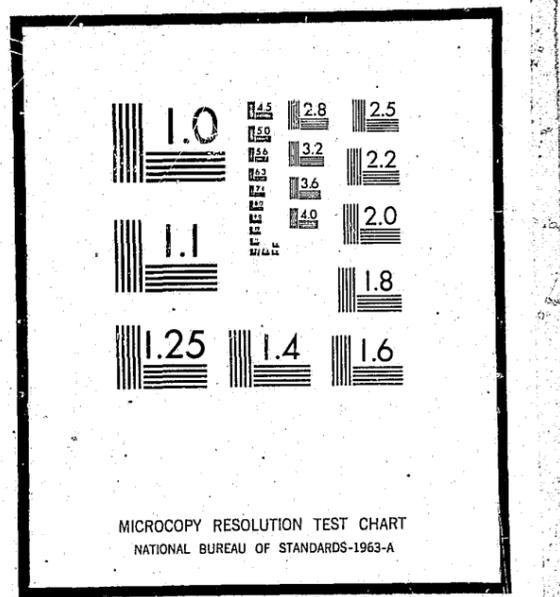


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U.S. DEPARTMENT OF JUSTICE
LAW ENFORCEMENT ASSISTANCE ADMINISTRATION
NATIONAL CRIMINAL JUSTICE REFERENCE SERVICE
WASHINGTON, D.C. 20531

Date filmed 12/30/75



CITY OF
HUNTINGTON
WEST VIRGINIA

August 13, 1975

POLICE DEPARTMENT
CRIME PREVENTION UNIT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-5930

EV

TO: Lt. Adkins
FROM: Linda G. Walton
HUNTINGTON (WV) - POLICE DEPARTMENT -
SUBJECT: Operation Lifeline

Submitted for your evaluation is the following report on Operation Lifeline:

History & Purpose

Operation Lifeline was established in August of 1974 by the Crime Prevention Unit at the suggestion of the City Manager. An elderly lady had commented to him that there should be some project which could offer senior citizens the assurance of someone checking on them daily. With this idea in mind we developed a phone-in service for senior citizens or handicapped who live alone and are in need of the service. The members call in to Lifeline every morning between 0900 and 1100 hours where a volunteer will answer and mark their name off of the list for that day. If a call is not received from them by 11:00 A.M., the volunteer will call them. Should the member fail to answer, a CSO ambulance is dispatched to their residence to determine if they have simply gone out and forgotten to call, or if they are in need of help. On weekends and holidays, the dispatcher with the department take the calls; therefore, we can offer seven (7) day a week service.

The project itself is under the directorship of the Counselling Section within the Crime Prevention Unit. The membership has expanded from the initial twenty members to its current enrollment of 90.

Membership Requirements

To obtain membership, a senior citizen or handicapped individual need only call the main police number, the Crime Prevention Unit, or the Lifeline number and request to be placed on our list. There are no specific requirements for membership, only that the person be willing to make the phone call every morning to the Lifeline number. We have three married couples on the list, so living alone is not necessary. Upon requesting the service, the procedures are explained by phone or

28006

Evaluation

IN CASE OF A POLICE EMERGENCY CALL 696-5555



CITY OF
HUNTINGTON
WEST VIRGINIA

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if necessary in person, and the person begins calling the next morning. Recruitment of members has been done through the various media and by "word of mouth."

Financial Status

Operation Lifeline operates on a budget which consists of the price of the phone line. This cost is covered under the city and the salary of the coordinator is covered by an LEAA Grant. Seventy-six (76) phone calls are taken by volunteers, so the operating costs are minimal.

Programs

In addition to the phone-in service, Lifeline has established some other projects for the members. In the fall of 1974, the sisters of Delta Zeta Sorority volunteered to take the calls, so for Halloween, they had a party for the Lifeline members. About fifteen members attended, and they certainly enjoyed themselves. On 25 June 75, the Crime Prevention Unit held the First Annual Lifeline Banquet at the B.C. McGinnis Boys Club. Seventy-six (76) members brought covered dishes and ate dinner, after which door prizes were given away and Mr. & Mrs. Lifeline were selected. Area merchants were most generous in providing gifts for the party, and each of the fifty (50) members left with some momentum of the occasion. Already, requests are coming in for a Christmas dinner to be held.

In June of this year, our CSO ambulance volunteered to take two days and travel to the homes of interested members and take their blood pressure for them. The response to this was overwhelming as forty-five (45) members registered for the service. In fact, we have now decided to make this a regular program that once every three months the ambulance will perform this service.

