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# Mecklenburg Youth Services Bureau

Mecklenburg County Office Building (Third Floor)
720 East Fourth Street
Charlotte, North Carolina 28202

A Referral Guide To Youth Services In Charlotte And Mecklenburg County,
North Carolina

MCJRS

1975-1976

Prepared By

Elwyn J. McSwain, Jr.

Service Development Coordinator Mecklenburg Youth Services Bureau June 20, 1975

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8 Mr. George Michie Director, Big Brothers Association of Charlotte

9 Mr. Tom Moore Director, Charlotte Parks and Recreation Department

10. Mr. Russell I. Peithman Director, Charlotte Nature Museum

11. Mrs. Minki Riddick Director; Young Women's Christian Association

12. Mr. Cleve K. Scarbrough Director, Mint Museum of Art

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4. Mr. Andee Gable

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Director, Bethlehem Center

Director, The Children's Home Society of North Carolina, Inc.

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8. Mrs. Irene Milfroy Director, Contact Telephone Counseling Services

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11. Mr. John Shope Director, Mecklenburg County Juvenile Diagnostic Center

12. Mrs. Bobbie Toatley Director, School Social Work, Charlotte-Mecklenburg Schools

13. Mr. Buck Winfield Director, The Relatives

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#### INTRODUCTION

The Mecklenburg Youth Services Bureau Staff has prepared this document for the purpose of apprising youth serving agency personnel and others who care about children as to what educational, social, psychological, medical, legal, recreational, and employment services are available for children in Charlotte and Mecklenburg County. The information provided herein should also simplify the process of referring children to these services.

If this publication assists persons to better meet the needs of children, to divert children from the juvenile justice system to needed services, to identify gaps in youth services, to reduce duplication of youth services, and to maximize utilization of resources of existing agencies which serve children, then the time, effort, and money required to accomplish this document will have been expended in a cost-effective manner.

Outstanding cooperation received from members of the Mecklenburg Youth Services Professional Advisory Committee contributed significantly to the development of this document. This publication was accomplished under the auspices of the Mecklenburg County Board of Commissioners, and the Mecklenburg Youth Services Action Board.

# A REFERRAL GUIDE

### **MEDICAL Services Needed**

### AGENCY(S) To Contact

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Health counseling and health education services for a child.	(1) Mecklenburg County Health Department
Immunizations against certain contagious diseases for an indigent child.	(1) Mecklenburg County Health Department
Comprehensive dental care for an indigent school-age child.	(1) Mecklenburg County Health Department
Physical evaluation, referral, and follow-up on preschool and school age children of Medicaid recipients.	(1) Mecklenburg County Health Department
Medical services for a child who has residual physical impairments due to an illness or injury.	(1) Charlotte Rehabilitation Hospital
Recreational and physical therapy for a developmentally disabled child.	(1) Mecklenburg County Center for Human Development
Medical diagnostic evaluation for a developmentally disabled child.	(1) Mecklenburg County Center for Human Development
Medical diagnostic and treatment services for a youth who has or suspects that he/she has a venereal disease.	(1) Mecklenburg County Health Department (2) Planned Parenthood of Greater Charlotte, Inc.
Pregnancy test for a youth.	(1) Mecklenburg County Health Department (2) Planned Parenthood of Greater Charlotte, Inc.
Contraceptive services for a youth who is sexually active.	<ul> <li>(1) Planned Parenthood of Greater Charlotte, Inc.</li> <li>(2) Mecklenburg County Department of Social Services—Family Planning Unit</li> <li>(3) Mecklenburg County Health Department</li> </ul>
Birth control information for a youth who is sexually active.	<ul> <li>(1) Planned Parenthood of Greater Charlotte, Inc.</li> <li>(2) Mecklenburg County Department of Social Services—Family Planning Unit</li> <li>(3) Mecklenburg County Health Department</li> <li>(4) Charlotte Memorial Hospital Medical Social Services Department</li> </ul>

### MEDICAL Services Needed

## AGENCY(S) To Contact

First trimester abortion information and/or services.	(1) Planned Parenthood of Greater Charlotte, Inc. (2) Charlotte Memorial Hospital Medical Social Services Department (3) Charlotte Memorial Hospital and Medical Center Outpatient Clinic
Comprehensive medical services for the medically indigent child in Charlotte-Mecklenburg County.	(1) Charlotte Memorial Hospital and Medical Center Outpatient Clinic
Treatment services, including day, night, and residential treatment, individual counseling, vocational rehabilitation, family group, and an outdoor adventure program for a youth who is using drugs extensively.	(1) Open House, Inc.
Diagnostic and rehabilitation services, to include guidance and counseling, medical help, vocational training, job placement, physical aids, help with living expenses, follow-up, for a youth who is at least 15½ years of age, and who may have a physical or mental disability which could limit him/her vocationally.	(1) Vocational Rehabilitation

### **SOCIAL Services Needed**

### AGENCY(S) To Contact

Residential treatment for a child who is exhibiting behavior which indicates that he may have severe emotional, educational, and developmental problems.	(1) Alexander Children's Center
Residential treatment for a child who is exhibiting behavior which indicates that he/she may have emotional problems.	(1) Episcopal Child Care Services of North Carolina
After school care for a child.	(1) Bethlehem Center (2) Young Women's Christian Association (two locations)
Inter-racial educational, social and recreational activities to foster better understanding between the races.	(1) Charlotte-Mecklenburg Youth Council, Inc.
Placement in a residential facility for a youth who is pregnant, in order that she can receive food, shelter, educational services, and medical care.	(1) Florence Crittenton Services
An opportunity for a youth to serve as a volunteer in a people-helping capacity.	(1) American Red Cross—Greater Carolinas Chapter, Youth Services Program (2) Voluntary Action Center

### AGENCY(S) To Contact

Diagnostic and treatment services for a child who is mentally retarded.	(1) Mecklenburg County Center for Human Development
Short-term residential treatment for a severely mentally retarded or multiple handicapped child.	(1) Mecklenburg County Center for Human Development
Counseling and training services for parents of a child who is mentally retarded.	(1) Mecklenburg County Center for Human Development
Speech and language services for a developmentally disabled child.	<ul> <li>(1) Mecklenburg County Center for Human Development</li> <li>(2) Charlotte Speech and Hearing Center</li> <li>(3) Charlotte Rehabilitation Hospital</li> </ul>
Pre-marital counseling for a youth who is contemplating marriage.	(1) Charlotte-Mecklenburg Schools Guidance Services (2) Family and Children's Services
Counseling and casework services for a child who is truant from school or disruptive at school.	<ul> <li>(1) Charlotte-Mecklenburg Schools Guidance Services</li> <li>(2) Bethlehem Center</li> <li>(3) Charlotte-Mecklenburg Schools Pupil Support Department</li> <li>(4) Family and Children's Services</li> <li>(5) Mecklenburg County Mental Health Center</li> <li>(6) Mecklenburg Youth Services Bureau</li> <li>(7) 26th Judicial District Court—Court Counselor Services</li> </ul>
Counseling services for a child who is experimenting with drugs.	(1) Charlotte Drug Education Center (2) Open House, Inc.
Information about drugs.	(1) Charlotte Drug Education Center (2) Open House, Inc.
Information concerning what agency one might contact in order to obtain needed services for a child.	<ul> <li>(1) Charlotte Neighborhood Centers Department</li> <li>(2) Contact Telephone Counseling Service</li> <li>(3) Mecklenburg Youth Services Bureau</li> <li>(4) Mecklenburg County Mental Health Association</li> </ul>
Transportation for organized non-profit groups.	(1) Charlotte Neighborhood Centers Department

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### AGENCY(S) To Contact

Placement in foster care, or a child care facility, or counseling and casework services for a child who is being physically or psychologically abused by his parents (i.e., psychological abuse would occur if a child were confined to his room for a long period of time on a consistent basis or was overtly rejected by his parents, etc.)	<ul> <li>(1) Charlotte Police Department</li> <li>(2) Mecklenburg County Police Department</li> <li>(3) 26th Judicial District Court—Court         Counselor Services</li> <li>(4) Mecklenburg County Department of         Social Services—Child Welfare Division</li> </ul>
Diagnostic and rehabilitation services to include guidance and counseling, medical help, vocational training, job training, job placement, physical aids, help with living expenses, follow-up, for a youth who is at least 15½ years of age, and who may have a physical or mental disability which could limit him/her vocationally.	(1) Vocational Rehabilitation
Placement in foster care, or a child care facility, or counseling and casework services for a child who is not receiving adequate supervision and/or discipline from his parents.	<ul> <li>(1) 26th Judicial District Court—Court Counselor Services</li> <li>(2) Mecklenburg County Department of Social Services—Child Welfare Division</li> <li>(3) Mecklenburg Youth Services Bureau</li> </ul>
Emergency residential care up to ninety (90) days for a youth 6 to 18 years of age.	(1) Baptist Children's Homes of North Carolina, Inc.—Emergency Youth Care Center
Emergency shelter, food, and/or clothing for a youth 6 to 18 years of age.	(1) The Salvation Army
Safe, legal and responsible residential emergency shelter care for a youth under the age of 18 who is in need of such shelter.	(1) The Relatives
Assistance for a youth who has run away from home, but who is not a resident of Mecklenburg and Union counties.	(1) Travelers Aid Society (2) The Relatives
Placement in a community group home for a child.	<ul> <li>(1) Episcopal Child Care Service of North Carolina</li> <li>(2) Mecklenburg County Department of Social Services—Child Welfare Division</li> </ul>
Placement in a campus group care environment for a child.	<ol> <li>Episcopal Child Care Services of North Carolina</li> <li>Mecklenburg County Department of Social Services—Child Welfare Division</li> <li>Boys Town of North Carolina</li> <li>Boys Home of North Carolina, Inc.</li> </ol>

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## AGENCY(S) To Contact

Placement for a child who is not receiving adequate food and shelter from his parents.	<ul> <li>(1) 26th Judicial District Court—Court         Counselor Services</li> <li>(2) Mecklenburg County Department of         Social Services—Child Welfare Division</li> </ul>
Adoption services for a child.	<ul> <li>(1) Catholic Social Services of the Diocese of Charlotte, N. C.</li> <li>(2) The Children's Home Society of North Carolina, Inc.</li> <li>(3) Mecklenburg County Department of Social Services—Child Welfare Division</li> </ul>
Foster care services for children.	<ol> <li>The Children's Home Society of North Carolina, Inc.</li> <li>Episcopal Child Care Services of North Carolina</li> <li>Mecklenburg County Department of Social Services—Child Welfare Division</li> <li>Catholic Social Services of the Diocese of Charlotte, N. C.</li> </ol>
Counseling and casework services for a child whose behavior is a danger to person or property.	(1) Mecklenburg Youth Services Bureau (2) 26th Judicial District Court—Court Counselor Services
Individual, group, and/or family counseling for a child who has a home, school, or personal problem.	<ul> <li>(1) Charlotte-Mecklenburg Schools Guidance Services</li> <li>(2) Bethlehem Center</li> <li>(3) Family and Children's Services</li> <li>(4) Mecklenburg County Mental Health Center</li> <li>(5) The Relatives</li> <li>(6) Al Anon/Alateen Groups</li> <li>(7) Charlotte-Mecklenburg Youth Council, Inc.</li> </ul>
Counseling for a girl who is pregnant.	<ol> <li>(1) Catholic Social Services of the Diocese of Charlotte, N. C., Inc.</li> <li>(2) The Children's Home Society of North Carolina, Inc.</li> <li>(3) Family and Children's Services</li> <li>(4) Planned Parenthood of Greater Charlotte, Inc.</li> <li>(5) Mecklenburg County Department of Social Services—Family Planning Unit</li> <li>(6) Mecklenburg County Department of Social Services—Child Welfare Division</li> </ol>
Counseling services, by telephone, for a youth any time day or night.	(1) Contact Telephone Counseling Service (2) Open House, Inc.

### AGENCY(S) To Contact

Treatment services, including day, night, and residential treatment, individual counseling, vocational rehabilitation, family group and an outdoor adventure program for a youth who is using drugs extensively.	(1) Open House, Inc.
Contraceptive services for a youth who is sexually active.	<ul> <li>(1) Planned Parenthood of Greater Charlotte, Inc.</li> <li>(2) Mecklenburg County Department of Social Services—-Family Planning Unit</li> <li>(3) Mecklenburg County Health Department</li> </ul>
Pracement for a mentally retarded or emotionally disturbed youth, who is at least 17 years of age, in a residential facility.	(1) Pines Rehabilitation Home
Family therapy and enrichment.	(1) Family and Children's Services (2) Mecklenburg County Mental Health Center
Budget counseling for a youth or for a youth's parents.	(1) Family and Children's Services
Day care services for children.	(1) Bethlehem Center (2) Mecklenburg County Department of Social Services—Family and Children's Service Unit
Day care for a child 2 to 6 years of age whose mother is employed and/or is the sole supporter of the family, or whose father is maintaining the home alone.	(1) Charlotte Day Nursery
Adequate long term male companionship for fatherless boys.	(1) Big Brothers Association of Charlotte, Inc.
Adequate adult companionship for any youth who may require it.	(1) Young Women's Christian Association
Vocational counseling for a youth.	(1) Charlotte-Mecklenburg Schools Guidance Services (2) Family and Children's Services

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## AGENCY(S) To Contact

An opportunity for parents to learn skills which they can use to improve the behavior of their children.	<ul> <li>(1) Mecklenburg Youth Services Bureau</li> <li>(2) Charlotte Drug Education Center</li> <li>(3) Mecklenburg County Mental Health Center</li> <li>(4) Family and Children's Services</li> <li>(5) Central Piedmont Community College (September 15)</li> </ul>
An opportunity for any youth whose life is being affected by living with an alcoholic or the memory of living with an alcoholic, to become educated and informed about the disease of alcoholism through intensive personal contact, telephone assistance, group participation, or use of tapes.	(1) Al-Anon/Alateen Groups
Comprehensive social services to children, including child care services, health supportive services, paternity and support services, and services to meet special needs.	(1) Mecklenburg County Department of Social Services—Family and Children's Service Unit

### **RECREATIONAL Services Needed**

### AGENCY(S) To Contact

An opportunity for a child to participate in community recreation center, summer park, and playground programs.	(1) Charlotte Park and Recreation Department
A day camp recreational program for a mentally retarded or physically handicapped child.	(1) Charlotte Park and Recreation Department
An opportunity for a child to participate in classes in arts and crafts, dancing, dramatics, music, reading, and storytelling, baton, swimming, golf, tennis, etc.	(1) Charlotte Park and Recreation Department
An opportunity for a pre-school age child to participate in an educational program.	(1) Charlotte Park and Recreation Department
An opportunity for a child to develop specific skills in drama, visual arts, and music.	(1) Community School of the Arts
An opportunity for a child to participate in organized athletic competition.	(1) Charlotte Park and Recreation Department (2) Young Men's Christian Association (3) Police Athletic League

### AGENCY(S) To Contact

An opportunity for a child to participate in a physical fitness program	(1) Mecklenburg County Council—Boy Scouts of America (2) Young Men's Christian Association (3) Young Women's Christian Association
An opportunity for a child to participate in classes and clinics in team and individual sports, such as gymnastics, tumbling, judo, karate, swimming, diving, tennis, baton, dancing, guitar, cheer leading, photography, life saving, gym games and fitness, etc.	(1) Young Men's Christian Association
An opportunity for fathers and children to participate in programming based on Indian lore.	(1) Young Men's Christian Association
An opportunity for a child to participate in specific skill development classes (i.e., guitar, art, swimming, tumbling, dance, handicrafts, tennis, physical education activities.	(1) Young Women's Christian Association
Swimming classes for the handicapped child.	(1) Young Women's Christian Association
Adequate adult companionship for a child between the ages of 6 to 12.	(1) Young Women's Christian Association
An opportunity for a child to participate in athletic, club, craft, day camping, scouting, recreational and social activities.	(1) Bethlehem Center
An opportunity for a child to participate in nature science workshops and field trips.	(1) Charlotte Nature Museum
An opportunity for a girl to participate in a summer activities program emphasizing creative arts, adventure trips, etc.	(1) Hornets' Nest Girl Scout Council, Inc. (2) Young Women's Christian Association
An opportunity for a child to participate in an outdoor camping program.	<ul> <li>(1) Hornets' Nest Girl Scout Council, Inc.</li> <li>(2) Mecklenburg 4-H and Youth Office</li> <li>(3) Mecklenburg County Council—Boy Scouts of America</li> <li>(4) Young Men's Christian Association</li> <li>(5) Young Women's Christian Association</li> </ul>
An opportunity for youth to associate themselves with neighborhood or special interest clubs.	<ul> <li>(1) Mecklenburg 4-H and Youth Office</li> <li>(2) Bethlehem Center</li> <li>(3) Charlotte Park and Recreation Department</li> <li>(4) Young Men's Christian Association</li> <li>(5) Young Women's Christian Association</li> </ul>

### **PSYCHOLOGICAL Services Needed**

## AGENCY(S) To Contact

Individual, group, and/or family counseling for a child who has a home, school, or personal problem.	(1) Charlotte-Mecklenburg Schools Guidance Services (2) Family and Children's Services (3) Mecklenburg County Mental Health Center (4) Bethlehem Center (5) Charlotte-Mecklenburg Youth Council, Inc.
Administration of a school achievement test, aptitude test, or interest inventory to a child who is enrolled in the Charlotte-Mecklenburg Schools.	(1) Charlotte-Mecklenburg Schools Guidance Services (2) Charlotte-Mecklenburg Schools Pupil Support Department
Counseling services for a child who is experimenting with drugs.	(1) Charlotte Drug Education Center (2) Open House, Inc.
An opportunity for youths to acquire communication skills for working constructively on their relationships with their parents.	(1) Charlotte Drug Education Center
Professional consultation for parents for the purpose of helping them learn how to respond to a child who is exhibiting ineffective behavior at home.	(1) Family and Children's Services (2) Mecklenburg County Mental Health Center
Family therapy and enrichment.	(1) Family and Children's Services (2) Macklenburg County Mental Health Center
Psychological diagnostic evaluations for a youth.	(1) Charlotte-Mecklenburg Schools Pupil Support Department (2) Mecklenburg County Mental Health Center
Treatment services for a child whose behavior in his home, school, or community indicates that he may have emotional problems.	(1) Charlotte-Mecklenburg Schools Pupil Support Department (2) Mecklenburg County Mental Health Center
Residential treatment for a child under the age of 13 who is exhibiting behavior which indicates that he/she may have severe emotional, educational or developmental problems.	(1) Alexander Children's Center
Residential treatment for a child who is exhibiting be- havior which indicates that he/she may have emotional problems.	(1) Episcopal Child Care Services of North Carolina

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### **PSYCHOLOGICAL Services Needed**

### AGENCY(S) To Contact

Day treatment programming offering an umbrella of services for a child whose behavior in his/her home, school, or community indicates that he/she may have emotional and/or developmental problems.	(1) Alexander Children's Center
Professional consultation for school personnel for the purpose of helping them learn how to respond to a child who is exhibiting ineffective behavior at school.	(1) Charlotte-Mecklenburg Schools Guidance Services (2) Charlotte-Mecklenburg Schools Pupil Support Department (3) Mecklenburg County Mental Health Center
Day treatment educational and therapeutic program for junior and senior high school students who display serious emotional, behavioral, and/or psychoeducational problems.	(1) Mecklenburg County Mental Health Center
Therapeutic nursery program for pre-school aged children providing diagnostic evaluation and remediation services to children exhibiting delayed social, emotional, and developmental behavior.	(1) Mecklenburg County Mental Health Center
Diagnostic and rehabilitation services, to include guidance and counseling, medical help, vocational training, job training, job placement, physical aids, help with living expenses, follow-up, for a youth who is at least 15½ years of age, and who may have a physical, or mental disability which could limit him/he; vocationally.	(1) Vocational Rehabilitation
Treatment and education of autistic and related communications handicapped children.	(1) Piedmont TEACCH Center
Diagnostic and treatment services to pre-school and elementary age children who have emotional and/or developmental problems.	(1) Children's House

### **LEGAL Services Needed**

### AGENCY(S) To Contact

Legal advice and representation for an indigent child who has been suspended or excluded from his public school, or has had an administrative action taken against him/her by school personnel which might be an infringement of his/her legal rights.

(1) Legal Aid Society of Mecklenburg County

### LEGAL Services Needed

### AGENCY(S) To Contact

	reality to contact
Legal advice and representation for the parents of an indigent child.	(1) Legal Aid Society of Mecklenburg County
Legal advice and representation for an indigent child who has become involved in the criminal justice system.	(1) Legal Aid Society of Mecklenburg County
Placement in foster care, or a child care facility, or counseling and casework services for a child who is being physically or psychologically abused by his parents (i.e., psychological abuse would occur if a child were confined to his room for long periods of time on a consistent basis, or was overtly rejected by his parents, etc.)	(1) Charlotte Police Department (2) Mecklenburg County Police Department (3) 26th Judicial District Court—Court Counselor Service (4) Mecklenburg County Department of Social Services—Child Welfare Division
EDUCATIONAL Services Needed	AGENCY(S) To Contact
Decidential transment for a shild under the against 12	(1) Alexander Children's Center

Residential treatment for a child under the age of 13 who is exhibiting behavior which indicates that he/she may have severe emotional, educational, and developmental problems.	(1) Alexander Children's Center
Residential treatment for a child who is exhibiting behavior which indicates that he/she may have emotional problems.	(1) Episcopal Child Care Services of North Carolina
Day treatment programming offering an umbrella of services for a child under the age of 13 whose behavior in his home, school, or community indicates that he may have emotional and/or developmental problems.	(1) Alexander Children's Center
Day care for a child 2 to 6 years of age whose mother is employed and/or is the sole supporter of the family, or whose father is maintaining the home alone.	(1) Charlotte Day Nursery
An opportunity for a high school student to improve his/her basic academic skills in order that he might have an opportunity to experience success in a post-secondary school program.	(1) Upward Bound Program
An opportunity for a youth who is between the ages of 16 and 18 to pursue an educational program in a public school setting in the evening.	(1) Charlotte-Mecklenburg Schools Evening Optional School
Educational services for a youth who is unable, for various reasons, to make a successful adjustment to his public school setting.	(1) Charlotte-Mecklenburg Schools— The Street Academy

## AGENCY(S) To Contact

(1) Learning Development Foundation, Inc.
(1) Public Library of Charlotte and Mecklenburg County (2) Upward Bound Program (3) Bethlehem Center (4) Charlotte Drug Education Center (Piedmont Courts)
(1) Charlotte-Mecklenburg Schools— School Volunteer Program
(1) Mecklenburg County Center for Human Development
(1) Mecklenburg County Center for Human Development (2) Charlotte Speech and Hearing Center (3) Charlotte Rehabilitation Hospital
(1) Mecklenburg County Mental Health Center
(1) Mint Museum of Art
(1) Community School of the Arts
(1) Community School of the Arts
<ul><li>(1) National Conference of Christians and Jews</li><li>(2) Charlotte-Mecklenburg Youth Council, Inc.</li></ul>
(1) Charlotte-Mecklenburg Schools Pupil Support Department
(1) Charlotte-Mecklenburg Schools Pupil Support Department (2) Charlotte Speech and Hearing Center

### AGENCY(S) To Contact

	· ·
Diagnostic and treatment services for a child who has a hearing problem.	(1) Charlotte Speech and Hearing Center (2) Charlotte Rehabilitation Hospital
Academic and vocational skill development through the use of photographic, TV videotape equipment, and various types of office and business machinery.	(1) Charlotte-Mecklenburg Youth Council, Inc.
An opportunity for a child to participate in nature science workshops and field trips.	(1) Charlotte Nature Museum
Information for a student enrolled in the public schools concerning education and/or vocational opportunities which might be available for a particular child, or placement of a child in an appropriate vocational or educational setting.	(1) Charlotte-Mecklenburg Schools Guidance Services
Administration of a school achievement test, aptitude test, or interest inventory to a child who is enrolled in the Charlotte-Mecklenburg Schools	(1) Charlotte-Mecklenburg Schools Guidance Services (2) Charlotte-Mecklenburg Schools Pupil Support Department
An opportunity for elementary, junior high, and senior high school students in selected schools, through course work, to explore one's self, one's values, decision making, goal setting, group process and involvement.	(1) Charlotte Drug Education Center
Educational services for a child who is mentally retarded.	(1) Charlotte-Mecklenburg Schools Pupil Support Department (2) Mecklenburg County Center for Human Development
Educational services for a child who has a special talent which needs to be cultivated, or is deficient in reading skills, or cannot attend public schools because he/she is homebound, hospitalized, has an orthopedic disability, or is visually impaired.	(1) Charlotte-Mecklenburg Schools Pupil Support Department
Diagnostic and remediation services for a child who has a learning disability.	(1) Charlotte-Mecklenburg Schools Pupil Support Department (2) Learning Development Foundation, Inc.
An opportunity for a youth to gain business education, training, and self-development by actually forming and operating mini-businesses.	(1) Junior Achievement of Charlotte, Inc.

## AGENCY(S) To Contact

Academic and vocational training for a mentally retarded youth.	<ul> <li>(1) Charlotte-Mecklenburg Schools Pupil         Support Department</li> <li>(2) Myers Street Center for the Trainable         Mentally Retarded</li> </ul>
Day treatment educational and therapeutic program for junior and senior high school students who display serious emotional, behavioral, and/or psychoeducational problems.	(1) Mecklenburg County Mental Health Center
An opportunity for a pre-school age child to partic pate in an educational program.	<ul><li>(1) Charlotte Park and Recreation     Department</li><li>(2) Charlotte-Mecklenburg Schools—     School Volunteer Program</li></ul>
Placement in a residential facility for a youth who is pregnant, in order that she can receive food, shelter, educational services, and medical care.	(1) Florence Crittenton Services
Leadership training for a child.	<ol> <li>American Red Cross—Greater Carolina Chapter, Youth Service Programs</li> <li>Hornets' Nest Girl Scout Council, Inc.</li> <li>Mecklenburg 4-H and Youth Office</li> <li>Mecklenburg County Council—Boy Scouts of America</li> <li>National Conference of Christians and Jews</li> <li>Young Men's Christian Association</li> <li>Young Women's Christian Association</li> </ol>
Academic and vocational training and job placement for any youth who is at least 16 years of age, and who may benefit from a change in environment.	(1) Job Corps (Men) (2) WICS (Job Corps for Women)
Diagnostic and rehabilitation services, to include guidance and counseling, medical help, vocational training, job training, job placement, physical aids, help with living expenses, and follow-up, for a youth who is at least 15½ years of age, and who may have a physical or stal disability which could limit him/her vocationali,	(1) Vocational Rehabilitation
Provide useful work training experience to economically disadvantaged youths which will help reduce the drop-out rate and will result in the youths participating more fully in the educational process.	(1) Charlotte-Mecklenburg Schools—In- School Work Experience Program
Treatment and education of autistic and related communications handicapped children.	(1) Piedmont TEACCH Center

### AGENCY(S) To Contact

Educational services for a girl of junior or senior high school age who is pregnant.	(1) Teen-Age Parents Services
A high school completion program for youth 16-18 years of age, who are officially released from the roles of the Charlotte-Mecklenburg Schools.	(1) Central Piedmont Community College
Diagnostic and treatment services to pre-school and elementary age children who have emotional and/or developmental problems.	(1) Children's House

### **EMPLOYMENT Services Needed**

### AGENCY(S) To Contact

EMPLOYMENT Services Needed	AGENCY(S) To Contact
Academic and vocational training and job placement for any youth who is at least sixteen (16) years of age, and who may benefit from a change in environment.	(1) Job Corps (Men) (2) WICS (Job Corps for Women)
Academic and vocational training for a mentally retarded youth.	(1) Myers Street Trainable Mentally Retarded Center (2) Charlotte-Mecklenburg Schools Pupil Support Department
Provide useful work training experiences to economically disadvantaged youths for the purpose of helping reduce the school drop-out rate, and increasing the fuller participation of those youths served in the educational process.	(1) Charlotte-Mecklenburg Schools—In- School Work Experience Program
Diagnostic and rehabilitation services, to include guidance and counseling, medical help, vocational training, job training, job placement, physical aids, help with living expenses, follow-up, for a youth who is at least 15½ years of age, and who may have a physical or mental disability which could limit him/her vocationally.	(1) Vocational Rehabilitation
Information for a student who is enrolled in the public schools, concerning educational and/or vocational opportunities which might be available for a particular child, or placement of a child in an appropriate vocational or educational setting.	(1) Charlotte-Mecklenburg Schools Guidance Services (2) Charlotte-Mecklenburg Schools Pupil Support Department
Job placement and orientation services for the potential youthful employee and the employer.	(1) Charlotte-Mecklenburg Youth Council, Inc.
Employment testing and counseling for a youth who is at least 16 years of age.	(1) Employment Security Commission

### **EMPLOYMENT Services Needed**

### AGENCY(S) To Contact

Referral to job training and employment for a youth who is at least 16 years of age.	(1) Employment Security Commission
A summer job for a youth at least 16 years of age.	(1) Employment Security Commission
Training, evaluation, and employment opportunities for a youth who is at least 16 years of age, and who has physical or mental handicaps which limit him/her vocationally.	(1) Goodwill Industries of Charlotte, Inc. (2) Nevins Center, Inc. (3) Vocational Rehabilitation

#### AL-ANON/ALATEEN GROUPS

P. 0. Box 4321 Charlotte, NC 28204 Telephone: (704) 333-9523 Office Hours: 24 hours a day

#### Primary Agency Objectives

- 1. Welcome and comfort families of alcoholics.
- 2. Understand and encourage alcoholics.
- 3. Grow spiritually ourselves.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

"We have found there is no situation too difficult to be bettered, and no unhappiness too great to be lessened." Such represents a primary premise upon which the Al-Anon/Alateen Groups operate. Consistent with such a belief, the following services are available to all individuals who desire access to them:

- 1. Opportunities to become educated and informed about the disease of alcoholism.
- 2. Intensive personal contact in a non-clinical atmosphere.
- 3. Telephone assistance.
- 4. Group participation is available and is encouraged but not required.
- 5. Access to a tape library is possible.
- 6. Speakers are available.

