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Juvenile Justice. A Survey of
Community Services in Scott and
Rock Island Counties

Bi-State Metropolitan Planning Commission, Rock Island, Ill

NCJRS

AUG 16 1975

ACQUISITIONS

Prepared for

Department of Housing and Urban Development, Washington, D.C

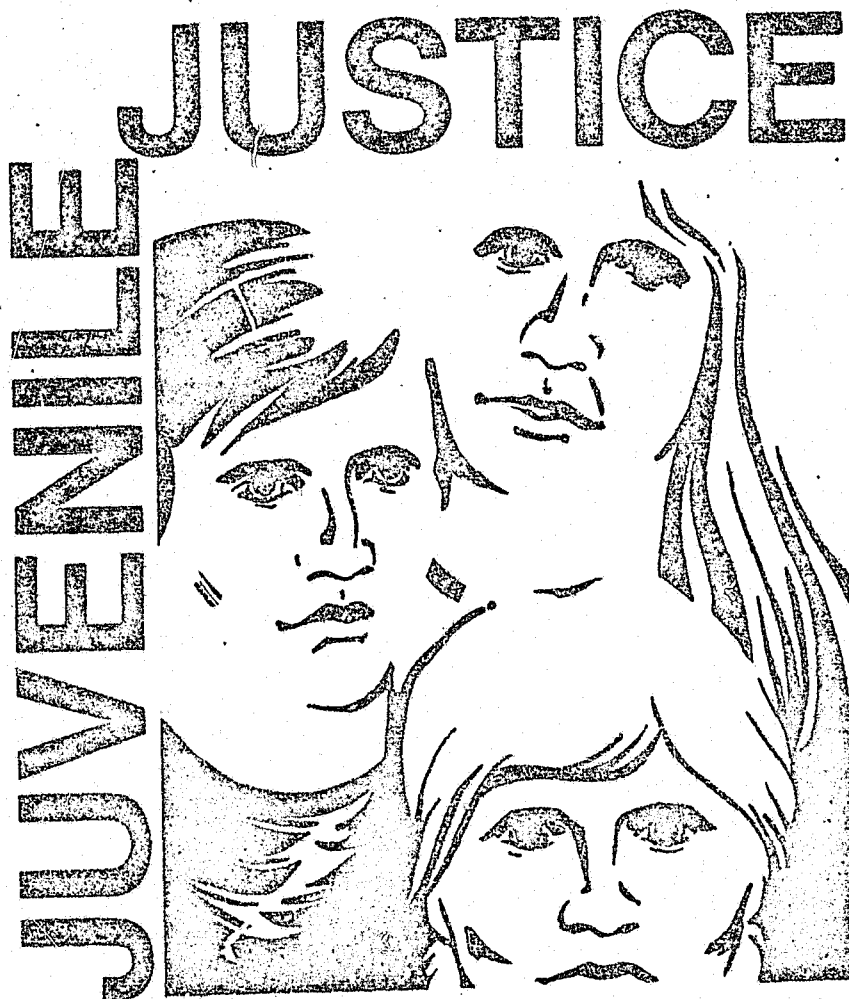
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JUVENILE JUSTICE



A SURVEY OF COMMUNITY SERVICES

SCOTT COUNTY IOWA AND
ROCK ISLAND COUNTY ILLINOIS

REPRODUCED BY
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JUVENILE JUSTICE
A SURVEY OF COMMUNITY SERVICES
IN SCOTT AND ROCK ISLAND COUNTIES

Prepared by
BI-STATE METROPOLITAN PLANNING COMMISSION
ROCK ISLAND, ILLINOIS

In Cooperation With
EASTERN IOWA CRIME COMMISSION
DAVENPORT, IOWA

July, 1975

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ABSTRACT

TITLE: Juvenile Justice - A Survey of Community Services in Scott and Rock Island Counties

AUTHOR: Bi-State Metropolitan Planning Commission

DATE: July, 1975

SUBJECT: The Juvenile Justice - A Survey of Community Services in Scott and Rock Island Counties report is a compilation of interviews conducted with contact persons of 42 different agencies.

PLANNING/SPONSORING AGENCY: Bi-State Metropolitan Planning Commission in cooperation with the Eastern Iowa Crime Commission.

PROJECT NUMBER: HUD - P.1026
Illinois Law Enforcement Commission #1402

NUMBER OF PAGES: 251

SUMMARY: This report contains inventories of 42 different social service oriented agencies providing direct services to juveniles.

Each of the inventories lists information on Agency Purpose and Description, Board Composition and Function, Agency Flow Chart, Funding Sources, Amounts and Expenditures, Staff Composition, Agency Programs and Descriptions, Clientele Statistics, Volunteer Statistics, Referrals, Short and Long Range priorities, gaps in the Agency and bi-state services and other pertinent information.

The purpose of this information is to provide a data base for assessing the types of services available for juveniles (ages 10 to 18 years approximately) living in the Quad-Cities area.

Bi-State
Metropolitan
Planning
Commission



1504 THIRD AVENUE • ROCK ISLAND, ILLINOIS 61201 • 309/788-6338

July, 1975

Bi-State Metropolitan Planning Commission
Mr. Robert Duax, Chairman

Dear Commissioners:

Since 1970 the Bi-State Metropolitan Planning Commission Criminal Justice staff, as well as many other persons and agencies, have been involved in planning and implementing a comprehensive Juvenile Justice System in the bi-state metropolitan area. In September, 1974, in an attempt to provide local elected officials, agency personnel and interested citizens a total view of the youth agencies that compose the Juvenile Justice System in the two counties, the Bi-State Criminal Justice staff in cooperation with the Eastern Iowa Crime Commission staff embarked upon a study. Juvenile Justice - A Survey of Community Services is the result of the study of 42 different youth serving agencies in the Scott and Rock Island County area.

The survey includes a detailed look at the Agency, its Purpose, Board Composition and Function, Agency Flow Chart, Funding Sources including Amounts and Expenditures, Program Description, Location and Hours, Staff Composition, Clientele Statistics, and Short and Long Range Goals. This information was obtained through a personal interview with the agency director or a contact person within the agency using a data collection form. The data collection form utilized the systems concept originally developed by the Community Services Planning and Management Division of the Bi-State Metropolitan Planning Commission, and provides a complete view of an agency.

Juvenile Justice - A Survey of Community Services is intended to aid elected officials, youth serving agencies and interested citizens. The information presented can be used as a tool in the process of identifying and filling gaps, avoiding duplication and fostering coordination among the components of the Juvenile Justice System. (The reader is urged to keep in mind that a number of the agencies surveyed do not serve only the juvenile population and that many of the individual surveys reflect the total agency operation).

Sincerely,

F. GLEN ERICKSON
Executive Director

DT:bd

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AGENCY Anchorage House

Contact Person: Ed Stoessel
216 East 15th Street
Davenport, Iowa

A. Agency Description

The Anchorage House, located at 216 E. 15th Street, Davenport, Iowa, began in March, 1974. The Anchorage House physical facility is an average size house in a residential area of Davenport. It is indistinct from other homes in the area and has a capacity to house eight boys. This type of living arrangement provides real-life experiences in a community setting and promotes the successful integration of the adolescent into the community.

The Anchorage House is a group home for adolescent boys between the ages of 12-17, that deals with delinquent youth (and pre-delinquent). All boys are wards of the state and have been adjudicated by the court, either delinquent or dependent neglected.

The following adolescents would not be accepted into the program.

1. Those who have demonstrated a well-established delinquency pattern and need to be protected from themselves and others.
2. Those who are psychotic or near psychotic.
3. Those who are mentally retarded to such a degree that they can be better served in a facility for the mentally retarded.
4. Those youths who act out in a physically aggressive manner to such an extent that they need a closed setting with intensive security or supervision.

B. Agency Purpose

Anchorage House Group Home serves a population of eight boys (adolescent) from twelve to seventeen years of age. There are young boys who for a variety of reasons are unable to live in either their own home or in a foster home. It is required that all boys in the home be involved in some type of formal education experience. Three main alternatives are available for education; the regular public schools, a special drop in school, operated and accredited by the public school system; or the school for chronic-disruptive children at what was the Iowa Annie Wittenmeyer Home.

While it is not possible to describe the "typical" child, the children admitted generally display many of the following characteristics,

1. 1-5 years below grade level.
2. Failure to adjust to the public school.
3. Chronic-disruptive behavior.
4. Family backgrounds chaotic and undisciplined.
5. Poor impulse control.
6. Poor social skills.
7. Low self-concept.
8. Some police contact.
9. Low levels of insight into their behavior.

The group home treatment program is designed to help a child overcome these debilitating deficits.

C. Board Composition Board of Family & Children Services

D. Board Function Advisory; Public relations with the community.

E. Agency Flow Chart

Board of Directors

Purchase of Services
Dept. of Social Service

Executive Director
Family & Child Services (Ken Boyd)

Director of
Professional Services (Larry Harris)

ANCHORAGE HOUSE
(Group Home)
(Also see short range
goals)
COORDINATOR
Ed Stoessel

RESIDENTIAL TREATMENT
Quad City Childrens
Center
COORDINATOR
Tom Wilson

FOSTER CARE
(Responsible for
all foster care)
COORDINATOR
Paula Norton

FAMILY COUNSELING
COORDINATOR
John Wirtz

F. Funding Sources and Amount

100% - reimbursement for purchase of services from the state and county
Department of Social Services.

G. Funding Expenditures

The information on funding expenditures is not available by categories.

H. Agency Programs & Descriptions (this includes all programs whether paid or
voluntary personnel participate)

Treatment Program: Paid by State and County Department of Social Service,
through the purchase of service to have the children
housed in the group home.

The Treatment Program at Anchorage House is comprised of numerous elements.
The major aspects of the Treatment Program will be briefly described below:

A limited self-government system whereby the residents participate in
decision-making, regarding house rules, group activities, household furnishings
and other appropriate areas.

Use of systematic reinforcement techniques to help the children function more
successfully. This involves the arrangement of privileges (television, outside
pool, walks, trips, movies, etc.) so as to encourage appropriate behavior.
Behavior contracts which are agreed to and signed by staff and child are a
useful tool.

H. Agency Programs & Descriptions (continued)

Relationships with staff are an important aspect of the Treatment Program. Staff not only serve as adult models, but are involved in direct counseling with the residents, and are instrumental in creating a warm, friendly, and caring atmosphere for healthy development.

Integration into the community involves aiding a youth to successfully find employment, helping him become a good neighbor, teaching him necessary life skills such as shopping and banking, and encouraging his involvement in community recreation programs. The emphasis is on promoting the youth to be involved in the community in socially acceptable and socially rewarding ways.

Providing support to the school system through open communication with the school and by providing praise and reinforcement to the residents for appropriate school performance.

The desired outcome of placement in the group home is to either integrate a child back into a family environment or prepare him for independent living. If reintegration with the family is the goal, then the workers will become involved with the family, provide information to help insure successful placement, and assist in the systematic return of the child to the home. When independent living is the goal, the various skills necessary for this will be learned and tested out by the child prior to his placement in independent living.

Program(s) location if other than agency Not applicable

Program Hours 24 Hours Per Day

I. Composition of Staff in Juvenile Related Programs

The Anchorage House has an intensive staffing pattern which provides the flexibility to deal with more disruptive children and also allows for a higher degree of individualization and a more therapeutic environment. Following is a breakdown of the composition of the staff:

GROUP HOME COORDINATOR: The coordinator administers and supervises all group home operations of the family and children's service. Is responsible for the overall operation of the group home.

GROUP HOME SUPERVISOR: The supervisor is responsible for the day to day operation of the home including supervision of the staff and overseeing the implementation of the milieu program in the home. This person also functions as a child care worker.

CHILD CARE WORKERS: The Child Care Workers are hired to work eight hour shifts, five days per week in the home. Under this staffing pattern, two people are on duty at all times during the day and evenings, with one person on duty during the night. These workers generally have a B.A. degree and some experience in a related field. By design, at least one child care worker will be certified as a teacher and to relate to the public schools. Child care workers are involved in the following areas:

I. Composition of Staff in Juvenile Related Programs (continued)

1. Cultivating a meaningful relationship with each resident.
2. Provide counseling to the resident and his family when appropriate.
3. Provide a positive adult model.
4. Handle rule infractions when they occur.
5. Have constant knowledge of resident's whereabouts.
6. Sees that household maintenance is performed and that each resident is adequately clothed and fed.

Additionally there are two Night Child Care Workers; one full time and one part time. There are also two secretaries, but are part of the entire Family and Children's service staff.

J. Clientele

How many people entered the Agency as new clientele?

Since the beginning of the program in March, 1974 there have been 9.

How many as returned clientele? None

How many clientele discontinued services? Two

How effective does the Agency think the Programs are in meeting the needs of the clientele?

For rehabilitation, extremely effective. Since the implementation of the home, four children are entered in the public schools and one is nearly ready to go back to his family and community.

How would the clientele being served be described (race, sex, age, income)?

One black and eight white; Average age is 14; Income, average is at poverty level, the majority of the parents are on ADC.

K. Number of minorities in the Agency as staff

One Mexican Child Care Worker; One Hawaiian Night Child Care Worker.

L. Composition of Staff

Professional Salaried Personnel	<u>9</u>
Other Salaried Personnel	<u>1</u>
Volunteers (Active)	<u>N/A</u>
(Inactive)	<u>N/A</u>
Other	<u>N/A</u>
Masters Degree Level	<u>1</u>
College Degree Level	<u>6</u>

Q. Referrals (continued)

To where does the Agency make referrals?

This agency does not make referrals, but makes recommendations to the individual county social service child worker. (The department of Social Service, either county or state provides a child worker for each child. The progress of the child is continually monitored by the child care worker. When a further referral is needed it is accomplished by the child worker.)

R. How does the client find out about the Agency in addition to the above?
Not Applicable

S. Consultants

Are paid consultants used? YES Non-paid consultants? NO

From What Agencies?

Employees of the Scott County Mental Health Center (consultants do this on a private basis)-

T. Other methods of interagency cooperation

Continuous liaison with other agencies as necessary.

U. What are the problem areas of clients

1. Family
2. Adjustment to the public school system.
3. Delinquency problem in the community.
4. Problems with social interaction with peers and adults.

V. What is the geographic service area?

Eastern Iowa: Maximum radius, 75 miles from Davenport.

W. Priorities

What are the Agency's short range goals and priorities?

Clinton County Group Home for boys - 8 boy capacity
Davenport Girls Group Home - 8 girl capacity

Long Range (ten years)?

Unknown

X. What gaps do the agency perceive in services?

None. This is a full service non-supported or supporting agency.

Y. What gaps do the Agency view in overall services in the bi-state area?

A desperate need for a short term juvenile detention care center for arrestees and runaways.

Z. Additional notes:

None. See Family & Children's Service sheet.

AGENCY: Birthright

Contact Person: Mona Wolbers

Birthright
2417 Avalon Drive
Bettendorf, IA 52722

A. Agency Description

Birthright was started in October, 1971, as a non-profit, non-denominational organization staffed by volunteers. The agency gives non-judgemental concern, sympathy and support to any pregnant woman. It also tries to give alternatives other than abortion.

There are currently 40 members in the Davenport Chapter of Birthright and 8 such chapters in the State of Iowa.

B. Agency Purpose

The purpose of Birthright is to establish a crisis center where any woman or girl distressed with pregnancy can find help. Contact is usually made by telephone. All telephone conversations are strictly confidential.

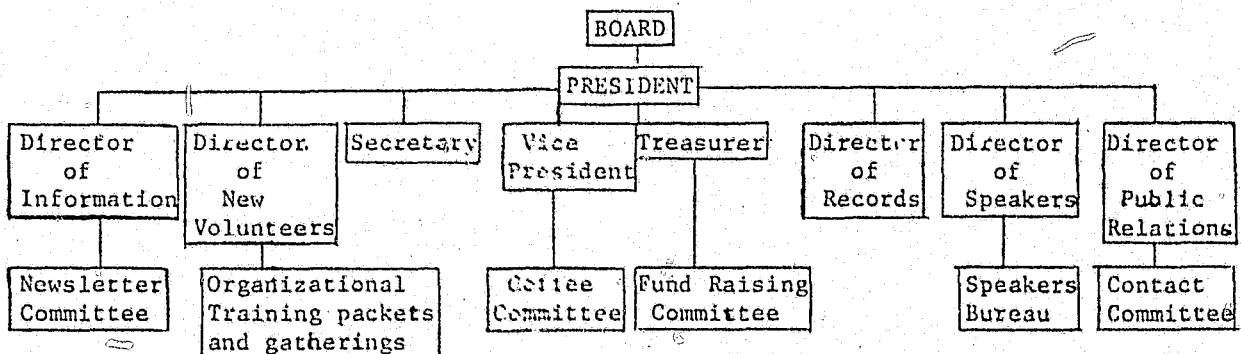
C. Board Composition

Mona Wolbers
Barb Marchant
Terry Wilkens
Charlene Merrett
Jackie Sottos
Joanne Laurest
Christine Janning
Pastor Robert Shroeder
Jeanne Buckley

D. Board Function

The board functions as a policy making and advisory Board. It is becoming more of a policy making board than advisory. The nine member Board is also the staff of Birthright.

E. Agency Flow Chart



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F. Funding Sources and Amount

Personal Contributions

G. Funding Expenditures

Salaries	<u>1974</u> <u>0</u>
Related Benefits	<u>0</u>
Rent	<u>0</u>
Utilities, ans. service	<u>\$350.00</u>
Conferences	<u>40.00</u>
Office Supplies and Equip.	<u>25.00</u>
Travel	<u>0</u>
Food	<u>0</u>
Other (specify)	
Newsletter	<u>400.00</u>
Advertising	<u>20.00</u>

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

1. Telephone Service
2. Preventive education
3. direct service

Telephone Service - sympathetic listeners trying to give support and trying to be a friend.

Preventive Education - educating the community about Birthright and its activities

Direct Service - aid in seeking homes, financial aid, and any other service that may be related to the problems of pregnancy.

Program (s) Location if other than Agency

The program operates out of each member's home.

Program hours

The volunteer worker is either on a 12 hour or 24 hour call.

I. Composition of Staff in Juvenile Related Programs

All the staff are volunteers.

They average about 2 hours a day working with Birthright.

The volunteers rotate taking calls by the week.

J. Clientele

How many people entered the Program as new clientele?

Average about 20 calls a month.

How many as returned clientele?

This information is not known because most of the people are never seen by the volunteers.

How many left the Program? Not available

How effective does the Agency think the Programs are in meeting the needs of the clientele?

The agency feels it could be more effective if there were improved communication skills, a drop-in office was available, a library was established with books about proper nutrition and proper care during pregnancy and if they were able to get a pregnancy test immediately.

How would the clientele being served be described (Race, Sex, Age, Income)

This information is not readily available because most persons are not seen by the volunteers. It is known that the majority of calls come from high school age girls.

K. Number of Minorities in the Agency as Staff

0

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>0</u>
Other Salaried Personnel	<u>0</u>
Volunteers	
Taking Calls	<u>20</u>
Not Taking Calls	<u>10</u>
Training	<u>20</u>
Other	<u>0</u>
Masters Degree Level	<u>1</u>
College Degree Level	<u>20</u>
Some College	<u> </u>
High School Degree	<u>all</u>
No High School Degree	<u> </u>

WHAT PERCENT ARE:

White 100%
Black _____
Mexican _____
Other _____

M. Does the Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? no

O. Is In-Service Training provided? yes
What is involved (hours, type, etc.)

2 or 3 sessions - approximately 6 hours
Training includes speakers and slides. The volunteer must know how to present slides and what they are all about.
Training sessions may last up to 3 months until a person feels confident in talking on the phone.

P. Volunteers

What are the functions of volunteers?

All staff persons are volunteers.

What training do volunteers receive?

Same as staff

Q. Referrals

From where does the Agency receive referrals?

Self
Family & Children Services
Social Services
Police

To where does the Agency make referrals?

Depending upon the situation referrals may be made to any agency available

R. How does the client find out about the Agency in addition to the above?

Newspaper ads
pamphlets
posters
schools & counselors
By- word-of-mouth

S. Consultants

Are paid consultants used? yes Non-paid consultants? yes

From what Agencies?

Family & Children Services Maternal Health Center
Lawyers

T. Other methods of interagency cooperation:

Meet and work with the following agencies:

- | | |
|--|---------------------------|
| 1. Family & Children Services | 6. Kelly Girls |
| 2. Maternal Health Center | 7. Iowa Employment Agency |
| 3. Dept. of Social Services (Iowa) | 8. Parents w/out Parents |
| 4. Scott County Dept. of Social Services | 9. Medical Laboratory |
| 5. Voluntary Action Center | |

U. What are the problem areas of clients?

Problems of pregnancy

1. financial
2. poor communication with parents
3. drugs
4. unmarried or divorced

V. What is the geographic service area?

Scott County

W. Priorities

What are the Agency's short range goals & priorities?

1. more cooperation with agencies
2. being able to talk in schools without the subject being controversial

Long Range? (ten years)

1. building to establish a drop-in center
2. establish a home for pregnant girls

X. What gaps do the agency perceive in services?

Not being able to get more people involved

Y. What gaps do the Agency view in overall services in Bi-State Area?

Not being able to get into the schools

Z. Additional Notes: None

AGENCY: Central & Western Neighborhood Development Corporation

Contact Person: Rachel Sierra

Central & Western Neighborhood Corporation
618 - W. 8th Street
Davenport, IA 52801

A. Agency Description

Central & Western Neighborhood Development Corporation is located at 618 West 8th Street, Davenport, IA.

The agency began its operation in 1972. It was originally housed at Trinity Episcopal Church on 12th Street between Brady and Main Streets. The agency was located at the church until July of 1973 at which time they moved to the agency's present location.

In November of 1974, Steve Schulte resigned as director of the agency and Rachel Sierra became C&W's director.

B. Agency Purpose

The purpose of Central & Western is to provide inner city residents with the possibility to come together to study inner city problems, to plan for action and to carry out such action to effect social change.

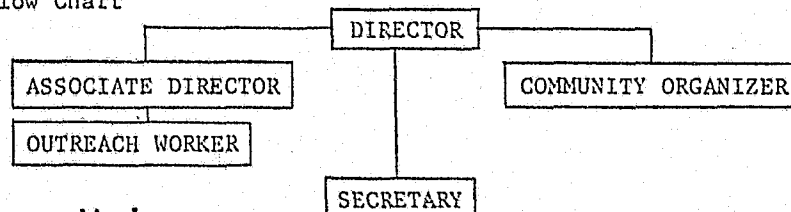
C. Board Composition

Ruby Anderson	Sister Joann Moore
Michelle Bogan	Elsie Nelson
Julia Burrage	Marion Norwood
Sharon DuFault	Dr. Robert Olson
Jill Eastin	Al Olvera
Jack Fisher	Pat Powers
Jim Hamill	Nick Reyes
Suzy Hartung	Rick Roberts
Barbara Holcum	Bob Rogers
Neil Jackson	Dave Shortall
Bernice Jones	Rev. John Smith
Lucy Jones	Mary Smith
Dr. Joseph McCaffrey	Ruth Smith
Keith Meyer	Ira Tinsley
Patricia Williams	Kim Wilson

D. How do you see your Board functioning?

The C & W is a policy making board. The neighborhood residents elect 12 members to the board yearly.

E. Agency Flow Chart



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F. Funding Sources and Amount

Totally funded by United Way \$47,271.17
Periodically the agency receives cash donations from churches

G. Funding Expenditures	<u>June 30, 1974</u>
Salaries	<u>\$32,749.78</u>
Related Benefits	<u>882.92</u>
Rent	<u>1,733.72</u>
Utilities, etc.	<u>785.11</u>
Conferences	<u>457.10</u>
Office Supplies and Equipment	<u>852.02</u>
Travel	<u>*1,840.67</u>
Food	<u>61.27</u>
Other	<u>7,907.58</u>

* \$1,500 of the travel allocation went to Friendly House who provided a bus when C & W needed it.

H. Agency Programs & Descriptions

1. Outreach

- a. Direct Service - assistance in rental, medical, personal emergency, employment, and food problems. Includes many interagency referral food co-op visits and food stamp delivery to shut-ins.
- b. Dental Program - free dental work offered to low-income youth monthly, coordinated with other inner city agencies and school nurse. Includes emergency and preventative care visits.
- c. Free breakfast - Hot meal six mornings per week at the agency. The cook is paid for by Iowa East Central Train.
- d. Recreational activities - organized youth activities at Center; trips, summer activities, and Y classes (gymnastics, swimming, basketball, ballet.) Includes camping.

2. Neighborhood Development

- a. Housing - Housing rehabilitation (in conjunction with T.R.A.I.N. and the City); Tenant complaints, relocation referrals, advocating expansion in city housing programs
- b. Police/Court Community Relations - Referral to attorneys; court-procedure monitoring; working with neighbors to improve police/community relations
- c. Newspaper - Bi-monthly publication of news and opinions affecting agency constituents
- d. Neighborhood Forum - (as needed) seeking feedback for community perspectives on issues and problems and translating this feedback into action.

3. Special Educational Opportunities

- a. Neighborhood Educational Development Program - Operated under the Adult High School program of the Davenport Schools. High school credit and GED preparation for those out of regular high school programs. Includes instruction in communication skills, social studies, math, human behavior.
- b. Tutoring - For elementary through high school aged children. Assisted by volunteers, this program runs Monday and Wednesday evenings.
- c. Lunch program - Lunch provided for NED students, through T.R.A.I.N.s program Community Foods Cooking class.
- d. Junior High awareness classes - classes held at J.B. Young Junior High with ten students, to focus on problems of Chicano students.
- e. Tutoring for Spanish-speaking students - classes three times a week to tutor Junior High Students.
- f. Student Affairs - (as needed) Counseling referral, and advocacy for students - over and above help to be offered by parents, counselors, school counselors, school personnel. Involves drop-outs, academic problems, legal problems, violations of student rights.
- g. GYOP placement - Placement and counseling at C & W for 5-10 teenagers

Program (s) Location if other than Agency

(refer to Program Description for location)

Program Hours

1. Outreach

- a. Direct Service - 8:00 - 5:00
- b. Dental Program - one Saturday/month, 7:30 a.m. - 12:00 noon
- c. Free Breakfast - 7:15 a.m. - 8:00 a.m.

2. Neighborhood Development

- a. Housing - 8:00 - 5:00
- b. Police/Court Community Relations - 8:00 - 5:00
- c. Newspapers - N/A
- d. Neighborhood Forum - as needed

3. Special Educational Opportunities

- a. Neighborhood Educational Development Program - 9:00 a.m. - 1:00 p.m.
- b. Tutoring - Monday and Wednesday - 6:30 - 8:30 p.m.
- c. Lunch Program - 11:30 - 12:00
- d. Junior High Awareness classes - Wednesday 12:05 - 12:55
- e. Student Affairs - as needed
- f. GYOP Placement - 2:00 - 4:00 p.m.

I. Composition of Staff in Juvenile Related Programs

three-fourths time of one 30-hour worker
one-half time of one 30-hour worker
one-half time of one 30-hour worker

J. Clientele

How many people entered the Agency as new clientele?

Outreach contacts - approximately 4,500

How many as returned clientele? N/A

How many clientele discontinued services? N/A

How effective does the Agency think the Program is in meeting the needs of of the clientele?

The agency feels there is a definite lack of staff to achieve long range goals. The agency is generally effective in providing emergency assistance in the direct service component.

How would the clientele being served be described (Race, Sex, Age, Income)

The majority of clients are of ethnic minorities.

All clients are of lower incomes

All ages are served and there is an equal distribution of the sexes

K. Number of Minorities in the Agency as staff?

One Chicano

One Black

L. Composition of Staff

1974

Professional Salaried Personnel

4

Other Salaried Personnel

1

Volunteers (Active
(Inactive)

15

0

Other

0

Masters Degree Level

1

College Degree Level

2

Some College

1

High School Degree

1

No High School Degree

0

WHAT PERCENT ARE:

White

60%

Black

20%

Mexican

20%

Other

0

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? yes, but not within C & W's budget

O. Is In-Service Training provided? no
What is involved (hours, type, etc.)

P. Volunteers

What are the functions of volunteers?

Eight volunteers helped weekly in the tutoring program
Seven volunteers helped in the pre-school during the summer

What training do volunteers receive?

None - volunteers are all college students

Q. Referrals

From where does the Agency receive referrals

Department of Social Services	Eastside
Schools	Friendly House
Extension Service	VNA
Self-referrals	County General Relief

To where does the Agency make referrals?

Department of Social Services	Maternal Health
Extension Services	Mercy Hospital emergency
Eastside	Legal Aid
Friendly House	Commission on Youth
VNA	Salvation Army
County General Relief	
Schools	

R. How does the client find out about the Agency in addition to the above?

Leaflets distributed in the core area
Neighborhood meetings

S. Consultants

Are paid consultants used? no Non-paid consultants? yes

From what Agencies?

Iowa City Law School
Children's Defense Fund - Washington D.C.

T. Other methods of interagency cooperation - group meetings

U. What are the problem areas of clients?

Housing, medical, schools, courts, food, clothing

V. What is the geographic service area?

East - West boundaries: Brady & Division
North - South boundaries: Locust & the River

W. Priorities

What are the Agency's short range goals & priorities? N/A

Long Range? (Ten Years)

1. Establishing health clinic for inner-city residents
2. Establishing tenant's rights organization
3. Increasing educational opportunities
4. Increasing the number of low-income housing units

X. What gaps do the agency perceive in services?

The agency needs to get into more effective community organization
The agency also needs more staff

Y. What gaps do the Agency view in overall services in Bi-State Area?

A closer coordination between agencies is needed to prevent duplication and to provide for a more effective delivery of services.

Z. Additional Notes: None

AGENCY: Community Mental Health Center of Scott County

Contact Person: Vera V. French, M.D.

Community Mental Health Center
1441 W. Central Park
Davenport, IA 52801

A. Agency Description

The Community Mental Health Center is a private, not for profit organization incorporated in the State of Iowa with a Board of Directors representative of the community. The Center provides comprehensive mental health services and continuity of care for persons of all ages with mental and emotional disorders. The Center joins with other community agencies and care-givers in developing resources for the mentally and emotionally disturbed and in promoting healthier, more productive and satisfying living within the community.

B. Agency Purpose

The goals of the Community Mental Health Center are to prevent mental and emotional disorders, to treat such disorders when they occur, and to restore mental health.

C. Board Composition

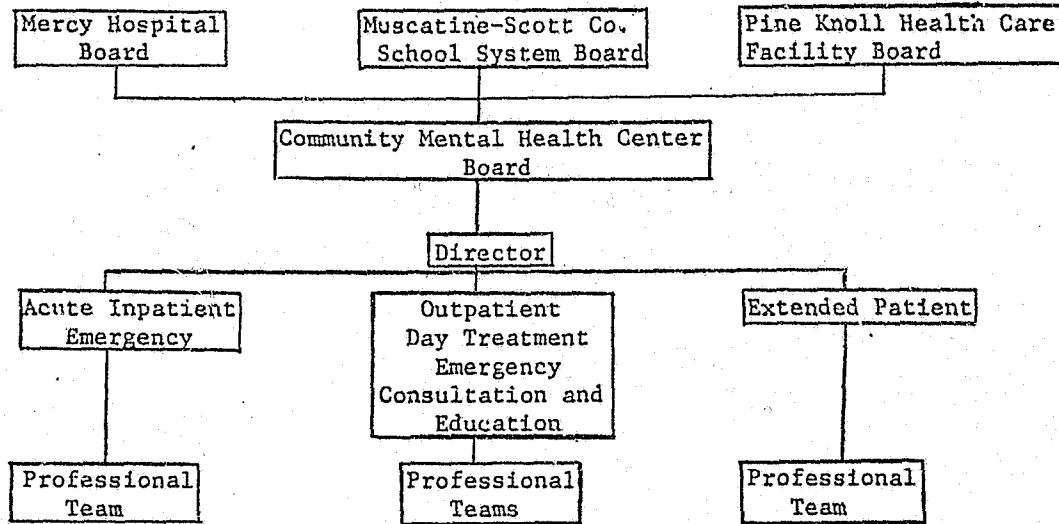
1973-74

Mrs. Philip Adler	Mr. James F. Lischer, Vice-President
Mrs. F.L. Barnard	Mrs. Gifford Mast
Rabbi Robert M. Benjamin	Mr. Melvin McNeal
Miss Dorothea Coleman	Mrs. Melba Peterson
John F. Collins, M.D.	Jerry L. Ready, Ph.D.
Mrs. Robert J. Foley	Mr. Charles Rehling
Miss Lucille Frey	Mrs. James Spaeth
Mrs. Bernard R. Goldman	Mr. Loren W. Stouffer
Mr. Paul A. Hofstad	Mr. A. Evan Stoughton, Treasurer
Mrs. Richard Hoon	Mr. Lawrence M. Subcleff, President
Mr. Paul Ives	Mr. Robert J. Tank
Mr. Arnold Kakert	Mr. Vernon Varce
Mr. Richard Kautz	Richard Whitt, Ph.D.
Joseph Kehoe, M.D.	Mrs. Charles L. Littenmeyer, Secretary
Mr. Mortimer Levy	

D. Board Function

The Board is legally and ethically responsible for the operation of the Center. It has policy making responsibility, general financial responsibility and overall accountability to the community.

E. Agency Flow Chart



F. Funding Sources and Amount

Source	1973-74
Scott County	\$384,515
Federal	120,153
Fees	106,458
United Way	11,383
Other	1,054
TOTAL	\$623,563

G. Funding Expenditures:

	1974
Salaries	\$495,317
Related Benefits	40,920
Rent	
Utilities, etc.	13,270
Conferences	5,130
Office Supplies & Equipment	15,096
Travel	608
Food - Prog. Supplies	3,681
Other (specify)	
Bldg.-Grounds maintenance	28,522
Insurance	4,135
Equipment	2,690
Other	3,858
TOTAL	\$613,227

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

Outpatient Service	Emergency Service
Day Treatment Service	Preschool-Kindergarten Program
Inpatient Service	Consultation-Education Service

1. **Outpatient Service:** The outpatient service is designed to provide a therapeutic program for persons whose relationships within the community are sufficiently intact to enable them to benefit from periodic visits to the Center. The program may be provided on a short-term or extended basis.
2. **Day Treatment Service:** The day treatment service is designed to provide a therapeutic program for persons requiring care in the service setting for a substantial portion of the day or night. The program varies from short-term to extended depending on patient need.
3. **Inpatient Service:** The inpatient service is designed to provide a therapeutic program for persons requiring continuous 24 hour care in the service setting. Short-term inpatient care is provided in affiliation with Mercy Hospital, extended inpatient in affiliation with the Pine Knoll Health Care Facility.
4. **Emergency Service:** The emergency service is designed for persons requiring immediate mental health care and consultation services. It is provided on a 24-hour a day, 7 day a week basis. The program is on a short-term basis but includes a follow-up system. Emergency services are based at the Community Mental Health Center on-week days and at its affiliate, Mercy Hospital, at night, over weekends and on holidays.
5. **Preschool and Kindergarten Program:** This program provides diagnostic, psychoeducational and consultative services for children of preschool and kindergarten age. The Center in affiliation with the Muscatine-Scott County School System offers children who are experiencing emotional difficulties in their home and regular school environments, an educational program in a therapeutic setting with specially trained teachers and clinical staff. Parents are actively involved in their children's program and there is a liaison program with community schools to facilitate the children's transition into regular school.
6. **Consultation-Education Service:** The consultation-education service is designed to assure the development, maintenance and continued improvement of the community's mental health service resources and to assure the existence of an informed citizenry. Consultation activities, case oriented and program oriented, are directed toward assisting staff of other agencies or individuals to improve the mental health aspects of their work with their clients and in strengthening mental health aspects of agency programs. Education activities are focused on the general public in addition to staff of community agencies and are designed to increase understanding of mental disorders and mental health.

Note: Each program is staffed by mental health professionals from the disciplines of psychiatry, psychology, social work and nursing.

Program (s) Location if other than Agency

Acute inpatient service - Mercy Hospital
Extended inpatient service - Pine Knoll Health Care Facility

Program Hours (Outpatient)

8:00 a.m. to 5:30 p.m., Monday, Tuesday, Wednesday, Friday

8:00 a.m. to 10:00 p.m., Thursday

9:00 a.m. to 12:00 p.m., Saturday

I. Composition of Staff in Juvenile Related Programs

Preschool-Kindergarten Program	Children's Outpatient Service	Adolescent Outpatient & Inpatient Services
Teacher*	Social Worker	Nurse
Teacher Associate*	Social Worker	Social Worker
Nurse	Psychologist	Psychologist
Social Worker	Speech & Child Therapist	Child Psychiatrist
Speech & Child Therapist	Child Psychiatrist	8 Volunteers
Child Psychologist	8 Volunteers	
Psychological Consultant		
8 Volunteers		

* Employed by Muscatine-Scott County School System

J. Clientele

How many juveniles entered the Agency as new clientele?

466

How many as returned clientele?

102

How many clientele discontinued services?

500

How effective does the Agency think the Programs are in meeting the needs of the clientele?

Reasonably effective

How would the clientele being served be described (Race, Sex, Age, Income)

1974 statistics are not computed at this time.

K. Number of Minorities in the Agency as staff

3 Professional Staff members
1 Business office staff member

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>28</u>
Other Salaried Personnel	<u>12</u>
Volunteers (Active	<u>50</u>
Inactive	<u>—</u>
Other - M.D.'s & Ph.D's	<u>14</u>
Masters Degree Level	<u>10</u>
College Degree Level	<u>4</u>
Some College	<u>4</u>
High School Degree	<u>8</u>
No High School Degree	<u>0</u>
WHAT PERCENT ARE:	
White	<u>86.7%</u>
Black	<u>0</u>
Mexican	<u>0</u>
Other	<u>13.3%</u>

M. Does Staff attend conferences? Yes, national, state, and district level

N. Are there provisions for paid classes and other schooling? Yes, for conferences and Workshops

O. Is In-Service Training provided? Yes
What is involved (hours, type, etc.)

Monthly professional seminars

P. Volunteers

What are the functions of volunteers?

The Volunteer Organization of the Scott County Community Mental Health Center is designed with various group activities including outreach, receptionist aide, music, Big Brother/Big Sister, Socialization Club, Library, preschool and kindergarten program, Pine Knoll Program, and visual arts.

What training do volunteers receive?

Orientation and training sessions as well as ongoing professional supervision.

Q. Referrals

From where does the Agency receive referrals

Self, family, friend
Physician or medical facility
School System
Social or community agency
Mental health professional or psychiatric facility
Law enforcement agency
Other *

* includes such services as clergy, attorney, employer

To where does the Agency make referrals?

Family & Children's Services	SCARF
Quint-Cities Drug Abuse Council	Friendly House
Visiting Nurse Association	Commission on Aging
Fairmount Preschool	Marquette School
Homemaker Service	Scott County Department of Social Services

R. How does the client find out about the Agency in addition to the above?

Telephone book and newspaper listings
Periodic coverage in the media
Scott County Mental Health Association
Community Mental Health Center Volunteer Organization

S. Consultants

Are paid consultants used? yes Non-paid consultants? yes

From what agencies?

University of Iowa Special Education Department
Iowa Mental Health Authority

T. Other methods of interagency cooperation:

Participation in community planning and development groups

U. What are the problem areas of clients?

Not applicable

V. What is the geographic service area?

Scott County

W. Priorities

What are the Agency's short range goals & priorities?

1. Developing specialized services for the agency in conjunction with local advocacy groups for the elderly.
2. Improving the delivery of mental health services to disadvantaged and rural residents of Scott County.

Long Range? (ten years)

Developing a system of on-going program evaluation in order to determine the most effective methods of prevention, diagnosis and treatment of emotional disorders, utilizing all available resources.

X. What gaps do the Agency perceive in services?

Services to the elderly
Services to the chronically mentally disabled in nursing, custodial and boarding homes

Y. What gaps do the Agency view in overall services in Bi-State Area?

See "X"

Z. Additional Notes:

Most of the information provided is from the booklet, Community Services Related to Spanish Speaking People, dated December, 1973. Additional information was taken from the updated material for the Vocational Rehabilitation Booklet. This information was augmented by the Community Mental Health Center annual reports.

AGENCY Davenport Center for Continuing Education

Director: Dennis Koch
1410 Marquette Street
Davenport, IA

A. Agency Description

The Center for Continuing Education is a function of the Davenport Public School System offering a regular high school program. The Center serves school age people under 21, who have completed 8th grade, who are residents of the school district and who have not been in school at least 30 days. The Center is open on regular school days from 8:00 a.m. to 4:00 p.m.

B. Agency Purpose

The purpose of the program is to provide an opportunity for students not currently enrolled in a regular school program to continue their education and complete a basic high school program.

C. Board Composition

Davenport School Board	Jack Smit	Dr. John Sinning
	Dr. L. J. Twyner	Dr. Gordon Flynn
	Richard VonMaur	Mrs. Betty Dexter
	Dale Paustian	

B. Board Function Not Available

E. Agency Flow Chart None

F. Funding Sources and Amount

Funding sources and funding expenditures does not apply directly to the Center because funds are received and dispensed by the Davenport Community School District. The funds that the school district receives for the Center, however, are from two basic sources: 1) local district funds, and 2) Title I funds. In 1974 there was a 50-50 split between local district and Title I funds. Total funding for 1974 amounted to approximately \$100,000.

G. Funding Expenditures

The administrative office of the Davenport Community School District handles all expenditures.

H. Agency Programs & Descriptions (this includes all programs whether paid or voluntary personnel participate)

Education - a program designed to provide schooling for those students who want an education and who are not presently attending regular school.

Program(s) location if other than agency N/A

Program Hours 8:00 a.m. to 4:00 p.m. Monday - Friday

I. Composition of staff in Juvenile Related Programs

Program Coordinator - 1; Counselor - 1; Course Facilitator - 4;
Teacher Associate - 1; and 1 - Secretary.

J. Clientele

How many people entered the agency as new clientele? 60

How many as returned clientele? 45

How many clientele discontinued services? Not Known

How effective does the Agency think the programs are in meeting the needs of the clientele?

For those people who remain in the program the agency feels that the effectiveness to them is very good.

How would the clientele being served be described (Race, Sex, Age, Income)?

Mexican American - 1%; Blacks - 10%; Whites - 89%;
Average Age - 16-17; 70% Boys; 30% Girls; Income - non-existent

K. Number of minorities in the Agency as staff? None

L. Composition of Staff 1974

Professional Salaried Personnel 7

Other Salaried Personnel 2

Volunteers (Active) _____
(Inactive) _____

Other _____

Masters Degree Level 3

College Degree Level 5

Some College 1

High School Degree _____

No High School Degree _____

WHAT PERCENT ARE:

White 100%

Black _____

Mexican _____

Other _____

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? YES

In-service training is provided by the school district. It consists of approximately four days total a year.

P. Volunteers

What are the functions of volunteers? No volunteers

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals?

Schools, self, parents, courts, social services and Youth Commission.

To where does the Agency make referrals?

10-15% are referred back to the regular school system. Referrals are also made to Maternal Health, Family and Children Services, Mental Health Center and other community social service agencies.

R. How does the client find out about the Agency in addition to the above?

By word-of-mouth.

S. Consultants

Are paid consultants used? YES Non-paid consultants _____

From what Agencies?

Consultants are furnished through the Davenport Community School District. The consultants are from the schools and other social service agencies in the community.

T. Other methods of interagency cooperation:

The Center works in cooperation with Eastside Neighborhood Development Corporation and Central and Western Development Corporation.

U. What are the problem areas of clients?

1. People who want an education but who are not involved in a regular school session.
2. People who need people to care about them.

V. What is the geographic service area?

The geographic service area is that area which encompasses the Davenport Community School District.

W. Priorities

What are the Agency's short range goals and priorities?

1. Expansion of facilities; and
2. Improved delivery of services

Long Range (ten years)?

To make the Center an alternative to other educational programs in effect and not an after-the-fact program.

X. What gaps do the agency perceive in services?

1. not able to serve the numbers;
2. limited curriculum

Y. What gaps do the Agency view in overall services in the bi-state area?

There is a need for an alternative program in the school system in the bi-state area. Also, there needs to be a larger program of this sort.

Z. Additional notes: None

AGENCY Davenport Chamber of Commerce

Contact Person: Loyle Mueller
404 Main Street
Davenport, IA 52801

A. Agency Description

The Davenport Chamber of Commerce has been in existence since 1867. The Chamber is a non-profit organization for the purpose of promoting commercial, agricultural, industrial and civic activities so as to enhance the business climate of the greater Davenport area.

B. Agency Purpose

The purpose of the Chamber is to make better communities in which to live and better communities in which to make a living by:

- 1) encouraging the growth and development of the community;
- 2) helping correct problems and conditions in the community.

C. Board Composition

Eugene Hawkinson	Richard Schmidt
Lee Marts	B. C. O'Brien
Charles Wittenmeyer	Charles Brooke
Jack Bush	Norm Friederichs
Robert Fritzsche	Wayne Gadelmann
Dr. Joseph Kehoe	Willard King
Gene McGreevey	Forest Schavey
Charles Schebler	E. F. Seyfried, Jr.
Dee Springer	Robert Smith
T. I. Stephenson, III	George Vietl
William Webb	Tom L. Williams

Ex-Officio Members: H. Clay Gardner; Evelyn Clarke, Gilbert Franklin;
Alan Jansen; Robert Peppers and L. B. King.

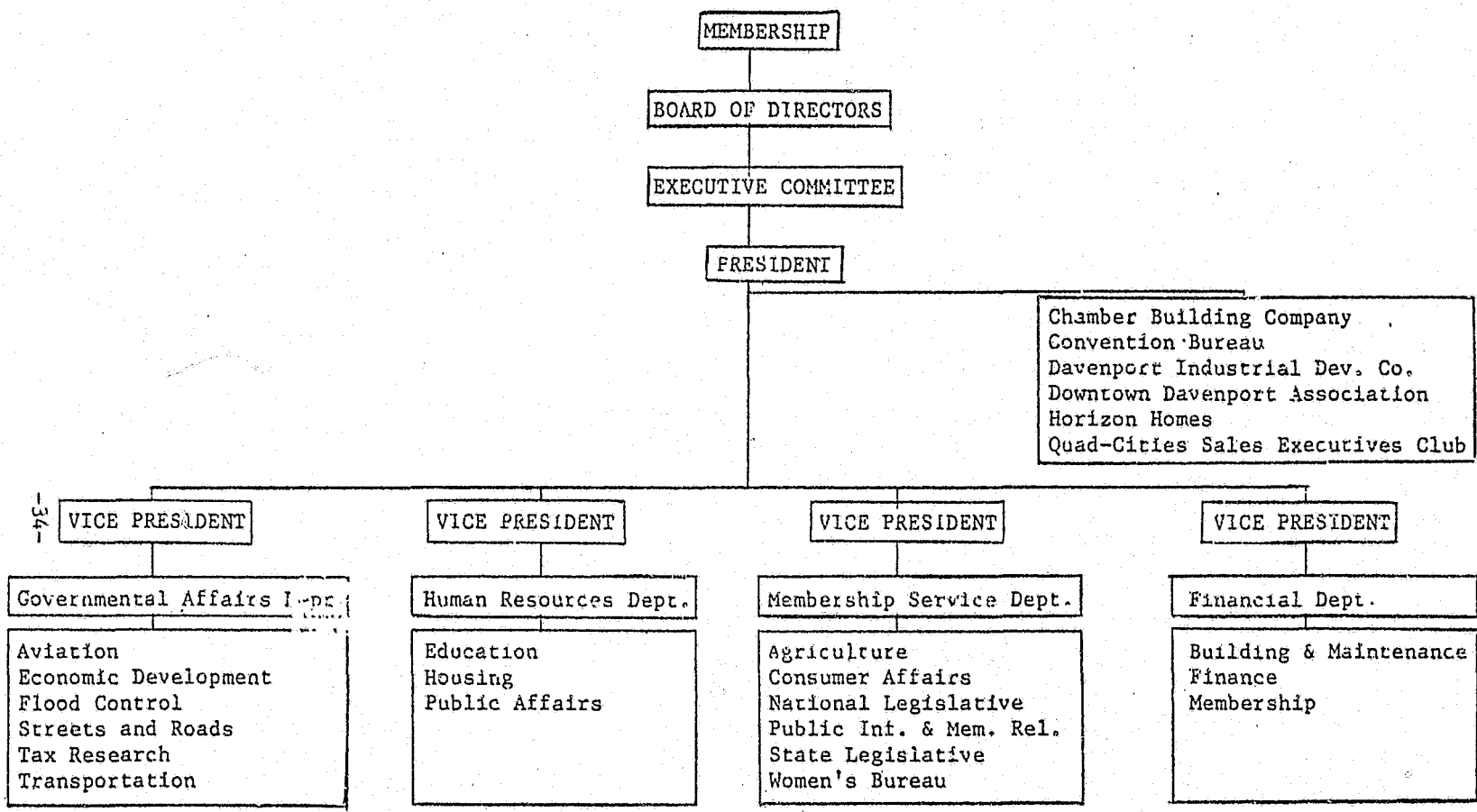
D. Board Function

The Board functions as a policy making board.