We are now also providing vacation checks for Lifeline. Members who go out of town for a period of time. Our reserve officers will go by and check on their homes to assure them that no one will bother their valuables.

Two new programs which are now being implemented involves the bus service and an additional phone call. In conjunction with TTA, the members of Lifeline will be issued pass cards which will entitle them to ride the bus during non-peak hours

IN CASE OF A POLICE EMERGENCY CALL 696-5555



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at reduced fare. Any member interested will be sent one of these cards with the instructions as to when they can use it. The other new program is being planned in conjunction with Contact of Huntington. A group of telephone workers at Contact have expressed interest in calling a senior citizen from their home in the evening just to "chat" with them for a while. This is a very worthwhile addition to Lifeline as many of our members suffer a great deal of loneliness and would love to sit and talk with a concerned individual. Again, this service will be offered to any members who are interested and will be starting by August 18.

Evaluation

It would be impossible to devise a statistical test which would measure the effectiveness of Lifeline. The type of success the program has had cannot be placed on a graph or scale. The best evaluation that could be arrived at was to go to the members themselves and ask them how they like Lifeline. Of ninety-five (95) participants, there was one negative report and the only problem here was that the senior citizens experienced some difficulty in remembering to call every morning. All other responses had nothing but praise for the program.

In terms of lives saved, again, it's hard to measure. In few cases, an ambulance has been dispatched and has found the member on the floor as a result of falls. These people were immediately taken to the hospital. The Lifeline number has taken the place of the police emergency number for some of these people. When they need help, they call Lifeline which is fine because the dispatcher will answer at any time. The peace of mind that the members report having could very broadly indicate a form of life saving. The benefits of this program have far exceeded any cost which has been accrued.

Recommendations

Operation Lifeline has probably done more for the Huntington Police Department in the eyes of the senior citizens than any other existing program. The importance of the program has been established to the point where the Department will be continuing the project for years to come.

IN CASE OF A POLICE EMERGENCY CALL 696-5555



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Recommendations

The only improvement which could be made would be the recruitment of more members. In a city, the size of Huntington, hundreds of senior citizens could be on the register, and it is hoped that recruitment might again be initiated. It is also the hope of the department to involve more senior citizens actively in Lifeline's operation, as is trying to be done with our volunteers who are elderly.

The senior citizen population has sat idle too long and they need to be utilized in programs where community service is the goal. Operation Lifeline is a small part of what, hopefully, will be an "all out" effort to activate one of the vital segments of our population - our senior citizens.

The Herald-Dispatch, Huntington, W. Va., Friday, August 9, 1974 . 9

Nearly 40 Older Citizens Register With 'Life Line'

Nearly 40 of Huntington's older citizens have registered in the new Operation Life Line program organized by the city Police Department.

Linda Walton, a counselor in the Crime Prevention Unit, said the program is "working out very successfully" in its first week. Those persons registered "check in" with the police department each morning. If a call is not received by a certain time, then someone from the police department phones them. If there is no answer a police car is dispatched to the residence to see if there is a problem.

Ms. Walton said most of the 35-40 individuals in the program are older, living alone and have some kind of physical problem.

"One woman said it was the first time she had slept well in 10 years," Ms. Walton said.

Registrations may still be made by calling 696-5572. On Monday Operation Life Line will have its own number - 696-4411, Ms. Walton said. Also starting next week, if an individual can't be reached, a CSO (Community Service Officer) ambulance will be sent to the home.

Operation Life Line was initiated at the suggestion of City Manager Barry R. Evans who said his wife came up with the idea when they were discussing an elderly neighbor who lives alone.



MARSHALL UNIVERSITY
HUNTINGTON, WEST VIRGINIA 25701

OFFICE OF THE PRESIDENT

October 3, 1974

Ms. Amy Hunt, President
Delta Zeta Sorority
1595 Sixth Avenue
Huntington, West Virginia 25703

Dear Ms. Hunt:

I would like to congratulate you and other members of the Delta Zeta Sorority who have taken the initiative to volunteer your services to "Operation Lifeline." This gesture of concern for the elderly is most heartwarming and I am very pleased your Sorority is participating to such a great extent.

As you are aware, many of the elderly in the community have no one to call on them and look forward to "Operation Lifeline" as their contact with the outside world. You are indeed providing a very humane and worthwhile service which is appreciated by the entire community.