#### Children To Whom Services Are Offered

1. Any youth whose life is being affected by living with an alcoholic or the memory of living with an alcoholic.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Mecklenburg County Mental Health Center
- 2. Charlotte Council on Alcoholism
- 3. School counselors
- 4. Former and current group members
- 5. Ministers

#### AL-ANON/ALATEEN GROUPS

### Primary Agencies To Which Your Agency Refers Children

- 1. Legal Aid Society
- 2. Mecklenburg County Mental Health Center
- 3. Courts

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Call the Al-Anon Family Group number in the telephone book (333-9523). Leave name and number and a member will contact you.
- 2. Write P. O. Box 4321 Charlotte, NC 28204
- 3. No fee is required.
- 4. Participation is voluntary. .
- 5. Anonymity is maintained.

#### ALEXANDER CHILDREN'S CENTER

P. 0. Box 17632 Charlotte, NC 28211 Telephone: 366-8712 Acting Director: Glenn B. Robinson

Office Hours: 8 - 5

#### Primary Agency Objectives

- 1. To provide an intensive and comprehensive regimen of services for children with severe emotional, educational, and developmental problems which require inpatient treatment within an overall therapeutic milieu.
- 2. To provide family counseling services as needed to improve or strengthen family resources for enhancing the child's growth and development.
- 3. To return the child to his home community and public school within a reasonable period of time, able to function effectively and adjust comfortably, using his own resources.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

As a residential treatment center for emotionally disturbed children, a wide range of specialized services are systematically provided for all children in residence. These services include:

- 1. Residential care within a cottage setting of six (6) children and one (1) resident counselor provides a consistency of opportunities, expectations, and caring, the goal being development of mutual respect and responsibility.
- 2. Psychological services and counseling services are available to all children in residence and their parents. Individual, group, and family group therapy are available for each child and family and are an integral part of the total treatment plan.
- 3. Intensive remedial education programming, as well as developmental programming, is provided for each child and is based on his individual educational needs. Diagnostic, prescriptive teaching, based on identification of educational strengths and weaknesses, provides a realistic springboard for all educational programming.
- 4. Group and individual recreational therapy provide opportunities for youngsters to function socially within peer groups, to develop motor skills commensurate with chronological age, and to explore the world of play. Swimming and fine and gross motor development provide valuable extensions to this program component.

#### ALEXANDER CHILDREN'S CENTER

- 5. Family Counseling on a regular basis insures that the child's progress and improvement will be matched by increased understanding and skill on the part of the parents in helping the child.
- 6. Day Treatment Services which incorporates all elements of numbers 2 through 5 (of this section) - This service differs from those offered elsewhere in the community in that an umbrella of services is integrated into one program entity in order that perspective focusing and work with the youngsters can be flexible and result in maximum benefit for the youngster and his family.

#### Children To Whom Services Are Offered

1. All children between the ages of 5 1/2 and 12 needing a residential treatment facility.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Parents who have been referred by youth serving agency personnel
- 2. Social service agencies
- 3. Mental health centers
- 4. Psychiatrists, psychologists
- 5. Public school supportive service personnel
- 6. Children's psychiatric units (hospital based)

#### Primary Agencies To Which Your Agency Refers Children

1. We do not serve as a referral agency. Recommendations for further supportive services upon termination are provided.

#### How Can Children Gain Access To Services Offered By Your Agency

- 1. Fee on a sliding scale
- 2. Children must be referred by an outside agency and must meet admission criteria which includes, but is not restricted to, the following:
  - a. Must be  $5 \frac{1}{2} 12$
  - b. Average or potential for average ability to learn and to make changes

Information concerning admissions procedures can be obtained from Ms. Mary Ann Doe, Chief Social Worker, or Ms. Peggy Robberts, Social Worker (366-8712).

#### AMERICAN RED CROSS GREATER CAROLINAS CHAPTER YOUTH SERVICE PROGRAMS

2425 Park Road P. O. Box 3507

Charlotte, NC 28203 Telephone: 376-1661 Director: Miss Ruth E. Lehman

Office Hours: 9 - 5

#### Primary Agency Objectives

Red Cross Youth Service Programs: The primary purpose of Red Cross Youth Service Programs is to establish and maintain a system of enabling children and youth to recognize, develop and utilize their unique talents to improve the quality of life through programs that meet the critical priority needs of people.

Red Cross Youth Service Programs is the resource for linking educational institutions and individual youth with the Red Cross Chapter and the community. It is further recognized that such volunteer service enhances development at all educational levels.

The products of Red Cross Youth Service Programs are youth services. Young people have unique skills and talents which are needed to help meet human needs.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Red Cross Youth Service Programs are available to any child of school age. In Mecklenburg County, public and many private schools have a Red Cross Club or Council. A Teacher Sponsor and student leaders determine their service projects. The Red Cross Chapter supports these groups with materials and ideas for projects. Through their participation in youth services, students have many opportunites for leadership as part of their development. A one-week leadership center, open to junior and senior high school youth, is held each summer.
- 2. Students in elementary schools usually participate in service projects at school during the school day. Activities include:
  - a. Filling Friendship Boxes for children in other countries.

AMERICAN RED CROSS GREATER CAROLINAS CHAPTER YOUTH SERVICE PROGRAMS

- b. Making and providing needed items for day care centers, hospitals, and nursing homes.
- c. Learning basic First Aid skills, health and safety.
- 3. For junior and senior high school students, in-school programs include Red Cross courses such as First Aid, Home Nursing, Mother and Baby Care, Mother's Aide and swimming for the handicapped. Students also participate in the blood donor program and in disaster service.

Out of school activities include providing needed items and entertainment for day care centers, nursing homes and hospitals. Youth help the elderly with their special needs. They also work with other youth who have special needs.

Youth age 14 and over may serve as volunteers with children, the handicapped or the elderly after receiving the necessary training. The young person serves on a continuing basis with the agency of his choice. This is an excellent opportunity for a young person to prove what he can do and to explore career possibilities. The Red Cross Chapter offers educational materials to youth on its various services and programs. Educational tours are conducted for groups of students.

#### Children To Whom Services Are Offered

Any child may participate in any of the youth programs. There are some courses and services which have a minimum age requirement.

Where there is a special need, agencies may request The Red Cross to transport children from school to clinics. Volunteer drivers provide this transportation.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Other youth agencies
- 2. Parents
- 3. Mecklenburg Youth Services Bureau
- 4. Churches

Primary Agencies To Which Your Agency Refers Children

Not applicable.

- 1. By contacting the school Red Cross Teacher Sponsor.
- 2. By calling the Greater Carolinas Chapter, American Red Cross, 376-1661.

#### BAPTIST CHILDREN'S HOMES OF NORTH CAROLINA, INC. EMERGENCY YOUTH CARE CENTER

P. 0. Box 26724 9605 North Tryon Street Charlotte, NC 28213 Telephone: 597-1747 Director: Andee Gable

Office Hours: 8:30 - 5:00 pm Mon. - Fri.

#### Primary Agency Objectives

- 1. To provide emergency-temporary care [one (1) to ninety (90) days] for youths from six (6) to eighteen (18) years of age in order to allow adequate time for suitable planning such that:
  - a. The immediate crisis can be resolved
  - b. Long term care can be provided.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. Residential care up to 90 days.

#### Children To Whom Services Are Offered

The Emergency Youth Care Center is open to young people between the ages of six (6) and eighteen (18) who live in the Southern Piedmont Area of North Carolina. The family of the youth placed at the Center has experienced a crisis which necessitates the removal of the youth from the home for a short time while a long-term plan is being made.

The young people who are not accepted at the center are of four types:

- 1. The young person who does not voluntarily wish to be at the Center and is unable to commit himself to giving an appropriate effort to cooperate with the guidelines of the program.
- 2. The young person who is physically disabled to the extent of needing special attention from the staff and/or has need of special equipment which the Center does not offer.
- 3. The young person who is mentally disabled to the extent of needing special attention from the staff and/or special equipment to deal with the disability.
- 4. The young person who has an "acting out" problem to the extent that he is a threat to the other young people in the program, the staff, and/or himself.

BAPTIST CHILDREN'S HOMES OF NORTH CAROLINA, INC. EMERGENCY YOUTH CARE CENTER

Because of the relatively free and open nature of the program, this last young person would be unable to make appropriate use of the program at the Center.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

Any person or agency which is involved with a family may refer the family to the Emergency Youth Care Center. These include:

- 1. Pastors
- 2. Social workers
- 3. Counselors
- 4. Therapists

However, only the person(s) or agency with <u>legal</u> authority to do so may sign the application placing a youth in the care of the Emergency Youth Care Center.

Sources from which most of our referrals come are as follows:

- 1. County Departments of Social Services
- 2. Mecklenburg County Juvenile Court
- 3. Baptist pastors

#### Primary Agencies To Which Your Agency Refers Children

- 1. County Departments of Social Services
- 2. County Mental Health Centers
- 3. Family and Children's Services
- 4. Mecklenburg Youth Services Bureau
- 5. School social workers and counselors

- 1. Cooperation by the legal custodian is required.
- 2. Admission to the Center is voluntary.
- 3. A fee of \$5.00 per day; however, this amount can vary for families under economic hardship.
- 4. Call the Director of the Center to ask questions in regards to specific admission policies (597-1747).

#### BETHLEHEM CENTER

2705 Baltimore Avenue Charlotte, NC 28203 Telephone: 375-1417

Director: Lucy Gist

Office Hours: 8:30 - 5:30

Primary Agency Objectives

- 1. To work with children in many forms:
  - a. Day care
  - b. After school care
  - c. Clubs
  - d. Study halls reading clinics
  - e. Special activities for boys that need special attention
  - f. Work with children when they get into trouble at school
  - g. Counseling
- 2. To work with families:
  - a. Have parents or family night when we counsel with parent and child
  - b. Have a positive parent evening of fun and counseling in a group form

Bethlehem Center is a community center which tries to be alert to the needs of the community - children and adults. We work with the families' special problems. Our objectives can be stated as a desire to be a force for positive change in the lives of those we serve.

# Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. After school care
- 2. Clubs all ages which meet four (4) days a week
- 3. Study hall four (4) days a week
- 4. Reading clinics two (2) nights a week
- 5. Gameroom one (1) day a week
- 6. Home visits any time
- 7. Teen-times two (2) nights a week
- 8. Basketball teams five (5) teams during the season
- 9. Day camp six (6) weeks in the summer
- 10. Trips part of club activities
- 11. Boxing year round
- 12. Scounting program (boys) year round
- 13. Woodwork as a part of club activities
- 14. Counseling year round, on call

#### BETHLEHEM CENTER

#### Children To Whom Services Are Offered

- 1. Children within our service area (mainly Southside children)
- 2. Under our school grant we serve nine (9) schools where the children come from:
  - a. Dalton Village
  - b. Keyway
  - c. Clanton Park
  - d. Nation Ford

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Juvenile Court
- 2. Mecklenburg County Department of Social Services
- 3. School workers (social workers, counselors)
- 4. Parents

#### Primary Agencies To Which Your Agency Refers Children

- 1. The Street Academy
- 2. Mecklenburg County Mental Health Center
- 3. Mecklenburg County Department of Social Services Child Welfare Division

- 1. We are open to all
- 2. We will follow up on a referral
- 3. A child can come in on his own
- 4. Participation is voluntary

BIG BROTHERS ASSOCIATION OF CHARLOTTE, INC.

Suite 488 One Charlottetown Center Charlotte, NC 28213 Telephone: 377-3963

Director: George B. Michie, Jr. Office Hours: 9 - 5

### Primary Agency Objectives

- 1. To provide adequate male companionship to fatherless boys.
  - a. Work with youngsters, primarily between the ages of 7 and 16, who have been referred by their mothers. other female guardians, school counselors, psychologists, psychiatrists, Youth Services Bureau, Mental Health Center, Juvenile Court Counselors.
  - b. Provide short term counseling and casework services to referrals and their families, and intensive long term friendship relationships to referrals.
- 2. As a preventive agency, to deliver one man to one boy services which will serve as a positive influence and a deterrent to involvement with the Juvenile Justice System.
  - a. To inform and educate the community on the value of juvenile preventive programs through the use of nonthreatening volunteers.
  - b. To initiate, within the next six months, a Big Sisters Program that will serve girls in a comparable fashion.

#### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age.

- 1. Referrals from single parent homes will receive one or more of the following services:
  - a. Intensive casework and counseling services to diagnose the child's needs for our services and to evaluate whether our agency can effectively render such services.
  - b. Fatherless boys accepted for the program are placed on an active waiting list for eventual assignment to a volunteer Big Brother when the following criteria have been met:
    - 1) Compatibility of interests
    - 2) Geographical proximity
    - 3) Socio-economic factors
    - 4) Race consideration
    - 5) Religious preferences
  - c. When a Big Brother-Little Brother Assignment is made the man and the boy arrange for meetings on a weekly

basis to engage in activities of mutual interest to them. A long term commitment, of at least one (1) year, is expected from the Big Brother. The weekly activities are vitally important to the progress of the man-boy relationship. They are, however, just a means to an end. The objective we seek is the establishment of a firm bond of friendship between the two, so that the boy's self-confidence and selfesteem can be enhanced.

- d. Professional counselors maintain periodic follow-up services to mothers and Big Brothers on a regular
- e. Group social activities are provided for Big Brothers and Little Brothers on a limited basis. The thrust of the program is on the one-to-one relationship and nothing is done to jeopardize that.
- f. Group counseling and social sessions are provided to mothers through the Mother's Auxiliary.

## Children To Whom Services Are Offered

Any boy between 7 and 16 who comes from a single parent home without a father is potentially eligible for the services provided by Big Brothers. Because Big Brothers are laymen, youngsters cannot be accommodated who are handicapped in the following ways:

- 1. Severe emotional disturbances
- 2. Severe physical handicaps
- 3. Severe mental handicaps
- 4. Repeated juvenile offenders

Referral Sources (specify all agencies or persons who refer children to your agency.)

- 1. School counselors
- 2. Juvenile Court Counselors
- 3. Mecklenburg Youth Services Bureau
- 4. Mecklenburg County Mental Health Center
- 5. Parents
- 6. Parents of Current Clients
- 7. Police
- 8. Social Workers

# Primary Agencies To Which Your Agency Refers Children

- 1. Family and Children's Services
- 2. Mecklenburg County Mental Health Center
- 3. The Street Academy

BIG BROTHERS ASSOCIATION OF CHARLOTTE, INC.

# How Can Children Gain Access To Services Offered By Your Agency

- 1. No fee is required
- 2. Participation is voluntary
- 3. Mother or female guardian is required to call an Intake Counselor

CATHOLIC SOCIAL SERVICES OF THE DIOCESE OF CHARLOTTE, N.C.

1524 East Morehead Street

Director: Rev. Thomas P. Clements

P. O. Box 4523

Office Hours: 9 - 5

Charlotte, NC 28204 Telephone: 377-6871

#### Primary Agency Objectives

1. To preserve and promote healthy family life within a Christian framework.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Counseling and casework services in the family home or at the child's residence.
- 2. Provide a counseling and placement program for unwed
- 3. Provide foster care service for children and unwed mothers.

#### Children To Whom Services Are Offered

1. Any girl or child needing counseling, placement or other assistance in the Diocese of Charlotte. This covers the western half of the state.

#### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Pastors of churches
- 2. Physicians
- 3. Parents
- 4. Self-referrals

#### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Department of Social Services Child Welfare Division
- 2. Mecklenburg County Mental Health Center
- 3. Juvenile Court

CATHOLIC SOCIAL SERVICES OF THE DIOCESE OF CHARLOTTE, N.C.

# How Can Children Gain Access To Services Offered By Your Agency

- J. Make application either in person or by phone (377-6871).
- 2. Intake procedure will determine if care can be given.

#### CENTRAL PIEDMONT COMMUNITY COLLEGE

P. O. Box 4009 Charlotte, NC 28204 Telephone: 373-6698

Director: E. H. Stanback Office Hours: 8 - 5

#### Primary Agency Objectives

1. The High School Completion Program of Central Piedmont Community College has as its primary objective helping students sixteen (16) to eighteen (18) years of age, who are officially released from the roles of the Charlotte-Mecklenburg Schools, complete their high school education.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. To provide an opportunity for students sixteen (16) through eighteen (18) years of age, who have an official release from the Charlotte-Mecklenburg School System, to complete their high school education.

#### Children To Whom Services Are Offered

1. Any student sixteen (16) through eighteen (18) years of age who has an official release from the Charlotte-Mecklenburg School System may gain access to our services.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Mecklenburg County Department of Social Services
- 2. Manpower Agencies (CETA, etc.)

#### Primary Agencies To Which Your Agency Refers Children

Not applicable

#### How Can Children Gain Access To Services Offered By Your Agency

1. The principal of the school which the student last attended submits to the authorized representative a formal request for release from the Charlotte-Mecklenburg School System.

# CENTRAL PIEDMONT COMMUNITY COLLEGE

The authorized representative in turn sends a letter of release to the student who submits it to the Adult Education officials at Central Piedmont Community College.

#### CHARLOTTE DAY NURSERY

1401 North Allen Street Charlotte, NC 28205 Telephone: 376-5021

Director: Mrs. Sadie C. Grigg Office Hours: 7:30 - 5:30

#### Primary Agency Objectives

Charlotte Day Nursery's objectives are to give day nursery care to children between the ages of two and six; to provide a service which will help the parent(s) retain and carry out full parental rights and responsibilities; and to supplement for children the care and guidance of their parents for certain hours of the day.

# Specific Services Offered To Children (6) Through Seventeen (17) Years of Age

- 1. Help the child meet and solve problems and provide the child an opportunity to express personal ideas and feelings.
- 2. Give the child an opportunity to develop happy relationships with other children and adults.
- 3. Provide the child a wide selection of materials to work with, and a variety of activities and experience.
- 4. Encourage the practice of good table manners, and provide bathroom training in order to teach the child to help himself.

#### Children To Whom Services Are Offered

Our services are available to any family which needs day care:

- 1. Families in which the mother augments the family income, or where the mother is the sole supporter of the family.
- 2. When it is advisable for the child to be out of the home for certain hours of the day due to illness in the home, or where the day care environment would nurture a child's excitement about learning.
- 3. When group activities may be of value in treatment of behavior problems.
- 4. When housing is inadequate and playmates are lacking.
- 5. When a father is maintaining the family group.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. Mecklenburg County Department of Social Services

### CHARLOTTE DAY NURSERY

2. Family and Children's Services

3. Mecklenburg County Health Department (Well Child Clinics)

# Primary Agencies To Which Your Agency Refers Children

1. Mecklenburg County Center for Human Development

2. Charlotte Speech and Hearing Center

3. Mecklenburg County Mental Health Center

# How Can Children Gain Access To Services Offered By Your Agency

An appointment may be made with the Nursery Director where application for admission may be submitted. It is desirable for the Director to talk with both parents, if both are in the home. A time must be set for the child to visit the pursery and necessary medical forms must be completed. Proper immunization according to the age of the child must be secured.

#### CHARLOTTE DRUG EDUCATION CENTER

1416 East Morekead Street Charlotte, NC 28204 Telephone: 374-3211

Director: Jonnie McLeod, M.D. Office Hours: 9 - 5 Mon. - Fri.

#### Primary Agency Objectives

1. To reduce (via school, family and community programs) the "high-risk" states which have been found to be highly correlated to drug abuse. These states include: poor parent-child relationships; lack of attachment to school; poor self-image; rebellion and boredom.

> a. School - by teaching classes in which students learn more about themselves and develop skills in better communication and problem-solving; by teaching workshops to teachers in drug education, human relations and Teachers Effectiveness Training to improve attachment to school.

b. Family - by offering parents various types of meetings and courses to improve parent-child relationships.

c. Community - by offering short-term counseling and referral services to adults and students who are experiencing difficulty in their lives.

2. To offer the community books, films, filmstrips about drug abuse and related issues; to provide a Speakers Bureau for groups wishing to learn more about drug abuse and the highrisk states correlated to it.

#### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Elementary, junior high and high school students in selected schools can sign up for a semester-long credit course entitled "Ombudsman". The course is divided into three sections:
  - a. Personal exploration of eneself, values, decisionmaking and goal setting
  - b. The Group a study of communication and group process
  - c. "Reaching Out" a process by which the students become meaningfully involved with a group of younger students through tutoring, counseling, etc.
- 2. Counseling is offered to students (and parents) in schools, or those who call and request it.
- 3. A rap group called "How to Raise Your Parents" is held weekly for youths whose parents are attending a DEC Parents' Group. The group offers youths a chance to acquire communication skills for working constructively on their relationships with their parents.

- 4. Piedmont Courts: A DEC staff member works half-time in an office in Piedmont Courts to provide a range of services to the youth and adults of the area. Specific services include counseling and tutoring.
- 5. For parents the following services are available:
  - a. Family Ombudsman Group a self-help group based on the skills used in the Ombudsman classes. Held Monday evenings from 7:30 to 9:30 pm. (No charge)
  - b. Parent Effectiveness Training and Positive Parenting courses are taught by DEC staff members and other registered trainers. These courses are open to all parents residing in Mecklenburg County and are scheduled throughout the year. (Fee charged)
- 6. Special workshops can be planned for any group of 15 or more parents, and can be held at the DEC or an alternate location.

#### Children To Whom Services Are Offered

1. Children reached by the programs at the DEC include all students in the Ombudsman program, the students affected by the "reaching-out" portion of the Ombudsman classes, members of the rap groups, and students being counseled. A substantial proportion of youths living in the Piedmont Courts Housing Project are served by that program. In addition, a large number of students in the Charlotte-Mecklenburg schools become involved in our program through the many public speaking assignments that are carried out by the DEC staff and Junior League volunteers.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Charlotte-Mecklenburg School System
- 2. Juvenile Courts
- 3. Plysicians and Clergymen
- 4. Open House, Inc.

#### Primary Agencies to Which Your Agency Refers Children

- 1. Mecklenburg County Mental Health Center
- 2. Family and Children's Services
- 3. Open House, Inc.

### CHARLOTTE DRUG EDUCATION CENTER

- 1. No fee is charged for youth activities
- 2. Participation is voluntary
- 3. Court referral
- 4. We can be reached through contact at the schools, by telephone (376-5551) or by a simple walk-in.

#### CHARLOTTE-MECKLENBURG SCHOOLS - EVENING OPTIONAL SCHOOLS

Olympic High School

Contact Person: Olympic High

Sandy Porter Road

School Principal

Rt. 2, Box 1148E-1

Office Hours: 1 - 8:30 pm

Charlotte, NC 28210 Telephone: 588-0254

Information: 332-5114

Contact Person: Garinger High

School Principal

1100 Eastway Drive Charlotte, NC 28205

Garinger High School

Office Hours: 1 - 8:30 pm

Telephone: 537-8261 Information: 332-5114

#### Primary Agency Objectives

- 1. To provide a high school program for those students who are sixteen (16) eighteen (18) years old who would like to earn credits toward graduation from senior high school.
- 2. To provide a ninth (9th) grade completion program for students who have not completed such. Classes will be available in several strategically located junior high schools throughout the system.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. To provide students academic and vocational courses, as well as continuous counseling services.
- 2. To provide students an opportunity to remain on the rolls of their respective junior or senior high schools, as well as the roll of the Evening Optional School, and not be considered as drop-outs.

#### Children To Whom Services Are Offered

1. Students sixteen (16) - eighteen (18) years old.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. Guidance counselors, teachers and principals of junior and senior high schools in Charlotte and Mecklenburg County.

#### EVENING OPTIONAL SCHOOLS

- 2. Parents
- 3. Students on a walk-in basis.

### Primary Agencies To Which Your Agency Refers Children

1. Not applicable.

### How Can Children Gain Access To Services Offered By Your Agency

1. By contacting a guidance counselor or principal in the designated junior or senior high school attendance area.

# CHARLOTTE-MECKLENBURG SCHOOLS IN-SCHOOL WORK EXPERIENCE PROGRAM

P. O. Box 149

Director: Welcome T. Moten

Charlotte, NC 28230 Telephone: 372-8620 Office Hours: 8 - 5

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### Primary Agency Objectives

The primary purpose of this program is to provide useful experiences for young men and women ages 14 through 24 which will enable them to continue or to resume their education through fall and summer employment and to receive job training which will prepare them for increased opportunities. In addition to the remuneration and work experiences, the program is designed to contribute to the development of the youth through opportunities to improve the self-image and to develop desirable work habits such as thoroughness, dependability, punctuality, independence, self-reliance and honesty. The provision of income for youth from low income families will reduce factors which (a) exclude them from full participation in school activities, (b) prevent wise decision making concerning vocations and future educational endeavors, and (c) contribute to school drop-outs. The program is seen as a component of an educational improvement to the school system to meet the challenging educational needs of youth, students and drop-outs alike. Top priority will be given to economically disadvantaged youths in that age group.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

#### Suggested working categories:

Teacher Aides
 Library Aides

Child Care Aides
 Beautification Aides

3. Library Aides
5. Custodial Aides

6. Clerical Aides

7. Recreation Aides9. Warehouse Aides

8. General Aides
10. Vocational Aides

### Children To Whom Services Are Offered

High school youth within the age range of 14 through 24 years, male and female, who need financial assistance and who can profit from the proposed work training experience, may become enrollees in this program.

#### IN-SCHOOL WORK EXPERIENCE PROGRAM

To be eligible, enrollees will be in need of (a) financial assistance in order to continue or to resume their educational program and (b) job experiences responsibility and dignity associated with work which will prepare them for increased employability. Top priority will be given to youth who need both to the greatest extent. Top enrollees will be referred to the Manpower (CETA) Program to continue their education on a college level.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Juvenile Court
- 2. School personnel
- 3. Manpower
- 4. Police
- 5. Youth Serving Agency Personnel
- 6. Social workers
- 7. Children on a walk-in basis

#### Primary Agencies To Which Your Agency Refers Children

1. Manpower (CETA)

- 1. No fee is required
- 2. Participation is voluntary
- 3. School personnel may refer students
- 4. Call the In-School Work Experience Program (372-8620)

#### CHARLOTTE-MECKLENBURG SCHOOLS MYERS STREET TRAINABLE MENTALLY RETARDED CENTER

300 South Independence Boulevard Director: Gerald D. Harvey

Charlotte, NC 28202

Office Hours: 8 - 4

Telephone: 377-1246

#### Primary Agency Objectives

1. To serve the trainable mentally retarded children of the Charlotte-Mecklenburg School System between the ages of six (6) and twenty-one (21), trainable meaning an I.Q. tested at 50 and below. .

#### Specific Services Offered To Children Six (6) Through Seventeen Years of Age

- 1. The program at Myers Street provides educational and vocational experiences for each student that will enable each to become a productive member of society. An emphasis is placed on academics where feasible, with prevocational and vocational training stressed for on the job training and job placement.
- 2. Speech, physical, occupational and music therapy, and home economics are all integral parts of the curriculum.

#### Children To Whom Services Are Offered

1. When a child's I.Q. is tested at 50 or below he is classified as Trainable Mentally Retarded, and is eligible for the program at Myers Street Center.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. All Charlotte-Mecklenburg Schools
- 2. Mecklenburg County Center for Human Development
- 3. Western Carolina Center, Morganton, North Carolina
- 4. Mecklenburg County Department of Social Services

#### Primary Agencies To Which Your Agency Refers Children

1. Occasionally, Myers Street Center will refer students to the Center for Human Development.

2. There are cases also when a student is tested while attending Myers Street and found to function at a normal or near normal intelligence and, therefore, is referred to a regular public school.

# How Can Children Gain Access To Services Offered By Your Agency

1. To obtain information concerning specific enrollment procedures, referral agencies should contact Gerald Harvey,

the administrator, or Richard Blackmon, Counselor, (377-1246). 2. In order for a child to become eligible to attend Myers Street Center, he must first have been tested by a psychologist upon the recommendation of the child's parents. If the tests made show an I.Q. of 50 or below, the child is referred to Myers



#### CHARLOTTE-MECKLENBURG SCHOOLS PUPIL SUPPORT DEPARTMENT

Euclid Learning Development Center

1501 Euclid Avenue Charlotte, NC 28203 Director: Mary G. Bobis Office Hours: 8 - 5

Telephone: 375-2546

Graham Learning Development Center

1400 North Graham Street Charlotte, NC 28206

Director: Ron Walls Office Hours: 8 - 5 Telephone: 333-0733

#### Primary Agency Objectives

The Learning Development Centers of the Charlotte-Mecklenburg Schools house District Service Units serving the ten high school Feeder Districts. Euclid serves the Harding, Myers Park, Olympic, South Mecklenburg and West Mecklenburg feeder areas and is head-quarters for the Visually Impaired, Hospital and Homebound teaching staff. Graham serves the North Mecklenburg, East Mecklenburg, Independence, West Charlotte, and Garinger feeder areas.

The District Service Unit (DSU) exists to provide the professional services of social work, psychology, talent development, speech therapy, learning disabilities, educable mentally retarded, trainable mentally retarded consultants, reading, and remediation in the area of emotionally disturbed. These services are provided to pupils, parents, teachers, and principals. The various personal and professional skills of DSU members complement and supplement each other in offering help to those children with special educational needs, whether they be social, emotional, physical, specially talented and gifted, or educationally handicapped through learning disabilities or deficiencies, to have and make the best possible use of their learning experience.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. Social Work

(Under the professional direction of Bobbie Toatley, School Social Work Director)

- a. Casework and group work both preventive and crisis oriented in helping children get to school, adjust to school, become motivated to learn in school and to participate in appropriate school activities.
- b. Help to teachers and parents for the ultimate purpose of helping the child make the best possible use of learning experiences.
- 2. Psychology

(Under the professional direction of Dr. Gordon Rettke, Director of School Psychology)

a. Provides psychological education in the schools,

#### CHARLOTTE-MECKLENBURG SCHOOLS PUPIL SUPPORT DEPARTMENT

- helps schools improve educational programs, and serves as a resource for staff, parent and student development activities.
- b. Works with others concerning strategies for dealing with the problems of individual students and works directly with students in consultation with their teachers and parents.
- c. Diagnoses school-learning difficulties and helps those providing educational treatment.

3. Talent Development

(Under the professional direction of Ms. Betty Stovall, Director of Talent Development)

- a. Demonstration and follow-through help to regular classroom teachers in how to use different methods of learning in classroom.
- b. Work with gifted children individually or in groups to offer an enriched learning experience.
- c. Offering to help those who, although not overall gifted, have a specific talent to be cultivated.

