### The Pilot Alcohol and Drug Abuse Treatment (PADAT) Project 1975—1976

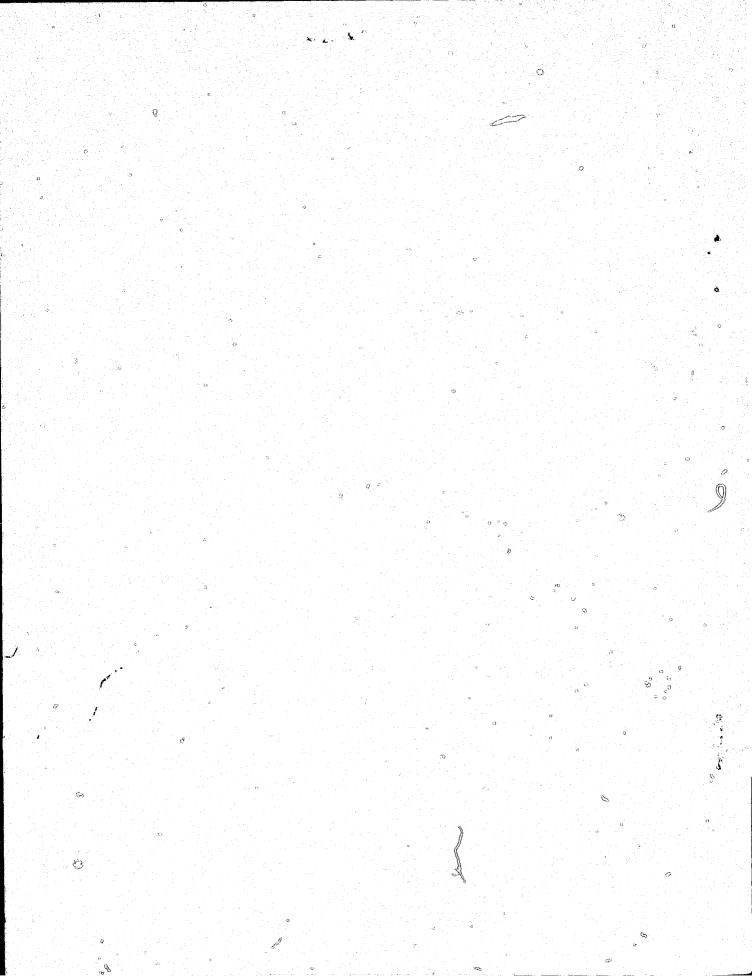
# HANDBOOK ON EVALUATION OF TREATMENT OF DRUG AND ALCOHOL DEPENDENT PATIENTS



VETERANS ADMINISTRATION • DEPARTMENT OF MEDICINE AND SURGERY
Alcohol and Drug Dependence Division -

Mental Health and Behavioral Sciences Service Direct Care Delivery Division -

Health Services Research and Development Service



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### EVALUATION OF TREATMENT OF DRUG AND ALCOHOL DEPENDENT PATIENTS

#### **SECTION I - PROJECT OVERVIEW**

#### A. PURPOSE OF PROJECT

Traditionally, patients with primary alcohol abuse problems have been treated in settings separate from those with patients who have primary drug abuse problems. However, because of the many similarities in abuse of such substances, some authorities propose that similar causal mechanisms underly some of those problems. If true, it should be possible to treat individuals with either or both abuse problems in a combined setting. In addition to a conceptual justification for integrated treatment settings, the use of such settings could also be more cost effective in terms of personnel and resources. Better utilization of single-setting programs might be achieved if admission were open to both types of patients, providing it were not detrimental to patient recovery. Also, communities without sufficient client population to support the establishment of separate treatment facilities could still address both problem areas with a smaller combined treatment approach.

The VA Pilot Alcohol/Drug A'ouse Treatment Project (PADAT) is designed to determine the feasibility and to assess the effectiveness of treating drug and alcohol dependent patients in the same setting. Results of this project could have great implications for planning the treatment of these two groups of patients which contribute large populations to VA hospitals.

#### **B. EVALUATION PLAN**

The outcome or effectiveness of treatment in combined settings with patients who have either a primary alcohol or drug problem will be compared with the outcome of treatment for patients treated in single settings. Effectiveness is defined in terms of patient progress toward the eight revised treatment goals accepted for use in treating both alcohol and drug dependent patients in the Veterans Administration. (See appendix B of this manual for a listing of those goals.)

Ten Drug Dependence Treatment Centers (DDTC's) are participating as combined treatment programs and are referred to as Pilot Alcohol/Drug Abuse Treatment Units (PADATU's). PADATU's will thus treat both alcohol and drug dependent patients in the same facility with the same modalities and approaches to treatment.

The comparison groups are selected VA Alcoholism Treatment Units (ATU's) which will treat patients with just primary alcoholism as the problem and Drug Dependent Treatment Centers (DDTC's) which will treat patients with just primary drug abuse as the problem. ATU's and DDTC's participating as comparison groups will continue their treatment programs in their usual manner. (See appendix A of this manual for a listing of the participating hospitals.)

Staff size asked to provide data on each patient at the time of admission. A sample of these patients will be interviewed again six months after admission, whether or not they are still in treatment, to determine progress toward the eight treatment objectives. This group will consist of those patients who remained in inpatient treatment approximately 30 days or graduated from an established inpatient treatment program (which may be slightly shorter at certain facilities). Patients who drop out of treatment prematurely will be interviewed on their departure to record their reasons for leaving. Forms provided will enable staff to record this information in a standardized manner.

While statistically controlling for the variables which are believed to influence patient outcome, such as age, length of treatment, number of prior treatment attempts, etc., comparisons will be made between the outcomes

of (a) alcohol dependent patients treated in the combined setting and those treated in the ATU setting, and (b) drug dependent patients treated in the combined setting and those treated in the DDTC setting.

#### C. SCHEDULE

PADATU's started treating patients in combined settings, July 1, 1974. A pilot test of the evaluation instrument was conducted in both combined and single settings. Intake data collection for final evaluation is to start July 1, 1975. Follow-up data will be collected six months following admission to the program.

#### **SECTION II - GENERAL PROCEDURES**

#### A. EVALUATION TASKS

In order to fulfill the demands of the overall evaluation design for this project, a number of specific tasks must be accomplished. The information to be collected on the evaluation forms created for this project will meet these specific needs.

- 1. Population Identification. The population of veterans seeking treatment from VA drug or alcohol dependence treatment facilities must be described or characterized to ensure that the group of veterans who do receive treatment in a VA hospital is representative of the entire group seeking treatment. At the conclusion of the study which looks at only a sample of patients, we want to be able to say that the results that were true for the sample would also be true of the larger population. If the results can be generalized, the impact of this study will be greater in effecting policy decisions in this area. The information on the *Intake Screening Record* will be used for this purpose.
- 2. Sample Identification. Of all the patients being treated in combined alcohol and drug abuse treatment units and drug or alcohol dependence treatment programs, an identified group must be observed more closely in order to answer the questions of this project. This group must have spent sufficient time in an inpatient treatment setting so that the effect of the type of setting they experienced can be measured. Further, this should be a relatively "fresh" treatment experience for them so that the effects of recent treatment will not confound the results. Since the evaluation design calls for looking at the change or progress these patients have made from inpatient admission to their six month anniversary, patients who have lived in institutional settings for a considerable period prior to admission must be identified. Since they experienced an artificial living environment during the four weeks before admission, data on their functioning will be affected and change scores for this group will not be appropriate. Rather, data on their status at the six-month point alone will be used. Thus, information on the *Intake Screening Record* will be used for these purposes.
- 3. Description of Patient's Status at Admission. For patients who are eligible to be followed-up for the purposes of this project, information must be collected on the status of their functioning at the time of admission as it relates to the eight VA treatment goals for alcohol and drug dependent patients. This information will then be compared with that obtained at the time of follow-up to see if progress has been made. These data are recorded on the Background and Status Information Record.
- 4. Determination of Patient's Targets for Concentrated Effort. To look more closely at the individual's progress as a result of treatment, one must ask: "If the patient has a specific problem area, did the program help resolve the problem, and in what ways?" To accomplish this, clinical staff are asked to identify which problem areas they intend to target for each individual patient. Further, each patient is asked to identify for himself and the clinical staff which problem areas he wants help with. Clinical staff will indicate targets for treatment on the Background and Status Information Record and patients will identify their targets for change on the Patient Goals for Treatment form.
- 5. Treatment Record. The type and amount of treatment patients receive must be recorded so that any differences in the degree of progress made between the combined and single setting groups can be attributed to the effects of the settings and not merely reflect the amount of treatment received. VA treatment may be recorded on the *Treatment Progression Record*. A summary of the treatment received will be included on the *Six-Month Follow-up Form* for every patient selected for the follow-up sample.