Sincerely,

Robert B. Hayes
Interim President

RBH:sjb

cc: Lt. Oattie Adkins ✓
Mr. C. T. Mitchell



CITY OF
HUNTINGTON
WEST VIRGINIA

POLICE DEPARTMENT
CRIME PREVENTION UNIT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-5930

Dear Lifeline Member:

Recently we have had persons posing as officials from several banks in an attempt to defraud elderly people of their savings.

This kind of a fraud is called a "Pigeon Drop" or "Bunco". The confidence man tries to get the elderly person to withdraw part of their savings and supposedly catch the embezzlers.

We advise elderly people to refuse to discuss any finances with anyone who claims to be a bank officer over the phone.

If you receive a call, you should notify your bank and ask for a bank official you know. You should also notify the Huntington Police Department - 696-5555.

Lt. Oattie Adkins
Crime Prevention Unit

OA/mak

IN CASE OF A POLICE EMERGENCY CALL 696-5555

36 Area Offers Clinics For Blood Checks

The Herald-Advertiser — Huntington, W. Va., Sunday, June 8, 1975



Herald-Dispatch Photo by Jack Burnett

Community Service Officer Dave Burgess takes the blood pressure of Della Taylor, during the special blood-pressure

program sponsored by the Huntington Police Department's Operation Lifeline last week.

At Pleasant Valley Hospital, Mrs. Betty Martin, R. N., says blood pressure clinics are held quarterly. During May, 151 persons were checked. The next scheduled clinics are to be in August.

The Lincoln County Health Department holds a general clinic each Monday from 9 a.m. until noon, at which blood pressure checks can be made.

General clinics are held by the Logan County Health Department in Logan each Monday and Friday from 8:30 to 10 a.m., at which individuals may have blood pressure taken.

The Pike County Health Department at Pikeville, Ky., holds general clinics every Tuesday and Thursday, 8 a.m. until noon and 1 to 4:30 p.m., at which blood pressure can be checked.

Mrs. Joan Reed, R. N., at the Boyd County Health Department said that persons are no encouraged to come in for blood pressure checks because "there is no normal for all people. If we don't know something about the person and his background we don't know whether the pressure is normal for him." She explained that the department will take pressure reading at a doctor's request but "We don't tell the person what it is — we write it on a piece of paper for the doctor." At Fivco District Health Department, Cynthia Champer, spokes-

woman for the department, said that there are plans for clinics in the future, but at present no definite clinics for blood pressure checks are held.

The Carter County Health Department, Grayson, holds various clinics each day, according to Evelyn Lemas-ter, clerk, and a person may come in for a blood pressure check between 8 and noon, 1 and 4:30 p.m., but may have a wait. Friday, immunization clinic day, is best, she said, since it is not so crowded.

The Floyd County Health Department, Prestonsburg, has a nurse on duty 8 a.m. until noon, 1 to 4:30 p.m. weekdays, at which time blood pressure readings can be taken. Clinics are conducted at outlying parts of the county from time to time.

A blood pressure clinic is conducted each Friday from 9 a.m. until noon, 1 to 3 p.m. at the Greenup County Health Department, Greenup, Ky.

Mrs. Dan Stewart, retired registered nurse, as a volunteer directs clinics held within Lawrence County, Ohio, each third month. They are manned by volunteers and sponsored by the United Way. She said that because of a shortage of nurses at the county health department and Ironton Health Department, blood pressure clinics are not held by these.



CITY OF HUNTINGTON WEST VIRGINIA

May 23, 1975

POLICE DEPARTMENT CRIME PREVENTION UNIT City Hall, P. O. Box 1659 ZIP 25717 (304) 696-5930

SUBJECT: OPERATION LIFELINE

OBJECTIVES: To offer a phone-in service to senior citizens so that they can be checked daily by someone. It is hoped that this service will prevent the number of elderly people who often fall during the night and receive no assistance.

METHODS: A phone line was installed into the Crime Prevention Unit office for the purpose of Lifeline. Volunteers were recruited to answer the calls each morning from 900 to 1100 hours, and weekend and holiday calls were handled by the dispatcher. Each senior citizen calls the Lifeline number at their assigned time to report that they are fine. By 1100 hours, if no call is received, a call is made to them. If there is no answer, a CSO ambulance is dispatched to the residence to investigate.

RESULTS: The program is still ongoing, but as of 23 May 1975, there have been four instances in which an elderly person has been in need of help when the ambulance arrived. Fortunately, there has been only one instance where entrance has had to be forcibly gained. The program is operating most successfully.