4. Speech Therapy

(Under the professional direction of Jerald Moore, Director of Educational Disabilities and Elain Barbour, Consultant in Speech for Euclid and Graham)

- a. Speech therapists work with small groups of children with speech problems in an effort to remediate their speech difficulties.
- 5. Educational Disabilities Helping Teachers

(Under the prefessional direction of Jerald Moore, Director of Educational Disabilities)

- a. Offer help to Learning Disabilities (LD), Educable Mentally Retarded (EMR), and Trainable Mentally Retarded (TMR) teachers for the purpose of providing the best possible learning experiences in their classes.
- b. The helping teachers facilitate placement of children certified LD, EMR, or TMR in special classes in the schools.
- Reading

(Under the professional direction of Calvin Davis, Administrative Assistant for Pupil Rights and Responsibilities)

- a. One Reading Clinician is assigned to each LDC and they mainly provide help to classroom teachers in diagnosing and treating reading needs.
- 7. Emotionally Disturbed

(Under the professional direction of Jerald Moore, Director of Educational Disabilities)

- a. One consultant assigned to Euclid. He offers psychoeducational therapy to individual students on the secondary level with evidence of emotional disturbance.
- 8. <u>Homebound, Hospital, Visually Impaired, Hearing Impaired</u>
  <u>And Orthopedic</u>

(Under the prefessional direction of Jerald Moore, Director of Educational Disabilities and Florence Moody, Consultant)

a. Offers educational tutoring to students falling in above categories.

#### Children To Whom Services Are Offered

1. All children in the Charlotte-Mecklenburg Schools whose special educational needs exceed the time and capacity of the regular classroom teachers; e.g., truants, underachievers, disruptors, talented or gifted in one or more areas, speech problems, emotionally disturbed, withdrawn, etc.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. School principals, assistant principals, school counselors and teachers.

#### Primary Agencies To Which Your Agency Refers Children

- 1. The Street Academy
- 2. Mecklenburg Youth Services Bureau
- 3. Mecklenburg County Mental Health Center
- 4. Family and Children's Services
- 5. Juvenile Court
- 6. Mecklenburg County Department of Social Services

#### How Can Children Gain Access To Services Offered By Your Agency

Parents, youth serving agency personnel, etc., should request a child's school principal, assistant principal, counselor, or teacher to request service from a Learning Development Center in a child's high school feeder area.

#### Euclid LDC (375-2546)

Acting Administrator: Mary G. Bobis
Social Work Supervisor: Bernice Rorie
Chief Psychologist: Dr. Carol McSpadden
Helping Teacher in Learning Disabilities: Carolyn Bender
Helping Teacher in EMR and TMR
Secondary Level: Marie Hennigan
Elementary Level: Jean Fuller

Helping Teacher in Speech: Elaine Barbour Helping Teacher in Hospital, Homebound, and Visually

Impaired: Florence Moody

### CHARLOTTE-MECKLENBURG SCHOOLS PUPIL SUPPORT DEPARTMENT

#### Graham LDC (333-0733)

Acting Administrator: Ron Walls
Social Work Supervisor: Dot Wilson
Chief Psychologist: Dr. Ed Browning
Helping Teacher in Learning Disabilities: Carolyn Bender
Helping Teacher in EMR and TMR
Secondary Level: Marie Hennigan
Elementary Level: Charlotte Ohsowski
Helping Teacher in Speech: Elaine Barbour

District Service Unit Chairmen:

Ask for by name of high school Feeder Area as the position rotates.

### CHARLOTTE-MECKLENBURG SCHOOLS - SCHOOL VOLUNTEER PROGRAM

Education Center P. O. Box 149

Director: Madeline McElveen Office Hours: 8 - 5

Charlotte, NC 28230 Telephone: 372-8620

#### Primary Agency Objectives

- 1. To meet the individual needs of all children by providing individualized instruction through the use of volunteers.
- 2. To provide pre-school training for children at an early age to prevent failure by enriching experiences.
- 3. To make parents aware of the many things which they can do at home to build a stronger foundation socially, emotionally, spiritually, and mentally.
- 4. To perform continuous recruitment, training, evaluation, and recognition of volunteers.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Tutoring for the underachievers on a one-to-one basis, in small groups, and in the classroom during school hours.
- 2. Enrichment for students through the Great Books Program and resource people.
- 3. Readiness for Life: Preschool training for children of volunteers helping in the schools. This is a combined effort of local churches and the Charlotte-Mecklenburg School System.
- 4. Training for volunteers in the following areas:
  - a. Early childhood
  - b. Special education
  - c. Talent development
  - d. First aid
  - e. Reading:
    - (1) Tutorial kits
    - (2) Developmental reading (individualized approach)
- 5. Workshops for parents of pre-school children upon request.

### Children To Whom Services Are Offered

1. All children in the Charlotte-Mecklenburg School System who could profit through participation in the program.

#### CHARLOTTE-MECKLENBURG SCHOOLS SCHOOL VOLUNTEER PROGRAM

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Principals
- 2. Teachers
- 3. Parents

#### Primary Agencies To Which Your Agency Refers Children

1. Charlotte-Mecklenburg School System

#### How Can Children Gain Access To Services Offered By Your Agency

1. Through the recommendation of principals, teachers, parents, and the Coordinator of Volunteers.

### CHARLOTTE-MECKLENBURG SCHOOLS - THE STREET ACADEMY

806 South Poplar Street

Director: O. W. Bidgood Office Hours: 8 - 4

Charlotte, NC 28202 Telephone: 333-2102

#### Primary Agency Objectives

- 1. To provide an alternative program for students who have been unsuccessful for various reasons in the traditional public school setting.
- 2. To provide a sound academic program at each student's performance level.
- 3. To provide vocational and educational guidance.
- 4. To aid the student in developing a more positive selfimage.
- 5. To provide a non-threatening environment where students can be comfortable enough with their own needs, interests, and abilities to risk setting and pursuing goals.
- 6. To help students become responsible for their actions.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Opportunity to improve basic academic skills
- 2. A "second chance" situation on an entirely different campus.
- 3. Support and encouragement for successes.
- 4. Individualized in truction.
- 5. Exploration of vocational opportunities.
- 6. Aid in finding part-time employment.
- 7. Counseling services, both individual and group.
- 8. Opportunity to establish relationships with "caring" successful adults.
- 9. Aid in development of personal and social skills.

### Children To Whom Services Are Offered

1. Any child currently enrolled in the Charlotte-Mecklenburg School System from grades 6 - 12.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. Initial contact can come from any interested party; however, all referrals are made through the principal at the home school.

#### THE STREET ACADEMY

#### Primary Agencies To Which Your Agency Refers Children

- 1. Charlotte Drug Education Center
- 2. Open House, Inc.
- 3. TAPS
- 4. Mecklenburg County Mental Health Center
- 5. Division of Vocational Rehabilitation
- 6. School social workers
- 7. Central Piedmont Community College

#### How Can Children Gain Access To Services Offered By Your Agency

1. Referral from their school principal.

CHARLOTTE-MECKLENBURG YOUTH COUNCIL, INC.

916 East Morehead Street Charlotte, NC 28204

Director: Ms. Jeanette Chambers, Pres. Office Hours: 8:30 - 7:00

Telephone: 334-3035

334-3036

#### Primary Agency Objectives

1. To develop new and utilize existing social, economic and academic resources for the youth in the Charlotte-Mecklenburg Community.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Referrals to this agency will be offered an opportunity for developing academic skills and vocational skills through the use of photographic equipment, t.v. videotape equipment, and various types of office and business machinery.
- 2. Individual and family counseling services are also provided, along with other agency referrals of clients in need of counseling services.
- 3. Job placement and orientation services are also provided for both the potential youthful employee and the employeer.
- 4. Various types of inter-racial educational, social and recreational activities are provided to foster a better understanding between the races of each other and their differences.

#### Children To Whom Services Are Offered

1. Persons who receive services from this agency must be identified as a student or youth from the Charlotte-Mecklenburg community, or a referral from an agency or community within the immediate proximity of the Charlotte-Mecklenburg Area.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Charlotte-Mecklenburg School System
- 2. Mecklenburg County Department of Social Services
- 3. North Carolina Judicial Courts

### CHARLOTTE-MECKLENBURG YOUTH COUNCIL, INC.

### Primary Agencies To Which Your Agency Refers Children

- 1. American Red Cross
- 2. Bethlehem Center
- 3. Better Business Bureau
- 4. Big Brothers Association of Charlotte
- 5. Central Piedmont Community College
- 6. Charlotte Area Fund, Inc.
- 7. Charlotte Drug Education Center
- 8. Charlotte Speech and Hearing Center
- 9. Employment Security Commission
- 10. Charlotte-Mecklenburg Schools Pupil Support Department
- 11. Florence Crittenton Services
- 12. Open House, Inc.
- 13. Legal Aid Society
- 14. Self-Improvement Center
- 15. Alateen Programs
- 16. Mecklenburg County Health Department and related services

- 1. Through school counselors in the Charlotte-Mecklenburg School System.
- 2. Through direct contact at the agency.

# CHARLOTTE MEMORIAL HOSPITAL AND MEDICAL CENTER OUTPATIENT CLINIC

1000 Blythe Boulevard Charlotte, NC 28203 Telephone: 373-2192 Manager: Dave Wright
Office Hours: 8:30 - 4:30

#### Primary Agency Objectives

 To provide comprehensive medical care for the medically indigent child in Charlotte and Mecklenburg County, with referral to specialty clinics as needed

# Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Pediatrics to age sixteen (16)
- 2. Referral to specialty clinics as needed:
  - a. Dental
  - b. Surgical
  - c. Orthopedic
  - d. Tumor
  - e. Maternity
  - f. Problem OB
  - g. Gynecology
  - h. Gyn-Tumor & PP Gyn
  - i. Urology
  - i. Thoracic
  - k. E.N.T.
  - 1. Hematology
  - m. Screening
  - n. Medical
  - o. Diabetic
  - p. Cardiology
  - q. Pulmonary
  - r. Renal Hypertension
  - s. Gyn-Endocrinology
  - t. Proctology
  - u. Gastroentology
  - v. Pediatric Allergy
  - w. Pediatric Neurology
  - x. Post Partum
  - y. Neurology (Adult)
  - z. Inhalation Therapy Others

CHARLOTTE MEMORIAL HOSPITAL AND MEDICAL CENTER OUTPATIENT CLINIC

#### Children to Whom Services Are Offered

1. Any child requiring medical services in Charlotte and Mecklenburg County who meets the indigency criteria of the Clinic may gain access to services offered by the Clinic. To determine if a particular child meets the indigency criteria, one may simply call the Clinic for information. (373-2192)

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Any agency, public or private, or individual, professional or lay, to include but not limited to:
  - a. Parents
  - b. Private physicians
  - c. Social Services Personnel
  - d. School Personnel
  - e. Etc.

#### Primary Agencies to Which Your Agency Refers Children

- 1. Charlotte Memorial Hospital Medical Social Service Department
- 2. Intra-Hospital referral to specialty clinics
- 3. Mecklenburg County Mental Health Center
- 4. Mecklenburg County Center for Human Development
- 5. Mecklenburg County Department of Social Services
- 6. Family and Children's Services

#### How Can Children Gain Access to Services Offered by Your Agency

1. By calling the Clinic for an appointment. (373-2192)

#### CHARLOTTE MEMORIAL HOSPITAL MEDICAL SOCIAL SERVICE DEPARTMENT

1000 Blythe Boulevard Charlotte, NC 28203 Telephone: 373-2107

Director: Jane T. Wolfe

Office Hour: 8:00 - 4:30 Mon. - Fri.

#### Primary Agency Objectives

1. Charlotte Memorial Hospital is an 890 bed general hospital offering complete medical facilities for acute medical care. Medical Social Service is a department within the hospital offering casework to the patients.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. Casework services and referrals to community resources that would result in the patient obtaining maximum hospital benefits.

#### Children To Whom Services Are Offered

1. Patients within the Charlotte Memorial Hospital complex (i.e. inpatients, out-patients in the clinics).

Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. Medical Social Service accepts referrals from any agency for patients within this hospital.

#### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Department of Social Services
- 2. Family and Children's Services
- 3. Travelers Aid Society
- 4. Mecklenburg County Mental Health Center
- 5. Mecklenburg County Center for Human Development
- 6. Mecklenburg County Health Department
- 7. The Children's Home Society of North Carolina, Inc.
- 8. Catholic Social Services of the Diocese of Charlotte, N.C., Inc.

# CHARLOTTE MEMORIAL HOSPITAL MEDICAL SOCIAL SERVICE DEPARTMENT

# How Can Children Gain Access To Services Offered By Your Agency

1. Any child who is a patient at Charlotte Memorial Hospital can obtain services from this agency by calling 373-2107.

#### CHARLOTTE NATURE MUSEUM

1658 Sterling Road Charlotte, NC 28209 Telephone: 333-0506

Director: Russell I. Piethman Office Hours: 9 - 5 Mon. - Sat.

2 - 5 Sun.

#### Primary Agency Objectives

1. To develop an appreciation and understanding of nature and the world around us by serving as a supplement to classroom work in local schools through curriculum-oriented programs for public and private schools.

Programs conducted by this agency both at the Museum and at schools throughout Charlotte and Mecklenburg County include:

- a. Planetarium programs
- b. Natural History programs (lecture-demonstrations)
- c. Environmental Education programs
- d. Health Education programs
- 2. To provide after-school workshops and field trips for children and adults in the natural, physical, and health sciences.
- 3. To provide programs in nature education-recreation during summer months at various youth recreation centers throughout Mecklenburg County.
- 4. To promote community responsibility in conservation, an understanding of the inter-relationships between man and nature, and care of our environment through exhibits, films and specialized programs.
- 5. To develop and preserve collections relating to man and natural history to be used for scientific research and as program material (visual teaching aids) for the above mentioned activities.

#### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Curriculum oriented lecture-demonstrations, field trips, and in-depth science programs for youth as part of a school class. (School visits free to Mecklenburg County Classes)
- 2. After-school-nature-science workshops and field trips (Saturdays and Summers, too) for youth (fee required, some scholarships
- 3. Individual counseling in nature and science oriented careers.
- 4. Custom-made experience-oriented lecture/demonstrations for small youth groups on subjects of nature and science.

#### CHARLOTTE NATURE MUSEUM

5. An exhibition program, film program, and astronomy program on a continuing basis for leisure-time education-recreation activities seven days a week for the individual child or

### Children To Whom Services Are Offered

1. All children who are enrolled in public or private schools in Mecklenburg County, plus any other children who wish to participate as visitors, workshop or field trip participants or as neighborhood youth corps museum interns.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Charlotte-Mecklenburg Schools
- 2. Private Schools
- 3. Parents
- 4. Charlotte Neighborhood Centers Department
- 5. Children on a walk-in basis

### Primary Agencies To Which Your Agency Refers Children

Not applicable

- 1. Through schools (See school counselor)
- 2. Through visiting the Museum as a leisure-time activity or by signing up for classes in summer and after-school hours.\*
- 3. Neighborhood Youth Corps
- 4. By calling the Museum at 333-0506 and asking for the Education Department.
- \* Program Bulletins are available at branch libraries or can be mailed. Telephone the Registrar or Curator of Education (333-0506).

### CHARLOTTE NEIGHBORHOOD CENTERS DEPARTMENT

Belmont Regional Center 700 Parkwood Avenue Charlotte, NC 28205 Director: Charles B. Cross Office Hours: 8 - 5
Telephone: 374-2635

Alexander Street Center 910 North Alexander Street Charlotte, NC 28206 Office Hours: 8 - 5 Telephone: 374-2635

Greenville Center 1330 Spring Street Charlotte, NC 28206 Office Hours 7:30 am - 11:00 pm Telephone: 374-2877

### Primary Agency Objectives

1. To provide human service agencies with facilities, at the neighborhood level, which they might utilize to deliver social, health, recreation, and manpower services to residents of communities served by a Neighborhood Center.

2. To coordinate the efforts of human services agencies utilizing Neighborhood Centers Department facilities.

lizing Neighborhood Centers Department lactifies.

3. To refer persons to services offered at Neighborhood Centers and further to assist referrals to utilize all available services within Charlotte and Mecklenburg County to the

fullest extent possible.

### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Day care services through the Day Care Division of Mecklenburg County Department of Social Services and the Y.W.C.A.
- 2. Well Child Clinic through the Mecklenburg County Health
- 3. Women and Infant Care (WIC) registration (free food program) for pregnant girls through the Nutrition Division of the Mecklenburg County Heal : Department.
- 4. Brownies, Junior and Cadette Troops through the Hornet Nest Girls Scouts.
- 5. ORFF (music and drama instruction) classes through the Community School of the Arts.
- 6. Swimming Instructions June through August. Group swimming through special requests.
- 7. High School Completion Classes and Adult Basic Education Classes sponsored by Central Piedmont Community College.
- 8. Library Services through the Mecklenburg County Public Library.

- 9. Transportation for organized non-profit groups through Neighborhood Centers Department.
- 10. Counselling and rehabilitation services for handicapped youth through the North Carolina Division of Vocational Rehabilitation.
- 11. Financial counselling and income tax service through the Accounting Aid Society, Inc.
- 12. Use of Multi-Purpose Rooms by groups for drama, music, basketball, volleyball, dance, talent shows, fashion shows, rap sessions, variety programs and public meetings.

#### Children To Whom Services Are Offered

1. All programs are open to the general public; however, emphasis is placed upon involving youth living in close proximity to Neighborhood Centers as well as handicapped youth.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Neighborhood Centers Department Staff
- 2. Walk-in clients
- 3. Social-Service Agencies
- 4. Health Agencies
- 5. Educational programs
- 6. Parents
- 7. Youth

#### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Health Department
- 2. Hornet's Nest Girl Scouts
- 3. Accounting Aid Society, Inc.
- 4. Youth Employment Program
- 5. Mecklenburg County Department of Social Services

- 1. Visit Centers of call (374-2635)
- 2. Referral through Neighborhood Centers Department Intake Division
- 3. Referral by another agency
- 4. Referral by an individual

# GONTINUED

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#### CHARLOTTE PARK AND RECREATION DEPARTMENT

1900 Park Drive Charlotte, NC 28204 Telephone: 374-2884 Director: Tom Moore Office Hours: 9 - 5

#### Primary Agency Objectives

1. To operate a community recreation center program and a summer park and playground program for the purpose of providing recreational activities which will be of interest to all residents of Charlotte and Mecklenburg County.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Some of the activity programs which are offered at the fourteen (14) community recreational centers operated by this agency include:
  - a. Arts and crafts
  - b. Dancing
  - c. Dramatics
  - d. Music
  - e. Reading and storytelling
  - f. Baton classes
  - g. A day camp for the mentally and physically handicapped
  - h. Swimming classes
  - i. Social activities
  - j. Pre-school program
  - k. Boys' and girls' clubs
  - 1. Teen clubs
  - m. Doll club
  - n. Drill club
  - o. Organized games
  - p. City-wide competition in athletic contests
  - q. Special events such as table tennis contests, etc.
- 2. Some of the activity programs which are offered at fifty-six (56) parks and playgrounds operated by this agency include:
  - a. Golf
  - b. Tennis lessons
  - c. Special events (such as horseshoe tournaments, etc.)
  - d. Dancing
  - e. Dramatics
  - f. Music
  - g. Baton classes
  - h. Swimming
  - i. Day care camp for mentally and physically handicapped

#### CHARLOTTE PARK AND RECREATION DEPARTMENT

- j. Teen clubs
- k. Organized games

Names of the community recreational centers operated by this agency and offering seasonal programs are:

- 1. Boulevard Homes
- 2. Cordelia
- 3. Dalton Village
- 4. Double Oaks
- 5. Earle Village
- 6. Enderly
- 7. Hawthorne
- 8. Grayson Park (Opening Jan., 1976)
- 9. Latta
- 10. Methodist Home
- 11. Oaklawn
- 12. Revolution
- 13. Third Ward
- 14. Tuckaseegee
- 15. West Charlotte

25. Huntington Farms

#### Parks and playgrounds operated by this agency:

1. Abbott 26 Independence 2. Alexander Graham 27. Lakeview 28. Latta 3. Alexander Street 4. Allen Hills 29. Methodist Home 30. Midwood 5. Burns Avenue 6. Briarwood 31. Morgan 32. North Charlotte 7. Carmel Road 33. Oakhurst 8. Clanton 34. Oaklawn Fairview 9. Collins 35. Park Road 10. Colonial 36. Piedmont Courts 11. Cordelia 37. Pinewood 12. Cotswold 38. Rance Road 13. Devonshire 14. Double Oaks 39. Sedgefield 15. Druid Hills 40. Shamrock 41. Sheffield 16. Earle Village Southside 17. Eastway 43. Spaugh 18. Enderly 19. Frazier 44. Third Ward (for 20. Freedom handicapped children) 21. Grier Heights 45. Thomasboro 46. Tyron Hills 22. Hawthorne Junior High 23. Hidden Valley 47. Veterans 24. Hoskins 48. Waddell Street

49. Westerly Hills

#### CHARLOTTE PARK AND RECREATION DEPARTMENT

50. West Charlotte

54. Dalton Village

51. J. T. Williams

55. Mason Wallace Park

52. Amay James

56. Tuckaseegee Park

53. West Boulevard Homes

#### Children To Whom Services Are Offered

1. Any child four (4) years of age and above may participate in recreational program activities offered by this agency at either the community recreational centers or the parks and playgrounds previously listed.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Children on a walk-in basis
- 2. Charlotte-Me klenburg School System
- 3. Parents
- 4. Charlotte Police Department
- 5. Mecklenburg County Department of Social Services
- 6. Charlotte Drug Education Center
- 7. Churches

#### Primary Agencies To Which Your Agency Refers Children

- 1. YMCA
- 2. YWCA
- 3. Local business establishments which provide recreational activities unavailable at this agency (i.e. bowling, ice skating, roller skating, etc.)
- 4. Charlotte Police Department
- 5. Charlotte-Mecklenburg School System
- 6. Charlotte Speech and Hearing Center
- 7. Charlotte Drug Education Center
- 8. Open House, Inc.

#### How Can Children Gain Access To Services Offered By Your Agency

- 1. Any person interested in participating in programs offered by this agency should call or visit this agency (374-2884).
- 2. In those cases where a child is participating in a state—wide activity or a special event as a representative of one of the community recreational centers or parks, transportation is provided for these children to those activities or events by this agency.

#### CHARLOTTE POLICE DEPARTMENT

825 East Fourth Street Charlotte, NC 28202

Director: J. C. Goodman, Jr. (Chief)

e, NC 28202 Office Hours: 24 hours a day

Telephone: 374-2000 374-2221

#### Primary Agency Objectives

- 1. To prevent crime
- 2. To protect life and property
- 3. To suppress criminal activities
- 4. To apprehend and prosecute persons who commit criminal acts
- 5. To preserve public peace

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Investigation of complaints involving children.
- 2. Visitations by policemen at public schools for the purpose of improving communication between youth and the police, and also to disseminate information \* lating to crime prevention.

#### Children To Whom Services Are Offered

1. To all children who are at any time physically within the territorial limits of the city of Charlotte, and who need the assistance of the Charlotte Police Department.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Victims of crimes
- 2. Schools
- Parents

#### Primary Agencies To Which Your Agency Refers Children

- 1. Juvenile Court
- 2. Mecklenburg County Department of Social Services Child Welfare Division
- 3. Mecklenburg Youth Services Bureau
- 4. Family and Children's Services
- 5. Mecklenburg County Mental Health Center
- 6. Legal Aid Society

#### CHARLOTTE POLICE DEPARTMENT

#### How Can Children Gain Access To Servic s Offered By Your Agency

- 1. Any person can request assistance from the Charlotte Police Department by calling 374-2000.
- 2. Any situation which requires immediate police service should be directed to 374-2221.

#### CHARLOTTE REHABILITATION HOSPITAL

1100 Blythe Boulevard Charlotte, NC 28203 Telephone: 333-6634

Director: J. Patrick Thompson

#### Primary Agency Objectives

1. To serve patients of all ages who have residuals of physical impairment due to illness or injury. Such disabilities as spinal cord injuries, "strokes", amputees, bone and joint problems make up the majority of diagnoses on a in-patient basis. Patients receiving treatment on an out-patient basis cover a wider range of problems, including speech and hearing disorders, urological defects, post-cardiac, etc.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

For diagnostic or evaluation purposes, there are several clinics held weekly as a service to professional and lay people of the community:

- 1. General Clinic Monday 2 p.m.
- 2. Urology Clinic Tuesday 1 p.m.
- 3. Amputee Clinic Friday 2 p.m.
- 4. Speech & Audio Designated Day and Time

Referrals to these clinics are accepted from physicians, paramedical people, and the lay public.

#### Children To Whom Services Are Offered

1. Children of all ages who have residuals of physical impairment due to illness or injury. Such disabilities as spinal cord injuries, "strokes", amputees, bone and joint problems make up the majority of diagnoses on an in-patient basis.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Physicians
- 2. Public Health Nurses
- 3. Medical Social Workers
- 4. Para-medical people
- 5. Lay public

#### Primary Agencies To Which Your Agency Refers Children

1. Referrals of children from the hospital are made to existing community agencies depending upon the problem detected during the time of treatment here. For example, there may be a need in the family situation in which the Mecklenburg County Department of Social Services, or a special educational program within the Charlotte-Mecklenburg Schools, etc., could offer meaningful assistance.

#### How Can Children Gain Access To Services Offered By Your Agency

- 1. All patients must be admitted through or by one of the attending staff physicians. Inquiries for assistance or information may be made by anyone directly to the hospital admitting office 334-6634 ext. 266 or 267.
- 2. Payment for services is usually made by the patient and/or family, insurance, or third party underwriting. The hospital does respond to Charlotte and Mecklenburg county residents by providing services even if financial support cannot be attained through sponsorship.

#### CHARLOTTE SPEECH AND HEARING CENTER

300 South Caldwell Street Charlotte, NC 28202

Director: Donald F. Bynum Office Hours: 8 - 5

Telephone: 372-7173

#### Primary Agency Objectives

- 1. To provide services which will enable all persons to communicate as effectively as their abilities allow.
- 2. To provide diagnosis, therapy, and rehabilitative services for those with speech, language and hearing handicaps.
- 3. To develop and provide "outreach" programs, taking the service to the clients whenever feasible.
- 4. To keep the professional and lay community aware of the needs of the communicatively handicapped, and of the services of the Charlotte Speech and Hearing Center to meet these needs.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Speech and Language Evaluations
- 2. Speech and Language Therapy
- 3. Hearing Evaluations
- 4. Hearing Aid Evaluations and Hearing Aid Adjustment Classes
- 5. Speechreading and Auditory Training
- 6. Social Work Counseling for clients and families
- 7. Working with and referring the client and/or his family to other appropriate agencies.

All staff are trained at the Master's Degree level and must have their national certification.

#### Children To Whom Services Are Offered

1. All children identified in our screening programs and/or those who seek our services. There are no limitations.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Physicians
- 2. Parents
- 3. Schools
- 4. Social Service Agencies
- 5. Mecklenburg County Health Department

#### CHARLOTTE SPEECH AND HEARING CENTER

- 6. Mecklenburg County Mental Health Center
- 7. Mecklenburg County Center for Human Development
- 8. Day care centers and kindergartens
- 9. Others

#### Primary Agencies To Which Your Agency Refers Children

- 1. Charlotte-Mecklenburg School System
- 2. Mecklenburg County Health Department
- 3. Mecklenburg County Mental Health Center
- 4. Mecklenburg County Center for Human Development

#### How Can Children Gain Access To Services Offered By Your Agency

- 1. By contacting the Center directly (372-7173).
- 2. Contact Ruth Smith for referral information.
- 3. All fees are on a sliding scale. We receive some support through state agencies for indigent families.

THE CHILDREN'S HOME SOCIETY OF NORTH CAROLINA, INC.

301 South Brevard Street Suite 302

Director: Miss Ruth McCracken
Office Hours: 8:30 - 5:00

Charlotte, NC 28202 Telephone: 372-7170

740 Chestnut St., P. O. Box 6587 Greensboro, NC 27405 (Adm. Office)

Telephone: (919) 274-1538

#### Primary Agency Objectives

1. The Children's Home Society of North Carolina is a privately supported, non-sectarian, voluntary agency providing all services related to adoption. The agency provides problem pregnancy counseling, other services to biological parents and their relatives, foster care, and related medical and legal services for the child taken into the agency's direct care, services to couples seeking to adopt and both postplacement and post-adoption counseling to adoptive families and adopted children. In addition to our services to children who come into our direct care, The Children's Home Society is also firmly committed to the Inter-Agency Placement Program which encourages other agencies to refer children in their care and for whom they do not have an appropriate adoptive home readily available, to the Society for placement in one of our studied and approved adoptive homes. These children fall in the "hard-to-place" category because they are of school age, are family groups of children, are physically or emotionally handicapped, or are black or of mixed racial heritage.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

Services are offered to children ages six (6) years and older who are legally free and felt to be candidates for adoptive placement.

1. The Children's Home Society of North Carolina accepts referral of any child or children from any other agency, either public or private, when that agency has a child in its care for whom it does not have an available adoptive home. Upon referral of the child from the other agency, the entire statewide resources of The Children's Home Society are immediately made available.

2. Referral of the child to The Children's Home Society generally includes a written summary on the child, a colored snapshot, and the request that the child be considered for adoptive placement.

3. The referring agency can expect an immediate response to the referral including the request for a conference between the referring agency and The Children's Home Society staff in order to discuss the child's general health, his adjustment to his current living situation, his legal status and the kind of adoptive home which would best meet his needs. Generally it is possible for the caseworker from the Children's Home Society to meet the child and to talk with his foster parents, cottage mother, etc.

4. The legal consultant for The Children's Home Society requests the privilege of reviewing the legal clearance on the child in order to make certain that the child is legally free for adoptive placement.

5. All information about the child is then considered carefully by the staff of The Children's Home Society and a home or homes will be suggested to the referring agency for their consideration as a potential adoptive home for the child.

6. If the two agencies agree that the suggested adoptive home would meet the child's needs, a pre-placement conference is held and plans are made for bringing the child and his new cloptive parents together.

7. The caseworkers from The Children's Home Society and the referring agency work cooperatively in the preparation of the child for meeting his new family.

8. The actual meeting of the child and his new family takes place.

9. If the placement seems to be an appropriate one, arrangements are made for the child to have a visit, sometimes over a weekend and sometimes longer, in the adoptive home.

10. Generally the child returns, with the adoptive parents, to the referring agency to talk about his new adoptive home and to say goodbye. If appropriate, the child also returns to his previous living situation (foster home or child care institution) for this same purpose.

Il. The child then returns to the adoptive home with the adoptive parents and, with the close and skilled help of the family's Children's Home Society caseworker, the child and his adoptive parents are helped to learn to live together as a family group.