- 6. Description of Follow-up Sample. Six months after inpatient admission a random sample of patients chosen by VA Central Office will be interviewed and their current status described regarding the eight treatment goals. This information will be recorded on the Six-month Follow-up Form. Subsequent data analysis will determine if the change in patients' functioning improved significantly more in either the single or combined settings.
- 7. Determining Patient's Satisfaction. At the time of the six month interview, patients will have an opportunity to express their degree of satisfaction with the treatment they experienced. They will also have an opportunity to express their opinions about the value and desirability of treating alcohol and drug dependent patients together. Satisfaction with treatment will be one of the factors compared between patients treated in single settings and those treated in combined settings. This information will be supplied by the patient on the Patient's Opinions About Treatment form.

#### **B. PROGRAM GUIDELINES**

Treatment programs participating in this project as combined treatment centers or comparison programs have agreed to follow these general guidelines for program operation. These are basic to the project design in order to properly evaluate the results of treatment and accomplish the evaluation tasks highlighted above.

- 1. Inpatient Treatment. All participating programs will provide incoming patients entering inpatient treatment with an initial treatment regimen of at least 30 days duration. An exception may be made for programs having established, structured, inpatient treatment plans which are slightly shorter but a minimum duration of three weeks.
- 2. Outpatient Treatment. Outpatient treatment offered as a continuation of the inpatient treatment plan will be extended to all patients for whom it would be therapeutically beneficial after their participation as inpatients.
- 3. Admission Policy. No program will practice an exclusive admissions policy, but will accept a broad range of patients with varying background characteristics, treatment histories, and prognoses. Conclusions from the study will thus have broader application for all potential VA patients. Exception: Applicants for admission will not be accepted who cannot participate in the therapeutic activities offered because of incapacitating illness or disability, or severe psychiatric disorder. Such persons shall be admitted to the hospital and properly referred for appropriate treatment with later consideration for transfer to the program if their conditions change. Program personnel may be of considerable help in monitoring these patients' progress with regard to the drug or alcohol problem while they are being treated elsewhere in the hospital.
- 4. PADATU Patient Mix. Combined treatment centers (PADATU's) should strive to attain a balanced inpatient population of alcohol and drug dependent persons. At no time should the number of patients in either the alcohol or drug dependent group fall below 33% or exceed 67% of the total inpatient population. This plan, in most cases, will permit the PADATU to accept all applications to treatment. However, if this ratio range does not permit treatment in the PADATU, all eligible veterans will be assured of treatment in another setting within the hospital under the care of the PADATU treatment staff.
- 5. ATU and DDTC Patient Population. Comparison programs must strive toward maintaining a single category type population of primary drug dependent patients or primary alcohol dependent patients. Valid conclusions could not be drawn from the project if comparison programs were to mix primary alcohol and primary drug dependent patients.
- 6. Project Explanation for Patients. Appropriate staff will explain to all patients on admission that they are participating in a project that will look at the effectiveness of the treatment provided. To do so, careful records will be made of the treatment they receive. They will also be asked to participate in interviews six months after admission to see how they are doing and to ask their opinions about the treatment received.
- 7. Confidentiality Assurance. All programs will assure confidentiality to patients entering treatment. The Veterans Administration will protect the rights of the patient. All information will be handled in strict confidence and will not be released for unauthorized purposes.

#### C. GENERAL EVALUATION PROCEDURES

#### 1. Screening Procedures

- a. Screening Interview. All veterans interviewed for admission by the program beginning July 1, 1975 until the end of the intake period are classified in the project regardless of whether or not they eventually do enter treatment or how long they remain. This screening interview may take place before the veteran has been admitted to the program or may occur shortly after admission if the veteran was admitted on an emergency basis before program staff had an opportunity to interview. If possible, the PADAT Evaluation Coordinator should take part in the screening interview. Much of the information given at this time is required on the evaluation forms. The patient and staff can save considerable time and irritation if the same questions do not have to be repeated. When the veteran is capable of making a responsible decision (either before admission or within five days of admission), the treatment program should be explained. The patient should be advised that he will benefit most by completing the program, remaining a minimum of 30 days. The role of evaluation in improving the treatment offered should be explained. As part of the evaluation, the patient, and perhaps another designated person, will be contacted six months later to discuss progress achieved.
- b. Disposition Action Required. The result of this screening will be entered on the Intake Screening Record. Depending on the disposition given to a particular case, the applicant may or may not be included in the evaluation portion of this project. If the veteran decides not to enter a continuing inpatient treatment regimen, complete the Intake Screening Record and submit the original copy of the form to VA Central Office. If the veteran does decide to enter a continuing inpatient treatment regimen, the Agreement to Participate in Evaluation Follow-up (VA Form 10-7984a) must be signed as a record of understanding and agreement to participate in follow-up. The Background and Status Information Record will generally be completed on all those admitted to a continuing inpatient treatment regimen within seven days of this entry. (For further discussion of timing and classifications, see instructions for the Intake Screening Record and the Background and Status Information Record.)
- c. Assigning the Serial I.D. Number. As each veteran is interviewed for admission to the program a Serial I.D. number will be assigned starting from 0001 through 9999. This will protect the confidentiality of the veteran's application for treatment and yet assure orderly management of data by Central Office and program personnel throughout the project.
- d. Re-screenings or Readmissions. If an applicant who has previously been screened for admission reappears at a later date, repeat the intake procedures as though a new applicant. Likewise, if a patient already assigned a Serial I.D. number drops out of treatment and is readmitted before the intake period has ended or if a patient is transferred from one VA treatment facility to another, the intake and admission procedures should be repeated. For the period of this project, only one serial I.D. number will be assigned to an individual within a particular program, regardless of the number of applications made, admissions or readmissions. A new serial I.D. would be assigned only if the patient moves from one VA program to another.

#### 2. Continuing Treatment Procedures

a. Obtaining Participant Consent. With the decision to enter a continuing inpatient treatment regimen, the patient will sign the Agreement to Participate in Evaluation Follow-up (VA Form 10-7984a). This record will indicate willingness to participate in the plan for follow-up as described and to provide locator information. For follow-up to be successful, recording accurate and sufficient location information is essential. The importance of the patient's participation in the follow-up interview should be stressed. The patient should be asked to provide the names of two relatives preferably (or friends) who might be able to locate him if he is unable to be reached at the address provided. As a separate request, ask the veteran if these relatives or close friends could be contacted by a follow-up interviewer as part of the evaluation to discuss their impression of progress made since treatment. IMPORTANT: If the veteran does not give written permission for these discussions, none will take place as part of the evaluation process. Consent does not have to be given at the time of entry into the program. If agreement is given later in treatment, patients may add their consent. Similarly if a patient changes his mind, he may withdraw his consent. One copy of Agreement Form should be filed in the medical record and none are to be sent to VA Central Office.

- b. Timing the Description of Entry Status. Once the patient has entered into a continuing inpatient treatment regimen, the Evaluation Coordinator should continue to talk with the patient, other staff members who have worked with him, and family members, if available, and to review pertinent records. Description of his status at the time of admission should be accomplished within seven days of his entry into the continuing inpatient treatment regimen. Though many questions on the Background and Status Information Record can be answered soon after the intake screening interview, the judgmental questions pertaining to the severity of the patient's problem in goal-relevant areas may require the additional time to get to know the individual. Determination of which problem areas will be targets for program treatment should be made by the clinical staff.
- c. Identifying Patient Goals. Within the same seven days after entry into the continuing inpatient treatment regimen, the patient should complete the Patient Goals Form (VA Form 10-7984d). The patient should be asked to identify which problematic areas he wants to work on during VA treatment, starting with the inpatient phase and extending into outpatient care. Guidance in determining the patient's goals for treatment should not be provided by staff members. Clarification may be offered if requested; however, these must reflect the patient's own thoughts regarding need for treatment.
- d. Ongoing Treatment Record. An ongoing record of each patient's treatment, both as an inpatient and as an outpatient, must be kept until the time of follow-up. For ease in recording the necessary information, the Treatment Progression Record (VA Form 10-7984e) has been provided for optional use. The treatment provided daily for an individual patient in terms of environment, modality, individual and group counseling, and medication received can be recorded here. Each program should devise its own system to ensure that all treatment provided is recorded in a timely manner. Validity of the treatment data would be severely jeopardized if personnel try to recall and then record the treatment they think they provided to patients during the previous weeks. It is the responsibility of the PADAT Evaluation Coordinator to assure that records are maintained.