SUMMARY: The services offered by Lifeline are necessary if the police department continues to strive to better serve the community's senior citizens. The opportunities for extension of its services are innumerable, and it is hoped that additional benefits can be provided.



WATCH IT, FELLA! — Artisan Lacuata, a resident of Riverview East, may be laughing in this picture, but he wouldn't have been if this hadn't been a demonstration. Mary Ann Kassab, secretary in the Huntington police department's Crime Prevention Bureau, shows

Lacuata and other occupants of the housing development how a woman's fingernails can be an effective defense weapon in case of attack. Similar demonstrations were put on by the bureau at two other city housing developments yesterday.

Advertiser Photo by Frank Altizer

01/17/74 Advertiser
Life Line

A prime responsibility of municipal government, as we see it, is meeting the human needs of its citizens.

THE ISSUE — The City of Huntington has begun a new service for the elderly.

Huntington's new "Operation Life Line" seems to fulfill a vital need of the elderly in the community by providing a simple but seemingly effective way of checking on those who live alone and run the risk of becoming ill without anyone knowing.

member of the department will be dispatched to the person's home to check personally on his or her well being.

The elderly taking part in the program are supposed to call the police department each day before 10 a.m. If no call is received, a dispatcher will attempt to call the participant. If no answer is received, a

The amount of time and money involved does not appear to be appreciable, but the service performed is an important one. It's another of those "little things" which makes Huntington a nice place to live.

Congratulations to all those who took part in the planning and execution of "Operation Life Line."

7/30/74-Advertiser
'Operation Life Line'
attracts 20 residents

Twenty citizens signed up yesterday in the city's new Operation Life Line project, a spokesman in the city police department said this morning.

The project was announced Monday afternoon by City Manager Barry R. Evans, who said the purpose of the program was to enable elderly and handicapped people who live alone to keep in touch with the outside world.

Under Evans' program, the citizens will be given a number with the police department to call each morning before 10 a.m. If a call is not received by one of the registered citizens by that time, the police will call him, and if there is no answer a police car will be dispatched to the address to determine if there is a problem.

Citizens may register for the program by calling 696-5510, Evans said. The project begins next week.

Editor's note

Sorority operates Lifeline



Linda Van Atta for Lifeline

(Photo by K.D. LAWSON)

Every weekday morning from 9-11 a.m., members of the Delta Zeta sorority give a little of their time and a lot of their hearts to the elderly of Huntington. In a month-old project called "Operation Lifeline," the women work with the Huntington Police Department to insure the well-being of over fifty senior citizens.

The girls receive calls from those confined to their homes, and if no call is received, a return call is placed.

"We simply try to check their day-to-day status, making certain nothing has happened to them and gone unnoticed," said Vicky Zumbro, a Lewisburg, Tenn. senior, who, along with Lucy Bohunt, an Ashland, Ky., senior, act as philanthropy chairmen for the sorority.

If the return call is not answered, a police cruiser is dispatched to check the older person's safety. At the present, there has been no need for concern. "Most of the time, they've simply forgotten to call," Zumbro said.

With over fifty calls to monitor, the Delta Zeta's can't spend the time they'd like with each caller. "Many call in merely to have someone to chat with," Zumbro noted. To help fight this loneliness, the sorority plans to invite the elderly to an informal Halloween party Oct. 24.



CITY OF
HUNTINGTON
WEST VIRGINIA

May 23, 1975

POLICE DEPARTMENT
CRIME PREVENTION UNIT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-5930

OPERATION LIFELINE

SUBJECT: Banquet for Lifeline Members

Plans are underway for a banquet to be held on Wednesday Evening at 5:00 P.M., 25 June 1975 at the B.C. McGinnis Boys Club on Everett Street in Guyandotte. All Lifeline members will be invited, as well as certain City Officials who have supported the program, the dinner will be covered dish, and all members who wish to, will be encouraged to bring some type of dish. Kitchen facilities will be provided at the Boys Club, so efforts will be made to have the meat donated and prepared there.

We hope to select a Miss Lifeline at this dinner by drawing the name of one of the members from a container where all members names will be dropped. Efforts will be made to have one of the flower shops to donate enough roses for each member to have a rose. Businesses will also be asked to donate gifts to be used as door prizes. We are optimistic that many of the members will participate in the evening's entertainment.



