor

Cases performed indirectly: 5 percent by phone

Victim-Offender Dialogue FGC

Peaceful Solutions

4B East Drive

Fergus Falls, MN 56537-4100

Phone: 218-739-4340

Fax: 218-736-2772

E-mail:

peacefulsolutionsltd@netscape.net

Contact: Ms. Debra Ferguson,
Program Coordinator

Type of agency: Private community-based (nonprofit)

Program began: 1995

Cases referred in most recent year:
Juvenile—40
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing
Cases performed indirectly: 5 percent by video or community panel

Cooperative Solutions, Inc.
Grand Rapids Mediation Center
3 NW. Fifth Street
P.O. Box 146
Grand Rapids, MN 55744-0146
Phone: 218-327-4908
Fax: 218-327-9215
E-mail: coopsolu@uslink.net
Contact: Ms. Cynthia Mellin,
Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year:
Juvenile—6; Adult—60+
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Circle 2 (process), Group conferencing

West Suburban Mediation Center
15 Tenth Avenue South, Suite 100
Hopkins, MN 55343-9477
Phone: 612-933-0005
Fax: 612-933-6046
E-mail: wsmc@juno.com
Contact: Ms. Cheri Fischer,
Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1982
Cases referred in most recent year:
Juvenile—55

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Family, Community/neighbor

State Probation

Meeker County Courthouse
325 North Sibley Street
Litchfield, MN 55355-2155
Phone: 320-693-5260
Contact: Mr. Kurt Hoehne,
Probation Officer
Type of agency: Probation
Cases referred in most recent year:
Adult—5
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Felonies

Family Conferencing

Hennepin County Bureau of Community Corrections
822 South Third Street, Suite B5
Minneapolis, MN 55415
Phone: 612-348-3470
Fax: 612-348-4790
E-mail: jill.stricker@co.hennepin.mn.us
Contact: Ms. Jill Stricker, Director
Type of agency: Probation
Program began: 1997
Cases referred in most recent year:
Juvenile—200; Adult—1
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Community/neighbor, Group conferencing
Cases performed indirectly: 2 percent by letter

Minneapolis Mediation Program

1300 Nicollet Avenue, Suite 3046
Minneapolis, MN 55403-2699
Phone: 612-841-0638
Fax: 612-359-9906
E-mail: mplsmmediation@cs.com
Contact: Mr. Lee Woolery, Executive Director

Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—56; Adult—6
Point(s) in justice process at which mediation occurs: Diversion for juveniles, Pre-disposition property crimes for uncharged adults
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor, Landlord/tenant, Business/employment, Civilian review (police/citizen), Public housing
Cases performed indirectly: 10 percent by audio and room shuttle

Victim & Mediation Services

Minnesota Citizen's Council
822 South Third Street, Suite 100
Minneapolis, MN 55415-1266
Phone: 612-348-7874
Fax: 612-348-7872
Contact: Mr. Mike Stewart, Coordinator
Type of agency: Victim services
Cases referred in most recent year: Juvenile—15
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Juvenile Victim-Offender Conferencing Program

Hennepin County Home School
14300 County Highway 62
Minnetonka, MN 55345-6759
Phone: 612-949-4500
Fax: 612-949-4510
Contact: Ms. Kristine Martin-Bjerkness, Juvenile Correctional Unit Supervisor
Type of agency: Correctional facility
Cases referred in most recent year: Juvenile—7
Point(s) in justice process at which mediation occurs: Post-disposition (inhouse cases only)
Type(s) of referrals: Felonies

Restorative Justice Program

Oakdale Police Department
1584 Hadley Avenue North
Oakdale, MN 55128-5409
Phone: 651-738-1022
Fax: 651-730-2828
Contact: Ms. Katie Swedenburg, Juvenile Diversion Coordinator
Type of agency: Police
Program began: 1997
Cases referred in most recent year: Juvenile—39
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Community/neighbor
Cases performed indirectly: Unknown percentage by letter

Victim-Offender Interactive Conferencing

Dodge Fillmore Olmsted County
Community Corrections
Government Center
151 Fourth Street SE., Fourth Floor
Rochester, MN 55904-3710
Phone: 507-287-2164
Fax: 507-287-2673
E-mail: Ryan.Cindy@co.olmsted.mn.us
Contact: Mrs. Cindy Ryan, Coordinator
Type of agency: Probation
Program began: 1986
Cases referred in most recent year: Juvenile—45; Adult—15
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Group conferencing

Juvenile Diversion Mediation Program

St. Paul Youth Services
1167 Arcade Street
St. Paul, MN 55106
Phone: 651-771-1301
Fax: 651-771-2542
E-mail: dsilverstein@spys.org
Contact: Ms. Debbie Silverstein, Program Manager

Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—60
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, School mediations
Cases performed indirectly: 15 percent by letter

Project Remand

50 West Kellogg Boulevard, Suite 510A
St. Paul, MN 55102-1657
Phone: 651-298-4932
Contact: Ms. Mary Pat Maher,
Executive Director

Community Justice Program

Washington County
14949 62d Street, Fifth Floor
P.O. Box 6
Stillwater, MN 55082-0006
Phone: 651-430-6948
Fax: 651-430-6947
E-mail: wacovoc@igc.apc.org
Contact: Ms. Carolyn McLeod,
Coordinator
Type of agency: Probation
Program began: 1995
Cases referred in most recent year: Juvenile—175; Adult—25
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 50 percent by mediator shuttle diplomacy

Todd-Wadena Victim-Offender Dialog Program

Wadena County Courthouse, Room 115
Wadena, MN 56482
Phone: 218-631-4773
Fax: 218-631-2103
Contact: Mr. Kevin Lomiller,
Coordinator

Kandiyohi County

1900 Highway 294 NE., Suite 2060
Willmar, MN 56201-9420
Phone: 320-231-7072
Fax: 320-231-6292
E-mail: katherine_s@co.kandiyohi.mn.us
Contact: Ms. Katherine Strand, Victim Services Coordinator
Type of agency: Probation
Cases referred in most recent year: Juvenile—70; Adult—25
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Restorative Justice Program

Woodbury Police Department
2100 Radio Drive
Woodbury, MN 55125
Phone: 651-739-4141
Fax: 651-714-3708
E-mail: dhines@cl.woodbury.mn.us
Contact: Mr. David Hines, Coordinator
Type of agency: Police
Program Began: 1995
Cases referred in most recent year: Juvenile—100; Adult—10
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Group conferencing, Workplace
Program cases involve: Sexual assault

Missouri

Victim-Offender Dialogue

Family Court of St. Louis County
501 South Brentwood Boulevard
Clayton, MO 63105-2522
Phone: 314-962-6866, ext. 17
Fax: 314-961-6102
Contact: Ms. Barbara Ann Hughes,
Community Service Coordinator
Type of agency: Family court
Program began: 1998

Cases referred in most recent year:
Juvenile—30
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Divorce/family
Cases performed indirectly: 99 percent by third party

Community Mediation Service
University of Missouri Law School
206 Hulston Hall
Columbia, MO 65211
Phone: 573-882-2052
Fax: 573-882-3343
Contact: Mr. Leonard Riskin,
Executive Director

RESPECT Restorative Justice Project
Northland Community Conciliation
Center, Inc.
9 Victory Drive, Suite 202
P.O. Box 67
Liberty, MO 64069-0067
Phone: 816-415-0005
Fax: 816-415-8904
Contact: Ms. Kathleen Carriker,
Program Director
E-mail: khlbird@aol.com
Type of agency: Private community-
based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

Montana

**Montana Conservation Corps/Corps
LINK**
1404 Gold Avenue, #3
Bozeman, MT 59715
Phone: 406-587-4475
Fax: 406-587-2606
Contact: Mr. Lee Gault, Program
Director
Type of agency: Private community-
based (nonprofit)
Program began: 1995

Cases referred in most recent year:
Juvenile—25
Point(s) in justice process at which mediation occurs: Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