12. Under the North Carolina Adoption Law, no adoption can be completed in less than a calendar year following placement of the child in the adoptive home. The Society assists the family's attorney in completing the legal procedures through the Final Order of Adoption.

Problem Pregnancy Counseling Services are available to any young woman who has a problem pregnancy. Full casework services are also extended to the young woman's family and the alleged father and his family, if requested.

- 1. The caseworker for The Children's Home Society, through the counseling service, assists the young woman in weighing the various alternatives available to her including abortion, marriage, keeping the expected baby, or adoption.
- 2. If abortion is the young woman's decision, the Society's caseworker refers her to an appropriate medical resource.
- 3. If marriage to the baby's father is the young woman's decision, continuing counseling services are available to her and to the baby's father.
- 4. If keeping the baby is the young woman's decision, and if there is financial need, referral is made to the local Department of Social Services for financial assistance. Continuing casework services are offered to the young woman who keeps her child if such counseling services are requested.
- 5. If adoption is the young woman's decision, the baby is brought into the direct care of The Children's Home Society related medical and legal services for the child are immediately available and, when the baby is medically discharged by our medical consultants and legally free for adoptive placement, the infant is placed in the adoptive home. Postplacement counseling for the young woman is available to her at any time.

#### Children To Whom Services Are Offered

- 1. Services through the Inter-Agency Placement Program are available to any child referred from another agency for whom adoption is an appropriate plan.
- 2. Problem pregnancy counseling services are available to any young woman of any age, to her family, to the baby's alleged father and to his relatives upon request.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Children to be placed through the Inter-Agency Placement Program can be referred to The Children's Home Society for consideration by any agency, either public or private.
- 2. Problem pregnancy counseling services are available to any young woman with a problem pregnancy. Referrals are accepted from any source including public or private agencies, doctors, ministers, attorneys, maternity homes, direct request from the client herself, from someone who has previously received the Society's services, hospitals, clinics, etc.

#### Primary Agencies To Which Your Agency Refers Children

- 1. Because of the statewide resources of The Children's Home Society, adoptive homes are available for children in its direct care. Only children who have been declared by our medical consultants as unsuitable for adoptive placement because of severe mental retardation, or short life expectancy are referred to other agencies. Through an agreement with the State Department of Social Services, such children are referred to the County Department of Social Services in their county of legal residence for long-term foster care or institutional care.
- 2. The young woman with a problem pregnancy who needs maternity home care is referred to the Florence Crittenton Home in Charlotte, the Baptist Maternity Home in Asheville, or another appropriate maternity home for maternity home care.

#### How Can Children Gain Access To Services Offered By Your Agency

- 1. Referral of children to be considered through the Inter-Agency Placement Program can be made by letter from the referring agency, either public or private. Such correspondence should be directed to Mrs. Lucille M. Adams, Director, Inter-Agency Placement Program, The Children's Home Society of North Carolina, Inc., Allen Center, Room 114, 331 College Street, Asheville, North Carolina 28801.
- Referrals for problem pregnancy counseling services can be made by telephone or personal contact with Miss Kathleen Hasty, Supervisor, Charlotte District Office, 301 South Brevard Street, Suite 302, telephone number (704) 372-7170, extension 257. Referrals for problem pregnancy counseling can also be made directly to Mrs. Frances G. Pfohl, Director, Applications Department, 740 Chestnut Street, P. O. Box 6587, Greensboro, North Carolina 27405, telephone number (919) 274-1538.

#### CHILDREN'S HOUSE

2325 Randolph Road Charlotte, NC 28207 Telephone: 334-9215

Partners: Connie Behrens
Dell Martin

Florence R. Glasgow

Office Hours: 8:30 - 5:00

#### Primary Agency Objectives

- 1. To provide services to young children and their parents in rejards to emotional and developmental concerns.
- 2. To provide consultative services to groups serving young children (nursery schools, kindergartens, HeadStart, etc.).

### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- Evaluations of children not yet in school regarding school readiness, emotional, social and developmental problems, and management concerns of parents and/or teachers.
- 2. Individual and group therapy for young children (not adolescents).
- 3. Therapeutic kindergarten (maximum 10) for children with a variety of problems which cannot be effectively handled in a larger group.
- 4. Testing and remediation of children prior to school enrollment.
- 5. Counseling to parents of young children.
- 6. Consultation to teachers.

#### Children To Whom Services Are Offered

- 1. Ages: pre-school and elementary grades
- 2. Reasons for referral for services include:
  - a. Disturbed social adjustment
  - b. Emotional conflict
  - c. Functional impairments
  - d. Developmental problems
  - e. Maturational lag
  - f. Perceptual-motor deficits
  - h. Lack of first grade readiness

#### CHILDREN'S ROUSE

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Parents
- 2. Teachers
- 3. Social workers
- 4. Pediatricians
- 5. Psychiatrists
- 6. Friends of parents
- 7. Mecklenburg County Mental Health Center
- 8. Memorial Hospital Chapel Hill, N.C. DDDL
- 9. The Children's Home Society of North Carolina, Inc.

#### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Mental Health Center
- 2. Charlotte-Mecklenburg Schools

#### How Can Children Gain Access To Services Offered By Your Agency

- 1. Call Dell Martin to obtain intake procedures (334-9215)
- 2. Intake Procedures:
  - a. Intake interview with parents and child
  - b. Obtain information from referring source (if appropriate)
- 3. Fee: Set fees for services (no sliding scale)
- 4. Participation is voluntary, not court ordered.

#### COMMUNITY SCHOOL OF THE ARTS

200 West Trade Street Charlotte, NC 28202 Telephone: 377-4187

Director: Henry Bridges
Office Hours: 9 - 5

#### Primary Agency Objectives

- 1. To relate to boys and girls who have interests, needs and talents in the area of the arts but have no reasonable possibility of cultural development apart from Community School of the Arts, and in pursuance thereof
  - a. To search for and develop talent in the arts;
  - b. To give private and class instruction to those to whom it would not otherwise be available;
  - c. To supplement this study with supervised practice and studio facilities;
  - d. To provide through the arts an opportunity for enrichment of life, a profound cultural sensitivity and a mental attitude capable of disciplined centration;
  - e. To give adequate artistic education to those seeking careers in the arts and admission to specialized educational institutions offering major studies in the arts.
- 2. To provide opportunities for dialogue among students and among students and adults and thereby to encourage a better understanding and appreciation of self and one's relationship with the world, particularly as seen through the arts.

#### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Acting Classes (Drama)
  - a. Stage techniques
  - b. Voice placement
  - c. Diction
  - d. Pantomine
  - e. Posture
  - f. Poise
  - g. Acting and body movement

#### COMMUNITY SCHOOL OF THE ARTS

- 2. Visual Arts
  - a. Painting
  - b. Drawing
  - c. Blockprinting
  - d. Crafts
- 3. Introduction to Music Orff Approach
  - a. These classes aim to develop the natural musical resources of students with no previous training and give them an easily mastered form of expression.
- 4. Private Lessons
  - a. Violin

  - c. All instruments of the band and orchestra
- 5. Choir
- 6. Music Therapy for Retarded Children (Summer only)

### Children to Whom Services Are Offered

1. Any child in Charlotte and Mecklenburg County. When classes fill up, a "first-come, first-served" waiting list is kept, with priorities given to minority and low-income families.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Parents
- 2. Teachers
- 3. Child Walk-in

### Primary Agencies to Which Your Agency Refers Children

1. Does not apply

### How Can Children Gain Access to Services Offered by Your Agency

- 1. Fee on sliding scale
- 2. Call the Arts Office (377-4187)

#### CONTACT TELEPHONE COUNSELING SERVICE

501 North Tryon Street Director: Dr. Irene Millroy Charlotte, NC 28202 Office Hours: 9 - 5 Mon. - Fri.

Telephone: 372-1580 - Office

333-6121 - Counseling Room

#### Primary Agency Objectives

- 1. CONTACT-Charlotte is a 24-hour telephone counseling/crisis intervention/community information and referral service. Operating 24 hours a day, 7 days a week, CONTACT provides a human touch in a casual world for people who are lonely, troubled, depressed or desperate. A troubled person calling CONTACT is immediately in touch with a person who cares and is prepared to listen, to understand, and to offer help. Human need does not pace itself according to the Monday through Friday nine to five work world. Needs and feelings come upon us at all hours of the day and night. It may be at the most inopportune hour that we most need someone to listen.
- 2. CONTACT makes referrals when necessary to an appropriate community or private agency. Walk-ins are accepted at the CONTACT office.
- 3. CONTACT also serves as an information source for the community.

#### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Telephone counseling and crisis-intervention by trained volunteers, backed by professionals, any time of the day or night. All calls are confidential and the caller may remain anonymous.
- 2. Referrals are made, when necessary, to an appropriate agency. There are no waiting lists or eligibility requirements. Emergency appointments are provided to back-up agencies.
- 3. Information on community resources is also available.

#### Children To Whom Services Are Offered

1. Anyone may call CONTACT. There are no eligilibity requirements or fees. The Operator will connect the call if a child dials "O" and says "I want CONTACT".

### CONTACT TELEPHONE COUNSELING SERVICE

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Police
- 2. Parents
- 3. Charlotte-Mecklenburg Schools
- 4. Churches

### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg Youth Services Bureau
- 2. Family and Children's Services
- 3. Mecklenburg County Mental Health Center
- 4. VD Clinic
- 5. School personnel
- 6. The Relatives
- 7. Police
- 8. HELP
- 9. Planned Parenthood of Greater Charlotte, Inc.
- 10. Open House, Inc.

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Just call 333-6121, any time, day or night
- 2. Referrals
- 3. Through the CONTACT Office at 372-1580

#### EMPLOYMENT SECURITY COMMISSION

112 West First Street

Director: Dwight M. Leonard

Office Hours: 8 - 5

P. O. Box 1597

Charlotte, NC 28201

Telephone: 334-6431

#### Primary Agency Objectives

- 1. To provide employment services to the general public including persons who are veterans, mentally or physically handicapped, youth, older workers, disadvantaged, or a member of a minority group.
- 2. To operate the unemployment insurance division.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Employment testing and counseling
- 2. Referral to job training and employment
- 3. Administer a Summer Jobs for Youth program
- 4. Outreach school dropout program which includes apprising youths who drop out of school about the services available at this agency
- 5. Offer a very limited Cooperative School Employment Testing and Counseling Program. Students at one high school were served during the 1975 school year

#### Children To Whom Services Are Offered

1. Youths who are sixteen (16) years of age and up can receive services from this agency. Few employment opportunities exist for youths younger than sixteen except in a summer program.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Walk-in
- 2. Mecklenburg County Department of Social Services
- 3. Charlotte-Mecklenburg Schools

#### EMPLOYMENT SECURITY COMMISSION

### Primary Agencies To Which Your Agency Refers Children

- 1. Job Corps
- 2. Central Piedmont Community College
- 3. Mecklenburg County Department of Social Services
- 4. Mecklenburg County Mental Health Center
- 5. Mecklenburg County Health Department

### How Can Children Gain Access To Services Offered By Your Agency

1. Visit the office

#### EPISCOPAL CHILD CARE SERVICES OF NORTH CAROLINA

P. 0. Box 25129 Charlotte, NC 28212 Telephone: 536-0375 Executive Director: Robert D. Noble Office Hours: 8:30 - 5:00, Mon. - Fri.

#### Primary Agency Objectives

- 1. Historic Thompson Orphanage has emerged into a progressive state—wide family and children social service agency. The Episcopal Child Care Services of North Carolina provides direct services through its divisions offering foster family care, community group homes, campus group care, counseling services and a specialized treatment unit for emotionally disturbed children. These services are provided not only here at our Charlotte campus, but in Goldsboro, Eden, Lincoln County, Greensboro, etc. Perhaps more important than these services is our effort to strive for excellence in service and to speak to the needs of troubled children and families throughout North Carolina. Mr. Noble and his staff are active in government and private groups seeking new and better ways of meeting human needs in the name of our Lord.
- 2. All requests for services originate through Mary M. Wunder, Director of Planning with Families and Children. As a part of our helping process, we attempt to help families sense our conviction that they can, as a family unit, grow and find a more meaningful life-style. We first attempt to help families stay together in their own communities through counseling. If children must be separated from their families for a period of time, we help them to realize that placement can be a "new beginning". This "new beginning" can allow both children and parents an opportunity to heal psychological wounds, and prepare for a meaningful life in the future.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. Division of Planning with Families and Children - Foster Family Home, (Mary M. Wunder, Director). This Division handles all initial requests for services. Primary goals are established to help the family find ways of returning the child to his home if possible. In addition to this overall helping process and planning function, Mrs. Wunder is responsible for our foster family care homes. We contract with private families to care for children under

- professional supervision. Originally this program was designed for children with few problems that needed and could use close relationships. While this is still a major part of our program, we also serve children with specialized needs in foster family care.
- 2. Division of Croup Homes (T. Wade Bunting, Director).

  Currently our group homes are located in Goldsboro,
  Lowesville and Greensboro. These homes (either in urban
  or rural areas) are indistinguishable from other homes in
  the neighborhood. Children attend community schools,
  participate in neighborhood games, yet these children are
  part of a professionally planned group experience. Houseparents are trained and supervised by Mr. Bunting and his
  staff to understand children individually and as a part
  of the total group living cottage unit. This division,
  like the other division, has its own social workers and
  psychiatric and psychological consultants. Mr. Bunting
  also offers consultation to other agencies in relationship to originating and supervising group homes.
- 3. Thompson's Children's Home (John T. Powell, Director). The Thompson's Children's Home division is a community of five separate cottage units. Administrators, social workers, cottage parents, educational and recreational specialists, and other important personnel operate as a "team". Each cottage has weekly "team meetings". Children and their families often participate in these meetings to make decisions and formulate plans to avoid crises. Like the other divisions, the campus sees placement as a new beginning for the family. For the child, we attempt to individualize his life - offering special help as needed. In addition to a program of daily planned living experiences in group living, we can help a child with social work counseling, psychiatric consultation, specialized educational opportunities, and one treatment unit for emotionally disturbed children. Our on-campus school offers learning experiences that are individualized. A student there has his learning needs diagnosed. Our Director of Education and his staff prescribe and offer a student opportunities to correct his learning disabilities. Within our campus we have children who function well in school and the community as well as others who need special help. For all these children, our "team" develops with the family the reasons for placement, the goals of placement at Thompson, and long-range goals. We hope that each student and his family can always sense the reality of why he is here, have hope for the future and learn to believe that he has worth as an individual to other people.

#### Children To Whom Services Are Offered

1. Since we are a multi-function agency, we are able to offer limited placement in our foster care homes to pre-school children. In our campus and group home program children from 6 to high school are served. Generally we have found it helpful to begin services to teenagers during their early adolescent years.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Private families
- 2. Social service agencies

Familes are involved in all cases.

### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Mental Health Center
- 2. Mecklenburg County Department of Social Services
- 3. Children's psychiatric institutions
- 4. Other children's homes

- 1. Contact Mrs. Mary M. Wunder, Director, Division of Planning with Children and Families (536-0375).
- 2. We can accept applications only from the parents or legal guardians of the child. We assess the family's strength by determining their ability and willingness to work with us in the best interest of their child. We cannot serve children who are severely handicapped by physical, intellectual, or psychotic problems.

#### FAMILY AND CHILDREN'S SERVICES

301 South Brevard Street

Director: Mr. Ed Nadelman

Charlotte, NC 28202

Office Hours: 8:30 - 7:00 Mon.

Telephone: 372-7170

8:30 - 5:00 Tues. - Fri.

#### Primary Agency Objectives

- 1. To provide direct family and children's services to the general public.
- 2. To develop new programs in response to the needs of the community.
- 3. To offer educational consultation and share staff expertise with other community groups.
- 4. To provide family development and enrichment programs to the community.

### Specific Services Offered To Children Six (6) Through Seventeen (17) years of Age

- 1. Problem pregnancy counseling
- 2. Family therapy (by family unit)
- 3. Group counseling
- 4. Pre-marital counseling
- 5. Vocational counseling
- 6. Assistance to "runaway children" and their families
- 7. Family enrichment assistance (i.e., creative arts [drama, etc.] for high school students)
- 8. Consumer credit (budget) counseling

#### Children To Whom Services Are Offered

1. Any child residing in Mecklenburg, Gaston, or Union counties who needs assistance. Children under sixteen (16) years of age must have parental consent for continued services; however, they can be seen initially.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Mecklenburg County Health Department
- 2. Charlotte-Mecklenburg Schools
- 3. Juvenile Court
- 4. Mecklenburg Youth Services Bureau
- 5. Law Enforcement Agencies

#### FAMILY AND CHILDREN'S SERVICES

- 6. Mecklenburg County Department of Social Services
- 7. Mecklenburg County Mental Health Center

#### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Department of Social Services
- 2. Mecklenburg County Mental Health Center

- 1. Call or visit the agency (372-7170)
- 2. Participation is voluntary
- 3. Fee on a sliding scale (\$0 \$25 an hour)
- 4. Will make home visits when necessary

#### FLORENCE CRITTENTON SERVICES

P. O. Box 3392 1001 Blythe Boulevard Charlotte, NC 28203 Telephone: 372-1850 Director: Kenneth L. Sipes

Office Hours: 9 - 5

#### Primary Agency Objectives

- 1. To reduce the likelihood that residents will experience a subsequent unwanted pregnancy, in or out of wedlock.
- 2. To decrease the likelihood that residents will emerge from the experience of pregnancy with residual physical and/or emotional problems.
- 3. To increase the number of Crittenton residents whose personal decisions regarding keeping their infants or releasing them for adoption are decisions considered reasonable by both the residents and the professional staff of Crittenton Services.
- 4. To reduce the health risks of continuing sexual activity among residents after leaving Crittenton Home.
- 5. To increase the satisfactions residents are able to derive from interpersonal relationships upon leaving Crittenton Home.
- 6. To increase the child care skills of residents who intend to keep their infants.
- 7. To eliminate lost time in the school curriculum of residents who have been attending school prior to entrance into Crittenton Home.
- 8. To increase the number of residents who will be awarded a high school diploma or GED certificate during or shortly after their stay at Crittenton.
- 9. To increase the likelihood that residents with incomplete vocational plans and skills will enter a satisfactory and fulfilling career as soon after leaving Crittenton Home as is feasible.
- 10. To insure the physical well-being of all babies born to Crittenton residents.

### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Residential care during pregnancy.
- 2. Casework and group work services that focus on situation problems brought about by the pregnancy (i.e., relationships to the family, peers, father of the child), on underlying problems of which the pregnancy may be a symptom, and on

#### FLORENCE CRITTENTON SERVICES

- working with the girl toward constructive planning for herself and the child, be it adoption or raising the child herself.
- 3. Comprehensive medical care and counseling offered through 24 hour in-house nursing service and pre-natal, delivery, and post-partum care offered by doctors at Memorial Hospital.
- 4. On campus public school programs through the Charlotte-Meck-lenburg Schools as well as high school completion programs through Central Piedmont Community College. Other informal education programs are regularly offered.

#### Children To Whom Services Are Offered

- 1. Single, separated or divorced pregnant people.
- 2. Individuals who can adjust to a group living situation.
- 3. Individuals who have a reason for coming or a need that cannot be adequately met in the home community.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Social Services Agencies
- 2. Schools
- 3. Medical and legal groups and individuals
- 4 Courte
- 5. Parents, relatives, and friends
- 6. Self initiated referrals

#### Primary Agencies To Which Your Agency Refers Children

- 1. Departments of Social Services
- 2. Agencies with adoptive services
- 3. Public Health Departments
- 4. Legal Aid Societies
- 5. Agencies with follow-up counseling services (i.e., Family and Children's Services, Mecklenburg County Mental Health Center, etc.)

- 1. Contact one of the above referral sources.
- 2. Contact the agency directly. (372-1850)

#### GOODWILL INDUSTRIES OF CHARLOTTE, INC.

P. O. Box 8768
2122 Freedom Drive
Charlotte, NC 28208
Telephone: 372-3434

Director: Les Easterling Office Hours: 8:00 - 4:30 Mon. - Fri.

#### Primary Agency Objectives

Goodwill is a nonprofit organization designed to rehabilitate the handicapped through evaluation and adjustment training. Persons who come to Goodwill for services are those who cannot find employment because of their handicap. The ultimate goal of Goodwill is to train these people to such an extent that they can take their place in competitive industry.

Rehabilitation is the process of restoring the handicapped individual to the fullest physical, mental, social, vocational and economic usefullness of which he is capable. The Charlotte Goodwill Rehabilitation Center provides treatment, training, evaluation, and employment for disabled and handicapped persons who reside in the Charlotte-Mecklenburg area or surrounding counties, and who are a minimum of sixteen years of age. These services are are provided for the purpose of aiding those persons served to become more self-sufficient.

Eventual graduation of all sheltered employees to outside employment (where possible) is the goal of the organization, after maximum benefits have been derived from its program.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

The following services are offered by our agency only to clients who are at least 16 years old:

- 1. Evaluation: The purpose of the evaluation program is to determine an individual's level of functioning through testing, work samples, exploration, and situational assessments. The objectives of evaluation are:
  - a. To discern the employment assets and liabilities of the client
  - b. To describe the client's present status relative to competitive work
  - c. To predict, to some degree, the work potential of the

- d. To set the framework for training, education counseling, therapy, and placements services based on the format of DOT needed to achieve the rehabilitation of the client.
- 2. Work Adjustment: The work adjustment program is designed to help those individuals who, because of physical, mental or emotional demands of the everyday work situation, cannot obtain and/or maintain competitive employment. The objectives of the work adjustment program include the following:
  - a. To carry out the rehabilitation activities prescribed in the Adjustment Plan
  - b. To enhance and develop those abilities and skills the client already possesses
  - c. To enhance and/or develop positive work habits; appropriate attitudes toward work, peers and supervisors; and adequate self-concept of the client
  - d. To decrease and/or extinguish negative behavior which is detrimental to successful employment
  - e. To develop conditions satisfactory for increasing client performance
  - f. To enhance and/or develop personal, social, and educational potential related to the individual client's need, and to prepare and/or develop the client, where feasible, for competitive work placement in as short a period of time as possible
- 3. Cooperative Placement and Follow-Up: Placement services are afforded each client through the cooperative efforts of the referring agency and the Goodwill Rehabilitation Center.
- 4. Adult Basic Education: This service is provided in cooperation with Central Piedmont Community College and is conducted by a certified instructor. The purpose of this program is to afford individuals the opportunity to advance his education which encourages self-improvement, enabling students to advance in job opportunities and contribute to their homes and community environment. Those individuals with educational difficulties are encouraged to participate, although attendance is not mandatory.
- 5. Personal-Social Adjustment: The personal-social adjustment program deals with individuals who have deficiencies in personal-social skills; it includes group and individual sessions dealing with hygiene, grooming, communication, and interaction skills, etc.
- 6. Consultant Services:
  - a. Emergency Medical Services
  - b. Social Case Worker

- c. Psychologist
- d. Speech Pathologist
- e. Audiologist
- 7. Recreation: Through our recreation program, we hope to help each individual learn how to best use their spare (leisure) time, help them learn the importance of inter-personal relations, and to improve their social behavior. Activities encouraged and sponsored include: pool, ping-pong, horse-shoes, bowling, basketball, bingo, and outings to activities held in the Charlotte, Mecklenburg area.
- 8. Spiritual Leadership: Non-denominational devotions are held in our Chapel on a weekly basis.

#### Children To Whom Services Are Offered

Goodwill Industries of Charlotte serves handicapped persons who have a potential for vocational fulfillment, whether the vocational placement is sheltered or competitive. The facility serves all disability groups excluding the legally blind. The facility has been adapted and equipped with special structural conveniences to serve wheel chair clients and those clients who are limited in ambulation. Elevator service is available for those who cannot use stairs. The facility has no residential restrictions.

The following admission requirements are adhered to:

- 1. The client must be able to take care of his/her personal needs and be mobile within the facility.
- 2. The client must be at least 16 years of age.
- 3. The client should live within reasonable distance of the facility.
- 4. The client must have had a general medical examination within the past 12 months.
- 5. The client entering a work adjustment or sheltered employment program must have had a recent (within 12 months) vocational evaluation to substantiate either the trainability or eligibility of the client for these programs.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

Our primary referral source is N.C. Division of Vocational Rehabilitation, although any community agency or individual can make

application for services. Through a letter of agreement with the Division of Vocational Rehabilitation Services potential clients are referred to the Division of Vocational Rehabilitation for screening except when the client refuses to avail himself of these services.

#### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Center for Human Development
- 2. Mecklenburg County Mental Health Center
- 3. Child Welfare Division of the Mecklenburg County Department of Social Services
- 4. Family and Children's Services
- 5. Housing Authority

#### How Can Children Gain Access To Services Offered By Your Agency

Either by calling our recruiter/counselor in our agency at 372-3434 or by contacting the Division of Vocational Rehabilitation and requesting these services to Goodwill Industries.

#### HORNETS' NEST GIRL SCOUT COUNCIL, INC.

7007 Idlewild Road P. O. Box 25287

Director: Carolyn F. Dykstra

Office Hours: 9 - 5

Charlotte, NC 28212 Telephone: 537-7974

#### Primary Agency Objectives

Girl Scouting's major objective is the development of the individual through a continuing program of ethical education for personal morality which includes the following program emphases:

- 1. Contributing to her society through her own talents, and in cooperative effort with others.
- 2. Deepening her awareness of self as a unique person of worth.
- 3. Developing values to give meaning and direction to her life.
- 4. Relating to others with increasing skill, maturity, and satisfaction.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. An informal educational opportunity through troop activities geared to girls at varying stages of development guided by trained volunteer leadership.
- 2. Wider opportunities to explore vocational possibilities; the democratic process; the world around us; decision making; one's own leadership potential; and self-realization.

#### Children\_To Whom Services Are Offered

1. The Hornets' Nest Girl Scout Council's program is offered to all girls from 6 - 17 years of age throughout our 8 county jurisdiction which includes: Anson, Montgomery, Union, Rowan, Cabarrus, Stanly, Mecklenburg, and York, South Carolina.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Charlotte-Mecklenburg School System
- 2. Local churches
- 3. Charlotte Neighborhood Centers Department
- 4. Parents
- 5. Children on a walk-in basis
- 6. Public housing personnel

HORNETS' NEST GIRL SCOUT COUNCIL, INC.

### Primary Agencies To Which Your Agency Refers Children

1. Not applicable

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Participation is voluntary
- 2. \$2.00 annual registration for membership
- 3. Parents sign a consent form
- 4. For troop registration information call <u>Director of Field Services</u>, c/o G.S. Headquarter (537-7974)

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### JOB CORPS (MEN)

Employment Security Commission

Director: Bruce Hooten

112 West 1st Street Charlotte, NC 28214 Office House: 8 - 11 am

Telephone: 334-6431

#### Primary Agency Objectives

1. To provide both academic and vocational training for youths ages sixteen (16) through twenty-two (22) in a residential (usually out-of-state) training center. The program provides for all of the youth's expenses, including spending money, while he continues his education and learns a marketable skill (i.e., carpentry, mechanics, welding, etc.).

2. Counseling, medical care, and intensive job placement efforts upon completion of the training are also provided. The vocational training ordinarily lasts a year and the enrollee may choose to resign at that time, or continue in the program.

3. A home vacation (12) days is provided, with transportation at the Government's expense, when the corpsman has completed six (6) months of training.

#### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Academic training: continuation of public school in which each student learns at his own pace. Practical elements of education (i.e., reading, business math) are emphasized.
- 2. Vocational training: about four (4) hours each day are spent in learning a practical (marketable) skill such as bricklaying, welding, or heavy equipment.

3. Counseling: each enrollee has a professional counselor and a para-professional dormitory counselor.

4. Job placement: each corpsman is assigned a job placement specialist at the Center when it becomes apparent he will soon graduate and an effort is made to secure a job placement for the corpsman before his graduation. If this fails, the returning corpsman has access to the services of a placement specialist at the Charlotte Employment Security Commission who works full time and only with Job Corps returnees.

#### Children To Whom Services Are Offered

Any youth sixteen (16) to twenty-two (22) years of age, but primarily those who may benefit from a change in environment.

JOB CORPS (MEN)

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Employment Security Commission
- 2. North Carolina Probation Office
- 3. District Court Counselors
- 4. High School Counselors
- 5. Division of Vocational Rehabilitation

#### Primary Agencies To Which Your Agency Refers Children

Not Applicable

#### How Can Children Gain Access To Services Offered By Your Agency

Apply any weekday during the morning hours at the Charlotte Employment Security Commission, 112 West First Street, 334-6431.

#### JUNIOR ACHIEVEMENT OF CHARLOTTE, INC.

2630 North Sharon Amity Road Charlotte, NC 28205

Director: William R. F. Morris

Office Hours: 9 - 5

Telephone: 536-9668

#### Primary Agency Objectives

- 1. Business education
- 2. Business training
- 3. Self-development

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. Junior Achievement is a nationwide organization that offers high school students an opportunity to gain business education, business training and a chance at self-development through their actually organizing and operating small-scale businesses under the guidance of adult volunteer advisors from business and industry.

Forming into mini-businesses, they actually sell stock, decide upon a product or service, apply for a charter, manufacture their product, sell, keep books, pay salaries, wages, and commissions, and at the end of the company year (usually in May) liquidate their company and issue an annual report.

The companies meet for two hours, one night a week, beginning in October and ending in May. They meet at a Junior Achievement business center.

#### Children To Whom Services Are Offered

- 1. High school students in both public and private schools in Mecklenburg County.
- 2. Junior high school students (9th grade) may participate on a limited scale.

During the 1974/75 program year, academic school credits were given to public high school students.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. Does not apply.

#### Primary Agencies To Which Your Agency Refers\_Children

1. Does not apply.

- 1. The Junior Achievement Staff, in September, goes into the senior high schools and presents a program to students.

  Applications are passed out and signed by all interested students.
- 2. Students may also contact the Junior Achievement Area Headquarters at 2630 North Sharon Amity Road, 536-9668.
- 3. No fee or dues are required.
- 4. Participation is voluntary.