Advertiser Photo by John Klein

Mr. and Miss Lifeline selected

At a dinner last night for the people who participate in the city police department's "Operation Lifeline" program, Mrs. Martha Spenser, center, of No. 5 Washington Square, was chosen "Miss Lifeline" and A.J. Beckwith, of 1818 9th Ave., was chosen "Mr. Lifeline." Also shown here is Mrs. Alta Mae Artrip, a

volunteer who runs the telephone switchboard for the program that is coordinated by the police Crime Prevention Bureau. "Operation Lifeline" is designed to protect the city's senior citizens by providing a system in which the elderly check in daily with the police department by telephone.

IN CASE OF A POLICE EMERGENCY CALL 696-5555



CITY OF
HUNTINGTON
WEST VIRGINIA

May 23, 1975

POLICE DEPARTMENT
CRIME PREVENTION UNIT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-5930

OPERATION LIFELINE

SUBJECT: 9 Month Evaluation of Lifeline

A comprehensive evaluation of Lifeline is not necessary as one can get an idea of the projects within Lifeline by looking at this folder. The only point which needs to be discussed would be the current enrollment on the books. At this time, ninety-six members are enrolled in the program. In the months of April and May, several talks were given to meetings of Senior Citizens, and this helped boost our membership. We are still looking for different and more successful ways of publicizing the Program. In February, we visited every hospital in Huntington to ask that they post our brochure in the hospital, and that they notify their nurses of the program. To date, the hospitals have not been one of our major referral sources. This area will be encouraged to use our service for their elderly individuals who leave the hospital and have no one at home to care for them.

Several new projects have been initiated in an effort to offer a truly comprehensive service to these individuals. We are using the Welfare Department, Southwestern Community Action Council, and all other agencies who offer services to senior citizens. We have signed two individuals up for hot meals program; however, many of our individuals are already receiving the meals. We feel that Lifeline is fulfilling a number of needs for these individuals, beside the phone-in service. Efforts will be made to keep some more accurate records on the number of calls we are having to return and the number of cars we are having to dispatch to the residences. The yearly evaluation will be more accurate statistically and will be a better monitor as to the programs effectiveness.

IN CASE OF A POLICE EMERGENCY CALL 696-5555



CITY OF
HUNTINGTON
WEST VIRGINIA

POLICE DEPARTMENT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-4430

24 September 1974

Dear Clergy of Huntington

The first week of September, the Crime Prevention Unit of the Huntington Police Department implemented "Operation Lifeline" as a service to the senior citizens and handicapped persons of Huntington. We feel the program has been a success, so we are now prepared to begin a full scale recruitment for members. We feel that you are in an excellent position to publicize this program and therefore help us to serve the senior citizens or handicapped persons of our community.

Basically, Operation Lifeline provides a daily check on people who might not otherwise be contacted by relatives or friends. This offers them the security of knowing that someone will be checking on them regularly.

Any interested citizen living in Huntington may call the Crime Prevention Unit at 696-5572 and register for Lifeline. At this time, we will assign the person a particular time to call us. If they do not call at this time, we will call them. In the event they do not answer, we will dispatch a CSO ambulance or a patrol car to the person to see if they are in need of assistance.

At the present time, fifty-five people are registered as members of Lifeline. We would like to see this increase since there are such a large number of elderly people in Huntington who live alone or who are ill and could use this service. We would appreciate it greatly if you would post the enclosed card on your bulletin board. Any assistance you can give us in promoting Operation Lifeline will be greatly appreciated.

Sincerely yours,

Linda G. Walton

Linda G. Walton, Counselor
Crime Prevention Unit

LGW/mak
Enclosure

IN CASE OF A POLICE EMERGENCY CALL 696-5555

TO: See Distribution
FROM: L. R. Nowery, Chief of Police
SUBJECT: "Operation Life Line"
DATE: 5 August 1974