Nebraska

Southeast Nebraska Mediation Center
5109 West Scott Road, Suite 414
Beatrice, NE 68310
Phone: 402-223-6061
Fax: 402-223-6043
E-mail: senmc@mail.state.ne.us
Contact: Mr. Jonathan Krutz,
Executive Director
Type of agency: Private community-
based (nonprofit)
Program began: 1995
Cases referred in most recent year:
Juvenile—12; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-
adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed:
Parent/teen, Divorce/family,
Community/neighbor

Central Mediation Center
P.O. Box 838
Kearney, NE 68848-0838
Phone: 308-237-4692 or 800-203-3452
Fax: 308-236-7780
Contact: Ms. Carol Dart, Program
Director
Type of agency: Private community-
based (nonprofit)
Program began: 1998
Cases referred in most recent year:
Juvenile—8
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed:
Peer, Parent/teen, Divorce/family,
Community/neighbor, Group
conferencing
Program cases involve: Sexual abuse

Lincoln Lancaster Mediation Center

1033 O Street, Suite 316

Lincoln, NE 68508-3621

Phone: 402-441-5740

Fax: 402-441-5749

Contact: Ms. Elizabeth Kosier,
Executive Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—13; Adult—1

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Pre-adjudication

Type(s) of referrals: Misdemeanors

Metro Mediation Center

2522 North 24th Street

Omaha, NE 68110

Phone: 402-444-1970

Fax: 402-444-1780

Contact: Ms. Cyndi Shelton, Director

Center for Conflict Resolution Victim-Offender Reconciliation Programs

P.O. Box 427

Scottsbluff, NE 69363-0427

Phone: 308-635-2002

Fax: 308-635-2420

Contact: Mr. Jeff Tracy, Program Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—5; Adult—1

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

Nebraska Justice Center Mediation Services

312 Main Street

P.O. Box 475

Walthill, NE 68067

Phone: 402-846-5576

Fax: 402-846-5105

Contact: Ms. Deborah Brownyard,
Executive Director

Nevada**ASPEN**

P.O. Box 810

Minden, NV 89423

Phone: 775-588-7171

Fax: 775-782-1942

Contact: Ms. Mattie Graham-Jones,
Coordinator, or Ms. Karen Edwards,
Executive Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—85

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors

New Hampshire**Victim-Offender Mediation Program**

New Hampshire Mediation Program, Inc.

10 Ferry Street, Suite 425

Concord, NH 03301-5022

Phone: 603-224-8043

Fax: 603-224-8388

E-mail: mediate@totalnetnh.net

Contact: Ms. Sandi Emerson,
Program Coordinator

Type of agency: Private community-based (nonprofit)

Program began: 1998

Cases referred in most recent year:
Juvenile—65; Adult—4

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors

Other types of mediation performed:
Peer, Parent/teen, Divorce/family,
Community/neighbor

Carroll County Mediation Services, Inc.

P.O. Box 1997

Conway, NH 03818

Phone: 603-447-3003

Fax: 603-447-3003

Contact: Ms. Linda Jenkins, Director

Nashua Mediation Program

18 Mulberry Street

Nashua, NH 03060

Phone: 603-594-3330

Fax: 603-594-3452

Contact: Ms. Candace Dochstader,
Director

Type of agency: Municipal mediation
program

Cases referred in most recent year:
Juvenile—2; Adult—3

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition, Non-
court involvement, Initiated by parties

Type(s) of referrals: Misdemeanors
and felonies

Lake Sunapee Area Mediation Program

87 Sunapee Street
Newport, NH 03773

Phone: 603-863-1905

Fax: 603-863-3992

Contact: Ms. Esther Tardy-Wolfe,
Executive Director

New Jersey

Community Justice Institute

1201 Bacharach Boulevard
Atlantic City, NJ 08401

Phone: 609-345-7267

Fax: 609-343-2238

Contact: Ms. Kathy Gaskill,
Executive Director

Type of agency: Private community-
based (nonprofit)

Program began: 1981

Cases referred in most recent year:
Juvenile—161

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
disposition

Type(s) of referrals: Misdemeanors

Other types of mediation performed:
Peer, Divorce/family, Community/
neighbor, Truancy

Victim-Offender Mediation Program

Bergen County Justice Center
10 Main Street, Room 332D
Hackensack, NJ 07601-7196

Phone: 201-646-3141

Fax: 201-646-3490

Contact: Ms. Henrietta Mik, Director

Type of agency: Family Court

Cases referred in most recent year:

Juvenile—611

**Point(s) in justice process at which
mediation occurs:** Post-adjudication but
pre-disposition, Post-disposition

New Mexico

Victim-Offender Mediation Program

New Mexico Center for Dispute
Resolution

5100 Second Street NW.
Albuquerque, NM 87107

Phone: 505-841-7641

Fax: 505-841-7601

Contact: Ms. Rhonda Peterson,
Program Coordinator

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:
Juvenile—566

**Point(s) in justice process at which
mediation occurs:** All

Victim-Offender Mediation Program

New Mexico Center for Dispute
Resolution

811 St. Michaels Drive, Suite 107
Santa Fe, NM 87505

Phone: 505-988-4578

Fax: 505-988-4836

Contact: Ms. Marsha Lichtenstein,
Program Coordinator

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:
Juvenile—160

**Point(s) in justice process at which
mediation occurs:** All

New York

Center for Alternative Dispute Resolution

30 Watervliet Avenue
Albany, NY 12206-1935

Phone: 518-463-3686

Fax: 518-463-3680

Contact: Ms. Sheri Dwyer,
Executive Director

Catholic Charities of Montgomery County

1 Kimball Street
Amsterdam, NY 12010
Phone: 518-842-4202
Fax: 518-842-4245
E-mail: ccmc12010@aol.com
Contact: Mr. Albert Turo, Director
Type of agency: Private community-based (nonprofit)
Program began: 1976
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 10 percent by phone

Common Ground Dispute Resolution, Inc.

11 William Street, Suite 2
Catskill, NY 12414
Phone: 518-943-0523
Fax: 518-943-0523
Contact: Ms. Patricia Marek, Executive Director

Orange/Putnam Dispute Resolution Center

180 Main Street
Goshen, NY 10924
Phone: 914-294-6895
Fax: 914-294-7428
Contact: Ms. Rosalyn Magidson, Executive Director

Community Mediation Center

Education & Assistance Corp. (EAC)
P.O. Box 6100
Hauppauge, NY 11788-0099
Phone: 516-265-0490
Fax: 516-265-0831
E-mail: epsteineac@aol.com
Contact: Ms. Jenine Epstein, Project Director
Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:

Juvenile—2; Adult—1
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Family, Community/neighbor, Circle 2 (process)

Mediation Alternative Project

Education & Assistance Corp. (EAC)
50 Clinton Street, Suite 102
Hempstead, NY 11550-4201
Phone: 516-489-7733
Fax: 516-489-7532
Contact: Ms. Robyn Schneider, Division Director

Ulster-Sullivan Mediation, Inc.

150 Kisor Road
Highland, NY 12528
Phone: 914-691-6944
Fax: 914-691-2888
Contact: Dr. Clare Danielsson, Director

Community Dispute Resolution Center, Inc.

120 West State Street
Ithaca, NY 14850
Phone: 607-273-9347
Fax: 607-275-9225
Contact: Ms. Judith Saul, Executive Director

Community Mediation Services, Inc.