E. Agency Flow Chart (see attached sheet)

F. Funding Sources and Amount

The Chamber operates on a budget of about \$100,000 a year - all from volunteer contributions. There has been no actual allocation for the juvenile program.



G. Funding Expenditures This information is not available.

H. Agency Programs & Descriptions (this includes all programs whether paid or voluntary personnel participate)

Agriculture - Promoting the full development of agri-business in the greater Davenport area. Foster good urban-rural relations.

Aviation - Helping provide the community with increased aviation capabilities.

Building and Maintenance - Maintenance of the Chamber building.

Consumer Affairs - Establishing a direct dialogue with consumer groups.

Economic Development - Working to bring in new business and industry and in general working to keep the city growing and healthy.

Education - Working with educators of the community to see that opportunities exist for its citizens to develop their abilities to the fullest potential, for the good of the individual and the good of the community.

Environmental Quality - Promoting the abatement and control of air and water pollution, to maintain purity of these resources of Scott County consistent with the protection of the normal health, general welfare, and physical property of the people; to insure maximum employment and the full industrial development of the area and coordinate efforts to beautify the entire city.

Flood Control - Developing an acceptable flood control program for the City of Davenport.

Housing - Advising, guiding and assisting governmental units in providing better housing for elderly and disadvantaged groups.

Membership - Expanding the membership of the Chamber.

National Legislative - Keeping informed on legislative development in Washington, D.C. and working to stimulate the public interest in legislative matters.

Public Affairs - Working to solve civic problems and improve community conditions.

Public Information and Membership Relations - Developing good public relations with the Chamber members and the public.

State Legislative - Keeping informed of legislative developments in Des Moines and working to stimulate the public interest in legislative matters.

Streets and Roads - Attempting to promote action to resolve serious traffic patterns.

Tax Research (City, County, Schools) - Assisting City, County and schools in securing the greatest degree of service for each tax dollar.

Transportation - Assisting in improving public transportation.

Women's Bureau - Fostering the spirit of cultural and commercial progress among the business and professional women of Davenport.

Program(s) location if other than Agency None

Program Hours 8:30 a.m. to 5:00 p.m. - office hours

I. Composition of Staff in Juvenile Related Programs

Assistant General Manager of Chamber of Commerce; Secretary and 40 Volunteers.

J. Clientele

How many people entered the program as new clientele? 50

How many as returned clientele? 0

J. Clientele (continued)

How many clientele discontinued services?

Over a two year period closed 75 cases.

How effective does the Agency think the Programs are in meeting the needs of the clientele?

The Agency feels that since the Program was tailor-made to meet an unmet need, it is very effective.

How would the clientele being served be described (race, sex, age, income)?

80% Male; 20% Female; between ages of 13-17; race runs according to the racial cross-section of the county.

K. Number of minorities in the Agency as staff? 0

L. Composition of Staff

Professional Salaried Personnel	<u>1</u>
Other Salaried Personnel	<u>1</u>
Volunteers (Active)	<u>25</u>
(Inactive)	<u>15</u>
Other	_____
Masters Degree Level	_____
College Degree Level	<u>1</u>
Some College	<u>1</u>
High School Degree	_____
No High School Degree	_____

WHAT PERCENT ARE:

White	<u>100%</u>
Black	_____
Mexican	_____
Other	_____

M. Does staff attend conferences? NO

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? YES What is involved (Hours, Type, Etc.)

Training is provided by Judge Petrucelli and the Probation office.

P. Volunteers

What are the functions of volunteers?

1. To fulfill legal requirements of probation;
2. To work on a more personal level and try to go beyond that to help solve peoples difficulties.

What training do volunteers receive?

The volunteers receive the same training as staff (which is provided by Judge Petrucelli and the Probation Office). Also the Probation Office has periodic meetings (about once a month) with the volunteers.

Q. Referrals

From where does the Agency receive referrals?

100% of the referrals come from the courts.

To where does the Agency make referrals?

Most referrals must be made by the Judge, therefore, the agency has a limited referral system.

R. How does the client find out about the Agency in addition to the above? N/A

S. Consultants

Are paid consultants used? NO Non-paid consultants? NO

From What Agencies? N/A

T. Other methods of interagency cooperation? None

U. What are the problem areas of clients?

The major problem is an unstable home environment.

V. What is the geographic service area? Scott County, Iowa

W. Priorities

What are the Agency's short range goals & priorities? None

Long Range (ten years)?

The long range goal is to keep the program as an on-going program.

X. What gaps do the agency perceive in services? None

Y. What gaps do the Agency view in overall services in the bi-state area?

The major gap that the Agency perceives in the bi-state area is that there is a need for a volunteer program such as this at the social service agencies.

Z. Additional Notes:

The juvenile program referred to is called the Volunteer Juvenile Probation Program and is a program listed under the Public Affairs Division of the Davenport Chamber of Commerce. The program entails releasing juveniles for probation to community volunteers who in turn work with the youth to see that he follows the rules of his probation. The volunteer also works with the youth to help instill a sense of meaning and direction to the individual.

AGENCY: Davenport Commission on Youth

Contact Person: Laura Lehman

Davenport Commission on Youth
1613 Harrison Street
Davenport, IA 52801

A. Agency Description

The Davenport Commission on Youth was established in February, 1974, through a grant application for LEAA funds through the Iowa Crime Commission.

The Davenport Commission on Youth staff members use problem solving techniques to deal with immediate family problems, crisis situations, school problems, etc. The Commission is not intended to be a long-term counseling service, but after three or four sessions with the young person involved, will try to make appropriate referrals to an already existing social agency in the community, or to its own staff of volunteers. After an appropriate referral has been made, the Commission staff will follow up on the referral to monitor delivery of services.

B. Agency Purpose

Development of a community-based program coordinating and utilizing existing juvenile prevention and corrections resources to provide comprehensive services to the youthful offender or potential trouble child.

C. Board Composition:

John Stonebraker	Betty Hoon
Kay Behn	Rev. John Hynes
Jerry Zillion	Wendy Cloe
Mary Ann Dierickx	Rachel Sierra
Stanley Eisler	Jerry Smith
Ken Freeman	Cathy Wells
Louise Goldman	Sgt. Dick Zoeckler
Larry Harrington	

D. Board Function

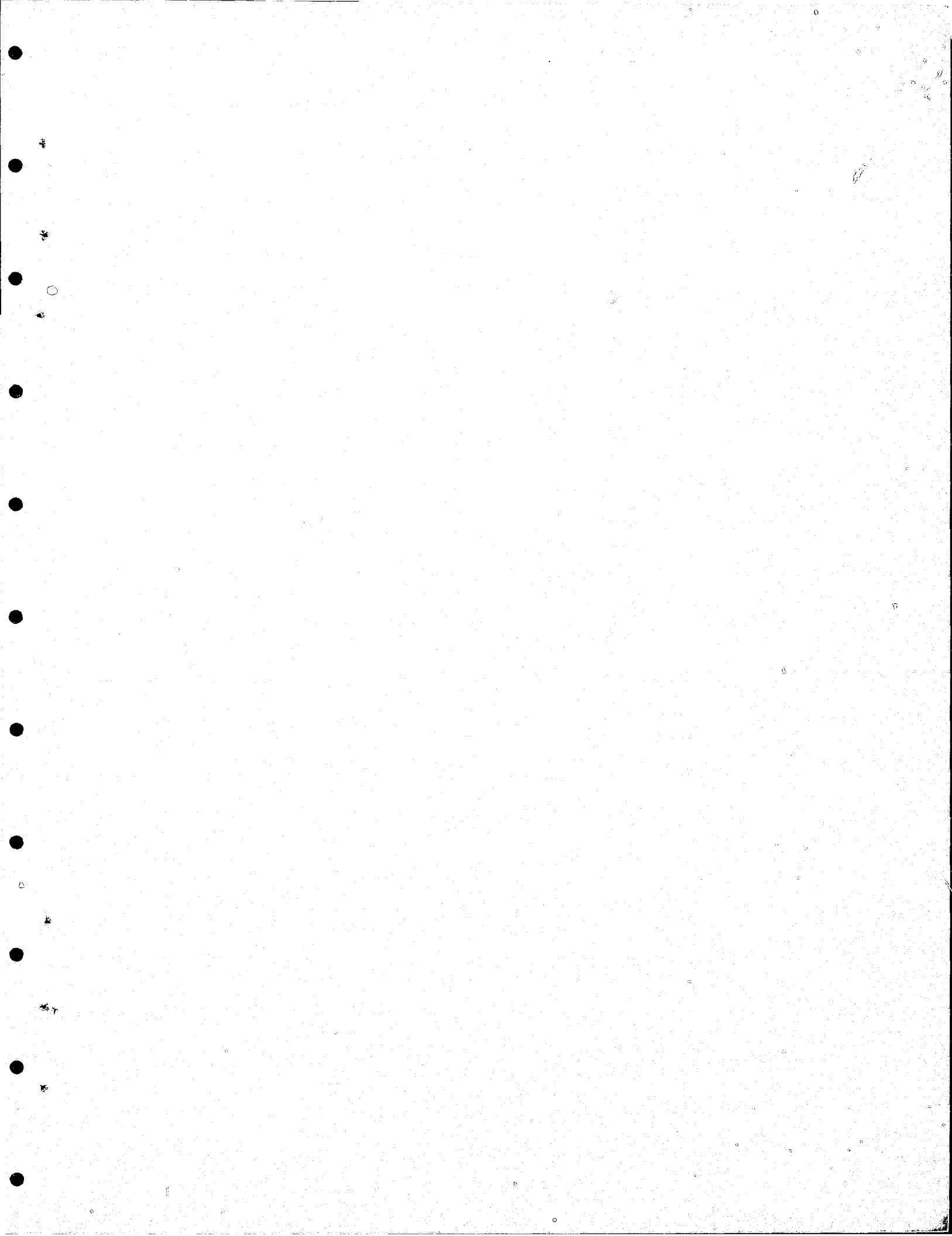
The fifteen member Board formulates policy and serves in an advisory capacity to the staff.

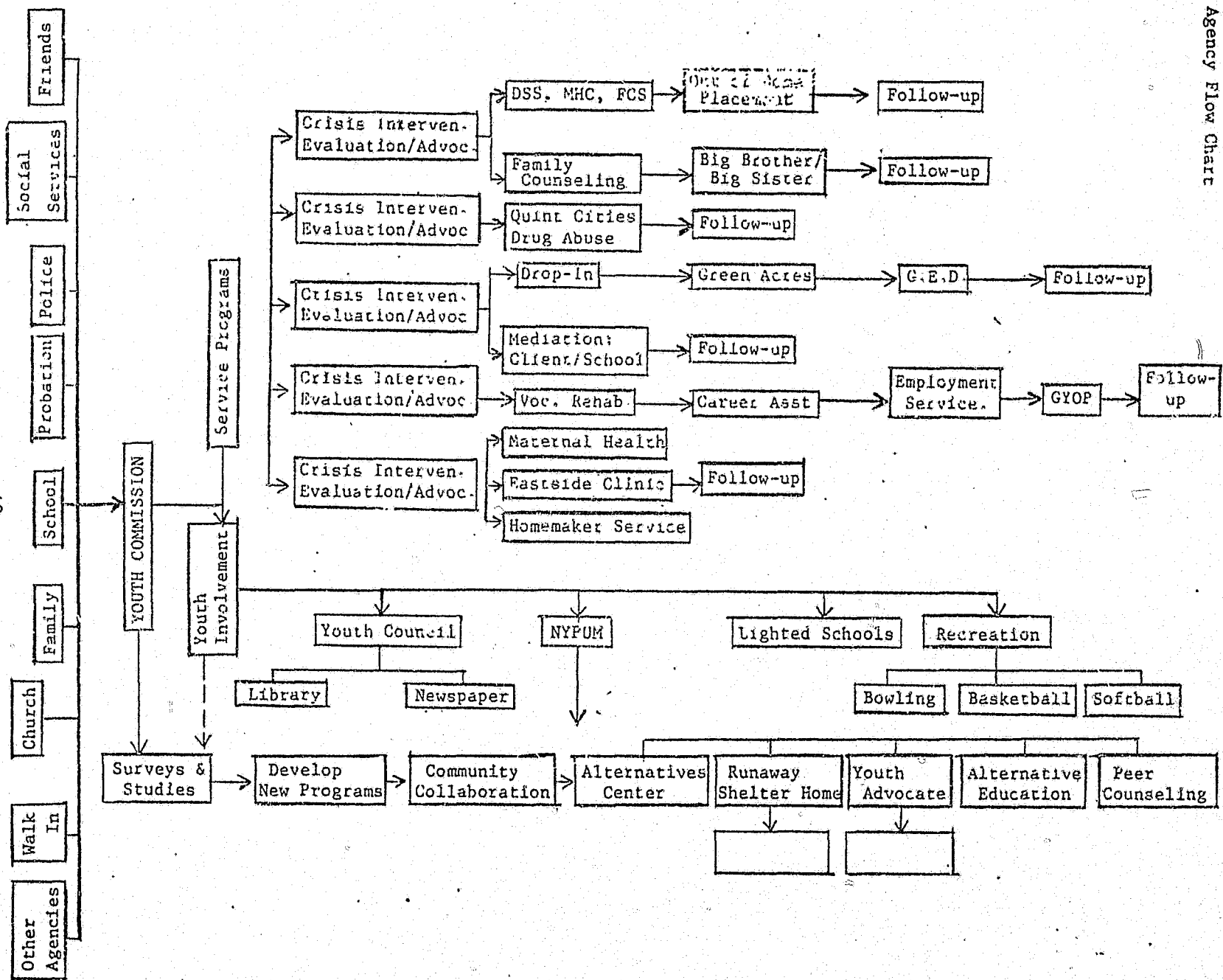
E. Agency Flow Chart

See attached sheet.

F. Funding Sources and Amount

FEDERAL: LEAA	\$27,285.00
State (Iowa)	1,119.00
Local (city of Davenport)	17,802.00
TOTAL	\$43,522.00





Agency Flow Chart

G. Funding Expenditures:

	<u>1974</u>
Salaries	<u>\$20,681.16</u>
Related Benefits	<u>1,810.51</u>
Rent	<u>2,000.00</u>
Utilities, etc.	<u> </u>
Conferences	<u> </u>
Office Supplies & Equip.	<u>1,455.92</u>
Travel	<u>2,237.20</u>
Food	<u> </u>
Other (specify)	
Contract Service	<u>1,414.49</u>

H. Agency Programs and Descriptions (This includes all programs whether paid or voluntary personnel participate)

- National Youth Project Using Mini-bikes (NYPUM)
- * Big Person Program (Big Brother & Big Sister)
- * Lighted Schools (Open schools in the evening for crafts and recreation)
- Poetry Group
- * Camps (Camp-outs YMCA Camp, etc)
- * Softball League
- * Basketball

* Note: Run by volunteers

Proposed Agency Programs:
Alternative Center (recreation)
Alternative School (Education)
Runaway Shelter Home

Program (s) Location if other than Agency

N/A

Program Hours

N/A

I. Composition of Staff in Juvenile Related Programs

Director
Assistant Director
Counselor
Case Aid (provided by Operation Mainstream)
4 Vista Volunteers

J. Clientele

How many people entered the Agency as new clientele?

379 in 1974

How many as returned clientele?

0

How many clientele discontinued services?

Unknown

How effective does the Agency think the Program is in meeting the needs of the clientele?

The Agency feels it is as effective as the community resources that are available for the youth.

How would the clientele being served be described (Race, Sex, Age, Income)

20% black	50% Male	Ages	Medium low-income
80% white	50% female	13-18	

K. Number of Minorities in the Agency as staff

Out of the Staff of four (4)
(1) One minority - Counselor

L. Composition of Staff

	1974
Professional Salaried Personnel	<u>3</u>
Other Salaried Personnel	<u>1</u>
Volunteers (Active)	<u>65</u>
Inactive	<u>10</u>
Other	<u> </u>
Masters Degree Level	<u>1</u>
College Degree Level	<u>1</u>
Some College	<u>1</u>
High School Degree	<u>1</u>
No High School Degree	<u> </u>
WHAT PERCENT ARE:	
White	<u>75%</u>
Black	<u>25%</u>
Mexican	<u> </u>
Other	<u> </u>

M. Does Staff attend conferences? Yes

N. Are there provisions for paid classes and other schooling? None

O. Is In-Service Training provided? Yes
What is involved (hours, type, etc.)

3 hours per week for staff

P. Volunteers

What are the functions of volunteers?

Supervise Activities
Supervise Lighted Schools (crafts and recreation)
Big Brother - Big Sister

Additionally the Committee on youth has 4 VISTA volunteers. These volunteers function in the following manner.

Runaway	Alternative School
Alternative Center	Lighted School

What training do volunteers receive?

6 hours per week training to familiarize the volunteer of problems and what can be expected. This training is usually in conjunction with the Big Brother/Big Sister Program.

Q. Referrals

From where does the Agency receive referrals?

SEE FLOW CHART

Family	Church
School	Friend
Police	Self
Social Services	Other
Probation	

To where does the Agency make referrals?

1. Crisis Intervention
2. Big Brother-Big Sister
3. Mental Health Center
4. Group Activities
5. Governor's Youth Opportunity
6. Employment Service
7. Dept. of Social Services
8. All other related agencies

R. How does the client find out about the Agency in addition to the above?

Pamphlets and posters

S. Consultants

Are paid consultants used? Yes Non-paid consultants? Yes

From what Agencies?

Scott County Mental Health Clinic - paid
Office of Planning and Programming - State of Iowa - non-paid
East Moline State Hospital - non-paid

T. Other methods of interagency cooperation:

Interagency Youth Council

U. What are the problem areas of clients?

Internal family disruptions
School problems
Law Enforcement problems
Personal problems

V. What is the geographic service area?

City of Davenport
Walcott
Blue Grass
Bettendorf (only selected cases)

Priorities

What are the Agency's short range goals & priorities?

Widen geographic area to the entire county.
Alternative Center - However there is a lack of funds.

Long Range? (ten years)

Temporary Runaway Shelter

X. What gaps do the agency perceive in services?

Finding jobs for kids.

Y. What gaps do the Agency view in overall services in Bi-State area?

Runaway Shelter
Employment
Employment training

Z. Additional Notes: None

AGENCY: Eastside Neighborhood Development Corporation

Contact Person: Melvin McNeal

Eastside Neighborhood Development Corporation
753 - E. 6th Street
Davenport, Iowa 52801

A. Agency Description

Eastside Neighborhood is located at 753 E. 6th Street in Davenport, Iowa. It is a private non-profit tax exempt corporation.

Eastside's office hours are from 9:00 a.m. to 5:00 p.m., however; program hours vary from the office hours.

The Neighborhood Development Corporation developed from the settlement house concept which fitted immigrants into the American society. This concept has changed so that the neighborhood people dictate how and where they would like to see their neighborhood going vs how they can fit into the neighborhood.

Eastside began its operation in October of 1970 at 710 E. 10th Street. In February of 1973 they moved to their present location.

B. Agency Purpose

The agency's purpose is to develop resources through study, planning, and action which answer the needs of the Eastside Neighborhood people so as to assure that their resources will furnish an appropriate answer for their needs.

C. Board Composition

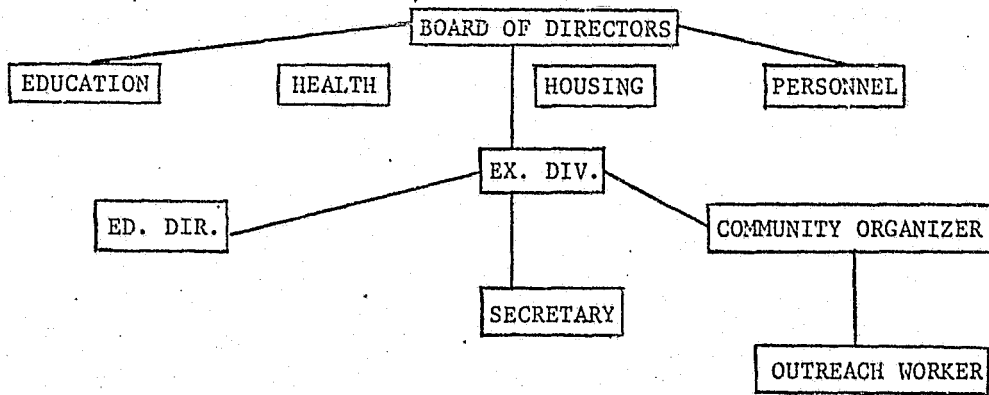
The board is made up of neighborhood people only.

Leonard Davis	Sylvia Roba
Willis Dean	Lazaro Saldivar
Ann Kruchow	Mary Williams
Melvin Morgan	C.W. Walker
Powell Owens	Emma Wells
Sylvester Polite	Catherine Wells
Edna Rauch	

D. Board Function

1. Policy making board
2. Hire Executive Director
3. Monitor Staff
4. Represent neighborhood

E. Agency Flow Chart



F. Funding Sources and Amount

Total budget is approximately \$53,378
 United Way - \$47,560
 Remaining funds are transfer payments

G. Funding Expenditures: Agency would not like to give out this information

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

- 1) Walk-in Clinic - began operation in 1973; primary medical care
- 2) Drop-in School - began operation in 1973; basic classes for those students who cannot make it in the school system
- 3) Food & Nutrition: in operation since agency's beginning; for those persons ages 5 to 14. This program provides a well balanced supper 4 days a week; teaches proper nutrition
- 4) G.E.D. persons can work for their General Education Degree
- 5) Arts & Crafts: classes in making Christmas presents, etc.
- 6) Summer preschool
- 7) Summer recreation: for all children in the neighborhood; offers recreational programs such as field trips, swimming, etc., provides a lunch everyday
- 8) Emergency Food & Loan: food and loan for those persons not qualified for any other program offering these services
- 9) Woman - Infant - Children Food Supplement Program: the agency issues warrants from the Dept of Agriculture which enable low income pregnant mothers, nursing mothers and children under age 4 to purchase nutritional food-stuffs from grocery stores.
- 10) Advocacy for Students: counseling services; liaison between school and student
- 11) Job Referral: to put money in pockets of young persons

Program (s) Location if other than Agency

All within agency unless otherwise stated in the program description

Program Hours - varies

I. Composition of Staff in Juvenile Related Programs

Unable to be determined

J. Clientele

How many people entered the Agency as new clientele? Information not available

How many as returned clientele? N/A

How many clientele discontinued services? N/A

How effective does the Agency think the Programs are in meeting the needs of the clientele?

Generally effective

How would the clientele being served be described (Race, Sex, Age, Income)

<u>Race</u>	<u>Income</u>	<u>Sex</u>
10% Mexican	all low income	40% males
40% White	<u>Ages</u>	60% females
50% Black	all	

K. Number of Minorities in the Agency as staff

1974 - three (3) - one Black Executive Director
two Black clerical staff

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	4
Other Salaried Personnel	2
Volunteers	(Active 9 Inactive 0)
Masters Degree Level	2
College Degree Level	0
Some College	1
High School Degree	3
No High School Degree	0
WHAT PERCENT ARE:	
White	50%
Black	50%

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? no

O. Is In-Service Training provided? yes
What is involved (hours, type, etc.)

Adult Work Experience - full time

P. Volunteers

What are the functions of volunteers?

physicians - R.N.'s and L.P.N.'s, medical technicians, Lab technicians,
secretaries for the clinic program

What training do volunteers receive?

volunteers are from their own various fields of expertise

Q. Referrals

From where does the Agency receive referrals?

From many places including: Dept. of Social Services, the courts, VNA, Voc.
Rehabilitation, Maternal Health Center, Extension Service, University of Iowa
Hospital, Catholic Worker House, churches, T.R.A.I.N., Legal Aid, Health Dept.,
other neighborhood centers, Veterans Commission, Homemakers, G.I. Forum,
Public schools, etc.

To where does the Agency make referrals?

To those places mentioned in "from where referred" and others

R. How does the client find out about the Agency in addition to the above?

outreach work
neighborhood and block meetings
word-of-mouth

S. Consultants

Are paid consultants used? yes Non-paid consultants? yes

From what Agencies?

architect, appraiser

T. Other methods of interagency cooperation:

interagency meetings: regular once a month meetings, telephone calls

U. What are the problem areas of clients?

- 1) housing
- 2) medical
- 3) education
- 4) jobs
- 5) dealing with various bureaucracies

V. What is the geographic service area?

Bridge to Brady and 5th to 14th Street
Will serve anyone who comes to the door

W. Priorities

What are the Agency's short range goals & priorities?

development of the clinic
more work with the schools
work with private and public agencies for low cost housing
form a citizen's advisory board, with the city for inner city developments

Long Range? (Ten years)

the agency plans according to needs so as needs change so do plans

X. What gaps do the agency perceive in services

Year round recreation for youth

Y. What gaps do the Agency view in overall services in Bi-State Area?

housing - sources of funds for housing construction downtown development

Z. Additional Notes: NONE

AGENCY Family and Children Services

Contact Person: Ken Boyd
115 West 6th Street
Davenport, IA 52801

A. Agency Description

Family and Children Services which is located at 115 West 6th Street in Davenport is a private agency serving Scott County, Iowa. The principal service provided is marriage and family counseling. Other areas which the agency involves itself are services related to pregnancy, adoption, foster care, group homes for adolescent youth and residential treatment center for children.

B. Agency Purpose

The overall mission of Family and Children Services is to develop programs to strengthen family life.

C. Board Composition

Dennis J. Brett	Ronald Duclos
Dean Duben	Joseph Fackel
Mrs. Clark Filseth	Kenneth Goldsberry
Greg Gray	Paul Ives
Ed Kenney	Rev. Eugene Koth
Tom Lundeen	Tom Marko
James Otis	Glenn Perkins
Mrs. William Runge	Donald Shaw
Rev. J. W. Stedman	Mrs. William Webb
John Bruer	Mrs. William Harvey
Jim Hester	Jack Rider
Mrs. John Staak	Dr. Richard Whittlesey

D. Board Function

The Board functions as a policy making board only.

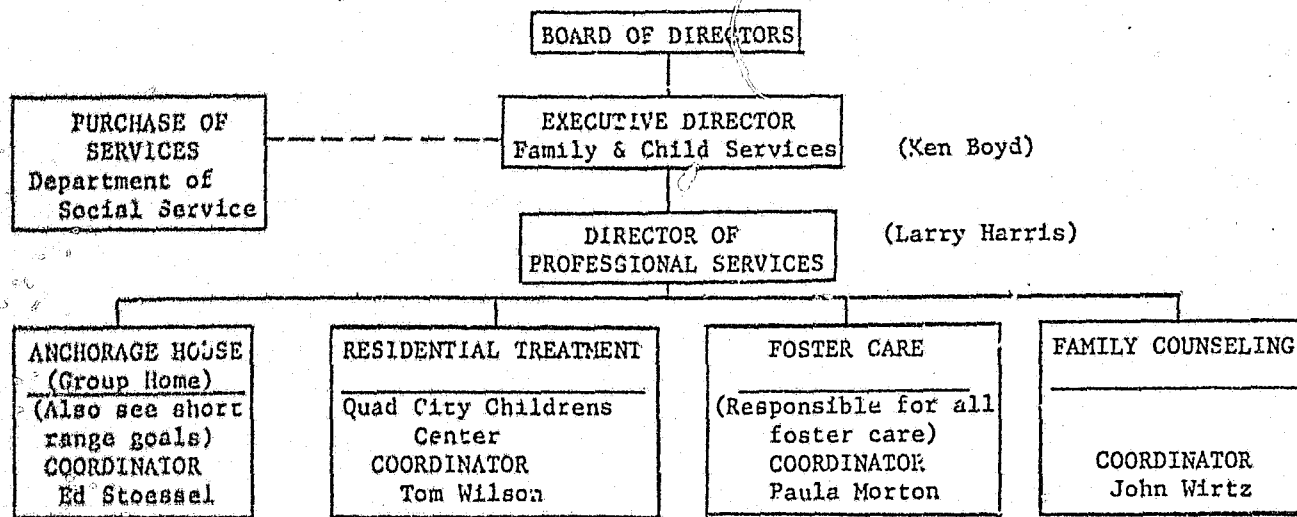
E. Agency Flow Chart (see attached sheet)

F. Funding Sources and Amount

United Way (Rock Island & Scott Counties)	\$ 81,500
United Way (Muscatine)	\$ 17,325
Purchase of Service	\$ 297,262
Client Fees	\$ 23,810
Investment	\$ 3,559
Miscellaneous	\$ 2,575
	\$ 426,031

Budget for 1974 - \$1.1 million

E. Agency Flow Chart



G. Funding Expenditures

Salaries)	\$ 339,553
Related Benefits)	
Postage, Telephone, Office Supplies	<u>7,485</u>
Building Expenditures and Utilities	<u>10,513</u>
Mileage, Trips, Conventions	<u>5,022</u>
Food, Clothing	<u>9,555</u>
Foster Care Payments	<u>20,768</u>
Educational Expenses	<u>30,280</u>
Miscellaneous	<u>2,717</u>

H. Agency Programs and Descriptions (this includes all programs whether paid or voluntary personnel participate)

Adoption - a program designed to blend the needs of three groups of people: abandoned children and/or children whose natural parents are willing or unable to assume responsibility for their material and spiritual well-being; natural parent(s) who, for one reason or another, wish to relinquish their children for legal adoption; and couples (or sometimes individuals) who wish to adopt other's children legally to be their own. The primary objective of the program is to provide children with permanent homes under new legal parentage, including mutual rights and responsibilities which prevail in the natural parent-child relationship.

H. Agency Programs and Descriptions (continued)

Foster Care - a program designed to provide a substitute family life experience in an agency-licensed, supervised home to individuals (mostly children), who need care for a temporary or an extended period during which normal family environment is either non-existent or greatly hampered because of some social, emotional, or physical reason.

Family Counseling - a program designed to provide counseling for families, children, and individuals under stress. The program will assist families, family members (including elderly and children), individuals living alone, and the general community in meeting and overcoming problems in personality adjustment, marital relations, child care and development, social deprivation, psychological and emotional effects in aging, and situational stress.

Problems related to Pregnancies - a program designed to address itself to the many problems that are related to pregnancies of both married and unmarried parents.

Residential Treatment Center - a program designed to provide a therapeutic environment which integrates daily group living remedial education and treatment services on the basis of individualized plan for each child who has emotional and behavioral problems and whose parents are unable to cope with the child, and the child cannot be treated effectively in his own home or foster family homes.

Group Home - a program designed for boys who are unable to live in their own home or in a foster home for a variety of reasons. All boys are wards of the state and have been adjudicated by the court either delinquent or dependent neglected.

Note: Descriptions of programs taken from United Way Service Analysis-
New Approaches Project - 1973.

Program(s) location if other than Agency

East Side Office - 753 East 6th Street
Anchorage House - 216 E. 15th Street
Quad Cities Childrens Center - 2800 Eastern Avenue
Muscatine Office

Program Hours

8:30 a.m. - 5:00 p.m. Monday - Friday
8:30 a.m. - 10:00 p.m. Monday and Wednesday

I. Composition of Staff in Juvenile Related programs

All staff are or can be related to juvenile programs depending upon the situation presented.

J. Clientele

How many people entered the Agency as new clientele?

Quad Cities Childrens Center - 65 Adoptions - 20
Family Counseling - 1,300
Pregnancy - 400
Foster Care - 30 to 35 per year

How many as returned clientele?

Quad Cities Childrens Center - 1 or 2
Family Counseling - 10 to 15%
Pregnancy - occasionally

How many clientele discontinued services?

Quad Cities Childrens Center - 15
Family Counseling - all closed
Pregnancy - all closed
Foster - 20%

How effective does the Agency think the programs are in meeting the needs of the clientele?

In view of the fact that Family & Children Service is a full service agency, it is very effective because it can be responsive to many needs of the people.

How would the clientele being served be described (race, sex, age, income)?

Adoption: predominantly white, middle class
Counseling: predominantly working class; lower-middle class; reflects composition of community as far as race
Foster Care: more of the lower class

K. Number of minorities in the Agency as staff? Eight

L. Composition of Staff

Professional Salaried Personnel	<u>55</u>
Other Salaried Personnel	<u>17</u>
Volunteers (active)	<u> </u>
(inactive)	<u> </u>
Other	<u> </u>
Masters Degree Level	<u>15</u>
College Degree Level	<u>40</u>
Some College	<u> </u>
High School Degree	<u> </u>
No High School Degree	<u> </u>

L. Composition of Staff (continued)

WHAT PERCENT ARE:

White	<u>94%</u>
Black	<u>6%</u>
Mexican	<u>4%</u>
Other	<u> </u>

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? YES

O. Is In-Service Training provided? YES What is involved (hours, type, etc.)
Regular scheduled training meetings which involves about 5% of staff's time.

P. Volunteers

What are the functions of volunteers?

Volunteers perform a number of duties from going to Iowa City to get babies, to recreational activities, to visiting families.

What training do volunteers receive?

Training for volunteers varies according to the duties they are to perform. Some volunteers receive very extensive training, whereas other volunteers receive no special training.

Q. Referrals

From where does the Agency receive referrals?

Adoption, Foster Care, Group Home and Residential Treatment referrals are from public agencies and the court.

Counseling referrals are from friends, self, other agencies and professionals.

To where does the Agency make referrals?

Referrals are made to any needed agency in the community. Major places:

1. Scott County Department of Social Services
2. Employment Service
3. Scott County Mental Health
4. Maternal Health Center

R. How does the client find out about the Agency in addition to the above?

Other people, other professions, yellow pages and news media.

S. Consultants

Are paid consultants used? YES Non-paid consultants? YES

From what agencies? Psychologist, Pediatricians and Legal.

T. Other methods of interagency cooperation

The agency works with all social agencies in a variety of different ways.

U. What are the problem areas of clients?

Family Counseling - confusion in roles, communication, identity, poor parenting, faulty expectations (for self, mates, members of family).

Problem areas of clients in programs relating to foster care, adoption, and problem pregnancies are understood.

V. What is the geographic service area? 75 mile radius

W. Priorities

What are the Agency's short range goals & priorities?

1. Establish a group home for girls.
2. Strengthen adoption program for the hard to place child.
3. Finding an alternative to detention.
4. Finding more money to hire more professional counselors.

Long Range (ten years)?

To keep agency responsive to the needs of the community.

X. What gaps do the agency perceive in services?

Program gap - being able to serve children in their own home who might otherwise need foster or institutional care.

Y. What gaps do the agency view in overall services in the bi-state area?

The agency feels that it should be serving the whole Quad-Cities area.

Z. Additional Notes:

The Quad-Cities Children Center was established in September, 1974, for the purpose of providing a residential treatment center for youth. Anchorage House Group Home was established in March, 1974.

AGENCY: Friendly House

Contact Person: Ed Micka

Friendly House
303 Taylor
Davenport, IA 52801

A. Agency Description

This agency is a settlement house and member of the national federation of settlement houses. It is located at 303 Taylor, Davenport, IA. The office hours are 8:00 a.m. to 5:00 p.m. weekdays and 9:00 a.m. to 3:00 p.m. Saturday during the school year; and 6:30 a.m. to 6:30 p.m. Monday through Friday, June through August.

B. Agency Purpose

The agency's purpose is to be aware of the needs of the neighborhood and to take positive action toward resolving them through establishing direct services and through cooperative action with other community groups. To provide experiences that make for enrichment and growth in the lives of the participants of all ages, backgrounds, beliefs and capabilities. To foster understanding between groups. To strengthen family life and maintain a close relation with the neighborhood.

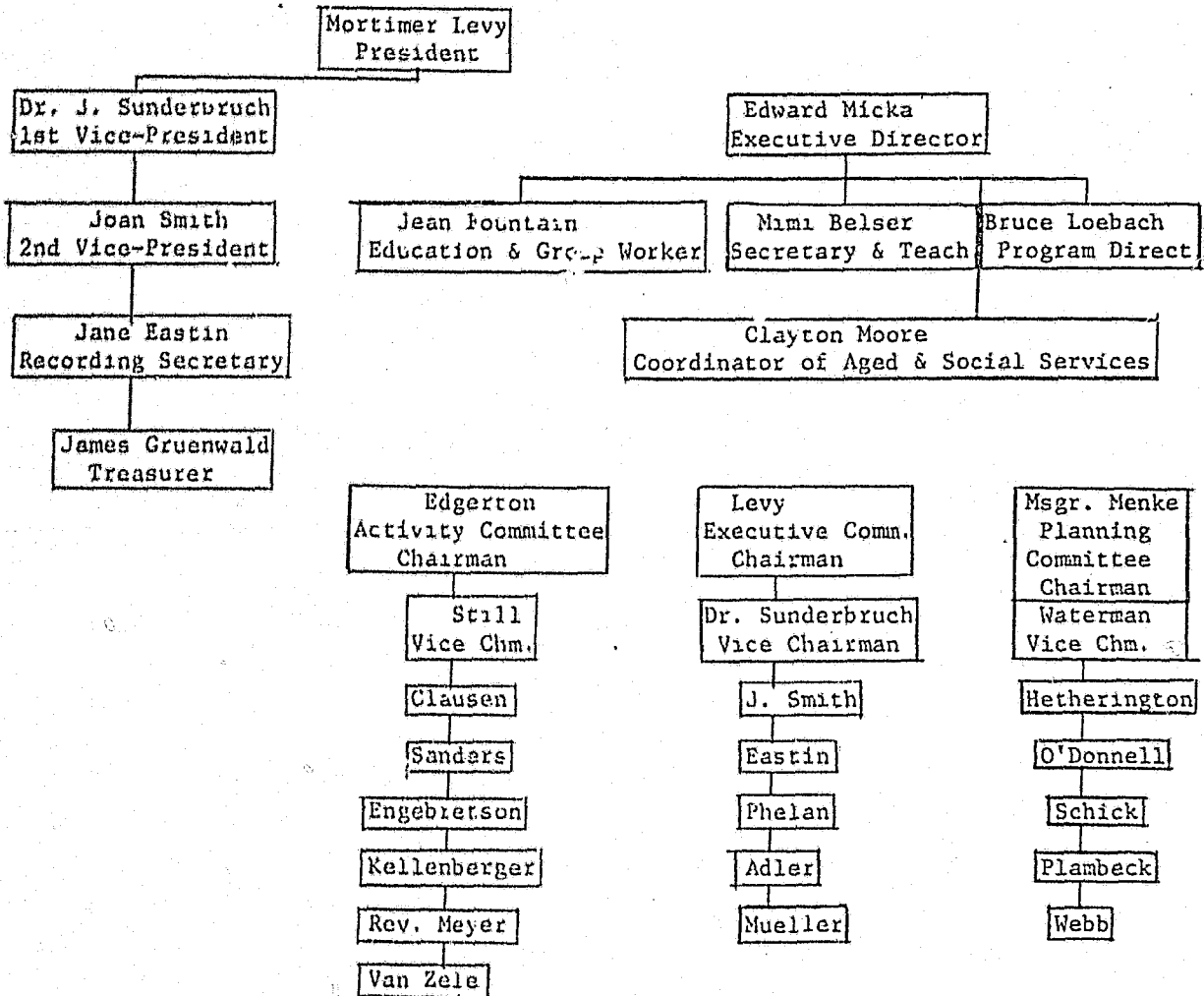
C. Board Composition

Philip Adler	Velma Van Zele
Jane Eastin	William Webb
Rose Marie Edgerton	Dr. J.H. Sunderbruch
Mike Bauer	Mary Lou Potter
Robert Hetherington	Mary Engebretson
Mortimer Levy	Robert Waterman
Robert Kellenberger	
William Mueller	
Rev. C. H. Meyer	
Virginette O'Donnel	
Martin Phelan	
Monsignor Menke	
Lester Schick	
Joan Smith	
Paul Still	

D. Board Function

The board meets once a month. It is an active board comprised of an executive committee, activity committee and a planning committee.

E. Agency Flow Chart



F. Funding Sources and Amount

Approximately 50% of their funding comes from United Way and the other 50% is funded by County, State and Federal sources and contributions.

G. Funding Expenditures

1974

70% - Salaries
Related Benefits

30% - Rent
Utilities, etc
Conferences
Office Supplies and Equipment
Travel
Food
Other

H. Agency Programs & Descriptions (This includes all programs paid or voluntary personnel participate)

After school classes
Saturday Program
Evening Program
Mother's Group
Adult Classes
Play Corp.
Child Day Care Program
Youth Teen Program
Senior Citizen
Neighborhood Extension High School
Plus co-sponsored programs

1. After school classes - education and recreation for youth: gym classes, home economic, tutoring, dancing, craft and many more provided 9 months of the year.
2. Saturday Program: education and recreation for youth; provides 2 snacks and one meal; runs for 9 months out of the year.
3. Evening Program: education and recreation for youth; runs for 9 months (school year)
4. Mother's Group: a year round discussion group for mothers; a psychologist from Mental Health facilitates the group.
5. Adult classes: classes are provided depending upon what the neighborhood desires 9 months out of the year.
6. Play Corp.: summer program for ages 2 to 13 years.
7. Child day-care program: summer program for ages 5 to 13 years.
8. Youth Teen Program: same as the evening program.
9. Senior Citizens: 3 different groups of senior citizens; each meet once a week for various recreational and educational reasons, the agency furnishes transportation.
10. Neighborhood Extension High School: runs for 9 months; drop-in center for grades 7-12; high school equivalency courses are offered: can work towards G.E.D. or high school diploma.

Program (s) Location if other than Agency.

All programs are located at the center except for Play Corp. which is located within the neighborhoods.

Program Hours

After school classes - 4:00 to 5:00 p.m.
Saturday program - 9:00 a.m. - 3:00 p.m.
Evening program - 6:30 to 9:00 p.m.
Mothers group - 9:30 a.m. to 11:00 a.m.
Adult classes - depends on request and needs
Play Corp. - 9:00 to 4:00 p.m.
Child day-care - 6:30 a.m. to 5:30 p.m.

Youth Teen program - 6:30 to 9:00 p.m.
 Senior Citizen program - 10:00 a.m. to 3:00 p.m.
 Neighborhood Extension Service - 9:00 a.m. to 3:30 p.m.

I. Composition of staff in juvenile related programs:

approximately one staff person per program
 volunteers are #1-5 per program

J. Clientele

How many people entered the Program as new clientele?

20% new people

How many as returned clientele?

N/A

How many clientele discontinued services?

N/A

How effective does the Agency think the Program is in meeting the needs of the clientele?

The programs are effective, however, being able to reach all those in the community who could benefit from the programs is not as effective as the agency would like.

How would clientele being served be described (race, sex, age, income)

Sex
 Children - 50% male, 50% female
 young adults - 70% male, 30% female
 adult - 20% male, 80% female
 aged - 40% male, 60% female

K. Number of lower income Minorities in the Agency as staff (By specific years, at what position)

1 Black full-time: education director and group director
 1/2 of part-time staff is black: perform various functions

Composition of Staff

Professional Salaried Person.	<u>1974</u> <u>4</u>
Other Salaried Personnel	—
Volunteers (Active	<u>20</u>
Inactive	<u>0</u>
Other	<u>0</u>
Masters Degree Level	<u>1</u>
College Degree level	<u>3</u>

Some College _____

High School Degree _____

No High School Degree _____

WHAT PERCENT ARE:

White 50%

Black 50%

Mexican _____

Other _____

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? to some degree

O. Is In-Service Training provided? to some degree
What is involved (hours, type, etc.)

workshops
staff meetings once a week

P. Volunteers

What are the functions of volunteers?

To assist the staff in whatever capacity needed

1. clerical help
2. receptionist
3. teacher aide and teachers group leaders
4. librarians

What training do volunteers receive?

staff meetings
pre-training periods
workshops and in-service training

Q. Referrals

From where does the Agency receive referrals?

Self, Parents, schools, police court, social agencies

To where does the Agency make referrals?

The agency makes referrals to whatever agency can fulfill the need.

R. How does the client find out about the Agency in addition to the above.

1. other clients and neighbors
2. outreach work
3. referrals

S. Consultants

Are paid consultants used? no Non-paid consultants? no

From what Agencies?

N/A

T. Other methods of interagency cooperation:

Meet with intercity agencies either weekly or semi-monthly

U. What are the problem areas of clients?

physical, economic, social

V. What is the geographic service area?

Warren to Division
8th St. to the River

W. Priorities

What are the Agency's short range goals & priorities?

1. to develop a more aggressive outreach to the neighborhood.
2. look for other areas where branch would be needed.
3. to put neighborhood representatives on Board
4. Work with C & W and Eastside to develop answers to the health needs of the area.

Long Range? (ten years)

Stop the deterioration of the neighborhood

X. What gaps do the agency perceive in services?

1. not enough outreach
2. not enough social service personnel
3. need a Neighborhood Development Department

Y. What gaps do the Agency view in overall services in Bi-State Area?

Lack of housing for low-income and elderly.

Z. Additional Notes: None

AGENCY: Governor's Youth Opportunity Program

Contact Person: Steve Witt

Governor's Youth Opportunity Program
1001 Harrison Street
Davenport, IA 52801

A. Agency Description

The Governor's Youth Opportunity Program, presently located in the Central High School Parking lot, Davenport, Iowa began in 1971.

From 1971 through 1973 the agency was a federally funded project through the HEW Employment program funded under Title IV, to deliver employment possibilities to *disadvantaged youth. The primary goal of the program is to prevent school drop out by assisting in employment.

From 1973 to the present the agency became a state funded employment program for *disadvantaged youths.

B. Agency Purpose

To provide employment opportunities and knowledge of the world of work for all of the youths that can be served.

* DISADVANTAGED YOUTH: All ADC recipients, ages 14 to 18, all foster care, all determined IQ level below 79 on the standard test, anyone who has been referred from the juvenile court or may be pre-adjudicated. Generally low income.