#### LEARNING DEVELOPMENT FOUNDATION, INC.

P. O. Box 6021 Charlotte, NC 28207 Telephone: 364-5694 Director: June Wright Slider
Office Hours: 9 - 5

#### Primary Agency Objectives

- 1. To play a significant role in the remediation of learning disabilities of a substantial number of children and youth by:
  - a. Providing a specialized one-to-one tutorial service for children and youth who have been diagnosed as learning disabled.
  - b. Providing referral for those children and youth who need diagnostic services.
  - c. Providing referral to other agencies (public and private) which offer services for the learning disabled child.
- 2. To play a role in promoting community responsibility for the identification of learning disabled children and the development of services for those children.
  - a. Assisting the public school system by providing an in-school tutorial service.
  - b. Functioning to train members of agencies and organizations (i.e., women's Junior League and PTA groups, etc.) who wish to provide a tutorial service for learning disabled children.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Children referred to the Learning Development Foundation will receive one or more of the following services:
  - a. Referral for formal diagnostic testing
  - b. Evaluation and prescription
  - c. An intensive course of specialized one-to-one tutoring, geared to meet the child's individual needs as reflected by diagnostic and evaluative testing.
  - d. Final evaluation, prescription and referral
- 2. The above services are offered in the following locations:
  - a. Public In-school Program fall and summer programs, 8:30 am 12:30 pm.
  - b. Saturday Morning Program Center for Human Development, 9:00 am 12 noon.
  - c. After School Program Charlotte Country Day School, 3:00 pm - 5 pm.

#### LEARNING DEVELOPMENT FOUNDATION, INC.

#### Children To Whom Services Are Offered

- 1. All children who are diagnosed as learning disabled are offered services.
- 2. All children in need of diagnostic testing are offered referral services.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Parents
- 2. School personnel
- 3. Mecklenburg County Center for Human Development
- 4. Private diagnosticians
- 5. Gables Academy

#### Primary Agencies To Which Your Agency Refers Children

- 1. Euclid Learning Development Center
- 2. Gables Academy

#### How Can Children Gain Access To Services Offered By Your Agency

1. Contact Mrs. June Wright Slider, Executive Director, or Clement M. Greene, Director of Clinical Services (364-5694).

#### LEGAL AID SOCIETY OF MECKLENBURG COUNTY

404 East Trade Street Charlotte, NC 28202 Director: Terry Roche
Office Hours: 8:30 - 5:00

Telephone: 376-1608

#### Primary Agency Objectives

1. To provide legal advice and legal representation to indigents of Mecklenburg County.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Legal advice and representation is provided for youths who have become involved in the criminal justice system.
- 2. Legal advice and representation is furnished to youths who have been suspended from their public school, or excluded from their public school, or had an administrative action taken toward them by school personnel which might be an infringement of their legal rights.
- 3. Legal advice and representation is also provided to parents of children served by this agency, particularly when legal assistance is required to resolve a legal problem which is related to difficulties a youth is experiencing in his home setting.

#### Children To Whom Services Are Offered

1. A child must be determined indigent on the basis of his family's income, or, if a youth is emancipated, his/her own income.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Persons who have previously received or heard about services provided by this agency.
- 2. Community Action Programs
- 3. Mecklenburg County Department of Social Services
- 4. District Court Judges

#### Primary Agencies To Which Your Agency Refers Children

1. Family and Children's Services

2. Mecklenburg County Department of Social Services - Child Welfare Division

#### How Can Children Gain Access To Services Offered By Your Agency

1. By calling the receptionist at 376-1608. In emergency cases, one can visit the agency to obtain legal assistance.

MECKLENBURG COUNTY ASSOCIATION FOR RETARDED CITIZENS, INC.

301 South Brevard Street Charlotte, NC 28202

Telephone: 372-7170

Director: Mrs. Aurelia W. Macomson

Office Hours: 9 - 1

#### Primary Agency Objectives

1. To promote the general welfare of the mentally retarded citizen wherever he may be.

2. To assume an advocacy role for the mentally retarded citizen.

3. To foster development of programs in his behalf.

4. To advise and aid parents in the solution of their problems and to coordinate their efforts a. . activities.

5. To develop a better understanding of the problems of mental retardation by the public.

6. To cooperate with all public, private and religious agencies and professional groups in their furtherance of the above listed aims.

7. To serve locally as a clearing house for gathering and giving out information regarding the mentally retarded.

### Specific Services Offered to Children Six (6) Through Seven een (17) Years of Age

- 1. RAMSEY KINDERGARTEN gives training in a full range of pre-school activities for the child 3-7 years old who will go into the public school "special education" program. Capacity: 30 students.
- 2. ST. MARK'S DAY CARE serves the more severely retarded child whom the public school does not educate at the present time. Nineteen (19) students are now enrolled; capacity is twenty (20), with upper age limit of sixteen (16).
- 3. Referrals to various churches with Sunday School Programs.

#### Children To Whom Services Are Offered

1. All children who are developmentally disabled mentally and who need, or have had evaluations to determine the extent of their impairment. The Association's jurisdiction is Mecklenburg County; however, if a particular service is needed which is not offered in a child's home county, there may be an exception (i.e. kindergarten).

### MECKLENBURG COUNTY ASSOCIATION FOR RETARDED CITIZENS, INC.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Physicians
- 2. Parents
- 3. Mecklenburg County Developmental Evaluation Clinic
- 4. Social service agencies
- 5. Public Schools
- 6. Local and State Associations for Retarded Children
- 7. Ministers
- 8. Other Pre-school programs
- 9. Interested citizens
- 10. Mecklenburg County Center for Human Development
- 11. Duke University
- 12. Memorial Hospital, Chapel Hill

#### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Center for Human Development
- 2. Mecklenburg County Area Mental Health Team: Mental Retardation Coordinator
- 3. Charlotte-Mecklenburg Schools

- 1. No fee is required (Membership in the Association is desirable)
- 2. Participation is voluntary
- 3. Parents or professionals can call the office (372-7170)

#### MECKLENBURG COUNTY CENTER FOR HUMAN DEVELOPMENT

3500 Ellington Street Charlotte, NC 28211 Telephone: 374-2603 Director: Carlton G. Watkins, M.D.

Office Hours: 8 - 5

#### Primary Agency Objectives

- 1. To provide specific services to children 6-17 years of age (described below).
- 2. To strengthen and improve services for the mental retardates and multiple-handicapped as well as expand diagnostics and evaluations for residents of Mecklenburg County by:
  - a. Having the diagnosis and evaluation function become the central element of service and become the primary developmental diagnostic service for children in the community.
  - b. Having the diagnostic service broaden the scope of its services to include a wider spectrum of developmental disabilities, and make an attempt to do more evaluations of children at an early age (pre-school).
  - c. Making proper referrals to other community services.
  - d. The developing and mantaining of a central registry of developmentally disabled people in Charlotte and Mecklenburg County to include their location and treatment histories.

### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

Services provided by this agency for children include:

- 1. Short-term residental treatment for the severely mentally retarded and the multiple handicapped child.
- 2. Recreational and physical therapy for the developmentally disabled.
- 3. Educational services for pre-school and school-age children which encompass a variety of retardate levels.
- 4. Psychological services for the developmentally disabled in the area of individual program design, and for staff support and development in behavior management in the classroom.
- 5. Speech and language services which emphasize diagnosis and treatment.
- 6. Medical diagnostic evaluations, including a dental hygiene program.
- 7. Social services which include:
  - a. Coordinating plans for a child to receive appropriate diagnostic and treatment services.

#### MECKLENBURG COUNTY CENTER FOR HUMAN DEVELOPMENT

- b. Parent training program designed to aid parents to understand and effectively assist the retarded child to achieve his maximum potential.
- c. Counseling services for parents of children served by this agency.

#### Children To Whom Services Are Offered

1. Pre-school and school-age children who are developmentally disabled.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Self
- 2. Mecklenburg County Mental Health Center
- 3. Mecklenburg County Developmental Evaluation Clinic
- 4. Mecklenburg County Health Department (includes clinics and nursing teams)
- 5. Private physicians
- 6. Mecklenburg County Department of Social Services
- 7. Mecklenburg County Association for Retarded Citizens (including James Ramsey Kindergarten)
- 8. Western Carolina Center
- 9. Division for Disorders in Development and Learning, Chapel
- 10. Charlotte Memorial Hospital Clinics
- 11. Charlotte-Mecklenburg Schools
- 12. Courts
- 13. Charlotte Speech and Hearing Center
- 14. Pivision of Vocational Rehabilitation
- 15. Nevins Vocational Training Center
- 16. Assocation for the Blind
- 17. United Cerebral Palsy, Inc.

#### Primary Agencies To Which Your Agency Refers Children

- 1. Myers Street School
- 2. Nevins Sheltered Workshop
- 3. Charlotte-Mecklenburg Schools
- 4. James Ramsey Kindergarten
- 5. Alexander Children's Center
- 6. St. Mark's Day Care Center
- 7. Cerebral Palsy Kindergarten
- 8. Western Carolina Center
- 9. Mecklenburg County Mental Health Center

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Be a resident of Mecklenburg County
- 2. Contact our Social Work Staff (374-2603)
- 3. Be eligible for CHD programs

### MECKLENBURG COUNTY COUNCIL - BOY SCOUTS OF AMERICA

1410 East Seventh Street Charlotte, NC 28204

Director: William Douglas Cofield

Office Hours: 9 - 5

Primary Agency Objectives

Telephone: 333-5471

- 1. To provide citizenship training, character development, and physical fitness development in the youth of Mecklenburg County between the ages of eight (8) and twenty (20).
- 2. To provide a quality scouting program to all youth in the County.
- 3. To provide leadership training opportunities for young people.
- 4. To provide a trained leader for every youth in Scouting in the County.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Ages eight (8) through ten (10) Cub Scouting a family centered program.
- 2. Ages eleven (11) through thirteen (13) Scouting an outcoor camping program.
- 3. Age fourteen (14) through twenty (20) Exploring a career interest program.

### Children To Whom Services Are Offered

1. All children (youth) ages eight (8) through twenty (20). Girls can join career interest Explorer Posts, ages fourteen (14) to twenty (20).

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Scout Service Center 1410 East Seventh Street
- 2. Individual unit leaders

### Primary Agencies To Which Your Agency Refers Children

1. Not applicable

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Through "School Nights for Scouting" meetings in schools.
- 2. Through churches and through invitation by unit leaders.
- 3. Parents can call Scout Service Center (333-5471).

# MECKLENBURG COUNTY DEPARTMENT OF SOCIAL SERVICES CHILD WELFARE DIVISION

301 Billingsley Road Charlotte, NC 28211 Telephone: 374-2950

Director: Edwin H. Chapin

Office Hours: 8 -5

### Primary Agency Objectives

1. To offer comprehensive Child Welfare Services to residents of Mecklenburg County in accordance with the policies of the North Carolina Department of Human Resources.

### Specific Services Offered To Children Birth Through Seventeen (17) Years Of Age

- 1. Protective Services To Children: This unit, composed of one Social Work Supervisor I, and five Social Workers II, receives reports, makes investigations in all cases of reported child neglect and/or abuse, through District Court arranges immediate removal of child from home if necessary, arranges placement in a foster home, offers Protective Service to families in order to help prevent child neglect and abuse and to strengthen family life, makes a social study regarding suitability of the home of a relative for care of a child at the request of an out-of-town social agency. They are responsible for investigating child neglect and/or abuse on a 24 hour basis, and the Social Workers rotate being "on call" through an answering service.
- 2. Foster Care for Children
  - a. Foster home finding: This group is responsible for recruiting, ongoing educational process, social study of foster homes, licensing and relicensing homes (as required by North Carolina Department of Human Resources), assisting in selection of best available foster homes for children in care, assisting foster parents with problems that arise in the day by day care of the children in their home.
  - b. Services to foster children: These two units are responsible for providing social services to all children in the custody of the Department of Social Services by arranging the best possible foster placement (either foster home or child caring institution), helping the child to make maximum use of foster care and educational opportunities, working with foster parents,

school personnel, Mental Health, other social agencies, medical resources (doctor, clinic, etc.), and assisting the child in all areas of his development. Social Services are offered to the natural parents to help them provide adequate child care so that the child may be returned to his own home. The children who are not being placed in foster care are as a general rule very troubled and acting out young children. They are frequently "runaways" and require a great deal of attention and service.

#### 3. Adoption

a. Service To Unmarried Mothers: This unit is responsible for assisting unmarried pregnant girls make appropriate plans for their pregnancy (referral for abortion, if chosen), medical care, frequently, living arrangements, referral to maternity home as well as assist her with problems so that she might make a better adjustment to her life situation. Assistance is offered in planning for the baby's care — either by mother keeping or surrendering for adoption.

If child is surrendered, foster care must be arranged and social study and medical evaluation made so that the best possible adoptive placement can be made as soon as child is socially, medically and legally cleared for adoptive placement.

b. Adoption For Older Children: This unit is responsible for offering all foster care services to the children, in addition to screening for possible placement for adoption, securing surrender from parents, or referral to attorney for termination of Parental Rights, preparation of child for adoption, assisting in selection of adoptive family (usually out of county) arranging for visits with adoptive parents; if adoptive placement is made - following case until adoption is final (1 year or longer from placement).

The North Carolina law permits the Court to terminate Parental Rights of parents of children who are in custody of DSS if the parents do not support the child or make any effort to have the child returned home.

Independent Adoptions: The North Carolina law requires

c. Independent Adoptions: The North Carolina law requires the Department of Social Services to make a report to the Court in all independent adoptions. The investigation is made to determine if a child is suitable for adoption and if the proposed adopting parents are suitable parents for that particular child. This requires visits with proposed adoptive parents, child,

### MECKLENBURG COUNTY DEPARTMENT OF SOCIAL SERVICES CHILD WELFARE DIVISION

natural parents, and a reference.

- d. Agency Adoption: This unit is responsible for screening and studying applications for all persons in Mecklenburg County who wish to adopt. This includes telephone referrals, group meetings for general information, screening applications, social study of accepted applications, through group and individual sessions, and a social study to determine an applicant's suitability for parenthood. If the home is approved, we aid in the selection of the best home for a child available for adoption and prepare Court reports. We provide supervision of a child in home for one year to assist family and child in adjusting to their new relationship.
- 4. Nursing Service: Responsible for coordinating medical care for all children in foster care this includes taking ill children to the hospital, doctor, clinic, etc. (24 hour call).

Under doctor's orders administers all immunizations to foster children, offers consultation to Social Workers, interprets illness and necessary care to foster parents.

### Children To Whom Services Are Offered

- 1. Resident of Mecklenburg County
- 2. Ages birth through 17 years of age who are in need of available services.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Courts
- 2. Police
- 3. Mecklenburg Youth Services Bureau
- 4. Hospitals
- 5. Physicians
- 6. Schools
- 7. Other social agencies
- 8. Neighbors
- 9. Client Self
- 10. Maternity homes

### Primary Agencies To Which Your Agency Refers Children

- 1. Private child caring institutions
- 2. Other social agencies
- 3. Courts
- 4. Hospitals

MECKLENBURG COUNTY DEPARTMENT OF SOCIAL SERVICES CHILD WELFARE DIVISION

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Call Child Welfare Services (374-2950).
- 2. Give receptionist nature of request and call will be referred to proper Intake person.

# MECKLENBURG COUNTY DEPARTMENT OF SOCIAL SERVICES FAMILY & CHILDREN'S SERVICE UNIT

301 Billingsley Road Charlotte, NC 28211 Telephone: 374-3094

Director: Edwin H. Chapin Office Hours: 8 - 5

### Primary Agency Objectives

1. To offer comprehensive social services to children in their own homes or the homes of relatives directed toward strengthening family life.

2. To prevent or ameliorate problems of dependency, delinquency and family breakdown by use of agency and community resources.

3. To assess need for additional and/or improved social services in the community designed toward improving the quality of life of the children and families in Mecklenburg County.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Child Care Service: To accept applications for and assist parents in enrolling both pre-school and after-school age children in licensed and certified day care facilities. Continuing counseling around problems and/or special needs of the children using day care services are offered to children and parents.
- 2. Health Support Services: All children in families receiving services from the social workers in this unit are referred for screening services to determine health needs, both physical and psychological. Recommendation for treatment and/or continuing therapy are followed up by facilitating services including, but not limited to, coordination of services between health providers (public and private), counseling and interpretation of special and/or psychological treatment needs; arranging transportation when no other public or private transportation is available and arrangement for in-home instruction and supervision by social service aides or homemakers to improve health care of family members.
- 3. Paternity and Support Services: Assistance in locating and contacting parents of children who are absent from the home to establish paternity for children born out of wedlock and securing support from absent parents, when possible. Establishing or re-establishing contact between absent parents and children and re-uniting families when appropriate with ongoing counseling around problems between parents and children.

MECKLENBURG COUNTY DEPARTMENT OF SOCIAL SERVICES FAMILY & CHILDREN'S SERVICE UNIT

4. Services to Meet Special Needs of Children: These services include exploration of areas of special need including special educational and/or training needs; employment referrals (both in school and out of school); recreational needs including camp referrals and arrangements and services to the teen-age children and their parents focused on problem areas in parent-child and community-child relationships common to this age group.

5. Services to teen-age parents who are students in Charlotte-Mecklenburg schools through TAPS program and/or direct counseling, medical referral and follow-up services with the parents and infants for applicants not enrolled in the TAPS. (See description of TAPS program in this referral guide.)

6. Information and referral services to all children and their families to all social, financial and community services including, but not limited to, Goodfellows, Salvation Army, Goodwill Industries, church organizations with clothing and food closets, Big Brothers, and all other social agencies offering services to children.

### Children To Whom Services Are Offered

- 1. All children in families living in Mecklenburg County receiving financial aid including Supplementary Security Income and in families whose annual income is within the income scale set by the State Department of Social Services for specific services one (1) through five (5) as indicated above.
- 2. Any child in families who request the specific service described in item six (6) above.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Clients-self
- 2. All social services agencies
- 3. Courts
- 4. Hospitals and physicians
- 5. Charlotte-Mecklenburg School System
- 6. Police Department
- 7. Relatives and neighbors
- 8. Church and community organizations

### Primary Agencies To Which Your Agency Refers Children

1. Department of Social Services intra-agency referrals to Child Welfare Protective Service Unit; Family Planning Unit;

# MECKLENBURG COUNTY DEPARTMENT OF SOCIAL SERVICES FAMILY & CHILDREN'S SERVICE UNIT

Food Stamps Unit; Income Maintenance Unit; Medical Assistance Unit; Voluntary Service Unit; Homemaker Service Unit

- 2. Charlotte Speech and Hearing Center
- 3. Charlotte Rehabilitation Hospital
- 4. Mecklenburg County Health Department
- 5. Mecklenburg County Center for Human Development
- 6. Mecklenburg County Mental Health Center
- 7. Charlotte Memorial Hospital
- 8. Planned Parenthood of Greater Charlotte
- 9. Legal Aid Society
- 10. Mecklenburg Youth Services Bureau

- 1. Applications for services except number five (5) above (TAPS) are made through Service Intake at the Mecklenburg County Department of Social Services
- 2. Applications for TAPS are made directly to TAPS, 510 S. Torrence Street, telephone 333-1119 for appointment.
- 3. Referrals from other social agencies may be made to Family and Children's Service Unit by telephone, personal contact or letter with the understanding that the use of the services is voluntary on the part of the client.
- 4. A fee scale for certain services such as day care, will be set on a state-wide basis and will be based on the ability of the client to pay.

# MECKLENBURG COUNTY DEPARTMENT OF SOCIAL SERVICES FAMILY PLANNING UNIT

301 Billingsley Road Charlotte, NC 28211 Telephone: 374-3094

Director: Edwin H. Chapin Office Hours: 8 - 5

### Primary Agency Objectives

1. To make information about family planning and fertility control available to women receiving financial assistance from this agency.

2. To provide transportation and child-care to those who cannot secure this so that they can attend a family planning clinic.

3. To provide information to anyone in the community about fertility control and available resources for contraception or medical care.

4. To counsel women with problem pregnancies and assist them in reaching a solution about their problem which is consistent with their own plans for their lives.

5. To cooperate with other community agencies in making human sexuality and family planning understood and accepted.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. We give information to any young person who comes to us about human sexuality and birth control. We are reluctant to "seek out" young people who are not already sexually active and interested in birth control, but will do this on request and always try to do so in conjunction with the adult who is responsible for the adolescent.
- 2. We work with schools and other community agencies in putting on programs which increase the young person's awareness about his body and its function.
- 3. We counsel young women with a problem pregnancy, but cannot provide service directly to a person under 18 years of age without their parent's knowledge and consent.

### Children To Whom Services Are Offered

1. Any child who is a resident of Charlotte and Mecklenburg County.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Mecklenburg County Health Department Family Planning Clinic
- 2. Planned Parenthood of Greater Charlotte, Inc.
- 3. Charlotte-Mecklenburg School System

### Primary Agencies To Which Your Agency Refers Children

- 1. Charlotte Memorial Hospital
- 2. Teen-Age Parents Services
- 3. Planned Parenthood of Greater Charlotte, Inc.
- 4. Mecklenburg County Health Department Family Planning Clinic

### How Can Children Gain Access To Services Offered By Your Agency

1. Call the office and ask for an appointment with the social worker or request a home visit by the worker or a planned parenthood aid (374-3094).

### MECKLENBURG COUNTY HEALTH DEPARTMENT

1200 Blythe Boulevard Charlotte, NC 28203 Telephone: 374-2164 Director: Maurice Kamp, M.D.

Office Hours: 8 - 5

### Primary Agency Objectives

The programs and services of the Mecklenburg County Health Department are designed to prevent, detect and treat certain contagious diseases; to educate the people in matters pertaining to better physical, emotional, and mental health; to prevent and correct unsanitary conditions; and to enforce public health laws whenever necessary.

Services as related to youth six (6) through seventeen (17) years of age are primarily rendered through our Nursing Division. Primary objectives are:

- 1. Conducting certain clinics for well babies, pre-school children and to provide medical supervision for the medically indigent.
- 2. Providing immunizations against the diseases diptheria, tetanus, whooping cough, polio, measles, and rubella for children who are medically indigent.
- 3. Counseling parents, often by home visits, in the basic principles of good physical and emotional health for their children.
- 4. Participating in the school health program as consultants and school nurses.
- 5. To promote dental health for citizens of Mecklenburg County.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Health Education
  - a. Health education, health counseling, interpretation of health services.
- 2. Venereal Disease Control
  - a. The Venereal Disease Clinic provides diagnosis and treatment for persons having or suspected of having a venereal disease. Venereal disease education, counseling and follow-up are a part of this service.
- 3. Nursing Service
  - a. Annual physical examination for Medicaid recipients

#### MECKLENBURG COUNTY HEALTH DEPARTMENT

- at a Health Department Well Child ('linic including various testing procedures as indicated at a particular age.
- b. Referral to medical care of these Medicaid recipients having a defect found on physical examination.
- c. Follow-up of those referred to help insure correction of the defect.
- d. Referral and follow-up on school age children found to have a possible defect on nurse screening.

#### 4. Dental Health Education

- a. Classroom presentations in public schools, day care centers and kindergartens.
- b. Workshops for teachers to give them dental health facts, sources of materials and techniques for teaching dental health. (This program is approved for credit towards Teachers Certificate Renewal.)
- c. Free loan of materials including films, film strips, models, teachers' guides and other teaching aides. Assistance for anyone teaching a dental health unit in preparing the presentation.

### 5. Dental Clinic Services

a. Comprehensive dental care for indigent school children except for orthodontics. This includes oral hygiene instruction, cleaning, topical fluorides, restoration of decayed teeth, repair of fractured teeth, endodontics and extraction of non-restorable teeth.

### Children To Whom Services Are Offered

#### 1. Health Education

- a. All children requesting health education and health counseling. These services may be to individuals and/or groups such as Scouts, church groups, classes in schools, etc.
- 2. Venereal Disease Clinic
  - a. All young people who come to the clinic.

### 3. Nursing Service

- a. Well Child Conference services are available to those children from birth to admission to school who do not have well child supervision by a private physician.
- b. Medicaid recipients are eligible for Well Child services up to the age of 21 years.
- c. School age children in public schools receive nurse re-screening, referral and follow-up as needed.
- d. Newborn infants born through the staff service at Charlotte Memorial Hospital receive home visits by a public health nurse usually within a short time of hospital discharge. At this time, the baby has a blood PKU drawn for testing and the mother is counseled for her care and the infant's.

### MECKLENBURG COUNTY HEALTH DEPARTMENT

#### 4. Dental Clinic

a. Services are offered to preschool and school children that are medically indigent.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Nursing Service
  - a. Parents
  - b. Social services agencies
  - c. Physicians (private)
  - d. Charlotte Memorial Hospital
  - e. Other agencies (such as Mecklenburg County Mental Health Center, Mecklenburg County Center for Human Development)
- 2. Health Education
  - a. Teachers
  - b. Counselors
  - c. Librarians
  - d. Physicians
  - e. Other health agencies
- 3. Dental Clinic
  - a. Patients are referred by Public Health Nurses working in the school system.

### Primary Agencies To Which Your Agency Refers Children

- 1. Nursing Services
  - a. Department of Social Services
  - b. Charlotte Memorial Hospital
  - c. Private physicians or dentists of the parent's choice
  - d. Other agencies (such as Mecklenburg County Mental Health Center)
- 2. Dental Clinic
  - a. Private dentists and dental specialists
  - b. Charlotte Memorial Hospital

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Nursing Service
  - a. Referral from another agency
  - b. Parent referral
  - c. Referral from a physician or clinic
  - d. Referral from a school
- 2. Health Education
  - a. Personal visit
  - b. Teachers
  - c. Counselors
  - d. Mail

### 3. Dental Clinic

a. Access to the clinics is through the Public Health Nurse. She obtains parental permission, a health history and determines elibility. Criteria for elibibility are the same as those used for Family Planning Clinics and the Crippled Children's Program.

Access to dental health education programs is through direct contact with the Dental Division, 374-2166.

Persons requiring services should call 374-2164.

#### MECKLENBURG COUNTY JUVENILE DIAGNOSTIC CENTER

Rt. 1, Box 251 Huntersville, NC 28078 Director: John T. Shope

Office Hours: 8 - 5

Telephone: 875-2922

### Primary Agency Objectives

1. To provide secure custody and related programs to children with active cases pending before the juvenile (district) court, who, for a variety of reasons, cannot function in the community.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

Program services offered are, but are not limited to:

- 1. Psychological evaluations and diagnosis
- 2. Behavior observations
- 3. Positive classroom learning experiences
- 4. Group and individual counseling
- 5. Supervised arts and crafts activities
- 6. Work experiences
- 7. Recreational and physical educational activities

### Children To Whom Services Are Offered

1. Children of juvenile court jurisdiction (ages 10 - 16 for delinquent offenses; ages 10 - 18 for undisciplined offenses) whom the court determines to be in need of immediate secure custody pending disposition of their respective cases.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. District (Juvenile) Court only.

### Primary Agencies To Which Your Agency Refers Children

- 1. District Court Counseling Services
- 2. Mecklenburg County Department of Social Services

MECKLENBURG COUNTY JUVENILE DIAGNOSTIC CENTER

How Can Children Gain Access To Services Offered By Your Agency Not applicable

### MECKLENBURG COUNTY MENTAL HEALTH CENTER

501 Billingsley Road Charlotte, NC 28213 Telephone: 374-2191 Director Dr. Duane Lamkin Office Hours: 8 - 5 Mon. - Fri.

### Primary Agency Objectives

- 1. To provide therapeutic and/or casework intervention for children and the families of children with emotional and behavioral disturbances.
- 2. To relate to other child serving agencies and personnel to enhance a comprehensive family, social, educational and emotional treatment plan for emotionally and behaviorally disturbed children.
- 3. To provide information to the public about factors which affect the mental health and development of children, in the form of consultation, educational, and preventive activities.

### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Screening: Initial evaluation of the problem and treatment planning is provided for all cases.
- 2. Family Therapy: Emphasizes that child-related difficulties are more clearly understood within the context of the entire family unit. This is the beginning place for treatment of all children, ages 3 to 13, and becomes the treatment of choice for some children ages 13 to 17.
- 3. Individual Therapy: Is provided in conjunction with parent counseling.
- 4. Group Therapy: Provides an opportunity to work on peer relationships as they occur.
- 5. Parent Counseling: Is a necessity in all child-related cases since a child functions within the context of his family unit, and therefore is subject to the values and interaction patterns of his parents.
- 6. Psychiatric Consultation and Chemotherapy: Are available for children who are center clients, at the request of the clinician(s) doing treatment planning.
- 7. Psychological Evaluation: Is provided for center clients at the request of the clinician(s) doing treatment planning.
- 8. Referral: Is made to many other community agencies. Clinicians also spend much time preparing and helping parents of

### MECKLENBURG COUNTY MENTAL HEALTH CENTER

- clients to locate and provide application material for residential treatment facilities when this form of treatment is necessary.
- 9. Therapeutic Nursery: For pre-school aged children (3-6) provides diagnostic evaluation for delayed behavior (social, emotional, developmental) and remediation in a peer group setting using psychoeducational readiness activities and social activities (4 days/week).
- 10. Adolescent Day Treatment Services: Provide a special educational and therapeutic setting for Junior and Senior High School students who display emotional, behavioral and/or psychoeducational disturbances to the extent that their continuance in the public school system is in jeopardy. Within the scope of this service are included special education, group therapy, individual therapy, behavior modification, parent counseling, and phasing back into the school setting.

### Children To Whom Services Are Offered

1. Any child residing in Mecklenburg County who is thought to display emotional and/or behavioral disturbances, and who functions intellectually above a range of mental retardation, may receive services at the Mental Health Center. The parent must accompany the child to the Center and provide legal consent for treatment services to be rendered. In many cases, the parents are encouraged or required to become involved in the treatment process. Due to the heavy service demands, waiting lists for longer term therapies exist. In these cases, priority is given to those children residing in Catchment Area B, which encompasses the eastern and northern half of Mecklenburg County.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Parents
- 2. School personnel
- 3. Mecklenburg County Department of Social Services
- 4. Mecklenburg County Juvenile Diagnostic Center
- 5. Juvenile Court
- 6. Physicians
- 7. Family and Children's Services

### Primary Agencies To Which Your Agency Refers Children

- 1. Family and Children's Services
- 2. Alexander Children's Center

#### MECKLENBURG COUNTY MENTAL HEALTH CENTER

- 3. North Carolina Memorial Hospital, Chapel Hill
- 4. Mecklenburg County Center for Human Development
- 5. Learning Development Center personnel, School Systems
- 6. Pediatricians or Charlotte Memorial Clinic
- 7. Children's House
- 8. Kids' Place, Rutherfordton, North Carolina
- 9. Charlotte Speech and Hearing Center
- 10. Pre-school programs (Day Care, Kindergarten, Head Start)

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Parent or guardian calls for an appointment (374-2191)
- 2. Referral source talks with a clinical staff member to make a direct referral, and has the parent call for an appointment
- 3. Fee is on a sliding scale basis, adjusting for family income and number of dependents
- 4. Family or other agent must be able to provide transportation to treatment programs

#### MECKLENBURG COUNTY POLICE DEPARTMENT

825 East Fourth Street Charlotte, NC 28202 Telephone: 374-2347

Director: B. L. Porter, Chief Office Hours 24 hours a day

### Primary Agency Objectives

- 1. To prevent crime
- 2. To protect life and property
- 3. To minimize opportunity for criminal activities
- 4. To apprehend and prosecute persons who commit criminal acts
- 5. To preserve public peace

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Investigation of complaints involving children. In most cases these investigations are conducted by the staff of the police Youth Aid Section, trained to deal with the problems of children.
- 2. School Resource Officers are assigned to the schools for the purpose of presenting law enforcement related programs, in the area of crime prevention and counseling for the purpose of diverting juveniles from the criminal justice system, where possible, to referral agencies.