89-64 163rd Street
Jamaica, NY 11432
Phone: 718-523-6868
Fax: 718-523-8204
Contact: Mr. Mark Kleiman, Executive Director

VCS Center for Conflict Resolution

77 South Main Street
New City, NY 10956-3511
Phone: 914-634-5729
Fax: 914-634-7839
Contact: Cort Engelken, Program Director

Institute for Mediation and Conflict Resolution

505 Eighth Avenue, Second Floor
New York, NY 10018
Phone: 212-643-0711
Fax: 212-643-0405
Contact: Mr. R. David Addams,
President

Manhattan Mediation Project—Victim Services

346 Broadway, Suite 400W
New York, NY 10013
Phone: 212-577-1742
Fax: 212-577-1748
E-mail: dshime@victimservices.org
Contact: Ms. Debra Shime,
Program Director
Type of agency: Victim services
Program began: 1981
Cases referred in most recent year:
Adult—100
Type(s) of referrals: Misdemeanors
Other types of mediation performed:
Parent/teen, Divorce/family,
Community/neighbor
Program cases involve: Sexual assault
and sexual abuse
Cases performed indirectly: By impact
panels

Northern New York Center for Conflict Resolution

127 Water Street North
Ogdensburg, NY 13669
Phone: 315-393-7079
Fax: 315-393-7081
Contact: Ms. Diana Dufresne, Director
Type of agency: Victim services/private
community-based (nonprofit)
Type(s) of referrals: Misdemeanors
Cases referred in most recent year:
Juvenile—200; Adult—200
Other types of mediation performed:
Peer, Parent/teen, Divorce/family,
Community/neighbor, Group conferenc-
ing, Special education, Early intervention
Cases performed indirectly: 5 percent
by phone

Mediation Services, Inc.

48 Dietz Street, Suite 1
Oneonta, NY 13820

Phone: 607-433-1672

Fax: 607-433-0361

E-mail: potterbj@oneonta.edu

Contact: Ms. Barbara Potter,
Executive Director

Type of agency: Private community-
based (nonprofit)

Program began: 1990

Cases referred in most recent year:

Juvenile—5; Adult—5

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
disposition, Some pre-arrest

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:

Peer, Parent/teen, Divorce/family,
Community/neighbor, Group conferencing

Program cases involve: Sexual assault
and sexual abuse

Cases performed indirectly: 5 percent
by audio means and separate rooms

Mediation Center of Dutchess County

29 North Hamilton Street
Poughkeepsie, NY 12601-2507
Phone: 914-471-7213

Contact: Ms. Daisy Barcia, Program
Director

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:

Juvenile—36

**Point(s) in justice process at which
mediation occurs:** Post-adjudication but
pre-disposition

Type(s) of referrals: Misdemeanors
and felonies

Center for Dispute Settlement

300 State Street
Rochester, NY 14614-1090
Phone: 716-546-5110

Fax: 716-546-4391

Contact: Ms. Peggy Richardson,
Program Coordinator

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:

Juvenile—26; Adult—21

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition

Type(s) of referrals: Misdemeanors and felonies

YPIS of Staten Island, Inc.

Staten Island Community Dispute Resolution Center
42 Richmond Terrace, Fourth Floor
Staten Island, NY 10301
Phone: 718-720-9410
Fax: 718-876-6068
E-mail: bornstein@ypis.com
Contact: Ms. Beth Ornstein, Director of Mediation
Type of agency: Private community-based (nonprofit) with partial funding by State court
Program began: 1970
Cases referred in most recent year: Adult—300
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Family disputes, Community/neighbor, Custody/visitation

Justice Center of Oneida County, Inc.

250 Genesee Street, Suite 103
Utica, NY 13502
Phone: 315-797-5335
Fax: 315-793-0818
Contact: Mr. Robert Jewett, Program Director

Westchester Mediation Center of Cluster

20 South Broadway, Suite 501
P.O. Box 1248
Yonkers, NY 10702
Phone: 914-963-6500
Fax: 914-963-4566
Contact: Ms. Patricia Barnes, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Adult—2
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

North Carolina

Mediation Center

189 College Street
Asheville, NC 28801
Phone: 704-251-6089
Fax: 704-232-5140
E-mail: tmcasheville@igc.org
Contact: Ms. Kim Fink-Adams, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—90
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition, Pre-adjudication
Type(s) of referrals: Misdemeanors and felonies

Blue Ridge Dispute Settlement Center

133 North Water Street, Suite B
Boone, NC 28607
Phone: 828-264-3040
Fax: 828-265-3041
E-mail: brdsc@boone.net
Contact: Mr. Cameron Lippard, Program Coordinator
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies

Transylvania Dispute Settlement Center

P.O. Box 1205
Brevard, NC 28712
Phone: 828-877-3815
Fax: 828-877-5060
Contact: Ms. Kathleen Mallet-Mesaeh
Type of agency: Private community-based (nonprofit)
Program began: 1999
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing

Juvenile-Victim Mediation Program

Orange County Dispute
Settlement Center
302 Weaver Street
Carrboro, NC 27510-2022
Phone: 919-929-8800
Fax: 919-942-6931
E-mail: dscyouth@juno.com
Contact: Mr. DiShon Cain, Program
Director
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—40
**Point(s) in justice process at which
mediation occurs:** Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

**Charlotte-Mecklenburg Dispute
Settlement Program**

600 East Trade Street
Charlotte, NC 28202
Phone: 704-336-3057
Fax: 704-336-5176
E-mail: sjennings@ci.charlotte.nc.us
Contact: Ms. Stephanie Jennings,
Program Director
Type of agency: City-county government
Program began: 1999
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Parent/teen, Community/neighbor,
Special education

**Dispute Settlement Center of
Durham, Inc.**

P.O. Box 2321
Durham, NC 27702
Phone: 919-490-6777
Fax: 919-490-6364
Contact: Mr. Milton Lewis,
Executive Director

**Cumberland County Dispute
Resolution Center**

155 Gillespie Street
Fayetteville, NC 28301
Phone: 910-486-9465

Fax: 910-486-9465

E-mail: Bpeaceful@aol.com

Contact: Ms. Tina Estle,
Mediation Program Coordinator

Type of agency: Private community-
based (nonprofit)

Program began: 1987

Cases referred in most recent year:
Juvenile—50

**Point(s) in justice process at which
mediation occurs:** Diversion

Type(s) of referrals: Misdemeanors

Other types of mediation performed:
Peer, Parent/teen, Community/neighbor,
Landlord/tenant

Cases performed indirectly: 5 percent
by phone

**Mediation Center of the
Southern Piedmont**

401 North Highland Street
Gastonia, NC 28052-2109

Phone: 704-868-9576

Fax: 704-865-6436

E-mail: med_so_pied@hotmail.com

Contact: Ms. Janet Mahannah,
Executive Director

Type of agency: Private community-
based (nonprofit)

Program began: 1989

Cases referred in most recent year:
Adult—4

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication

Type(s) of referrals: Misdemeanors
and felonies, Truancy

Other types of mediation performed:
Parent/teen, Peer

Mediation Services of Guilford County

Victim-Offender Restitution Program
621 Eugene Court, #101
Greensboro, NC 27401-2711

Phone: 910-273-5667

Fax: 910-378-0959

E-mail:

mediationservicesofguilford@yahoo.com

Contact: Ms. Iris Kelly, Program
Manager

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:
Juvenile—305

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

Henderson County Dispute Settlement Center

101 South Grove Street
Hendersonville, NC 28792–5050

Phone: 704–697–7055

Fax: 828–697–8528

E-mail: hcdsc@henderson.lib.nc.us

Contact: Ms. Jodi Lasseter,
Program Coordinator

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication

Type(s) of referrals: Misdemeanors and felonies

Piedmont Mediation Center, Inc.

P.O. Box 462
Lexington, NC 27293–0462

Phone: 336–238–5041

Fax: 704–871–9794

E-mail: lexdir@piedmediate.org

Contact: Mr. Ken Richards,
Associate Director

Type of agency: Private community-based (nonprofit)

Program began: 1999

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Peer, Parent/teen, Community/neighbor

Cases performed indirectly: 2 percent

by letter or audio means

Chatham County Dispute Settlement Center

P.O. Box 1151
Pittsboro, NC 27312–1151

Phone: 919–542–4075

Fax: 919–542–2360

E-mail: chathamdsc@mindspring.com

Contact: Ms. Janice Almond, Program Coordinator

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication

Type(s) of referrals: Misdemeanors and felonies

Mediation Services of Wake, Inc.