C. Board Composition

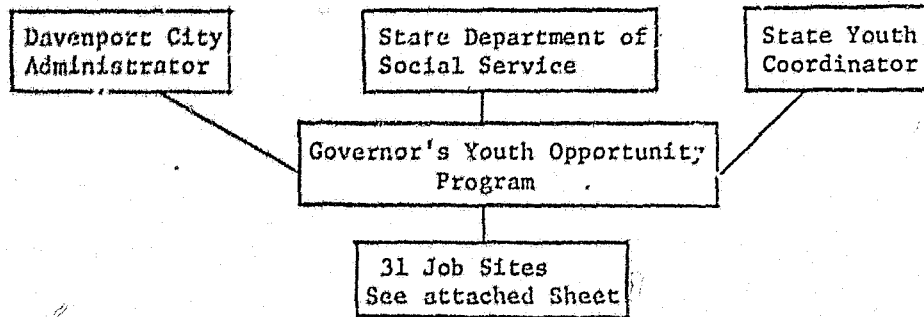
Board composition is based on a representative group of youth involved agencies in the community - Specifically:

Director - Community Action program
Director - Human Relation Commission
Manager for Iowa State Employment Service
Directors - of all 3 neighborhood organizations
Director - Scott County Dept. of Social Services
Mayors administrative assistant
2 members of the administrative staff of the Davenport schools
Principal of the Drop-in-School center
2 members elected for student enrollees.

D. Board Function

The Board functions as an advisory board.

E. Agency Flow Chart



F. Funding Sources and Amount

State	\$78,000
Davenport Schools	21,000
City of Davenport	21,000
TOTAL:	<u>120,000</u>

G. Funding Expenditures:

	<u>Sept. 73 - June 74</u>
Salaries for Youth	<u>\$59,377</u>
Salaries for Staff	<u>15,995</u>
Related Benefits	<u>17,081</u>
Rent	<u>In-Kind</u>
Utilities, etc.	<u>In-Kind</u>
Conferences	<u>594.00</u>
Office Supplies and Equipment	<u>125.00</u>
Travel	<u> </u>
Food	<u> </u>
Other (Specify)	<u> </u>

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

- Davenport Commission on Youth - Recreation Program
- J.B. Young Jr. High School - Core Program

Core Program * is a program that provides direct work related education for 9th graders who have been designated most likely to drop out of school and who have given their consent, along with the parents' consent, to participate in the program. The program consists of one-half day in school and one-half day on occupational experience of the individual goal.

Program (s) Location if other than Agency.

J.B. Young Jr. High School, Davenport
At a previously determined job site.
Davenport parks
YMCA and JB Young Jr. High gymnasium
Churches

Program Hours

From 8:30 a.m. to noon (in School)
From 1:00 p.m. to 4:30 p.m. on the job site

I. Composition of Staff in Juvenile Related Programs

Director = full time
Work Placement Coordinator - full time
Secretary - full time
Secretary - part time
Volunteers - None other than those at the work site to supervise the Youth employment

J. Clientele

How many people entered the Program as new clientele?

June 73 - June 74 = 145

How many as returned clientele? N/A

How many clientele discontinued services?

55 from September 1973 to June 1974

How effective does the Agency think the Programs are in meeting the needs of the clientele?

SHORT RANGE ANALYSIS:

83% improved on their grades in school.
80% improved their school class attendance.

The director has indicated that he does not know if the program has had an effect on the above statistics, however, he does feel that the agencies efforts have had a bearing.

Other statistics:

12 seniors in the program went on to college, which otherwise without this program, probably would not have attended college.

25% of the terminations - left the program for better employment.

How would the clientele being served be described (Race, Sex, Age, Income)

50% males and 50% females
62% minorities

Between the ages of 14 and 18
Low income (based on OEO standards)

K. Number of Minorities in the Agency as staff

two (2) of the four employees (full time staff) are Blacks. Both occupy secretarial positions.

L. Composition of Staff

	1974
Professional Salaried Personnel	<u>1</u>
Other Salaried Personnel	<u>3</u>
Volunteers	
Active	none
Inactive	none
Master's Degree Level	none
College Degree Level	<u>2</u>
Some College	<u>1</u>
High School Degree	<u>1</u>
No High School Degree	none
WHAT PERCENT ARE:	
White	50%
Black	50%
Mexican	0
Other	0

M. Does Staff attend conferences? yes, conferences on employment manpower development

N. Are there provisions for paid classes and other schooling? yes, within the budget

O. Is In-Service Training provided? yes

What is involved (hours, type, etc.)

Job Development

Employability development

Combined training averages approximately 3 hours a month.

P. Volunteers

What are the functions of volunteers? None

What training do volunteers receive? None

Q. Referrals

From where does the Agency receive referrals?

Davenport Community Schools - 75%
Davenport Commission on Youth - 10%
Juvenile Court - 7%
Dept. of Social Services - 2%
Employment Security Service - 6%

To where does the Agency make referrals?

Scott County Mental Health Center	Community based Educational Services
Davenport Commission on Youth	1. Neighborhood center
Quint-Cities Drug Abuse Council	2. Davenport Public Schools
Upward bound, University of Iowa	3. Scott Community College
Occasionally to Dept. of Social Services	4. Maternal Health School

R. How does the client find out about the Agency in addition to the above?

Peers Human relations commission
Family School

S. Consultants

Are paid consultants used? no Non-paid consultants? no

T. Other methods of interagency cooperation: N/A

U. What are the problem areas of clients?

Generally the youth does not reflect employment as a problem, but employment has a bearing on his/her problems. The problems stem from the family, the schools and at times through adjudication.

V. What is the geographic service area?

City of Davenport and the surrounding area incorporated by the Davenport School System.

W. Priorities

What are the Agency's short range goals & priorities?

To provide maintenance income to families
To improve school attendance
To improve individual educational success

Long Range? (Ten years)

Increase employability of those considered hard core unemployable youth.

X. What gaps do the agency perceive in services?

Lack of long range follow-through on continuing with a child after he has left the program. Without this capability, the agency is unable to measure the success of the program.

Y. What gaps do the Agency view in overall services in Bi-State Area?

More short-term detention facilities for adjudicated juveniles.

Z. Additional Notes:

All wages paid the youth are provided by this program and not the employer.

AGENCY Green Acres

Contact Person: Twila Lummer
5231 North Pine
Davenport, IA

A. Agency Description

Green Acres is a small school located at 5231 North Pine, Davenport, Iowa, serving pregnant girls grades seven through twelve. It is part of and is financed by the Davenport Community School District. The curriculum offered by the school is basically the same as that offered by the Davenport School District with the exceptions of the additional consumer education, prenatal and infant care classes.

The school is open from 10:00 a.m. to 4:00 p.m. As well as academic services, Green Acres also provides counseling services for the girls. The girls are bused to and from the school by the Davenport Community School District's mini-buses.

B. Agency Purpose

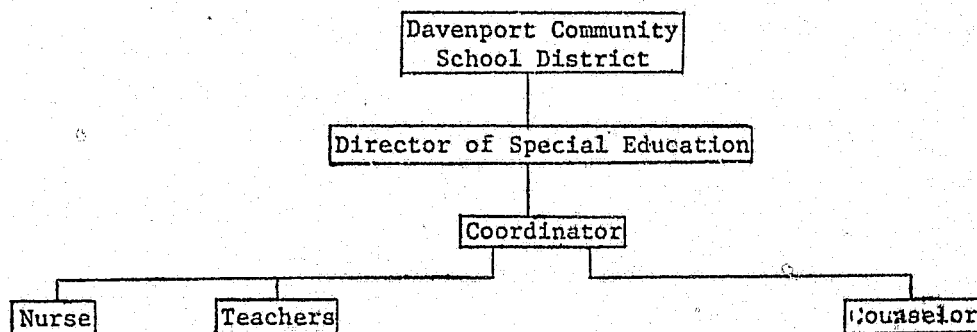
The purpose of Green Acres is to enable pregnant girls to continue their education uninterrupted during their pregnancy and for girls who keep their babies to learn through practical experience, how to properly care for them.

C. Board Composition

There is not a board specifically for Green Acres but this agency comes under the jurisdiction of the Davenport Community School District.

D. Board Function

E. Agency Flow Chart



F. Funding Sources and Amount

Davenport Community School District pays for salaries of the teachers. Title III, \$ 28,000.

G. Funding Expenditures:

1974

Salaries	<u>\$121,775 (5 part-time)</u>
Related Benefits	<u>included in salaries</u>
*Rent	_____
*Utilities	_____
Conferences	_____
*Office Supplies & Equipment	_____
Travel	_____
Food	_____
Other (Specify)	_____

* Davenport Community School District takes care of these three items.

II. Agency Programs & Descriptions (This includes all programs paid or voluntary personnel participate)

Home Instruction: started in 1939; teachers go to individual homes and to the hospital for tutoring of persons, grades k-12, twice a week. Includes males and females.

Program at One North at Mercy: educational program for emotionally disturbed adolescents, grades junior high and high school. Instructors go to the hospital every morning for the special half day program. The program was started in January of 1973. Includes males and females.

Green Acres: teaching of basic school courses for junior high and high school aged pregnant women at the Green Acres School (plus course in consumer education, prenatal and infant care)

Program (s) Location if other than Agency.

Home Instruction: individual homes and hospital program at One North;
Program at One North. Mercy Hospital
Pregnant Girls Program: Green Acres School

Program Hours -

Home Instruction: Teachers visit pupils twice a week for 1-1/2 hour periods
One North: every morning; 9:00 a.m. - 12:00 p.m.

I. Composition of Staff in Juvenile Related Programs

Composition varies according to the amount of students

Home Instruction

One North - one teacher solely for "1 No."

Green Acres

-- otherwise all teachers serve all programs

1974-75 teacher trained for teaching emotionally disturbed was added.

J. Clientele

How many people entered the Agency as new clientele?

90%

How many as returned clientele?

10%

How many clientele discontinued services?

N/A

- 1) G.A. end of the semester during which they deliver
- 2) As soon as Dr. says student is emotionally capable of "coping" in case of "1 No" program
- 3) As soon as the students are physically able to return to the mainstr

How effective does the Agency think the Program is in meeting the needs of the clientele?

Generally effective

How would the clientele being served be described (Race, Sex, Age, Income)?

Basically there are no general income characteristics.

The age range by program:

Green Acres - 13 to 19 years - all female

Home Instruction - 6 to 19 years - varies

One North - 13 to 19 years - probably more male than female

K. Number of Minorities in the Agency as staff

1974 - None

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>12</u>
Other Salaried Personnel	<u>1</u>
Volunteers Active	<u>1</u>
Inactive	<u> </u>
Other	<u> </u>
Masters Degree Level	<u>4</u>
College Degree Level	<u>8</u>
Some College	<u> </u>
High School Degree	<u>1</u>
No High School Degree	<u> </u>
WHAT PERCENT ARE:	
White	<u>100%</u>
Black	<u>0%</u>
Mexican	<u> </u>
Other	<u> </u>

M. Does Staff attend conferences? Yes

N. Are there provisions for paid classes and other schooling? No

O. Is In-Service Training provided? Yes
What is involved (hours, type, etc)

Davenport Community School District: 6 In-Service days a year

P. Volunteers

What are the functions of volunteers?
Assist in study halls

What training do volunteers receive?
Guidance from teachers

Q. Referrals

Inter-Agency Cooperation

From where does the Agency receive referrals and percent

Public schools - 75%
Parents - 5%
Doctors - 3%
Social Agencies (Family & Children Services and Dept. of Social Services)
Youth Commission) - 7%
Self and Students - 10%

To where does the Agency make referrals?

- 1) Dept. of Children & Family Services and Dept. of Social Services
- 2) Maternal Health - use these two agencies constantly
- 3) Youth Commission
- 4) VNA - frequently

R. How does the client find out about the Agency in addition to the above?

Other Clients

S. Consultants

Are paid consultants used? no Non-paid consultants? yes

From what Agencies?

Maternal Health
Doctors
Family & Children Services
Dept. of Social Services

T. Other methods of interagency cooperation:

No answer given.

U. What are the problem areas of clients?

Emotionally disturbed - (One North Program)
Pregnancy
Physically Handicapped

V. What is the geographic service area?

Davenport Community School District

W. Priorities

What are the Agency's short range goals & priorities?

Would like to obtain art and sewing teachers

Long Range? (ten years)

Would always like to do a better job of what they are doing

X. What gaps do the agency perceive in services?

There are no social worker. to do follow-up work for girls leaving Green Acres and returning to the mainstream

Y. What gaps do the Agency view in overall services in Bi-State Area?

Refer to "X".

Z. Additional Notes: None

AGENCY H.E.L.P. - Legal Aid

Contact Person: Mike Liebbe
205 Union Arcade Building
Davenport, IA 52801

A. Agency Description

H.E.L.P. is a nonprofit legal aid office utilizing two staff attorneys and law student interns from the University of Iowa. [H.E.L.P. stands for Help Through Education and Law Program]

B. Agency Purpose

The purpose of Legal Aid is to provide legal assistance and counseling to economically disadvantaged persons. The agency functions are counseling, advocating, advising, and representing those in need of legal services in civil matters.

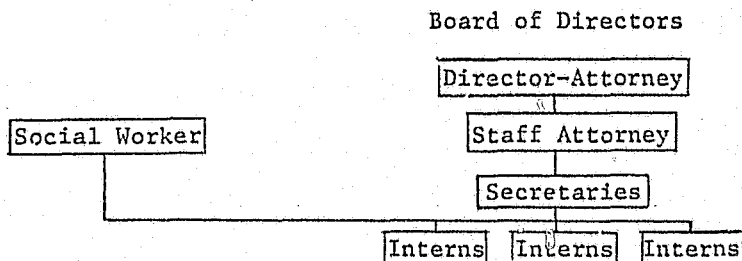
C. Board Composition

<u>1974</u>	<u>Non-lawyers</u>
Dennis Britt	Robert Bartels
Al Glotfelty	Frank Rhomberg
Gary Lane	Jerry Vargas
W. McNally	Joyce Rodriquez
Seymore Raben	Delores Compean
Don Doyle	Mildred Spears
Margaret Stevensen	Theresa Miles

D. Board Function

1. Eligibility Standard Setting
2. Policy Making

E. Agency Flow Chart



F. Funding Sources and Amount

<u>1974</u>	
U.W. -	24,385
IA. Emp. -	\$3,259
Gifts -	<u>1,372</u>
	\$29,026

*Note: 1972-74: O.E.O. - salary for staff attorney loaned by Hawkeye Legal Aid to H.E.L.P.

G. Funding Expenditures

	<u>Thru June 30, 1974</u>
Salaries	
Clerical	<u>\$5,183</u>
Student	<u>360</u>
Related Benefits	<u>400</u>
Rent	<u>1,700</u>
Utilities, etc.	<u>1,883</u>
Conferences	<u> </u>
Office Supplies and Equipment	<u>576</u>
Travel	<u>663</u>
Food	<u> </u>
Other (specify)	<u> </u>
Subscriptions	<u>217</u>
Maintenance	<u>62</u>
Printing	<u>828</u>
Misc.	<u>122</u>

H. Agency Program (This includes all programs whether paid or voluntary personnel participate)

Counsel - discuss with client the legal applications of past or future action
Advocate - represent low income groups in community matters
Advise - inform clients of this right and obligation in legal matters
Represent - serve as legal counsel

Program (s) Location if other than Agency.

None

Program Hours

regular: 9:00 a.m. - 5:00 p.m. Monday - Friday
At other times as needed

I. Composition of Staff in Juvenile Related Programs

3 attorneys (2 volunteer)
* - 1 part-time bookkeeper (volunteer)
2 secretaries
1 part-time social worker

* is the whole staff

J. Clientele

How many people entered the Program as new clientele?

1974 - 698 opened, 209 advice, 287 other contacts

How many as returned clientele?

N/A

How many clientele discontinued services?

N/A

How effective does the agency think the Program is in meeting the needs of the Clientele?

The agency is effective when used for advice or referral. The agency is poor in representation due to the small size of the staff.

How would the clientele being served be described (Race, Sex, Age, Income)?

1974 - 81% white
13% black
6% chicano

Clients must meet a certain economic means in order to be eligible for service.

K. Number of Minorities in the Agency as staff

None

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>1</u>
Other Salaried Personnel	<u>2</u>
Volunteers Active	<u>3</u>
Inactive	student
Other	social worker
	<u>5 law students</u>
Masters Degree Level	<u>3</u>
College Degree Level	<u>7</u>
Some College	_____
High School Degree	<u>2</u>
No High School Degree	_____

WHAT PERCENT ARE:

White 100%
Black _____
Mexican _____
Other _____

- M. Does Staff Attend conferences? yes
N. Are there provisions for paid classes and other schooling? yes
O. Is In-Service Training provided? no
What is involved (hours, type, etc.)
P/A

P. Volunteers

What are the functions of volunteers?

1 part-time bookkeeper
2 full-time staff attorneys

What training do volunteers receive?

None

Q. Referrals

From where does the Agency receive referrals?

CASI
Eastside Neighborhood Development Corp.
Central & Western Neighborhood Development Corp.
Dept. of Social Services
Juvenile Court
SCARF
Family & Children Services
Iowa East Central T.R.A.I.N.
Community Mental Health
Davenport Youth Commission
Drug Abuse Council

To where does the Agency make referrals?

Social Services
Family & Children Services
Other Social Agencies

- R. How does the client find out about the Agency in addition to the above?

Other clients
Publicity
Private attorney

S. Consultants

Are paid consultants used? no Non-paid consultants? yes

From what Agencies?

Family & Children Services
Scott County Lawyers
Financial Management

T. Other methods of interagency cooperation:

Consulted by social agencies for legal advice and referrals

U. What are the problem areas of clients?

1. Financial - Contract Garnishment, Bankruptcy, etc.
2. Administrative - State Aid, Social Security, Unemployment, etc.
3. Housing - private landlord-tenant, Housing code, neighbor dispute
4. Domestic Relations - Dissolution, Annulment, Nonsupport, Child support, paternity, etc.
5. Miscellaneous - auto accident, civil rights, misdemeanor, etc.

V. What is the geographic service area?

Scott County
Note: 51% inner city

W. Priorities

What are the Agency's short range goals & priorities?

To meet the needs of the low income community.

Long Range? (ten years)

Same as short range goals

X. What gaps do the agency perceive in services?

Staff size is insufficient to meet demand

Y. What gaps do the Agency view in overall services in Bi-State Area?

Funding for the necessary program equivalent to the needs of the program.

Z. Additional Notes:

None

AGENCY Iowa Department of Social Services

Contact Person: James Strickland
Kathy Hill, Supervisor
1416 West 16th Street
Des Moines, IA

A. Agency Description

The Iowa Department of Social Services is designed to provide a full array of services to the people of the State of Iowa. These include: (1) adoption services; (2) ADC - Aid to Dependent Children; (3) Counseling services; (4) Family planning; (5) Protective services; (6) Community Correctional services and others.

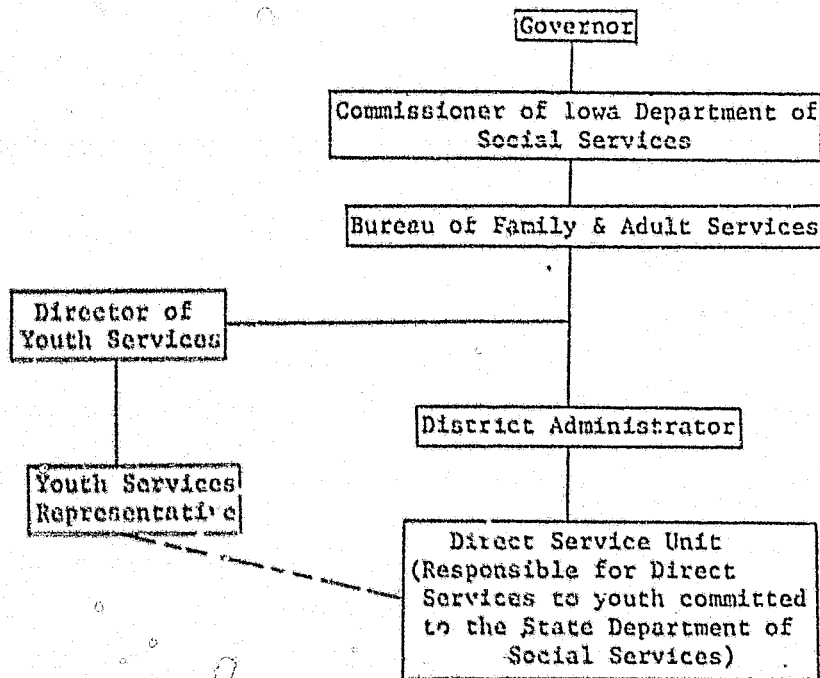
B. Agency Purpose

The general purpose of the agency is the administration of state and federal social service programs. Only the WIN (Work Incentive) Program and the Direct Service Unit provide direct services from this office to clients. The Direct Service Unit provides services specifically to juveniles committed to the State Department of Social Services.

C. Board Composition No Board

D. Board Function Not Applicable

E. Agency Flow Chart



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F. Funding Sources and Amounts

State funded information not available at local level.

G. Funding Expenditures

Information not available at local level.

H. Agency Programs and Descriptions

- Administration of Services and Income Maintenance Programs for surrounding counties.
- Direct Service Unit
- WIN Program
- Quality Control
- Child Support Recovery Unit
- Adult Parole
- Day Care Consultant

Administration of Service programs and Income Maintenance for surrounding counties.

Direct Service Unit - a program designed to provide placement services, supervision, and counseling services to juveniles committed to the Iowa Department of Social Services by the Juvenile Courts. Family counseling services are available to the families of these same juveniles.

Day Care Consultant - consults and licenses day care centers.

Adult Parole - provides parole supervision and counseling services to adults who have been incarcerated in a reformatory or prison.

Quality Control - a program designed to check the accuracy of local county offices in the administration of ADC and to check client information.

Child Support Recovery - a program to insure the establishment of paternity and secure financial support for children receiving ADC who have been deserted by their parents.

WIN - a program to provide services to ADC recipients in a work or training program.

Program(s) location if other than Agency Not Available

Program Hours 8:00 a.m. to 4:30 p.m. - additional time as needed

I. Composition of staff in Juvenile Related Programs

Five full time social workers and a supervisor who currently cover a seven county area

J. Clientele

How many people entered the Program as new clientele?

From Clinton, Scott, Muscatine and Louisa Counties, 44 new clients in the last year. From Lee, Henry, and Des Moines counties, 19 new clients during last year.

J. Clientele (continued)

How many as returned clientele?

No recommitments after discharge.

How many clientele discontinued services? Approximately 50

How effective does the Agency think the Program is in meeting the needs of the clientele?

Quite ineffectively, since the unit is short-staffed to meet the expectations of the job function. Caseloads are too large to effectively deliver on-going services to clients and family counseling to client's families. A great deal of time is spent transporting youth to and from institutions and placements, and in traveling to visit youth while they are placed. Another barrier is the great deal of paperwork necessary in the job.

However, an effort is made to provide individual and family counseling, make appropriate placements, and supervise clients in school, employment and family.

How would the clientele being served be described (Race, Sex, Age Income)?

Primarily lower or lower-middle income bracket.
Approximately 30-35% Black, 1% Mexican, and 70% White.
Ages 12-18; Approximately 30% girls, 70% boys.

K. Number of minorities in the agency as staff?

Within the Direct Service Unit with a staff of six, one person is a member of a minority group.

L. Composition of Staff	<u>1974</u>
Professional Salaried Personnel	<u>28</u>
Other Salaried Personnel	<u>8</u>
Volunteers (Active)	<u> </u>
(Inactive)	<u> </u>
Other	<u> </u>
Masters Degree Level	<u>3</u>
College Degree Level	<u>20</u>
Some College	<u>5</u>
High School Degree	<u>8</u>
No High School Degree	<u> </u>

L. Composition of Staff (continued)

WHAT PERCENT ARE:

White 90%
Black 10%
Mexican _____
Other _____

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? YES

O. Is In-Service Training provided? YES
What is involved (hours, type, etc.)
Approximately 10 days per year; 1-2 day seminar sessions

P. Volunteers

What are the functions of volunteers? None

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals?

Any juvenile serviced by the Direct Service Unit is committed to the State Department of Social Services by Juvenile Court. Parents, schools, police, make referrals to the local juvenile probation office or County Department of Social Services who may make recommendation to Juvenile Court that a juvenile be committed to the State.

To where does the Agency make referrals?

I. Employment-Training
Vocational Rehabilitation
Family Planning-Maternal Health Clinics
Governor's Youth Opportunity Program
Neighborhood Youth Corps
WIN Program

II. Living settings -
Institutions, residential
treatment centers, foster
and group homes.

R. How does the client find out about the Agency in addition to the above? N/A

S. Consultants

Are paid consultants used? NO Non-paid consultants? NO

From What Agencies? N/A

T. Other methods of interagency cooperation. N/A

U. What are the problem areas of clients?

All juveniles committed to the State have been adjudicated dependent, neglected and/or delinquent by Juvenile Court. Problem areas include school problems, running away, family discord or dysfunctioning or law violations.

V. What is the geographic service area?

Currently, the Direct Service Unit services Clinton, Scott, Muscatine, Louisa, Henry, Lee and Des Moines counties and those services are administered from the Davenport Field Office.

W. Priorities

What are the Agency's short range goals and priorities?

1. Reorganization and redeployment of staff into the 16 OPP Districts throughout the State. (This means that the Davenport Field Office will cover only Scott and Muscatine instead of the current seven counties.)
2. Through cooperation with other agencies, develop a continuum of services for juveniles which will provide a diversion of many juveniles from State institutions.

Long Range (ten years)? None

X. What gaps do the Agency perceive in services?

1. Need for juvenile detention center to serve as alternative to holding youth in jail when detention is necessary.
2. Group homes - particularly for girls.
3. Adequate emergency or short-term foster placements or group home placements.
4. Living structure in which semi-independent, older youths can rent rooms or apartments in a setting which offers a degree of supervision.

Y. What gaps do the Agency view in overall services in the bi-state area?
(refer to the question above)

Z. Additional notes: None

AGENCY Iowa Division of Rehabilitation, Education and Services Branch

Contact Person: Burt Brandt
215 Main Street
Putnam Building, Room 602
Davenport, IA

A. Agency Description

Iowa Rehabilitation, Education and Services Branch is located in the Putnam Building, 215 Main Street, Davenport, Room 602. Office hours are 8:00 a.m. to 4:30 p.m. Their primary function originally was to work with the physically handicapped. The agency has expanded to work with the mentally ill and the mentally retarded. The agency has staff in all of Iowa's state institutions.

The agency has been in existence for 52 years. It is sponsored by the Iowa Division of Vocational Rehabilitation and serves a three county area which includes Scott, Clinton and Muscatine Counties.

B. Agency Purpose

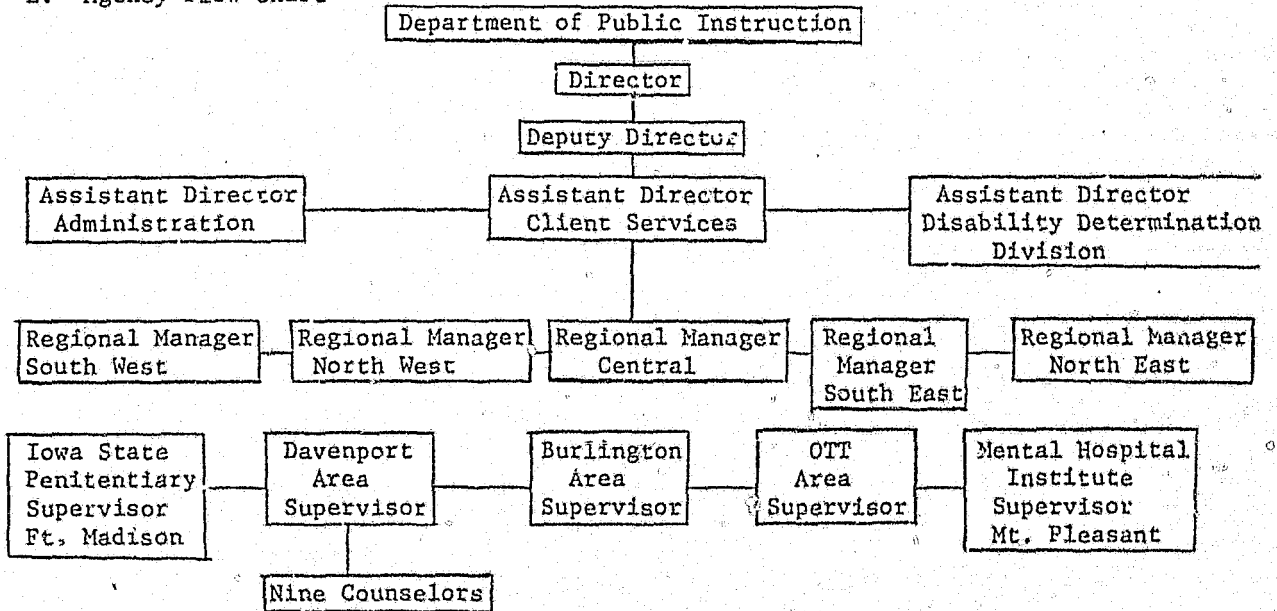
The purpose of the agency is to enable each client to perform at his or her own optimum capacity.

C. Board Composition

The agency is under the Department of Public Instruction Board.

D. Board Function advisory

E. Agency Flow Chart



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F. Funding Sources and Amounts

80% Federal; 20% State; State level budget - no local control.

G. Funding Expenditures

50% of the budget is for administrative purposes (includes the below listed expenditures)
50% for client services

Salaries; Related Benefits; Rent, Utilities, etc ; Conferences;
Office Supplies & Equipment; Travel; Food and Other-

H. Agency Programs and Descriptions

As soon as a referral is received the handicapped person is assigned to a rehabilitation counselor who must make a determination as to the person's eligibility for services. If the person meets the requirements for eligibility, the counselor will arrange for a complete evaluation of his abilities and assist in working out a program of training or other services which will help the individual become an independent, resourceful person.

Program(s) location if other than Agency N/A

Program Hours N/A

I. Composition of staff in juvenile related programs

Staff persons are not specifically assigned to juvenile cases. One counselor assigned to Mascatine-Scott Schools, one counselor assigned to Clinton County Schools; one counselor assigned to EICG District; five counselors assigned to general caseloads; one counselor assigned to SSI-SSDI caseload and four full time and three part time clerical

J. Clientele

How many people entered the Program as new clientele? 699

How many as returned clientele? Statistics not available

How many clientele discontinued services:

385 were rehabilitated and no longer required the agency's services.

How effective does the Agency think the Programs are in meeting the needs of the clientele? Generally effective

How would the clientele being served be described (Race, Sex, Age, Income)?

Primarily the lower income group; 60% male, 40% female; served more whites than blacks or chicanos; average age is in the 20's.

K. Number of minorities in the Agency as staff? 0

L. Composition of Staff 1974

Professional Salaried Personnel	<u>10</u>
Other Salaried Personnel	<u>7 (4 part time; 3 full time)</u>
Volunteers (Active)	<u>0</u>
(Inactive)	<u>0</u>
Other	<u> </u>
Masters Degree Level	<u>9</u>
College Degree Level	<u>1</u>
Some College	<u> </u>
High School Degree	<u> </u>

WHAT PERCENT ARE:

White	<u>100%</u>
Black	<u> </u>
Mexican	<u> </u>
Other	<u> </u>

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? YES

O. Is In-Service Training provided? YES
What is involved (hours, type, etc.)

In-service training is provided and structured based upon needs of the staff.

P. Volunteers

What are the functions of volunteers? No Volunteers

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals?

Educational institutions, employment services; social services; VNA, Salvation Army, Department of Social Services and others; hospitals, and self-referrals.

To where does the Agency make referrals?

Referrals are made to numerous public and private agencies concerned with the interests of handicapped persons.

R. How does the client find out about the Agency in addition to the above.

Television advertisements, leaflets, word-of-mouth, other clients, and telephone book listing.

S. Consultants

Are paid consultants used? YES Non-paid consultants? YES

From what Agencies?

Psychologists, psychiatrists, Mental Health Centers and others.

T. Other methods of interagency cooperation?

Liaison counselors assigned to other agencies; group meetings as needed.

U. What are the problem areas of clients?

Physical, emotional or behavioral problems or difficulty in learning which prevents getting or keeping a job.

V. What is the geographic service area?

This branch serves Scott, Muscatine and Clinton Counties.

W. Priorities

What are the Agency's short range goals and priorities?

Short term goal: to close 435 cases during fiscal year 1975;

Priorities: severely disabled, youth, newly disabled and Public Assistance recipients

Long Range (ten years)?

To provide services for all those who need vocational rehabilitation.

X. What gaps do the Agency perceive in services?

The agency does not operate as a crisis intervention agency.

Y. What gaps to the Agency view in overall services in the bi-state area?

Living arrangements; instant services (basic needs) and transportation.

Z. Additional notes: None

AGENCY: Maternal Health Center

Contact Person: Tom Fedje

Maternal Health Center
1208 E. High
Davenport, IA 52801

A. Agency Description

In September of 1972 the Maternal Health Center began operating as a non-profit organization. It had previously been a part of the Davenport Visiting Nurses Association (VNA)

B. Agency Purpose

The purpose of the Maternal Health Center is to provide prenatal programs to residents of Scott County who were referred by the Scott County Department of Social Services and to provide a family planning clinic to anyone regardless of residence or age and to provide a Women's Infants and Children's food supplement program to Scott County residents.

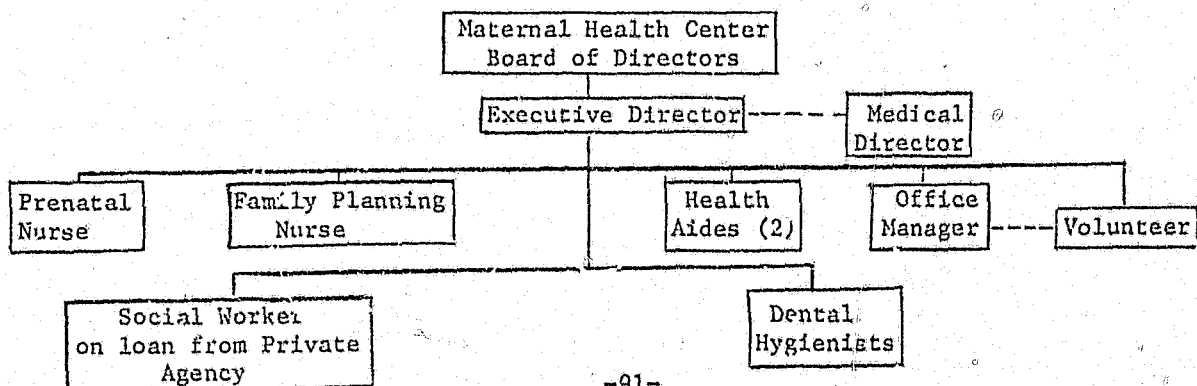
C. Board Composition

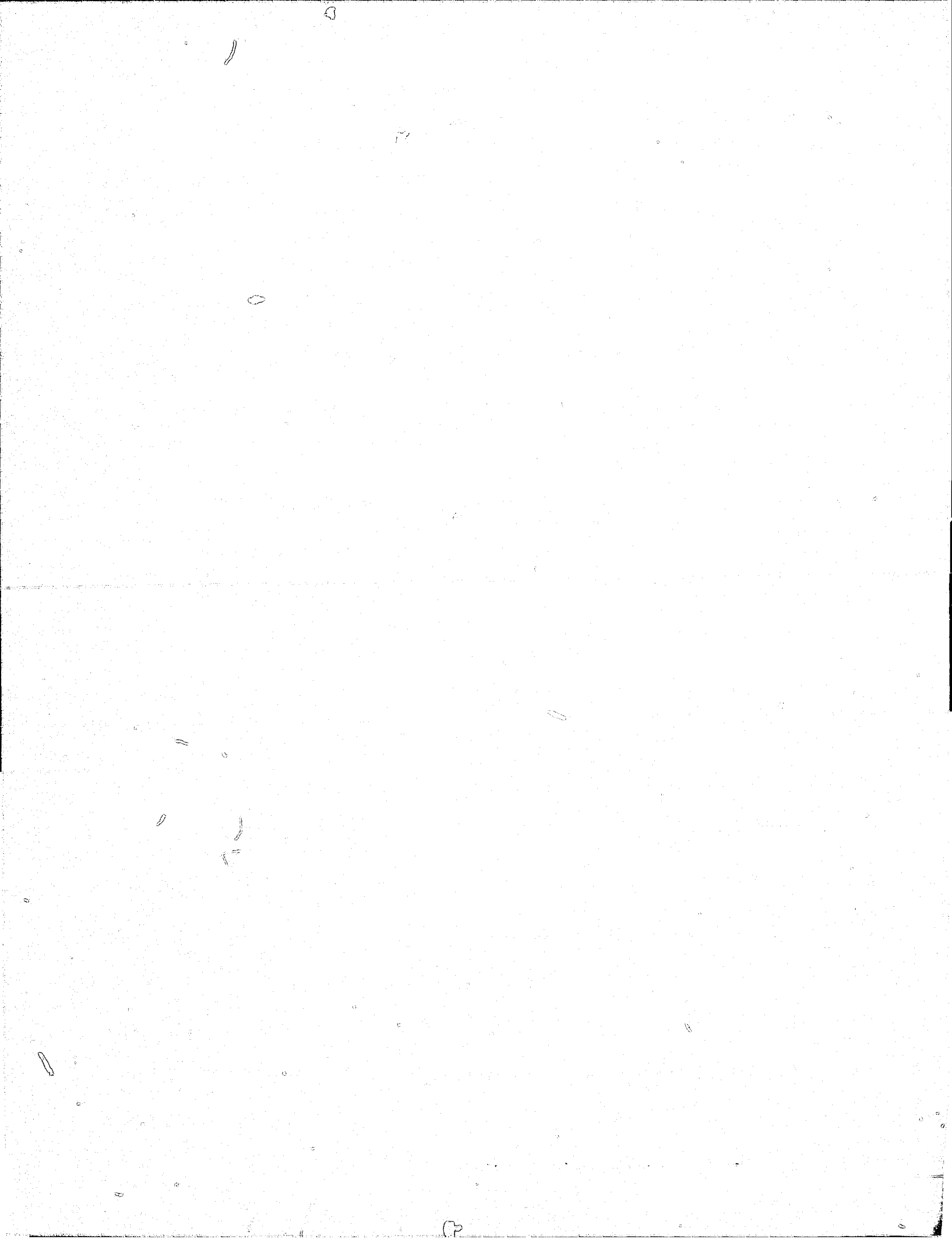
Donald Shaw	Lowell Hughes, M.D.
James Stuhler	Rev. Jack Stedman
Paul Hofstad	William A. Kuchera, D.O.
Dwight Reigert	Kenneth Boyd
William Edgerton, M.D.	Charles White
Dorthea Geldea, M.D.	Mrs. Kay Whitmore
Jonn Barker, M.D.	Rev. Ken Rogar
Merwin Briggs	Richard Evans
Kenneth Goldsberry	
JoAnn Keeley	

D. Board Function

The Board provides general guidance and direction to assist in the organization and development of agency services. Approximately one-third of the board changes every year.

E. Agency Flow Chart (Administrative Structure)





CONTINUED

1 OF 3

F. Funding Sources and Amount

	<u>1974</u>
Maternal & Child Health Grant	
University of Iowa (Family Planning)	\$19,000
M.H.C. assumes own grant	65,000
U.S. Department of Agriculture	55,000
Scott County Board of Supervisors	200,000
Federal Funding	

G. Funding Expenditures

<u>Years</u>	<u>June 30, 1974</u>
Salaries	<u>35,000</u>
Related Benefits	<u>15% of salaries</u>
Telephone	<u>1,680</u>
Conferences	<u>1,500</u>
Office Supplies and Equipment	<u>1,920</u>
Travel	<u>1,200</u>
Food	<u>0</u>
Other (Specify)	
Physicians	<u>4,000</u>
Contraceptives	<u>15,000</u>

H. Agency Program & Descriptions (This includes all programs whether paid or voluntary personnel participate)

1. Prenatal program - started in 1963 with the cooperation of the University of Iowa at the Visiting Nurses Association. It merged with Family Planning and moved to the Maternal Health Center in 1972.
2. Family Planning - started in 1970 also with the cooperation of the University of Iowa Obstetrics - Gynecology Department
3. WIC - Womens, Infants and Childrens Food Supplement Program started in Jan. 1974.

1. Prenatal - provides medical services as well as counseling services to those who exhibit need during the pregnancy period. Patients must meet a certain economic means test to become eligible for the services. There is no cost for the services.

The patients are examined by physicians from the University of Iowa, specifically OB-GYN residents and 3rd year medical students, if the patient must deliver at the University of Iowa Hospital.

2. Family Planning - Educating people in areas concerning the different types of contraceptives available for carrying out family planning. The program is open to anyone regardless of residence or age. The cost is based on ability to pay. Each patient is required to have a medical examination

performed, also by a physician who is a resident or medical student at the University of Iowa. The examination includes a complete physical, a pelvic exam, pap test, gonorrhea culture, and VDRL. The patient is also given instruction in the detection of breast cancer. The program covers 4 main areas of family planning:

1. information on the different types of contraceptives available
2. counseling to the patient in need of contraceptives
3. for problem pregnancies and sterilization assistance and counseling are also provided
4. infertility treatment and counseling

With the program comes involvement in pregnancy testing, blood pressure tests, hemoglobin tests. Also referrals for problem pregnancies and adoption are made.

3. WIC - Women's, Infants, & Children's Food Supplement Program - provides iron fortified formula, milk, juices and other high nutrient value foods to low income individuals who are either pregnant or between ages 1 and 3.

Program (s) Location if other than Agency.

WIC operates out of VNA, Eastside, Central and Western Neighborhood Development Corp. In addition a satellite office is in Clinton, Iowa.

Program Hours

8:00 - 5:30 Monday, Wednesday and Thursday
8:00 - 5:00 Friday
8:00 - 5:00 Tuesday by appointment
6:00 - 10:30 Wednesday evening by appointments

I. Composition of Staff in Juvenile Related Programs

Director
Nurse
2 part-time nurses
VNA Nurse on loan
2 Health Aides
1 Receptionist
Additional Aide
Secretary

J. Clientele

How many people entered the Program as new clientele?

Family Planning - 1,200
Prenatal - 300
WIC - 1,000

How many as returned clientele?

Family Planning - 2,500
Prenatal - 5%
WIC does not apply

How many left the program?

Family Planning - 1,000
Prenatal - everybody drops out after delivery
WIC - 50 patients since start

How effective does the Agency think the Program is in meeting the needs of the clientele?

With the amount of monies available, the center feels it is very effective. Nevertheless, need exists for additional staff and a better physical facility.

How would the clientele being served be described? (Race, Sex, Age, Income)

85% - white 99% Female 50% are 20 and under with exception of the
10% - black 1% male WIC Program serving ages 1-3
5% - other

K. Number of Minorities in the Agency as Staff? - One

L. Composition of Staff

Professional Salaried Personnel	1974
	<u>4</u>
Other Salaried Personnel	<u>4</u>
Volunteers	(Active <u>10</u>)
	(Inactive <u>0</u>)
Masters Degree Level	<u>1</u>
Collega Degree Level	<u>0</u>
Some College	<u>4</u>
High School Degree	<u>4</u>
No High School Degree	<u>0</u>
WHAT PERCENT ARE:	
White	<u>88%</u>
Black	<u>0</u>
Mexican	<u>12%</u>

M. Does Staff Attend conferences? yes

N. Are there provisions for paid classes and other schooling? yes, at director's discretion

O. Is In-Service Training provided? yes What is involved (hours, type, etc.)

Ten days a year are set aside for in-service training. There are usually two in-service training sessions a month. One day is usually set aside for training by the staff and one day is used to bring a speaker from a local agency.

P. Volunteers

What are the functions of volunteers?

Nurses assist in the clinic in the provision of medical care.
Volunteer counseling services by local social worker.

What training do volunteers receive?

Training for volunteers is limited due to time demands on staff. But, volunteers receive an orientation and are invited to in-service meetings.

Q. Referrals

From where does the Agency receive referrals?

Family Planning - Self referrals
WIC - Dept. of Social Services
Scott County Extension Service
Eastside Neighborhood
Central and Western Neighborhood

Prenatal - Scott County Dept. of Social Services

To where does the Agency make referrals?

Prenatal - Family & Children Services
Private physicians
Family Planning - Family & Children Services
University of Iowa

The agency also makes referrals to Mental Health, VNA, Eastside, and Central and Western Neighborhood Corporation and Social Services.

R. How does the client find out about the Agency in addition to the above?

1. By word-of-mouth
2. pamphlets
3. other community agency resources

S. Consultants

Are paid consultants used? yes Non-paid consultants? yes

From what Agencies?

1. Student - specializing in sex education
2. Scott County Dept. of Social Services

T. Other methods of interagency cooperation:

Guest speakers from community agencies in Quad-Cities

U. What are the problem areas of clients?

1. Desiring contraceptive
2. Desiring prenatal services
3. Desiring food supplement

V. What is the geographic service area?

WIC - Scott County
Prenatal - Scott County
Family Planning - no resident requirements

W. Priorities

What are the Agency's short range goals & priorities?

Better provisions for Family Planning services, prenatal services and WIC program for the community.

Long Range? (Ten years)

1. Develop into a complete Maternal Health Center offering sex education
2. increase medical services
3. increase community awareness and the need for good health care.

X. What gaps do the agency perceive in services?

1. need closer working relationship with related agencies.
2. need to increase medical services
3. need to increase community awareness of sex education and sexual problems

Y. What gaps do the Agency view in overall services in Bi-State Area?

1. Lack of uniform prenatal services
2. General lack of awareness of sex education in Quad-City area.

Z. Additional Notes - None

AGENCY Quad-Cities Big Brother/Big Sister Program

Acting Director: Connie Lou Bald
1607 West 12th Street
Room 106 - West Hall
Davenport, IA

A. Agency Description

Big Brother/Big Sister is a non-profit organization operating in Iowa and Illinois. It was established in the fall of 1974 through the Davenport Commission on Youth. The program has a volunteer acting director and approximately 15-20 female volunteers to act as Big Sisters.

B. Agency Purpose

The purpose of the agency is to act as Big Brother/Big Sister to any child that is referred to the agency, in order to guide and act as an adult model for the child.

C. Board Composition

Rev. Randolph Schmelig	Sharon DuFault
Bob Swaitkiewicz	Tim Kenslea
Phyllis Strabbing	Maureen McLaughlin
Tom Smith	Mary Ellen Kerr
Vonnie Flynn	Dennis Carson

D. Board Function

The Board is active in recruiting volunteers for big brothers/big sisters or staff aides. They also are responsible for raising funds to support the organization. Board members are also active in advertising and public relations for the organization.

E. Agency Flow Chart NONE

F. Funding Sources and Amount

\$ 50.00	Volunteers in Probation
\$ 100.00	Quad-Cities Times Democrat Newspaper
\$ 126.00	Civic Newcomers Organization
\$ 30.00	Fund Raising Project
<u>\$ 306.00</u>	

G. Funding Expenditures

The Acting Director receives 20% of contributions for salary.

H. Agency Programs and Descriptions

The Big Brother/Big Sister organization is a program designed to provide a big brother or sister to any child referred to the organization.

Volunteer Big Brothers/Big Sisters are screened and then matched with a child. The process and purpose are explained to the child and his or her parents in order to reduce the possible anxieties and to get the child's and parents' feedback. A basic social history is provided by the parents at this time also.

