OPERATIONS RESEARCH CENTER





SSACHUSETTS INSTITUTE OF TECHNOLOGY

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SECOND QUARTERLY PROGRESS REPORT April 1, 1978 - June 30, 1978

AN EMPIRICAL STUDY OF METHODS USED IT CRAMINAL JUSTICE EVALUATIONS

bу

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and
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[&]quot;An Empirical Study of Methods Used In Criminal Justice Evaluations," Grant No. 78NI-AX-0007, funded by the U.S. Department of Justice, Law Enforcement Assistance Administration, National Institute of Law Enforcement and Criminal Justice.

Activities on the grant proceeded approximately on schedule during this quarter. A significant fraction of the studies from the sample of 200 has been read, yielding somewhat mixed results. We are continually surprised at the relatively low average quality of the evaluations, with few standing out as exceptional pieces of work. Hopefully we can begin to understand this better when we mail out our follow-up questionnaire, seeking information on time and budget constraints of the evaluation, educational background of the evaluators, etc. We are particularly disappointed in the use (or should we say abuse) of quantitative methods in the evaluations. "Quantitative" is usually interpreted by the evaluators to mean "statistical," rather than "model based." Because of the repeated lack of knowledge of the rudimentary aspects of modeling applied to a problem (particularly in the logistical area), one observes statistical manipulations and related interpretations that are nonsensical. study of response time, for instance, a correlation analysis was performed to determine key variables that affect response time. Included in the correlations were, among other things, the variables "response speed" and "distance." As a result of the correlation analysis, the evaluators concluded that response speed is not a significant variable in determining response time. Yet, anyone with elementary training in the physical sciences realizes that time, speed, and distance are related by the simple expression that time equals distance divided by speed.

Because of these quantitative shortcomings in the practice of evaluations, we are redoubling our efforts in the area of model-based evaluations. The results of this effort will be seen in the publications produced this quarter as well as in publications anticipated in forthcoming quarters.

Personnel:

The individuals described in the first quarterly progress report have all contributed to progress on this grant during the second quarter. Vicki Bier, Ed Kaplan, and Cheryl Mattingly are all working full time for two months during the summer to read the reports in the sample of 200 evaluations. Professor Larson is working part—time to supervise these and related activities. Professor Willemain continued to contribute to the grant until the end of the academic year (June 1).

We are fortunate that Mr. Thomas K. Wong, a junior in M.I.T. S Department of Electrical Engineering and Computer Science, has joined the project staff as part-time computer programmer. He will remain working virtually full-time through July and he will be available to the project as a part-time consultant thereafter.

Mr. Mark McKnew, an interdepartmental doctoral student, while not supported as a research assistant on the grant, was provided with grant support for computer usage in his research on patrol initiated activities. A report summarizing this work will be available in the third quarter. Questionnaire Design:

The questionnaire that is to be filled out by a project staff member when reading an evaluation has been designed and is attached as Appendix A. We believe that it emphasizes some of the unique foci of this grant, including time and cost constraints of an evaluation, use of feedback during evaluation of a program, use of models in evaluation research, and use of the evaluation results by decision makers.

Computer Programs:

Mr. Wong is responsible for designing, programming, and implementing an interactive natural language computer program for maintaining the project's records on each of the evaluations in our sample of 200. The pur-

pose of the computer program is to maintain on line all information we have on each of these studies.

The studies are coded numerically for easy sorting and grouping according to such variables as substantive area of work, evaluation methodology, relation to the decision making process, relation to the NEP program, relation to the Exemplary Project program, etc. Each file entry will consist of a relatively fixed format set of information (identification) entries, followed by answers to our questionnaire, followed by a free format "misc. remarks" section.

The program, as of June 30, is about 60% complete. A simulated computer terminal session is attached as Appendix B. We hope to demonstrate use of this program on-line from a portable terminal at NILECJ sometime during the third quarter.

Reading the Evaluations:

As of June 30, about 25% of the sample of 200 evaluation reports have been read by one of the project staff members. Start up was a bit slower than expected due to repeated redesign of the questionnaire during the first two weeks of report reading. We expect to have all the evaluation reports read and their questionnaires completed by mid-August.

Publications:

The project produced three publications during this quarter:

"Decision Analysis as a Framework for Evaluation and Decision in Public Policy," Vicki M. Bier.

"Evaluating the Effectiveness of One- Versus Two-Officer Patrol Units," Edward H. Kaplan.

"Bayesian Analysis of Crime Rate Changes in Before-and-After Experiments," Thomas R. Willemain.