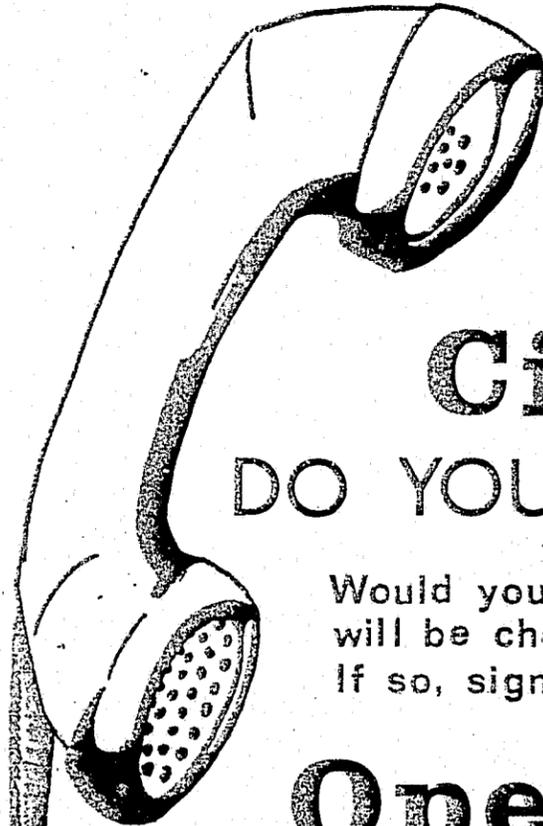
"Operation Life Line" is a new program to provide assistance to those aged persons who live alone. These persons will be calling in each morning at designated times. If a call is not received from these individuals, the Department will first attempt to call them. If no answer is received, a CSO Unit will be dispatched to check the individual.

Monday thru Friday -- They will call CRIME PREVENTION
Telephone Number--696-5572.

Weekends and Holidays -- They will call DISPATCH--696-4472

Lawrence R. Nowery
CHIEF OF POLICE

Distribution:
Capt. Graham
Capt. Noble
Capt. Paden
→ Lt. Adkins
Sgt. Houck
Communications Center



**Senior
Citizens!**
DO YOU LIVE ALONE?

Would you like to know that someone
will be checking on you EVERY morning?
If so, sign up for:

**Operation
Lifeline**

FOR MORE INFORMATION, CALL
696-5572

CRIME PREVENTION UNIT
HUNTINGTON POLICE DEP'T.
Emergency Phone No. 696-5555
"LET THE POLICE SERVE YOU"



CITY OF
HUNTINGTON
WEST VIRGINIA

May 23, 1975

POLICE DEPARTMENT
CRIME PREVENTION UNIT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-5930

OPERATION LIFELINE

SUBJECT: Vacant House check for Lifeline Members

On 23 May 1975, this program was started at the suggestion of Mr. Barry Evans, the City Manager. This service provides for a reserve police officer to check on the home of the member while they are out of town or hospitalized. This assures the member that someone will be checking on their home to see that it is not burglarized. A vacant house record will be filled out immediately as we are notified of their departure, and the check will be cancelled upon their return.

IN CASE OF A POLICE EMERGENCY CALL 696-5555



CITY OF
HUNTINGTON
WEST VIRGINIA

May 23, 1975

POLICE DEPARTMENT
CRIME PREVENTION UNIT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-5930

SUBJECT: BLOOD PRESSURE DAY
JUNE 3, 1975

Plans are now being made for Blood Pressure Day on the above date when a CSO ambulance will be provided to visit all interested lifeline members homes. The purpose of their visit will be to take a routine blood pressure check and pulse rate check of the individual. The program is being offered with the cooperation of Sgt. Russell Houck and Officer John Trout of the CSO Administrative Unit. Drivers will be provided on this Tuesday to make home visits free of charge to make these checks. It is hoped that the members will be interested in participating in this life saving operation.

IN CASE OF A POLICE EMERGENCY CALL 696-5555



CITY OF
HUNTINGTON
WEST VIRGINIA

May 22, 1975

POLICE DEPARTMENT
CRIME PREVENTION UNIT
City Hall, P. O. Box 1659 ZIP 25717
(304) 696-5930

EVALUATION OF LIFELINE BY THE MEMBERS

Artrip, Taylor, and Iva

Wonderful for the old and handicapped. Appreciates the opportunity to be a member of Lifeline. I hope it will be a blessing to many of the elderly.

Baker, Nell

Happy to be with Lifeline. I cannot depend on my neighbors. No trouble to call each morning.

Beckett, A.J.

I just love the program and think it is wonderful. Gives me a feeling of security.

Bellew, Mrs. Elaine

I really appreciate you all looking out for me. I fall a lot and need to know someone cares for me.

Blake, Mrs. Sadie

I live alone. I am not so insecure now that I know I can call Lifeline for help and someone is there to talk to.

Bocook, Lula

I think Lifeline is wonderful. I am not afraid now to be alone.

Brizendine, Mary

Live alone. Happy for Lifeline. I appreciate someone who cares enough to call and check on me.

Brown, Susie

Lifeline is the best thing that has ever happened to old people. Wonderful to call someone who will talk to you, and to say to them I am well this morning. Thank you.