Once a month, a follow-up on the situation is done with the volunteer, the child and the parent.

Program(s) Location if other than Agency

2311 Ripley Street, Davenport, Iowa

Program Hours 24 Hour Service

I. Composition of Staff in Juvenile Related Programs

1 Acting Director and 20 Volunteers

J. Clientele

How many people entered the Agency as new clientele? 25 to 30

How many as returned clientele? Not Known

How many clientele discontinued services? None

How effective does the Agency think the programs are in meeting the needs of the clientele?

The effectiveness of the agency is hard to measure at the present time since the agency has been in existence only a short time.

How would the clientele being served be described (Race, Sex, Age, Income)?

Age 5 to 17; All races; Majority males.

K. Number of minorities in the Agency as staff?

3 or 4 minority volunteers

L. Composition of Staff

There are 15 to 20 Active Volunteers.

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? N/A

P. Volunteers

What are the functions of volunteers?

1. Screen and train other volunteers.
2. Match with little brother/little sisters.
3. Work with little brother/little sister on a weekly basis.
4. Guide and provide an adult model for the child to respond to.

What training do volunteers receive?

Volunteers have a training process which gives an explanation of the National Organization and examples of children they have worked with and what they do. The volunteers are also trained in communication skills.

Q. Referrals

From where does the Agency receive referrals?

Schools, social agencies, parents, police, mental health centers and professionals.

To where does the Agency make referrals?

Social service agencies; professionals (medical and legal) and mental health centers.

R. How does the client find out about the Agency in addition to the above.

Radio and television public service announcements.

S. Consultants

Are paid consultants used? NO Non-paid consultants? NO

From what agencies? N/A

T. Other methods of interagency cooperation

Monthly meetings are held with the Voluntary Action Center, Franciscan Mental Health, Youth Guidance Council, Project Common Grounds and Red Cross to discuss the program and ways of obtaining funds.

U. What are the problem areas of clients

One of the parents is usually missing from the home and the child needs the support of that missing parent. The Big Brother/Big Sister program will try to provide a child with a male/female friend.

V. What is the geographic service area?

Quad-Cities area

W. Priorities

What are the Agency's short range goals and priorities?

To obtain: more male volunteers, funding and two caseworkers.

Long Range (ten years)?

To become autonomous to avoid duplication. Enhance interagency cooperation.

X. What gaps do the agency perceive in services?

Lack of volunteers, especially male.

Y. What gaps do the Agency view in overall services in the bi-state area?

Overlapping and/or duplication of services is the major gap the agency views in overall services.

Z. Additional notes; NONE

AGENCY Quint-Cities Drug Abuse Council

Contacts: Dr. Whittlesey, Don Clark and Sam Podurgal
310 West 2nd
Davenport, IA 52801

A. Agency Description

The Quint-Cities Drug Abuse Council is located at 310 West 2nd Street, Davenport. The agency's office hours are 8:00 a.m. to 5:00 p.m., Monday through Friday, however, program hours vary.

The Drug Abuse Council began its operation in 1970. Dr. Whittlesey served as Executive Director from January 1 of 1973 to October 1 of 1974. For the next four months the Assistant Director, Don Clark, took the position of Executive Director. Emanuel Podurgal then came to the agency February 1 of 1975 to serve as Executive Director.

B. Agency Purpose

The purpose of Quint-Cities is to provide prevention, intervention, treatment and rehabilitation for clients with drug or drug-related problems.

C. Board Composition

Ms. Helen Allen	Terry O'Connell
Ms. Joyce Bell	Joel Osborne
Gordon Cherwitz, M.D.	Gary Rick
J. Hobard Darbyshire	Dr. Charles Schalon
Clarence Darrow	Dr. Arthur Shafer
Mike Fitzsimmons	Henry Sinda
Dr. Thomas Garside	Mrs. Nancy Smith
Harry Hoyt, Jr.	Lieut. Robert Swanson
Jeff King	Jerry Vargas
Gene A. Masters	Jesse Viers
John Moyes	Dale Walker

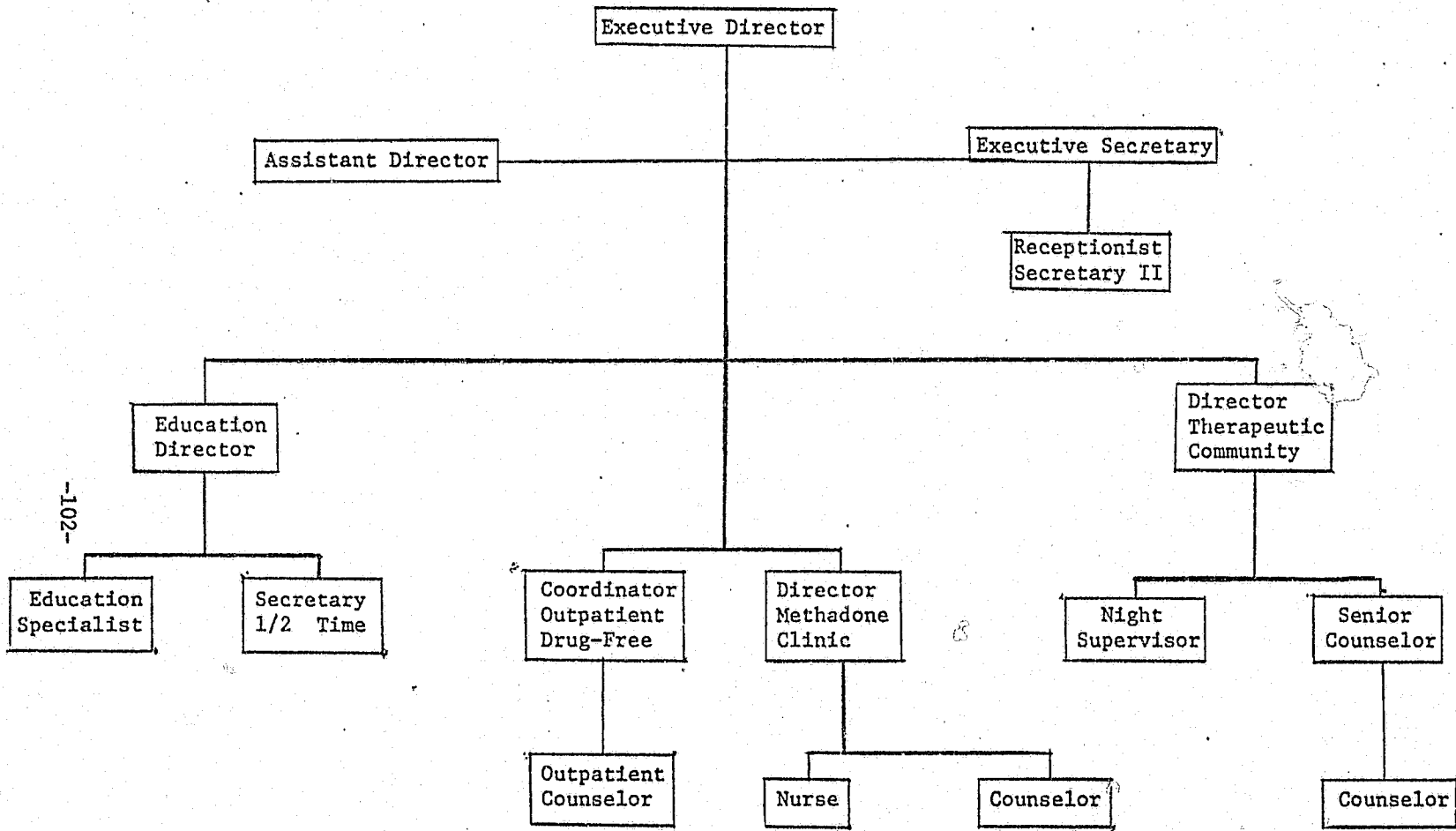
D. Board Function

The board functions in a policy and an advisory capacity.

E. Agency Flow Chart (see attached sheet)

F. Funding Sources and Amount

Federal and State	\$ 219,460
United Way	\$ 33,339
Other	\$ 5,860
	<u>\$ 258,659</u>



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G. Funding Expenditures

Salaries	\$ 154,020
Related Benefits	<u>2,668</u>
Rent, Utilities, etc.	<u>15,036</u>
Conferences	<u>1,475</u>
Office Supplies and Equipment	<u>2,409</u>
Travel	<u>5,750</u>
Food	<u>included in supplies</u>
Subscriptions & Reference Publications	<u>2,025</u>
Special Assistance to Individuals	<u>450</u>
Outside Printing	<u>1,400</u>
Employee Taxes, etc.	<u>11,000</u>
Professional Fees and Contract Service Payments	<u>15,700</u>
Miscellaneous	<u>13,096</u>
Telephone & Telegraph	<u>5,100</u>
Postage & Shipping	<u>750</u>
Equipment & Other Fixed Assets	<u>11,480</u>

H. Agency Programs and Descriptions

Freedom House: is an ambulatory out-patient and after-care program for opiate addicts. There are five components to the program and they are; 1) medically supervised narcotic addiction treatment program; 2) counseling program; 3) supportive-experience program; 4) ancillary services program, and 5) active outreach program.

Linwood Therapeutic Community: is an in-patient treatment center for drug abusers and provides the following services to the residents: 1) residential live-in programs; 2) medically supervised detoxification and withdrawal program; 3) intensive counseling treatment program, and 4) a community action program.

H. Agency Programs and Descriptions (continued)

Outpatient Program: outpatient counseling is provided on a one-to-one basis or group basis with those clients who are not suitable for Freedom House or the Linwood Therapeutic Community. The outpatient counselors also perform outreach functions through liaison with schools, courts, law enforcement agencies and community and social agencies.

Hot Line: is a telephone listening service to provide information for those who need help in solving problems involving home life, loneliness, sex, school, drugs, pregnancy, V.D., dating, marriage, interpersonal relationships, suicide, depression, etc. All calls are kept confidential and when necessary or desired referrals may be made.

Education: provides in-service training for school personnel, educational programs for students and parent and community instruction and involvement for the purpose of dealing with the basic causes of drug abuse rather than the symptoms. This program is funded by the Iowa State Drug Abuse Authority through the Muscatine-Scott County School System, the Illinois Public Trust Fund and staffed by the Quint-Cities Drug Abuse Council.

Program(s) location if other than agency.

Freedom House - Rock Island, Illinois
Outpatient - 310 West Second Street, Davenport, Iowa
Linwood - Between Davenport and Buffalo, Iowa on Highway 61
Education - 310 West Second Street, Davenport, Iowa
Hot Line - 310 West Second Street, Davenport, Iowa

Program Hours

Freedom House - 6:30 a.m. to 3:30 p.m. Monday through Friday
10:00 a.m. to 12:00 noon on Saturday
Outpatient - 9:00 a.m. to 6:00 p.m. Monday through Friday
Linwood - 24 hours, 7 days per week
Education - 8:00 a.m. to 5:00 p.m.
Hot Line - 7:00 p.m. - 12:00 p.m. 6 days per week

I. Composition of Staff in Juvenile Related Programs

Estimated that 20% of total program effort is directed toward juveniles.

J. Clientele

How many people entered the agency as new clientele?

I. <u>Admissions</u>	II. <u>Contact</u>	III. <u>Hot Line</u>
Freedom House - 66	Calls - 45	2,815 Calls
Linwood - 48	Drop In - 131	
Outpatient - 81	Outreach - 426	IV. <u>Speaker's Bureau</u>
Total - 195	Total - 1,502	Total Number of People Spoken to - 4,452
		Total Number of Engagements - 147

J. Clientele (continued)

How many as returned clientele?

Readmissions are rare and would likely compose less than 5% of the agency's client population.

How many clientele discontinued services?

Of the 195 admissions, 156 left the Program.

How effective does the Agency think the programs are in meeting the needs of the clientele?

The agency feels it is very effective in achieving both short and long range goals as established in individual treatment plans.

How would the clientele being served be described (race, sex, age income)?

Black - 44%; White - 55; Other - 1%.
Males - 72% - Females - 28%.

<u>Years</u>	13-15 - 3%	19-21 - 23%	26-30 - 13%	Over 40 - 3%.
	16-18 - 19%	22-25 - 34%	31-40 - 4%	

K. Number of minorities in the Agency as staff

Three full time employees and three part time employees.

L. Composition of Staff

Professional Salaried Personnel	<u>16 - 3 part time</u>
Other Salaried Personnel	<u>2</u>
Volunteers (Active)	<u>30-33</u>
(Inactive)	<u>20</u>
Other	<u>4</u>
Masters Degree Level	<u>3</u>
College Degree Level	<u>12</u>
Some College	<u>1</u>
High School Degree	<u> </u>
No High School Degree	<u> </u>

WHAT PERCENT ARE:

White	<u>74%</u>
Black	<u>26%</u>
Mexican	<u>0</u>
Other	<u>0</u>

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? YES

O. Is In-Service training provided? YES What is involved (hours, type, etc.)?

Three to four hours every other week, consisting generally of training designed to meet staff training shortfalls with an emphasis on improving counseling skills and development of techniques for drug abuse counseling.

P. Volunteers

What are the functions of volunteers?

Operation of Hot Line, publicity and clerical work.

What training do volunteers receive?

Screening and 20 hour training program. Training program consists of development of listening skills and empathy training for use by Hot Line volunteers.

Q. Referrals

From where does the Agency receive referrals?

1. Courts and corrections
2. Mental Health Centers
3. Vocation Rehabilitation
4. Children & Family Services
5. Family referrals
6. Self referrals
7. Other institutions
8. Schools and school counselors
9. Industry

To where does the Agency make referrals?

1. Mental Health Centers
2. Methadone Therapeutic Community
3. Youth Service Bureau
4. Courts
5. Residential Treatment
6. Vocational Rehabilitation
7. Career Counseling
8. SCARF

R. How does the client find out about the Agency in addition to the above?

Others, i.e., peers, public relations program, pamphlets and brochures, and clients who are in the program.

S. Consultants

Are paid consultants used? YES Non-paid consultants? YES

S. Consultants (continued)

From what agencies?

Community Mental Health Centers and the private sector.

T. Other methods of interagency cooperation

Meetings and consultation and exchange of information.

U. What are the problem areas of clients?

Drug or drug related problems.

V. What is the geographic service area?

Rock Island, Henry and Mercer Counties in Illinois and Scott, Muscatine, and Clinton Counties in Iowa.

W. Priorities

What are the Agency's short range goals & priorities?

Increase client load to: 64 out-patient drug-free; 50 methadone maintenance and 18 in-patient drug-free.
Improve quality of drug prevention education.

Long Range? (ten years)

Reduce the incidence of drug abuse so that it is no longer a community problem.

X. What gaps do the agency perceive in services?

1. In-patient drug-free group homes for juveniles
2. Program to attract women into treatment
3. Coordination of referrals from industry
4. Treatment of young alcoholics

Y. What gaps do the Agency view in overall services in the bi-state area?

Same as above.

Z. Additional notes: NONE

ACENCY Scott County Department of Social Services

Contact Person: Gary Redling
801 West River Drive
Davenport, IA

A. Agency Description

The Scott County Department of Social Services is located at 801 West River Drive, Davenport, Iowa. The office hours are 8:00 a.m. to 4:30 p.m., Monday through Friday.

The agency provides two categories of services which are: 1) income maintenance and 2) various social services.

In this report only the social services aspect will be covered as this is the category which provides assistance to juveniles.

B. Agency Purpose

The agency provides protective services to those persons aged 0 to 18 years who have been determined by the court to be dependent, neglected or abused children.

The first priority of protective services is to keep the child in the home and reintegrate the family so that it can function as a unit. If this is not feasible, an alternative living arrangement is found for the child until such time as the family is able to function as a unit.

If these two alternatives are absolute impossibilities, parental rights are severed and the child is put up for adoption.

C. Board Composition

Board of Social Welfare

Sam Sloane
Mrs. Clara Wagner
Robert Meyer
Scott Meyer
Robert Niemand

D. Board Function

Serves as an advisory and screening board for the Scott County Board of Supervisors

E. Agency Flow Chart (see attached sheet)

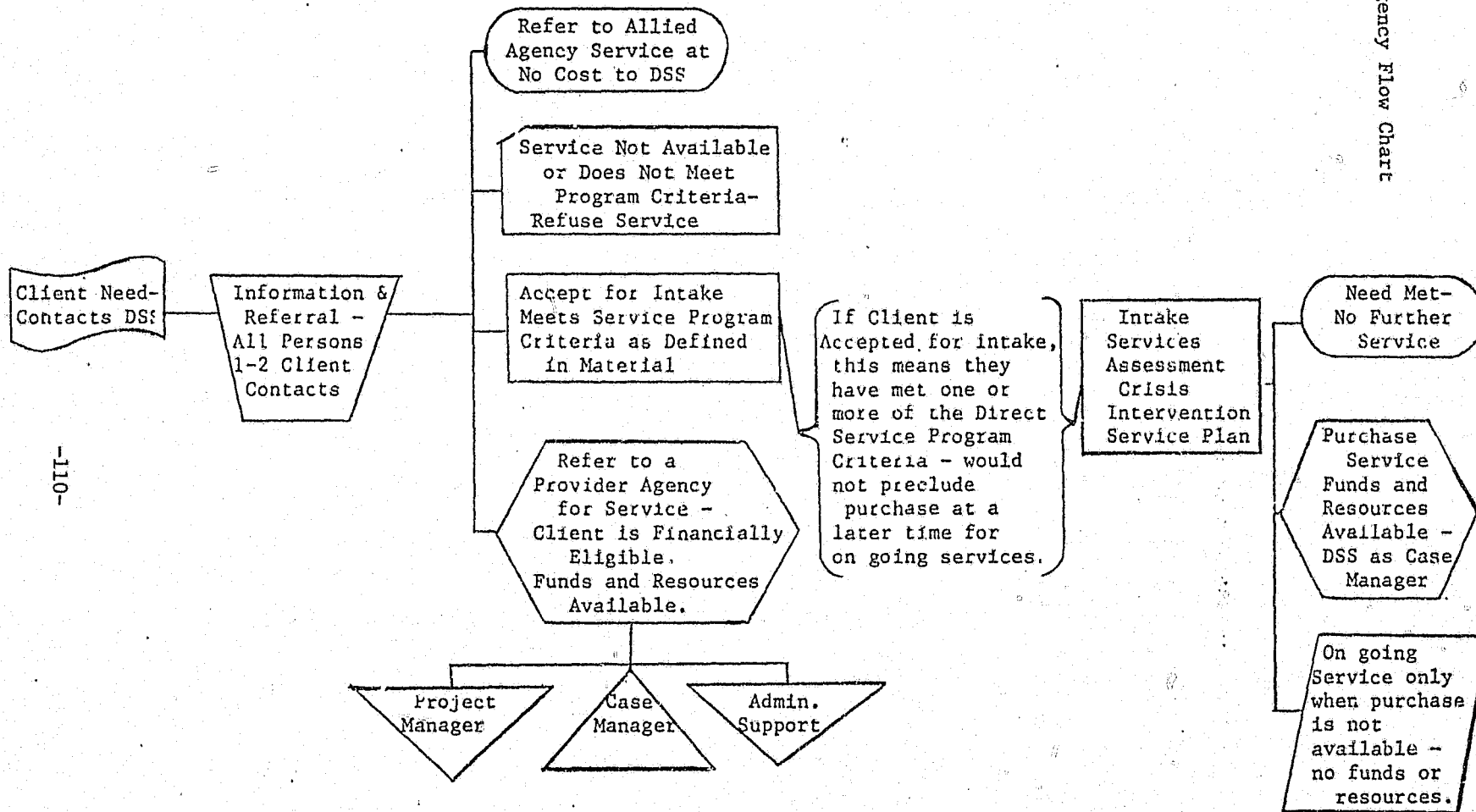
F. Funding Sources and Amount

Social Services receives funding from the County, State and Federal Government. The agency does not have the funding expenditures broken down as listed below. It would require a great deal of time and energy to get this information.

G. Funding Expenditures (see above)

Salaries; Related Benefits; Rent; Utilities; Conferences; Office Supplies & Equipment; Travel; Food and Other.

E. Agency Flow Chart



H. Agency Programs & Descriptions (this includes all programs whether paid or voluntary personnel participate)

1. Protective Services Program - Agency activity: a) intake, b) crisis intervention, c) assessment, d) service plan.
2. Foster Care Program - Agency activity: a) intake, b) crisis intervention, c) assessment, d) service plan, e) direct ongoing foster care program services, f) any of the services of the Department.
3. Adoption Program - Agency activity: a) intake, b) assessment, c) service plan, d) court order home study, e) subsidized adoption, f) interstate compact adoptions and g) retain full case responsibility for children under agency guardianship.
4. Family Planning Program - Agency activity: a) referral and responding to requests for further information.
5. Adult Service Program - Agency activity: a) intake, b) crisis intervention, c) assessment, d) service plan, e) full case responsibility for Protective Service program activity on an ongoing basis/any service of the Department which is appropriate.
6. Day Care Program - Department activity: a) intake, b) assessment, c) case plans, d) placement in family life homes, e) arrange for center care.

Program(s) location if other than Agency

Initially the basic work is done within the agency, however, casework services are provided in the home or wherever the client wishes it.

All programs use purchase of services if the Department is unable to provide the needed services.

Program House

The office hours are 8:00 a.m. to 4:30 p.m., however, casework services are provided according to when the client is available.

I. Composition of Staff in Juvenile Related Programs

Approximately 50% of the staff.

J. Clientele

How many people entered the Agency as new clientele? Approximately 150

How many as returned clientele? Approximately 75

How many clientele discontinued services? Approximately 75

J. Clientele (continued)

How effective does the Agency think the programs are in meeting the needs of the clientele?

With adolescents, the agency feels it has a limited effect because by the time the adolescent contacts the agency, his or her problems are very complex. The agency lacks the number of staff and the community lacks a sufficient amount of resources to deal with the adolescent's complex problems.

How would the clientele being served be described (race, sex, age, income)?

Ages 13-19; 55% females; 45% males; 90% White; 10% Black & Others.

K. Number of minorities in the Agency as staff?

One black social worker. A number of the clerical staff for the entire agency's operations are black.

L. Composition of Staff

Professional Salaried Personnel	<u>30</u>
Other Salaried Personnel	<u>6</u>
Volunteers (Active)	<u>0</u>
(Inactive)	<u> </u>
Other	<u> </u>
Masters Degree Level	<u>4</u>
College Degree Level	<u>32</u>
Some College	<u> </u>
High School Degree	<u> </u>
No High School Degree	<u> </u>

WHAT PERCENT ARE:

White	<u>97%</u>
Black	<u>3%</u>
Mexican	<u> </u>
Other	<u> </u>

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? YES

O. Is In-Service Training provided? YES What is involved (hours, type, etc.)?

Conferences and workshops. The State provides in-service training also.

P. Volunteers

What are the functions of volunteers?

There are no volunteers within the agency.

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals?

The majority are from the court. Others are from the police department, family members, schools, and occasionally from physicians.

To where does the Agency make referrals?

Referrals are made to any agency, etc., that can fulfill the need.

R. How does the client find out about the Agency in addition to the above

By staff contact, newspapers, schools and news releases.

S. Consultants

Are paid consultants used? NO Non-paid consultants? YES

From What Agencies?

Community Mental Health Center; State Employees.

T. Other methods of interagency cooperation

Case staffings; meetings among different agency staff.

U. What are the problem areas of clients?

- | | |
|-------------------------------|---------------------|
| 1) Inter and intra personal | 7) Housing |
| 2) Parent-child relationships | 8) Medical |
| 3) Psychiatric difficulties | 9) Nursing Care |
| 4) Mental retardation | 10) School |
| 5) Educationally deprived | 11) Family planning |
| 6) Marriage problems | |

V. What is the geographic service area? Scott County

W. Priorities

What are the agency's short range goals & priorities?

- 1) Reorganize units and work-loads;
- 2) To develop better working agreements with other agencies;
- 3) To improve communication among staff;
- 4) To increase number of staff.

W. Priorities (continued)

Long Range (ten years)?

- 1) Priorities mandated by Federal and State;
- 2) Improve quality of services.

X. What gaps do the agency perceive in services?

- 1) The lack of sufficient alternatives of placement for adolescents outside the home.
- 2) The lack of sufficient staff to provide crisis intervention for youth.

Y. What gaps do the agency view in overall services in the bi-state area?

- 1) The lack of alternative school settings;
- 2) There is not enough career training and employment opportunities;
- 3) The need for a more comprehensive and defined juvenile justice system;
- 4) The lack of sufficient independent living arrangements for youth;
- 5) The lack of sufficient general outreach to youth;
- 6) The need for more people to work with and counsel youth;
- 7) The need for more community education and services to improve parent-child relationships.

Z. Additional notes: None

AGENCY Scott County Juvenile Court Services

Contact Person: James M. Utley
Scott County Courthouse
Davenport, IA 52801

A. Agency Description

Juvenile Court Services is located in the Scott County Courthouse, Davenport, Iowa. Their office hours are 8:00 a.m. - 5:00 p.m. The agency serves persons from 0 to 18 years of age.

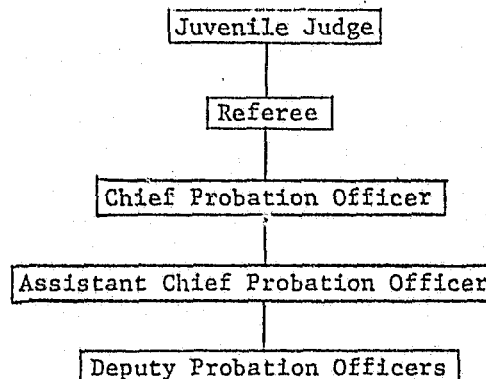
B. Agency Purpose

To provide services, rehabilitation, shelter care, protection, counseling and guidance to those who come in contact with the juvenile court.

C. Board Composition N/A

D. Board Function N/A

E. Agency Flow Chart



F. Funding Sources and Amounts

County Funds	
Court Fund	\$ 181,500
Poor and Orphan Fund	\$ 70,000

G. Funding Expenditures

Salaries	<u>\$ 169,000</u>
Related Benefits	_____
Rent	<u>N/A</u>
Utilities, etc.	<u>N/A</u>
Conferences	<u>\$ 2,200</u>

G. Funding Expenditures (continued)

Office Supplies & Equipment \$ 2,250
Travel _____
Food _____
Other (specify) _____

H. Agency Programs and Descriptions

Volunteer Program and Scott Community College

Volunteer Program

Client is seen on a one-to-one basis by a volunteer to talk or to engage in other activities and to abide by the basic health rules of living.

Scott Community College

Refer clients to the College's programs.

Program(s) location if other than Agency

Courthouse, Chamber of Commerce, Optimist Club, Scott Community College

Program Hours

Court Services - 24 hours; Chamber - day and evening.

I. Composition of Staff in Juvenile Related Programs

Chief Probation Officer; Assistant Chief Probation Officer, 8 Deputy Probation Officers and Volunteers.

J. Clientele

How many people entered the Agency as new clientele? Not available

How many as returned clientele? Not available

How many clientele discontinued services? Not available

How effective does the Agency think the Programs are in meeting the needs of the clientele? Not available

How would the clientele being served be described (Race, Sex, Age, Income)
Not available

K. Number of minorities in the Agency as staff? None

L. Composition of Staff

Professional Salaried Personnel	<u>11</u>
Other Salaried Personnel	<u>1</u>
Volunteers (Active) (Inactive)	<u>95</u>
Other	_____
Masters Degree Level	_____
College Degree Level	<u>all</u>
Some College	_____
High School Degree	_____
No High School Degree	_____

WHAT PERCENT ARE:

White	<u>100%</u>
Black	_____
Mexican	_____
Other	_____

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? YES

O. Is In-Service Training provided? YES
What is involved (hours, type, etc.)

Five weeks (intensive) with credit hours within first years services.

P. Volunteers

What are the functions of volunteers? Refer to "H"

What training do volunteers receive?

Training is done by coordinator who is trained.

Q. Referrals

From where does the Agency receive referrals?

Self, parents, schools, police, court and social agencies.

Q. Referrals (continued)

To where does the Agency make referrals?

Mental Health, family counseling, social services, volunteer programs, minister and State D.S.S.

R. How does the client find out about the Agency in addition to the above? POLICE

S. Consultants

Are paid consultants used? YES Non-paid consultants? YES

From What Agencies? Mental Health, Psychologists.

T. Other methods of interagency cooperation? Liaison

U. What are the problem areas of clients? No answer given.

V. What is the geographic service area? Scott County

W. Priorities

What are the Agency's short range goals and priorities?

Adequate detention facility.

Long range (ten years)?

Same as the above plus more group and foster homes and boys ranch.

X. What gaps do the Agency perceive in services? No answer given.

Y. What gaps do the Agency view in overall services in the Bi-State area?

Law problems of Illinois and Iowa; basic juvenile handling services.

Z. Additional notes. None

AGENCY: Adolescent Unit, East Moline State Hospital

Contact Person: K. D. Dimitri, M.D., Superintendent
M. Esperne, M.D., Chief Adolescent Unit

Adolescent Unit, East Moline State Hospital
100 Hillcrest
East Moline, IL 61244

A. Agency Description

The Adolescent Unit at East Moline State Hospital is a residential treatment center, within the state hospital setting, to serve boys and girls ages 12 through 17. The center is one arm of the Comprehensive Community Mental Health Center of Rock Island and Mercer Counties. The program opened on existing wards in December, 1968 and moved into a new building in December, 1968 with a bed capacity for 28 adolescents, 14 boys and 14 girls. The building consists of two wings; one houses staff offices, conference room and 3 classrooms. The other wing houses living accommodations for the boys and girls with six double rooms and two single rooms on each side, separate living room and recreation rooms and a dining room and kitchen. Between the boy's and girl's living room areas is a glassed-in nurse's office. Some other buildings and facilities on the hospital grounds are used partially by adolescents, such as the Activity Center and gymnasium and the laboratory and medical facilities.

B. Agency Purpose

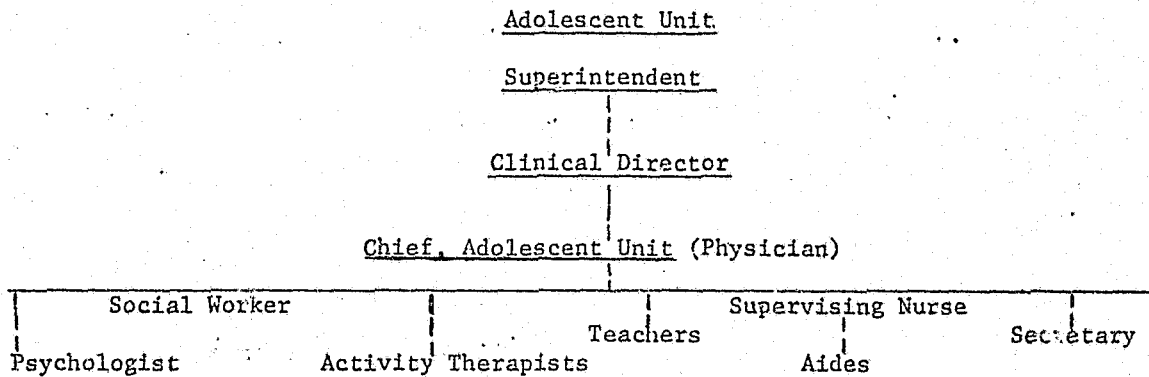
The program provides a therapeutic and corrective living experience for emotionally disturbed and socially maladjusted adolescents. They are initially seen at the Mental Health Center for screening and are sent to this facility if they cannot be treated as an outpatient due to type or severity of problem, or some other factor such as lack of motivation. Some of the types of problems which result in admission to this institution are suicidal threat or attempts, extreme aggressiveness, a chronic and self-destructive pattern of running away, drug abuse, promiscuity. Although the program was designed for boys and girls of at least average intelligence, occasionally mildly retarded acting out youths have been admitted. More severely retarded or anti-social youths are usually referred to other settings for care.

C. Board Composition

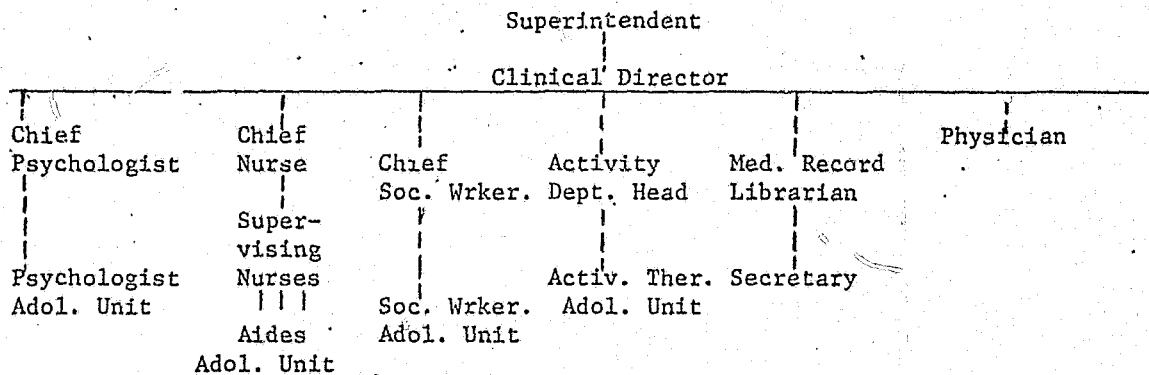
None

D. Board Function: N/A

E. Agency Flow Chart



Besides being under the direction of the physician in charge of the Adolescent Unit, each staff member is under the supervision of the head of his particular service, the Chief Psychologist, Chief Nurse, etc.



F. Funding Sources and Amount

State of Illinois appropriation	\$366,384.48
Federal Staffing Grant Funds	84,358.00
	\$450,742.48

G. Funding Expenditures: 1974

Salaries	\$208,112.48
Related Benefits	29,463.08
Rent	_____
Utilities, etc.	9,500.00
Conferences	_____
Office Supplies & Equ.	2,535.99
Travel	6.00
Food	8,375.00

Other (Specify)	
Drugs	<u>2,463.20</u>
Contractual	<u>2,331.00</u>
Allocated Costs	<u>187,955.73</u>

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

A residential treatment unit for emotionally disturbed or socially maladjusted adolescents. Staffed by a physician, psychologist, social worker, two special education teachers, two activity therapists, a secretary, housekeeper, a nurse and psychiatric aides as needed to provide 24 hour care and supervision.

Only inpatient care is provided. When the adolescent is released, he or she is referred to the Comprehensive Community Mental Health Center for outpatient services.

Each adolescent is assigned to the psychologist or social worker for individual therapy, under the direction of the Unit Chief, and is included in group therapy sessions, schoolwork, activities on hospital grounds (such as ceramics, cooking, sewing, arts & crafts) and activities in the community (swimming, bowling, plays and musicals, day camps, etc.) Milieu therapy on the ward and in all areas of the program is focused on enhancing the youth's self-concept, helping him find and focus on appropriate goals and learn better controls. Modified behavior modification techniques are sometimes employed, depending on the adolescent's needs.

Program (s) location if other than Agency.

On East Moline State Hospital grounds

Program Hours

24-hour program

I. Composition of Staff in Juvenile Related Programs

Adolescent Unit Chief	Teachers
Psychologist	Supervising Nurse
Social Worker	Aides
Activity Therapists	Secretary

J. Clientele

How many people entered the agency as new clientele?

1974 (to October 1st)

48 people

How many as returned clientele?

1974 - (to October 1st) 9 readmissions

How many clientele discontinued services?
Figures not tabulated at time of survey

How effective does the Agency think the Programs are in meeting the needs of the clientele?

Most of the adolescents referred were found unable to function in the community and most were able, after their release, to adjust at least marginally.

According to a research study done in 1972, there was a sizeable decrease in anti-social acting out after discharge. According to the same study, about 65% of parents or guardians of former patients considered their adjustment better after release.

How would the clientele being served be described (Race, Sex, Age, Income)

White 85% Male 65% Ages 12-17
Non-White 15% Female 35%

K. Number of Minorities in the agency as staff

FY 74 -- 5 Mental Health Technicians II

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>12</u>
Other Salaried Personnel	<u>19</u>
Volunteers (Active Inactive)	<u> </u> <u> </u>
Other	<u> </u>
Masters Degree Level	<u>3</u>
College Degree Level	<u>5</u>
Some College	<u>1</u>
High School Degree	<u>14</u>
No High School Degree	<u>4</u>
WHAT PERCENT ARE:	
White	<u>84%</u>
Black	<u>16%</u>
Mexican	<u> </u>
Other	<u> </u>

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? yes

O. Is In-Service Training provided? Yes

What is involved (hours, type, etc.)

Training for all Psychiatric Aides when first employed, a minimum of 6 months training period during which time they work part-time. No special training in child care is included in this training. For aides and all staff, participation in bi-weekly meetings with a Child Psychiatrist to discuss individual cases and general policies and problems in treating adolescents. Attendance at workshops and institutes as requested by individual employees.

P. Volunteers

What are the functions of volunteers?

Tutoring individual adolescents
Acting as Boy Scout leaders
Assisting with girl's sewing class
Teaching a good grooming class
Assisting with boys' and girls' ceramic classes
Two Church affiliated groups giving parties

What training do volunteers receive?

Orientation training for new volunteers.
In-Service training at least four times a year.

Q. Referrals

From where does the Agency receive referrals?

Self or Family	Law Enforcement
Physicians or Mental Health Professionals	court or corrections
Psychiatric Hospital	Social Agencies
Community Mental Health Center	School System

To where does the Agency make referrals?

Comprehensive Mental Health Center
Other Mental Health Facilities
Private Mental Health Professionals
Court, law enforcement
Social or Community Agency
Not referred

R. How does the client find out about the Agency in addition to the above?

Parents of former patients

S. Consultants

Are paid consultants used? yes

Non-paid consultants? _____

From what Agencies?

Dr. R. Edwalds, Child Psychiatrist, associated with Riveredge Hospital, Chicago

T. Other methods of interagency cooperation:

We work with East Moline schools, sending some adolescents off grounds to public school.

U. What are the problem areas of clients?

Depression, unsocialized behavior, borderline retardation with behavioral problems, Schizophrenia (few cases), organic brain dysfunction

V. What is the geographic service area?

Rock Island and Mercer Counties, Illinois

W. Priorities

What are the Agency's short range goals and priorities?

To provide inpatient hospitalization for adolescents with emotional problems which necessitate removal from the community; to meet the needs of those adolescents during the acute phase of their condition and prepare them to return to the community as soon as possible.

Long Range? (Ten years)

To continue the same function but with more community involvement and more links with community services.

X. What gaps do the agency perceive in services?

Only one ward available for boys and one for girls; no opportunity to separate those with severe behavior or emotional problems (except to use the adult maximum supervision wards) and those who could make use of more freedom and responsibility.

Y. What gaps do the Agency view in overall services in the Bi-State Area?

Gaps in overall services: Facilities for custodial or long-term treatment of adolescents with brain damage and/or retardation. Limited resources within the community for adolescents who should not return to the family setting.

Z. Additional Notes: None

AGENCY Arrowhead Ranch

Contact Person: Gary W. Brown
RR 1
Coal Valley, IL 61240

A. Agency Description

Arrowhead Ranch, a residential school for delinquent and delinquent-prone juvenile boys, is a cooperative venture of Rock Island County area citizens, the juvenile courts, and Moline School District #40. It is located two miles south of Coal Valley, Illinois. The facility is licensed by Department of Children and Family Services, for a maximum of 56 boys ages 10 to 17 years.

Placement at Arrowhead Ranch is made through a responsible community agency, usually the Juvenile Court, Probation Department, or the Department of Children and Family Services. The referring agency pays the majority of the cost of care of the youth. The average stay is one year.

B. Agency Purpose

To provide a home and school for delinquent and socially maladjusted boys, and to work toward preparing them to return to the community to become a productive member of society.

C. Board Composition

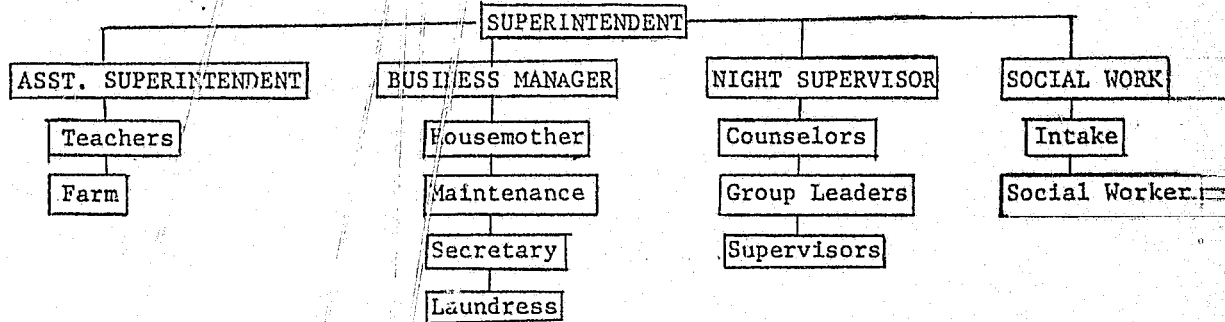
George Baker, President
Conrad Wilson, Vice President
Robert Watts, Secretary
Myron Barton, Treasurer
Mel Beckstrom, Member
Rudy Bracher, Member
William Burgess, Member
William Dailey, Member
John Davis, Member
Frank DeNess, Member
Frank DeRocker, Member
Charles Dyson, Member
Jerry Franklin, Member
Roy Harrington, Member
Doug Helsel, Member
Dale Holmgrain, Member

Dick Johnson, Member
Lynn Keim, Member
Roy Lawson, Member
Terry Lynch, Member
Weesa Martin, Member
Elaine McCormick, Member
Vince Perez, Member
G. Peterson, Member
Dr. Rockafellow, Member
Dr. Schersten, Member
Herb Wood, Member
Lloyd Bolkcom, Member
HONORARY MEMBERS:
Mr. & Mrs. William Hewitt
Mr. Phil Mahoney

D. Board Function

Arrowhead Ranch Board is a policy making Board, such policies being set up by various committees listed below. These committees make recommendations for revision of policies to the entire Board for approval. Committees: Buildings & Grounds; Personnel; Public Relations; Farm Committee; Long Range Planning; Peer Group Committee; Budget & Finance; Intake; Pool Committee; Student Welfare & Training; and Liaison (community).

E. Agency Flow Chart



F. Funding Sources and Amount

General Operating Budget

Child Care Services:

Rock Island County	\$ 70,989
Other Counties	\$ 182,538
State of Illinois	\$ 42,515
School Lunch & Breakfast Program	\$ 22,641
Interest on Short Term Investments	\$ 6,104
Miscellaneous	\$ 1,591

G. Funding Expenditures

	<u>1974</u>
Salaries	\$ <u>138,044</u>
• Related Benefits	_____
Rent	_____
Utilities, etc.	<u>16,218</u>
Conferences	_____
Office Supplies & Equipment	<u>14,947</u>
Transportation	<u>10,577</u>
Food	<u>40,676</u>
Other (specify)	
Insurance	<u>10,797</u>
Clothing & Medical	<u>6,400</u>
Maintenance & Repair	<u>7,711</u>
Miscellaneous	<u>18,339</u>

H. Agency Programs and Descriptions

Arrowhead is a self-contained residential care facility offering:

1. A Positive Peer Culture program as the means to behavior modification.
2. An on-site school with a balanced program of academic and vocational skills.
3. A learning disabilities program to meet the special needs of many of the boys.
4. A well-rounded recreation program making use of an indoor gym, outdoor pool, and athletic field on grounds.
5. Farm program.
6. Vocational Ag and Industrial Arts program.
7. Arts and Crafts Evening Program.
8. GED - Remedial Reading program.

The present program is basically oriented to education with a goal of preparing the youth for reintegration into his local school system. The farm is also viewed as an important part of the present program as an effective rehabilitative activity. This program provides an agricultural experience for a number of boys, in conjunction with the Vocational Ag program. Other pre-vocational shop courses prepare students to return to school-shop programs and identify areas of boys interest as well as teach some basic knowledge and skills.

The Peer Culture Program, recently initiated at the ranch, is a program designed to teach the boys how to learn to care about themselves, as well as for the welfare of others. Youth are divided into groups of ten boys, and hold group meetings five nights per week, at which time problem areas are discussed among the boys themselves, under the guidance of a qualified group leader.

A well-structured Recreation and Arts & Crafts program is a part of the evening program at the ranch. Sports activities, including basketball, volley ball, summer baseball, and swimming, as well as ping pong and pool games for indoor activity, provide the boys with numerous methods of burning out their frustrations, while also giving them physical activity, which will help them grow into healthy young men.

Program(s) Location if other than Agency. N/A

Program Hours

5:30 a.m. to 10:30 p.m. (5:30 a.m. boys report to farm for chores)

I. Composition of Staff in Juvenile Related Programs

Superintendent	Asst. Farm Manager	Recreation Staff
Assistant Superintendent	Cook	Laundress
Social Worker	Part Time Cook	Counselor-evening (4)
Night Supervisor	Housemother	Night Guard (2)
Business Manager	Maintenance	Teacher (5)
Secretary	Group Leader (3)	Part Time Secretary
Farm Manager		

J. Clientele

How many people entered the program as new clientele? 74 youth placed

How many as returned clientele? 4 re-entered the program

How many left the program? 77 left the program

How effective does the agency think the program is in meeting the needs of the clientele?

A study was conducted in 1972 by the John Howard Association of Chicago. During this evaluation, they interviewed youth who had been discharged from the program and their findings indicated that 80% of the youth had not been returned to the court systems. We feel that our program is very effective insofar as the results which are being produced in the academic portion of same. Boys are advancing three months grade level for every month they are in the program, so that a boy may advance three grade levels if in the program for one year.

How would the clientele being served be described (Race, Sex, Age, Income)

The clientele served includes male juveniles ranging in age from 10-17, who are having problems with the court system.

K. Number of Minorities in the Agency as staff?

2 (Black)

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>12</u>
Other Salaried Personnel	<u>19</u>
Volunteers (Active) (Inactive)	<u>20</u>
Other	<u> </u>
Masters Degree Level	<u>7</u>
College Degree Level	<u>12</u>
Some College	<u>5</u>
High School Degree	<u>5</u>
No High School Degree	<u>2</u>

WHAT PERCENT ARE:

White	<u>95%</u>
Black	<u>5%</u>

- M. Does staff attend conferences? YES
- N. Are there provisions for paid classes and other schooling? NO
- O. Is In-Service Training provided? YES
What is involved (hours, type, etc.)

Through the Center for Youth Services
Weekly staff orientation meetings

P. Volunteers

What are the functions of volunteers?

Volunteers form a committee which sponsors an annual Ranch Round-Up. All work in preparation for this event is done on a volunteer basis, through businessmen and women in the community.

Volunteers are also used in a tutoring program for boys in need of special help.

Volunteers take boys to off-ground activities, such as movies, church affairs, and special events taking place in the community.

What training do volunteers receive?

Because most of the volunteers do not come in direct contact with the boys, although they are working for them, no formal training is given them. Other volunteers, who do have direct contact with the youth, are either professionals in their field (tutoring) or para-professionals who are experienced in working with youth.

Q. Referrals

From where does the Agency receive referrals?

Referrals are received from counties throughout the State of Illinois, as well as from the Illinois Department of Children & Family Services. Referrals are received from the Department of Mental Health, but because of a rate disagreement, wards from their department are not being accepted at present. School counselors, as well as parents call the ranch requesting information about placement procedure, however, the direct referral does not come from them. Advice of the steps to take to place a child at the ranch is given.