#### 3. Follow-up Procedures (Introduction)1

- a. Sample Selection. Veterans to be included in the group to be followed-up will be randomly selected by Central Office staff from the intake forms submitted. Patients included in this group will have received sustained treatment as inpatients (approximately 30 days or graduated from an established inpatient treatment program of not less than three weeks duration). Patients not to be followed up include:
  - (1) Those who left inpatient treatment without receiving a sustained period of inpatient treatment.
  - (2) Those who received treatment for drug or alcohol dependence within a month prior to this admission.
- b. Handling Repeat Admissions. Some veterans may be admitted more than once to a particular treatment program during the PADAT Intake Period. Intake procedures should be followed each time as previously discussed. VA Central Office will advise on which admission, if any, follow-up will be based.
- c. Contact to Enhance Follow-up. Evaluation Coordinators should make periodic contact with each of the patients entered in the project to enhance cooperation in the evaluation effort and improve the likelihood of locating the patient at the time of follow-up. The interaction between program staff and the patient at these times and at the time of the six-month follow-up can be considered an integral part of the patient's continuing treatment. Attention is called to a discussion of a model for therapeutic follow-up contained in Melvin Gallen's "A Note Concerning Follow-up Procedures with Alcoholics," VA Mental Health and Behavioral Sciences Newsletter for Research, February 1974 (Appendix C).
- d. Interview Timing. Patients are to be interviewed during the four-week period, two weeks before or two weeks after their anniversary dates. To contact a patient at the time of follow-up, if not in active treatment, a reminder letter should be sent (see Sample—Appendix D). When the patient calls the program, an appointment can be made at a mutually convenient location for the interview. If no response is received to the letter, further steps should be taken to locate him as will be discussed in the forthcoming Follow-up Supplement to this handbook.

<sup>&</sup>lt;sup>1</sup> Guidelines for follow-up and location effort will be included as a supplement to this handbook.

#### SECTION III - EVALUATION FORMS USAGE

#### A. FORMS SUPPLY

The following list identifies all forms associated with the PADAT Project Evaluation.

Form Title	VA Form Number
1. Agreement to Participate in Evaluation Follow-up	10-7984a
2. Intake Screening Record	10-7984b
3. Background and Status Information Record	10-7984c
4. Patient Goals for Treatment	10-7984d
5. VA Treatment Progression Record	10-7984e
6. Six-month Follow-up Form	10-7984f
7. Patient's Opinions About Treatment	10-7984g

An initial distribution will be made of all necessary forms and instructions, before the evaluation period begins. Each program will receive sufficient forms for a six-month period and should carefully store them until needed. If additional copies are needed, they will be available on request from the VA Forms and Publications Depot and may be ordered through the Publications Control Officer for the Hospital or Clinic. Replenishment supplies must be ordered considerably in advance of the date required. It will be the responsibility of the Evaluation Coordinator to see that a sufficient supply of forms is maintained so that timely data submission is not hampered.

#### **B. DATA SUBMISSION AND QUESTIONS**

- 1. Quality Control. These forms have been designed so that the data provided can be punched directly on tabulating cards without re-coding. To do this, the forms must be completed exactly according to instructions. The PADAT Evaluation Coordinator is responsible to assure that the forms are filled in correctly and completely before being submitted.
- 2. Forms Submission Address. Edited forms should be submitted to Health Services Research and Development Service (152C2), Veterans Administration Central Office, 810 Vermont Avenue, N.W., Washington, D.C. 20420. They must be postmarked by the 21st of the month.
- 3. Inpatient Census Count. On the 21st of the month, each Evaluation Coordinator should call the Program Evaluation Section of the Alcohol and Drug Dependence Division (202-389-5024) to report the number of inpatients in the program that day by primary dependence category: drug, alcohol, or unable to be determined. Assistance will be offered to combined facilities having difficulty retaining sufficient patients of each type in treatment or to comparison facilities having difficulty treating essentially one type of patient.
- 4. Question and Problem Resolution. To resolve problems related specifically to the evaluation procedures of the PADAT Project not covered by these instructions or to make changes in data already submitted, staff should consult the Direct Care Delivery Section of Health Services Research and Development Service (152C2), 202-389-3618. Other questions or problems pertaining to progress of the project should be referred to the Program Evaluation Section, Alcohol and Drug Dependence Division of Mental Health and Behavioral Sciences Service (112F3), 202-389-5024.

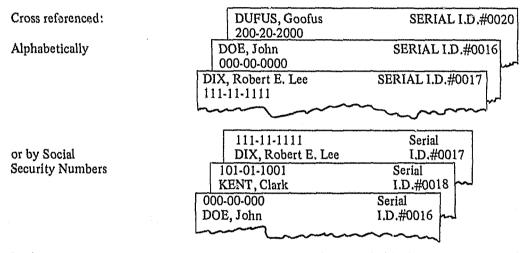
#### C. DATA MANAGEMENT

In order to insure the successful conclusion of this project, PADAT Evaluation Coordinators must pay particular attention to the management of data throughout. The following suggestions may assist in this process.

1. Master Register. A register of all four-digit, serial I.D. numbers assigned will be kept at each program until June 30, 1977 when it should be disposed of in accordance with RCS 10-1. Cross referencing these numbers locally (as illustrated below) by the patient's name or full Social Security Number will facilitate program use.

Main PADAT Register

SERIAL I.D. NO.	APPLICANT'S NAME	ALTERNATE I.D. NUMBER	Page 2 DATE SCREENEI
0015	Joseph SHMOE	(Not Admitted)	6/10/75
0016	John DOE	VA-D-000-0000	6/10/75
0017	Robert E. Lee DIX	VA-E-111-1111	6/11/75
0018	Clark KENT	VA-F-101-1001	6/12/75
0019	Jack FROST	(Not Admitted)	6/12/75
0020	Goofus DUFUS	VA-G-020-2000	6/13/75



In this manner, a patient's serial I.D. number can be easily located if he leaves treatment and seeks readmission several weeks or months later. Remember only *one* serial I.D. number is to be assigned by a program to any applicant or patient for the entire course of the project.

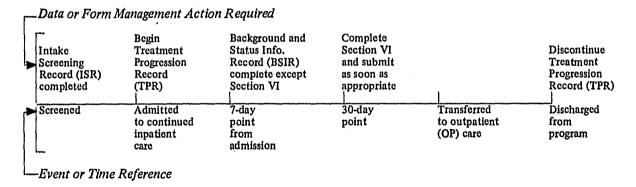
2. Managing Locator Information. Location information is extremely important to obtain at the time of admission and to update periodically over the course of the patient's treatment. The Agreement to Participate in Evaluation Follow-up form provides space for recording the patient's current address and telephone number. Also, record a second address if use of a different mailing address is indicated or a change of address is anticipated within the six months. Ask the patient to inform treatment staff of any address or phone number changes that occur during the following months (even though the patient may no longer be in active treatment).

Record the name, address, and telephone number of at least one relative or close friend who could help locate the patient if other means are unsuccessful. The name and address of a female relative is preferred because they have proven to be most helpful during follow-up.

3. Form Completion Time Limits. Form completion time limits are established to provide sufficient time for the information to be collected and recorded and yet, be completed in a timely manner so that the information will be easily and accurately recalled. Examples are provided below of data and form management situations which may be encountered for patients who have entered a continued inpatient treatment regimen and are eligible for follow-up. The data or forms management action required is indicated above the time line and the corresponding event or time reference is shown below the line.

For patients who are screened before admission:

Pattern A - Screened, admitted without wait, completes continued inpatient treatment regimen, outpatient care, discharged from program.



Pattern B - Screened, waiting list (no treatment to be provided by program while on waiting list), admitted to continued inpatient treatment regimen, outpatient care, discharged from program.