IN CASE OF A POLICE EMERGENCY CALL 696-5555



CITY OF
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Bunch, Mrs. Hercie

I am happy to have the opportunity to use Lifeline. I hope I never have to be without it.

Burns, Mrs. Dorothy

I like Lifeline just fine. It is the best thing ever for old people. I feel safer now.

Burks, Mrs. Martha

I love Lifeline. I could not make it all by myself. CSO's took me to hospital.

Carper, Mrs. Ella

Lifeline is the best thing that has ever happened to me. I feel that you are there and will help me when I need you.

Carter, Mrs. C.R.

I live alone. I recommend Lifeline to others. Glad to have someone to help me. Very thankful.

Chambers, Mrs. Hattie

Lifeline is wonderful. Old people need it. Enjoy talking to us.

Chapman, Mrs. Roy (Willie)

Lifeline is a program old people need. I enjoy talking to people. Love all of you and the police also.

Clark, Mrs. Clara

Thinks Lifeline is wonderful and nice to have. A great service that can do a lot of good for the old and lonely.

IN CASE OF A POLICE EMERGENCY CALL 696-5555



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Clutter

Likes the program. Feels better and is not afraid now that she knows someone cares about her.

Comer, Mrs. Oma

Lifeline is wonderful and nice to be a part of it. Police are wonderful also. They lit her stove and adjusted it and opened a storm window.

Crabtree, Mrs. Rosie

Thank God for the wonderful organization of Lifeline. I am going to recommend it to my sister.

Creasy, Mrs. Myrtle

Very valuable to older people. Helps just to call and speak to someone that will listen to you.

Cone, Rosalie

Very wonderful. Happy to know that there is someone to call if in trouble or ill.

Cook, Mrs. Nell

Loves to be a member of Lifeline. Thinks it is marvelous to be able to call if you are ill or hurt in an accident. Keep up the good work.

Dent, Mary

Glad to be a part of Lifeline. Happy to know that someone is interested in the elderly.

Dove, Mr. James

Very helpful to the old people. I am very thankful for the use of Lifeline.

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Edwards, Homer F.

Would not be without it. The service is great to have someone to talk to and to have buses to ride.

Fillinger, Mrs. Minnie

Loves Lifeline. Do not know what old people would do without it. Glad that someone cares and will help if needed.

Garrett, Roscoe & Jean

Thank God for Lifeline services. Wish all old people would use it.

Green, Mrs. Daisy

Lifeline is a big help to the elderly and sick and crippled. Loves the service.

Gruber, Mrs. Elizabeth

Could not make it without Lifeline. Thank the Lord for Lifeline.

Haith, Amos

Likes Lifeline very much, glad he signed up. Lifeline could mean life or death for me.

Halstead, Mrs. Fannie

Lifeline is the best and most wonderful thing that ever happened to me.

Harnberger, Mrs. Altha

My children neglect me and does not seem to care. Lifeline is a life saver for me.

Harrison, Mrs. Viola

Wonderful to know someone cares for her enough to listen when she calls and to call her to see if she is well.

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Hayton, Mrs. Elsie

Glad someone has an interest in the old people. Thinks we are doing a wonderful job and great work.

Hendricks, Mrs. Ruth

Heard Lifeline was folding up. I hope it never ends. I love to have someone to call if in trouble.

Holley, Mr. John

Lifeline is great. I think it is indeed a truly lifeline for me. I am glad you have a way to help old people.

Haught, Mrs. Lucille

Nothing better for old people. Best thing yet. I feel safe now.

Hoy, Mrs. Margaret

With Lifeline I feel more secure than ever before. Hope I will always be able to use Lifeline. It is great.

Hidy, Mrs. Daisy

Lifeline is O.K. Makes me feel that someone cares for old people. Loves to have someone to talk to.

Ingles, Mrs. Mary

Lifeline is wonderful. A great line of love and caring for the elderly.

Jenkins, Mrs. Mary

Lifeline is wonderful and great and has to be good, or so much good could not come from it. Thank God for Lifeline.

Johnson, Mrs. C. F.

Lifeline is great. I like it's service. Keep calling me.

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Johnson, Mrs. Esther

I think Lifeline is so great I cannot describe it. I appreciate being able to have so nice a service. May I keep calling to say I am alright.

Jones, Mrs. Betty

Appreciates the service of Lifeline. Enjoys talking to us.

Jones, Mrs. Mary

Lifeline is wonderful. Happy to know that someone cares for the elderly.