Vicki Bier's research note on Bayesian evaluations has been circulated to a small number of evaluators in the Cambridge community and has sparked constructive comments from such specialists in the area as Mark Thompson (a faculty member at the Kennedy School whose doctoral thesis focused on Bayesian evaluations). The abstract of her report follows:

Decision analysis has traditionally been applied to specific problems, to aid individual decision makers to find choices in keeping with
their preferences. In contrast, this paper uses the concepts of decision
analysis to pinpoint issues common to most public policy problems. This
is not a context in which the actual assessment techniques of decision
analysis could be applied; however, the concepts can still be revealing.

Ed Kaplan's piece on one-officer vs. two-officer patrol cars makes significant contributions in two areas: on substantive knowledge in the policy area of one-officer vs. two-officer cars and in the policy area that bears on use of quantitative models in evaluation research. We believe that Ed's piece is ready for formal publication and we will shortly request LEAA approval for this step. The abstract of his report follows:

This paper presents a model-based evaluation of one- versus twoofficer patrol staffing. Postulated arguments for and against each
strategy are outlined as they appear in the literature. Performance
measures are elicited from this discussion. Several models are constructed which allow for a comparative analysis using these performance measures. Formal expectations of comparative strategic performance are presented at the end of the paper along with suggestions
for further analytical research.

Tom Willemain's paper is the first of two novel pieces on indicating the use of Bayesian techniques in criminal justice evaluation. The abstract of his paper reads as follows:

Bayesian analyses are developed for data consisting of counts of crimes before and after the introduction of an experimental crime control program. It is argued that Bayesian analysis is superior to conventional significance testing in that the entire probability distribution of the estimated change in crime rate can be displayed. Furthermore, the new Bayesian methods developed here are more appropriate than available Bayesian approaches to changes in time series because they make explicit use of the discreteness of the crime count data. The analysis assumes that crimes occur in the before and after periods according to homogeneous Poisson processes with possibly differing rates. This assumption is verified for the case of the Nashville, Tennessee experiment in saturation levels of police patrol. Application of the new Bayesian methods is illustrated by a re-analysis of the Nashville data.

Publications Acquired:

During this quarter, Ms. Dorothy Green carried out the nearly Herculean task of acquiring nearly all of the 200 evaluation reports, communicating with such diverse sources as National Criminal Justice Reference Service (NCJRS), NCJRS Microfiche Program, NCJRS Document Loan Program, National Technical Information Service (NTIS), Sage Publications, Abt Associates, Inc., U.S. Government Printing Office, MITRE Corporation, The Urban Institute, International City Management Association, Project SHARE, Rand Corporation, Police Foundation and Internation Association of Chiefs of Police. In total, there were 68 sources

for book and report orders that had to be contacted. As a result, the publications acquired during this quarter require 12 typewritten pages to list (Appendix C).

As a potential source of concern to NCJRS, Ms. Green discovered that at least 50% of the publication orders taken from the NCJRS data base listed out-of-date sales agencies. Ms. Green obtained each document after tracking down (typically) three additional sources. Her research involved letter writing, telephone calls, and the use of area libraries.

Future Activities:

Except for minor delays in evaluation report reading, the project is close to schedule as indicated in Figure 3 of the original proposal.

In fact, the publications already released to date on evaluation methodology put us slightly ahead of schedule in this all-important area.

By mid-August, we plan to have the sample of 200 completed; by the end of the quarter we hope to have our mailed questionnaire designed and mailed to the original evaluators. In complementary areas of work, Vicki Bier continues to focus on Bayesian approaches to evaluation; Cheryl Mattingly is very interested in process evaluation and likely will write a research note on this topic during the third quarter; Ed Kaplan is now focusing his attention on use of models in evaluation of the corrections component of the criminal justice system; Professor Larson is working on an overall statement of project perspective and hypotheses to be tested.

We hope to have at least one site visit to Washington during the next quarter to review our progress with the program monitor.

An Empirical Study of Methods Used In Criminal Justice Evaluations Final Phase II Checklist June 12, 1978

1.	READER & DATE:
2.	TITLE:
	TITLE:
3.	SUBJECT & ID#:
4.	AUTHOR & ORGANIZATION:
5.	PUBLICATION DATE:
6	FUNDING ORGANIZATION, STATE PLANNING AGENCY, OR SPONSOR:
•	TONDING ORGANIZATION, BINITA I BINITATIO REBRIOT, OR BI ORDOR.
7.	NCJRS # OR SALES AGENCY:
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8.	CHECK ONE (if applicable): Exemplary Project
	Exemplary Validation Report
	National Evaluation Program (NEP)
	State Planning Agency
	High Impact Anti-Crime Program
9.	PERCENT (%) OF BUDGET ALLOCATED TO EVALUATION:

Final Phase II Checklist Page Two

	TOTAL FUNDING OF EVALUATION:
•	TIME ALLOCATED TO EVALUATION.
	TIME ALLOCATED TO EVALUATION:
•	TIMING OF EVALUATION (e.g., before, during or after program implementation)
	PLANNING OF EVALUATION (before, during, or after program implementation):
	NUMBER OF EVALUATION PERSONNEL AND BACKGROUNDS: . Same as program personnel? What relationship with program?
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14. (a)	DID THE EVALUATORS CONSIDER WHETHER PROGRAM GOALS WERE CLEARLY SPECIFIED?
(b)	DO YOU FEEL THAT THEY WERE CLEARLY SPECIFIED?
15. (a)	DID THE EVALUATORS CONSIDER WHETHER THE PROGRAM WAS DIRECTED AT THE APPROPRIATE TARGET POPULATION?
(b)	DO YOU FEEL THAT IT WAS DIRECTED AT THE APPROPRIATE POPULATION?
16. (a)	DID THE EVALUATORS CONSIDER WHETHER THE PROGRAM WAS IMPLEMENTED AS DESIGNED?
(b)	DO YOU FEEL THAT IT WAS IMPLEMENTED AS DESIGNED?

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	w/ performance measures	•		sta	tisti	cal m	odels		
	w/o performance measures			for	formal models				
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	Final Phase II Checkla Page Sev
	IS THE DATA PRESENTATION ADEQUATE?
•	ARE THE METHODS OF ANALYSIS CLEARLY DOCUMENTED?
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,	ARE THE CONCLUSIONS SUPPORTED BY THE DATA ANALYSIS?
	IS THERE SOME DISCUSSION OF PROGRAM IMPLEMENTATION AND POLICY IMPLICATIONS?
	IS THERE AN INDICATION THAT THE EVALUATION FINDINGS INCLUENCED ACTUAL DECISION-MAKING ?
	COULD THIS TYPE OF EVALUATION BE ADAPTED FOR USE IN PERIODIC REVIEW?

30.	WOULD THIS REPORT BE ACCESSIBLE TO THE AUDIENCES WHO WOULD FIND IT USEFUL?
31.	. IS THERE A DISCUSSION OF PROBLEMS MET IN IMPLEMENTING THE EVALUATION PLAN?
FINA	L COMMENTS:
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Multics 33.12: MIT, Cambridge, Mass.

Load = 11.0 out of 85.0 units: user = 11

--> login TKWong SumLab

You are protected from preemption.

TKWong SumLab logged in 07/12/78 0532.2 edt Wed from Ascii terminal "none".

Last login 07/12/78 0359.0 edt Wed fro ASCII terminal "none".

funds used: \$357,06/\$ 1,e37

Are you working on a Decwriter? --> wes

Do you want to enter the MIT/NILECU EVAL System? --> yes

Welcome to the MIT/NILECU EVAL System.
Type "help" for information.

System messases:

ReFort no: 09-87-65 will be deleted 07/13/78 Wed.

Report no: 12-34-56 was added 07/11/78 Mon.

Type "message" or "m" for previous messages.

No memo.

To exit from the system, type "quit" or "exit". To logout from Multics, type "logout".

What is your name? --> tom
Your name is tom. Is it correct? --> wes

Enter a request.

--> helm

The following commands are available:

Command Name	Short form	Function
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delete	d .	delete a resort
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eval	eval .	answer a questionaire
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Places refer to the User's Guide for further information. . help command processed.

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Enter a request.

--> print 123456

Specify the output file.

Type "%" or <return> for immediate printout.

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Report ID: 12-34-56

07/12/78 0540.4 edt Wed

This report was reviewed by NCJRS Number 09900.00.036516 Title Detroit Public Schools - Criminal Justice Systems Careers Frogram Author & Organization Aaron Publication Date 76 Funding Organization Law Enforcement Assistance Program Abstract: Fihal Evaluation of the Cleveland Offender Rehabiliation FroJect (CORP), which sought to reduce recidivism among Juvenile Offenders by Diversion from the Criminal Justice System into a treatment and Pehabiliation Project. End of Resort. Questionaire: 8. Exemplary Project 9, 30 10. one million 11, 20 12. (a) before 12. (b) before 13. COMMENT: Three. They are administrators. 14. (a) yes COMMENT: 14. (b) ses COMMENT: 15. (a) yes COMMENT: 15. (b) yes COMMENT: 16. (a) yes COMMENT: 16. (b) wes COMMENT: 17. Narrative Case Study SUITABILITY: 6 COMMENT: 18. ses COMMENT: 19. (a) yes COMMENT:

19. (b) wes COMMENT: 20. (a) wes

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21. (a) yes
COMMENT:
21. (b) yes
COMMENT:
22. yes
COMMENT:
23. Administrative Records already available
    SUITABILITY: 5
COMMENT:
24. Content Analysis Descriptive Statistic Statistical Inference
    SUITABILITY: 6
COMMENT:
25. ses
COMMENT:
26. yes
COMMENT:
27, yes
COMMENT:
28. yes
COMMENT:
29. (a) ses
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29. (b) yes
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COMMENT:

FINAL COMMENTS:

End of Questionaire. Print request processed.