To where does the Agency make referrals? N/A

R. How does the client find out about the Agency in addition to the above?

Client, being Probation Office and/or DCFS find out about the Agency through quarterly newsletters, staff attendance at conferences, brochures which are distributed and Public Speaking engagements.

S. Consultants

Are paid consultants used? YES Non-paid consultants?

From what Agencies?

Center for Youth Services
John Howard Association
Rock Island Community Mental Health Center (Franciscan)

T. Other methods of interagency cooperation. N/A

U. What are the problem areas of clients?

Clients (county probation offices) main problem area appears to be the lack of funding available for child placement.

V. What is the geographic service area? Illinois

W. Priorities

What are the Agency's short range goals and priorities?

Additional teaching staff to enlarge Learning Disabilities Program, and Vo-Ag program.

Long Range (ten years)?

Horticulture program (greenhouse operation)

X. What gaps do the agency perceive in services?

After-care program. Follow-up of youth who are discharged from the program.

Y. What gaps do the Agency view in overall services in the bi-state area?

Juvenile Court System - problem of rotating judges, and the lack of a certain judge being assigned to handle juvenile cases.

Z. Additional Notes: None

AGENCY Bethany Home

Contact Person: Gene Svebakken
220 - 11th Avenue
Moline, IL 61265

A. Agency Description

Bethany Home is located at 220 - 11th Avenue, Moline, Illinois. The cottage and administration buildings are located on approximately 12 acres of ground. The grounds are divided between large mowed play areas, with room for a baseball diamond, tree house, paved basketball court, play equipment such as swings, tetter totter, etc. There is also a large unmowed primitive area that provides for hikes through the woods.

The administration building contains the offices of the Executive Director, community services social workers and the secretarial staff.

The cottage itself is a two story structure. It contains living quarters to accommodate 20 children. The lower level of the cottage has an arts and crafts room, kitchen and dining room, recreation room and laundry room.

B. Agency Purpose

The purpose of the agency is to provide the following services in the County of Rock Island and any other areas as may be approved by the Board of Directors subject to licensing by the authorities having jurisdiction.

1. Residential care and treatment for children with specialized needs.
2. Social services to adults with specialized needs.
3. Placement of children in adoptive homes including the locating, licensing, and supervision of such homes.
4. Placement of children in foster homes including the locating, licensing and supervision of such homes.
5. Provision of social services to children in need of protective services.

C. Board Composition

Mrs. Jon Anderson
Howard Braren
Oscar Cornys
Mrs. Howard Dahlberg
Joseph H. Depaepe
Mrs. Gilbert Erb
Mrs. Alvin Foster
Dennis Fox
James Harper
James Hass
Virgil R. Helms
Mrs. F. Willard Hills
Mrs. Isador Katz
Tom J. Klingbiel
Mrs. Theodor LeVander
Wesley Ling
Mrs. John T. Doyle

Durward J. Long
Mrs. Thorton Martin
Mrs. Raymond Morthland
John Potter
Mrs. Fred Railsback
Walter E. Stegemann
Leonard W. Stiegal
Hartwick Sweet
Mrs. Stuart Thoms
Mrs. Robert Wellman
Mrs. Charles Whitmore
Mrs. Bestor Witter
William K. Wheelan
Thomas C. Lundeen
Mrs. John H. Harris
William Tagtmeier

D. Board Function

The Board functions as a policy making board.

E. Agency Flow Chart (see attached sheet)

F. Funding Sources and Amount

Total Program Service	\$ 234,595
Miscellaneous	\$ 3,511
Contributions - General	\$ 469
Special Events - Christmas	\$ 5,250
Endowment Income	\$ 62,366
Capital	\$ 15,379
United Way Allocation	\$ 52,738

G. Funding Expenditures

Salaries	\$ <u>247,479</u>
Related Benefits	<u>13,782</u>
Rent (occupancy, building & grounds)	<u>17,337</u>
Utilities, etc (telephone & telegraph)	<u>5,338</u>
Conferences	<u>2,345</u>
Office Supplies & Equipment and Other Fixed Assets	<u>18,143</u>
Travel	<u>6,996</u>
Food	<u>-</u>
Payroll Taxes, etc.	<u>20,396</u>
Professional Fees & Contract Services	<u>5,778</u>
Postage & Shipping	<u>946</u>
Outside Printing	<u>741</u>
Subscription & Ref. Publications	<u>464</u>
Special Aid to Individuals	<u>28,794</u>
Organization Dues & Grants	<u>593</u>
Miscellaneous	<u>2,085</u>
Dues- Child Welfare of America	<u>3,206</u>

BOARD OF DIRECTORS - BETHANY HOME

EXECUTIVE DIRECTOR

- ADM. SEC'Y
- RECEPTIONIST
- SECRETARY
- SECRETARY
- SECRETARY

BOOKKEEPER

- SPECIAL SERVICES
- LEGAL
- PSYCHIATRIC
- FISCAL
- MEDICAL

DIV. OF RESIDENTIAL CARE & TREATMENT

- SOCIAL WORKER
- SOCIAL WORKER

SUPERVISOR OF SUPPORT SERV.

- COOK
- ASST. COOK
- MAINTENANCE
- HOUSEKEEPER 1/4
- HOUSEKEEPER 1/4
- LAUNDRY
- NIGHT C C W
- NIGHT C C W

ED. CO-ORD.

- C C C II
- C C C II
- C C C II_{3/4}
- C C C II_{3/4}
- C C C I

CHILD CARE SUPER.

- C C C I
- C C C I
- C C C I_{3/4}
- C C C I_{3/4}
- C C G W 1/2
- C C G W 1/2

DIVISION OF COMMUNITY SERVICES

SUPERVISOR OF COMMUNITY SERVICES

- FOSTER CARE PR F/C SUP/WORKER
- UNWED PAR.
- FOSTER CARE
- IN HOME SVC.
- SOCIAL WORKER
- SOCIAL WORKER
- SOCIAL WORKER
- SOC/WORK 1/2
- SOCIAL WORKER
- ADOPTIONS
- U.M. OUTREACH
- PROPOSED GP/H
- HOUSEPARENT
- HOUSEPARENT

H. Agency Programs & Descriptions (this includes all programs whether paid or voluntary personnel participate)

Residential Care and Treatment: This program is designed to provide a therapeutic environment for children with emotional and behavioral problems who are unable to make an adjustment in their own homes or in a foster family home. The program includes individualized services for the child as well as the provision of a positive group living experience.

Adoptions: This program is designed to blend the needs of three groups of people: 1) Abandoned children and/or children whose natural parents are unable to assume responsibility for adequately parenting the children; 2) For natural parents who for one reason or another wish to relinquish their children for legal adoption; and 3) Couples who wish to legally adopt children and rear them.

The primary objective of the program is to provide children with permanent homes under new legal parentage, including mutual rights and responsibilities which prevail in the natural parent-child relationship.

Services to Unmarried Parents: This program is designed to protect the rights of both the unmarried mother and father of the child born out of wedlock. Included in the service is casework, counseling, making arrangements for medical care and hospitalization, assisting the client in making arrangements for maternity home care or foster home care; if appropriate assist in making arrangements for independent living, referral to specialized agencies, including mental health, vocational guidance and continued education. Follow up services to mother and child emphasizing well baby care, homemaking, nutrition and child management, advocating for the rights of parents.

Unmarried Mother Outreach Program: The primary purpose of the outreach program is to serve unmarried mothers who have kept their children. The project goals are: 1) provide a comprehensive program of services to young unmarried mothers; 2) significantly reduce infant mortality and birth defects, etc.; 3) intervene in the cycle of out of wedlock births, poor child rearing and personal habits through a multi-disciplinary team effort; 4) improve mother's feeling of self worth and image; 5) improve ability to establish meaningful relationships with family peers and community; 6) foster good health care for herself and baby; 7) enable mother to mobilize her own resources and utilize those provided by the community; 8) to provide educational experience with emphasis on child management to enable the mother to more appropriately meet the socio-emotional needs of the child; 9) detect and treat the situations of social dysfunction to enable the mother and child to receive the appropriate services; and 10) to provide educational experience with emphasis upon sound nutritional habits, money management.

Foster Care: This program is designed to provide a substitute family life experience. Our agency licenses, supervises homes for children who need care for a temporary or extended period during which the normal family environment is either non-existent or greatly hampered because of some social emotional or physical reason.

H. Agency Programs and Descriptions (continued)

Social Services for Children in Their Own Homes: The purpose of this program is to treat problems in care development and social functioning of children and youth, to prevent family or community situations from becoming harmful to a child's well being, and to promote healthy child development for children living in their own family's when their parents are having difficulty in fulfilling their roles as parents and/or children are currently or potentially at risk.

Intensive Foster Care Services Project: This program is designed to provide a substitute family life experience for children who for one reason or another must be placed outside their natural homes. The primary thrust of the program is to work intensively with the natural parents of the child in placement so that the child can be returned to his or her own home or a permanent plan established for the child at the earliest date possible. This project is totally funded through a purchase of service agreement with the Iowa Department of Social Services. Bethany Home and the Scott County Department of Social Services work together on this project.

Program(s) location if other than agency

All the services are provided and administered through the Bethany Home.

Program Hours

The Residential Care and Treatment Program hours are seven days a week, 24 hours a day.

The other programs are the same as the agency's office hours, 8:30 a.m. to 5:30 p.m.

I. Composition of Staff in Juvenile Related Programs

DIRECT SERVICES STAFF

Residential Care & Treatment

Two Social Workers - full time
Two Child Care Workers II - full time
Two Child Care Workers II - 3/4 time
Three Child Care Workers I - full time
Two Child Care Workers I - 3/4 time
Two Child Care Workers - 1/2 time
Two Night Child Care Workers

Adoptions

One Social Worker - full time

Services to Unwed Parents

Two Social Workers - full time

Foster Care

One Social Worker - 1/2 time

Services to Children in Their Own Homes

One Social Worker - full time

Foster Care Project

Two Social Workers - full time
Supervisor/Worker - full time

J. Clientele

How many people entered the Agency as new clientele?

Residential Care & Treatment: 38
 Foster Care: 25
 Unmarried Mothers: 145
 Services to Children in Their Own Homes: 22 families, 59 children

How many as returned clientele?

A very limited number.

How many clientele discontinued services?

Residential Care & Treatment: 18
 Other Programs: N/A - clients are still involved

How effective does the Agency think the programs are in meeting the needs of the clientele?

Generally, the agency's programs are effective. The agency has received recognition and commendations from the Child Welfare League and the Department of Children and Family Services for performance and high quality service.

How would the clientele being served be described (race, sex, age, income)?

<u>Residential Care & Treatment</u>	<u>Social Services to Unmarried Parents</u>
White - 92% Black - 8%	White - 84% Black - 10%
Income - under \$4,000 87%	Chicano - 4% Other - 2%
Age - average 10 years	Income - under \$4,000 - 49%
	\$4,000 to \$8,000 - 42%
<u>Unmarried Mothers</u>	\$8,000 + - 9%
Age - 11 - 33 years - 88% under 18 yrs.	

K. Number of minorities in the agency as staff

2 Blacks and 2 Mexicans

L. Composition of Staff

Professional Salaried Personnel	19 full time 7 part time
Other Salaried Personnel	14
Volunteers (Active) (Inactive)	30
Other	
Masters Degree Level	5
College Degree Level	18
Some College	3

L. Composition of Staff (continued)

High School Degree	<u>9</u>
No High School Degree	<u>5</u>

WHAT PERCENT ARE:

White	<u>90%</u>
Black	<u>5%</u>
Mexican	<u>5%</u>
Other	<u> </u>

- M. Does staff attend conferences? YES
- N. Are there provisions for paid classes and other schooling? YES - on individual basis
- O. Is In-Service Training provided? YES What is involved (hours, type, etc.)?

The professional staff receives one hour per week of in-service in which the staff has input in determining the content of the session.
Orientation and special workshops are provided.

P. Volunteers

What are the functions of volunteers?

Counselors, tutors, teaching special skills such as dance, sewing, driving, etc.

What training do volunteers receive?

Delineation of job responsibilities and review of agency purpose and function.

Q. Referrals

From where does the Agency receive referrals?

Department of Children and Family Services
Department of Social Services (Scott County)
Self
Doctors
Physicians
Schools

To where does the Agency make referrals? Mental Health Center

- R. How does the client find out about the Agency in addition to the above?

Pamphlets, radio and television, consumers of service.

S. Consultants

Are paid consultants used? YES Non-paid consultants? YES

S. Consultants (continued)

From what agencies?

Legal Mental Health Centers - Scott and Rock Island
Medical School Systems
Private therapists

T. Other methods of interagency cooperation

U. What are the problem areas of clients?

Behavioral problems, unable to be maintained in own home and pregnancies.

V. What is the geographic service area?

Residential Care & Treatment: Quad-City Community, Western Illinois
and Eastern Iowa

Unmarried Mothers Services: No geographical area

Foster Care: Primarily Quad-City community

Adoptive Services: 65 mile radius of Moline and Scott County, Iowa

W. Priorities

What are the agency's short range and long range goals & priorities?

1. The need to develop group homes for the children needing long term care.
2. The need to develop day treatment program for specialized needs.
3. The need to extend services to children and families in their own homes especially the abused child.
4. The need to provide specialized foster homes.
5. The need to develop alternatives to residential care and treatment.
6. Provide services to children and families in which there is child abuse or expected child abuse.

X. What gaps do the agency perceive in services and view in overall services in the bi-state area?

1. lack of adequate programs for the school aged parents, such as counseling services;
2. need group homes for unmarried mothers keeping their babies;
3. need for group and foster homes for specialized needs;
4. need for emergency diagnostic center;
5. need for effective day treatment to reach more kids;
6. need for organized after school programs;
7. need for a youth activity center;

Y. Additional notes: None

AGENCY: Birthright of Rock Island County, Inc.

Contact Person: Pat Vande Voorde
1001 - 16th Street
Beling Building
Moline, IL 61265

A. Agency Description

Birthright of Rock Island County is an emergency pregnancy service and is a not-for-profit agency. Their office is located in Room 106 of the Beling Building, 1001 - 16th Street, Moline, IL. The office hours are on Tuesdays and Thursdays from 1:00 - 3:00 p.m. Their phone service is 797-3305 and is a 24-hour service for the purpose of emergency pregnancy services. An all volunteer staff answer the phones. A person, using the telephone service of Birthright, may also make a personal appointment with the worker of the day. The volunteers try to personally help in every case.

Birthright of Rock Island County, Inc., was started October 15, 1971, incorporated not-for-profit in the State of Illinois.

B. Agency Purpose

The purpose of Birthright, Inc., is to provide emergency pregnancy services. The client and the worker make their initial contact over the phone. This contact hopefully produces a basis of friendship and trust. From this a personal appointment is made between the worker and the client if the client wishes it. The worker also provides information and referral sources, pregnancy tests, maternity clothes, baby layettes and furniture - but especially friendship and support services.

C. Board Composition

Board of Directors (all volunteer staff)

Pat Vande Voorde
Nancy Lorenzen
Diane Shelton
Kathy Frett
Mary Ellen Norin

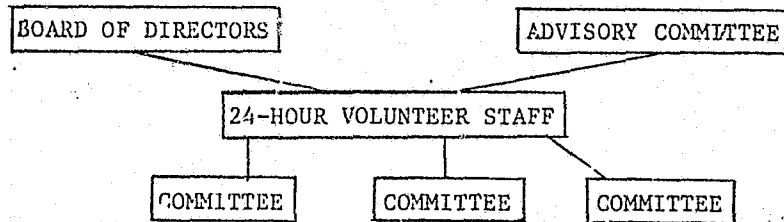
Advisory Committee

Gary Barnett	Dr. Paul McDevitt, M.D.
Dr. Clement Cunningham, M.D.	Mrs. Glen Medhus
Ellen Roys	Lena Falkovitch, R.N.
William Snyder	Mr. Joseph F. Biledo
G. Rafferty	
Rev. James Allemeir	
Dr. Richard Phillis	
Rev. Thomas Murphy	
Rev. William Grimes	
Dr. Theodore Grevas, M.D.	

D. Board function

The Board of Directors is responsible for carrying out all the business activity of the agency. The Advisory Committee does not meet regularly; however, the staff of Birthright, Inc., calls upon the committee for consulting purposes and when necessary calls the committee together for a meeting. The Board of Directors, with input from the volunteer staff and the Advisory Committee, makes policy decisions.

E. Agency Flow Chart



There are 14 Standing Committees: 1) Publicity 2) Agency Contact 3) Speaker's Bureau 4) Volunteer Training 5) Newsletter 6) Volunteer Helpers 7) Home Placement 8) Benevolence Chairman 9) Secretarial - typists 10) School Contact 11) Supplies (clothes, furniture) 12) Layettees 13) Ways & Means 14) Calendar.

F. Funding Sources and Amount

	<u>1974</u>
Contributions	\$775.51
Fund-Raising (projects)	568.55
Reimbursement by Scott Co. Birthright on shared phone service	<u>264.00</u>
TOTALS	\$1,608.06

Have developed an auxiliary to Birthright which will produce some income Speaker's Bureau also produces a limited income, however, this income is usually depleted through travel expenses and the publicity and slide program expenses (e.g. projector, bulbs, slides, updating)

G. Funding Expenditures

Salaries - all volunteer staff
Related Benefits N/A
Rent - donated rent free from Mr. Beling
Utilities, etc. - paid by Mr. Beling
Conferences
Office Supplies and equipment Donated
Travel
Food
Other

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

Birtright, Inc., is composed of one program - emergency pregnancy services. However, through the Speaker's Bureau, the public is educated on the facts of pregnancy, fetal development, and abortion procedures, as they travel to schools (Jr. High to college), men's and women's groups and occasionally make presentations on radio and T.V.

Program (s) Location if other than Agency

If a personal meeting is set up by the client and worker, the meeting place is set up at the discretion of the client.

Program Hours

24-hour telephone service
1:00 - 3:00 p.m. Tuesday and Thursday office hours

I. Composition of Staff in Juvenile Related Programs

All staff are volunteers

A volunteer is designated as worker of the day. She is then responsible for that 24 hours plus future meeting times with clients. (A worker may spend anywhere from one hour to nine months to one year per client)

J. Clientele

How many people entered the Program as new clientele?

1974

No. of Calls - 572
Callers requesting help - 443 (100%)
Callers given help - 359 (81%)

How many as returned clientele?

If the caller is given good emotional support and practical planning for her future with a trained counselor; she is not likely to need assistance along these lines again. However, there has been a very small number of women, who, after establishing a good relationship with a certain volunteer have called back if they are faced with another possible pregnancy.

How many clientele discontinued services?

N/A

How effective does the Agency think the Program is in meeting the needs of the clientele?

Refer to the number and percent of callers given help.

How would the clientele being served be described (Race, Sex, Age, Income)

Age range primarily 16-25 years, however, ages vary from this range

Sex - female

Every income level and race

K. Number of Minorities in the Agency as staff

All volunteers are women

L. Composition of Staff

Professional Salaried Personnel	N/A
Other Salaried Personnel	N/A
Volunteers (Active)	37
Inactive)	0
Masters Degree Level	0
College Degree Level	*
Some College	*
High School Degree	all*
No High School Degree	0

* data not available

WHAT PERCENT ARE:

White	97%
Black	3%
Mexican	0
Other	0

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? no

O. Is In-Service Training provided? yes

What is involved (hours, type, etc.)

Initial training for new volunteers - 2 or 3 sessions

Workshops - annual

Five general meetings a year which includes a guest speaker or film.

Informal meetings held every other month for all phone volunteers, the purpose of which is to exchange information on agencies and help available to women and pertinent information on listening techniques.

Effectiveness training classes (positive listening and responding based on Thomas Gordon)

P. Volunteers

What are the functions of volunteers?

The staff is composed of all volunteers. Their function on phone duty day is to answer the phone graciously, listen to the caller attentively and with concern, if desired by the caller, arrange a meeting with her, and try to assist her with her needs; pregnancy test, Doctor appointment, application for public aid, friendship, counseling, adoption agency, etc.

What training do volunteers receive? Refer to "In-Service Training"

Q. Referrals

From where does the Agency receive referrals?

Self	Boyfriend	Girlfriend	Co-worker	Parents
School	Clergy	Social Agency	Hospital	Physician

To where does the Agency make referrals?

To all agencies concerned with pregnancy and/or resources for the pregnant women including the categories of; 1) counseling, adoption, and foster placement, 2) financial relief - welfare programs, 3) medical help, 4) education, 5) employment, 6) locating furniture, clothing, and food, 7) homes for unwed mothers, 8) Legal Aide, 9) services for youth with problems, 10) special services, 11) low-income housing projects 12) township relief offices and, 13) hospitals.

R. How does the client find out about this Agency?

1. publicity of our phone number 797-3305
2. word-of-mouth
3. in newspapers, on radio & TV, in schools, on posters, etc.

S. Consultants

Are paid consultants used? no Non-paid consultants? yes

From what Agencies?

Bethany Home	Mental Health Center	Franciscan Center
Information & Referral Sources	Youth Service Bureaus	

T. Other methods of interagency cooperation

1. unwed mother classes (prenatal)
(hospitals, Community Nursing)
2. Ccmprehensive Program for School-aged Parents
3. Post-natal Outreach Program, Bethany Home

U. What are the problem areas of clients?

Pregnancy and related problems including financial, medical, educational and emotional

V. What is the geographic service area? Rock Island County

W. Priorities

What are the Agency's short range goals & priorities?

1. to further provide support and effective help to pregnant women, therefore to open up the office five days a week, 8 hours a day
2. to obtain enough local community support and concern for pregnant women to allow us to have more volunteers and funding so that our office could be

open every day or 5 days a week all day (8 hours). We believe an easily accessible non-formidable place where pregnant women can stop in and find a good listener and an offer of help is essential.

Long Range? (Ten years)

1. to create an atmosphere in the whole community of acceptance of the pregnant woman carrying her baby to term without hassle or hardship, even extending her whole hearted community support.
2. To help set up a home in the Rock Island County community, in which pregnant women could reside for part term or full term of pregnancy. (This is needed for both age brackets - under 18 and over 18-25.) This home would also provide post-natal residence for a short time if necessary. Agencies and social workers would work with the girls in planning for the future, etc.

X. What gaps do the agency perceive in services?

1. Would like to be able to offer free pregnancy tests but cannot due to lack of funds available.
2. Birthright volunteers would like to extend their services after the baby is born to the woman. We would like to be able to babysit or help the mother in her home if she finds it difficult to get away and finds caring for the child strenuous at times. We need more volunteers to do this.
3. There is no housing for pregnant girls or women who have no place to stay for duration of pregnancy, due to lack of support from family, boyfriend, peers, etc.
4. The economic situation of the pregnant woman can be burdensome. She may have no job at the time and no one willing to hire her due to her pregnancy. Consequently, she cannot support herself and especially has difficulty in locating a physician.

Y. What gaps do the Agency view in overall services in Bi-State area?

Currently there are no family foster homes in the area where a pregnant woman can reside for any amount of time if she intends to keep her baby. Also, there are no funds available for pregnant women such as Public Aid; she cannot file for funds until after a live baby is born. Township Aid is sometimes available but is minimal and only for those over 21 years of age.

Z. Additional Notes: NONE

AGENCY: Catholic Social Services

Contact Person: Father Mahoney

Catholic Social Services
816 - 20th Street
Rock Island, IL 61201

A. Agency Description

This agency is a part of the Catholic Social Service of the Diocese of Peoria, an incorporated and State licensed agency serving the twenty-six counties of mid-state Illinois. A locally administered branch office has been located in Rock Island County for the past thirty years.

Services of the agency are available to all without regard to religion, race or economic condition with one single exception. The exception being the family applying for adoption of a normally adoptable infant, in which case there is a religious qualification.

B. Agency Purpose

Catholic Social Service of Rock Island County expresses its belief in the dignity and value of every person in its service area and seeks to assist, either directly or indirectly, every family, individual or group in their attempt to achieve full human potential. This mission is expressed in three ways: 1) by attempting to co-ordinate and stimulate groups, organizations, and agencies concerned with problems of human welfare; 2) by the direct operation of services designed to meet human need; 3) by providing leadership in developing concern for individuals and groups in need.

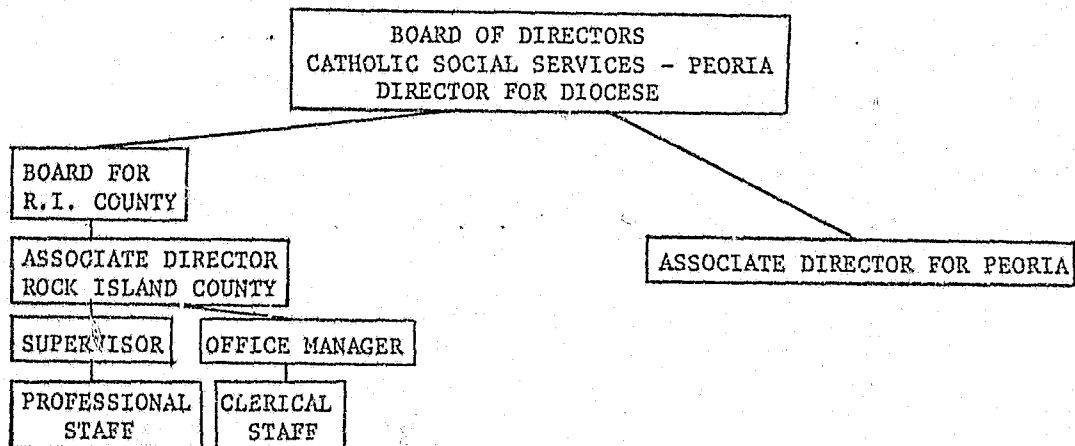
C. Board Composition

Doris Simonis	Kenneth Pauly
Victor Garvis	Frank Fessler
Buddy Shay	John Weber
Marilyn Noe	Sr. Barbara Costello
Pat Schneider	Edmund Angle
Lou Phillips	James Galvin
Lena Rossati	William Synder
Yvonne DeSpeghel	
Micherla Van Dieren	
Duane Grenier	
Ron Gende	

D. Board function

The eighteen member Board formulates policy for the agency. It serves to represent the community to the agency and the agency to the community.

E. Agency Flow Chart



F. Funding Sources and Amount

1974

United Way -	\$60,000
Dio. of Peoria -	45,000
*Public Funds -	80,000
Service Revenue -	40,000
(fees, sales, etc.)	
TOTAL	\$225,000

* Public funds (Federal, township, County, State)

G. Funding Expenditures

1974

Salaries	<u>\$105,665</u>
Related Benefits	<u>17,621</u>
Rent	<u>5,625</u>
Utilities, etc.	<u>1,900</u>
Conferences	<u>825</u>
Office Supplies and equipment	<u>4,342</u>
Travel	<u>1,946</u>
Food	<u>0</u>
Other (Specify)	
Program Costs	<u>49,720</u>
Contractual Service	<u>4,537</u>
Communication	<u>4,353</u>

H. Agency Programs & Descriptions

1974

Counseling	Maternity	Emergency Family Aid
Child Care	Adoption	
Other Services	Family Life education	

Counseling - For persons experiencing marital problems, parent-child conflicts or the need of better family relationships.

Child-Care - A full range of services for the abandoned, disturbed or abused child. The agency offers foster care and the services of specialized institutions. The agency operates Guardian Angel Home, which has separate programs for the disturbed child needing temporary care while other plans are being made, and the child needing long term care while schooling is completed.

Adoption - Complete adoption services for local families including special placement services for children with special need. They cooperate with state, national, and international organizations to bring children and families together.

Other Services - The staff is continually involved with other persons or community organizations to plan and implement needed programs. Family Life Education, Referral and Information services and technical assistance to other agencies are included.

Maternity - A full range of services to the unwed expectant mother and father and their families, including counseling, searching for available financial aids, foster home, and institutional placements and other services as needed. The agency operates a maternity home, Cabrine Hall, and makes this service available as needed.

Emergency Family Aid - emergency financial aid to families who live in the model cities area. The program will be expanding to include the whole Rock Island area.

Family Life Education - educational discussion programs emphasizing family and individual growth.

Program (s) Location if other than Agency

St. Vincent DePaul Store
1201 - 3rd Ave.
Rock Island, IL 61201

Program Hours

St. Vincent DePaul Store - 8:00 a.m. - 3:30 p.m. Monday - Friday
Family Life Bureau & Catholic Social Services - 9:00 a.m. - 4:30 p.m.
Monday - Friday

I. Composition of Staff in Juvenile Related Programs

<u>Family Life Bureau</u>	<u>Catholic Social Services</u>
1 office worker	1 director
2 caseworkers	1 supervisor
1 director	3 caseworkers
1 supervisor	1 office manager
	1 secretary
	1 student

J. Clientele

How many people entered the Program as new clientele?

* 1973 - 827 new people

How many clientele discontinued services?

* 1973 - 830 left

* 1974 data not available at time of interview

How effective does the Agency think the Programs are in meeting the needs of the clientele?

Except for financial aid the program is pretty effective.

How would the clientele being served be described (Race, Sex, Age, Income)

<u>1974</u>	<u>Sex</u>	<u>Income</u>
Race	Male - 50%	Under \$4,000 - 51%
White - 60%	Female - 47%	Under 8,000 - 13%
Black - 34%	Not applicable 3%	Under 12,000 - 12%
Other 6%		Over 12,000 - 15%
		Not applicable - 7%

K. Number of Minorities in the Agency as staff?

<u>1974</u>
Professional - 1
Clerical - 2
Other - 2

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>8</u>
Other Salaried Personnel	<u>4</u>
Volunteers (Active)	<u>0</u>
(Inactive)	<u>0</u>
Other	<u>5</u>
Masters Degree Level	<u>4</u>
College Degree Level	<u>5</u>
Some College	<u>3</u>
High School Degree	<u>5</u>
No High School	<u>0</u>

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? yes
Staff attend training sessions and classes in different areas. A number of these classes are paid for by the agency.

O. Is In-Service Training provided? yes

In-Service Training is provided on an on-going basis throughout the year. Classes meet every Thursday morning.

P. Volunteers

What are the functions of volunteers?

Occasionally volunteers are used to perform various duties from writing newsletters to secretarial work to transporting adoptive babies from one place to another.

What training do volunteers receive?

The training for volunteers is according to each particular job that is performed.

Q. Referrals

From where does the Agency receive referrals?

Project NOW	Doctors
Health Center	Attorneys
Mental Health	Pastors
Social Agencies	Self

To where does the Agency make referrals?

Project NOW	Doctors
Health Center	Attorneys
Mental Health	To wherever the client can be served best
Social Services Agencies	

R. How does the client find out about the Agency in addition to the above?

Client can find out about agency through brochures that are published by the agency and placed in different offices.

S. Consultants

Are paid consultants used? yes Non-paid consultants? yes

From what Agencies?

psychologists
psychiatrists
Attorneys
Physicians

T. Other methods of interagency cooperation

A group called SAP (School Age Parents) utilizes the services of 15 different agencies. Some of the staff are on Boards of other agencies. The agency works in conjunction with Welfare Rights, Project NOW, United Way, and other agencies for specific problems.

What are the problem areas of clients?

1. Emergency child-care facilities
2. Effective delivery system for financial aid in emergency situations
3. Priority for revenue-sharing funds being applied to youth services (poverty areas)

V. What is the geographic service area?

Rock Island County
Henry County
Mercer County

W. Priorities

What are the Agency's short range goals & priorities?

1. Developing Family Life Education Program
2. Improvement of service delivery system
3. Use of revenue sharing funds in a constructive manner

Long Range? (Ten years)

1. Continue to be responsive to the needs of people served in the community
2. Emphasis on avoiding problems rather than trying to solve them.
(problem prevention before conflict)

X. What gaps do the agency perceive in services?

1. An inadequate program of general assistance to needy
2. A more effective way of utilizing services so that all people in need can take advantage

Y. What gaps do the Agency view in overall services in Bi-State Area?

Problems dealing with cooperation of agencies.

Z. Additional Notes: NONE

SERVICE Clergy Counseling Service

Director: Reverend Roy Burrell
523-2201 (Port Byron phone number)

A. Purpose

To counsel girls and women who have problem pregnancies. Four clergymen donate their time in counseling. Cases dealt with usually involve those persons deciding if an abortion is the right measure to take. The clergymen consult with physicians concerning abortions. It has been in operation for two or three years.

B. Eligibility

Pregnant women. Proof of pregnancy is required.

C. Financed By

Donations (do not have money available to pay for abortions)

D. Fees

None

AGENCY Comprehensive Community Mental Health of Rock Island & Mercer Counties

Contact Person: Dr. Thomas Turlentes and Carol Nielsen
2701 - 17th Street
Rock Island, IL 61201

A. Agency Description

The Comprehensive Community Mental Health Center is located at 2701 - 17th Street, Rock Island, Illinois. The center has two satellites: the Activity Recreation Program located at 1326 - 6th Avenue, Moline and the Alcoholism Diversion Program located at 553 - 23rd Street, Rock Island. The center also has an affiliate, the Adolescent Unit at the East Moline State Hospital, 100 Hillcrest Road, East Moline. The center is open 24 hours daily, seven days a week.

B. Agency Purpose

The purpose of the Comprehensive Community Mental Health Center is to reduce the personal discomfort and social dysfunction of persons with psychiatric problems and to minimize the need for long term institutionalization in a State Hospital. The Center provides screening treatment and preventative psychiatric services to persons with mental and emotional problems in their own community. Community education and re-integration into the community of former patients are also important aspects in carrying out this mission.

C. Board Composition

Rev. Bruce M. Allison	Harry T. Kutsunis, M.D.
David K. Bradley	Mother Mary Dolores, O.S.F.
Mrs. Gale M. Brown	Ken Martin
Morris Bruck, Ph.D.	Mrs. David Nathanson
Konstantin D. Dimitri, M.D.	Robert L. O'Connor
Maximo Ebal, M.D.	Harold J. Osborne
Fred Ehenhart	Edward C. Pope
Philip Garza	Billie H. Shevick, M.D.
George E. Harbert	Honorable Conway L. Spanton
Mrs. William Hewitt	Donald C. Teigland
Rev. Paul Holmer	Dean Willmering
William B. Horak	Clyde Wood
Robert L. Hubbard	William Zessar
Dr. William Kritzmire	

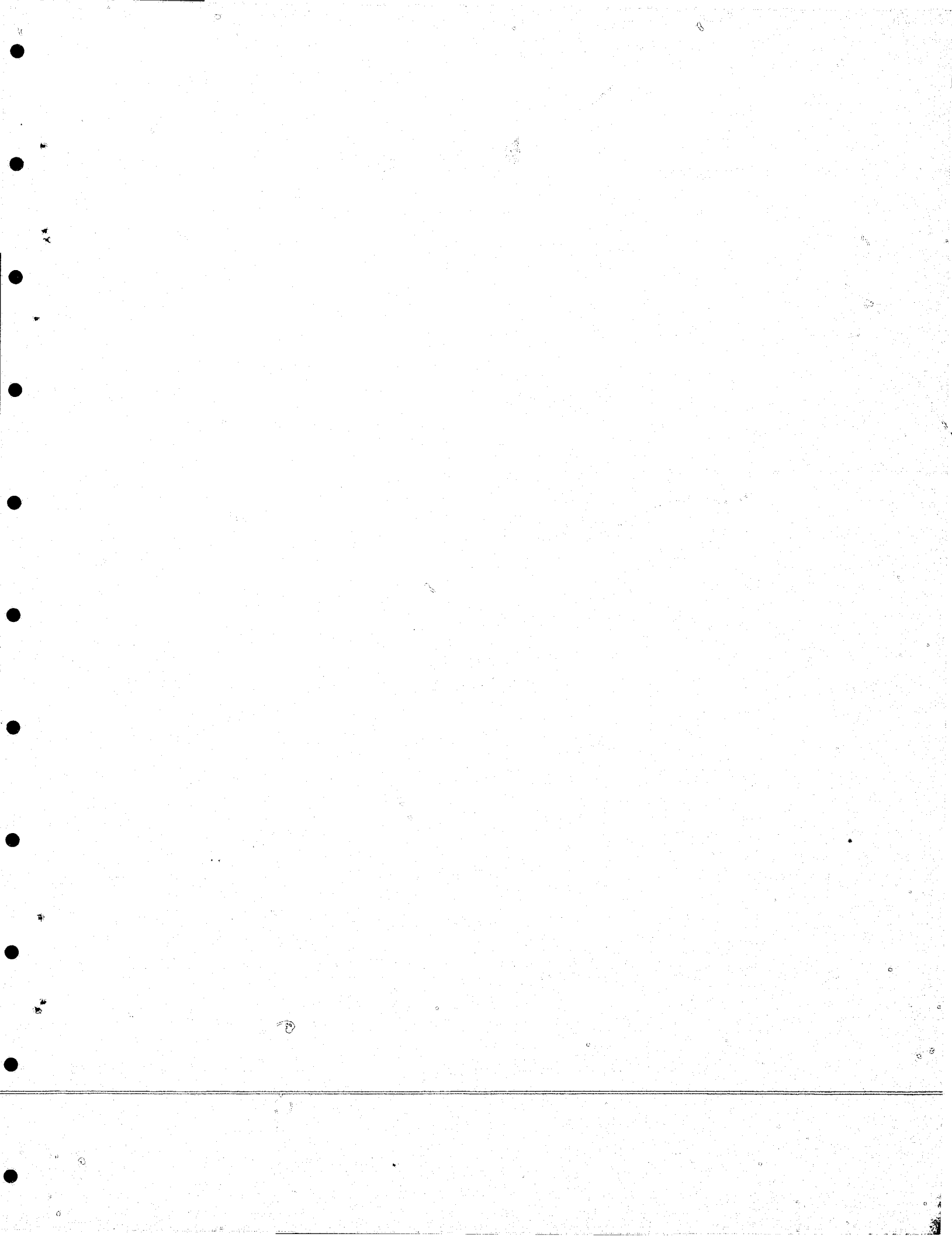
D. Board Function

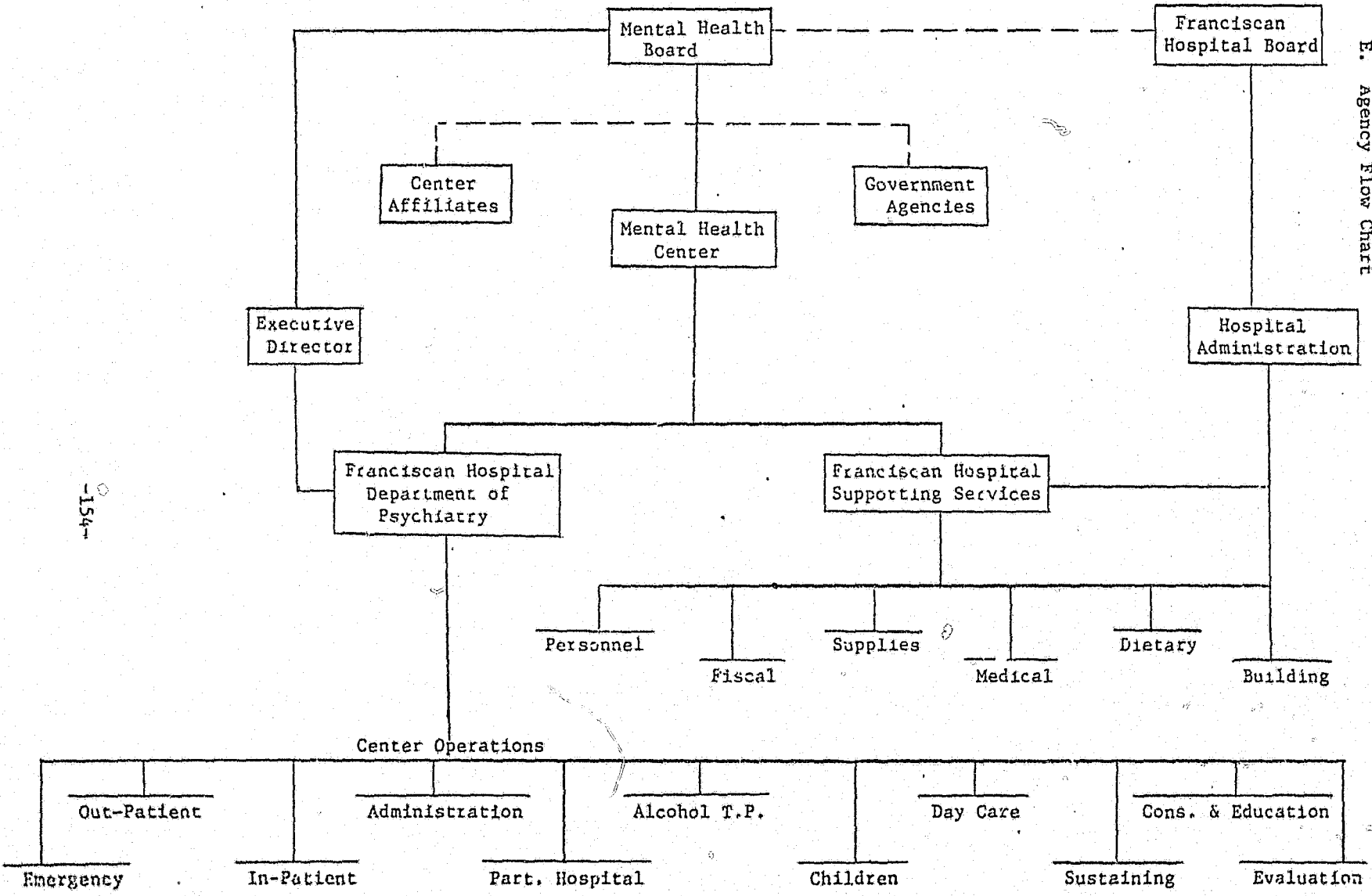
The Board has the legal responsibility for the operation of the center and acts as a policy-making board.

E. Agency Flow Chart (see attached sheet)

F. Funding Sources and Amount

State, Federal, Direct Services, United Way and Other.





E. Agency Flow Chart

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Comprehensive Community Mental Health Center Organizational Chart effective January 1, 1975

G. Funding Expenditures

Salaries	\$ <u>1,509,926</u>
Related Benefits	<u>253,877</u>
Rent & Insurance	<u>314,991</u>
Utilities, etc.	<u>306,849</u>
Conferences	<u>7,362</u>
Office Supplies & Equipment	<u>64,389</u>
Travel	<u>7,644</u>
Other	<u>50,657</u>

H. Agency Programs & Descriptions (this includes all programs whether paid or voluntary personnel participate)

1. Outpatient Psychiatric Care - A program designed to diagnose and treat mentally ill persons who are able to stay in their own homes or in substitute facilities, and where overnight care is not required. The program provides both intensive and supportive treatment under a variety of auspices and professional disciplines. Program elements may include coordinated effort of teams consisting of psychiatrists, psychiatric social workers and psychologists.
2. Emergency Psychiatric Care - A program designed to provide emergency intervention in a psychiatric crisis to prevent the crisis from becoming a chronic disability or suicide. The essential element of an emergency psychiatric care program is that it is readily available and accessible 24 hours a day to potential clients.
3. Social Rehabilitation - Consists of group day care services for adults, utilizing a social intervention model in a therapeutic environment to enhance or maintain the capacity of mentally disabled persons to function independently in the community. They are frequently utilized as transitional services for post hospital adult patients, as an alternative to hospitalization, for persons in group care facilities, and for persons chronically handicapped by mental disability.
4. Inpatient Service - Round-the-clock hospital care for patients undergoing acute crises. Some of the methods of treatment are individual and group psychotherapy or counseling, medication, and planned activities which help the person learn to relate to others and to himself, as a worthwhile and responsible person.

H. Agency Programs & Descriptions (continued)

5. Partial Hospitalization - A day hospital offering the intensive treatment of a hospital while allowing the person to remain at home with his family. It is less expensive than total hospital care and makes it easier for the person to return to normal living after the treatment is over. Cooperation of family members is very important for day hospital care and they are often asked to take part in family therapy and relative's meetings.
6. Alcohol Program of East Moline State Hospital - A 30 day treatment program for alcoholics is located at East Moline State Hospital. The alcoholic patients reside on the same ward where they are involved in group psychotherapy, discussion groups, psycho-drama, and Alcoholics Anonymous meetings. Persons who give indications of motivation for making a more successful adjustment to their life situation are considered for night hospitalization at the end of their 30 day treatment. These persons will have jobs in the community and return to the hospital in the evening.
7. Alcohol Program of the Comprehensive Community Mental Health Center - The Alcohol Program is located at 553 - 23rd Street. The Center is open from 8:30 a.m. - 10:00 p.m. Twenty-four hour emergency services are available after the center's hours at the Comp Community Mental Health Center. The program deals with late adolescents and adults. A younger person is not refused treatment, however, because of philosophy, the younger person would follow an individual treatment program.

The staff consists of four psychologists, seven counselors, a part time physician, a medical assistant, and four clerical staff.

The program is divided into residential and outpatient treatment. In residential, there are three areas of treatment: 1) sobering service, 2) temporary housing (within the facility, provides housing up to 30 days), 3) long term lodge community located at 6th Avenue & 25th Street and has a capacity for up to 45 residents.

Outpatient treatment includes: 1) therapy groups, didactic groups, couples therapy group and individual therapy and counseling. It includes a therapeutic work center; 2) finding and assisting in jobs and 3) follow-up counseling.
8. East Moline State Hospital Adolescent Unit - The inpatient adolescent unit is for boys and girls between 12 and 16 years old who need intensive psychiatric care. Group and individual therapy, medication, industrial assignments, special education and an activity program are provided. The unit is located in a new building at East Moline State Hospital.

Program(s) location if other than agency

- 1) Outpatient - Comprehensive Community Mental Health Center
- 2) Emergency - Comprehensive Community Mental Health Center
- 3) Social Rehabilitation: Activity Recreation Program - 1326 - 6th Avenue, Moline
- 4) Inpatient Service - Comprehensive Community Mental Health Center
- 5) Partial Hospitalization: day hospital - Comp. Community Mental Health Center
- 6) Alcohol Program of East Moline State Hospital - East Moline State Hospital
- 7) Alcohol Program of Comp. Comm. Mental Health Center - 553 - 23rd Street
- 8) East Moline State Hospital Adolescent Unit - East Moline State Hospital

H. Agency Programs & Descriptions (continued)

Program Hours

- 1) 8:30 a.m. - 9:00 p.m. Monday - Friday and Sunday 3:00 p.m. - 9:30 p.m.
- 2) 24 hours, 7 days a week
- 3) 8:00 a.m. - 4:30 p.m., 6 days a week plus special evening activities
- 4) 24 hours, 7 days a week
- 5) 8:30 a.m. - 4:00 p.m., Monday - Friday
- 6) 24 hours, 7 days a week
- 7) 8:30 a.m. - 10:00 p.m. - 24 hour emergency services available after hours at the Comprehensive Community Mental Health Center
- 8) 24 hours, 7 days a week

I. Composition of Staff in Juvenile Related Programs

Staff overlaps several programs in most cases; i.e., all professional staff rotate for emergency coverage 24 hours a day, but also participates in out patient and/or partial hospital, in-patient, etc.

J. Clientele

How many people entered the Agency as new clientele?

January through September - 2,107 1,593 Adults 514 Children

How many as returned clientele?

January through September - 1,120 reopened cases (not an unduplicated amount)
927 Adults 193 Children

How many clientele discontinued services?

At the time of the interview, these figures were not totally tabulated.

How effective does the Agency think the programs are in meeting the needs of the clientele?