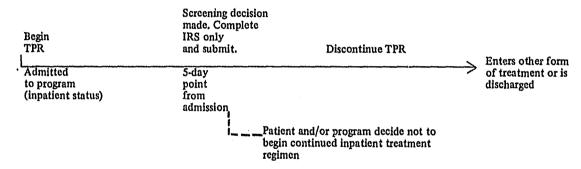
ISR completed except Questions 16-19	Complete Questions 16-19	Begin TPR	BSIR completed except Section VI	Complete Section VI and submit	1	Discontinue TPR
Screened and entered on waiting list	Contacted from list	Admitted to continued inpatient treatment	7-day point from admission	30-day point	Transferred to OP care	Discharged from program

Pattern C - Screened, pre-bed care (PBC) status (or other status where some treatment for alcohol or drug dependence will be provided prior to entering continued inpatient treatment regimen), admitted to inpatient, discharged from program.

Complete ISR except Questions 16-19	Complete Questions 16-19 and begin TPR	BSIR completed except Section VI	Complete Section VI and submit	Discontinue TPR
Screened and entered on PBC status	Admitted to continued inpatient treatment	7-day point from admission	30-day point	Discharged from program

For patients who are screened after admission (which may have been on emergency basis) to the program:

Pattern D - Admitted, screened, not entered into continued inpatient treatment regimen.



Pattern E - Admitted, screened, enters continued inpatient treatment regimen, outpatient care, discharged from program.

Begin TPR	Screening decision made, IRS completed,	BSIR completed except Section VI	Complete Section VI and submit	!	Discontinue TPR
Admitted to program (inpatient status)	5-day point from admission	12-day point (7 days from decision)	30-day point	Transferred to OP care	Discharged from program

For patients admitted to continued treatment who leave before 30 days of care has been provided:

Pattern F - Screened, admitted to continued inpatient treatment regimen, patient leaves or program discharges before 30 days of care have been provided.

IRS completed	Begin TPR	BSIN completed except Section VI	Section VI completed and BSIR submitted. Discontinue TPR.				
Screened	Admitted to inpatient care	7-day point from pd.masion	Patient is discharged	30-day point			

4. Form Submission or Retention Requirements. Forms should be completed and the originals submitted or retained as follows for the various categories of veterans contacting the programs:

#### Submitted to VACO

Applicants never admitted	Patients not admitted to continued inpatient treatment or ineligible for follow-up	Patients in continued inpatient treat-ment who do not remain long enough for sustained treatment	Patients in continued treatment who are not selected for follow-up	Patients in continued inpatient treat-ment who are selected for follow-up
Intake Screening Record	Intake Screening Record	Intake Screening Record Background and Status Info. Record Patient Goals	Intake Screening Record Background and Status Info. Record Patient Goals	Intake Screening Record Background and Status Info. Record Patient Goals Six-month Follow-up Patient Opinions About Treatment
Retained at Prog	ram			
		Agreement to Participate in Evaluation Follow-up Treatment Progression Record	Agreement to Participate in Evaluation Follow-up Treatment Progression Record	Agreement to Participate in Evaluation Follow-up Treatment Progression Record

- 5. Managing Treatment Data Records. The VA Treatment Progression Record has been provided to programs for use on an optional basis to keep an ongoing record of the treatment each patient receives. This sheet has been cleared by Medical Administration Service and may be kept in the patient's medical record if this is convenient and accessible to all clinical staff members who record the treatment they have provided each day. At the time of the six-month follow-up, the needed information can easily be summarized from these sheets and entered in Section II of the Six-Month Follow-up form.
- 6. Maintaining the Consent Form. The Agreement to Participate in Evaluation Follow-up form has been cleared by Medical Administration Service. The original of this form, when completed, must be placed in the patient's medical record to officially document his consent to be followed-up and to have his relatives or friends contacted. The other copy should be kept in a safe place where the locator information can be easily updated when necessary.

#### D. FORMS - INDIVIDUAL DISCUSSION

Each form to be used in the evaluation portion of the PADAT Project will now be reviewed individually with notes provided on its use.

#### 1. Agreement to Participate in Evaluation Follow-up (VA Form 10-7984a)

Use: To be used by all patients entering a continued inpatient treatment regimen to show understanding and consent to the follow-up if selected.

Submission: Do not submit to VA Central Office. Original to be filed in the patient's medical record. Copy to be kept in safe but convenient place to update locator information if necessary.

#### Item Notations:

①	Serial progra be en	am fo	or p	mbei urpo	ass ses	sign of t	ed i	to p pro	atie ject	nt mi	by ist

- 2 Complete with patient's CODAP Client Number if program is participating in the voluntary comparison and validation project for CODAP data.
- Basic statement of follow-up procedure with stipulation that not all those who sign this form will eventually be followed-up.
- 4 Address where patient expects to be able to be located in six months time even if different from current address.
- 5 Space for information on two individuals to help locate the patient six months from now,
- 6 Separate permission required to be able to discuss patient's progress or status with these individuals.
- Block must be completed in order for consent to be filed in medical record.
- 8 Required disclaimer.

AGREEMENT TO	PARTICIPATE	IN EVALUA	ATION FO	orrom-n	IP		OUB No. 0 Approval e. RCS 11-14	78-5740 Ppices \$1 S	08 1/31/78
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∆₹95510-7984a	PATIENT'S NAME, S	KOC. SEC. NO.	AND FACIL	ТҮ НАМЕ		form will be cords and ac fits Althors	ecurity numbers when the desiration of the disclosure is the number may oquired by title	ntificati I veletat Voluntas	on of te na' bene re, fallur

#### 2. Intake Screening Record (VA Form 10-7984b)

Use: To be used for all persons applying for or entering into treatment for a drug or alcohol dependence problem at a participating VA program.

Submission: One copy should be sent to VA Central Office for each person applying for entry into the program each time the applicant is re-screened or re-admitted.

#### **Item Notations:**

- Serial I.D. Number assigned by program to this applicant for the purposes and length of this project.
- 2 CODAP Client Number entered for all patients admitted to treatment in programs participating in auxiliary project. Leave blank if program is not participating or if applicant is not admitted as a result of this screening and has never been a patient in this program before. (In this case, applicant would never have received a CODAP Client Number from this program and so there would be none to enter).
- 3 Use patient self-report in answer to this item unless there is an obvious discrepancy between his report and your perception.
- 4 Best clinical judgment at time of initial screening.
- (5) Armed Services Medical Regulating Office (ASMRO). ASMRO referral refers to transfer of active duty serviceman with drug or alcohol dependence problem to a VA program before he is due to be discharged from service.
- 6 In the past, did applicant ever come to any VA drug or alcohol dependence program as an ASMRÖ referral?

INTAKE SCREENING RECORD ONB No. 076-3-740 Approval expires										
EVALUATION OF TREATMENT OF DRUG AND ALCOHOL DEPENDENT PATIENTS 12-31-76 RCS 11-14									44-5	
To: Health Services Research & Development (152CZ)  Yeterons Administration Central Office  Washington, D. C. 20420										
This form is for clinical staff use in describing and alcohol dependence treatment progra	ms an	d in fi	cordi	nø the	distra	naition	ot th	cir an	nlicati	inns.
Complete this form at the time of screening of entire page should be completed for all appl	icants	to the	bioi	ram.	Rumi	eston	-11	neces	sary.	. ne
To eliminate the need for intermediate editing or coding, please be sure that all numbers are enterority. Enter numbers to the extreme right in the bases provided and precede by an appropriate of old seros. For example, 19th 1, 1975 would be entered as [D77017775] in item 15. For all multiple chitems (Items for example) enter the code number of the correct alternative in the box.  CONFIDENTIAL INFORMATION! The information entered on this form will be handled in strict										mber hoice
fidence and will not be released to unauthorize  ITEM - INSTRUCTION - CO	d bete	onnel	PL	92-255	<u>,                                    </u>					
TIEM - INSTRUCTION - CO	DE BU	XE3 (	Caru	COLUM	a. anos	n in a	OXBE	(1)	(2)	(3)
1. HOSPITAL NUMBER (3 digita)								,"		
2. TYPE OF PROGRAM 1. Combined Alcohol/Di (Enter Code No.) 2. Drug Dependence Tri 3, Alcoholism Trestmen	elment			Unit						(4)
3. APPLICANT'S SERIAL I.D. NUMBER (1)				•			(5)	(6)	(7)	(8)
4. APPLICANT'S ALTERNATE 1.D. NUMBER (Leave blank il not applicable)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)	(II)	(18)
					5.	CARD	NO.		(13)	(20)
DEMOGRAPHIC A	ND TR	EATH	ENT G	ROUP	DATA					
6. SEX 1- Halo 2-Female										(21)
7. APPLICANT'S AGE (Record age in years at i	aat birti	hday)							(22)	(23)
s. RACE OR NATIONAL ORIGIN (3) 1-American Indian (Include 2-Oriental 3 Alcute & Eskimos)	- Black (Non-	Spania!	4.	Spanis	sh 5	White (Non-	Spanis		-Other	(24)
9. APPLICANT'S PRIMARY PROBLEM APPEAR 1. Alcohol Abuse 2-Drug Abuse 3-Impos				either	1 or 2	at this	time.			(53)
10, HOW MANY TIMES HAS THIS APPLICANT BI AT THIS UNIT DURING THE PADAT PROJE the count. For exemple, enter 02 if this is the	CT INT	AKE F	ERIO						(36)	(27)
11. IS THIS APPLICANT NOW A DIRECT ASMRO	REFE	RRALI	•	)			1-NO	2-	YES	(28)
12, WAS THIS APPLICANT EVER A DIRECT AS DEPENDENCE TREATMENT PROGRAM!	0						1-NO	2-	YES	(29)
is, if this applicant was ever a direct Bren since that first referral, (C eg., Code 00 if the applicant is now a direct been an ASMRO referral,	ASMRO ASMRO	rolon	7. °2'	HOW erral w eave bi	MANY an moi ank if	MONT e Inac applic	H3 H/ 99 mo ant ha	S IT nthe never	(30)	(31)
YA FORM 10-7984b										AGE