### Children To Whom Services Are Offered

1. To all children who at any time are in Mecklenburg County and may need the assistance of the Mecklenburg County Police Department.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Victims of crimes
- 2. Schools
- 3. Parents
- 4. Individuals
- 5. Social Service Agencies

#### MECKLENBURG COUNTY POLICE DEPARTMENT

### Primary Agencies To Which Your Agency Refers Children

- 1. Juvenile Court
- 2. Child Welfare Division of the Mecklenburg County Department of Social Services
- 3. Mecklenburg Youth Services Bureau
- 4. Family and Children's Services
- 5. Mecklenburg County Mental Health Center

### How Can Children Gain Access To Services Offered By Your Agency

Any person can request assistance from the Mecklenburg County Police Department by calling 372-2347 on a twenty-four hour basis.

#### MECKLENBURG YOUTH SERVICES BUREAU

720 East Fourth Street Director: C. Wayne Heasley County Office Building (3rd Floor) Office Hours: 8-5 Charlotte, NC 28202

Telephone: 374-2926

### Primary Agency Objectives

- 1. To play a significant role in diverting a substantial number of children from the juvenile court and/or correctional system to services they need by:
  - a. Accepting referrals from juvenile court intake counselors, police, school personnel, parents, youth serving agency personnel, juvenile court counselors, and youth (walk-ins).
  - b. Providing short-term intensive counseling and casework services to referrals which emphasize the diagnosis of specific factors directly related to each child's ineffective behavior, referring a child and his parents to needed services, providing a child's parents and teachers with specific skills and procedures which they can employ to remediate the inappropriate behavior of a child, and furnishing appropriate referral sources with information about a child which will enable referral sources to make decisions concerning the child which are in the child's best interests.
- 2. To play a role in promoting community responsibility for the identification, development, and delivery of services related to the prevention and treatment of juvenile delinquency in Charlotte and Mecklenburg County by:
  - a. Providing staff and technical assistance to the Mecklenburg Youth Services Action Board as it seeks to identify, implement, coordinate, and monitor youth services relating to the prevention and treatment of juvenile delinquency in Charlotte and Mecklenburg County.
  - b. Furnishing staff and technical assistance to the Mecklenburg Youth Services Action Board as it seeks to mobilize community support for the development of those services identified in <u>A Youth Services Plan</u> to Prevent and Treat Juvenile Delinquency in Charlotte and Mecklenburg County, North Carolina (1975).
  - c. Developing, on an annual basis, a comprehensive referral guide to youth serving agencies in Charlotte and Mecklenburg County.
  - d. Coordinating an efficacious volunteer program which will offer a broad range of supportive services to YSB clients.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. All children and parents referred to the YSB will receive one of the following types of service:
  - a. Intensive counseling and casework services which emphasize the diagnosis of specific factors directly related to a child's ineffective behavior, referring a child and his or her parents to needed services, and providing parents with specific skills and procedures which they can use to improve the behavior of their child. Mecklenburg YSB Counselors possess specialized training in the diagnosis and treatment of children's personal, home, and school problems, are accessible to their clients twenty-four (24) hours a day, seven (7) days a week. YSB counselors maintain caseloads not exceeding ten (10) children.
  - b. Intake, referral, and follow-up services are delivered to those parents and children who do not require, on an immediate basis, intensive counseling and casework services from the YSB staff. This service consists of either the YSB Direct Services Coordinator or YSB Intake Counselor meeting with a child, the child's parents, and the referral source. During this meeting, one of the aforesaid YSB Staff members will assist the parent, child, and referral source to pinpoint the problem and to identify actions which will need to be taken in order to deal with the problem. Follow-up services will also be provided. If this type service is determined to be ineffective, intensive YSB counseling and casework services will be offered.
  - c. "Parent Development Sessions" are offered by the YSB staff from 7:30 P.M. to 9:30 P.M. Monday evening of each week. Any parent who resides in Charlotte and Mecklenburg County is eligible to receive this service. These sessions are designed to transmit skills to parents which they can use to improve the behavior of their children.

### Children To Whom Services Are Offered

1. All children who are presently involved or who are on the verge of becoming involved in the juvenile court and/or correctional systems because they have been truant from school, or have run away from home, or are exhibiting inappropriate behaviors at home or school will be offered YSB services. Children who have committed a minor delinquent act, but who have not had a juvenile petition filed against them for committing that act, may also be referred to YSB.

### MECKLENBURG YOUTH SERVICES BUREAU

(Note: In an effort to maximize the utilization of existing youth services in Charlotte and Mecklenburg County, the YSB Staff refers children to other youth serving agencies as soon as feasible and maintains intake procedures which insure that referral sources, when possible, utilize the services of other youth serving agencies prior to their referring a child to the YSB.)

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Juvenile Court Intake Counselors
- 2. School Personnel
- 3. Parents
- 4. Police
- 5. Juvenile Court Counselors
- 6. Youth Serving Agency Personnel
- 7. Children on a Walk-in Basis

### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Department of Social Services Child Welfare Division
- 2. Charlotte-Mecklenburg School System The Street Academy
- 3. The Relatives
- 4. Family and Children's Services
- 5. Mecklenburg County Mental Health Center

- 1. No fee is required.
- 2. Participation is voluntary.
- 3. Call the Intake Counselor or Direct Services Coordinator to ascertain specific intake procedures (374-2926).

#### MECKLENBURG 4-H and YOUTH OFFICE

301 Billingsley Road Charlotte, NC 28211 Telephone: 374-2082 Director: D. Roy Alexander Office Hours: 8 - 5

### Primary Agency Objectives

- 1. To expand youth programs by organizing special interest groups and project clubs.
- 2. To strengthen total youth programming in Mecklenburg County by supporting the efforts of other agencies, organizations, and institutions, and by gaining their support for Extension programs.
- 3. To study the urban situation to determine needs of youth and to develop the 4-H program through better public relations.
- 4. To promote and develop effective leadership among adult leaders, teen leaders, and aides working in youth programs.
- 5. To continue to offer a wide variety of 4-H programs and opportunities for club members such as camp, Activity Day, Achievement Day, Fairs, Club Week, Judging, etc.
- 6. To inform as many people as possible about 4-H and other Extension Youth programs.
- 7. To expand the 4-H program by organizing new clubs.
- 8. To recruit new 4-H community club members and leaders.
- 9. To promote and develop effective leadership among 4-H adult leaders and teen leaders.
- 10. To encourage more leaders to take an active part in 4-H development.

# Specific Services Offered To Children Ages Six (6) Through Seventeen (17) Years of Age

- 1. We are a comprehensive youth development organization (largest, worldwide). The youth (male and female) associate themselves into neighborhood or special interest clubs with assistance from volunteer adult leaders and pursue educational and service activities of their own choosing.
- 2. Assistance from the 4-H office includes literature (work-book-type manuals on forty subject matter areas "projects"), a monthly newsletter, and training in organization and leadership. Youth participate in competition and other activities on county, district (sixteen county area), state, and national levels.

### MECKLENBURG 4-H AND YOUTH OFFICE

3. A variety of low-cost summer camping activities are offered for various ages (9-19) including several specialty programs (e.g. horses, bicycle, marine science, forestry, junior leadership) as well as regular 4-H camp (general interest).

### Children To Whom Services Are Offered

- 1. 4-H'ers in Mecklenburg County represent a truly diverse cross-section along racial, income and geographic lines. There are no dues, initiation fees, or required uniforms imposed upon members. A large portion of our audience are low-income, inner city youth, especially those served through the Homemaking Education Centers.
- 2. Our stated age limitations are 9-19; however, in practice younger youth are not discouraged from participation.
- 3. Recently, steps have been taken to involve youth referred to the Child Welfare Division of the Department of Social Services, the Juvenile Court staff, and the Visually Impaired Division of The Pupil Support Department of the Charlotte-Mecklenburg Schools in the programs and ongoing clubs.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Homemaking Education Program
- 2. Housing Authority
- 3. Charlotte-Mecklenburg Schools

### Primary Agencies To Which Your Agency Refers Children

Not applicable

### How Can Children Gain Access To Services Offered By Your Agency

1. By contacting local 4-H Club or the staff at 374-2082.

### MENTAL HEALTH ASSOCIATION OF MECKLENBURG COUNTY

301 South Brevard Street Charlotte, NC 28202

Director: Gwen Kellermann Office Hours: 8 - 5 Mon. - Fri.

Telephone: 372-7170

### Primary Agency Objectives

- 1. To promote mental health education throughout the community primarily through programs, workshops, media, and through committee work.
- 2. To create better cooperation and communication between mental health services in the community by serving as liaison and information center.
- 3. To serve as a catalyst in promoting new mental health programs.
- 4. To provide extensive referral and information services including short-term counseling.
- 5. To act as watchdog in the community to protect <u>all</u> individuals' right to offer, obtain, or be protected by adequate services.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

The Childhood Mental Health Committee of the Mental Health Association of Mecklenburg County is charged with the following responsibilities:

- 1. To develop recommendations for programs and activities in Childhood Mental Health to be undertaken by the Mental Health Association Chapter, including services for mentally disturbed children and their families.
- 2. To coordinate local interest and action with the State Mental Health Association programs and similar programs throughout the state in an effort to meet the needs of all mentally disturbed children in the state.
- 3. To maintain, on behalf of the chapter, liaison with professionals and related groups having a concern with childhood mental health.

This committee is composed of professionals with agencies who represent a variety of services for children, and of individuals who are interested in better childhood mental health practices.

### Children To Whom Services Are Offered

1. Primary interest and concern is for emotionally disturbed children.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Referrals to this office are usually made by someone other than the child usually a parent.
- 2. Other service agencies phone regarding problems of children in an effort to find out where to refer a specific child and/or family.

### Agencies which frequently call are:

- 1. Police
- 2. Juvenile Court
- Hospitals
- 4. Charlotte-Mecklenburg School Personnel
- 5. Mecklenburg County Department of Social Services

### Primary Agencies To Which Your Agency Refers Children

Primary referrals are for parents <u>and</u> child. Many are sent to private family counselors including:

- 1. Ministers
- 2. Psychologists
- 3. Psychiatrists
- 4. Counselors and private centers
- 5. Private Groups

#### Many are sent to:

- 1. Family and Children's Services
- 2. Mecklenburg County Mental Health Center
- 3. Charlotte-Mecklenburg School System
- 4. Children to their parents
- 5. Juvenile Court Counselors

### How Can Children Gain Access To Services Offered By Your Agency

No direct services other than short-term or intake counseling are offered. Access is gained by phone, letter or drop-in.

#### MINT MUSEUM OF ART

Box 6011 Director: Mr. Cleve K. Scarbrough
501 Hempstead Place Office Hours: 10 - 5 Tues.- Fri.

Charlotte, NC 28207 2 - 5 Sat. Telephone: 334-9723 2 - 6 Sun.

### Primary Agency Objectives

1. To provide various art experiences for children pre-school through high school. By art we mean primarily visual arts (painting, graphic arts, and sculpture), although we also offer performing arts.

This we do through activities in the museum itself and through activities in the classrooms.

# Specific Services Offered to Children Ages Six (6) Through Seventeen (17) Years Of Age

- 1. Guided tours for groups. Any more than 4 visitors is enough for a 45 minute tour of the museum. An appointment should be made two weeks in advance for a Tuesday through Friday visit.
- 2. Art Classes. Art classes for individuals are taught in drawing and painting throughout the year. Other offerings include printmaking, dance, puppetmaking, pottery, and stitchery. Some classes last for 6 weeks with a very small fee. Other classes last for 14 weeks with a higher cost.
- 3. Puppet Shows. Three major puppet shows are presented each year. Saturday afternoon story hours in the fall and spring include puppets.
- 4. Talks Outside the Museum. Talks on How to look at a painting last 45 minutes and are aimed at 7th grade level and interest. One or more topics will be given at the location requested or in the Museum.

### Children To Whom Services Are Offered

Any child or group

- 1. Guided tours pre-school through high school
- 2. Art classes child must be 1st to 6th grade or equivalent (for 6 week classes)
- 3. Puppet Shows pre-school to 6th grade

### MINT MUSEUM OF ART

- 4. Talks on art outside the museum 5th grade to 9th grade level
- 5. Story Hours pre-school

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Charlotte-Mecklenburg Schools
- 2. Parents
- 3. City Agencies of all types

### Primary Agencies to Which Your Agency Refers Children

1. Not applicable

- No fee is required for guided tours. Scholarships and special arrangements may be made about art classes and puppet shows.
   Story Hours - Free Talks on Art - Free
- 2. For more details and appointments call The Mint Museum of Art, 334-9723. Talks on art should be arranged 2 months ahead.

#### NATIONAL CONFERENCE OF CHRISTIANS & JEWS

1709 Fountain View P. O. Box 4436 Charlotte, NC 28204

Director: Mrs. Kitty Huffman

Office Hours: 9 - 5

Telephone: 332-4420

### Primary Agency Objectives

1. To promote justice, amity, understanding, and cooperation among citizens and to analyze, moderate, and strive to eliminate intergroup prejudices which disfigure and distort religious, business, social, and political relations, with a view to maintaining at all times a society in which the religious ideals of brotherhood and justice shall become the standards of human relationships.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Conduct Human Relations programs inter-racial and Inter-faith
- 2. Conduct Leadership Training programs

### Children To Whom Services Are Offered

- 1. Leadership training and/or Human Relations workshops are conducted in the schools for school leaders or for groups selected by a school administration.
- 2. Inter-faith workshops are conducted for youth selected by church and temple leaders.
- 3. We would be happy to conduct leadership training and/or human relations workshops for any group which would desire our assistance in these areas with their youth.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Schools
- 2. Churches and synagogues
- 3. Other youth serving agencies

### Primary Agencies To Which Your Agency Refers Children

1. Since our agency works with groups instead of individuals it would be very rare that we would make referrals.

### How Can Children Gain Access To Services Offered By Your Agency

1. By contacting our agency or through school guidance counselors, ministers, or rabbis. At the present time, our office is a one person operation; therefore, the only contact person is Mrs. Kitty Huffman (332-4420).

#### NEVINS CENTER, INC.

3523 Nevins Road
P. O. Box 26546
Charlotte, NC 28213
Telephone: 596-1372

Director: W. Jerry Massey
Office Hours: 8 - 4

### Primary Agency Objectives

- 1. The purpose of Nevins Center is to provide a sequential multi-faceted program offering evaluation, work adjustment, training in specific vocational skills, as well as general labor requirements. In addition, Nevins Center is a facility providing sheltered employment for those who do not possess skills that are necessary for competitive employment.
- 2. Nevins is a part of the total community plan for habilitation of the handicapped, mentally handicapped, and/or physically handicapped in need of services.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

Mevins does not offer services to children below 16 years of age. Services offered to those 16 and up are:

- 1. To determine the needs and potential of handicapped persons 16 years of age and older.
- 2. To vocationally orient and to train individuals who possess vocational potential.
- 3. To educate the family and community in attitudes of appreciation and acceptance of this segment of the population.
- 4. To determine feasible jobs in the community industries for the various types of handicapped individuals needing placement.
- 5. To enlist the cooperation of industrial management and other community leaders for placement of trainees in routine jobs, or in transfer of jobs from plants to supervised workshop for short or long term employment.
- To develop the industrial, ethical, moral, and social personality of the retardate or multiple handicapped trainee.
- 7. To establish, if possible, a wholesome self-confidence, and the satisfaction of becoming a wage-earner capable of partial or total self support.

### Training Fields

1. Assembly Department

### NEVINE CENTER, INC.

- 2. Food Service
- 3. Grounds Maintenance
- 4. Janitorial Service
- 5. Leather Craft
- 6. Printing
- 7. Sewing Department
- 8. Woodworking Department
- 9. Horticulture Department
- 10. Shipping and Receiving, Packaging
- 11. Ceramics Department

### Additional training as part of the Center's curriculum:

- 1. Academic training in reading and writing
- 2. Personal and social adjustment classes
- 3. Recreation program
- 4. Personal counseling

### Children To Whom Services Are Offered

1. Nevins is a part of the total community plan for habilitation of the handicapped, mentally handicapped, and/or physically handicapped in need of services.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Division of Vocational Rehabilitation
- 2. Mecklenburg County Mental Health Center
- 3. Charlotte-Mecklenburg School System
- 4. Community and families

### Primary Agencies To Which Your Agency Refers Children

- 1. Division of Vocational Rehabilitation
- 2. Mecklenburg County Mental Health Center
- 3. Mecklenburg County Center for Human Development
- 4. Adult Day Care Center

- 1. Referral by Division of Vocational Rehabilitation
- 2. Referral by Charlotte-Mecklenburg School System
- 3. Referral by Mecklenburg County Mental Health Center

#### OPEN HOUSE, INC.

801 East Morehead Street

Director: John D. Allen

Charlotte, NC 28202 Telephone: 332-9001

Erik C. Esselstyn, Chairman

Board of Trustees

Office Hours: 9 - 5

### Primary Agency Objectives

1. To provide treatment and rehabilitation services for drug abusers in Charlotte-Mecklenburg

> a. Provide Outpatient service for individuals with histories of poly-drug abuse

- b. Provide methadone detoxification and maintenance service or residential treatment to individuals with histories of narcotics abuse
- c. Provide crisis intervention services to individuals in need of immediate assistance for any reason

### Specific Services Offered to Children (6) Through Seventeen (17) Years of Age

Open House has a variety of services offered to people generally from ages 14 through adulthood. These services include:

- 1. Crisis Line a 24 hour telephone counseling service. Telephone number: 372- HELP
- 2. Day Treatment Program clients generally attend school in the afternoon or work part-time in conjunction with this
- 3. Night Treatment Program designed for clients who are going to school or work full-time
- 4. Individual counseling services
- 5. Therapeutic Community residential treatment environment designed for people with extended histories of drug abuse.
- 6. Straight-Up a three week outdoor adventure program
- 7. Vocational Rehabilitation vocational training and job
- 8. Family Group designed to work with the family of the client
- 9. First Offenders Group designed for people that have been arrested for possession of marijuana (first offense)

OPEN HOUSE, INC.

### Children To Whom Services Are Offered

Open House offers counseling services to anyone who has a drug abuse or drug-related problem who would benefit from participating in one of our programs. Generally services are offered to youth fourteen (14) years of age and above.

### Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Open House Crisis Line
- 2. Mecklenburg Youth Services Bureau
- 3. Charlotte-Mecklenburg School System Teachers, Principals, etc.
- 4. Mecklenburg County Judicial System District Courts, Prisons
- 5. Charlotte Drug Education Center
- 6. Mecklenburg County Mental Health Center
- 7. Randolph Clinic
- 8. Housing Authority
- 9. Contact Telephone Counseling Service
- 10. Self-Improvement Center
- 11. The Relatives

# Primary Agencies To Which Your Agency Refers Children

- 1. The Street Academy
- 2. Charlotte-Mecklenburg Youth Council, Inc.
- 3. Division of Vocational Rehabilitation
- 4. The Relatives
- 5. Mecklenburg County Mental Health Center
- 6. Mecklenburg County Center for Human Development
- 7. Charlotte Memorial Hospital
- 8. Planned Parenthood of Greater Charlotte, Inc.
- 9. Mecklenburg County Health Department
- 10. Child Welfare Division, Mecklenburg County Department of Social Services
- 11. Family and Children's Services

# How Can Children Gain Access to Services Offered by Your Agency

An Intake Worker (333-6611) with Central Intake will be happy to share information with anyone interested in utilizing Open House services. In case of an emergency after hours, call the Crisis Line (372-HELP) for counseling service or information.

### PIEDMONT TEACCH CENTER

Department of Psychiatry 504 South Wing UNC - School of Medicine Chapel Hill, NC 27514 Telephone: (919) 966-5156 Director: Lee M. Marcus, Ph.D. Office Hours: 8:30 - 5:00 Mon. - Fri.

### Primary Agency Objectives

TEACCH (Treatment and Education of Autistic and 1. ated Commucations handicapped Children) is a state-wide program. Specific services offered to Charlotte area families include an outpatient clinic in Chapel Hill and a special classroom at Wilmore Elementary School in Charlotte.

### Aims of the program:

1. Helping parents of autistic and language-handicapped children to understand and effectively manage often difficult and confusing behavior, and to live with their child more comfortably.

2. Developing appropriate educational goals and activities for each child, sharing these with parents and helping them to develop effectiveness as a teacher at home.

3. Helping each child with the cognitive, social, and selfhelp skills needed to get along in a group be it family, classroom or community.

### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

1. Evaluation: The first appointment for each family is a diagnostic day in which parents' concerns are discussed and the child is seen for psychoeducational testing. At the end of this day, the staff shares impressions of the child with parents, responds to any questions, and makes recommendations for a treatment plan.

Extended Diagnostic: This service covering 6-8 weeks following the initial evaluation is a trial treatment period. Educational activities and home management techniques are demonstrated and discussed during regular (usually weekly) one-hour clinic visits, and carried out by parents on a daily basis at home. At the end of this time period, there is a conference with

#### PIEDMONT TEACCH CENTER

parents to discuss their child's progress and decide upon a new contract for working together over a longer period if that seems appropriate.

- 3. Continuing Treatment: Both short- and long-term treatment is focused upon the following areas:
  - developing child's ability to interact with adults and other children.
  - increasing child's metivation to explore and learn on his own.
  - improving a child's uneven development of intellectual functioning through home programs based on an understanding of developmental learning sequences.
  - coordinating with other individuals on programs involved with the child (e.g. classroom teachers).
  - helping to arrange medical, neurological, dental, and audiology evaluations as needed.
  - increasing child's ability to care for his own needs (dressing, toileting, etc.).
  - helping parents toward a role as co-therapists in which they assume increasing responsibility for assessing and meeting their child's needs in all of the above areas.

All clinic services are based upon a fee scaled to income and number of family members.

4. Classroom: The TEACCH classroom in Wilmore School in Charlotte is one of eleven such classrooms located throughout the State. A child placed in the class may or may not continue treatment at the clinic, depending on the needs of the family.

A teacher and teacher aide are responsible for a relatively small number of children to allow for a maximum of individual instruction and to give them time to meet with parents around education and management concerns at home. Parents are often directly involved with teaching their own child and others in the classroom, accompanying the children on field trips, etc., and are encouraged to play as active a role in the classroom as possible.

Location within a public school provides the opportunity for TEACCH children to participate in regular classrooms when it is appropriate to their needs and abilities in particular activities. The class also functions as a resource room for other children in the school needing special attention to certain skills, again providing the advantage of further social contact between regular students and TEACCH children. There is no fee for classroom placement.

5. Farent Groups: There are scheduled as well as informal opportunities for parents to get together either in the clinic or classroom, share experiences, and learn from one another.

6. Chestnut Ridge Camp: Sponsored by the North Carolina Chapter of the National Society for Autistic Children (NCSAC), this residential program, located north of Chapel Hill, provides a week or more of overnight camp experiences for each child during the summer. There is one staff member for every two children and while contributions are welcome, there is no fee.

### Children To Whom Services Are Offered

- 1. A child diagnosed with psychosis, autism or a related communications disorder. Specific characteristics include:
  - scattered developmental functioning
  - particular difficulties in the area of language
  - hyperactivity
  - poor attention to sights and sounds
  - inability to relate normally with peers and adults
  - unusual physical movements such as spinning, rocking, hand flapping, etc.
  - dependence upon routines and dislike of change
- 2. Most children involved in the program are under 12 years of age and generally functioning at a pre-school level.
- 3. Parents are willing and able to participate in the program.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Parents
- 2. Teachers
- 3. School psychologists
- 4. Developmental Evaluation Clinics
- 5. Pediatricians
- 6. Mental Health Centers
- 7. Social Workers
- 8. Public Health

#### Primary Agencies to Which Your Agency Refers Children

If a child is felt to be inappropriate for the service we offer or if parents are unable to travel to the Clinic and need a local resource, referrals may be made to:

- 1. Developmental Evaluation Clinic
- 2. An Outreach program

### PIEDMONT TEACCH CENTER

- 3. Mental Health Center
- 4. School systems

# How Can Children Gain Access To Services Offered By Your Agency

Charlotte area familites and agencies can make a referral by phone or mail to:

Piedmont TEACCH Center UNC-CH School of Medicine Division of Health Affairs Department of Psychiatry 504 South Wing Chapel Hill, NC 27514

Phone: (919) 966-5156

#### PINES REHABILITATION HOME

2100 East Seventh Street Charlotte, NC 28204

Vocational Rehabilitation Counselor:

Mr. James Burge

Telephone: 376-5449

Office Hours: 8 - 5

### Primary Agency Objectives

1. To select mildly retarded or emotionally disturbed youths seventeen (17) years of age and above for placement in this half-way house.

2. To provide residents with an opportunity to function effectively in a competitive work situation.

# Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

- 1. Individual and group counseling
- 2. Medical maintenance
- 3. Rehabilitation services which will result in the resident being able to function effectively in a competitive employment situation.

### Children To Whom Services Are Offered

1. Any youth seventeen (17) years of age and above who is mildly retarded or emotionally disturbed who can benefit from receiving the rehabilitation services offered by this agency.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Broughton Hospital
- 2. Western Carolina Center
- 3. Mecklenburg County Mental Health Center
- 4. Private physicians
- 5. Public and private service agencies
- 6. Self-referrals

### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Mental Health Center
- 2. Randolph Clinic, Inc.
- 3. Goodwill Industries

### PINES REHABILITATION HOME

- 4. Nevins Center, Inc.
- 5. Central Piedmont Community College
- 6. University of North Carolina at Charlotte
- 7. Other colleges and universities

- 1. Fee on a sliding scale
- 2. Participation is voluntary
- 3. Must attend pre-screening interview prior to admission
- 4. Call Mr. James Burge to determine specific intake procedures (376-5449)

### PLANNED PARENTHOOD OF GREATER CHARLOTTE, INC.

951 S. Independence Blvd.

Director: Gerald Y. Allen

Suite 430

Office Hours: 8 - 5

Charlotte, NC 28202 Telephone: 377-0841

### Primary Agency Objectives

1. To give high quality medical and contraceptive services to any person desiring them.

2. To provide educational services concerning family planning and population growth to persons in Charlotte-Mecklenburg County, and surrounding North Carolina counties.

### Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

### Medical Services

- 1. Pregnancy testing
- 2. Contraceptive Services
- 3. VD testing
- 4. Problem pregnancy counseling
- 5. First-trimester abortion services

#### Educational Services

- 1. Professional staff members are available to speak to any groups desiring to obtain information concerning Planned Parenthood's program, family planning methods, or population growth.
- 2. Films and books are loaned to persons or groups interested in family planning, human sexuality, or population growth.

### Children to Whom Services Are Offered

1. Any youth who seeks services provided by Planned Parenthood can gain access to them, except for abortion services, which are only provided to persons eighteen (18) years of age and above. If a youth is below eighteen (18) years of age, parental consent to obtain an abortion is required.

### ANNED PARENTHOOD OF GREATER CHARLOTTE, INC.

### (Specify all agencies or persons who refer children to your agency.)

- People who have previously received services from Planned Parenthood
- 2. Family Planning Clinics
- 3. Physicians
- 4. Mecklenburg County Department of Social Services
- 5. Contact Telephone Counseling Service
- 6. Open House, Inc.
- 7. Mecklenburg Youth Services Bureau
- 8. Mecklenburg County Mental Health Center

### Primary Agencies To Which Your Agency Refers Children

- 1. Private Physicians
- 2. Hospitals
- 3. Mecklenburg County Health Department and other health agencies
- 4. Family and Children's Services
- 5. Mecklenburg County Mental Health Center

### How Can Children Gain Access To Services Offered By Your Agency

1. Any youth can obtain services from Planned Parenthood by calling 377-0841 or coming by the office at 951 South Independence Blvd., in the East Independence Plaza Building on the corner of Independence and McDowell Street (Fourth Floor).

### POLICE ATHLETIC LEAGUE

825 East Fourth Street Charlotte, NC 28202 Telephone: 374-2310

Director: Lt. R. F. Tilley Office Hours: Variable

### Primary Agency Objectives

374-2365

- 1. To provide an organized athletic program for young boys and girls within the age range of 8 - 17.
- 2. To engender respect and a line of communication between the Police Officer and the youths.
- 3. To positively motivate athletic skills and physical development
- 4. To teach good sportsmanship.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. Participation in boxing, baseball, football, and basketball is offered for youths 8 - 17, with overall coordination and administration of the athletic program being provided by the Police Department and concerned citizens.

### Children To Whom Services Are Offered

1. Any child who is a resident of Charlotte and Mecklenburg County.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. General Court of Justice
- 2. Charlotte-Mecklenburg Schools
- 3. Mecklenburg County Council Boy Scouts of America

### Primary Agencies To Which Your Agency Refers Children

1. Since we work with youths on a group basis in recreational programs, it would be very rare that we would make referrals.

### POLICE ATHLETIC LEAGUE

- 1. No fee required
- 2. Participation is voluntary
- 3. Parent and child must sign a contractual agreement with the Police Athletic League
- 4. By contacting the Police Athletic League directly (374-2365)
- 5. Through news media

#### PUBLIC LIBRARY OF CHARLOTTE AND MECKLENBURG COUNTY

310 North Tryon Street Charlotte, NC 28202 Telephone: 374-2530

Director: Mr. Arial Stephens Office Hours: 9 - 9 Mon. - Fri.