P.O. Box 1462
Raleigh, NC 27602–1462

Phone: 919–508–0700

Fax: 919–508–0752

E-mail: msw@ipass.net

Contact: Ms. Diann Seigle,
Executive Director

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication

Type(s) of referrals: Misdemeanors and felonies

Victim Offender Interpersonal Conferencing (VOICE)

ReEntry Youth Development
P.O. Box 724

Raleigh, NC 27602–0724

Phone: 919–664–5507

Fax: 919–856–5673

E-mail: asummers@co.wake.nc.us

Contact: Ms. Alanna Summers, VOICE Coordinator

Type of agency: Private community-based (nonprofit)

Program began: 1999

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication

Type(s) of referrals: Misdemeanors and felonies

Mountain Dispute Settlement Center

P.O. Box 651
Waynesville, NC 28786–0651

Phone: 828–452–0240

Fax: 828–452–0585

E-mail: mtndsc@dnet.net

Contact: Ms. Victoria Young, Case Coordinator

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication

Type(s) of referrals: Misdemeanors and felonies

Dispute Settlement Center of Cape Fear, Inc.

4607 Franklin Avenue, Suite 225
Wilmington, NC 28403-0603

Phone: 910-350-2900

Fax: 910-395-5816

Contact: Ms. Kirsten Atkinson,
Executive Director

Mediation Services of Forsyth County

801 Martin Luther King Jr. Drive
P.O. Box 436
Winston-Salem, NC 27102-4247

Phone: 910-724-2870

Fax: 910-724-9883

Contact: Mr. Emery Rann,
Executive Director

Ohio

Talbert House

Victim Service Center
830 Main Street, Suite 711
Cincinnati, OH 45202

Phone: 513-241-4484

Fax: 513-361-2292

Contact: Ms. Carrie Stoudemire,
Program Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—5

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Cleveland Mediation Center

2012 West 25th Street, Suite 906
Cleveland, OH 44113

Phone: 216-621-1919

Fax: 216-621-3202

Contact: Mr. Daniel Joyce,
Executive Director

Community Mediation Services of Central Ohio

80 Jefferson Avenue
Columbus, OH 43215

Phone: 614-228-7191

Fax: 614-228-7213

Contact: Ms. Shelley Whalen,
Executive Director

Office of Victim Services

Ohio Department of Rehabilitation
& Correction

1050 Freeway Drive North

Columbus, OH 43229

Phone: 614-728-1976

Fax: 614-728-1980

Contact: Ms. Karin Ho, Administrator

Type of agency: Correctional facility,
Victim services, Parole board and
supervision

Program began: 1996

Cases referred in most recent year:
Adult—35-45

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Felonies

Program cases involve: Sexual assault
and sexual abuse

Cases performed indirectly: 1 percent
by letter, video conference possible

Juvenile Court Diversion Program

Dayton Mediation Center
330 South Ludlow Street

Dayton, OH 45402

Phone: 937-222-0552

Fax: 937-222-0557

Contact: Mr. Thomas Wahlrab,
Coordinator

Type of agency: City-sponsored

Cases referred in most recent year:
Juvenile—441

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Redirection Project

701 Fairhaven Court
Dayton, OH 45419-2746

Phone: 513-254-9235

Contact: Mr. Mark S. Smith, Mitigation
Specialist

Delaware County Juvenile Court
88 North Sandusky Street
Delaware, OH 43015-1796
Phone: 740-368-1865
Fax: 740-368-1879
Contact: Ms. Erin Givens, Victim Services
Type of agency: Probation/juvenile court
Program began: 1994
Cases referred in most recent year:
Juvenile—50
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Truancy
Cases performed indirectly: 5 percent by letter

Brown County Juvenile Court Mediations
P.O. Box 379
Georgetown, OH 45121
Phone: 937-378-6726
Fax: 937-378-4729
Contact: Ms. Joni Pryor

Victim-Offender Mediation Program
Butler County Juvenile Court
280 North Fair Avenue
Hamilton, OH 45011
Phone: 513-887-3830
Fax: 513-887-3698
Contact: Ms. Dianne Reist, Program Coordinator
Type of agency: Probation/court
Program began: 1992
Cases referred in most recent year:
Juvenile—150
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen

Crime Victim Services
116 West North Street
Lima, OH 45801-4311

Phone: 419-222-8666 or 877-867-7273
Fax: 419-227-7478
E-mail: victims@wcoil.com
Internet: crimevictimservices.org
Contact: Mr. David Voth, Executive Director
Type of agency: Victim services
Program began: 1981
Cases referred in most recent year:
Adult—6
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies, Juveniles
Program cases involve: Homicide, Robbery, Home burglary, Arson

Face 2 Face
Richland County Court of Common Pleas
50 Park Avenue East
Mansfield, OH 44902
Phone: 419-774-5659
Contact: Ms. Martha Green
Type of agency: Court
Program began: 1996
Cases referred in most recent year:
Juvenile—48; Adult—70
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, At request of early judicial release
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Group conferencing, Civil
Program cases involve: Sexual assault and sexual abuse

Conflict Resolution Associates
P.O. Box 636
Marysville, OH 43040-0702
Phone: 937-645-3051
Fax: 937-645-3149
E-mail: cra@midohio.net
Contact: Mr. Kenneth Davis, Mediation Coordinator
Type of agency: Court
Program began: 1997
Cases referred in most recent year:
Juvenile—25; Adult—25

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor

Holmes County Victim-Offender Reconciliation Program

c/o United Church of Christ
8670 State Route 39

Millersburg, OH 44654

Phone: 330-674-0943

Fax: 330-674-0943

Contact: Ms. Diane Stromme Mast, President, Board of Trustees

Type of agency: Church-based

Cases referred in most recent year: Juvenile—68; Adult—37

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Erie County Mediation Program Juvenile Division

Erie County Juvenile Court
323 Columbus Avenue

Sandusky, OH 44870

Phone: 419-627-7782

Fax: 419-627-6600

Contact: Mr. Chris Perrin, Director of Intake

Type of agency: Family court

Program began: 1996

Cases referred in most recent year: Juvenile—425; Adult—1

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing, Truancy

Victim-Offender Reconciliation Program of Meduria County

185 Franks Avenue

Wadsworth, OH 44281

Phone: 330-336-1654

Fax: 330-336-1654

E-mail: stroudm@akron.infi.net

Contact: Ms. Marion Stroud, Director

Type of agency: Church-based

Program began: 1994

Cases referred in most recent year:

Juvenile—5; Adult—15

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition (juveniles only)

Type(s) of referrals: Misdemeanors

Other types of mediation performed: Peer

Cases performed indirectly: 50 percent by shuttle diplomacy

Fayette County Mediation

110 East Court Street

Washington, OH 43160

Phone: 614-333-3501

Fax: 614-333-3530

Contact: Ms. Sandy Fackler, Executive Director

Conflict Resolution Center of the West Shore

24700 Center Ridge Road, Suite 6

Westlake, OH 44145

Phone: 440-808-1111

Fax: 440-808-1112

Contact: Ms. Maureen Mizerak, Director

Type of agency: Private community-based (nonprofit)

Program began: 1995

Cases referred in most recent year:

Juvenile—50+; Adult—2

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors, Truancy

Other types of mediation performed: Peer, Parent/teen, Community/neighbor

Village Mediation Program

100 Dayton Street
Yellow Springs, OH 45387
Phone: 937-767-7701
Fax: 937-767-7701
E-mail: mediation@yso.com
Contact: Ms. Janet Mueller, Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—2
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Community/neighbor

Oklahoma**Center on Alternative Dispute Resolution**

Early Settlement Mediation Program
Oklahoma City University Law School
2501 North Blackwelder Avenue
Oklahoma City, OK 73106-1493
Phone: 405-557-1796
Fax: 405-557-2546
Contact: Ms. Eva Gasser-Sanz, Mediation Coordinator
Type of agency: Oklahoma Supreme Court-based
Cases referred in most recent year: Juvenile—32
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