- Indicate decision made at time of screening on the disposition of this application. Intent of the patient and the program at the time of screening is to be indicated even if circumstances change later. For example, if at screening an applicant is put on PBC status, 03 would be coded even though the patient may fail to be admitted later to inpatient status when a bed does become available.
- 2 Includes detoxification patients. If, while receiving inpatient care, the patient changes his mind and decides to remain for continuing treatment, complete the Background and Status Information Record indicating at the 30-day point how many days of inpatient treatment the patient received. Do not change this code. Call HSR&D in VA Central Office if this form has already been submitted in order to answer questions 16-19.
- 3 Indicates intention to enter program inpatient treatment at future date but to be treated by program staff in another setting in the interim.
- 4 Indicates placement on a waiting list to enter program inpatient treatment when a bed is available and who will not receive treatment by program staff in the meantime.
- 5 Complete at the time the patient enters continued inpatient treatment regimen. Information to be recorded covers the four weeks prior to the inpatient admission date recorded in 16.
- 6 Not including military service.
- 7) This refers to active treatment, not the situation where a patient is carried on the rolls of a program for several weeks without actually receiving treatment services.
- 8 Enter the applicant's serial I.D. number to insure that both pages of the Intake Screening Record for the same individual are kept together.

CATEGORY	CODE			EXPLANA	TION						
PATIENT WILL ENTER OR HAS ENTERED INPATIENT ALCOHOL OR DRUG ABUSE TREATMENT	03	Petient is enterin up Eligibility Det Record unless ins Patient admitted i No bed svallable, plate Preliminary tinuing inpatient i form.) ① No bed svatiable. Followrup Eligibi later, feave Items	ormination S structed other for abort-term Patient will Follow-up E core. If pati Patient's n lity Determin	ection below an rwise below.) a Inputient care I be treated an iligibility Detec- ent is not admin saw will be an nation Section a	only. (2) Pre-Bed Ca mination Se ted taler, to end on wat tilms of ed	o Back to state the w save the	tround us until hen pe ima 16	Sfatua L bad a tient i thru !:	Inform vallab e admi 9 blank Profi	ntion le. (C. lied to and a minary	con con ubm
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(VA or Non VA FOR	07	Although accepts he did not want to							i treatm	ent be	CRU
ALCOHOL OR DRUG ABUSEI		Applicant decided			iment either	r Inpati	ent or	outpati	ent for	other	
	60	No trestment reco	mmended for	elcohol or drug	abuse.						
OTHER	10	Program did not a then the above. (	Specify	*********	******	*****			••	(33)	tì
		<del></del>				MON	ITH.	0/	Ψ	YE	AFI.
15. DATE S	CREEN	NING ACTION TAN	EN OR ORC	ISION MADE		(94)	(35)	(36)	(37)	(38)	C
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which to	ha pa <i>ti</i> c histric	IN MA IN AN IN the most the most the most to braw the most tell as most to be	daya out of t	he last 4 weeks							
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				FROM A DRUG							7

#### 3. Background and Status Information Record (VA Form 10-7984c)

Use: To record data on the patient's status at the time treatment started by the program. In most cases, the reference point will be the time of inpatient admission or shortly before. However, for those treated on PBC or a similar status by the program prior to inpatient program admission, this form should be completed, applying the time reference for the various questions (4 weeks, 6 months, etc.) prior to the beginning of PBC status. Complete and submit this form for all patients beginning a continued inpatient treatment regimen, regardless of whether or not they have signed the Agreement to Evaluation Follow-up before the submission date arrives. Except for Section VI this form should be completed within seven days of the patient's decision to enter a continued inpatient treatment regimen or his admission to the Inpatient Unit, whichever is longer. (See Section III C-Data Management, Part 3-Form time limits). Remember that the goal is to best describe the patient's condition at the time of admission to treatment. Section VI will be completed 30 days after inpatient admission, or before if the patient is discharged earlier.

Submission: The original copy of this form is to be submitted on the next regular submission date following completion of Section VI. In no case should this form be submitted until Section VI is completed.

- See explanation provided on the Intake Screening Record.
- 2) See explanation provided on the Intake Screening Record.
- 3 Complete any time before submission to VA Central Office. Does not need to be completed within the initial seven days.
- (4) Necessary in order to match this form with the appropriate Intake Screening Record. A patient may have been screened or admitted for treatment earlier in the PADAT intake period and thus have had more than one Intake Screening Record or Background and Status Information Record submitted to VA Central Office.

	TAT	IS IN	FOR	MAT	ON	REC	ORD			
EVALUATION OF TREATMENT OF								ITS		
FO: Health Services Research and Development (152C2) Veterans Administration Control Office Weshington, D.C. 20420		FORM P	PEPARE	84 (No.	e and d	ilio)				
<u>G</u>	eneral D	frection	<u> </u>							
This form is designed for clinical staff to use in describing professions for recording:	atjents i	onticul	ng treatm	ent for	drug of	alcohol	related	buopjes	a. It con	sists
1. Economic and Personal Management										
II. Interpersonal and Social Adjustment										
III. Physical and Mental Status										
IV. Treatment History										
V. Dependence Problems										
VI. Thirty-Day Sustmary										
Uaually the primary source of data will be one or more intervi- willing to help at the time of the patient's intake. All addition sources abould be taken into account when completing this for	nal infor	the pa	ilent and valtable	(rom re	elguille cords,	ant othe	ers'' )f ti I obsetve	tions o	evallable etalf, o	e and rother
This form should be seen as a device for recording only that d gained at the time of intake. As such, the order of items in thi the information. You may depart from the order of the question	is form i	ometim	ES MAY D	ot parel	lel the	order in	which y	ou may	want to	develo
Sections I-V ask for two types of information to be recorded a pieces of information gained from records or interview should seek acra should be recorded after making other relevant Inqui- with significant others and staff. Examples of additional inqui- have been included in the Evaluation Instructions Handbook,	tegatdin be teco iries du iries wh	the pa ded. Ov ing the ich migh	ijent's \$ erall jud intervie it be ma	tatus pri gments and te le lefore	iot to in 44 to ti viewin e reach	ipationt he sever g inform ing a ju	treatment fify of the ation gain dement is	e patier ned from	ala factu at'a probl a discus ablem at	al lems li sions ea
The entire form should be completed for all patients continuin continuing or coding, please be auge that all numbers are entered tede by an appropriate number of xeros. Yor example, July 1, in Item 6.	contect	y. Ente	r number	a to the	extrem	To elim e right i	inate the	need f	rided and	edlate i pre-
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For all multiple choice litems (litem 2, for example) enter the curless there are instructions given to leave n particular hot be confident to the particular for the confident to the confident	dank un	ler spec	ial circu	mstance	m. Add	itionat i	lastructio	914 825	st be fil given as	led in needs
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untens there are instructions given to leave a particular box b CONFIDENTIAL INFORNATION: The information entered on unauthorized personnel.	alank un	ler spec	ial circu	mstance	rs. Add	itionat i	lastructio	914 825	st be fil given as	led in needs
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#### Background and Status Information Record Cont'd. - SECTION I

- A G.E.D. is a high school equivalency degree. When figuring equivalent years of college coursework, consider 30 semester credit hours or 45 quarter credit hours as equal to one year of college work,
- 2 Indicate the amount of specialized training the patient has received to present, apart from learning gained on-the-job or as part of a regular school degree program, such as a high school diploma or bachelor's degree. If patient on job, however, where the employer sent him to training school for 2 months before starting his regular work, this could be counted here. This does not include training received as a regular part of military service.
- 3 Do not count volunteer work time here. This covers paid employment only. Include self employment.
- A Number of hours the patient actually worked including paid vacation but not paid sick leave. Do include volunteer work time here. Estimate the number of hours worked if the patient was self-employed even if no compensation yet received for his work (such as an artist, a writer, etc.).