9 - 6 Sat. (Main Library)

### Primary Agency Objectives

1. To make available to the community organized knowledge covering various facets of any topic.

2. To provide recreational and educational materials to include books, magazines, films, and phonograph records to all citizens of Charlotte and Mecklenburg County.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Books, magazines, films and records can be checked out for home use.
- 2. Storyhours in all locations for the pre-school and elementary level child.
- 3. Provide films to schools and organized groups for the purpose of assisting children to develop recreationally and educationally.
- 4. After-school tutorial educational services are provided for elementary age children.
- 5. Space and material for after-school study are provided to all children who desire to use the library's facilities.

### Children To Whom Services Are Offered

1. All children who are residents of Charlotte and Mecklenburg County.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Walk-in
- 2. Charlotte-Mecklenburg School System

### Primary Agencies To Which Your Agency Refers Children

L. Not applicable

# PUBLIC LIBRARY OF CHARLOTTE AND MECKLENBURG COUNTY

- 1. Visit the Library
- 2. Call the main library (374-2530) or any one of its fourteen (14) branches which include:

Cornelius Branch Davidson Branch East Branch Huntersville Branch Matthews Branch Mint Hill Branch North Branch Northwest Branch Piedmont Courts Branch Pineville Branch Sharon Branch South Branch Tryon Mall Branch West Branch	Cornelius, NC Davidson, NC 2001 Commonwealth Ave. Huntersville, NC Matthews, NC Mint Hill, NC 2324 LaSalle Street 1122 Oakdale Road 831 Seigle Avenue Pineville, NC 4724 Fairview Road 1361 Queen's Road 4500 N. Tyron Street 1800 Leadwell Street	892-8581 892-8557 374-2982 875-2412 847-6691 374-2549 374-2661 374-2555 889-7121 374-2109 374-2011 374-2469 374-2721
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#### THE RELATIVES

1000 East Boulevard Charlotte, NC 28203 Telephone: 377-0602 Director: Buck Winfield Office Hours: 24 hours a day

### Primary Agency Objectives

To play a role in diverting young people from the Juvenile Justice System and the law enforcement structure by:

- 1. Providing a safe, legal and responsible residential care facility to persons under the age of eighteen (18) of either sex, who are in need of such a temporary shelter for a brief period of time.
- 2. Providing group, individual and family counseling to remedy the situation that brought the young person to The Relatives.
- 3. Making referrals to other youth serving agencies in the community.

### Children To Whom Services Are Offered

1. All young people under eighteen (18) years of age who require the specific services offered by The Relatives.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

All young people in the program at The Relatives will receive the following services:

- 1. Temporary shelter
- 2. Individual and group counseling
- 3. Involvement with staff
- 4. Formation and follow through of a realistic plan using other youth serving agencies
- 5. Twenty-four (24) hour a day crisis and preventive counseling

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Young people on a walk-in basis
- 2. Mecklenburg Youth Services Bureau
- 3. Schools

#### THE RELATIVES

- 4. Juvenile Court
- 5. Police
- 6. Friends and relatives
- 7. Mecklenburg County Departmen of Social Services Child Welfare Division
- 8. Mecklenburg County Mental Health Center
- 9. Division of Vocational Reliabilitation
- 10. Other runaway houses
- 11. Open House, Inc.
- 12. Churches

### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg Youth Services Bureau
- 2. Mecklenburg County Department of Social Services Child Welfare Division
- 3. Mecklenburg County Mental Health Center
- 4. Charlotte Guidance and Counseling Service
- 5. Open House, Inc.
- 6. Travelers Aid Society
- 7. Division of Vocational Rehabilitation
- 8. Volunteer Homes

- 1. No fee required
- 2. Participation is voluntary
- 3. Walk-in, twenty four hours a day, seven days a week

### THE SALVATION ARMY

320 North Poplar Street

Director: F.M. Gaugh, Brigadier

P. O. Box 1032

City Commander

Charlotte, NC 28231 Telephone: 334-4731 Thelma G. Keller, Director

31 Family Welfare

Office Hours: 8:30 - 5:00

### Primary Agency Objectives

To accept referrals from juvenile court intake counselors, police, youth serving agency personnel, juvenile court counselors and youth (walk-ins) for temporary emergency meals or lodging.

# Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

Lodging, meals and evaluative counseling is offered to parents and/or children, referring child and/or his parents to needed service. No custodial type care can be provided any child under thirteen (13) years of age.

### Children To Whom Services Are Offered

Emergency shelter, food and/or clothing are provided any child in such need for whom no other resource is available.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Juvenile Court Intake Counselors
- 2. Juvenile Court Counselors
- 3. Police
- 4. Youth Serving Agency Personnel
- 5. Children on a walk-in basis

### Primary Agencies To Which Your Agency Refers Children

- 1. Child Welfare Division, Mecklenburg County Department of Social Services
- 2. The Relatives

THE SALVATION ARMY

### How Can Children Gain Access To Services Offered By Your Agency

By contacting Mrs. Thelma G. Keller, Director, Social Welfare Bureau, to ascertain specific intake procedures (334-4731). No fee is required.

### TEEN-AGE PARENTS SERVICES

510 South Torrence Street Charlotte, NC 28204

Director: Raymond P. Rorie, Jr. Office Hours: 8 - 4

Telephone: 333-1119 or 333-6349

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### Primary Agency Objectives

1. Teen-Age Parents Services is a joint service provided by:

- a. The Mecklenburg County Department of Social Services
- b. The Charlotte-Mecklenburg School System
- c. The Mecklenburg County Health Department
- d. Charlotte Memorial Hospital
- 2. The Primary objective of the Teen-Age Parents Program is to provide for the health, education, and social needs of pregnant school-age girls.
  - a. To provide an opportunity for pregnant girls to continue their education with minimum interruption, despite any obstacles presented by pregnancy or motherhood; thus, reducing the number of students who drop out of school due to pregnancy.
  - b. To help protect and provide for the health and welfare of the mother and the baby in its early months of life, by providing training for the mother in parental skills, family life, and peer relationships; thus reducing the number of birth complications for teen-age pregnant girls and helping them cope with any problems related to pregnancy, motherhood, and their planning for the future.
  - c. Through family planning services, which include birth control methods, to prevent additional pregnancies so that dependence upon others will be substantially reduced.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

All school-age pregnant girls enrolled in Charlotte-Mecklenburg schools are eligible to receive the following types of services:

1. To continue their education at an alternative program (TAPS) when it is to their disadvantage and the disadvantage of others for the girl to remain in the regular school. Girls may take the same courses, or substitute other courses, that they took at their home school and receive credit toward graduation from high school. Students are observed carefully

so that any learning disabilities may be noted. Such disabilities become centers around which teachers provide individualized instructions to meet the student's need. Time is given every student individually. Teachers, in addition to their own frame of reference, seek other sources, such as resource materials, resource persons, psychologists, counselors, special education teachers and educational workshops, to enhance their relating of ideas to students.

- 2. To have continuing medical supervision prior to delivery and for a minimum of six weeks after the birth of the child.
- 3. To have planning and supportive social services including arrangements for adequate child care, and training in parental skills during the prenatal and post-natal periods.
- 4. Referral for services to other agencies or institutions for services needed in securing education, training, employment, and family planning after the TAPS service is terminated.

Providing the student meets eligibility requirements, financial assistance is offered in paying delivery costs, as well as cost of day care in licensed facilities.

### Children To Whom Services Are Offered

1. All pregnant school-age students of the Charlotte-Mecklenburg school system.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Charlotte-Mecklenburg School personnel
- 2. Parents
- 3. Social Service Agency personnel
- 4. Former students
- 5. Family and Children's Services
- 6. Church personnel
- 7. Juvenile Court

### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Department of Social Services intra-agency referrals for adoption, abortion, continuing social services and financial assistance.
- 2. Mecklenburg County Health Department Well Child Clinics, WIC Program and Vital Statistics Section
- 3. Charlotte Memorial Hospital
- 4. Legal Aid Society
- 5. Planned Parenthood of Greater Charlotte, Inc.

### How Can Children Gain Access To Services Offered By Your Agency

- 1. Mecklenburg County Department of Social Services through Service Intake and AFDC Family and Children's Service Unit at Department of Social Services, and Teen-Age Parents Service program at Morgan School will furnish all information needed to referral sources on eligibility and procedure for use of this service. Guidance counselors in all of Charlotte-Mecklenburg Schools have information regarding services for students.
- 2. Application for admission to Teen-Age Parent Service is made by the student and parent(s). Appointments for application interviews are made by request in person or by telephone to TAPS, 333-1119. Enrollment and participation is voluntary and the student should notify the counselor at her home school of her intent to transfer to TAPS.

#### TRAVELERS AID SOCIETY

301 South Brevard Street Charlotte, NC 28202

Director: Amanda Mitchell Office Hours: 8:30 - 4:30

Telephone: 372-7170

### Primary Agency Objectives

1. To function as a casework agency serving people who are having difficulty during a time of movement or transition.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Providing counseling services to the child who has run away from home, in an attempt to facilitate the child's return home.
- 2. Giving information and directions concerning local community resources which may be needed.
- 3. Offering casework services which can include financial assistance for transportation, food, medicine, rent, etc., when a sound casework plan is developed.
- 4. Making referrals to appropriate service-agencies in the child's home community.

Clientele are non-residents of Mecklenburg or Union Counties so we work toward returning them to their home communities or helping them during a difficult time of movement or transition.

### Children To Whom Services Are Offered

- 1. Non-residents of Mecklenburg and Union Counties
- 2. Runaways
- 3. Children of mobile parents
- 4. Children of newcomer families

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Juvenile Court
- 2. Police
- 3. The Relatives
- 4. The Salvation Army
- 5. Bus station

### TRAVELERS AID SOCIETY

### Primary Agencies To Which Your Agency Refers Children

- 1. The Relatives
- 2. Mecklenburg County Department of Social Services Child Welfare Division
- 3. An appropriate service-agency in the home community

### How Can Children Gain Access To Services Offered By Your Agency

- 1. No fee is required
- 2. Call the office 372-7170

26TH JUDICIAL DISTRICT COURT - COURT COUNSELOR SERVICES

720 East Fourth Street Charlotte, NC 28202 Telephone: 374-2866

Director: Eugene E. Deal

Chief Court Counselor

Office Hours: 8 - 5

### Primary Agency Objectives

1. The primary objective of the District Court in the exercise of its juvenile jurisdiction is set forth in the General Statutes of North Carolina General Statute 7A-277 as follows:

The purpose of this Article is to provide procedures and resources for children within the juvenile jurisdiction of the District Court which are different in purpose and philosophy from the procedures applicable to criminal cases involving adults. These procedures are intended to provide a simple judicial process to provide such protection, treatment, rehabilitation or correction as may be appropriate in relation to the needs of each child subject to juvenile jurisdiction and the best interest of the State. The intent of this Article is to assure that, where possible, the court will arrange for the available community resources to be utilized to strengthen the child's family relationships in order to avoid removal of the child from his own home or community. Therefore, this Article should be interpreted as remedial in its purposes to the end that any child subject to the procedures applicable to the children in the District Court will be benefitted through the exercise of the court's juvenile jurisdiction.

2. The primary objective of the Court Counselor Services is to assist the court in its remedial and corrective purposes.

# Specific Services Offered to Children Ages Six (6) Through Seventeen (17) Years of Age

1. Court Counselor Services provide intake, referral, counseling and evaluative services for children within the juvenile jurisdiction of the court so that the court may effectively discharge its responsibility to act in the best interest of the child and the community. Designated counselors are "on call" after hours, seven (7) days a week in cases of undisciplined or delinquent children.

In cases of children alleged to be delinquent, dependent or neglected, the statutes provide that jurisdiction extends to the sixteenth (16) birthday. In cases of children alleged to be undisciplined, jurisdiction extends to the eighteenth (18) birthday except those married, emancipated or members of the Armed Forces of the United States.

### Children To Whom Services Are Offered

1. G.S. 7A-281 provides in part "any person having knowledge or information that a case has arisen which invokes the juvenile jurisdiction established by this article may file a verified petition with the Clerk of Superior Court".

Once a petition is filed, services are available to children alleged to be delinquent, dependent, neglected, or undisciplined.

NOTE: Statutory changes enacted by the 1974 session of the General Assembly effective July 1, 1974, provide in part that the Chief Counselor may establish Intake Services with the authority to conduct a preliminary inquiry and make determination "whether it is in the best interest of the child or the State that a juvenile petition be filed".

If determination is made not to file a petition, the complainent has the right to have such decision reviewed by a District Court Judge.

During the preliminary inquiry, intake personnel may conduct conferences with the child, the family, the school and other appropriate community resources for the purpose of effecting an adjustment "so that filing a petition will not be necessary".

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. School Social Work Services Charlotte-Mecklenburg Schools
- 2. Parents
- 3. Department of Social Services
- 4. Other social services agencies
- 5. Law Enforcement agencies
- 6. Complainants

### Primary Agencies To Which Your Agency Refers Children

1. Child Welfare Division of the Mecklenburg County Department of Social Services

### 26TH JUDICIAL DISTRICT COURT - COURT COUNSELOR SERVICES

- 2. Mecklenburg County Center for Human Development
- 3. Mecklenburg County Mental Health Center
- 4. Family and Children's Services
- 5. Board of Human Development
- 6. Mecklenburg County Juvenile Diagnostic Center
- 7. Mecklenburg Youth Services Bureau
- 8. Public and private child care institutions

- 1. By Verified Petition
- 2. Intake and referral services available. Call 374-2866 and ask for Intake Counselor. Also on a walk-in basis.

#### UPWARD BOUND PROGRAM

Box 43

Director: Hellena H. Tidwell

Johnson C. Smith University

Office Hours: 9 - 5:30

Charlotte, NC 28216 Telephone: 333-7810

### Primary Agency Objectives

- 1. To provide a program of studies and activities, focused on skill building and intra-inter-personal development which will affect the personal and academic lifestyles of sixty (60) underachieving students.
  - a. Define, strengthen and improve student performance and understanding in the disciplines of math, reading, humanities, art, physicial education.
    - (1) Informal classroom arrangement with homogeneous groups allowing for highly individualized instruction and flexibility
    - (2) Individualized classwork, reading and math workshops
    - (3) Counseling, workshops and conferences
    - (4) Individualized and group tutoring throughout the academic year.
  - b. Increase reading and math levels one grade for students who are performing below grade nine (9).
    - (1) Diagnosis of reading and math deficiencies (pre-test)
    - (2) Individualized classwork, reading and math workshops
    - (3) Counseling and tutoring
    - (4) Post-test
  - c. Provide structure and opportunity for students to improve overall GPA
    - (1) Explore individual counseling sessions, students' handicaps to academic achievement and means to overcome such
    - (2) Expand testing program to establish student's areas of weakness
    - (3) Individualized and group tutoring
    - (4) Sessions on test taking techniques, how to study, note taking, etc.
    - (5) Formal and periodic contacts with school personnel principals, counselors
  - d. Provide opportunity for students to learn more about themselves value assessments, goals, aspirations, etc.
    - (1) Short course in decision making. Reference source: Deciding, College Entrance Examination Board, Princeton

- (2) Informal rap sessions
- (3) Independent group projects
- e. Provide more realistic alternatives of post secondary educational endeavors.
  - (1) Career and vocational guidance seminars
  - (2) Guest speakers
  - (3) Visits to businesses, job sites, schools, e.g., Carolina Broadcasting, Mecklenburg Truck Driving Institute, Beckwith's School of Cosmetology, etc.
- f. Orient students to function effectively
  - (1) Reinformce skills learned during behavior modification system or summer by group and individual meetings.
  - (2) Schedule students for conferences at high school as determined necessary by grades on work of that quarter, or if expelled or suspended
  - (3) Visit schools monthly and discuss progress of Upward Bound students with counselors to effect performance at a higher academic level (e.g., "D" students to "C" students)
  - (4) At each academic quarter, after reviewing student grades, hold seminars on "Realities of Succeeding in High School"
- g. Counsel students in course selections at high school
  - (1) Discuss personal objectives with students in regular counseling sessions emphasizing courses required for graduation, college, one's chosen career, etc.
  - (2) Determine dates for students to select semester courses and where needed meet with the counselor at the high school to plan with the student his course selection
  - (3) Send follow-up letters to the high school on on a quarterly basis, emphasizing the role of Upward Bound in the student's progress and requesting feedback
  - (4) Provide accurate records to show student credits achieved, grades, and credits needed
  - (5) Request offical time table of courses to be offered and suggested sequence for registration
- 2. To encourage students to pursue and achieve successfully at the post-secondary level
  - a. Six week residential program on the campus of Johnson C. Smith University, June 15 July 25, 1975.
  - b. Decrease the number of students who drop out of the project and high school
    - (1) Formal classroom instruction two Saturdays per month with emphasis in reading, math, humanities, 8 meetings per semester

- (2) Provide more relevant educationally related activities (4) with prior orientation to each activity
- (3) Visits to high schools, one per month
- (4) Visits to homes two per semester; failing students will be visited more often as the need for such dictates
- (5) Compulsory counseling sessions twice per month
- c. Insure that all students attent 70% of all A/Y meetings
  - (1) Encourage student input as to specific needs to be fulfilled in all regular meetings
  - (2) Have student assistance in planning interest activity each academic Saturday
  - (3) Schedule stipend payments each academic Saturday
  - (4) Provide 4 educational trips over A/Y
  - (5) Provide recreational activities (4)
- d. Have seniors complete admission application for three schools and mail them before deadline dates
  - (1) Provide realistic career and vocational counseling. Reference Source: Decisions and Outcomes, CEEB, Princeton
  - (2) Visit community colleges, four year colleges, industries, trade schools
  - (3) Invite speakers representing different phases of the world of work

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

- 1. Extensive academic, personal, and vocational counseling
- 2. Extensive tutorial assistance designed to reinforce academic performance in the students respective high schools
- Variety of cultural and recreational experiences designed to broaden the student's knowledge of himself and his environment
- 4. Referral assistance or direct aid in medical, dental, mental health and financial problems
- 5. Assistance in completing all phases of college application successfully: e.g. college board examination, admissions and financial aid forms, fee waivers, letters of recommendation, etc.

### Children To Whom Services Are Offered

The Program is designed to accept students in the sophomore or junior year and to allow the student to matriculate through

his senior year and during the summer immediately after his high school graduation. A student is eligible if he meets the following criterion:

- 1. A willingness to work and a sincere desire to improve his current academic status
- 2. A demonstrated achievement level of below "C"
- 3. A recommendation by his teachers, counselors, social service agency, or others who are well acquainted with him
- 4. The satisfaction of the low income guidelines as specified by the U.S. Commissioner of Education

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. High school personnel from the Charlotte-Mecklenburg School System (counselors, principals, teachers, etc.)
- 2. Mecklenburg County Department of Social Services
- 3. Juvenile Court Counselors
- 4. Ministers
- 5. Charlotte Neighborhood Centers Department
- 6. Parents
- 7. Students currently enrolled in the program
- 8. Walk-ins

### Primary Agencies To Which Your Agency Refers Children

- 1. Mecklenburg County Department of Social Services Child Welfare Division
- 2. Mecklenburg County Health Department
- 3. Mecklenburg County Mental Health Center
- 4. Open-House, Inc.

- 1. No fee required
- 2. Participation is voluntary
- 3. Secure applications:
  - a. Upward Bound Office 100 Beatties Ford Road Telephone: 333-7810
  - b. High school counselors
  - c. Charlotte Neighborhood Centers Department
  - d. Juvenile Court Counselors

#### VOCATIONAL REHABILITATION

219 East Boulevard
P. O. Box 3896
Charlotte, NC 28203
Telephone: 375-8686

Unit Manager: S. Paul Weathersbee Office Hours: 8 - 5 Mon. - Fri.

### Primary Agency Objectives

To assist individuals who have a vocational handicap to reach their maximum vocational potential.

- 1. Identifying those individuals in the community who have a physical or mental disability.
- 2. Evaluating the disability to determine how the individual can over-come the handicap and become gainfully employed.

The agency considers homemaking a gainful occupation.

# Specific Services Offered to Children Six (6) Through Seventeen (17) Years of Age

Vocational Rehabilitation generally works with individuals between the ages of 16-65.

An individual may receive one or all of the following services:

- 1. Medical and psychological examination, if needed, to determine the extent of the disability.
- 2. Counseling and guidance to help the individual determine abilities that will help him or her reach gainful employment.
- 3. Medical help in Euding surgical, psychiatric and hospital care to remove or reduce the disability.
- 4. Physical aids such as braces, artificial limbs, hearing aids, glasses and wheelchairs.
- 5. Job training i provided when necessary in vocational schools, colletes, or universities, rehabilitation facilities, an on the job.
- 6. Help with living expenses is provided when necessary to carry out other services.
- 7. Tools and equipment may be provided.
- 8. Job placement is provided to help the person find suitable employment.
- 9. Follow-up after job placement is provided to insure that the person is suited to that job.

#### VOCATIONAL REHABILITATION

### Children To Whom Services Are Offered

All children usually 16 years of age or older who have a problem either physical or mental that may result in a vocational handicap.

Listed are some of the types of problems Vocational Rehabilitation counselors work with: cerebral palsy, polio, deafness, (and many other physicial disabilities), mental retardation, drug abuse, alcohol abuse, parolees, probationers and individuals with emotional conflicts.

# Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Juvenile Court Counselors
- 2. School Personnel
- 3. Parents
- 4. Physicians
- 5. Mecklenburg County Department of Social Services
- 6. Social Security Administration
- 7. Vocational Workshops
- 8. Juvenile Correction Schools
- 9. Psychologists
- 10. Mecklenburg County Center for Human Development

### Primary Agencies To Which Your Agency Refers Children

- 1. Vocational Workshops
- 2. Vocational Schools
- 3. Physicians
- 4. Psychologists
- 5. The Relatives
- 6. Child Welfare Division of the Mecklenburg County Department of Social Services

- 1. Call 375-8686 and the child will be referred to the appropriate counselor.
- 2. In order for a child to receive the services of this agency, it is necessary to determine if the child has a physical or mental disability. The agency will sponsor the necessary diagnostic evaluation to make this determination without cost to the family.

### VOLUNTARY ACTION CENTER

301 South Brevard Street Charlotte, NC 28202

Director: Beth Chipley
Office Hours: 8:30 - 5:00

Telephone: 372-7170

### Primary Agency Objectives

1. The Voluntary Action Center is a referral service for individuals interested in volunteer work.

The interested individual is interviewed, screened, appraised of volunteer need in areas of his interest, and referred to the appropriate agencies. To date there are some 60 agencies seeking volunteers through the VAC and this list expands regularly.

### Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

1. No direct services are offered to children; however, we refer volunteers to agencies where children will benefit from time and association involved.

### Children To Whom Services Are Offered

1. Any child or children being served by the agencies requesting volunteers.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

Not applicable.

### Primary Agencies To Which Your Agency Refers Children

- 1. All major child-service agencies and centers which request volunteer help:
  - a. Alexander Children's Center
  - b. Charlotte-Mecklenburg Schools
  - c. Hospitals
  - d. Mecklenburg County Department of Social Services
  - e. Mecklenburg County Mental Health Center
  - f. Bethlehem Center
  - g. YMCA and YWCA
  - h. Others

#### VOLUNTARY ACTION CENTER

2. The Voluntary Action Center is always receptive to new requests from agencies. We also solicit request from newly formed agencies or those which have not previously used volunteers.

- 1. Agencies who desire assistance from volunteers should visit or call Voluntary Action Center, 301 South Brevard Street, 372-7170, Ext. 284 & 299.
- 2. Individuals interested in volunteer information or placement should call 372-7170, ext 284 & 299.

# WICS (JOB CORPS FOR WOMEN)

C/O 1st United Presbyterian Church

Co-Directors: Lula Moore

enthusiastic about enrolling in the program. 2. For a youth to be eligible for Job Corps enrollment at

is eligible. The youth herself, naturally, should be

the present time, she must be between the ages of 16 and

406 North College Street

Roxie Ezell

Charlotte, NC 28202

By appointment Office Hours:

Telephone: 376-8014

9 - 4

375-5121

# Primary Agency Objectives

1. The Women's Job Corps under the U.S. Department of Labor Manpower Administration provides both residential and nonresidential centers across the country in which sixteen (16) through twenty-one (21) year old girls from economically and culturally deprived environments may receive occupational training, basic remedial education, and training in family responsibilities and citizenship. Emphasis is on preparation for service jobs that cannot be easily automated.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years Of Age

- 1. Young women may be trained in a variety of skills ranging from technical and professional through clerical and sales fields. Machine trades, bench work, and service, plus occupations such as photography are available.
- 2. Preparing the girls for travel to the Job Corps Center and keeping in touch with them during their training period is another integral part of the program.
- 3. Volunteers also help the graduates and other former Corpswomen make the transition from the Centers to the world of work. This support to returnees covers a wide range of services:
  - a. Referral to employment channels
  - b. Additional training courses
  - c. Budget planning
  - d. Help with transportation
  - e. Housing
  - f. Health
  - g. Legal needs
  - h. Other personal matters

# Children To Whom Services Are Offered

1. Any youth, not just delinquents, whose parents, teachers, etc., feel that she would benefit from a new environment

Referral Sources (Specify all agencies or persons who refer children to your agency.)

1. Job Corps (Men)

WICS (JOB CORPS FOR WOMEN)

- 2. WICS Publications
- 3. Juvenile Courts

# Primary Agencies To Which Your Agency Refers Children

- 1. Employment Security Commission
- 2. Job Corps (Men)
- 3. Neighborhood Youth Corps

## How Can Children Gain Access To Services Offered By Your Agency

For appointments and for further information call 376-8014, Tuesdays and Thursdays between 9:00 am and 2:00 pm, or call 392-5556 or 375-5121, any time.

# YMCA OF CHARLOTTE AND MECKLENBURG

400 East Morehead Street Charlotte, NC 28202 Telephone: 333-7773 General Executive: George J. Creswell

Office Hours: 8:30 - 6:00

# Primary Agency Objectives

1. To help all persons grow in spirit, mind and body.

 To strive for societies founded on social justice, peace and recognition of the dignity, freedom and equal worth of all persons.

3. To open individual lives to fuller understanding of and

a deeper relationship with God.

4. To help all persons appreciate that health of mind and body is a sacred gift and that physical fitness and mental well-being are conditions to be achieved and maintained.

5. To help all persons develop their capacities for leadership and use them responsibly in their own groups and in community life.

# Specific Services Offered To Children Six (6) Through Seventeen (17) Years of Age

# 1. Group Work:

- a. Indian Guides for fathers and sons 6-9 years of age. Tribes of 6 to 8 fathers and sons in a neighborhood or natural grouping. The program is based on Indian lore and relationships between fathers and sons.
- b. Indian Princesses similar program for fathers and daughters.
- c. Trail Blazers similar program for fathers and sons 9-12 years of age.
- d. Other clubs for boys 9-17 based on common interestprograms vary from branch to branch in activity and age groupings (Gra-Y, Hi-Y, etc.).
- e. DiscoverY Co-ed teenagers clubs featuring wilderness trips, spelunking, hiking, rock climbing, skiing, white water trips, etc., for learning outdoor skills and self reliance.

# 2. Skills Training:

 a. Classes and clinics in team sports, individual sports such as gymnastics, tumbling, judo, karate, swimming (all levels), diving, tennis, gym games and fitness, life saving, etc. Scheduled by various branches according to facilities, staff and age group interest.

b. Classes in baton twirling, dancing, guitar, cheer leading, photography, at various branches. Scheduled on the same basis.

duled on the same basis.

- c. Competitive team sports leagues and tournaments in basketball, Tee Bat, baseball, flag football, swimming, diving and gymnastics. Scheduled by various branches on the same basis as classes.
- 3. Summer Fun Clubs, Day Camping and Resident Camping:
  - a. Some type of fun club or day camp scheduled at each branch. Ages generally 7-12. Periods usually last two weeks.
  - b. Camp Thunderbird resident camp periods. 2 weeks and 4 weeks at Clover, South Carolina on Lake Wylie.

#### Children To Whom Services Are Offered

- 1. Membership: Annual membership dues cover some of the above activities. Others require membership plus a direct cost fee because of special instructors, materials, travel costs, etc.
- 2. Fees: Some activities are available at a fee without membership requirement. In such cases, members who participate do so at a reduced fee.

Referral Sources (Specify all agencies or persons who refer children to your agency)

1. Since we are a developmental, rather than a correctional organization, most of our participants enroll after hearing about the programs from other participants.

#### Primary Agencies To Which Your Agency Refers Children

Does Not Apply

#### How Can Children Gain Access To Services Offered By Your Agency

- 1. Membership and fees as outlined above.
- 2. Registration information available for each branch or activity by phone or personal application.

#### YOUNG WOMEN'S CHRISTIAN ASSOCIATION

3420 Park Road Charlotte, NC 28209 Telephone: 525-5770 Director: Mrs. Micki G. Riddick Office Hours: 8:30 - 5:30

# Primary Agency Objectives

The Charlotte YWCA shall work toward providing a setting in which women can recognize their potential and exert their collective power toward the development of a society which can make possible peace and justice. freedom and dignity for all its members.

We plan to focus on these areas:

1. Helping in reduction of community tensions by working to eliminate racist practices and promoting practices which contribute to the empowerment of all persons as productive members of an open society.

2. Stimulating neighborhood and community involvement related to the priority needs of the community - i.e. educational opportunities, learning or improving skills, constructive use of leisure time, preventive and personal health care practices, and acquiring a deeper understanding or appreciation of the conditions of the society which directly affect their lives.

- 3. Providing intervention programs with delinquents and potential delinquents designed to develop, organize, and promote activities aimed at deterrents to troubled young
- 4. Encouraging and cultivating pride in celebrating one's identity and heritage and developing meaningful relationships with persons of differing social, racial, ethnic and economic backgrounds.

# Specific Services Offered To Children Ages Six (6) Through Seventeen (17) Years of Age

- 1. After School Child Care for boys and girls ages 6-11. During the summer and on holidays the two centers are open all day. The two centers are located in the
- 2. A Big Friend's Program in which children ages 6-12, who need additional support from a caring adult, have the opportunity to pursue a special interest with the assistance of an adult.

# YOUNG WOMEN'S CHRISTIAN ASSOCIATION

- 3. A summer day camp for girls ages 6-12 with emphasis on developing good sportsmanship and fair play, appreciation of the out-of-doors, and the learning of new leisure time skills to enhance the development of self-confidence and esteem.
- 4. A summer adventure program for girls ages 6-12 in the inner city, and girls whose mothers work in the downtown area emphasizing the creative arts, adventure trips in the city, and the understanding and appreciation of persons of different backgrounds and cultures.