The agency feels the programs are effective because they have maintained clientele in the community functioning at their individual optimum level.

How would the clientele being served be described (race, sex, age, income)?

Under age 17: 25%; 18 years and over: 75%
50% low income; 90% White and 10% non-white;
50% male and 50% female.

K. Number of minorities in the agency as staff

About 15% at all levels - from psychiatrists to janitors - more in top level jobs (nurse, social worker, OTR, etc.)

L. Composition of Staff

Professional Salaried Personnel	<u>95 full time</u>	<u>24 part time</u>
Other Salaried Personnel	<u>27 full time</u>	<u>5 part time</u>
Volunteers (Active)	<u>5</u>	
(Inactive)	<u> </u>	
Other	<u>9</u>	

Masters Degree Level) all professional salaried personnel
College Degree Level) have degrees - exact breakdown not
Some College) available
High School Degree)
No High School Degree)

WHAT PERCENT ARE:

White 85%
Black)
Mexican) 15%
Other)

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? YES What is involved (hours, type, etc.)?

Regular in-service, bi-weekly for one hour. Many special lectures, guest speakers and films are scheduled as the occasions arise.

P. Volunteers

What are the functions of volunteers? Counselors, therapists, teachers, etc.

What training do volunteers receive? Orientation and professional supervision.

Q. Referrals

From where does the Agency receive referrals?

1) Self, family, friend - 45%; 2) Clergy - less than 1%; 3) Non-psychiatric physician - 17%; 4) Private Mental Health Professional - 1%; 5) Public Psychiatric Hospital - 1%; 6) Mental Health Center (other than this facility) less than 1%; 7) Other Non-psychiatric Hospital or medical facility - less than 1%; 8) School - less than 1%; 9) Social Agency (or community) - 1%; 10) Other, Employer, Attorney, etc. - less than 1%.

To where does the Agency make referrals?

1) Public psychiatric hospital; 2) Other mental health facility;
3) Medical facility; 4) Nursing homes; 5) Social or Community Agency;
6) Private Practice Mental Health Professionals; 7) Nonpsychiatric
physician; 8) Court, law enforcement or correctional agency; 9) School
system; 10) Other known referral; 11) Unknown.

R. How does the client find out about the agency in addition to the above?

Word of mouth, many community agencies and professionals make referrals to the Center. Public education on component of Center operation, including speakers for groups, television, radio appearances, etc. Center is in the "yellow pages."

S. Consultants

Are paid consultants used? NO Non-paid consultants? NO

From what agencies? N/A

T. Other methods of interagency cooperation

We have written contracts or letters of agreement with 20 to 30 agencies. We furnish a great deal of consultation to other agencies.

U. What are the problem areas of clients? Emotional problems

V. What is the geographic service area? Rock Island and Mercer Counties

W. Priorities

What are the Agency's short range goals & priorities?

The agency's short and long range goals are to continue to provide and improve the quality of the comprehensive services for the community.

Long Range (ten years)? (see Short Range Goals)

X. What gaps do the agency perceive in services?

More comprehensive services for elderly. Transportation problems for those receiving service.

Y. What gaps do the agency view in overall services in the bi-state area?

- 1) Services for the elderly
- 2) Transportation for the general public
- 3) Temporary or longer-term housing for those persons not yet able to maintain an independent living arrangement

Z. Additional Notes:

The statistics presented in this report reflect the overall operation of the Comprehensive Community Mental Health Center, not specifically juveniles unless so indicated.

AGENCY: Department of Children & Family Services

Contact Person: Jesse Viers

Department of Children & Family Services
2810 41st Street
Moline, IL 61265

A. Agency Description

The Department of Children and Family Services is located at 2810 - 41st Street, Moline, Illinois. It began operation in 1964. The agency is sponsored by the State of Illinois.

The agency was previously located at 1805 - 7th Street, Moline, Illinois, before it was reorganized in 1974. Reorganization eliminated the districts and the departments are now working out of area and field office.

B. Agency Purpose

The purpose of the agency is to provide services to children and families aimed at preserving the child's own home. If this cannot be achieved, the goal is to provide services while the child is in substitute care until a relative's home or an adoptive home can be secured which will offer the child a satisfactory permanent living arrangement. In the case of the older adolescent, if the child's own home, a relative's home or an adoptive home is not available, the Department's goal is to provide training and support in order to prepare the adolescent for independent functioning. The Department is also responsible for licensing of child welfare agencies and institutions, foster homes, day care homes, night-time homes, adoptive homes, and day-care centers.

C. Board Composition

N/A

D. Board Function

N/A

E. Agency Flow Chart: see attached sheet

F. Funding Sources and Amount

Until the Fiscal Year ending June 30, 1974, there was no allocation of Department of Children and Family Services funds on an area basis. Funding comes from State and Federal sources.

G. Funding Expenditures: Not available.

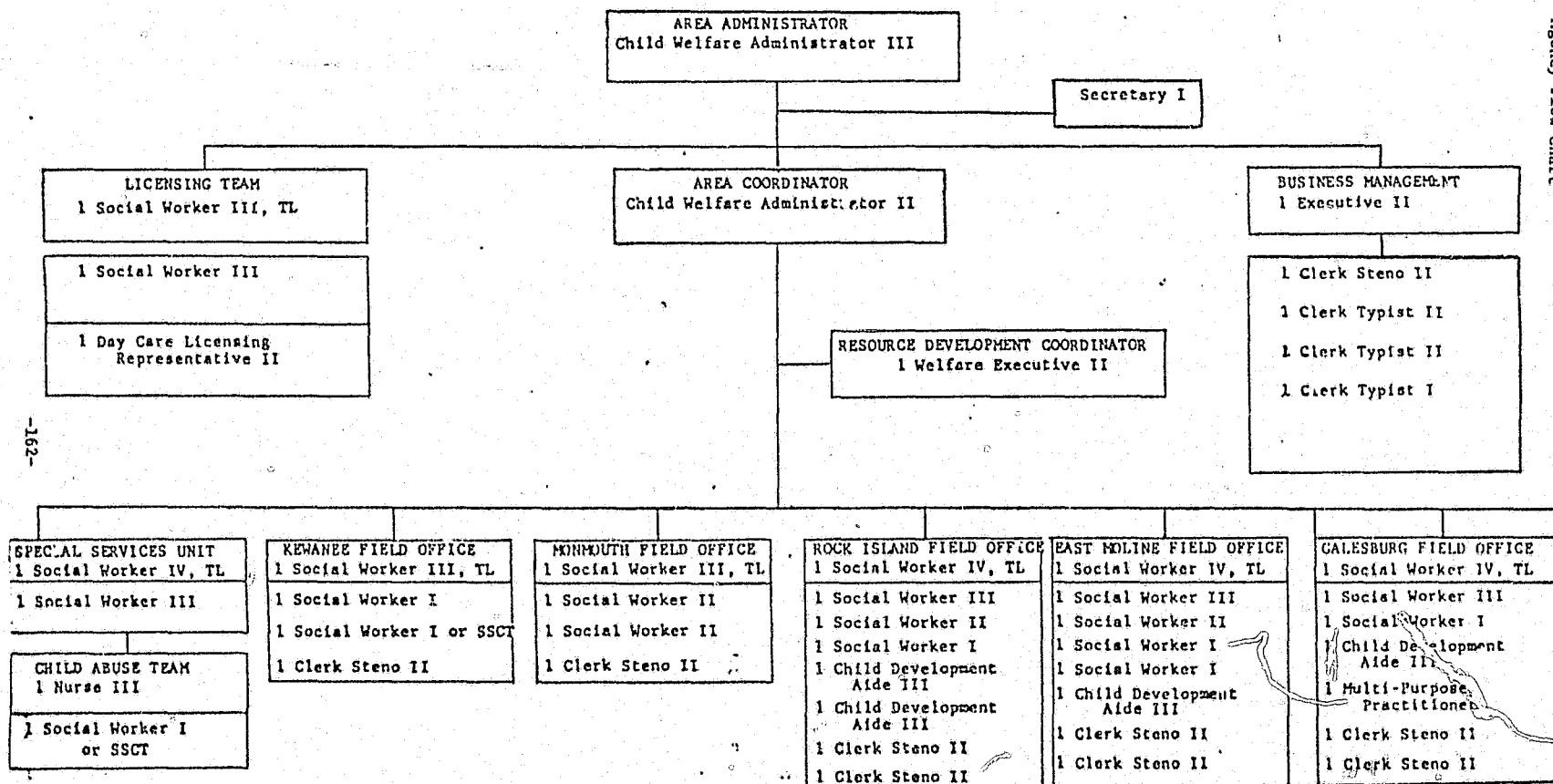
H. Agency Programs & Description (This includes all programs whether paid or voluntary personnel participate)

Casework services: professional counseling service provided by the social worker.

Day-Care: On the recommendation of the social worker, when funds are available day care can be provided to preschool children who need the emotional climate of a peer group setting.

MOLINE AREA ORGANIZATION CHART

F. Agency Flow Chart



Homemaker Service: Temporary homemaker service is available to prevent replacement of foster children when the foster mother is temporarily ill or unavoidably absent from the foster home. Homemakers can also be provided to help in the care of a handicapped child or assume some of the responsibilities for the other children in the home so that the foster mother can give more attention to the handicapped child.

Volunteers: In certain instances, volunteers can be provided for meeting some of the needs of the foster child. This could include transportation, being a big brother or big sister, etc.

Advocates: Providing troubled youth with companions who serve as counselors, big brother, and friends in need is the goal of the advocate program. Advocates, usually college age men and women spend up to 15 hours weekly with their younger friend. Activity includes walking, talking, attending movies or sporting events, job counseling and making tutoring arrangements. In some cases advocates receive a stipend, although some work is on a volunteer basis.

Adoption: When a foster child becomes legally free for adoption and if the foster parents wish to adopt the child, they may apply to adopt. If the foster parents meet the desired qualifications of an adoptive family, except for finances, a subsidy is available and will be considered.

Subsidized Adoption:

- 1) Special Service Subsidy - This is time limited and in some cases may be a one-time payment. It is the special help given to handle an anticipated expense when no other resources are available. This can be to help with legal fees or special medical costs.
- 2) Time Limited Subsidy - This type of subsidy provides a monthly payment beyond the legal finalization of the adoption for a specified length of time.
- 3) Long-term subsidy: This is provided for those families whose income is limited and will probably remain so. This monthly payment may continue until the child reaches 18.

Unmarried Mother Service: In the event a foster child becomes pregnant out of wedlock, we provide counseling services to the child; adoptive home resources are available, if this is the best plan for the mother and her baby.

Licensing Service: The agency is responsible for the licensing of child welfare agencies and institutions, foster homes, day-care homes, night-time homes, adoptive homes and day-care centers.

Education and Training: Preservice and inservice training is provided for foster parents at the local level.

Program (s) Location if other than Agency.

Programs are by contractual arrangements with other agencies

Program Hours

N/A

I. Composition of Staff in Juvenile Related Programs

Staff is available to work in all programs

J. Clientele

How many people entered the Agency as new clientele?

The Department serves an average of 969 clients per month

How many as returned clientele?

7%

How many clientele discontinued services?

average of 174 per month

How effective does the Agency think the Program is in meeting the needs of the clientele?

The Department of Children and Family Services is effectively meeting the needs of the child or youth that is dependent, abused, or neglected. It needs further developed programs to meet the needs of the juveniles and minors in need of supervision. Concern with present staff is: How does one meet the needs of those that are potentially abused, dependent or neglected in light of the extremely high caseloads and amount of time that staff must devote to those who are already actually dependent, abused or neglected.

How would the clientele being served be described? (race, sex, age, income)

Direct Services

Equal distribution of sex
low-income families
white 75%
black & chicanos 25%
age of children up to 18,
big increase in teenagers

Licensing Services

90% white, middle incomes
equal distribution of sex
adult

K. Number of Minorities in the Agency as staff

5 Black -

L. Composition of Staff

Professional	<u>1974</u>
Salaried Personnel	<u>32</u>
Other Salaried Personnel	<u>13</u>
Volunteers (Active	<u>38</u>
Inactive	<u>26</u>

Other	_____
Masters Degree Level	<u>8</u>
College Degree Level	<u>19</u>
Some College	<u>13</u>
High School Degree	<u>6</u>
No High School Degree	_____
WHAT PERCENT ARE:	
White	<u>87%</u>
Black	<u>11%</u>
Mexican	<u>02%</u>
Other	_____

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? yes

O. Is In-Service Training provided? yes
 What is involved (hours, type, etc.)

Agency Orientation
 Inclusion in Staff Development
 Accompany Individual Team Members on actual assignments - Direct Services
 and Resource Development
 Planning group sessions (6 weeks) for case-aides
 Planning Intern - Agency sessions in conjunction with Voluntary Action
 Center (for specific tasks)

P. Volunteers

What are the functions of volunteers?

Driver Escorts
 Clerical
 Case - Aide - Direct Services or Resource Development
 Receptionist
 Parent Surrogate
 Administrative Aide (Ass'gned to Area office)
 Big Sister - Big Brother
 Advocate

What training do volunteers receive?

Agency Orientation (Brochure, Manual, Reading Material Inclusion in Staff
 Development along with paid staff, In-Service with individual team
 members on entire team)
 Planning Group sessions
 Planning Inter-Agency training sessions in conjunction with Voluntary
 Action Center

Q. Referrals

From where does the Agency receive referrals?

Youth Service Bureaus	Self-Referral
Physicians	Mental Health Centers & Institutions
Correctional Institutions or	School Systems
Parole Officers	General Hospitals
Others	

To where does the Agency make referrals?

Probation Services, Dept. of Public Aid, Mental Health, Youth Service Bureau, county supervisors, township relief and private agencies

R. How does the client find out about the Agency in addition to the above?

News media, flyers, posters, fairs (volunteers and county)

S. Consultants

Are paid consultants used? yes Non-paid consultants? yes

From what Agencies?

Mental Health; private physicians, psychologists and psychiatrists

T. Other methods of interagency cooperation:

staffings, joint meetings, DCFS appointed liaisons to some of the major community agencies

U. What are the problem areas of clients?

abused, neglected, dependent, minors in need of supervision

V. What is the geographic service area?

Rock Island, Henry, Mercer, Knox, Warren and Henderson Counties

W. Priorities

What are the Agency's short range goals & priorities?

adoptions, monitoring of all placements, institutional, foster care, group care, development of community-based resources.

Long Range? (ten years)

- 1) to build up resources necessary to keep children in their own homes;
- 2) to develop greater community involvement in problems in the community;
- 3) to develop better continuity, better case planning
- 4) to develop better coordinated services with other agencies to advocate for children's rights

X. What gaps do the agency perceive in services?

Gap between the identified needs and resources available, i.e., group care facilities for teenagers, for the retarded, specifically for the retarded youngsters -- training programs, etc. Lack of coordination between various departments and agencies.

Y. What gaps do the Agency view in overall services in the bi-state area?

Lack of coordinated child abuse program in bi-state area (although that is being worked on) very little contact between agencies on the two sides of the river.

Z. Additional notes: None

AGENCY: Department of Public Aid

Contact Person: Mary Chinlund
3790 - 11th Street
Rock Island, IL 61201

A. Agency Description

The Department of Public Aid was established in 1936 to set-up standards of financial aid and services which will encourage and assist applicants and recipients to (1) maintain a livelihood compatible with health and well-being and to (2) develop their self-reliance and realize their capacities for self-care, self-support, and responsible citizenship.

B. Agency Purpose

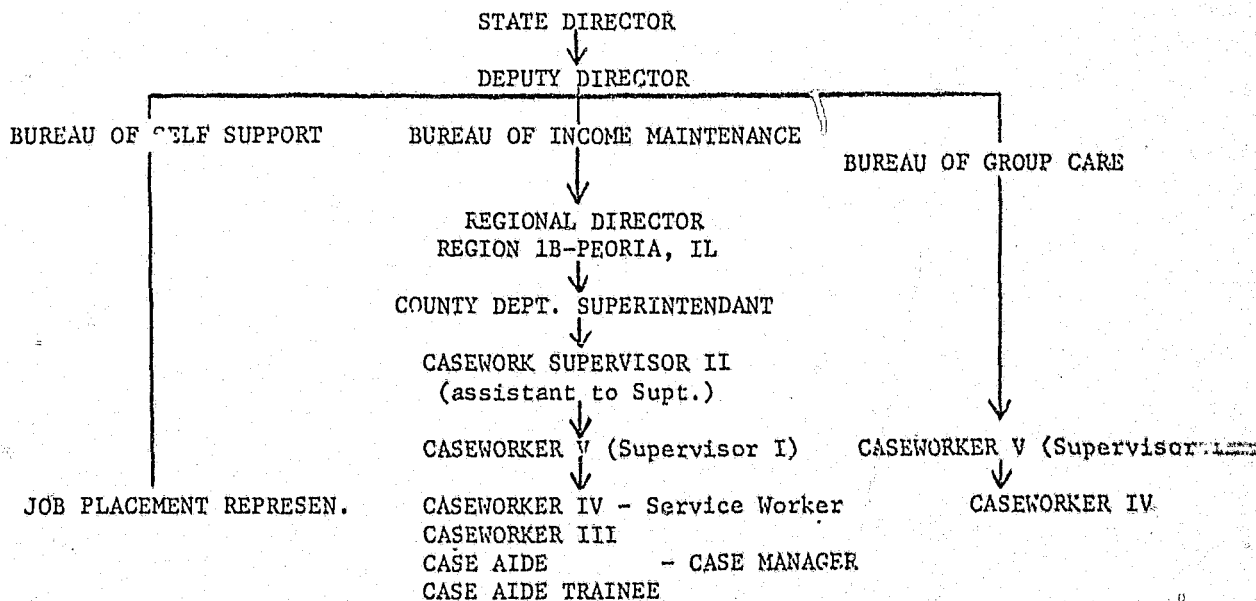
The Public Aid Department's purpose is to provide assistance and services to individuals on Public Aid.

C. Board Composition

No Board

D. Board function: N/A

E. Agency Flow Chart



F. Funding Sources and Amount

State funds with matching federal funds
Figures not available at county level

G. Funding Expenditures

Not Available at County level

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

1. AFDC - Aid to Families with Dependent Children
 2. AFDCU - Aid to Families with Dependent Children with Unemployed Father
 3. Aid to aged, blind and disabled
 4. Medical Assistance
 5. Job-Placement
 6. WIN
 7. Food Stamp Program
-
1. AFDC - Financial Aid to one parent and children where other parent is not in the home to take care of them. There are a number of reasons why the other parent is not present - (divorce, separation, death, not legally married, etc.)
 2. AFDCU - Temporary financial aid to families when the father is temporarily out of employment. Aside from financial aid there is aid in finding employment and also help for social needs as well.
 3. Aid to Aged - Any person 65 years of age and older who has no sufficient assets can receive financial aid.
 4. Aid to the Blind and Disabled - financial assistance to those who are not able to take care of themselves.
 5. Medical assistance - goes along with each one of the above categories if the person qualifies. Medical assistance provides for on-going medical needs. A medical card is issued. The person need not be receiving a grant to be eligible for medical assistance, but everyone on grant also receives medical assistance.
 6. Job Placement - program designed to help eligible people who are on the categorical assistance program find a job.
 7. WIN - (Work Incentive Program) - program designed for AFDC recipients and is a work/training program. This program aids in getting necessary skills and finding a job through the help of other agencies in the community.
 8. Food Stamp - program intended to improve the diets of low-income families. Coupons valued at more than cash value are sold to eligible recipients to enable them to buy more food than they would normally be able to buy. The food stamp program is based on family income and size and may be a person on assistance or a non-assistance person.

Program (s) Location if other than Agency

4230 - 11th Street
Service Building

Program Hours

8:30 a.m. - 5:00 p.m.

Monday - Friday

(except food stamps sold only 9:00 a.m. - 3:00 p.m., Monday - Friday)

I. Composition of Staff in Juvenile Related Programs

14 case managers

4 service workers

4 group care workers

5 intake workers

4 JPR's (job placement representatives)

- ALL FULL-TIME EMPLOYEES

1 support enforcement officer

2 resource workers

3 food stamp workers

10 clerical workers

superintendent

assistant superintendent

6 supervisors

J. Clientele

How many people entered the Agency as new clientele?

In 1974 - 1,557 (for Aid to Aged, Blind, & Disabled, Aid to Families with Dependent Children and Medical Assistance)

How many as returned clientele?

Included in above

How many clientele discontinued services?

1974 - 1,508 (for Aid to Aged, Blind, & Disabled, Aid to Families with Dependent Children and Medical Assistance)

How effective does the Agency think the Programs are in meeting the needs of the clientele?

The program is very helpful in meeting the financial and medical needs of clients, although assistance payments are too low. However, we do not have adequate staff to meet many other needs. We do not refer as often as we should nor are we able to provide sufficient social services.

How would the clientele being served be described (race, sex, age, income)

Agency clientele varies according to the program. The clientele is made up of low-income persons of all ages. Both sexes and all races are served; however, in the AFDC program the proportions of people of minority races and of women tend to be higher than in the population as a whole because sexism and racism in our society result in lower incomes and fewer opportunities for members of these groups.

K. Number of Minorities in the Agency as staff?

1974 - seven
 food stamp worker
 intake worker - caseworker II
 intake worker
 case manager - case aide
 service worker
 case manager
 clerical supervisor

L. Composition of staff	<u>1974</u>
Professional Salaried Personnel	<u>45</u>
Other Salaried Personnel	<u>10</u>
Volunteers (Active Inactive)	none at present
Other	<u>0</u>
Masters Degree Level	<u>1</u>
College Degree Level	<u>23</u>
Some College	<u>22</u>
High School Degree	<u>6</u>
No High School Degree	<u>2</u>
WHAT PERCENT ARE:	
White	<u>87%</u>
Black	<u>5%</u>
Mexican	<u>5%</u>
Other	<u>5%</u>

M. Does Staff attend conferences? yes, rarely

N. Are there provisions for paid classes and other schooling? yes
 Cost of approved courses can be reimbursed and (a limited amount of) time off can be allowed for attending classes.

O. Is In-Service Training provided? yes
 What is involved (hours, type, etc.)

1. Five days in May - case managers have classes at the regional office in Peoria
 2. Food stamp workers have classes three days in Peoria to discuss policy and procedures
- Training is generally provided by the supervisors of each unit. Short (one-half hour to one hour) staff meetings are held on a weekly basis in most units.

P. Volunteers

What are the functions of volunteers?

No volunteers at present

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals?

Local Townships
Children & Family Services
Project NOW
Catholic Social Services
Crippled Children Foundation
Information Referral
Youth Service Bureau
DVR
Hospitals
Schools

To where does the Agency make referrals?

Children & Family Services
Crippled Children Foundation
Youth Service Bureau
DVR
etc. as each situation arises

R. How does the client find out about the Agency in addition to the above?

By word-of-mouth and news media

S. Consultants

Are paid consultants used? no Non-paid consultants? no

From What Agencies? N/A

T. Other methods of interagency cooperation

Joint staffing are held on some clients, and occasionally joint home visits are made with workers from two agencies cooperating. Frequently workers from our agency concentrate on one problem area while a worker from another agency concentrates on another, with considerable sharing of information.

U. What are the problem areas of clients?

Financial
Social
Employment

V. What is the geographic service area?

Rock Island County

W. Priorities

What are the Agency's short range goals & priorities? NONE

Long Range? (Ten Years) NONE

X. What gaps do the Agency perceive in services?

Too few workers to do intensive work with those who need it in certain areas. Generally, staff is too limited to work on prevention and thus deals primarily with crises.

Services are not available for clients in the Aid to Aged, Blind and Disabled categories as these situations are seldom as critical as those of AFDC families.

Y. What gaps do the Agency view in overall services in Bi-State area?

Headstart is not available to many children in the county (e.g. Milan, Coal Valley) and where it is available geographically there are waiting lists. Thus many children are excluded. Headstart in this community lacks the continuation and follow-up program for older children that other communities have (e.g. Des Moines.)

Housing is often inadequate and high-priced, especially for larger families but for small families and individuals as well.

There are not enough services available in child neglect situations. Due to inadequate staff size, generally the families served are only those with crisis/abuse. We need more prevention.

There are not enough trained homemakers.

More alternatives to detention for teens are needed, such as group homes and emergency foster care homes willing to accept them.

Shortages of foster homes, especially for teens.

There is a need for tutors for teenagers to reduce the possibility of their dropping out of school. Also, if a teen does drop out of school (or is forced to leave) there are not enough services available, either for education or for working with family or individual problems. GED programs are for all ages rather than having special facilities for this group.

Medical services for birth control and VD geared toward teens is another need. Present facilities do not concentrate on teens, and usually take other patients first and let teens wait.

Activity center for teens.

Public transportation to and from Black Hawk is needed on a frequent schedule.

Z. Additional Notes: NONE

AGENCY Home Away From Home: Department of Corrections

Contact Person: Jim Stanbary
4400 - 7th Avenue
Rock Island, IL 61201

A. Agency Description

Home Away From Home is a live-in home for eight young men located at 4400 - 7th Avenue, Rock Island, Illinois. One emergency room is open at all times. Presently, Mrs. Parr is the foster mother and has been serving in this capacity for the past nine months.

The home was started in January of 1972 at the Rock Island YMCA. In July of 1972 the Y Board decided to go out of the rooming business. Preston Walker of the Y, Rosie Pemberton of Model Cities, and Jim Stanbary started the formation of a Board to locate a facility to place the seven young men on parole who were living at the Y at the time. We began renting a house at 431 - 9th Street, Rock Island, and stayed at that address until July, 1973 at which time the Board of Directors bought the present home at 4400 - 7th Avenue, Rock Island.

B. Agency Purpose

1. To provide a proper home and family setting for young men who, because of past legal problems, cannot or choose not to return to their own homes or communities.
2. To train and prepare young men to be able to live on their own in the near future.
3. To counsel and teach these young men to deal with their problems properly and in socially acceptable ways.

C. Board Composition

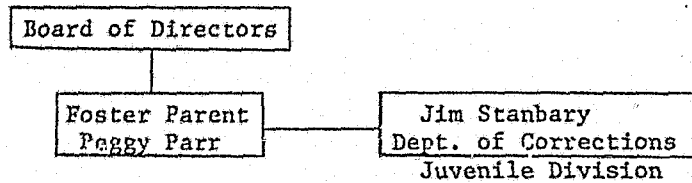
Mrs. Rosie L. Pemberton
Preston Walker
Mrs. Mary Lou Schaechter
Rev. Richard Bowman
Mrs. Pearlle Hall
Bill Bailey
Mrs. I. Robinson

John McAndrews
Hank Sinda
Burton Stone
Dr. Frank Ruggiero
Helen Allen
Mrs. Virginia Brooks
James E. Stanbary

D. Board Function

The Board is very active. General policies are determined by the Board.

E. Agency Flow Chart



F. Funding Sources and Amount

Department of Corrections	\$ 15,432.50
Department of Corrections allowances	\$ 2,065.00
Rock Island County	\$ 1,226.24
Henry County	\$ 229.25
Knox County	\$ 338.72

G. Funding Expenditures

Salaries	\$ 5,363.09
Related Benefits	342.04
Rent (House payments)	1,309.44
Utilities, etc.	1,438.61
Conferences	N/A
Office Supplies & Equipment	1,213.86 (home furnishings, repairs, laundry supplies)
Travel (Moving van)	39.64
Food	6,323.20
Repayment of Loan	360.00
Allowance Fund	2,335.90
Newspaper Advertising for Staff	9.15
Insurance	115.00
Taxes-real estate	204.49
Miscellaneous Items	158.94

H. Agency Programs and Descriptions

- | | |
|---|-----------------------|
| 1) Room and Board, Parental Care | 5) Volunteer Services |
| 2) Gym and union facilities - Augustana | 6) Field Trips |
| 3) Counseling | |
| 4) School enrollment and job placement | |

H. Agency Programs and Descriptions (continued)

- 1) Room & Board, Parental Care - Mrs. Parr is the foster mother.
- 2) The young men can use Augustana gym and union facilities.
- 3) Counseling from Marriage and Family Counseling and Augustana.
- 4) Job Placement & School Enrollment - help them actually find employment or enroll in school.
- 5) Volunteer Services:
 - a) Bruce Grossmar has spent time in our group sessions, teaching us to work as a group and also teaching each young man to be responsible for himself and his possessions.
 - b) Dr. Frank Ruggerio has given much time by participating in our group sessions. He also has taken the young men to work out in the gym or play basketball, etc.
 - c) Completely organized painting and general repair of dining room and living room. Supervised the young men in this work and participated in actual work himself.

Program(s) Location if other than Agency

Counseling: Mental Health Center
Gym & Union: Augustana

Program Hours

Gym hours are 6:00 p.m. to 10:00 p.m, seven days a week during the school year.

I. Composition of Staff in Juvenile Related Programs

Volunteer time from persons at Augustana and the Mental Health Center.
The paid house parent spends 100% of her time in the program.

J. Clientele

How many people entered the Agency as new clientele? Approximately 40.

How many as returned clientele? No figures - approximately 2%

How many clientele discontinued services? N/A
The ideal is that all should leave to prepare for independent living.

How effective does the Agency think the programs are in meeting the needs of the clientele? Generally very effective.

How would the clientele being served be described (race, sex, age, income)?

Sex - males only; Income - no characteristics; A good racial mixture;
Age - mid teens.

K. Number of minorities in the Agency as staff?

No minorities. Home Away From Home employs only two staff persons directly and those two are foster mother (Peggy Parr) and Assistant Foster Father (college student).

L. Composition of Staff

Professional Salaried Personnel	<u>2</u>
Other Salaried Personnel	<u> </u>
Volunteers (Active) (Inactive)	<u>5</u>
Other	<u> </u>
Masters Degree Level	<u> </u>
College Degree Level	<u> </u>
Some College	<u>2</u>
High School Degree	<u> </u>
No High School Degree	<u> </u>

WHAT PERCENT ARE:

White	<u>100%</u>
Black	<u> </u>
Mexican	<u> </u>
Other	<u> </u>

- M. Does staff attend conferences? YES
- N. Are there provisions for paid classes and other schooling? YES
- Q. Is In-Service Training, provided? YES What is involved (hours, type, etc.)
Live-in training; classes and various institutions are visited.

P. Volunteers

What are the functions of volunteers?

Counseling; take young men to work out at gym, to movies, etc.
Driving - when we go as a group we need additional transportation.
This has been volunteered by Dr. Ruggerio, Roger Viernow, Jan Wittig
and Mary Lou Schaechter.
Mary Lou Schaechter picks up and delivers our baked goods and our
bi-weekly order from the food club. She does a great deal of
extra running for us on her own time.

What training do volunteers receive?

Volunteers are professionals from various fields and serve the clients
in the capacity of their particular fields.

Q. Referrals

From where does the Agency receive referrals

Department of Corrections; Children and Family Services; Catholic Social Services and area probation departments.

To where does the Agency make referrals

Department of Corrections; Community Mental Health; CETA and NYC.

R. How does the client find out about the Agency in addition to the above

Children and Family Services

S. Consultants

Are paid consultants used? YES Non-paid consultants? YES

From What Agencies? Lawyers

T. Other methods of interagency cooperation Not Available

U. What are the problem areas of clients?

Family instability, rejection, correctional (auto theft & burglary) and alcohol and drug abuse.

V. What is the geographic service area? State of Illinois

W. Priorities

What are the Agency's short range goals and priorities?

- 1) attempt more adequate compensation for salary of personnel;
- 2) further remodeling and upkeep of house;
- 3) reinstitute professional and psychological help;
- 4) attempt a greater mix of referral sources; broaden the base beyond that of the Department of Corrections

Long Range (ten years)?

- 1) open a second home or more on a similar basis;
- 2) to increase communication and agency involvement

X. What gaps do the Agency perceive in services? Not Available

Y. What gaps do the Agency view in overall services in the bi-state area?
Not Available

Z. Additional notes: None

AGENCY Legal Aid

Contact Person: Joe Dailing
630 - 9th Street
Rock Island, IL 61201

A. Agency Description

The Legal Aid office opened in the basement of the courthouse as a component of the Model Cities program of Rock Island in 1971 and then moved to a second location at 908 - 11th Street in 1972. Staff consisted of one attorney, one full time law student, two secretaries and a clerk-typist. Many of the problems handled were domestic problems as well as landlord/tenant, Small Claims, adoptions and guardianships.

In 1973 the staff of Legal Aid consisted of two attorneys, two secretaries, and a part time law student. During 1973, a branch office was opened in East Moline at 1016 - 13th Street. This office was opened part time for the first three months but with the employment of a full time secretary, the office was able to remain open five days a week.

In 1974 staff members of Legal Aid consisted of two full time attorneys, two secretaries in Rock Island and one secretary in East Moline. In March of 1974, the East Moline Legal Aid office moved into new quarters at 922 - 15th Avenue. Note: 630 - 9th Street; present location.

B. Agency Purpose

The basic purpose of Legal Aid Services is to provide when necessary, Model Cities low income residents with an opportunity to be represented. The philosophy behind legal services is to provide poor people access to the judicial system so that they can see that the system can work for them. Currently more efforts have been made to engage in preventive legal education.

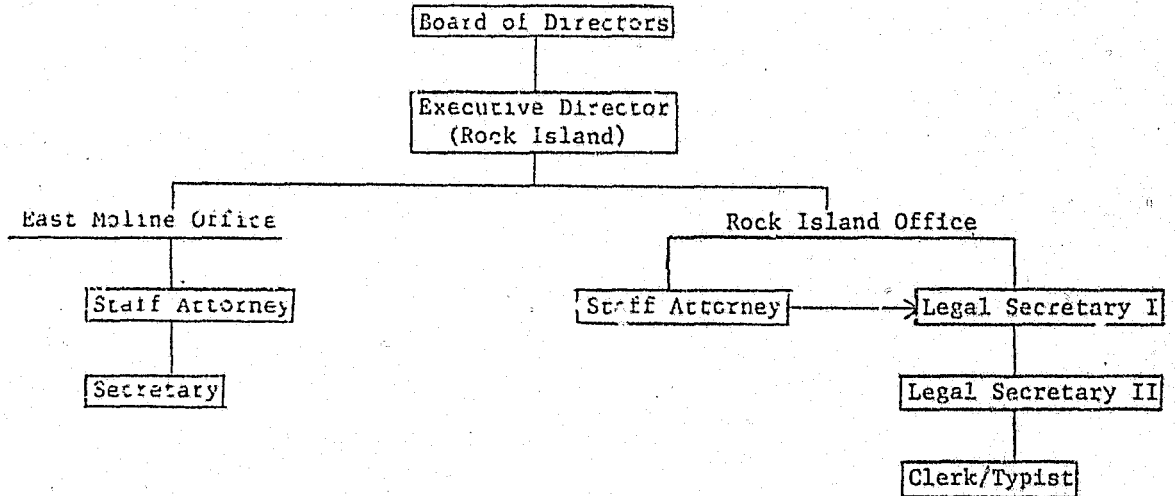
C. Board Composition

William Zessar, Chairman	Hank Sinda
George Campagna, Vice Chairman	John Telleen
Virginia Brooks, Secretary	Terry Wisecarver
Thomas Blade	Thomas Gose, Chairman Personnel
Ruth Jones	Thomas Lytton
Durward Long	Clarence Darrow
Marvin Schrager	

D. Board Function

The Board functions as a policy making board and helps in tapping additional funding sources.

E. Agency Flow Chart



F. Funding Sources and Amount

1974: Model Cities Demonstration Agency:	\$ 27,226.00 (6 months)
United Way:	\$ 20,000.00
South Moline Township:	\$ 1,000.00
Moline Foundation:	\$ 5,000.00

G. Funding Expenditures Not available

H. Agency Programs and Descriptions (this includes all programs whether paid or voluntary personnel participate)

Legal Aid Services of Rock Island County was established to represent low income persons and families who could not otherwise obtain the services of an attorney in civil matters. Legal Aid does not represent persons in criminal matters or in matters with which the private bar can adequately deal. This has been and continues to be our purpose and goal.

After the client has qualified under the economic and need guidelines, Legal Aid functions in much the same way that a private firm might, i.e., through consultation, negotiations, and if necessary, through court action, Legal Aid attempts to solve the clients problems.

Program(s) location if other than Agency

630 - 9th Street, Rock Island, IL 61201 (main office)
 922 - 15th Avenue, East Moline, IL 61244 (branch office)

Program Hours

8:30 a.m. - 5:00 p.m. Monday through Friday

I. Composition of Staff in Juvenile Related Programs

It cannot be determined by program.

J. Clientele

How many people entered the program as new clientele? 725

How many as returned clientele? 37

How many clientele discontinued services? Not applicable

How effective does the Agency think the programs are in meeting the needs of the clientele?

Because of staff shortages as well as the inability of Legal Aid Services to advertise, many persons who would qualify and might need our services are left unserved. For those clients who received services from Legal Aid, most if not all, seem satisfied. However, by the time that some clients contact Legal Aid there is little that can be done to help the client in any meaningful way. Thus, we feel that a preventive education program is essential.

How would the clientele being served be described (Race, Sex, Age, Income)? Not Given

K. Number of minorities in the Agency as staff

2 - Secretaries

L. Composition of Staff

1974

Professional Salaried Personnel	<u>3</u>
Other Salaried Personnel	<u>3</u>
Volunteers (Active)	<u>1</u>
(Inactive)	<u> </u>
Other	<u>2</u>
Law Degree	<u>3</u>
College Degree Level	<u>1</u>
Some College	<u>1</u>
High School Degree	<u>2</u>
No High School Degree	<u>1</u>

L. Composition of Staff (Continued)

WHAT PERCENT ARE:

White	<u>80%</u>
Black	<u>20%</u>
Mexican	<u>0</u>
Other	<u>0</u>

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? YES

O. Is in-service training provided?

The attorneys on the staff attend various institutions and conferences sponsored by such organizations as the Illinois Institute for Continuing Legal Education, National Legal Aid and Defender Association, American Bar Association and the Illinois State Bar Association and attendance at these institutions depends upon the suitability of the topics and the availability of funds.

Secretaries receive on the job training and where appropriate and as funds are available, they can take professional development courses at Black Hawk College.

P. Volunteers

What are the functions of volunteers?

Except for part time law students from the University of Iowa, Legal Aid has never used volunteers.

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals?

Legal Aid Services has kept no records on the number or percentage of referrals that come from other agencies.

To where does the Agency make referrals?

Social Security Administration; Old Age Assistance, Disability and Supplemental Security Income; Illinois Department of Public Aid; Rock Island County Welfare Information and Referral; Illinois Department of Children and Family Services; Illinois Lawyer Referral Service; Project NOW; Township Offices; Illinois Division of Vocational Rehabilitation; Rock Island County Manpower Office; Family Life Bureau; Lutheran Welfare; Governor's Action Office and Catholic Social Services.

R. How does the client find out about the Agency in addition to the above?

During the summer of 1974, Legal Aid Services of Rock Island County produced a Legal Aid Manual for use by social agencies and many referrals come as a result of that. Also, some posters were printed announcing our locations. Many other clients are referred by friends who have previously been served, by other lawyers or doctors and other agency people.

S. Consultants

Are paid consultants used? No, except for bookkeeper

Non-paid consultants? Occasionally members of the private bar

From what Agencies? Not applicable

T. Other methods of interagency cooperation

The Rock Island County Welfare Council and its Case Coordinating Council.

U. What are the problem areas of clients?

Consumer problems, administrative law problems, family law matters, some job related problems, some juvenile problems and other miscellaneous areas.

V. What is the geographic service area? Rock Island County, Illinois

W. Priorities

What are the Agency's short range goals and priorities?

The short range goal of Legal Aid is to provide adequate representation in civil matters to low income persons. With limited resources and staff, our priorities have been to serve those with the most immediate and pressing needs. These priorities are determined largely on an individual basis.

Long Range (ten years)?

Long range goals of Legal Aid are to expand our services to those portions of the low income community with which we have had little or no effective contact, particularly the elderly, juveniles, the mentally retarded, and the mentally ill.

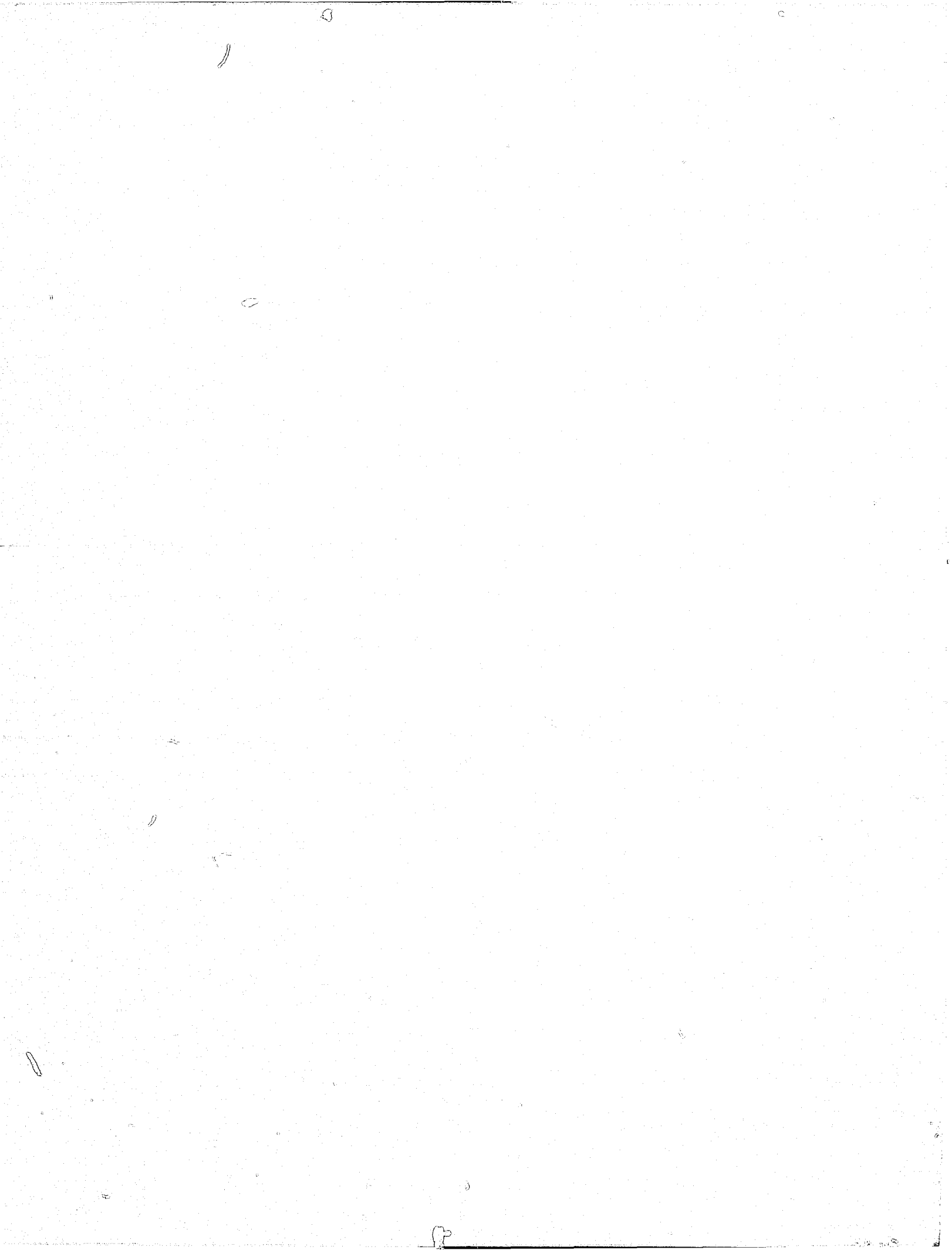
X. What gaps do the Agency perceive in services?

Because of lack of staff, we have not been able to undertake extended and complex class actions involving problems effecting large numbers of low income persons. Also, we lack the resources and the staff necessary to reach low income persons who cannot easily come to our office. There is also a need for representation in more serious misdemeanor cases where low income persons are involved.

Y. What gaps to the Agency view in overall services in the bi-state area?

There is a critical need for legal services for the elderly, juveniles, the mentally retarded and mentally ill.

Z. Additional notes: None



CONTINUED

2 OF 3

AGENCY Lutheran Welfare Service

Contact Person: Roger Arnholt
1518 - 5th Avenue
Moline, IL 61265

A. Agency Description

The agency is located at 1518 - 5th Avenue, Moline, Illinois, Room 512. It provides services such as community organization, counseling with families, adoption and public speaking. Anyone requesting service within our scope was served or referred to an agency, etc., that would be helpful to them.

B. Agency Purpose

To define specific areas of human need in Western Illinois; to conduct research and development for both existing and proposed functions; to be an advocate for constructive social change; to provide direct human services and programs; to provide education, consultation, and volunteer opportunities; to assist the church to meet human needs.

C. Board Composition

Pastor Allen Nelson, Secretary	Les Johnson, Chairperson
Joan Eastlund, Vice Chairperson	Ben Nefzger
Leland Schroeder	Gerry Rinden
Pastor Warren Weeg	Tom Higgins
Mrs. Robert Reed	Jean Glowan
Rev. Charles Haney	Jack Schlicksup

D. Board Function

The Board functions as an advisory board.