- 5 Do not include money from illegal sources, unemployment compensation, etc.; but do include income from self employment.
- 6 Does not include on-the-job training but would include training programs provided by an employer apart from the job to improve the patient's skills.
- Social Security benefits are more specifically defined by the title of Old Age, Survivors, Disability and Hospital Insurance Program (OASDHI). Categories of income covered in Questions 14 and 15 are not intended to be exhaustive.
- 8 Clinical staff determination of what behavior will be targets for change as a result of treatment.
- (9) Complete to prevent mix-up in case pages get separated.
- (10) Examples of questions which might be considered in exploring the area of Economic and Personal Management with the patient before formulating an overall judgment are:

-			CONOMIC AND PERS						
		1757	DESCRIPTION - CO	DE BOXES - CAND (	COLUMNS.			-	
	PARENT'S	S. HOW MAN	YEARS OF POPUAL rould be caded on 12;	SCHOOLING HAVE a poor of college too	BEEN COMPLETE	D1 (Example	ĸ	(27)	"
	BATTER Liveriner	1 arcrive	e MCHTHE OF VOCATOR (De not include to ported in Item 8.)	CONAL OR TECHNIC ining recuired as part	AL, TRAINING HAT of the patient's sep	THE PATI	ENT	1217	"
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1	DID THE PATIENT DR HIS DEPENDENTS RECEIVE	C. RETIREM	EHT BENEFITS UTN	er than those th	RU SOCIAL SECUR	177			74
	BENEFITS FROM THE FOL- LONING SOURCES! [A dependant in an individual	D. OTHER E	HULOTHEN 1-WEFFL	EQ BEHEF173					(4)
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į	15. DID THE PAYIENT OR HIS		A. FRIENDS ON R	ELATIVES (lockedin	( sparse)	1.40		es.	"
	RECEIVE BEHEFITS OR M		B. ILLEGAL ACT			) - HQ	3.4	¥3	
	le addition to the above interes AGEMENT status (during the his problem. Among transfers seed; performance satisfactory	istica, you she foot works pri	or to imparions pávis 128 bres 'bois bsplus	ant inquiries about stool before forceds abelieved to boom	the patient's ECO ting yout overall   sheltered work en-	HOMIC AN	D PERSI d rating school or	the save	hat-
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the last of the last of the last		Problem	Problem	Problem	Problem CATMENT STAFFT				164

Did the patient budget his income (regardless of source) so that he was able to secure basic necessities?

Did he use his money in a planned rather than an impulsive manner? Did he avoid needless debt?

Has he avoided financial exploitation by others?

If he needed financial help, did he make appropriate attempts to obtain it, for example, by applying for loans or public welfare?

Has he arranged for the transportation he needed?

Has he taken care of his health and sought medical and dental care when needed?

Has he maintained an acceptable personal appearance?

If the patient worked, was the work in a nonsheltered setting?

Did he work regularly without excessive tardiness or absenteeism?

Was his work or school performance of satisfactory quality?

Was his job at an appropriate skill level, considering his past achievements?

If retired or physically disabled, did he do what he could to engage in activities that contribute to his physical and mental well-being (gardening for example) or to others?

#### Background and Status Information Record Cont'd. - SECTION II

- 1 Does not imply conviction. Indicate number of times arrested and charged, not merely arrested.
- 2) Space provided for convenience of clinical staff and completion is optional.
- (3) Complete to prevent mix-up of pages.
- Examples of questions which might be considered in exploring the area of Interpersonal and Social Adjustment with the patient before formulating an overall judgment are:

Did the patient have a sustained and mutually satisfying relationship with at least one person?

Did he think that other people generally liked him?

Did he avoid other people?

Did he alienate others by his temper, quarrelsomeness, demanding manner, or criticism?

Did he provoke or initiate physical fights?

Did he alienate others by being unduly dependent, unreliable, or unpredictable?

Did he feel he could not trust or believe in others?

Did he have trouble getting along with his boss or other authority figures?

Did he enjoy relationships with family and friends (who were not drug or alcohol dependent)?

Did he manage his leisure time activities adequately so that they did not revolve around drinking or drug taking?

Did the patient have a "philosophy of life" or religion which was a source of satisfaction and direction to him?

Did he commit crimes "against property" whether detected by the police or not (e.g., burglary, arson)?

Did he commit crimes "against person" (e.g., homicide robbery, assault, selling drugs)?

Did he drive while under the influence of liquor or drugs?

Did he cause others to be afraid of him?

Did he make a public nuisance of himself?

Did he give indications of being prone to violence when he could not get what he wanted?

Did the patient engage in sexually deviant acts that threatened the well-being of others?

Did the patient enjoy (taken satisfaction from) work, school, or leisure time activities?

	ITEM DESCRIPTION CODE DOXES CARD COLUMNS	
	A. VIOLATION OF DRUD LANS: SIMPLE POSSESSION	"
	II. VIOLATION OF DRUG LAWS: ALL OTHER VIOLATIONS INCLUDING POSSESSION WITH INTENT DISTRIBUTE.	70 "
0	C. PUBLIC INTOXICATION	7
	D. DISORDERLY CONDUCT OR VAGRANCY	7
THE PATIENT DEEN AR- RESTED AND CHARGED	E. DRIVING WHILE INTOXICATED	-  "
FOR THE FOLLOWING! (Code 10" If none, Enter 19" If the patient was arrested	F, VIGLATION OF ROAD AND DRIVING LAWS/PARKING VIOLATIONS, OTHER VIOLATIONS OF TRAFFIC AND MOTOR VEHICLE LAWS.	7
10 or wore times in any single category. Do not count accepts for which	G. HOMICIDE, MANSLAUGHTER, FORCIBLE RAPE	7
charges were later dropped. Include acrests while in	H. ASSAULTS	(e
the military.)	I, ROBUERY	T (
	J. BURGLARY, LARCENY, AUTO THEFT	
	K. ALL OTHER OFFENSES	10
	L. TOTAL ARRESTS	1701 (1
21, WAS THE PATIENT OF	n prodation, parole, or awaiting trial? 1 - no 2 - ye	, 6
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#### Background and Status Information Record Cont'd. - SECTION III and SECTION IV

1 Examples of questions which might be considered in exploring the area of Physical and Mental Status with the patient before formulating an overall judgment are:

How often did the patient feel ill?

How serious were his complaints?

Did his physical examination reveal illness with poor prognosis?

Was he unable to do the things normal for his age?

Did he require medical treatment?

Did the patient have problems functioning sexually?

How frequently did the patient experience or vacillate between extreme rage, anxiety, inferiority feelings, depression or elation?

Did he experience an exaggerated feeling of physical or emotional well being not justified by reality?

Was he chronically worried or blue?

Did he think about harming himself? Did he think about suicide? Did he attempt suicide or make suicidal gestures?

Did he compare himself unfavorably with others?

Did he doubt his abilities to overcome obstacles or to solve problems?

Was the patient's conversation so strange or disorganized that almost anyone would agree that he was mentally ill?

Did he experience hallucinations, either auditory or visual?

Do psychological tests show psychotic thinking (as interpreted by a psychologist or psychiatrist)?

Was he seriously confused or did he experience severe memory problems?

Did he have delusions (holding false beliefs, for example, that others were plotting against him?