Oklahoma Victim Restitution

Juvenile Offender Responsibility Program
Department of Juvenile Justice
P.O. Box 268812
Oklahoma City, OK 73126-8812
Phone: 405-530-2882
Contact: Mr. Tony Sardis

Post-Conviction Mediation Program

Department of Corrections
3400 Martin Luther King Avenue
Oklahoma City, OK 73136-1400
Phone: 405-425-2688
Contact: Mr. Michael Oakley, Assistant General Counsel

Oregon**Victim-Offender Reconciliation Program/Mediation Services of Linn County**

330 SW. Fifth Avenue
P.O. Box 861
Albany, OR 97321
Phone: 541-928-5323
Fax: 541-967-1029
E-mail: vorplc@proaxis.com
Contact: Ms. Janet Harrison, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—101; Adult—5
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Family, Community/neighbor
Cases performed indirectly: 1 percent by letter or audio means

Community Dispute Resolution Program

City of Beaverton
P.O. Box 4755
Beaverton, OR 97076
Phone: 503-526-2523
Fax: 503-526-2572
E-mail: mharrold@ci.beaverton.or.us
Contact: Ms. Michelle Harrold, Victim-Offender Mediation Coordinator
Type of agency: Municipal
Program began: 1997
Cases referred in most recent year: Juvenile—31
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor

Deschutes City Department of Community Justice

1128 NW. Harriman Street
Bend, OR 97701

Phone: 541-385-1723
Fax: 541-383-1525
E-mail: debor@empnet.com
Contact: Ms. Deborah Brockman,
Community Justice Coordinator
Type of agency: Probation/community
justice
Cases referred in most recent year:
Juvenile—45; Adult—55
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

Mediation Services

Community Outreach, Inc.
128 SW. Ninth Street
Corvallis, OR 97333-4539
Phone: 541-758-3000
Fax: 541-758-3481
E-mail: cmdrs@igc.apc.org
Contact: Ms. Samantha Sied, Mediation
Services Coordinator
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—79; Adult—5
**Point(s) in justice process at which
mediation occurs:** Post-adjudication but
pre-disposition
Type(s) of referrals: Misdemeanors
and felonies

Victim-Offender Reconciliation Program

Community Mediation Services
of Polk County
976 SW. Hayter Street
Dallas, OR 97338-2254
Phone: 503-623-3111
Fax: 503-623-7772
E-mail: vorp@open.org
Contact: Ms. Sandie Pattison, Director
Type of agency: Private community-
based (nonprofit)
Program began: 1984
Cases referred in most recent year:
Juvenile—200; Adult—39
**Point(s) in justice process at which
mediation occurs:** All

Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 15 percent
by letter or phone

Lane County Community Mediation Services

44 West Broadway, Suite 202
Eugene, OR 97401-3020
Phone: 541-344-5366
Fax: 541-687-8392
E-mail: mediate@efn.org
Contact: Ms. Beverly Moore,
Program Manager
Type of agency: Private community-
based (nonprofit)
Program began: 1981
Cases referred in most recent year:
Juvenile—132
**Point(s) in justice process at which
mediation occurs:** All
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Peer, Parent/teen, Community/neighbor,
Group conferencing
Program cases involve: Sexual assault
and sexual abuse
Cases performed indirectly: 10 percent
by phone or shuttle diplomacy

Yamhill County Mediators

P.O. Box 444
McMinnville, OR 97128
Phone: 503-435-2835 or 503-550-2343
(voice mail)
Contact: Ms. Tricia Crawford,
Program Director
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—69; Adult—1
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors

Victim-Offender Program

Community Dispute Resolution Center
33 North Central Avenue, Suite 306
Medford, OR 97501-5939

Phone: 541-770-2468
Fax: 541-770-6022
Contact: Mr. Morgan Fishman,
Coordinator
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—38
**Point(s) in justice process at which
mediation occurs:** Post-adjudication but
pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

**Community Dispute Resolution
Services, Inc.**

c/o Juvenile Court Services
Juvenile Justice Department
P.O. Box 610
Ontario, OR 97914-0610
Phone: 541-889-8802
Fax: 541-889-6212
Contact: Ms. Susann Mills, Director

Victim-Offender Mediation Program
Clackamas County Juvenile Department

2121 Kaen Road
Oregon City, OR 97045-1100
Phone: 503-655-8342
Fax: 503-655-8448
E-mail: warrenos@co.clackamas.or.us
Contact: Mr. Warren Oster, Coordinator
Type of agency: Probation
Program began: 1995
Cases referred in most recent year:
Juvenile—130
**Point(s) in justice process at which
mediation occurs:** All
Type(s) of referrals: Misdemeanors
and felonies

Resolutions Northwest

1401 NE. 68th Avenue
Portland, OR 97213
Phone: 503-306-5609
Fax: 503-736-6050
Contact: Ms. Betsy Coddington,
Executive Director
Type of agency: Private community-
based (nonprofit)
Program began: 1985
Cases referred in most recent year:
Juvenile—310; Adult—2

**Point(s) in justice process at which
mediation occurs:** Pre-adjudication
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Peer, Parent/teen

Douglas County Neighbor-to-Neighbor

P.O. Box 2328
Roseburg, OR 97470
Phone: 541-957-8282 or 888-890-8282
(hotline)
Fax: 541-957-9042
Contact: Ms. Cynthia Moore, Executive
Director
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—15
**Point(s) in justice process at which
mediation occurs:** All
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Parent/teen, Community/neighbor,
Group conferencing

Neighbor-to-Neighbor, Inc.

P.O. Box 2362
Salem, OR 97308
Phone: 503-585-0651
Contact: Ms. Drinda Lombardi, Director

Pennsylvania

Neighborhood Dispute Settlement

315 Peffer Street
Harrisburg, PA 17102-1834
Phone: 717-233-8255
Fax: 717-233-3261
E-mail: mediator@ezonline.com
Internet:
www.geocities.com/Eureka/Plaza/6502/
Contact: Mr. Stephen Roy,
Executive Director
Type of agency: Private community-
based (nonprofit)
Program began: 1979
Type(s) of referrals: Misdemeanors
Other types of mediation performed:
Divorce/family, Community/neighbor,
Group conferencing
Cases performed indirectly: 1 percent
by letter or phone

Lancaster Area Victim Offender Reconciliation Program

44 East Orange Street
Lancaster, PA 17602-2847

Phone: 717-397-2404

Fax: 717-397-5140

Contact: Mr. Greg Armstrong, Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year: Juvenile—259; Adult—2

Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Nonadjudicated, Non-diversion

Type(s) of referrals: Misdemeanors and felonies

Lancaster Mediation Center

225 West King Street
Lancaster, PA 17603-3789

Phone: 717-293-7231

Fax: 717-390-7783

E-mail: info@lanmed.org

Internet: www.lanmed.org

Contact: Ms. Grace Byler, Executive Director

Type of agency: Private community-based (nonprofit)

Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Program cases involve: Sexual assault and sexual abuse

Cases performed indirectly: 2 percent by shuttle diplomacy

Victim Services, Inc.

211 North Edgewood Avenue
Somerset, PA 15501

Phone: 814-443-1555

Fax: 814-443-6807

E-mail: kwalters_barj@yahoo.com

Contact: Ms. Kelly Walters, Victim-Offender Mediator

Type of agency: Victim services

Program began: 1997

Cases referred in most recent year: Juvenile—15

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Parent/teen

Cases performed indirectly: 40 percent by letter

Victim-Offender Mediation Program

Mediation Services for Conflict Resolution, Inc.