Keifer, Mrs. Ruth

Lifeline is a life saver. Nice to feel someone cares for her. Cannot praise it enough.

Kidd, Mrs. Alma

Likes the service very much. Keeps her children from worrying about her. She sleeps better now and enjoys talking to us.

Lindsey

In Hospital

Lockett, Mrs. Grace

Wonderful to know that someone cares enough for old people to look after them.

Loy, Mrs. Charlotte

Lives alone. The lady living alone upstairs was dead for three days before anyone knew she was dead. Good to know someone cares for the elderly. Good for humanity. Hope Lifeline never ends.

Lusher, Mrs. Vesta

Thinks Lifeline is wonderful. It has been a great help to her. She feels much safer now.

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Mercer, Mrs. Flora

Lifeline has been the best thing in her life. Police are wonderful to help her.

Martin, A.C.

Wants to keep using Lifeline. Service has been a great help to him.

Morrison, Mrs. C. L.

Diabetic. Lives alone, high blood pressure. Lifeline could save her life she says. A wonderful service.

Matney, Mrs. Minnie

Lifeline is wonderful and of great importance to the elderly. We never know what may happen to us. Lifeline could save our life.

Neal, Mrs. Flora

Cannot describe how I feel about Lifeline, it is so wonderful. You are doing a great service for old people.

Noble, Mrs. Gestel

I am relieved to know you are there with Lifeline and that I can depend on it when I need it.

Noel, Mrs. Louise

I love Lifeline and will love it more when I get used to calling. Keep up the good work.

Prince, Mrs. Clara

Cannot praise Lifeline enough. I tell everyone how wonderful it is. I feel much better to know I can depend on it.

Reynolds, Mamie

I think Lifeline is wonderful to have. We have needed something like it for many years. Older people have been mercifully neglected.

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Rutherford, Minnie

I feel more secure now than ever before. I am not afraid now that I know Lifeline is as near to me as my telephone.

Saunders, Mrs. Sadie

Lifeline is a wonderful service to have. It is a great relief to know someone is concerned about us.

Simpkins, Mrs. Eva

Wonderful - I wish I could always have Lifeline to look out for me.

Snyder, Mr. Earl

I love Lifeline and all of you. I enjoy talking to all of you. I don't think I could do without Lifeline.

Spencer, Mrs. Martha

Nicest thing that has ever happened to her. Lifeline is wonderful.

Stevenson, Mr. Paul

I like Lifeline. It is nice to be able to call each morning to say I am well and getting along nicely. I know it is good for me.

Taylor, Mrs. Audry

I am thankful for Lifeline. It is no bother to me. I love to talk to someone. I feel much safer now.

Taylor, Virginia Della

I am all alone. I love Lifeline. I cannot depend on neighbors. I am sure with Lifeline I can get help when I need help.

Tomblin, Lena

With Lifeline my daughters do not worry about me now. When are we going to get together again.

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Thompson, Mary

Marvelous. I can rest easy now and sleep well. I love Lifeline.

Thompson, Rhoda

I think Lifeline is wonderful. I call everyday. I love to know someone cares.

Thornhill, Esther

The best thing that has happened to us. I love Lifeline and wish we had some way of getting together.

Thornton, Eddie

Lifeline is the best that has happened to us yet. I love Lifeline and depend on it. I wish we could get more help when we can't do for ourselves.

Walker, Mrs. Myrtis

I am thankful for the use of Lifeline. I am happy to know someone cares for us and will help the old people when they need help. I love to talk with someone.

Werner, Mrs. Elizabeth Josephine

I think Lifeline is great. It keeps human beings in touch. I don't know why this was not thought of by someone a long time ago. Keep up the good work.

Wheatley, Mrs. Goldie

Lifeline is the best thing that has ever happened for the elderly. I enjoy calling in every morning to let someone know I am alright. Keep up the good work.

White, Lydia

I tell everybody how wonderful Lifeline is and the good it can for old people. I could not live without it.

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Woodson, Mrs. Hielda

I am tickled to death to have Lifeline. I want to tell everyone how wonderful and great it is. I praise God for it. I pray for God to bless you all and the Police also. Hope I will never have to be without their protection and care again.

Woolum, Mary

Lifeline is a great program for the elderly and handicapped people. I love Lifeline and I am thankful for it. I hope you keep up the good work.

Boling, Sadie

Lifeline is the best program going for us. Wonderful for old people to call each morning and say I am well and alright this morning. You just don't know how much we appreciate this honor.

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