- 2 If patient transferred from one program to another as a continuation of treatment, this is not considered a brand-new treatment attempt.
- 3 Number of days patient spent in Pre-bed care or similar status in which some treatment provided to the patient by the program before entering the program's continued inpatient treatment regimen. See Question 14, Disposition code 03 on the Intake Screening Record.
- 4 Enter the patient's serial I.D. to prevent mix-up if pages become separated.

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#### Background and Status Information Record Cont'd. - SECTION V

- Measures the extent to which the patient has abused drugs over past four weeks. Does not attempt to measure the extent to which a physician might be over prescribing as long as the patient follows prescription directions. However, if the patient abuses a drug legitimately prescribed by not following the directions or by obtaining prescriptions from several doctors, then this abuse will be included here.
- 2 Code 10 indicates "Alcohol" as a drug problem which may be entered in Item 41.
- The major drug problem is not necessarily based on frequency of use at admission as the patient's drug abuse may have been interrupted prior to entry due to the unavailability of a drug or from such events as incarceration, hospitalization, etc.
- (4) Do not include alcohol even if tested for.
- 5 Enter the patient's Serial I.D. number to prevent mix-up if pages become separated.
- 6 Examples of questions which might be considered in exploring the area of Dependence Problems with the patient before formulating an overall judgment are:

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Was the patient physically dependent on alcohol; was his tolerance greatly increased?

Was he psychologically dependent on drinking, showing preoccupation with alcohol or the next opportunity to drink?

Did he rely on alcohol as self medication to cope with problems or to achieve relief from stressful situations?

Did the patient's use of alcohol harm his physical, mental, vocational, or social functioning?

Did the patient organize his daily activities around drinking and having a supply available?

Was the patient psychologically dependent on drug taking?

Was he physically dependent on drugs?

Did he use drugs on an experimental or social-recreational basis only, such that use did not tend to escalate in either frequency or intensity?

Did the patient rely on drugs as self medication to cope with problems or to achieve relief from stressful situations?

Did his drug use harm his physical, mental, vocational, or social functioning?

Did he prefer being in social situations and with people where drug taking is an accepted and frequent activity?

Did the patient organize his daily activities in order to obtain a supply of drugs?

#### Background and Status Information Record Cont'd. - SECTION VI

- 1 To be evaluated after the information necessary to complete Sections I-V has been obtained.
- The maximum number of days which can be entered here is 30. Include the time a patient may have had to have been transferred to a medical or surgical ward to take care of an auxiliary problem as long as he was provided with continuing care for his alcohol or drug dependence problem by program staff.
- 3 An established, continued inpatient treatment regimen may be less than 30 days in some programs.
- 4 With the perspective of thirty days, what was (or is) the patient's primary dependence problem? Use code 3 only as a last resort.
- Was #52 above answered differently than Item 9 on the Intake Screening Record?
- 6 Enter the patient's serial I.D. number to prevent mix-up in case pages become separated.

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1 - No, very little of it		مومونية	
	SECTION VI - THIRTY DAY SUMMARY  SAFTER INPATIENT ADMISSION for drug or alcohol dependence treatment ov its occurs prior to the 30 day completion date.)		HAROK II I
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49. IF THE PATIENT HAS BEEN DISCHARGED FROM	C. DISSATISFACTION WITH CARE PROVIDED.	(29)	(30)
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2 Yes, this was a reason.	le OTHER (Specify below)	(41)	(4))
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1 - NO 3 - YES			- 1.

#### 4. Patient Goals For Treatment (VA Form 10-7984d)

Use: Completed by patient soon after inpatient admission. Patient should be asked to identify which problem areas he/she wants to work on during treatment in the VA, starting with the inpatient phase and extending into outpatient care. Guidance in determining the patient's goals for treatment should not be provided by staff members. Clarification may be offered if requested; however, the results must be the patient's own thoughts regarding need for treatment.

Submission: Submit original copy of this form with earliest regular submission following its completion. After the patient finishes it, review for completeness so that every question has one and only one answer checked.

#### Item Notation:

- 1 Insert the Program Type, code from Item 2 on the Background and Status Information Record (1=combined setting; 2=DDTC; and 3=ATU)
- 2 See explanation provided on the Intake Screening Record.
- 3 Patient may indicate any personal goal that has not been included above.

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#### 5. VA Treatment Progression Record (VA Form 10-7984e)

Use: Use of this form is optional. It is an aid to Evaluation Coordinators and program staff in keeping track of the treatment provided by the VA program to patients on a daily basis. It has been approved for use in the patient's medical record by Medical Administration Service. In Drug Dependence Treatment Centers it may also assist in keeping track of the services to be reported under the Client Oriented Data Acquisition Process (CODAP).

Submission: This form is not to be submitted to VA Central Office and is to be retained at the hospital.

#### Item Notation:

- Indicate the month and year this form covers and the patient's I.D., numbers.
- 2 Day of the month a particular treatment was given; on the 1st, the 5th, the 20th, etc.
- To promote comparability of data between the VA and other federally sponsored programs, definitions for the various treatment approaches have been adapted as follows:
  - a. Detoxification is the period, during which medication is prescribed for patients detoxifying from their presenting dependence problem. Withdrawal without use of medication is Abstinence/Drug Free (code 3). If methadone is being used, detoxification cannot exceed 21 days.
  - b. The maintenance treatment approach is limited for use in drug dependence treatment only and is defined as the modality assigned a patient which exceeds 21 days and during which only Methadone or L-Alpha Acetylmethadol (LAAM) is prescribed to achieve stabilization. Detoxification from maintenance or slow methadone withdrawal is included in this category.
  - c. Abstinence/Drug Free is defined as the treatment regimen that does not include any chemical agent or medication as the primary part of the treatment. Temporary medication may be prescribed in a drug free modality (i.e. short term use of tranquilizers). The primary treatment method is extensive counseling,
  - d. The "other" treatment approach can be cited when the primary treatment modality assigned is other than those specified above. It includes chemotherapy using a primary medication such as the antagonists or Dilsulfiram (Antabuse) and other primary modalities such as acupuncture.
- 4 See discussion of Medication classification included in Item Notation for Six-Month Follow-up Form, Section II Treatment Experiences.

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5 The name of the hospital, patient, and patient's social security number must be indicated in order to include form in the medical record.

#### 6. Follow-up Interview Record (VA Form 10-7984f)

Use: Completed by PADAT Evaluation Coordinator or a designated and trained alternate for all patients identified by VA Central Office as part of the follow-up sample for a program. Sections I and II are completed on the entire sample whether or not an interview is possible. Sections III-VI should be completed only for patients with whom an interview was conducted. The summary of VA Treatment in Section II should be completed before interviewing the patient so that he/she may easily provide information on any supplementary or subsequent treatment received.

Submission: Submit the completed form with the first submission after the form is finished. Coordinators have approximately six weeks in which to locate and interview a patient. If, after this time, the patient still cannot be located, sections I and II may be submitted.

#### Item Notation:

- 1 It is important that these directions are read carefully before beginning follow-up interviewing.
- 2) As noted for the same items on the Intake Screening Record.

OMB No. 078-874008, Approval expires 12/31/78, RCS 11-144-8 **FOLLOW-UP INTERVIEW RECORD** EVALUATION OF TREATMENT OF DRUG AND ALCOHOL DEPENDENT PATIENTS TO: Health Services Research and Development (152C2)
Veterans Administration Central Office Washington, D.C. 20420 General Directions This form is designed for clinical staff to describe patient status after receiving drug or alcohol dependence treatment. It consists of six sections for recording: I. Location and Interview Response II. Treatment Experiences since Inpatient Admission III. Economic and Personal Management IV. Interpersonal and Social Adjustment V. Physical and Mental Status VI. Dependence Problems An interview with the patient is required in order to complete all six sections. If possible, a relative or significant other should also be interviewed with the permission of the patient. All additional information available from records, observations of staff or other sources should be taken into account when completing the form. This form should be seen as a device for recordingly that data useful for evaluation purposes from the more extensive information usually gained at the time of clinical follow-up. As such, the order of items in this form sometimes may not parallel the order in which you may want to develop the information. You may depart from the order of the questions listed to the extent necessary to maximize the validity of the patient's report. Sections 1 and 11 must be completed on all patients included in the follow-up sample whether or not an interview is possible. Section 11.1/1 should be completed on all patients with whom an interview was conducted. These sections ask for two types of information to recorded regrading the patient's status at the time of the follow-up. Certain factural prices of information gain of more records or intervishould be recorded. Overall judgments as to the severity of the patient's problems in each area should be recorded after making oil relevant inquiries during the interview and reviewing information gained from discussions with significant bard said task. Examples additional inquiries which might be made before reaching a judgment in any problem area have been included in the Haudbook Evaluation of Treatment of Dream and Action Section 2. 7 6 0 1 0 9 number of the correct alternative in the box at the right, Ali blocks must be filled in unless there are instructions given to leave a particular box blank under special circumstances, Additional instructions are provided as needed. CONFIDENTIAL INFORMATION: The information entered on this form will be handled in strict confidence and will not be released to unsuitable personnel. ITEM DESCRIPTION - CODE BOXES - CARD COLUMNS 1. HOSPITAL NO. 2. TYPE OF PROGRAM Combined Alcohol/Drug Abuse Treatment Unit
 Drug Dependence Treatment Center
 Alcoholism Treatment Unit 3. PATIENT'S SERIAL I.D. NUMBER (2) 4. ALTERNATE I.D. HUMBER B. CARD NO 10-7984f