P.O. Box 2912

York, PA 17405-2912

Phone: 717-854-6727

Fax: 717-854-6585

E-mail: janeriese@juno.com

Contact: Ms. Jane Riese, Director

Type of agency: Private community-based (nonprofit)

Program began: 1997

Cases referred in most recent year: Juvenile—193

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

South Carolina

Young People on the Move

1303 South Sherwood Drive
Charleston, SC 29407

Phone: 803-766-0122

Contact: Mr. Bill Glover, Executive Director

Juvenile Arbitration Program

11th Judicial Circuit
139 East Main Street, Suite 6
Lexington, SC 29072-3456

Phone: 803-359-8355

Fax: 803-359-8229

Contact: Ms. Kathryn Barton, Program Director

Type of agency: Prosecuting attorney

Program began: 1983

Cases referred in most recent year: Juvenile—604

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors and felonies

South Dakota

Western South Dakota Center for Community Justice

2323 Lance Street
Rapid City, SD 57702-4317

Contact: Ms. Vicki Kalahar

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program of Southeast South Dakota

119 South Van Eps Avenue
Sioux Falls, SD 57103

Phone: 605-338-6020

Fax: 605-338-6020

E-mail: loisjp@qwtc.net

Contact: Ms. Lois Janzen Preheim,
Director

Type of agency: Church-based

Program began: 1991

Cases referred in most recent year:
Juvenile—3; Adult—4

Point(s) in justice process at which mediation occurs: Diversion, After inmates have gone through victim impact class in prison

Type(s) of referrals: Misdemeanors and felonies

Cases performed indirectly: 2 percent by victim impact panel

Tennessee

Mediation Center

104 West Seventh Street, Suite B
Columbia, TN 38401

Phone: 615-840-5583

Fax: 615-840-0269

Contact: Dr. Jacson Chapman

Type of agency: Private community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition

Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program

Community Mediation Center
15 Division Drive

Crossville, TN 38555-4569

Phone: 615-484-0972

Fax: 615-484-0972

E-mail: cmcvorpxville@multipor.com

Contact: Mr. David Massengill,
Executive Director

Type of agency: Private community-based (nonprofit)

Program began: 1989

Cases referred in most recent year:
Juvenile—134; Adult—516

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Peer, Parent/teen, Community/neighbor

Cases performed indirectly: 3 percent with mediator

Community Mediation Center (CMC)

Andrew Johnson Building, Suite L300
912 South Gay Street

Knoxville, TN 37902-1814

Phone: 423-594-1879

Fax: 423-594-1890

E-mail: mediate@kornet.org

Internet: www.kornet.org/mediate

Contact: Mr. John Doggette, Director

Type of agency: Private community-based (nonprofit)

Program began: 1993

Cases referred in most recent year:
Juvenile—180; Adult—300

Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors

Other types of mediation performed:

Parent/teen, Divorce/family, Community/neighbor

Cases performed indirectly: 5 percent by separate meetings with mediators

Memphis Mediation and Restitution/Reconciliation Services (MARRS)

4488 Poplar Avenue

Memphis, TN 38117-3716

Phone: 901-761-7028
Fax: 901-261-4393
Internet: cumcmemphis.org/marrs.htm
Contact: Mr. Don Burford, Executive Director
Type of agency: Private community-based (nonprofit)/Church-based
Program began: 1994
Cases referred in most recent year: Juvenile—250
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen
Cases performed indirectly: 2 percent

Neighborhood Justice Center
1310 Jefferson Street, Suite 200
Nashville, TN 37208
Phone: 615-321-4114
Fax: 615-321-0313
Contact: Mr. Joseph Ingle, Director
Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—39; Adult—65
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Community/neighbor
Cases performed indirectly: Unknown percentage by audio means

Victim-Offender Reconciliation Program of Nashville
522 Russell Street
Nashville, TN 37206-4114
Phone: 615-256-2206
Fax: 615-256-2962
Contact: Ms. Valerie Horton, J.D., Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—208; Adult—197

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Community Mediation Services
P.O. Box 4081
Oak Ridge, TN 37831-4081
Phone: 423-457-5400, ext. 888 or 889
Fax: 423-457-7208
E-mail: cms@kornet.org
Internet: www.kornet.org/cms/
Contact: Ms. Anne Sides, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—224; Adult—26
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Prior to court hearing
Type(s) of referrals: Misdemeanors and felonies

Texas

Dispute Resolution Center
415 West Eighth Avenue
Amarillo, TX 79101
Phone: 806-372-3381
Fax: 806-373-3268
Contact: Ms. Pam Coffey, Executive Director
Type of agency: Government
Program began: 1989
Cases referred in most recent year: Juvenile—2; Adult—6
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor
Program cases involve: Sexual abuse

Dispute Resolution Center
5407 North Interstate Highway 35, Suite 410
Austin, TX 78723
Phone: 512-371-0033
Fax: 512-371-7411
E-mail: drc@realtime.net

Internet: www.realtime.net/drc
Contact: Ms. Delpha Martin, Director,
Community Relations
Type of agency: Private community-
based (nonprofit)
Program began: 1992
Cases referred in most recent year:
Juvenile—275
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Parent/teen, Divorce/family,
Community/neighbor, Circle 1 (sentenc-
ing), Group conferencing, Tenant/land-
lord, Business, Real estate
Program cases involve: Sexual abuse
Cases performed indirectly: 10 percent
by caucus

Travis County Juvenile Court
2515 South Congress Avenue
Austin, TX 78704
Phone: 512-448-7000
Fax: 512-448-7097
Contact: Mr. Brian Snyder,
Director of Court Service
Type of agency: Probation
Program began: 1990
Cases referred in most recent year:
Juvenile—350
**Point(s) in justice process at which
mediation occurs:** Diversion
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Parent/teen

**Dispute Resolution Center—
Jefferson County**
1149 Pearl, Third Floor
Beaumont, TX 77701
Phone: 409-835-8747
Fax: 409-835-8718
Contact: Ms. Cindy Bloodsworth,
Executive Director
Type of agency: County government
Cases referred in most recent year:
Juvenile—108; Adult—4

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

**Dispute Resolution Center of
Montgomery County, Inc.**
P.O. Box 3609
Conroe, TX 77305-3609
Phone: 409-760-6914
Fax: 409-788-8364
Contact: Ms. Kathy Bivings-Norris,
Executive Director

Dispute Resolution Services
901 Leopard Street, Room 4012
Corpus Christi, TX 78401-3602
Phone: 512-888-0650
Fax: 512-888-0754
E-mail: drsccctex@igc.org
Contact: Mr. Valdemar Bazaldua,
Director
Type of agency: Private community-
based (nonprofit)
Program began: 1985
Cases referred in most recent year:
Juvenile—6; Adult—2
**Point(s) in justice process at which
mediation occurs:** Diversion
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Peer, Parent/teen, Divorce/family,
Community/neighbor

Dispute Mediation Service
3400 Carlisle Atlemen Avenue,
Suite 240 LB9
Dallas, TX 75204-1261
Phone: 214-754-0022
Fax: 214-754-0378
Contact: Ms. Joyce Jones,
Assistant Executive Director
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—110

Mediation Department

Dallas County
2600 Lone Star Drive, Box 5
Dallas, TX 75212-6307
Phone: 214-698-4223
Fax: 214-698-5563
Contact: Ms. Virginia Talkington,
Supervisor
Type of agency: Probation
Program began: 1985
Cases referred in most recent year:
Juvenile—530
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors
and felonies
Program cases involve: Sexual assault

Texas Mediation Initiative

Office of the Attorney General
8300 Douglas, Suite 701
Dallas, TX 75225
Phone: 214-739-1027
Fax: 214-750-1432
Contact: Ms. Susan Armoni, Director

**Dispute Resolution Services of Tarrant
County, Inc.**

1 Summit Avenue, Suite 210
Fort Worth, TX 76102-2609
Phone: 817-877-4554
Fax: 817-877-4557
E-mail: mediate@startext.net
Internet: startext.net/homes/mediate
Contact: Mr. Bob Good, Executive
Director
Type of agency: Private community-
based (nonprofit)
Program began: 1995
Cases referred in most recent year:
Juvenile—68; Adult—2
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors
and felonies
Other types of mediation performed:
Peer, Parent/teen, Divorce/family,
Community/neighbor, Child protective
services