E. Agency Flow Chart

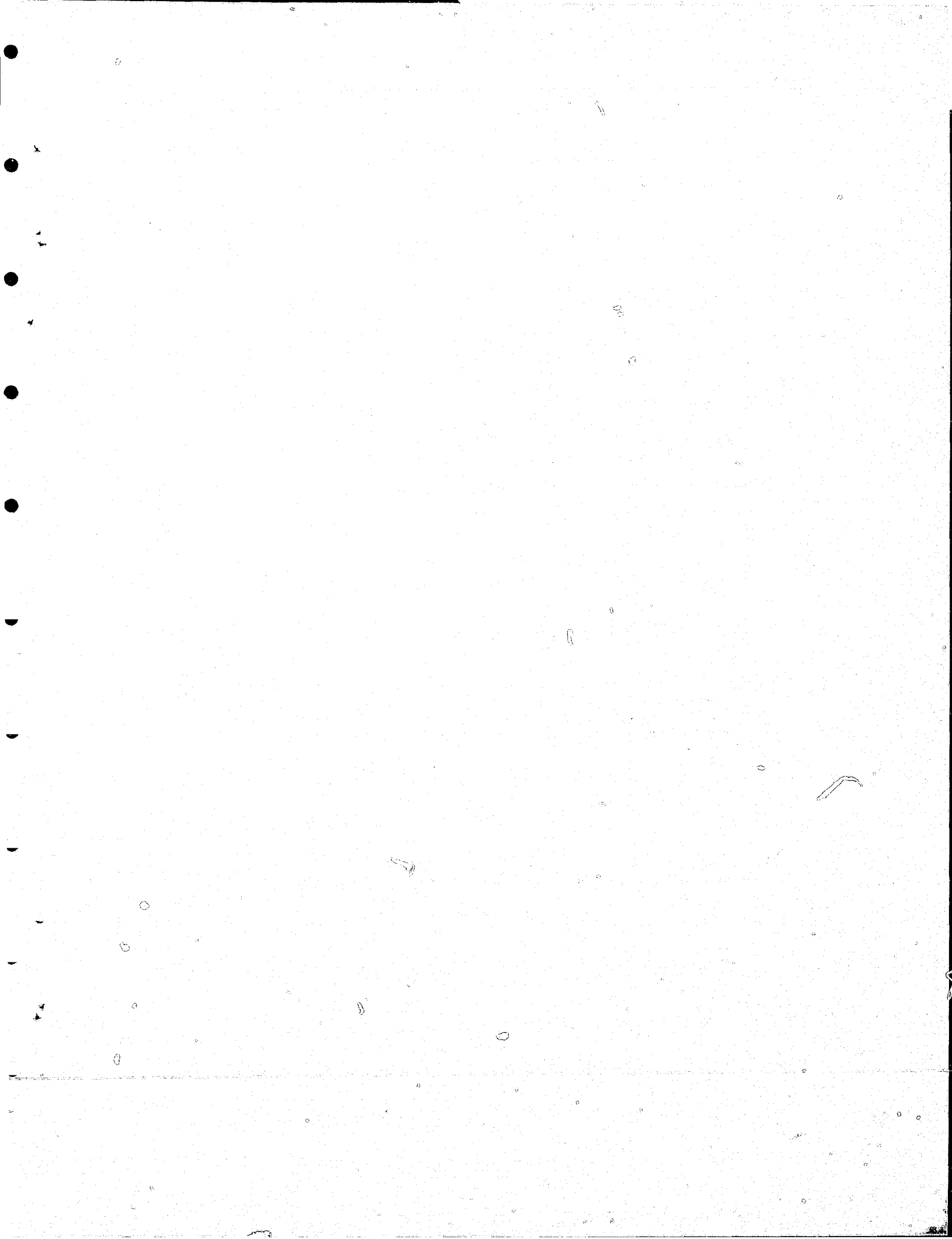
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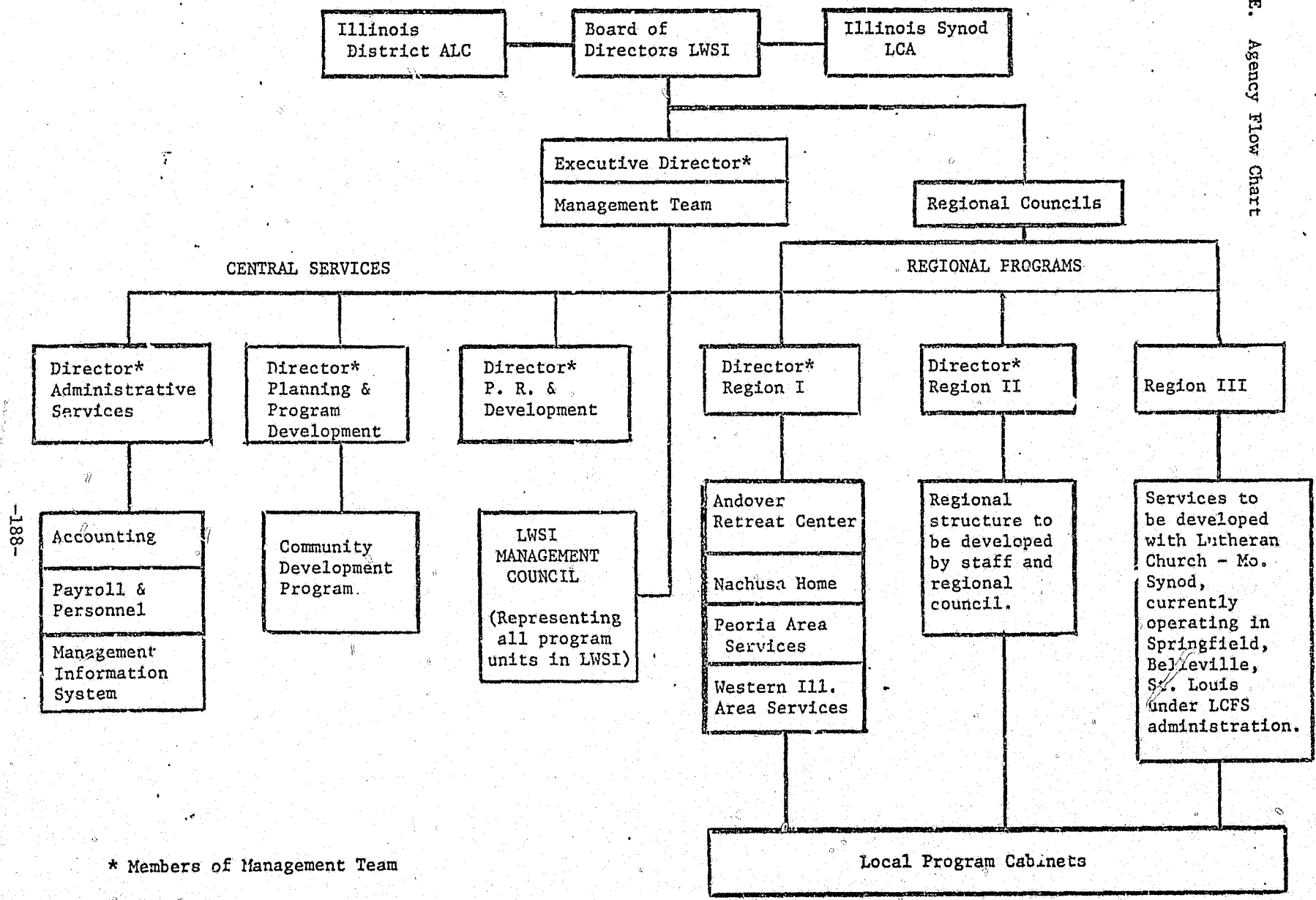
F. Funding Sources and Amount

ALC and LCA congregation contributions.

G. Funding Expenditures

	<u>1974</u>
Salaries	\$ 15,216.90
Related Benefits	\$ 2,302.70
Rent	\$ 834.69





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* Members of Management Team

G. Funding Expenditures (continued)

Utilities, etc.	\$	948.74
Conferences	\$	153.39
Office Supplies and Equipment	\$	865.40
Travel	\$	781.64
Food	\$	56.04
Other (Janitorial)	\$	160.02

H. Agency Programs and Descriptions (this includes all programs whether paid or voluntary personnel participate)

Rock Island County Community Systems of Justice, Release on Recognizance, Headstart, School Age Parents, ten county agency on aging, adoption, family counseling, community organization.

Program(s) Location If Other Than Agency.

October, 1972 to January, 1974 on-site nutrition program at St. John's Lutheran Church, Rock Island.

Essentially the program is carried out in the offices at 1518 Fifth Avenue or at the home of clients.

Program Hours

9:00 a.m. - 5:00 a.m. usually, but in case of emergency we are ready to help whenever possible.

I. Composition of Staff in Juvenile Related Programs

Staff not broken down by juvenile programs. Five social workers until Jan. 30, 1974; 1 secretary; 3 student part time; and 10 older American volunteers through the end of January, 1974.

J. Clientele

How many people entered the agency as new clientele? Approximately 50

How many as returned clientele? Two

How many clientele discontinued services? Three

J. Clientele (continued)

How effective does the Agency think the Programs are in meeting the needs of the clientele?

Very effectively in many ways. But in the field of adoption there is a gap that needs to be filled but no babies, white, to fill it.

In the field of aging we are meeting with success in fulfilling the needs of the older American in our community whose needs while not demanding are more or less there and need to be answered. There is a great need for the younger people to get involved with older people in a helping situation.

How would the clientele being served be described (Race, Sex, Age, Income)

Clientele would be White - Female/Male 20-90; Poor to middle income.

K. Number of minorities in program as staff? None

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	4
Other Salaried Personnel	4
Volunteers (Active)	3
Other	0
Masters Degree Level	2
College Degree Level	5
Some College	3
High School Degree	0
No High School Degree	0
WHAT PERCENT ARE:	
White	100%

M. Does Staff attend conferences? Yes

N. Are there provisions for paid classes and other schooling? Yes

O. Is In-Service Training Provided? Volunteers for SDA Volunteers.
What is involved (hours, type, etc.)

The congregation meals program had in-service training for volunteers prior to the opening of the center involving six sessions lasting for four hours each. They covered the subjects that were felt would come up by the volunteers who would be working at the center, i.e., nutrition problems, social security, Public Aid, nursing, etc. They were shown how to get help for people when the scope of the center's help was not far-reaching enough for the client desiring assistance.

SDA Volunteers are giving training into the aspects of how they would feel if they were an elderly person with the handicaps that growing older brings, i.e., blindness, partial blindness, slower movement, difficulty with the manipulation of hands and feet and legs.

Volunteers for SDA are giving instructions when even just calling what they should be looking for when they are talking to their client to indicate need.

P. Volunteers

What are the functions of volunteers?

Information and referral services for nine of ten counties in Western Illinois for the elderly; participation in planning for corrections program in community.

What training do volunteers receive?

Volunteers at the nutrition site were given six days of training in various areas of need, i.e., nutrition - Cooperative Extension; nursing services, social security, legal aid, Public Aid, etc.

Other volunteers were given training as needed and appropriate to the tasks they were assigned.

Q. Referrals

From where does the Agency receive referrals?

Referrals from most agencies in the area, i.e., Department of Public Aid, Department of Children and Family Services, Youth Guidance Council, Rock Island County Information and Referral, Release on Recognizance, schools, self, Visiting Nurses Association, Community Nursing Association, Churches, interested individuals.

To where does the Agency make referrals?

To the agencies which render appropriate services that are required by the individual which we are unable to supply, i.e., Public Aid, Children and Family Services, Bethany Home, Birthright, Abortion Counseling

R. How does the client find out about the agency in addition to the above?

Phone book, word of mouth.

S. Consultants

Are paid consultants used? YES Non-paid Consultants? NO

From What Agencies? CSUACS

T. Other methods of interagency cooperation. No answer given.

U. What are the problem areas of clients? Aging and adoption

V. What is the geographic service area?

Geographic area now is: Rock Island, Henry, Mercer, Henderson, Warren, Knox, Hancock, and McDonough Counties in Illinois. Prior to rearrangement of areas of service in the latter part of 1974 this office served: JoDaviess, Stephenson, Carroll, Ogle, Whiteside, Lee, Rock Island, Henry, Bureau, LaSalle, Mercer, Henderson, Warren, Knox, Stark and Putnam Counties.

W. Priorities

What are the Agency's short range goals and priorities?

- a) Exploring potential for short-term intensive treatment center at Andover
- b) Continued involvement in a community development role as previously.
- c) Exploring potential for development of retirement complex in Rock Island County.
- d) Development of Family Life Enrichment group education program.

Long Range? (Ten Years)

Continued involvement in a community development role as previously.
Service development in geographic service area outside Quad-City area.

X. What gaps do the agency perceive in services?

Services to aging, unwed parents, services to youth 10 to 18 years old.

Y. What gaps do the agency view in overall services in the bi-state area?

Augment services to youth ages 10 to 18.

Z. Additional Notes: None

AGENCY Marriage & Family Counseling Service

Contact Person: C. Bruce Grossman
Room 512 - Safety Building
Rock Island, IL 61201

A. Agency Description

This agency serves all without regard to income who require its services. The Marriage and Family Counseling Service is a community sponsored resource for counseling and education in marriage and family life.

B. Agency Purpose

The Marriage and Family Counseling Service provides counseling sessions for clients with marital and family problems. It conducts premarital group sessions and provides community education concerning the nature of marriage and family living. Also it provides training sessions to the professional community.

C. Board Composition

Thomas Blade, President	William Radant
William Ward, Vice President	Mrs. Anna Toney
Lawrence Satin, Secretary	Dr. F. X. Mecer
J. E. Benson, Treasurer	Rabbi Robert M. Benjamin
Rev. Robert Lee	Mrs. Laura Lehman
Mrs. Margaret Cheney	Robert Hubbard
John Telleen	Rev. Bruce Allison
Warren Thiesen	Andrew Jefferson
Rev. Roy Burrile	Mrs. Trudy Moses
Rev. Phillip Nelson	Edward Pope

D. Board Function

The 27 member board serves to establish policy and secure financing.

E. Agency Flow Chart. None

F. Funding Sources and Amount

	<u>1974</u>
United Way	\$ 43,000
John Deere Foundation	\$ 5,000
Moline Foundation	\$ 5,000
Fees Income	\$ 1,500
Testing	\$ 300
Community Education Program	\$ 4,500
Interest	\$ 343
	<u>\$ 69,643</u>

G. Funding Expenditures	1974
Salaries & Related Benefits	\$ <u>57,261</u>
Rent	\$ <u>4,457</u>
Utilities, etc., Telephone & telegram	\$ <u>920</u>
Conferences	\$ <u>950</u>
Office Supplies & Equipment	\$ <u>1,175</u>
Travel (local)	\$ <u>100</u>
Community Education Program	\$ <u>1,500</u>
Professional fees	\$ <u>1,645</u>
Postage	\$ <u>450</u>
Printing	\$ <u>330</u>
Subscription	\$ <u>350</u>
Testing	\$ <u>305</u>

H. Agency Programs and Descriptions (this includes all programs whether paid or voluntary personnel participate).

Primary program - counseling (clinical practice); premarital, individual, family and marital or couple.

Secondary program - Education (training other professionals)

Programs relating specifically to juveniles:

Individual counseling - counseling dealing with the individual and his/her problem.

Family counseling - therapy sessions involving the members of the family to help alleviate the problems.

Pre-marital counseling - therapy sessions which deal with the problems that a couple will face before entering marriage.

NOTE: 30% of the overall problems dealt with are juvenile related problems.
Six to Eight percent of the people seen face-to-face are juveniles.

H. Agency Programs and Descriptions (continued)

Program(s) location if other than Agency.

Consultant in marital diagnosis located in Minneapolis, Minnesota.

Program Hours

8:00 a.m. to 5:00 p.m. - Five days a week

I. Composition of Staff in Juvenile Related Programs

Executive Director; Director of Education Services; Consultant in marital diagnosis and three residents in marriage counseling. (Staff overlaps in juvenile and adult programs)

J. Clientele

How many people entered the agency as new clientele?

Counseling, 1974 - unknown.

How many as returned clientele?

3-4% (estimated guess). Returned clientele are not always considered in the category of "returned clientele" because they return for new problems and would be considered new clientele.

How many clientele discontinued services? All

How effective does the agency think the programs are in meeting the needs of the clientele?

According to the agency's evaluation, 75% of the people are being helped; therefore, the agency feels it is very effective in meeting the needs of clientele.

How would the clientele being served be described? (Race, Sex, Age, Income)

Records have not been kept as to the clientele being served by the above categories. (This information is not available)

K. Number of minorities in the agency as staff

1974 - 1 resident in marriage counseling

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	6
Other Salaried Personnel	1 1/2

L. Composition of Staff (continued) ...

Volunteers
(Active & Inactive) 0

Other

Masters Degree Level 6

College Degree Level

Some College 1

High School Degree 1/2

No High School Degree

WHAT PERCENT ARE:

White 86%

Black 14%

Mexican

Other

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service training provided? YES
What is involved (hours, type, etc.)

1. Personal study, self study.
2. Inter-office consultation - upgrading of staff techniques & skills.
3. Library - establishing, upgrading and utilizing a library of professional materials.

P. Volunteers

What are the functions of volunteers? NONE

What training do volunteers receive? N/A

Q. Referrals

From where does the agency receive referrals?

Former clients, yellow pages, clergy, physicians, social agencies & schools.

To where does the agency make referrals?

Mental health, psychiatrist.

R. How does the client find out about the agency in addition to the above.

Pamphlets, mass media (radio and television)

S. Consultants

Are paid consultants used? YES Non-paid consultants? NO

From what agencies?

Dr. Paul D. Arnold, Director, Psychological Services,
Fairview Hospital, Minneapolis, Minnesota.

T. Other methods of interagency cooperation.

This agency works in conjunction with a number of different agencies
in the community to help resolve marital and family problems.

U. What are the problem areas of clients?

Premarital problems; Individual problems; Family Problems; and
Marital or Couple Problems.

V. What is the geographic service area?

Scott County, Iowa and Rock Island County, Illinois

W. Priorities

What are the agency's short range goals and priorities?

To resolve peoples problems.

Long Range (ten years)

To build competency with people in the community so that the people
can take over the counseling services.

X. What gaps do the agency perceive in services?

None in terms of stated functions and in relationship to services provided.

Y. What gaps do the agency view in overall services in the bi-state area? NONE

Z. Additional Notes: None

AGENCY Moline Group Home

Contact Person: Mrs. Mae Maddox (House Mother)
1150 - 12th Avenue
Moline, IL 61265

A. Agency Description

Moline Group Home is a home for six boys located at 1150 - 12th Avenue, Moline, Illinois. It is owned by the Moline Foundations which is allowing the Moline Group Home Inc., to use the facility. The home began its operation in June of 1973.

B. Agency Purpose

The purpose is to provide a facility and program for six boys who have been adjudicated, "minors in need of supervision" by the Juvenile Court. Generally speaking, they are young men who are having trouble "making it" in their own home.

C. Board Composition

Ray LaHood	Dick Kanka
Ruth Frysinger	Mike Wendt
Rev. James Allemeir	Terry Lynch
Judge Robert Bell	Terry Petersen

D. Board Function

The Board functions in an advisory capacity, meeting bi-monthly.

E. Agency Flow Chart N/A

F. Funding Sources and Amount

Rock Island County Board - \$1,291 per month

G. Funding Expenditures

Salaries	\$ <u>3,200</u>
Related Benefits	<u>348</u>
Utilities, etc.	<u>600</u>
Food	<u>900</u>

H. Agency Programs & Descriptions

Room and Board
One-to-one Counseling

Program(s) location if other than Agency N/A

Program Hours N/A

I. Composition of Staff in Juvenile Related Programs

Two houseparents and one counselor (all paid)

J. Clientele

How many people entered the Agency as new clientele? 18

How many as returned clientele? None

How many clientele discontinued services? 16

How effective does the Agency think the programs are in meeting the needs of the clientele?

Generally speaking, the program appears to assist the young men adjust back to their home situation.

How would the clientele being served be described (race, sex, age, income)?

Low income, male, white

K. Number of minorities in the Agency as staff? One-Counselor

L. Composition of Staff

Professional Salaried Personnel 3

High School Degree 3

WHAT PERCENT ARE?

White 77%

Black

Mexican

Other 22%

M. Does staff attend conferences? NO

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? YES What is involved (hours, type, etc.)?

Training is through probation services and other agencies.

P. Volunteers

What are the functions of volunteers? No Volunteers

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals?

The home receives all of their referrals from Probation.

Q. Referrals (continued)

To where does the Agency make referrals? N/A

P. How does the client find out about the Agency in addition to the above? N/A

S. Consultants

Are paid consultants used? NO Non-paid consultants? YES

From What Agencies?

Probation, Police Departments and Youth Services Bureau

T. Other methods of interagency cooperation N/A

U. What are the problem areas of clients?

1. young men in need of supervision
2. school problems

V. What is the geographic service area? Rock Island County

W. Priorities

What are the Agency's short range goals & priorities?

To assist young men adjust to the home and school and community situation by providing a stable home environment, guidance and leadership so they can return to their natural home.

Long Range (ten years)? N/A

X. What gaps do the Agency perceive in services? N/A

Y. What gaps do the Agency view in overall services in the bi-state area? N/A

Z. Additional Notes: None

AGENCY Moline School of Social Work

Contact Person: Ben McAdams
1619 - 11th Avenue
Moline, IL 61265

A. Agency Description

The Moline School of Social Work is located at 1619 - 11th Avenue, Moline.
This service is sponsored by the Moline School System.

Families of children from kindergarten through grade 6 are regularly serviced.

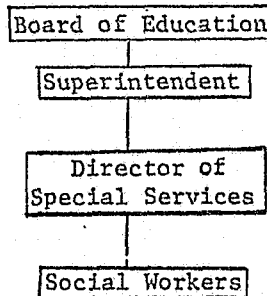
B. Agency Purpose

To assist children, parents and school personnel associated with them when a child's social and/or emotional adjustment interferes with school adjustment.

C. Board Composition N/A

D. Board Function N/A

E. Agency Flow Chart



F. Funding Sources and Amounts

Moline School System

G. Funding Expenditures

	<u>1974</u>
Salaries	<u>\$ 30,000</u>
Related Benefits	<u>\$ 1,080</u>
Rent	_____
Utilities, etc.	_____
Conferences	<u>\$ 200</u>
Office Supplies & Equipment	<u>\$ 100</u>
Travel	<u>\$ 400</u>
Food	_____

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H. Agency Programs and Descriptions N/A

Program(s) location if other than Agency

Social Workers are housed at the Administrative Center.

Program Hours 8:00 a.m. - 5:00 p.m.

I. Composition of Staff in Juvenile Related Programs

Presently employ two social workers.

J. Clientele

How many people entered the Agency as new clientele? Statistics Unavailable

How many as returned clientele? Statistics Unavailable

How many clientele discontinued services? Statistics Unavailable

How effective does the Agency think the programs are in meeting the needs of the clientele? Average

How would the clientele being served be described (Race, Sex, Age, Income)

All ethnic minorities are served; both sexes are served.
Ages: 3 years to 21 years; all income levels are served.

K. Number of minorities in the Agency as staff? Not known

L. Composition of Staff

	<u>1974</u>
Professional Salaried Personnel	<u>2</u>
Other Salaried Personnel	<u>0</u>
Volunteers (Active) (Inactive)	<u>0</u>
Other	<u> </u>
Masters Degree Level	<u>2</u>
College Degree Level	<u> </u>
Some College	<u> </u>
High School Degree	<u> </u>
No High School Degree	<u> </u>

L. Composition of Staff (continued)

WHAT PERCENT ARE:

White	<u>100%</u>
Black	<u> </u>
Mexican	<u> </u>
Other	<u> </u>

M. Does Staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? NO

P. Volunteers

What are the functions of volunteers? None

What training do volunteers receive? N/A

Q. Referrals

From where does the Agency receive referrals? Schools 95%; Parents 5%.

To where does the Agency make referrals? Not known

R. How does the client find out about the Agency in addition to the above?
NO ANSWER GIVEN.

S. Consultants

Are paid consultants used? NO Non-paid consultants? N/A

From What agencies? N/A

T. Other methods of interagency cooperation? No answer given.

U. What are the problem areas of clients? Social or emotional maladjustments
interfering with school adjustments.

V. What is the geographic service area? Moline School District

W. Priorities

What are the Agency's short range goals and priorities? Being revised at present time.

Long range (ten years)? In revision

X. What gaps do the agency perceive in services? Not known

Y. What gaps do the Agency view in overall services in the bi-state area? N/A

Z. Additional notes: None

AGENCY: Namequa Lodge

Contact Person: Bill Myers

Namequa Lodge.
Route 2 - Box 288
East Moline, IL 61244

A. Agency Description

Namequa Lodge is a private, non-sectarian, non-profit corporation established in 1948. The Lodge is licensed by the State of Illinois Dept. of Children and Family Services as a Child Care Institution. It is a residential educational and treatment-oriented child care facility serving a maximum of 18 residents. Namequa is sponsored by the Rock Island County Federation of Women's Club.

B. Agency Purpose

The object and purpose of this corporation is to operate in cooperation with courts and related agencies of the counties and state, a residential center for girls of emotional and/or social problems, and to provide training and education for girls age twelve to eighteen. The purpose of such treatment and education is to prepare the girls to return to their rightful places in the community as contributing citizens.

C. Board Composition

Mrs. George Crowe	Mrs. Charles Kinney	Judge Robert Bell
Mrs. Donald W. Allen	William T. Phares	Dr. William Kritzmire
Mrs. Adolph Noppe	Steve Singley	Lamont Holtgren
Larry Brewer	Mrs. Donald Butterworth	Mrs. Ruth Bartleson
D. Dwight Sills	Mrs. Kenneth Suss	Robert Hubbard
Mrs. Larry Corey	Mrs. Carl Bruch	Mrs. John Golden
Mrs. Donald Shaw	Mrs. Ronald Orme	Mrs. Clyde Meier
Mrs. James Christensen	Mrs. Keith Cregley	Robert DeJaegher
Mrs. Carl Kramer	Mrs. Gordon Salley	
Mrs. Phillip Nelson	Mrs. Howard Sanders	
Ms. Margaret Decker	Mrs. Herman Kadel	
Mrs. Stewart Balser	Mrs. David Peters	
Mrs. R. Victor Hanks	Mrs. Donald Adams	
Mrs. Larry Carlson	Mrs. William Taylor	
Rev. William Gremes	Mrs. Harold Hoppe	

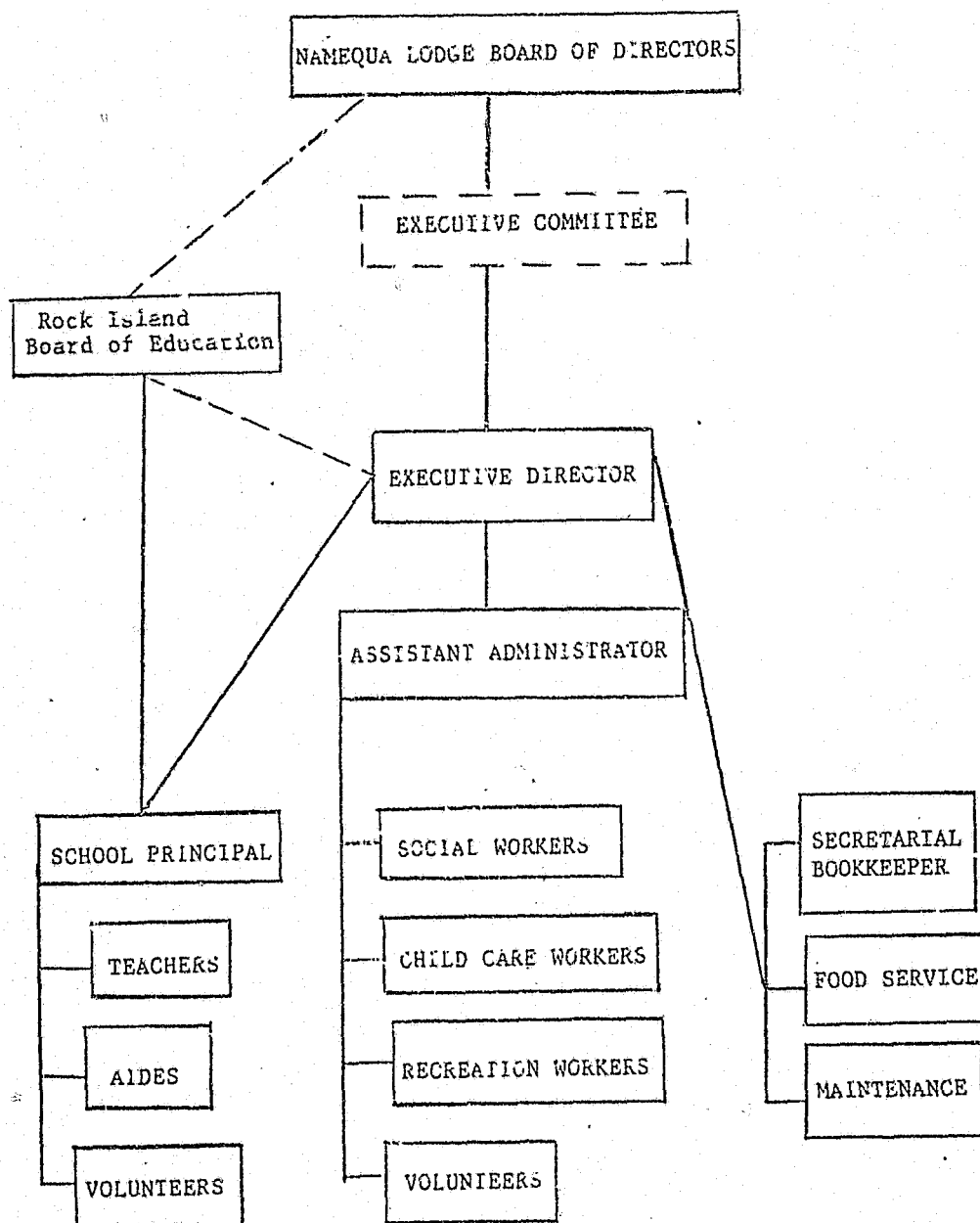
D. Board Function

The Namequa Lodge Board sets all policy for the lodge, establishes an annual budget and hires the Executive Director. The Board meets monthly to handle the business affairs and policy making. The Executive Committee can function in behalf of the Board between meetings. Four standing committees meet on a regular basis and make recommendations to the Board for action. The Namequa Lodge Board is an active board.

E. Agency Flow Chart

See Attached Sheet

E. Agency Flow Chart



F. Funding Sources and Amount

Counties	\$32,741.78
ILEC	60,740.90
State Of Ill. (DCFS)	972.10
Hot Lunch	1,702.00
Fund Transfers and Miscellaneous	18,926.19
Contributions	2,324.52
Capital Equipment	849.28
Investment Inc.	1,711.02
Benevolent Fund	997.46
	<u>120,965.25</u>

G. Funding Expenditures

	<u>1974</u>
Salaries	<u>69,132.67</u>
Related Benefits	<u>13,500.73 (FICA)</u> <u>1,206.60 (Unemploy. Compensation)</u>
Rent	<u> </u>
Utilities, etc.	<u>4,342.53</u>
Conferences & Dues	<u>1,012.05</u>
Office Supplies and Equip.	<u>5,922.31</u>
Travel	<u>1,394.69</u>
Food	<u>5,361.92</u>
Other (Specify)	
Medical	<u>472.06</u>
Insurance	<u>1,736.00</u>
Maintenance, Repair	<u>1,693.56</u>
Capital Improvement	<u>3,080.64</u>
Consultants	<u>17,103.00</u>
Miscellaneous	<u>2,051.96</u>
	<u>128,010.72</u>

H. Agency Programs & Descriptions

Education	Recreational
Group Sessions	Social Services
Residential Care	Family Therapy

Education - provides an on-grounds education building with an accredited curriculum, taught by certified teachers.

Recreation - provides off-grounds recreational, social, educational, and cultural activities. Also the Lodge provides five acres of grounds for outdoor recreation, including a ball diamond, a playing field, an archery range, and asphalt volleyball, basketball and tennis courts. Indoor recreation activities are provided in a large canteen (lower level of the education building) which is equipped with a wide assortment of recreation, craft and leisure time supplies and equipment.

Group Sessions - provides intensive, daily, guided group sessions conducted by a trained group leader using the Positive Peer Culture format.

Social Services - provides a wide range of social casework services and therapeutic modalities, on an individual basis by trained social workers.

Residential Care - provides living accommodations in a modern building equipped with a lounge, recreation room, study room, dining room, and newly redecorated and remodeled sleeping quarters (including several private rooms)

Family Therapy = provides family therapy, through the Family Involvement Program, to families of residents whenever feasible and not contraindicated.

Program (s) Location if other than Agency

None

Program Hours

24 hours a day

7 days a week

I. Composition of Staff in Juvenile Related Programs

Executive Director	Cook
Social Worker	Secretary
Group Leader - Social Worker	School Teachers (2) not on agency payroll
Child Care Workers - Full time (4)	1974 (only) Positive Peer Culture Consultant
Child Care Workers - part time (2)	Volunteers part-time (15)

J. Clientele

How many people entered the Agency as new clientele?

17

How many as returned clientele:

None

How many clientele discontinued services?

12

How effective does the Agency think the Programs are in meeting the needs of the clientele?

All girls who have completed our program, which is the majority of girls, have returned to their own community and are able to remain in their own homes, foster homes, and in some situations have started their own homes (married). We have not had a girl who has completed the program, return to ours or another agency.

How would clientele being served be described (Race, Sex, Age, Income)

Inter-racial - intercultural
 Female - ages 12-18
 Middle and lower income

K. Number of minorities in the Agency as staff

1 Child-Care Worker - Black
 1 Cook - Hispanic

L. Composition of Staff

	1974
Professional Salaried Personnel	<u>7 full-time</u> <u>2 part-time</u>
Other Salaried Personnel	<u>2</u>
Volunteers Active	<u>10</u>
Inactive	<u>5</u>
Other	<u> </u>
Masters Degree Level	<u>2</u>
College Degree Level	<u>1</u>
Some College	<u>6</u>
High School Degree	<u>2</u>
No High School Degree	<u>0</u>
WHAT PERCENT ARE:	
White	<u>80%</u>
Black	<u>10%</u>
Mexican	<u>10%</u>
Other	<u> </u>

M. Does Staff attend conferences? Yes

N. Are there provisions for paid classes and other schooling? Not paid, but time off

O. Is In-Service Training provided? Yes
 What is involved (hours, type, etc.)

At onset of program - 3 full weeks before program re-opened. New Staff work with other staff at least one week before taking on full job responsibility. Part of weekly staff meetings each week are in-service - plus special staff meetings are held for that purpose.

P. Volunteers

What are the functions of volunteers?

Tutors	Sewing Instructors
Arts & Crafts Instructors	Nutrition Instructors
Cooking Instructors	Beauty Consultants

What training do volunteers receive?

All volunteers spend two to three hours in orientation with several staff. There is a volunteer coordinator who plans and consults with volunteers on a regular basis. Also, during 1974 a volunteer served as a volunteer coordinator in lining up volunteers for activities.

Q. Referrals

From where does the Agency receive referrals?

Referrals are received from Juvenile Courts and the Department of Children & Family Services in Illinois. No private referrals are accepted.

To where does the Agency make referrals?

Court and DCFS handle referral

R. How does the client find out about the Agency in addition to above?

Some clients are referred (informally) to Namequa Lodge by schools

S. Consultants

Are paid consultants used? yes - 1974 Non-paid consultants? on occasion

From what agencies?

Positive Peer Culture

T. Other methods of interagency cooperation:

Participation on Boards and Committees of Agencies such as YSB, Community Council and Alternatives to Detention, Plus Quad-Cities Chapter of National Association of Social Workers and Agency are members of the Child Care Association of Illinois.

U. What are the problem areas of clients?

Emotionally disturbed (all)	Dependent and Neglect Children (some)
School Dropouts and failures (all)	Learning Disabilities
Delinquency (some)	Special Education

V. What is the geographic service area?

14th Judicial District
Local Dept. of Children & Family Services Office given preference and
other (counties & DCFS Offices) in Illinois if room available.

W. Priorities

What are the Agency's short range goals & priorities?

To establish a functional residential treatment program and school for
emotionally disturbed teen-age girls (ages 12-18) and delinquent,
minors in need of supervision and dependent-neglected girls utilizing
a Positive Peer Culture Program.

Long-Range? (ten years)

None at present

X. What gaps do the agency perceive in services?

None at present

Y. What gaps do the Agency view in overall services in Bi-State area?

A program which provides diagnostic services and shelter care.

Z. Additional Notes: None

AGENCY: Omega House

Contact Person: Winston Hamilton

Omega House
3826 - 7th Avenue
Rock Island, IL 61201

A. Agency Description

Omega House was started in December, 1969, to provide emergency room and board for all adults. The services are provided to juveniles with the limitation that there be some kind of authorization from a feeder agency such as Children and Family Services. It is a non-profit organization.

B. Agency Purpose

The purpose of the agency is to provide emergency shelter care for:

1. walk-ins
2. agency referred people

C. Board Composition

W. Hamilt:
Joseph Smith
James Conway Jr.
Fr. George Dorcey

D. Board Function

The Board functions as an advisory board and a policy making board.

E. Agency Flow Chart

None

F. Funding Sources and Amount

Personal contributions

G. Funding Expenditures

	1974
Salaries	<u>0</u>
Related Benefits	<u>0</u>
Rent	<u>1,692</u>
Utilities, etc.	<u>1,020</u>
Conferences	<u>0</u>
Office Supplies & Equip.	<u>donated</u>
Travel	<u>donated</u>
Food	<u>donated</u>
Other (specify)	<u> </u>

H. Agency Programs and Descriptions (This includes all programs whether paid or voluntary personnel participate)

1. Emergency room & board
2. Counseling
(other programs operated but not related)

Emergency room & board - provides shelter and food for those individuals in need of immediate lodging.

Counseling - provides counseling for those persons under stress or need.

Program (s) Location if other than Agency.

None

Program Hours

24 hours

I. Composition of staff in Juvenile Related Programs

Director - voluntary basis, 40% of time in program.

J. Clientele

How many people entered the Agency as new clientele?

In 5 years between 1,000 - 2,000

How many as returned clientele?

about 2%

How many clientele discontinued services?

98%

How effective does the agency think the Programs are in meeting the needs of the clientele?

Since the needs are so basic the agency seems to be effective in meeting them.

How would the clientele being served be described (Race, Sex, Age, Income)

50% male	10-20% Black	all below poverty level
50% female	2% Chicano	
	78% White	

K. Number of Minorities in the Agency as staff

None

L. Composition of Staff

	<u>1974</u>
Professional	
Salaried Personnel	<u>0</u>
Other Salaried Personnel	<u>0</u>
Volunteers -Active	<u>1</u>
Inactive	<u>0</u>
Other	<u>0</u>
Masters Degree Level	<u>0</u>
College Degree Level	<u>0</u>
Some College	<u>1</u>
High School Degree	<u>0</u>
No High School Degree	<u>0</u>
WHAT PERCENT ARE:	
White	<u>100%</u>
Black	<u>0</u>
Mexican	<u>0</u>
Other	<u>0</u>

M. Does Staff attend conferences? no

N. Are there provisions for paid classes and other schooling? no

O. Is In-Service Training provided? no
What is involved (hours, type, etc.)

P. Volunteers

What are the functions of volunteers?

To do whatever is necessary to maintain the accomodations at the house.

What training do volunteers receive?

None

Q. Referrals

From where does the Agency receive referrals?

Social Agencies
Police
Walk-in

To where does the Agency make referrals?

Rock Island & Moline Township Office
Alcoholism Diversion Program
Welfare Information and Referral Bureau

R. How does the Client find out about the Agency in addition to the above?

By word-of-mouth
New Times Publication

S. Consultants

Are paid consultants used? no Non-paid consultants? no

T. Other methods of interagency cooperation: No answer given.

U. What are the problem areas of clients? No answer given.

V. What is the geographic service area?

Quad-Cities area

W. Priorities

What are the Agency's short range goals & priorities?

Room & Board

Long range? (ten years) Change the system of the United States.

X. What gaps do the agency perceive in services? Very limited function - no gaps.

Y. What gaps do the agency view in overall services in Bi-State Area?

This is the only room & board facility on the Illinois side in the Quad-Cities. They need more emergency shelter care facilities for adults.

Z. Additional notes: None

AGENCY: Rock Island County Council on Alcoholism and Drug Dependence

Contact Person: Arlene Murphy

Rock Island County Council on Alcoholism and Drug Dependence
910-1/2 - 15th Avenue
Rock Island, IL 61201

A. Agency Description:

The Rock Island County Council on Alcoholism and Drug Dependence is composed of public spirited men and women in this community, who sponsor and maintain the Alcoholism Information Center and the Beacon House for the purpose of providing a program designed to increase public understanding and community treatment of the illness of alcoholism.

B. Agency Purpose:

The program was established to provide early detection and prevention of alcohol abuse in an effort to deter the need of crisis intervention and hospitalization as a result of alcohol misuse. It also provides counseling for the alcoholic in need of help and/or his family members.

The goals of the program are to alleviate human problems due to alcohol abuse, to interrupt the flow of alcoholics to public services, to reduce frequency of legal offenses through educational seminars directed to alcohol related traffic violations and to improve in-community management services for the alcoholic population.

C. Board Composition:

Howard McIntosh	Carl Stutsman	B.F. Biggs, Jr.
Elinor T. Moran	Donald Teigland	James Murphy
Dr. F.X. Meier, M.D.	Mary Jane Almquist	James D. Johnson
Richard A. Welch	Edward C. Pope	
Robert L. Winter	Lloyd J. Bolkom	
Rev. Leland K. Jackson	Sam Arndt	
W.C. Angel	Keith Keesy	
Michael D. Richards	Bruce Lourie	
Joan F. Wilson	Gene Christy	
Dr. Rip O'Keefe	Ann DeLong	
Barbara Berry	Arnold P. Mays	
Robert F. Carlson	Tom Riley	
William J. Nyquist	Carroll Koeplinger	
Dr. Kenneth Johnson, DDS	Ben Polk	

D. Board function

The board establishes the guidelines for the operation of the office.

E. Agency Flow Chart

None

F. Funding Sources and Amount

1974

United Way	\$11,425
Contributions and Memberships	1,000
Foundations	2,000
Other Voluntary Cash Funds	26,053
Patients Fee-In-Kind	9,689
ILEC	1,000
ILEC	8,981
Dept. of Mental Health	53,862
TOTAL	\$114,010

G. Funding Expenditures:

June 30, 1974

	Inf. Center	Halfway House	Total
Gross Payroll and Taxes Thereon (3)	\$51,822.34	\$17,111.14	\$68,933.48
Printing and Literature	1,373.25	155.49	1,528.74
Facilities	394.60	2,283.21	2,677.81
Office Supplies and Expense	933.49	512.22	1,445.71
Insurance	1,932.85	1,067.00	2,999.85
Rent (1)	1,980.00	4,200.00	6,180.00
Telephone	1,445.00	550.87	1,995.87
Dues and Subscriptions	263.50	-0-	263.50
Travel	1,722.30	1,436.10	3,158.40
Conventions, Conferences, Meetings	2,646.83	253.48	2,900.31
Food	-0-	10,946.95	10,946.95
Repairs and Maintenance (5)	80.69	3,080.94	3,161.63
Audit	220.00	-0-	220.00
Loan Repayments	4,500.00	5,500.00	10,000.00
Contractual Services (2)	-0-	3,350.00	3,350.00
Supplies	31.03	416.61	447.64
Specific Assistance	61.50	-0-	61.50
Surety Bond	100.00	-0-	100.00
Purchase of Furniture & Equipment (4)	461.79	399.95	861.74
ILEC Reimbursement (to Regular Acct.)	-0-	424.36	424.36
Rental Property Expense	-0-	380.94	380.94
Parking	8.15	-0-	8.15
Postage and Freight	536.23	45.92	582.15

H. Agency Programs and Descriptions (This includes all programs whether paid or voluntary personnel participate)

Information and Educational Program
 Direct Service Counseling
 Group Counseling
 Outreach & Follow-Up
 Industrial Counseling
 Residential Treatment Program (Beacon House)

Information and Referral - Referrals to agencies in the community which can best aid in the re-habilitation of the alcoholic.

Direct Service Counseling - confidential consultation available to the alcoholic, family members, friends and employees.

Educational - educational program consists of providing speakers for schools, church groups, clubs, organizations and professional meetings.

Group counseling - discussion with family groups about alcohol related problems.

Industrial counseling - consultative and guidance services with employees with alcohol related problems and supportive services towards maintaining employment and stabilizing the employee to his full capacity of job performance.

Residential treatment - a therapeutic atmosphere designed to offer residential treatment of alcoholic men while they either maintain their present employment or locate and initiate new employment.

Program (B) Location if other than Agency.

Beacon House is located at 1525 - 12th Avenue
Moline, IL

Program Hours

Alcohol Information Center - 8:30 - 5:00 Monday - Friday
Beacon House 7 days a week; 24 hours a day

I. Composition of Staff in Juvenile Related Programs

All full-time paid employees

Alcoholism Information Center
Executive Director
Industrial Counselor
Alcoholism Educator
Satellite Counselor
Bookkeeper
Secretary

Beacon House
Manager
Assistant Manager
Cook

There is soon to be a Court Referral Counselor to be working with the DWI (Driving While Intoxicated Program.)

J. Clientele

How many people entered the Program as new clientele?

180 people

How many as returned clientele?

Not quite one-third

How many left the Program?

More than 50% if when they come in they accept the help.

How effective does the Agency think the Program is in meeting the needs of the clientele?

The agency feels it is very effective in meeting the needs of the clientele.

How would the clientele being served be described (Race, Sex, Age, Income)

60% male caucasian
35% female caucasian
5% male & female black

Between ages of 17-60
50% self supporting
50% in need of financial assistance

K. Number of Minorities in the Agency

None

L. Composition of Staff

Professional Salaried Personnel	<u>1974</u> <u>4</u>
Other Salaried Personnel	<u>2</u>
Volunteers (Active Inactive)	<u>0</u> <u>0</u>
Other	<u>0</u>
Masters Degree Level	<u>1</u>
College Degree Level	<u>1</u>
Some College	<u>4</u>
High School Degree	<u>0</u>
No High School Degree	<u>0</u>
WHAT PERCENT ARE:	
White	<u>100%</u>
Black	<u>0</u>
Mexican	<u>0</u>
Other	<u>0</u>

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? yes

O. Is In-Service Training provided? no
What is involved (hours, type, etc.)

P. Volunteers

What are the functions of volunteers?

N/A

What training do volunteers receive?

N/A

Q. Referrals

From where does the Agency receive referrals and percent?

Business and Industry
Self - Greatest percentage
Family
Former Clients
Social Agencies

To where does the Agency make referrals and percent?

Alcohol Diversion Program
AA - largest referrals made to
Veterans Assistance
ADC
Physicians
Family & Children Services
Family & Marriage Counseling

R. How does the client find out about the Agency in addition to the above?

Telephone Book
Word of Mouth
Newspaper articles
Pamphlets and brochures
Public service announcements

S. Consultants

Are paid consultants used? no Non-Paid consultants no

From what Agencies?

N/A

T. Other methods of interagency cooperation:

Educational speakers for schools and social agencies

U. What are the problem areas of clients?

(spouses) wives being treated brutally
Financial
Feeling of being trapped by alcoholic mate.
Communication

V. What is the geographic service area?

The catchment area of Planning, 40,100 and part of the western section of Henry County.

W. Priorities

What are the Agency's short range goals & priorities?

1. Early detection and prevention
2. Increasing services as existing
3. Launching DWI Program

Long Range? (Ten Years)

Female Halfway House

X. What gaps do the Agency perceive in services?

Need more cooperation with Dept. of Mental Health and area hospitals.

Y. What gaps do the Agency view in overall services in Bi-State Area?

Need more programs geared toward the female alcoholic

Z. Additional Notes:

At the present time there is not a great amount of emphasis placed on the teenage alcoholic. More emphasis is placed on preventing alcoholism in teenagers by educating them about the problems of alcoholism. An alcoholism educator spends about 30% of his time in the schools educating youngsters. Approximately 200 young people a month are seen by the educator.

Much of this agencies time is spent in individual courseling with family members. Discussions with family groups are held in the office. The group sessions are sometimes a more effective way of dealing with alcohol related problems.

AGENCY Rock Island County Probation Services

Contact Person: Terry Lynch
Rock Island County Courthouse
Rock Island, IL 61201

A. Agency Description

Rock Island County Probation Services is located in the Rock Island County Courthouse, 1504 - Third Avenue, Rock Island, Illinois. The office hours are 8:00 a.m. to 5:00 p.m. Probation officers are on 24 hour call. The agency provides supervision to all adult and juvenile probationers.

Rock Island County Probation Services is one of four counties in the Illinois 14th Judicial Circuit. The other three counties are Henry, Mercer and Whiteside Counties.

B. Agency Purpose

To supervise all those that are placed on probation and/or wards of the court. Probation is defined as a legal status granted an adjudicated offender by the court, whereby he/she is permitted to remain in the community subject to conditions specified by the court and under the general direction, guidance and supervision of an officer of the court.

C. Board Composition

Andrew Jefferson - 14th Judicial Circuit Director
Ruth Beer - 14th Judicial Associate Director
Terry Lynch - Rock Island County Director
Dan H. McNeal - Chief Judge

D. Board Function N/A

E. Agency Flow Chart (see attached sheet)

F. Funding Sources and Amount

State - Reimbursements for Juvenile Officers for 1/2 of salary not to exceed \$300: \$35,00 for wards of the court who are in placement settings.