Enter SUBJ --> Enter ENT_NO --> 30 to 60,90 to 99 Enter AGENCY --> 14,23 to 33,40 to 60,90 to 99 Enter NEP ----Enter EXEMP --> 1 to 3 Enter FOCUS --> Enter DATA ---> Enter METH -->

Enter a request.

--> search

There are 1 report(s) satisfying the search criteria.

Report ID SUBJ ENT_NO AGENCY NEP EXEMP FOCUS DATA METH 12-34-56 12 34 56 1 1 1 2 234 Search request processed.

PROJECT LIBRARY - PUBLICATIONS RECEIVED April, May, and June, 1978

- 1. Facility Layout and Location: An Analytical Approach, by Richard L. Francis and John A. White, Prentice-Hall, Englewood Cliffs, N.J., 1974.
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- 5. Scheduling Dial-A-Ride Transportation Systems: An Asymptotic Approach, by David M. Stein, Harvard University, Cambridge, Mass., Division of Engineering and Applied Physics, September, 1977.
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- 7. Comprehensive Field Test and Evaluation of an Electronic Sighpost AVM
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- 9. Evaluative Research in Corrections A Practical Guide Final Report, (Prescriptive Package), by S. Adams, American University Law Institute, March 1975.
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- 11. The Dallas Experience: Organizational Reform, Police Foundation, Washington, D.C., 1978.
- 12. <u>Domestic Violence and the Police: Studies in Detroit and Kansas City</u>, Police Foundation, Washington, D.C., 1977.
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- 15. <u>Police Personnel Management Information Systems: The Dallas and Dade</u>
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- 16. Readings on Productivity in Policing, Police Foundation, Washington, D.C., 1975.
- 17. <u>Team Policing: Seven Case Studies</u>, Police Foundation, Washington, D.C., 1973.
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- 22. "How Safe the Streets, How Good the Grant?" by David T. Stanley, <u>Public</u> Administration Review, Vol. 34, No. 4, July/August 1974.
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- 25. <u>Crime-Specific 2 Burglary Program Report on Evaluation</u>, by System Development Corporation, 1975. [Microfiche, NCJRS]
- 26. Community Crime Prevention Program (CCPP), Seattle, Washington, (An Exemplary Project), LEAA, January 1977.
- 27. <u>Volunteer Probation Counselor Program</u>, Lincoln, Nebraska, (An Exemplary Project), LEAA, January 1975.
- 28. One Day/One Trial: Jury System, Wayne County, Michigan, (An Exemplary Project), LEAA, January 1977.
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- 32. Community-Based Corrections Program, Polk County (Des Moines), Iowa, (An Exemplary Project), LEAA, May 1973.
- 33. <u>Community-Based Adolescent Diversion Project</u>, Champaign-Urbana, Illinois, (An Exemplary Project), LEAA, September 1975.
- 34. Training in Correctional Treatment Techniques, Final Report, by Herbert C. Quay and V. Scott Johnson, University of Miami, Coral Gables, Florida, May 1976.
- 35. Encyclopedia of Educational Evaluation Concepts and Techniques for Evaluation Education and Training, by S. B. Anderson, S. Ball, and R. T. Murphy, Jossey-Bass, Inc. San Francisco, California, 1975.
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- 38. Community Sector Team Policing An Examination of the Model's Operational Components Based Upon Eighteen Months of Experience, Cincinnati Police, 1974. [Microfiche, NCJRS]
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- 47. Research Techniques for Program Planning, Monitoring, and Evaluation, by I. Epstein and T. Tripodi, Columbia University Press, Irvington, New York, 1977.
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- 49. "Pre-Trial Diversion/Intervention," Minnesota Governor's Commission, St. Paul, Minnesota, 1976.
- 50. "Phase I Evaluation of Intensive Special Probation Projects Frameworks," by J. Banks, A. L. Porter, R. L. Rardin, T.R. Siler, and V. E. Unger, Georgia Institute of Technology, School of Industrial and Systems Engineering, Atlanta, Georgia, 1976.
- 51. "Phase I Evaluation of Intensive Special Probation Projects Issues Paper," by J. Banks et al., Georgia Institute of Technology, School of Industrial and Systems Engineering, Atlanta, Georgia, 1976.
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