Program cases involve: Sexual assault
and sexual abuse

Dispute Resolution Center

1302 Preston, Suite 100
Houston, TX 77002-2013
Phone: 713-755-8274
Fax: 713-755-8885
Contact: Mr. Nicholas Hall,
Executive Director
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—297; Adult—18
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition
Type(s) of referrals: Misdemeanors
and felonies

**Victim-Offender Reconciliation
Program**

Innovative Alternatives, Inc.
1300A Bay Area Boulevard, Suite 218
Houston, TX 77058-2505
Phone: 713-222-2525
Fax: 281-282-6002
Contact: Ms. Sharon Bayus,
Executive Director
Type of agency: Private community-
based (nonprofit)
Cases referred in most recent year:
Juvenile—15; Adult—30
**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
disposition, Post-adjudication but
pre-disposition
Type(s) of referrals: Misdemeanors
and felonies

Victim-Offender Restitution Program

49 San Jacinto Street, Suite 517
Houston, TX 77002-1234
Phone: 713-755-2126
Fax: 713-229-2366
Contact: Ms. Stephanie Pecora,
Victim Program Manager
Type of agency: Probation
Cases referred in most recent year:
Adult—289

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Victim Services

Llano County Courthouse, Room 108
Llano, TX 78643

Phone: 915-247-5640

Fax: 915-247-3455

Contact: Mr. Greg Cockrill,
Victim Services Officer

Type of agency: Victim services and probation

Cases referred in most recent year:
Juvenile—3; Adult—3

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition

Type(s) of referrals: Felonies

Victim-Offender Mediation Program

Bexar County Dispute Resolution Center
300 Dolarosa, Suite 1102
San Antonio, TX 78205-3009

Phone: 210-335-2128

Fax: 210-335-2149

Contact: Ms. Marlene Labenz-Hough,
Director

Type of agency: Governmental
community-based (nonprofit)

Point(s) in justice process at which mediation occurs: Diversion

Utah

Utah Juvenile Court Victim-Offender Mediation

Administrative Office of the Court
P.O. Box 140241
Salt Lake City, UT 84114-0241

Phone: 801-578-3800

Fax: 801-578-3843

E-mail: kathye@e-mail.utcourts.gov

Internet: courtlink.utcourts.gov/mediation/victim.htm

Contact: Ms. Kathy Elton, Program
Coordinator

Type of agency: Court-based program

Program began: 1995

Cases referred in most recent year:
Juvenile—500

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:
Divorce/family, Truancy

Program cases involve: Sexual assault
and sexual abuse

Cases performed indirectly: 5 percent
by letter or shuttle mediation

Vermont

Vermont Reparative Probation Program

Court & Reparative Services
32 Cherry Street, Suite 315
South Burlington, VT 05401-7305

Phone: 802-651-1793

Fax: 802-651-1798

Contact: Mr. Herb Sinkinson,
Reparative Coordinator

Type of agency: Community-based
probation

Cases referred in most recent year:
Adult—8

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors
and felonies

Virginia

Mediation Center at Focus

1508 Grady Avenue
Charlottesville, VA 22903

Phone: 804-977-2926

Fax: 804-984-0249

Contact: Ms. Carolyn Miller,
Executive Director

Northern Virginia Mediation Service

Institute for Conflict Analysis &
Resolution

George Mason University, MS 4D3
4260 Chain Bridge Road, Suite A2
Fairfax, VA 22030

Phone: 703-993-3656

Fax: 703-993-3070

Contact: Mr. Robert Scott,
Executive Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year: Juvenile—5

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Dispute Settlement Center

586 Virginian Drive
Norfolk, VA 23505-4253

Phone: 757-480-2777

Fax: 757-531-9423

Contact: Mr. Bob Glover,
Executive Director

Conflict Resolution Center, Inc.

1010 First Street
P.O. Box 1185
Roanoke, VA 24006-1185

Phone: 703-342-2063

Fax: 703-345-9161

Contact: Ms. Kathy Graves Stockburger,
Executive Director

Washington

Victims and Offenders in Creating Effective Solutions (V.O.I.C.E.S.)

Dispute Resolution Center of Kitsap County

P.O. Box 555

Bremerton, WA 98337-0184

Phone: 360-377-8179

Fax: 360-377-7305

E-mail: mediator@tscnet.com or
kimkh@amouse.net

Contact: Ms. Kimberly Koch-Hult,
Program Coordinator

Type of agency: Private community-based (nonprofit)

Program began: 1997

Cases referred in most recent year: Juvenile—65

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Other types of mediation performed:

Parent/teen, Divorce/family,
Community/neighbor, Workplace

Program cases involve: Domestic abuse,
Domestic violence

Dispute Resolution Center of Lewis County

P.O. Box 117
462 NW. Park Street
Chehalis, WA 98532

Phone: 360-748-0492

Fax: 360-748-9884

Contact: Ms. Mary Myhre-Pancake,
Executive Director

Victim-Offender Mediation Project for Kittitas County

507 North Nanum, Room 16
Ellensburg, WA 98926-2886

Phone: 509-933-2150

Fax: 509-963-3941

E-mail: mediation@ellensburg.com

Contact: Ms. Peggy Cooke, Project
Coordinator

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year: Juvenile—18

Type(s) of referrals: Misdemeanors

Dispute Resolution Center Snohomish & Island Counties

Volunteers of America

P.O. Box 839

Everett, WA 98206-0839

Phone: 425-339-1335 or 800-280-4770

Fax: 425-259-2110

Contact: Mr. Richard Croll, Executive
Director

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year: Juvenile—3; Adult—4

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

**Common Ground Dispute Resolution
Center of Skagit County**

811 Cleveland Street
Mount Vernon, WA 98273-4210

Phone: 360-336-9494

Fax: 360-336-9323

E-mail: cground@cnw.com

Internet: www.cnw.com/~cground

Contact: Mr. Sam Estrella,
Executive Director

Type of agency: Private community-
based (nonprofit)

Program began: 1984

Cases referred in most recent year:

Juvenile—18-20; Adult—2

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
disposition, Post-adjudication but
pre-disposition

Type(s) of referrals: Juvenile
misdemeanors

Other types of mediation performed:

Peer, Parent/teen, Divorce/family,
Community/neighbor, Group
conferencing

Juvenile Department

1338 SW. Old Clifton Road
Port Orchard, WA 98311

Phone: 360-895-4911

Fax: 360-895-3909

Contact: Ms. Patti Jo Knott,
Volunteer Services Coordinator

Victim-Offender Mediation Service

Northwest Institute for
Restorative Justice
1305 Fourth Avenue, Suite 606
Seattle, WA 98101-2403

Phone: 206-621-8874

Fax: 206-621-7192

E-mail: ronein@restorejustice.org

Internet: restorejustice.org

Contact: Mr. Ronald Ein,
Executive Director

Type of agency: Private community-
based (nonprofit)

Program began: 1985

Cases referred in most recent year:

Juvenile—145; Adult—33

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,

Post-disposition, School (instead of
calling police)

Type(s) of referrals: Misdemeanors
and felonies

Cases performed indirectly: 1 percent
by shuttle diplomacy

Inland Mediation Center

Volunteers of America Building,
Lower Level

525 West Second Avenue
Spokane, WA 99201-4301

Phone: 509-456-0103

Fax: 509-624-4353

Contact: Ms. Marilyn Colgur,
Program Director

Type of agency: Private community-
based (nonprofit)

Program began: 1997

Cases referred in most recent year:

Juvenile—110

**Point(s) in justice process at which
mediation occurs:** Diversion,
Pre-adjudication

Type(s) of referrals: Misdemeanors

Other types of mediation performed:

Peer, Parent/teen, Divorce/family,
Community/neighbor

**Pierce County Center for
Dispute Resolution**

705 South Ninth Street, Suite 207
Tacoma, WA 98405

Phone: 206-572-3657

Fax: 206-572-3579

Contact: Mr. George Nazerian,
Executive Director

Victim-Offender Mediation Program

City of Vancouver/Clark County
P.O. Box 1995

Vancouver, WA 98668-1995

Phone: 360-735-8873, ext. 8304

Fax: 360-696-8073

Contact: Mr. Jim Jacks or
Mr. Eric Gilman

Type of agency: City government

Program began: 1999

Cases referred in most recent year:
800

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
disposition (youth only)

Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Community/neighbor, Commercial
Cases performed indirectly: Unknown percentage by phone or shuttle diplomacy

Dispute Resolution Center of Yakima & Kittitas Counties

1106B West Lincoln Avenue
Yakima, WA 98902-2534

Phone: 509-453-8949

Fax: 509-453-0910

Contact: Mr. Matt Fairbank,
Executive Director

Type of agency: Private community-based (nonprofit)

Program began: 1997

Cases referred in most recent year:
Juvenile—14; Adult—1

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors

Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor, Group conferencing, Consumer/business, Government

Wisconsin

Fond du Lac County Victim Offender Services

Juvenile Resource Unit
160 South Mary Street
Fond du Lac, WI 54935

Phone: 920-929-3303

Fax: 920-929-6826

Contact: Mr. Al Rolph, Senior Social Worker

Type of agency: Court services

Cases referred in most recent year:
Juvenile—11

Point(s) in justice process at which mediation occurs: Diversion, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Mediation Services

LaCrosse County Administrative Center
400 Fourth Street North, Suite B01
LaCrosse, WI 54601

Phone: 608-784-7322

Fax: 608-791-9597

Contact: Ms. Susan Wiese, Coordinator

Type of agency: Private community-based (nonprofit)

Cases referred in most recent year:
Juvenile—61; Adult—237

Point(s) in justice process at which mediation occurs: Diversion

Type(s) of referrals: Misdemeanors and felonies

Restorative Justice Project

Frank J. Remington Center
University of Wisconsin Law School
975 Bascom Mall, Room 4318
Madison, WI 53706-1399

Phone: 608-262-1002

Fax: 608-263-3380

Contact: Mr. Bruce Kittle, Director

Type of agency: Educational

Cases referred in most recent year:
Juvenile—3; Adult—20

Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Lakeshore Community Action

Victim-Offender Mediation Program
540 North Eighth Street
Manitowoc, WI 54220

Phone: 920-686-8708

Contact: Ms. Sheila Evanoff, Director

Type of agency: Private community-based (nonprofit)

Program began: 1986

Cases referred in most recent year:
Juvenile—60

Point(s) in justice process at which mediation occurs: All

Type(s) of referrals: Misdemeanors and felonies

Program cases involve: First-time youth offenders who commit burglary and property damage

Cases performed indirectly: 59 percent by letter of apology

Winnebago Conflict Resolution Center, Inc.

Winnebago County Courthouse,
Room 412

415 Jackson Street
Oshkosh, WI 54901-4794

Phone: 920-236-4711

Fax: 920-236-4799

E-mail: KBradish@co.winnebago.wi.us

Contact: Ms. Kristy Bradish,
Executive Director

Type of agency: Private community-
based (nonprofit)

Program began: 1996

Cases referred in most recent year:
Juvenile—8; Adult—5

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
adjudication but pre-disposition,
Post-disposition

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:
Peer, Parent/teen, Divorce/family,
Community/neighbor

Program cases involve: Sexual abuse

Cases performed indirectly: 1 percent
by audio means

Youth & Family Project, Inc.

314 North Franklin Street, Suite A
Port Washington, WI 53074

Phone: 414-284-7188

Fax: 414-338-7761

Contact: Mr. Bruce Kremin,
Associate Director

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:
Juvenile—15

**Point(s) in justice process at which
mediation occurs:** Post-disposition

Type(s) of referrals: Misdemeanors
and felonies

Mediation Center of Waukesha County

Wisconsin Correctional Service
414 West Moreland Boulevard,
Room 200

Waukesha, WI 53188

Phone: 414-544-5431

Fax: 414-544-9456

E-mail: mcwc@wiscs.org

Contact: Ms. Holly Patzer,
Program Manager

Type of agency: Private community-
based (nonprofit)

Cases referred in most recent year:
Juvenile—35; Adult—2

**Point(s) in justice process at which
mediation occurs:** Post-disposition

Type(s) of referrals: Misdemeanors
and felonies

Project Payback Program

NOVA

702 Elm Street

West Bend, WI 53095-3231

Phone: 414-338-8842

Fax: 414-338-3724

E-mail: payback@novaservices.org

Contact: Ms. Carla Paulsrud, Director

Type of agency: Public community-
based (nonprofit)

Program began: 1998

Cases referred in most recent year:
Juvenile—12

**Point(s) in justice process at which
mediation occurs:** All

Type(s) of referrals: Misdemeanors
and felonies

Program cases involve: Sexual assault
and sexual abuse

Juvenile Victim Offender Mediation

P.O. Box 67

Whitehall, WI 54773-0067

Phone: 715-538-2311, ext. 322

Fax: 715-538-4123

Contact: Ms. Barbbara Nimmer,
Director Mediation Services

Program began: 1997

Cases referred in most recent year:
Juvenile—50; Adult—2

**Point(s) in justice process at which
mediation occurs:** Diversion, Post-
disposition, Consent decrees

Type(s) of referrals: Misdemeanors
and felonies

Other types of mediation performed:
Group conferencing, Small claims court

Cases performed indirectly: 1 percent
by letter

Victim-Offender Mediation Program Survey

Contact person:

Ms. _____

Mr. _____

Title _____

Name of VOM program _____

Name of agency (if different from program) _____

Address _____

Telephone/Fax _____

E-mail _____

Internet _____

1. Type of agency:

- Probation Victim services Private community-based (nonprofit)
 Prosecuting attorney Police Residential treatment
 Correctional facility Church-based Other _____

2. How many cases were referred to the program during the most recent year?

Juvenile cases _____ Adult cases _____

3. At what point(s) in the justice process is mediation done?

- Diversion Post-adjudication but pre-disposition
 Post-disposition All Other

4. What year did the program begin operation or when is it projected to begin? _____

5. What kinds of referrals do you accept:

- Misdemeanors Felonies Both

6. In addition to victim-offender mediation, the Center gets many requests for information on institutions performing other forms of mediation and dialogue. Please check each box that indicates a form of mediation that your program performs.

- Peer Divorce Group Conferencing Tenant/Landlord
 Parent/Teen Family Circle 1 (Sentencing) Workplace
 Truancy/
Neighbor Community Circle 2 (Process) Other

7. Does your program consider cases involving sexual *assault*? Yes No

8. Does your program consider cases involving sexual *abuse*? Yes No

9. Many programs perform mediation processes in which the participants do not come face-to-face. In your restorative justice process, is the participation face-to-face (direct) or by some other means (indirect)?

Direct Indirect Both

Approximately what percentage of your mediation processes are performed:

Directly? _____ Indirectly? _____

How are indirect mediations performed?

Letter Phone Video
 Shuttle diplomacy Other audio
 Other _____

Please return the survey to:

**Center for Restorative Justice & Peacemaking
University of Minnesota School of Social Work
1404 Gortner Avenue, 105 Peters Hall
St Paul, MN 55108-6160
Fax: 612-625-8224**

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OVC

Directory of Victim-Offender Mediation Programs in the United States

For copies of this directory and/or additional information, please contact:

Office for Victims of Crime Resource Center (OVCR)

P.O. Box 6000

Rockville, MD 20849-6000

Telephone: 1-800-627-6872 or 301-519-5500

E-mail orders for print publications to puborder@ncjrs.org

E-mail questions to askovc@ncjrs.org

Send your feedback on this service to tellncjrs@ncjrs.org

Refer to publication number: **NCJ 176349**