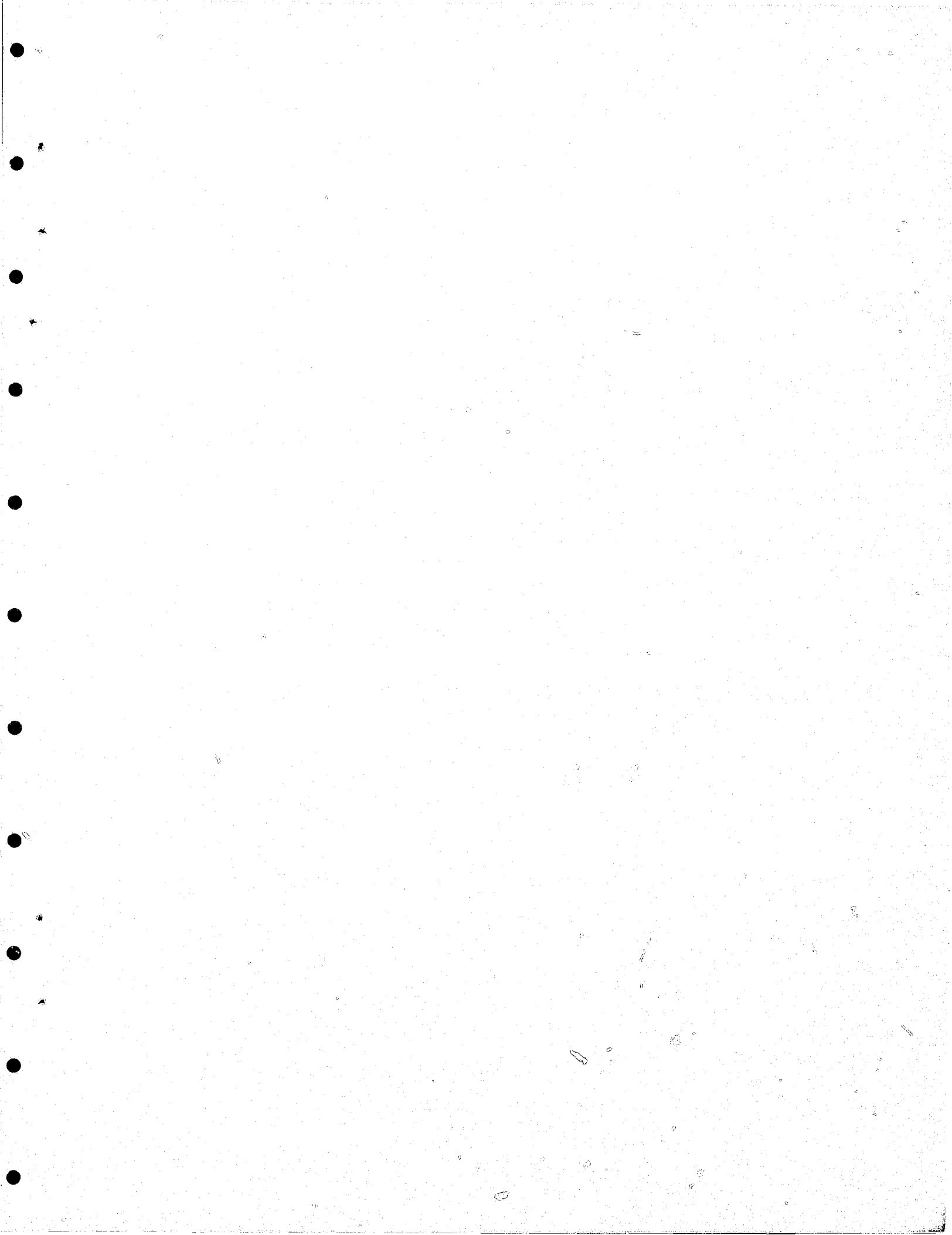
G. Funding Expenditures

Salaries \$ 44,955

This breakdown is difficult to obtain because Rock Island County's budget is included within the 14th Judicial Circuit's budget.

H. Agency Programs and Descriptions

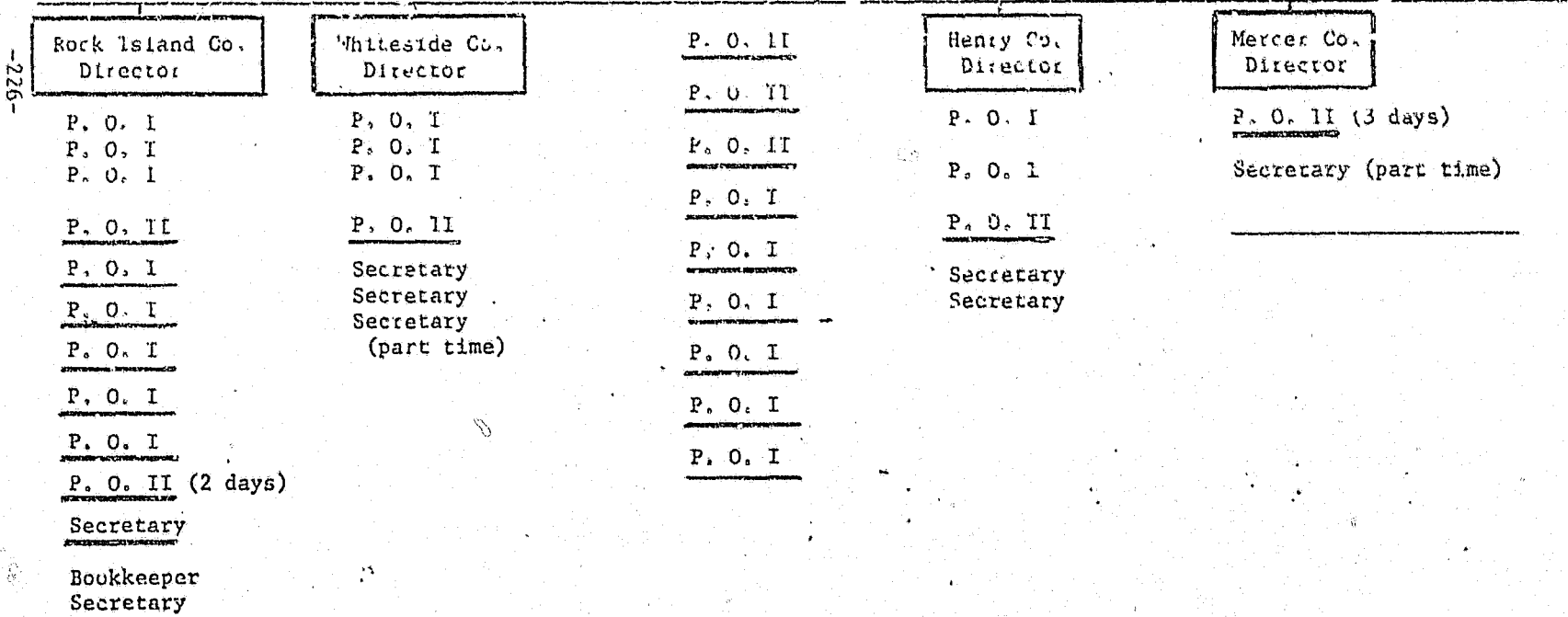
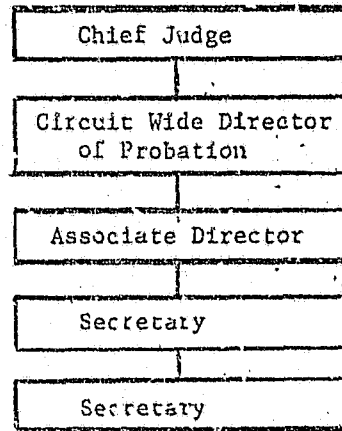
Volunteer Program - This program utilizes trained volunteers to augment probation services. The volunteer provides one-to-one services such as tutoring, visitation, cultural enrichment and role model in order to promote the personal development and rehabilitation of the probationer.



FOURTEENTH JUDICIAL CIRCUIT WIDE PROBATION

POSITION CHART

E. Agency Flow Chart



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H. Agency Programs and Descriptions (continued)

Emergency Foster Homes - The use of emergency foster homes care for youths was initiated in 1974 by the State's Attorney's Office, Youth Service Bureau and Probation Department (Rock Island County and Circuit) to have available a home for youths that do not require detention but immediate removal from their homes as court ordered placement. The maximum time was 36 hours in which a youth could be placed in an emergency care home. Approximately 15 such homes were designated as court approved homes for such use. It provided a means for a "cooling off" period between the child and parent or custodians. It is also a useful tool in negotiating proper placement either for return to his home or means of assessing future court action or involvement for placement/treatment alternatives.

Program (s) location if other than Agency N/A

Program Hours N/A

I. Composition of Staff In Juvenile Related Programs No answer given

J. Clientele

How many people entered the Agency as new clientele? 215

How many as returned clientele?

There are very few within the length of one year's time as the average length of probation is 12 to 18 months.

How many clientele discontinued services? N/A

Clients do not have the choice of terminating services.

How effective does the Agency think the Programs are in meeting the needs of the clientele?

For the majority of youth, programs in this community can provide the necessary means for advancement that would be beneficial to the youth and community. Needed emphasis would be towards inter-agency communication and individual client acceptability and responsibility

How would the clientele being served be described (race, sex, age, income)?

<u>Sex</u>	<u>Race</u>	<u>Age</u>
Male 67%	White 81%	Under 10: 26%
Female 33%	Black 17%	10-13: 7%
	White 2%	14 - 17%
		15 - 22%
		16 - 16%
		17 - 5%
		18 - 1%

K. Number of minorities in the agency as staff? 0

L. Composition of Staff

Professional Salaried Personnel	<u>4</u>
Other Salaried Personnel	<u>2</u>
Masters Degree Level	<u>0</u>
College Degree Level	<u>4</u>
Some College	<u>0</u>
High School Degree	<u>0</u>
No High School Degree	<u>0</u>

WHAT PERCENT ARE:

White	<u>100%</u>
Black	_____
Mexican	_____
Other	_____

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? YES What is involved (hours, type, etc.)?

Probation Program - 64 hours (1 staff person)
Basic Training (Illinois Probation Services Council - 24 hours (1 staff person)
Circuit Orientation - 80 hours (2 staff persons)
Idea Conference - 8 hours (4 staff)
Basic Training - Sangamon 56 hours (1 staff)
Management Training - 8 hours (1 staff)
Behavioral Disorders - 8 hours (4 staff)

P. Volunteers

What are the functions of volunteers? Assist in supervising probationers

What training do volunteers receive?

Training Session: includes philosophy of probation, situational problems, suggestions for handling the probationer, and responsibilities to the probationer and to the court.

Q. Referrals

From where does the Agency receive referrals?

Police, Schools, Social Agencies, Judges and Parents.

Q. Referrals (continued)

To where does the Agency make referrals?

Department of Children and Family Services
Professional Counseling Services
Youth Service Bureau
Youth Guidance
Mental Health Center

R. How does the client find out about the Agency in addition to the above?

By going through court.

S. Consultants

Are paid consultants used? NO Non-paid consultants? YES

From what Agencies?

United Way Foundation Agencies, State Agencies (D.C.F.S., D.O.C., V.A.),
Private Agencies (Bethany Home, Namequa Lodge, Arrowhead Ranch), Schools,
Police and referrals to specific designated programs (Marriage and Family
Counseling, Skills, Inc., C.I. R.I.C. summer youth employment).

T. Other methods of interagency cooperation

Meetings with other agencies generic to individual cases as well as general
target problems and areas.

U. What are the problem areas of clients?

Employment, recreational activities, educational deficiencies, non-supportive
community input to individual clients.

V. What is the geographic service area?

Rock Island County (14th Judicial Circuit Wide Probation: Rock Island,
Henry, Mercer and Whiteside Counties)

W. Priorities

What are the agency's short range goals and priorities?

Screening additional foster homes for court wards.

Long Range (ten years)?

Implementing specific guidelines for court referrals to complement
county-wide uniformity in manner referral as well as specific type
necessary for court action.

X. What gaps do the agency perceive in services?

Follow through in programs designed to deter youths from juvenile justice and agency responsibility. Often youths who were initially referred to programs and agencies may not be referred back to the judicial system when inappropriate behavior or actions necessitate court involvement.

Y. What gaps do the agency view in overall services in the bi-state area?

County area - too many cases to supervise and not enough staff. Delineation of individual agency responsibility and involvement by area-wide agencies to produce uniformity and formality of services to youth.

Z. Additional notes: None

AGENCY Rock Island County Youth Service Bureau

Contact Person: Dick Johnson

Rock Island County Youth Service Bureau
1409 - 15th Street
Moline, IL 61265

A. Agency Description

The Rock Island County Youth Service Bureau is a non-coercive delinquency prevention and court diversion program tying together the communities, law enforcement agencies, and school districts into one coordinated program.

YSB service is available twenty-four hours a day, seven days a week. The offices are open on a regular basis five days a week 8:00 a.m. to 5:00 p.m.

B. Agency Purpose

The purpose of YSB is threefold:

- 1) To link youth of the respective communities to presently existing service agencies
- 2) To develop new resources where seen as necessary
- 3) To modify existing resource systems so they may more effectively address the needs of their youthful clientele

C. Board Composition

Rev. Gabriel Barber
Honorable Robert Bell
Don Clark
Lynn Coakley
Clarence Darrow
Steve Doyle
Jerry Franklin
Dr. Bruce Freeman
Ray Hart
Robert Hubbard
John Hunter
Rick Koek
Theresa Lee
Terry Lynch
Ron Moorman

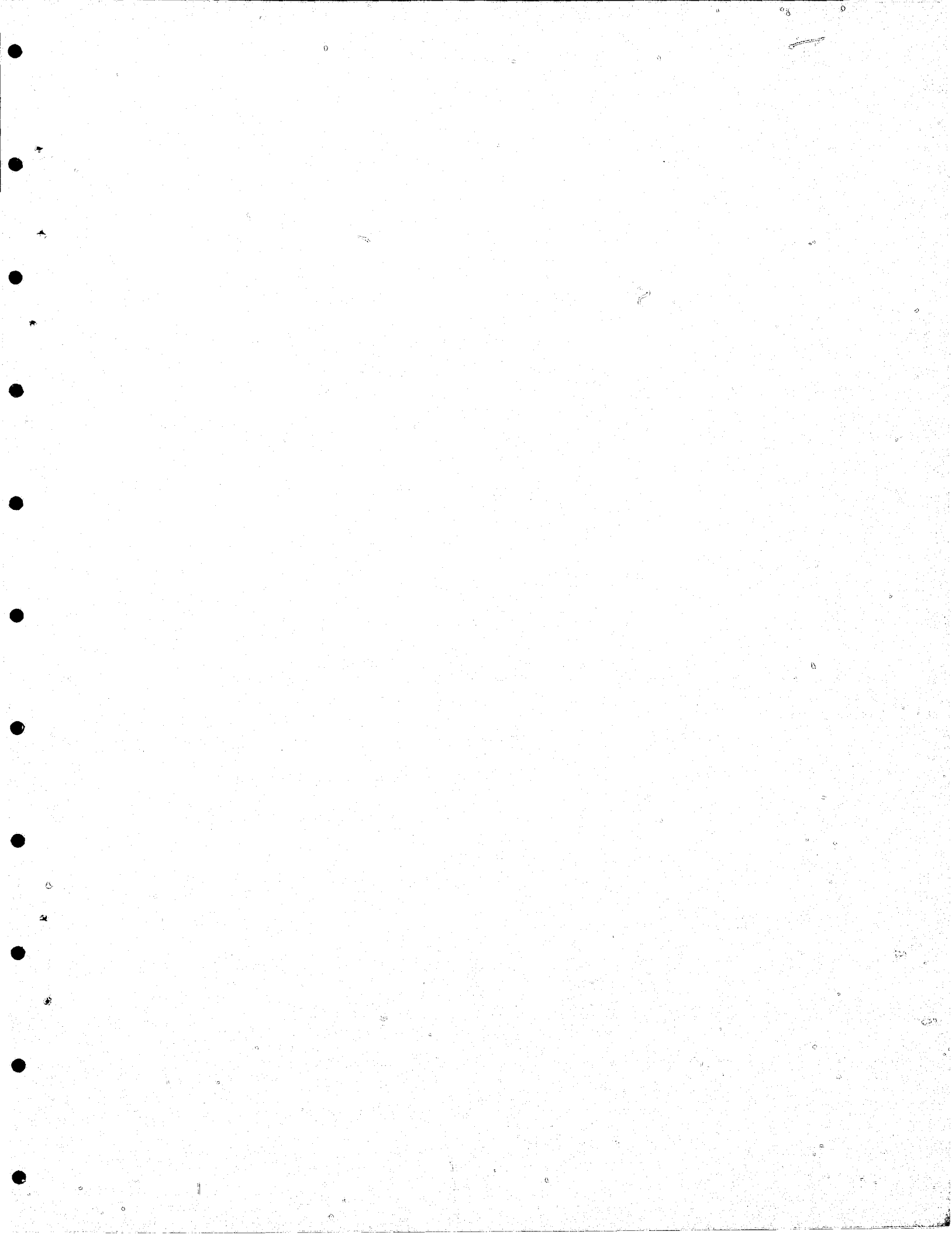
Dr. Jack Morton
Bill Myers
Dewey Nelsen
Roberta Pearson
Adelaide Price
Dr. Eric Ritterhoff
Pat Schuller
Rev. David Song
Gene Svebakken
Donald Teigland
Mike Wadle
Patrick Wendt
Ray LaHood - advisor

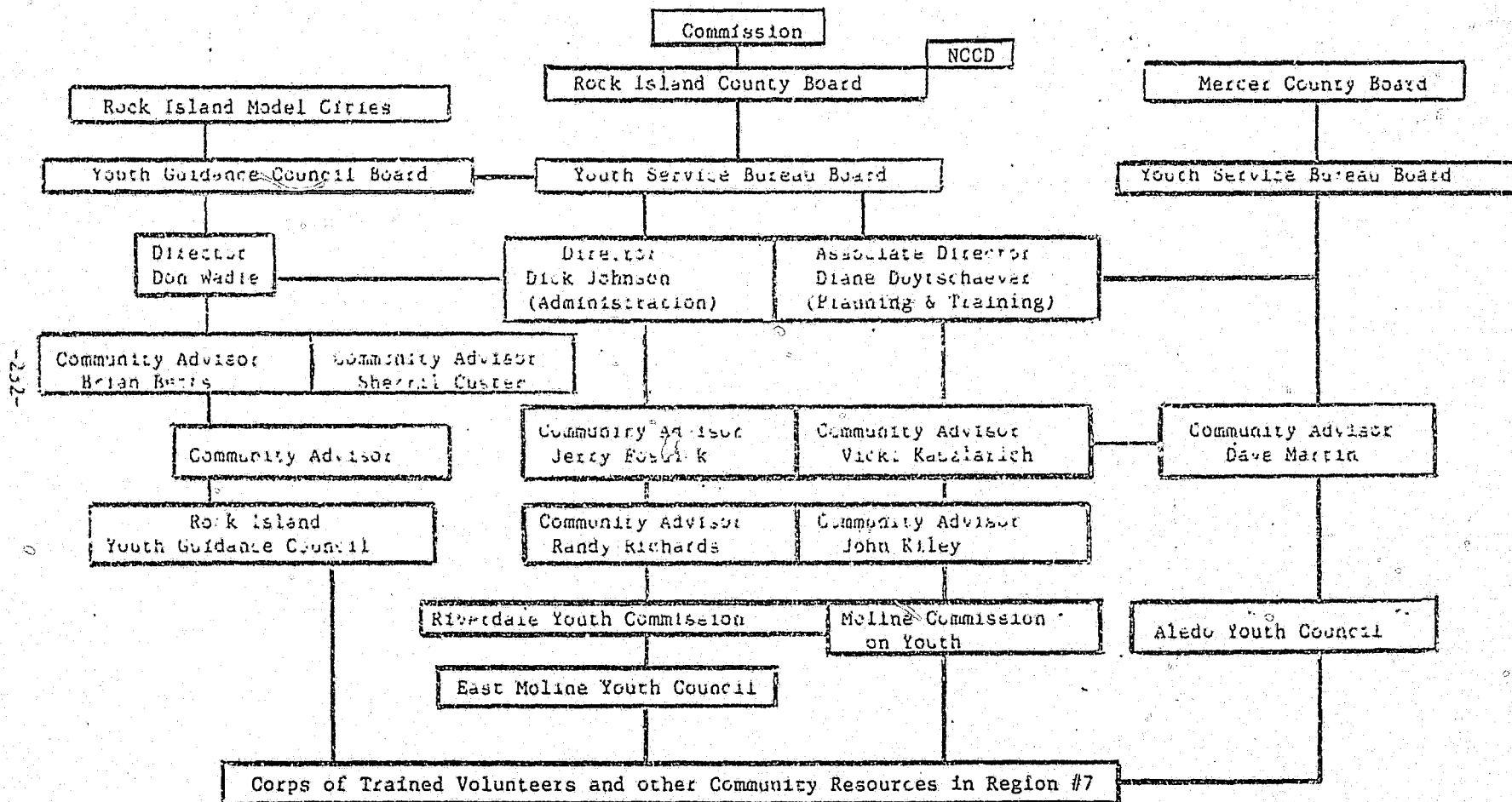
D. Board Function

The Governing Board is made up of several committees and sub-committees. The Board generally acts on committee reports, as well as program recommendations and statistical information presented in the director's report.

E. Agency Flow Chart

See Attached Chart





F. Funding Sources and Amount

ILEC	\$86,664.00
Rock Island Co. Board	40,000.00
Mercer County Board	500.00
City of Moline	5,452.17
City of East Moline	2,463.17
United Way or Mercer Co.	300.00
College Intern Program	400.00
Parent Effectiveness Trng.	794.00
Donations	40.00
Balance from previous years	4,137.13
Loans from Rock Island County	<u>13,200.00</u>
	\$153,950.47

G. Funding Expenditures:

	<u>1974</u>
Salaries	<u>83,249.74</u>
Related Benefits	<u>4,993.79</u>
Rent	<u>5,100.00</u>
Commodities	<u>4,217.28</u>
Consultant	<u>1,841.62</u>
Equipment	<u> </u>
Travel	<u>6,407.56</u>
Food	<u> </u>
Other (Specify)	
Contractual Services	<u>29,253.57</u>
Payroll Accounting	
Auditing	
Repayment of Loan	<u>9,100.00</u>
ILEC Refund	<u>152.91</u>
Miscellaneous	<u>1,534.00</u>

H. Agency Programs & Descriptions (This includes all programs whether paid or voluntary personnel participate)

Crisis Service	Volunteer Program
Youth Advocate	Community Organization
Counseling Service	

Crisis Service - a twenty-four hour, seven-day a week answering service

Youth Advocate - working in the interest of young people that the agency comes into contact with and the young people of the community in general.

Counseling Service - providing individual, family or group counseling by trained professionals to those youths needing intensive help.

Volunteer Program - training community volunteers to serve as big brothers, big sisters, tutors and other roles as needed.

Community Organization - stimulating within the community a constructive response to the problems of young people.

Program (s) Location if other than Agency.

Same

Program Hours

Office Hours - 8:00 a.m. to 5:00 p.m.
24-hour answering service

I. Composition of Staff in Juvenile Related Programs

Position

Director
Associate Director
Community Advisors - 5
Secretary - Bookkeeper
Secretary - Receptionist

Interns - 2-5
Volunteers - 60

J. Clientele

How many people entered the Agency as new clientele?

Rock Island County	752
Mercer County	96
	<u>848*</u>

* Youth Guidance Council figures are also included

How many as returned clientele?

Not available

How many clientele discontinued services?

Rock Island County	742
Mercer County	65
	<u>807*</u>

* Youth Guidance Council figures are also included

How effective does the Agency think the Program is in meeting the needs of clientele?

The YSB is meeting both the immediate and long-term goals of clients. These needs are met by YSB staff and other agencies working with young people.

How would the clientele being served be described? (Race, Sex, Age, Income)

Generally speaking, the young person who comes to the attention of the Youth Service Bureau is:

- * between the ages of 11 and 16
- * is a white male
- * is in school
- * is unemployed

K. Number of Minorities in the Agency as staff

Community Advisor	1
Sec.-Receptionist	1
Community Advisor (2-1/2 weeks)	1

L. Composition of Staff

	1974
Professional Salaried Personnel	<u>7</u>
Other Salaried Personnel	<u>2</u>
Volunteers Active	<u>70</u>
Inactive	—
Other	—
Masters Degree Level	<u>2</u>
College Degree Level	<u>5</u>
Some College	—
High School Degree	<u>2</u>
No High School Degree	—
WHAT PERCENT ARE:	
White	<u>78%</u>
Black	<u>11%</u>
Mexican American	<u>11%</u>
Other	—

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? no

O. Is In-Service Training provided? yes
What is involved? (hours, type, etc.)

Conferences and seminars are held at various times throughout the year.

P. Volunteers

What are the functions of volunteers?

The function of volunteers is to act as big brothers and sisters and to meet particular needs of individual clients.

What training do volunteers receive?

Volunteers receive individual training sessions with YSB counselors.

Q. Referrals

From where does the Agency receive referrals?

Schools	Friends
Police	Professionals
Social Agencies	Relatives
Self	

To where does the Agency make referrals?

Community Mental Health	Ill. State Employment Service
NYPUM	Dept. of Public Aid
Dept. of Children & Family Services	All other social service agencies
Marriage and Family Counseling	Professionals
	Parents

R. How does the client find out about the Agency in addition to the above?

Referral Sources
News Media
Peers

S. Consultants

Are paid consultants used? yes Non-paid consultants no

From what Agencies?

Dr. Paul Hauck - private practice
Steve Singley - Moline Psychiatric Assoc.
Comp. Community Mental Health - Fransican Health Center

T. Other methods of interagency cooperation: No answer given.

U. What are the problem areas of clients?

Internal Family Conflict	Medical
Personal Emotional Difficulties	Drug Use
School Behavior	Employment
Truancy	Alcohol Use
Runaway	Pregnancy
Legal	

V. What is the geographic service area?

Rock Island County
Mercer County

W. Priorities

What are the Agency's short-range goals & priorities?

1. To provide counseling services to clients
2. To assist with developing a girls group home

Long-range? (Ten years)

None set at this time

X. What gaps do the agency perceive in services?

Client and Parents refusal of services (due to agency being non-coercive)

Y. What gaps do the Agency view in overall services in Bi-State Area?

No answer given.

Z. Additional Notes: None

AGENCY: Skills, Inc.

Contact Person: Jim Bertram

Skills, Inc.
1122 - 5th Avenue
Moline, IL 61265

A. Agency Description:

The program of Skills, Inc., has been in existence since 1968. Skills is a center for vocational rehabilitation and is limited to those clients 16 years of age or older who are potentially employable. The facility has written admissions criteria and a system for screening through the initial workup review and intake review. Social, medical, and psychological histories are required at admission. There is also a one week client adaptation program in addition to an introductory checklist the first day.

B. Agency Purpose

The goal of Skills is the organization and development of a program designed to prepare for employment in local industry handicapped persons who have the potential to become self-supporting but need some assistance to succeed in the competitive market.

The agency provides diagnostic vocational evaluation, work adjustment training, (competitive job), skilled training, and placement.

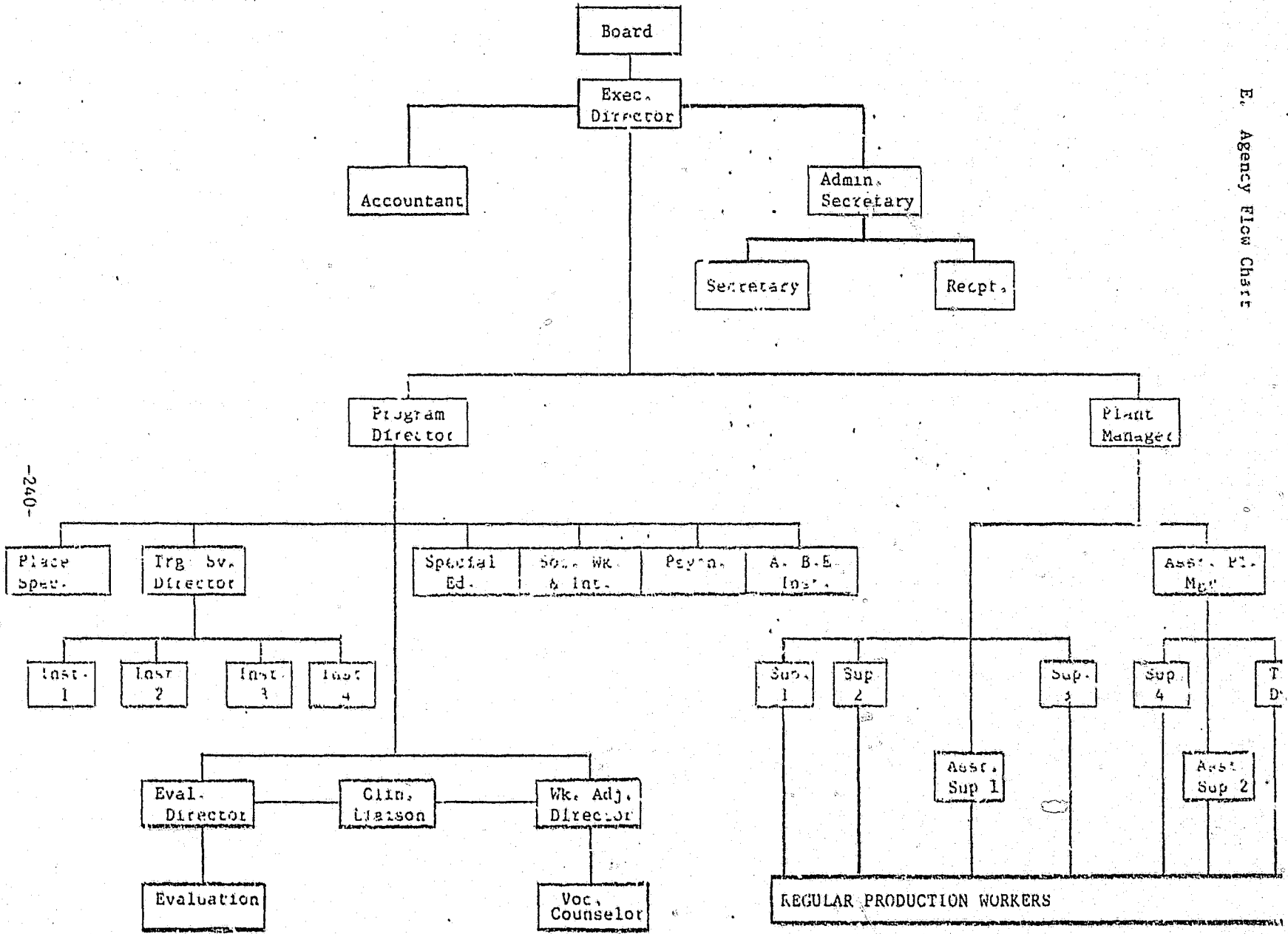
C. Board Composition

Jack Moskowitz
Lugene Dietz
Tevis C. Freeman
Mike Otto
Isadore Friedman
Dr. Conrad Bergendoff
Alvar Berghult
LaVern Flambo
George Kutsunis
Pete Pappas
Cecil Qualls
George Thompson
Richard White
Gordon Winters
Mrs. J. Zeffren
Fred Glassner
Congressman Tom Railsback

D. Board Function

The Board of Directors is responsible for the conduct of the business of the agency and exercises all powers inherent in the agency except those expressly reserved to the membership.

E. Agency Flow Chart - see attached sheet



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TO BE FILLED IN FUTURE

F. Funding Sources and Amount

Contributions	\$45,000
Foundations	10,000
Other	1,000
Fees/contracts	41,200
Federal Grant	119,812
* D.V.R.	96,862
** D.M.H.	86,424
	<u>400,298</u>

* D.V.R. = Division of Vocational Rehabilitation
** D.M.H. = Department of Mental Health

G. Funding Expenditures

	<u>1974</u>
Salaries	<u>186,667</u>
Related Benefits	<u>41,475</u>
Rent	<u>0</u>
Contractual Service & utilities	<u>99,356</u>
Conferences	<u>0</u>
Equipment	<u>7,350</u>
Travel	<u>3,350</u>
Capital Expand.	<u>55,000</u>
Other - Commodities	<u>7,100</u>
	<u>400,298</u>

H. Agency Programs and Descriptions

1. Vocational Evaluation
2. Work Adjustment
3. Ancillary Services
4. Training Services

1. Vocational Evaluation - Assessing an individual's mental, physical and emotional competence; limitations; and tolerance to determine the present and projected vocational potential.
2. Work Adjustment - teaching, improving and/or modifying work habits and attitudes enabling an individual to function effectively in competitive employment.
3. Ancillary services : a) providing transitional employment until the client is able to be placed in competitive employment.
b) training in personal hygiene and grooming
c) tutoring in basic reading and practical math skills
d) consulting services by a medical consultant, psychological consultant

and social work consultant.

e) preparing for placement and placement in competitive employment.

4. Training services - teaching an individual a skill in one of the following areas in order to better prepare himself/herself for competitive employment.
- a) clerical
 - b) custodial
 - c) sales merchandising
 - d) automotive training and small engine repair

Program (s) Location if other than Agency

Automotive Technical Program - located at 3027 - 23rd Avenue, Moline, IL

Program Hours

9:00 a.m. - 4:00 p.m. Monday - Thursday

9:00 a.m. - 3:00 p.m. Friday

I. Composition of Staff in Juvenile Related Programs

Executive Director - 70% Administrative, 30% Program Effort (P.E.)

Administrative Assistant - 70% administrative, 30% P.E.

Director of Rehabilitative Services - 100% P.E.

Evaluation Director - 100% P.E.

Evaluator Assistant - 100% P.E.

Vocational Counselor/Director of Work Adjustment Training - 100% P.E.

Production Director - 100% P.E.

Client Supervisor A.B.C. - 100% P.E.

Workshop Foreman - 100% P.E.

Special Educator - 100% P.E.

Psychologist - 100% P.E. part-time 3 hours/week

Social Worker - 100% P.E. part-time 6 hours/week

Training Services Director - 50% administrative, 50% P.E.

Instructor A.B.C.D. - 100% P.E.

Counselor/Placement Specialist - 100% P.E.

Secretary - 70% Administrative, 30% P.E.

Assistant Client - supervisor - 100% P.E.

Assistant Client - supervisor - 100% P.E., part-time 20 hours/week

Truck Driver - non P.E., part-time 20 hours/week

Accountant - 100% administrative

J. Clientele

How many people entered the Program as new clientele? 167 people

How many as returned clientele? approximately 5%

How many left the Program? 350 people over a four year period

How effective does the Agency think the Programs are in meeting the needs of the clientele?

The program's success is measured by job placement. Approximately 60-80% of the clients have been placed. Therefore the agency feels that the program is very effective.

Also when measured as a comprehensive rehabilitative service to meet the needs of handicapped persons in the community the agency's programs are very effective.

How would the clientele being served be described (Race, Sex, Age, Income)

Work Evaluation = 62% male
38% female

age = 16-56
model range = 16-20

Income - 44% public assistance (balance all unemployed)

Training Service Program = 59% male
41% female

age = 16-56
model range = 21-25
Income = 42% receiving assistance (balance unemployed)

K. Number of Minorities in the Agency as staff?

1974 - Production manager
Assistant client - supervisor

L. Composition of Staff:	1974
Professional Salaried Personnel	<u>18</u>
Other Salaried Personnel	<u>7</u>
Volunteers	<u>0</u>
(Active Inactive)	<u>0</u>
Other	<u>0</u>
Masters Degree Level	<u>5</u>
College Degree Level	<u>10</u>
Some College	<u>3</u>
High School Degree	<u>7</u>
No High School Degree	<u>0</u>
WHAT PERCENT ARE:	
White	<u>92%</u>
Black	<u>8%</u>
Mexican	<u>0</u>
Other	

M. Does Staff attend conferences? yes

N. Are there provisions for paid classes and other schooling? yes

- O. Is In-Service Training provided? yes
What is involved (hours, type, etc.)

Planned activities for in-service training involve a minimum of one session a month averaging 3 hours a session.

- P. Volunteers

What are the functions of volunteers?

There is no on-going program for volunteers. The volunteers are used through the student field program when used.

What training do volunteers receive? N/A

- Q. Referrals

From where does the Agency receive referrals?

Illinois Division of Vocational Rehabilitation
Youth Service Bureau
Department of Children & Family Services
Iowa Comm. for the Blind
Illinois Federal Disability Program
Iowa Department of Instruction - Rehabilitation & Education Service Branch
non-sponsored - (referral from previous years, permanently employed)

To where does the Agency make referrals and percent?

IDVR
Opportunity Center
CCMHC - out treatment counseling or follow-up
Alpha Center
Augustana Speech and Hearing Clinic
Foundation for Crippled Children and Adults
Activity recreation program/CCMHC
YSB

- R. How does the client find out about the Agency in addition to the above?

on-going public relations program
news release
presentations to clubs, schools, agencies
agency tours

- S. Consultants

Are paid consultants used? yes Non-paid consultants? no

From what Agencies?

Paul Hauck - PhD psychologist - private practice
Richard Shafer - MSW - Black Hawk Special Ed District

T. Other methods of interagency cooperation

1. Special projects
2. Intensive evaluation program - 4 week program for area high school emotionally mentally handicapped students
3. Special work adjustment program for the trainable mentally handicapped..
4. Functions as a satellite office for Black Hawk College - provides adult basic education and preparation for GED.

U. What are the problem areas of clients?

1. Housing - that is easily accessible to handicapped persons
- where mentally retarded adults can learn to live indepently
2. Transportation - need some type of public transportation for physically handicapped.

V. What is the geographic service area?

Quad-City metropolitan area - no restrictions majority of clients from Rock Island, Henry and Mercer Counties.

W. Priorities

What are the Agency's short range goals & priorities? None

Long Range? (Ten years)

Would like to operate own residential facility

X. What gaps do the agency perceive in services?

Housing
Disahled persons knowing the rights and benefits available to them
Transportation especially in job placement

Y. What gaps do the Agency view in overall services in Bi-State Area?

More publicity
Changing employers' and publics' attitudes toward handicapped.
Having industry to become more affirmative action with respect to the handicapped

Z. Additional Notes: None

AGENCY Youth Guidance Council

Contact Person: Don Wadle
12th Street & 42nd Avenue
Rock Island, IL 61201

A. Agency Description

The Rock Island Youth Guidance Council is an agency of the City of Rock Island that was created through city ordinance in 1955. Its responsibilities are to help youngsters and families with problems that may arise and inform the city leaders and the community about youth problems and needs. Any person under 21 and living in the City of Rock Island is eligible to receive services. The services are free of charge.

B. Agency Purpose

The purpose of the Youth Guidance Council is to "encourage the continuing betterment of opportunities for the wholesome development of youth in Rock Island." (stated in the ordinance)

C. Board Composition

Charles Bleur	Mrs. Paul McSlvain
Donald Clark	Mark Green
Mrs. Kay Coin	Rev. Charles Pendleton
Rev. William Grimes	Mrs. Barbara Peterson
Ardo Holmgrain	L. P. Rummels
Fred Houlton	Mrs. John Schuller
Martin Katz	Duane Tschappat
Frank Mack	Mrs. Emil Westensee

D. Board Function

The Board functions mainly in a supervisory and public relations capacity.

E. Agency Flow Chart NONE

F. Funding Sources and Amount 1974

Model Cities	\$ 39,223
State (ILEC)	\$ 26,896
Local	<u>\$ 8,191</u>
	\$ 74,310

G. Funding Expenditures 1974

Salaries	<u>\$ 38,633.50</u>
Related Benefits	<u>\$ 6,472.97</u>
Rent	<u>\$ 2,996.63</u>

G. Funding Expenditures (continued)

Utilities, etc.	\$ 1,085.15
Conferences	\$ _____
Office Supplies & Equipment	\$ 1,512.62
Travel	\$ 1,969.94
Food	\$ _____
Printing.	\$ 617.19
Staff Represen.	\$ 282.50
Publications	\$ 24.40

H. Agency Programs and Descriptions (this includes all programs whether paid or voluntary personnel participate)

Direct Counseling; Volunteer Program; Big Brother/Big Sister; Art Sessions.

Volunteer Program - youth advisors counsel young people to their furthest extent possible.

Big Brother/Big Sister - high school age students who are to set an example for other young people. The students are also there just to listen.

Art Sessions - art materials and classes provided for those with special interests in arts and crafts.

Direct Counseling - counselors initiate and stimulate alternative methods that clients and parents may use so that each may understand their responsibilities and goals

Program(s) location if other than agency.

Art sessions are held at Manor Courts and Turnkee Apartments.

Program hours

8:00 a.m. - 5:00 p.m. after hours by appointment
Big Brother/Big Sister - volunteers arrange their own times
Art Session - every Wednesday from 6:30 p.m. - 8:30 p.m.

I. Composition of staff in juvenile related programs

Director; Counselors - 2; Students - 2; Secretary; and 90 Volunteers.

J. Clientele

How many people entered the agency as new clientele? 1974 - 116

How many as returned clientele? 1974 - 152

How many clientele discontinued services? 1974 - 353

How effective does the agency think the program is in meeting the needs of the clientele?

The direct counseling is very effective based on follow through of the people. Also the agency is very effective in meeting the needs of the young people by stimulating the institution of such programs as PPC, etc.

How would the clientele being served be described (Race, Sex, Age, Income)?

The majority of clients served are white, male, between the ages of 12 - 17 and from low income families.

K. Number of minorities in the agency as staff. Secretary

L. Composition of Staff

1974

Professional Salaried Personnel	4
Other Salaried Personnel	1
Volunteers (Active)	70
(Inactive)	20
Other	0
Masters Degree Level	1
College Degree Level	3
Some College	0
High School Degree	1
No High School Degree	0

WHAT PERCENT ARE:

White	80%
Black	20%

M. Does staff attend conferences? YES

N. Are there provisions for paid classes and other schooling? NO

O. Is In-Service Training provided? YES
What is involved (Hours, Type, etc.)

1. Spend two weeks with counselor
2. Must establish knowledge of agencies in the area

P. Volunteers

What are the functions of volunteers?

1. Setting adult example; and
2. Socialization

What training do volunteers receive?

Initial training - 3 to 4 hours; Situation with young person is set up and monitoring done after about four weeks.

Q. Referrals

From where does the agency receive referrals?

Police Department; Courts; Schools; Other Agencies; Parents and Self.

To where does the agency make referrals?

Other statistics in this area are included in the Youth Service Bureau statistics.

R. How does the client find out about the agency in addition to the above?

Pamphlets; By Agency referring them; and By word-of-mouth.

S. Consultants

Are paid consultants used? NO Non-paid consultants? NO

From What Agencies? Does not apply.

T. Other methods of interagency cooperation.

1. work with high school and junior high schools, PPC and Project Common Ground;
2. other cooperation with specific cases.

U. What are the problem areas of clients?

1. Truancy - (attitudinal or behavior problems are causes)
2. Family problems
3. Burglaries

V. What is the geographic service area?

City of Rock Island; in 1973-1974 had a limited number of cases from Milan.

W. Priorities

What are the agency's short range goals and priorities?

1. to increase the efficiency of the volunteer program;
2. to obtain a paid coordinator for the volunteer program;
3. to work with Project Common Ground and PPC more;
4. to present alternatives to the community in dealing with social services.

Long Range (ten years)

To coordinate services that would provide more alternatives to the child in the community rather than somewhere outside the community.

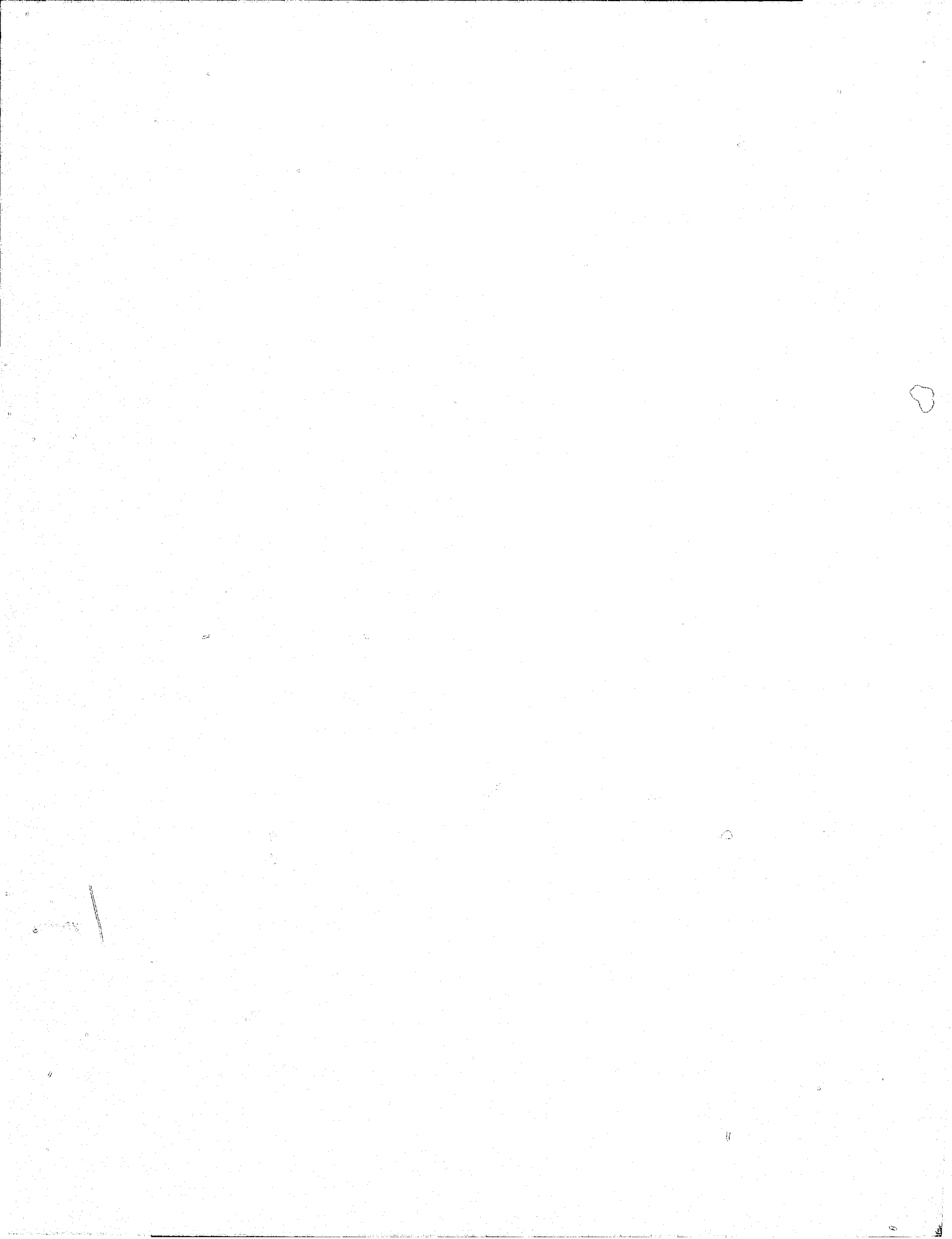
X. What gaps do the agency perceive in services?

Lack of coordination about the classification of youth and adult between Children and Family Services and Department of Probation.

Y. What gaps do the agency view in overall services in the bi-state area?

Davenport and Rock Island should work in conjunction with each other to provide alternatives to children in the area. (Children in regular schools who are not able to function do not have many alternatives.)

Z. Additional notes. NONE



END