5. Classes for children who want to pursue special interests in dance, swimming, guitar, handicrafts, art, tumbling, tennis.

6. Swimming classes for the handicapped child.

7. Building-centered and neighborhood activity groups for youth with personal and social problems who are exhibiting socially unacceptable behavior. The youth have the opportunity to set goals for themselves and work out their problems in a group setting.

8. Interest groups for youth who are interested in leadership development, youth improvement, societal problems, as well as youth who are interested in learning about themselves and

others through the arts.

9. Classes for youth who want to learn specific skills in physical education activities, dance, homemaking and art.

# Children To Whom Services Are Offered

1. All children who have an interest in or who are in need of the service.

Referral Sources (Specify all agencies or persons who refer children to your agency.)

- 1. Parents, guardians, relatives, friends
- 2. Charlotte-Mecklenburg Schools, private and parochial schools
- 3. Children on a walk-in basis
- 4. Social service agencies
- 5. Public Agencies
- 6. Churches

#### Primary Agencies To Which Your Agency Refers Children

- 1. Family and Children's Services
- 2. Mecklenburg County Mental Health Center
- 3. Charlotte-Mecklenburg Youth Council, Inc.
- 4. The Street Academy
- 5. Meckelnburg County Health Department

(Referrals are made to these agencies but through the parents or another appropriate adult. Supportive services are given to the child and parents as the referral is made.)

## How Can Children Gain Access To Services Offered By Your Agency

- 1. Mother's membership is encouraged for the child under 12. Youth 12 to 18 can become members for \$1.00 per year. Membership fees do not prohibit participation.
- 2. Small registration fees are charged for class-oriented programs. (Payment plans can be worked out according to individual need.)
- 3. Participation is voluntary.
- 4. Some schokarship aid is available.
- 5. Call the director:

YWCA Park Road Center 525-5770 YWCA Trade Street Center 333-7553

#### CONCLUSION

This document could not have been prepared without the outstanding cooperation and support which was received from all youth serving agencies listed in this publication. Continued cooperation among youth serving agency personnel will ensure that all children ultimately gain access to services they need.

It is the desire of the Mecklenburg Youth Services Bureau Staff that youth serving agency personnel and others who utilize this document will critically evaluate its contents and make suggestions relating to what should be included in the 1976-77 Guide to Youth Services in Charlotte and Mecklenburg County, North Carolina.

#### ATTACHMENT - A

# A LIST OF CHILD CARE FACILITIES IN NORTH CAROLINA<sup>1</sup>

1. BRINGING IT ALL BACK HOME PROJECT Western Carolina Center

Morganton, North Carolina Telephone: (704) 433-7176

Central Office Staff:

Project Director: Dr. Gary Timbers
Training Director: Dr. Karen Maloney
Evaluation Director: Dr. Dennis Maloney

The "Bringing It All Back Home Project" consists of eight (8) group homes, with treatment models, which are being operated in seven (7) strategic locations in Western North Carolina. Admission is open to children who are determined to be undisciplined, delinquent, and educably or emotionally disturbed. Admission is not denied on the basis of race, color, or national origin. The homes are community based, thus, admissions are accepted only from the surrounding one or two county area.

The project receives financial support from the Appalachian Regional Commission, the Law Enforcement Assistance Administration and local counties.

Site locations for these group homes with treatment models are as follows:

- 1. North Wilkesboro
- 2. Hiddenite Horizon House
- 3. Scottville Copperkettle
- 4. Boone
- 5. Marion Agape House
- 6. Morganton (2) Phoenix Home for Girls and Phoenix Home for Boys
- 7. Rutherfordton Youth House

The central office staff is available to provide training, evaluation, and consultation services to all eight (8) group homes. This staff is also available to offer training, evaluation, and consultation services to agencies in any county in North Carolina who are interested in establishing group homes.

2. ALEXANDER CHILDREN'S CENTER
P. O. Box 17632
Charlotte, NC 28211

Acting Director: Glenn Robinson Telephone: (704) 366-8712

A residential treatment center for emotionally disturbed children,

#### ALEXANDER'S CHILDREN CENTER (cont'd.)

ages 5 1/2 to 12. Enrollment ranges from 30 to 36 children. Services offered are small group cottages, prescriptive educational therapy on campus, recreational and group therapy, medical therapy, psychotherapy and family counseling. Sliding scale tuition rates. Interstate placements are accepted.

3. ALEXANDER SCHOOLS, INC. Union Mills, NC 28167

Superintendent: Dr. John Vogler Telephone: (704) 287-3613

Alexander Schools provides group care for about 150 children. Supported by purchase of service fees, State Grant-In-Aid and contributions from the general public, admission will be considered for those between the ages of 6 and 17. They will accept interstate placements.

4. BAPTIST CHILDREN'S HOMES OF NORTH CAROLINA
P. O. Box 338
Thomasville, NC 27360

Director: Dr. W. R. Wagoner Telephone: (919) 476-6183

The Baptist Children's Homes is a multi-service, church supported agency. The following services are provided: group care of dependent children, foster home care, a program for emotionally disturbed children, promotion of weekday services for preschool children and their families, services for unwed mothers, adoptive services in cooperation with adoptive agencies, family counseling and a comprehensive program of social work services for the preservation, conservation and rehabilitation of children and their families. Those with ability and desire are assisted with education beyond high school. Campuses are located in Chapel Hill, Thomasville, Kinston, Pembroke, and Clyde, and have a capacity of about 500. Interstate placements are accepted.

BARIUM SPRINGS HOME FOR CHILDREN Executive Director: Dr. Nat K. Reiney Barium Springs, NC 28010 Telephone: (704) 872-4157

Barium Springs is a program of the Presbyterian Church, U.S., offering multiple services to children and their families. Its program is both family and treatment oriented. Group care in the home at Barium Springs is for 120 children between the ages of 6 and 18. Also, group care for adolescents is provided in group homes, and family care homes are provided largely for preschool children. Limited care in foster homes is given, as well as Mothers' Aid. Adoption is on a cooperative basis with the Children's Home Society of N. C. Those young people with ability and desire are assisted in their education beyond high school. There is a Department of Consultative Services which offers help to local churches and communities. Pilot programs in Developmental Day Care and Emergency Shelters are maintained. No interstate placements.

<sup>1</sup> Excluding the descriptions of the "Bringing It All Back Home Project" and "Stepping Stone", all agency descriptions included in this list were obtained from <u>Directory of Children's Homes in the Southeast</u>, (1973), compiled by the <u>Duke Endowment</u>.

6. BOYS HOME OF NORTH CAROLINA, INC. Director: Lester Craft P. O. Box 127 Telephone: (919) 646-3083 Lake Waccamaw, NC 28450

Supported by contributions from the general public, civic organizations, business firms and foundations, Boys Home provides group care on two separate campuses for about 150 dependent, neglected, pre-delinquent and delinquent boys. Admission is considered for those between 10 and 18 years of age, and those with ability and desire are assisted with higher education or vocational training beyond high school. Campuses are located in Lake Waccamaw and Huntersville. Interstate placements are accepted.

7. BOYS TOWN OF NORTH CAROLINA
P.O. Box 15963
Charlotte, NC 28210

Director: Robert L. Woodall Telephone: (704) 364-1940

This program, supported by public contributions and fees for services, provides group care for boys over 6 years of age. As of September, 1972, 2 cottages, housing 12 boys, were in use with plans to expand to 9 cottages as funds become available. Interstate placements are accepted.

8. BROYHILL HOME Route 2, Box 65-B Clyde, NC 28721 Superintendent: Hugh Starnes Telephone: (704) 627-2210

See Baptist Children's Homes of North Carolina (No. 4).

9. CAROLINA BOYS CAMP Box 485 Candor, NC 27229

Director: Mike O'Conner Telephone: (919) 974-4944

This year-round program provides a therapeutic camping experience for school age boys. In groups of 10, boys learn the dynamics of group interaction and plan their daily activities under the guidance of counselors. At present, 20 are in the program with plans to expand to 40 in the near future. The program is supported by federal and state funds, as well as some foundation grants. No interstate placements.

10. CATHOLIC ORPHANAGE OF N.C.
(NAZARETH HOUSE)
Nazareth Rural Station
Raleigh, NC 27611

Superintendent: Most Rev. George Lynch Telephone: (919) 832-5325

A church sponsored, agency, Nazareth House (Catholic Orphanage) offers group care and continuing education assistance for 25 children of school age. The foster family placements and pre-admission casework are handled by a Social Worker at Nazareth House. No interstate placements.

11. CENTRAL ORPHANAGE OF N. C. Route 3, Box 34 Oxford, NC 27565

Superintendent: H. V. Bryant Telephone: (919) 693-7617

Receiving support from funds from the general public and state legislature, Central Orphanage provides group care facilities for about 145 children. Boys and girls between the ages of 6 and 15 will be considered for admission. Care is provided through high school, and additional training is available for students who are qualified and desire assistance. No interstate placements.

12. CHEROKEE BOYS CLUB
P. O. Box 507
Cherokee, NC 28719

Campus Manager: Freeman Owle Telephone: (704) 497-5461

Cherokee Boys Club provides group care for Indian children. Funds to support this program are obtained from contracts with the federal government and other organizations for the performance of services. This program is relatively new, as of September, 1972, and provides care for about 30 children.

3. CHILDREN'S HOME, THE
P. O. Box 993
Winston-Salem, NC 27102

Superintendent: William R. Edwards Telephone: (919) 722-3604 & 725-3477

The Children's Home is a group care agency sponsored by the United Methodist Church of Western North Carolina. Children of all denominations are admitted for care. Though The Children's Home is primarily a group care agency, children are also serviced in a Mother's Aid program. Children from age 6 through high school are in residence, and for those with the ability and interest, education and training beyond high school are available. A social service staff of seven is available for counseling with children and families. No interstate placements.

14. CHURCH OF GOD ORPHANAGE
P. O. Box 64
Kannapolis, NC 28081

Superintendent: Rev. G. E. Weatherby Telephone: (704) 782-9312

A church supported agency, Church of God Home provides group care for about 50 children. Children from the ages of 2 and 12 will be considered for admission. Interstate placements are not accepted.

15. CROSSNORE SCHOOL, INC. Crossnore, NC 28616

Exec. Dir.: Robert L. Martin Telephone: (704) 733-4305

Crossnore School provides group care facilities for about 200 children. The main source of support is from the DAR, general public and board rates. All children attend Avery County Public Schools, and interstate placements are accepted.

16. ELIADA HOMES, INC. P. O. Box 6337 Asheville, NC 28806 Director: Arch Cameron Telephone: (704) 254-5356

Supported by contributions from the general public and the state legislature, Eliada Home offers group care to approximately 100 children. Education through high school is provided, and for those with ability, higher education is available. Children between the ages of 4 and 16 are considered for admission, and interstate placements are accepted.

17. ELON HOME FOR CHILDREN P. O. Box 157
Elon College, NC 27244

Executive Director: Dr. W. W. Snyder Telephone: (919) 584-4211

Elon Children's Home is a church sponsored agency providing a group care program, foster home placement and day care. There are 70 children between the ages of 6 and 18 in the group care facility, and there are 3 foster families. The Day Care Center is geared to handle 30 children. Interstate placements are accepted.

18. EPISCOPAL CHILD CARE SERVICES
OF NORTH CAROLINA
P. 0. Box 25129
Charlotte, NC 28211

Executive Director: Robert D. Noble Telephone: (704) 536-0375

A church supported agency offering a variety of services to North Carolina. At Charlotte, there is group care for 48 children ages 6-18; in Goldsboro, Greensboro and Lowesville, there are off-campus group homes for children up to 18 years of age. A foster family program is also offered to children below 18.

19. FALCON CHILDREN'S HOME Box 37 Falcon, NC 28342 Superintendent: Rev. W. Eddie Morris Telephone: (919) 892-5290

Falcon Children's Home, a church sponsored agency, provides group care for about 75 children. Those between the ages of 4 and 18 will be considered for admission. Interstate placements are accepted.

20. FREE WILL BAPTIST CHILDREN'S HOME Acting Superintendent: Sam Weeks Middlesex, NC 27557 Telephone: (919) 235-5541

Free Will Baptist Children's Home is a church supported home providing group care to about 72 children. Admission will be considered for those between the ages of 5 and 12, although they may remain until they reach 18 or graduate from high school. Also, those with ability are assisted in college or vocational training. Interstate placements are accepted.

21. GRANDFATHER HOME FOR CHILDREN Banner Elk, NC 28604

Executive Director: Meredith White Telephone: (704) 898-5465

Grandfather Home for Children is a church supported home providing a group care program for about 85 children. "Normal" children between the ages of 6 and 14 are accepted. Although every effort is made to restore children from broken homes to their parents, they may stay through high school, and those with ability are assisted in college or vocational training. Placements are accepted from Tennessee and North Carolina.

22. JUNIOR ORDER CHILDREN'S HOME
P. O. Box 590
Lexington, NC 27292

Superintendent: Rev. Eugene B. Elmore Telephone: (704) 352-2234

Junior Order Home is supported by funds from a fraternal order and provides a group care program for about 120 children. Children above 6 years of age are admitted, and they may remain until high school is completed. Interstate placements are accepted.

23. KENNEDY HOME Route 2 Kinston, NC 28501 Superintendent: Rev. Roger E. Williams Telephone: (919) 523-3730

See Baptist Children's Home of North Carolina (No. 4).

24. METHODIST HOME FOR CHILDREN 1001 Glenwood Avenue Raleigh, NC 27605 Superintendent: Dr. J. Marvin Vick Telephone: (919) 833-2834

Methodist Home for Children is a church supported agency offering a group care program, foster family placement and Mothers' Aid undergirded by a professional social work service. The group care program services a maximum of 132 children. The foster family program is expanding. The home services children and their families from the area of the North Carolina Annual Conference of the United Methodist Church. Admission is considered for children up to 15 years of age. Children may remain as long as there is need or until they graduate from high school. Graduates are offered financial assistance for continuing education. No interstate placements are accepted.

25. MILLS HOME
P. O. Box 338
Thomasville, NC 27360

Superintendent: Rev. J. P. McLendon Telephone: (919) 476-6183

See Baptist Children's Homes of North Carolina (No. 4.).

26. NAZARETH CHILDREN'S HOME Route 2, Box 48 Rockwell, NC 28138 Superintendent: Howard Regan Telephone: (704) 279-2966

NAZARETH CHILDREN'S HOME (cont'd.)

Supported by the United Church of Christ, Nazareth Children's Home offers group care for 64 children. Those age 6 and older will be considered for admission and may remain until high school graduation. Interstate placements will be accepted.

27. OXFORD ORPHANAGE Oxford, NC 27565

Superintendent: Robert L. Winston Telephone: (919) 693-5111

Supported by contributions from the North Carolina Masons, Oxford Orphanage offers group care to about 320 children. Children above the age of 4 are admitted and may remain until they have graduated from high school. Interstate placements are <u>not</u> accepted. Postgraduate training is provided.

28. PRESBYTERIAN HOME FOR CHILDREN Superintendent: Donald C. McKenzie Black Mountain, NC 28711 Telephone: (704) 686-3666 & 686-3451

A church supported home providing care for 56 children between the ages of 6 and 11. (Certain circumstances will admit children up to 15.) Children may remain in the home through high school or college, if necessary. Twenty-eight boys and twenty-eight girls constitute a full enrollment. No interstate placements are accepted.

29. SIPE'S ORCHARD HOME Route 1 Conover, NC 28613

Superintendent: John G. Odom Telephone: (704) 256-5056

Sipe's Orchard Home is a private institution and provides a group care program for 42 boys. Children above 6 years of age through 16 are admitted and may remain through high school and college. Interstate placements are accepted.

30. SOUTH MOUNTAIN INSTITUTE, INC.
Route 2, Box 326
Nebo, NC 28761

Superintendent: C. Ravan Smith Telephone: (704) 584-1105

The South Mountain Institute, Inc., provides a group care program for 56 boys and girls. It cares for children between the ages of 6 and 18. They receive their support from contributions from the general public, the United Appeal and board rate paid by the various county departments of social services. Only children from Burke, McDowell, and Catawba counties are accepted and may remain through college, if necessary. Applications from other counties may be considered if it is a special case for an orphan.

31. STEPPING STONE
Tri-County Mental Health Complex
165 Mahaley Avenue
Salisbury, NC 28144

Director: Ms. Susan Brooks Telephone: (704) 633-3616

Stepping Stone is a group home for girls who may benefit from a temporary separation from their family. Sometimes a change of scene will help a girl and her family untangle conflicts and misunderstandings. Stepping Stone offers an alternative to an unworkable home situation.

Stepping Stone offers a healthy family environment, complete with "teaching parents" who provide 24-hour supervision, training, and counseling for the girls. During their stay at Stepping Stone, usually 6 to 12 months, girls share typical family responsibilities such as preparation of meals and home maintenance. They attend regular classes at local public schools. Early in the treatment program they begin week-end home visits.

Under the supervision of the teaching parents, girls learn self-help skills, appropriate social behavior and good study habits. Use of new skills is reinforced through a token economy or "point system" for earning and losing provileges. In this way the girls develop self-reliance, self-control and responsibility for their actions.

No interstate placements.

#### ATTACHMENT - B

# A LIST OF YOUTH SERVING AGENCIES INCLUDED IN THIS REFERRAL GUIDE

Al-Anon/Alateen Groups P. O. Box 4321 333-9523 p. 18 Charlotte, NC 28204 Alexander Children's Center Mr. Glenn B. Robinson, Acting Director P. O. Box 17632 366-8712 p. 20 Charlotte, NC 28211 Miss Ruth E. Lehman, Director American Red Cross Greater Carolinas Chapter - Youth 376-1661 p. 22 Service Programs P. O. Box 3507 Charlotte, NC 23203 Mr. Andee Gable, Director 597-1747 Baptist Children's Homes of North Carlina, Inc. -Emergency Youth Care Center P. O. Box 26724 9605 North Tryon Street Charlotte, NC 28213 Bethlehem Center Ms. Lucy Gist, Director 2705 Baltimore Avenue 375-1417 p. 27 Charlotte, NC 28203 Big Brothers Association of Mr. George B. Michie, Jr., Director Charlotte, Inc. 377-3963 p. 29 One Charlottetown Center, Suite 488 Charlotte, NC 28213 Catholic Social Services of Rev. Thomas P. Clements, Director the Diocese of Charlotte, NC 377-6871 p. 32 1524 East Morehead Street P. O. Box 4523 Charlotte, NC 28204

Charlotte, NC 28204

Central Piedmont Community College Mr. E. H. Stanback, Director P. O. Box 4009 373-6698 p. 34

Charlotte, NC 28204

Charlotte Day Nursery Mrs. Sadie C. Grigg, Director 1401 North Allen Street 376-5021 p. 36 Charlotte, NC 28205 Charlotte Drug Education Center Dr. Jonnie McLeod, Director 1416 East Morehead Street 374-3211 p. 38 Charlotte, NC 28204 Charlotte-Mecklenburg Schools Evening Optional Schools Olympic High School Contact Olympic High School Principal Sandy Porter Road 588-0254 p. 41 Rt. 2, Box 1148E-1 Charlotte, NC 28210 Garinger High School Contact Garinger High School Principal 1100 Eastway Drive p. 41 537-8261 Charlotte, NC 28205 Charlotte-Mecklenburg Schools Mr. Joseph Champion, Director Guidance Services 372-8620 p. 43 Education Center P. O. Box 149 Charlotte, NC 28230 Charlotte-Mecklenburg Schools Mr. Welcome T. Moten, Director In-School Work Experience 372-8620 p. 45 Program P. O. Box 149 Charlotte, NC 28230 Charlotte-Mecklenburg Schools Mr. Gerald D. Harvey, Director Myers Street Trainable 377-1246 p. 47 Mentally Retarded Center 300 South Independence Blvd. Charlotte, NC 28202 Charlotte-Mecklenburg Schools Pupil Support Department

Euclid Learning Development Center
1501 Euclid Avenue
Charlotte, NC 28203

Graham Learning Development Center
1400 North Graham Street
Charlotte, NC 28206

Ms. Mary G. Bobis, Director
375-2546
p. 49

Mr. Ron Walls, Director
333-0733
p. 49

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Charlotte-Mecklenburg Schools School Volunteer Program	Ms. Madeline McElveen, Director 372-8620 p. 53	Charlotte Park and Recreation Department	Mr. Tom Moore, Director 374-2884 p. 67
Education Center	p. 33	1900 Park Drive	P. C.
P. O. Box 149		Charlotte, NC 28204	
Charlotte, NC 28230			
		Charlotte Balice Decembers	T O Confinent To Discontinu
Charlotte-Mecklenburg Schools	Mr. O. W. Bidgood, Director	Charlotte Police Department 825 East Fourth Street	J. C. Goodman, Jr., Director 374-2000 p. 70
The Street Academy	333-2102 p. 55	Charlotte, NC 28202	374-2221
806 South Poplar Street	F, 55	onderso, no more	
Charlotte, NC 28202			
		Charlotte Rehabilitation Hospital	Mr. J. Patrick Thompson, Director
		1100 Blythe Boulevard	333-6634 p. 72
Charlotte-Mecklenburg Youth	Ms. Jeanette Chambers, Director	Charlotte, NC 28203	
Council, Inc. 916 East Morehead Street	334-3035 p. 57 334-3036		
Charlotte, NC 28204	334-3030	Charlotte Speech and Hearing	Mr. Donald F. Bynum, Director
,		300 South Caldwell Street	372-7173 p. 74
		Charlotte, NC 28202	•
Charlotte Memorial Hospital	Mr. Dave Wright, Manager		
and Medical Center Outpatient	373-2192 p. 59		W
Clinic 1000 Blythe Boulevard		The Children's Home Society of North Carolina, Inc.	Miss Ruth McCracken, Director (704) 372-7170 p. 76
Charlotte, NC 28203		301 South Brevard Street, Suite 302	(704) 372-7170 p. 76
onariotte, no 20203		Charlotte, NC 28202	
		· · · · · · · · · · · · · · · · · · ·	
Charlotte Memorial Hospital	Ms. Jane T. Wolfe, Director	740 Chestnut St., P. O. Box 6587	(919) 274-1538 p. 76
Medical Social Service	373-2107 p. 61	Greensboro, NC 27405	
Department			
1000 Blythe Boulevard		Children's House	Ms. Connie Behrens, Ms. Dell Martin
Charlotte, NC 28203		2325 Randolph Road	Ms. Florence R. Glasgow, Partners
		Charlotte, NC 28207	334-9215 p. 80
Charlotte Nature Museum	Mr. Russell I. Piethman, Director		
1658 Sterling Road	333-0506 p. 63		
Charlotte, NC 28209		Community School of the Arts	Mr. Henry Bridges, Director
		200 West Trade Street	377-4187 p. 82
Charlotte Neighborhood Centers		Charlotte, NC 28202	
Department			
Belmont Regional Center	Mr. Charles B. Cross, Director	Contact Telephone Counseling	Dr. Irene Millroy, Director
700 Parkwood Avenue	374-2635 p. 65	Service	372-1580 - Office p. 84
Charlotte, NC 28205		501 North Tryon Street	333-6121 - Counseling Room
	074 0405	Charlotte, NC 28202	
Alexander Street Center 910 North Alexander Street	374-2635 p. 65		
Charlotte, NC 28206		Employment Security Commission	Mr. Dwight M. Leonard, Director
onar 10000, no 20200		112 West First Street	334-6431 p. 86
Greenville Center	374-2877 p. 65	P. O. Box 1597	
1330 Spring Street	<b>↓</b> 1 27 × 1	Charlotte, NC 28201	
Charlotte, NC 28206			

Episcopal Child Care Services of North Carlina P. O. Box 25129 Charlotte, NC 28212	Mr. Robert D. Noble, Director 536-0375 p. 88
Family and Children's Services 301 South Brevard Street Charlotte, NC 28202	Mr. Ed Nadelman, Director 372-7170 p. 91
Florence Crittenton Services P. O. Box 3392 1001 Blythe Boulevard Charlotte, NC 28203	Mr. Kenneth L. Sipes, Director 372-1850 p. 93
Goodwill Industries of Charlotte, Inc. P. O. Box 8768 2122 Freedom Drive Charlotte, NC 28208	Mr. Les Easterling, Director 372-3434 p. 95
Hornets' Nest Girl Scout Council, Inc. 7007 Idlewild Road P. O. Box 25287 Charlotte, NC 28212	Ms. Carolyn F. Dykstra, Director 537-7974 p. 99
Job Corps (Men) Employment Security Commission 112 West First Street Charlotte, NC 28214	Mr. Bruce Hooten, Director 334-6431 p. 101
Junior Achievement of Charlotte, Inc. 2630 North Sharon Amity Road Charlotte, NC 28205	Mr. William R. F. Morris, Director 536-9668 p. 103
Learning Development Foundation, Inc. P. O. Box 6021 Charlotte, NC 28207	Ms. June Wright Slider, Director 364-5694 p. 105
Legal Aid Society of Mecklenburg County 404 East Trade Street Charlotte, NC 28202	Mr. Terry Roche, Director 376-1608 p. 107
Mecklenburg County Association for Retarded Citizens, Inc. 301 South Brevard Street Charlotte, NC 28202	Mrs. Aurelia W. Macomson, Director 372-7170 p. 109

Mecklenburg County Center for Human Development 3500 Ellington Street Charlotte, NC 28211	Dr. Carlton G. Watkins, Director 374-2603 p. 111
Mecklenburg County Council - Boy Scouts of America 1410 East Seventh Street Charlotte, NC 28204	Mr. William D. Cofield, Director 333-5471 p. 114
Mecklenburg County Department of Social Services - Child Welfare Division 301 Billingsley Road Charlotte, NC 28211	Mr. Edwin H. Chapin, Director 374-2950 p. 116
Mecklenburg County Department of Social Services - Family and Children's Service Unit 301 Billingsley Road Charlotte, NC 28211	Mr. Edwin H. Chapin, Director 374-3094 p. 120
Mecklenburg County Department of Social Services - Family Planning Unit 301 Billingsley Road Charlotte, NC 28211	Mr. Edwin H. Chapin, Director 374-3094 p. 123
Mecklenburg County Health Department 1200 Blythe Boulevard Charlotte, NC 28203	Dr. Maurice Kamp, Director 374-2164 p. 125
Mecklenburg County Juvenile Diagnostic Center Rt. 1, Box 251 Huntersville, NC 28078	Mr. John T. Shope, Director 875-2922 p. 129
Mecklenburg County Mental Health Center 501 Billingsley Road Charlotte, NC 28213	Dr. Duane Lamkin, Director 374-2191 p. 131
Mecklenburg County Police Department 825 East Fourth Street Charlotte, NC 28202	Chief B. L. Porter, Director 374-2347 p. 134

Mecklenburg Youth Services Bureau 720 East Fourth Street (3rd Floor) County Office Building Charlotte, NC 28202	Mr. C. Wayne Heasely, Director 374-2926 p. 136	Planned Parenthood of Greater Charlotte, Inc. 951 S. Independence Blvd. Charlotte, NC 28202	Mr. Gerald Y. Allen, Director 377-0841 p. 157
Mecklenburg 4-H and Youth Office 301 Billingsley Road Charlotte, NC 28211	Mr. D. Roy Alexander, Director 374-2082 p. 139	Police Athletic League 825 East Fourth Street Charlotte, NC 28202	Lt. R. F. Tilley, Director 374-2310 p. 159 374-2365
Mental Health Association of Mecklenburg County 301 South Brevard Street Charlotte, NC 28202	Ms. Gwen Kellermann, Director 372-7170 p. 141	Public Library of Charlotte and Mecklenburg County 310 North Tryon Street Charlotte, NC 28202	Mr. Arial Stephens, Director 374-2530 p. 161
Mint Museum of Art Box 6011 501 Hempstead Place Charlotte, NC 28207	Mr. Cleve K. Scarbrough, Director 334-9723 p. 143	The Relatives 1000 East Boulevard Charlotte, NC 28203	Mr. Buck Winfield, Director 377-0602 p. 163
National Conference of Christians and Jews 1709 Fountain View	Mrs. Kitty Huffman, Director 332-4420 p. 145	The Salvation Army 320 North Poplar Street Charlotte, NC 28231	Brigadier F. M. Gaugh, Director 334-4731 p. 165
P. O. Box 4436 Charlotte, NC 28204		Teen Age Parents Services 510 South Torrence Street Charlotte, NC 28204	Mr. Raymond P. Rorie, Jr., Director 333-1119 p. 167 333-6349
Nevins Center, Inc. 3523 Nevins Road P. O. Box 26546 Charlotte, NC 28213	Mr. W. Jerry Massey, Director 596-1372 p. 147	Travelers Aid Society 301 South Brevard Street Charlotte, NC 28202	Ms. Amanda Mitchell, Director 372-7170 p. 170
		charlotte, no zozoz	
Open House, Inc. 801 East Morehead Street Charlotte, NC 28202	Mr. John D. Allen, Director 332-9001 p. 149	26th Judicial District Court Court Counselor Services 720 East Fourth Street Charlotte, NC 28202	Mr. Eugene E. Deal, Director 374-2866 p. 172
Piedmont TEACCH Center Department of Psychiatry 504 South Wing	Dr. Lee M. Marcus, Director (919) 966-5156 p. 151	Upward Bound Program	Ms. Hellena H. Tidwell, Director
UNC - School of Medicine Chapel Hill, NC 27514		Box 43  Johnson C. Smith University  Charlotte, NC 28216	333-7810 p. 175
Pines Rehabilitation Home	Mr. James Burge, Vocational Rehabilitation		
2100 East Seventh Street Charlotte, NC 28204	Counselor 376-5449 p. 155	Vocational Rehabilitation 219 East Boulevard P. O. Box 3896 Charlette NC 28203	Mr. S. Paul Weathersbee, Unit Manager 375-8686 p. 179

Charlotte, NC 28203

Voluntary Action Center 301 South Brevard Street Charlotte, NC 28202 Ms. Beth Chipley, Director 372-7170 p. 181

WICS (Job Corps for Women) c/o 1st United Presbyterian Church 406 North College Street Charlotte, NC 28202

Ms. Lula Moore & Ms. Roxie Ezell, Co-Directors 376-8014 p. 183 375-5121

YMCA of Charlotte and Mecklenburg 400 East Morehead Street Charlotte, NC 28202

Mr. George J. Creswell, General Executive 333-7773 p. 185

Young Women's Christian Association 3420 Park Road Charlotte, NC 28209

Mrs. Micki G. Riddick, Director 525-5770 P. 187

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