#### Follow-up Interview Record Cont'd. - SECTION I

- The six-month anniversary date for the PADAT Project is figured as six months after the patient's inpatient admission date to the ATU, DDTC or PADATU. A patient with the admission date of July 15, 1975 would have his anniversary January 15, 1976.
- 2 Interviews by phone are acceptable only as a last resort for patients who cannot be interviewed in person.
- 3 Do not classify patients as unable to be located until every means of location has been exhausted and the time limits for interviewing that patient have passe i.
- 4 Verification must be obtained for patients presumed to be dead. Do not accept merely word of mouth reports.
- 5 If VA Central Office has included in the sample a patient who had not signed the Agreement to Participate in Evaluation Follow-up, use code 6 and complete only Section II. No patient will be followed up for evaluation purposes without his written consent.
- 6 "Letters" includes all other forms of written correspondence including mailgrams, telegrams etc.
- 7 Include visits made to the persons listed to provide assistance in the patient's location for interview.
- 8 Significant other refers to a relative or other person important in the patient's life.

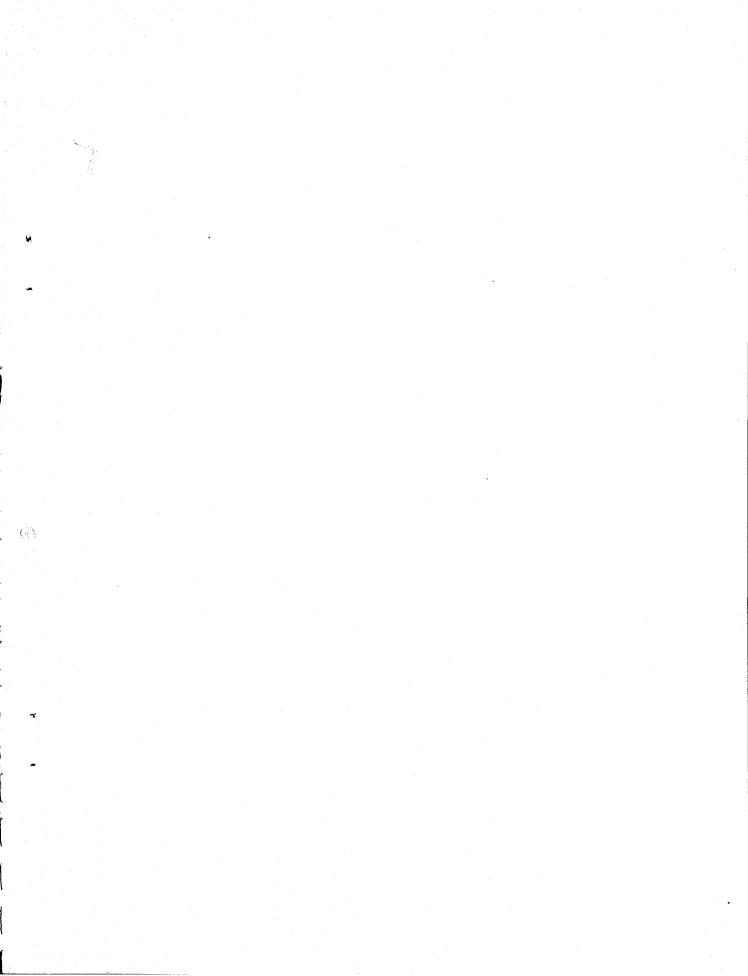
- Use the VA Hospital address as the point from which to approximate the distance even if the patient most recently continued his care in an outpatient clinic located away from the hospital. This item will be used in making decisions about how to support future follow-up efforts.
- 10 The person responsible for completing this form should sign in case questions arise for clarification at a later date.
- Enter patient's serial I.D. number for identification to avoid mix-up in case the papers become separated.

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ITEM DESCRIPTION CADE BOXES CARD FOLD	448					
	T NO	1TH	07	<del></del>	VE.	40
6. PATIENT'S ANHIVERSARY DATE (1)	170	(22)	(2))	120	1377	194)
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1. PATIENT'S AVAILABLETY FOR EVALUATION 1. Interviewed in person (Complete Socione I-VI)						
2. Interviewed by phone - only if impossible in person. (Complete Sections 1-VI) (2) 3. Located but refused to be interviewed. (Complete only Vertions 1 and il.)						<u> </u>
4. Could not be located (Complete only Sections I and II X 1)						
(4)5. Deceased (Complete only Sections I and II.)  6. Did not sign Agreement to Follow-up and could not be followed up for evaluation pur	cases. /	Loove II	e real of	Section &	Mari C	n o
and proceed to Section (1).3 7. Located two could not be laterviewed because of reanges other than petiant refusal.					•	,
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B. HOW MANY FOLLOW-UP ATTEMPTS WERE MADE DEFORE THE INTERVIEW WAS ODTAIN TO LOCATE THE PATIENT WERE ENDED!	ED ON D	EFORE 9	FFUNT	•		
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C. Visits (1)						İ
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ID. WAS A RELATIVE OR SIGNIFICANT OTHER INTERVIEWED!			e NO	2 .	YES	(26)
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- 1 Total the information contained on the individual VA Treatment Progression Records. During the six-month interview, ask the patient about any treatment he may have received after leaving the VA to complete his treatment history. Read the general instruction provided very carefully, especially regarding the definition of a distinct treatment period. A treatment period changes when either the Setting or Treatment Approach changes. This page only summarizes treatment received for alcohol or drug dependence as opposed to treatment for other psychiatric or medical problems. This record should cover the period from inpatient admission to the six-month anniversary date.
- Observe the definitions provided in the Item Notation for the VA Treatment Progression Record. (VA Form 10-7984e).
- Broad summarization of separate types of treatment provided and recorded on the VA Treatment Progression Record. Classify by individual or group situation.
- Dates treatment periods changed provided for convenience of the Evaluation Coordinator as he/she interviews the patient and to assist the VA Central Office staff in editing these forms for obvious errors.
- 5 Enter the Patient Serial I.D.#.
- Classification for medications (drugs) is broad and general. For clarity in classification and identification by generic and tradenames. See American Hospital Formulary Service, Section 28:00, Not all medications received by the patient are to be reported in the study. Data is required on the number of days patients received only the drugs indicated. To classify combination drugs it is suggested that effort be made to identify the active ingredients (usually not more than 2). and treat as 2 different medications; that is, a combination of an anti-depressant (amitriptyline hydrochloride) and a tranquilizer (perphenazine) would be entered under both classes.

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- In coding the period of time in which a patient received treatment outside the VA, indicate the Dates, Setting, Treatment Approach, and Days Valid. Since the rest of the information was not kept track of, leave blank as unknown.
- In coding the period of time in which a patient received no treatment insert the Dates, 9's for both Setting and Treatment Approach, and the number of Days Valid. Enter zeros (0's) in the remaining blocks provided for the other information since it is known that the patient received none of these services.



#### Follow-up Interview Record Cont'd. - SECTION II

- Record here any days of treatment provided by another program in addition to and not part of the treatment VA provided either directly or by contract.
- 2 If there are any questions concerning the diagnoses listed on the Hospital Summary, consult the Medical Records Librarian.
- 3 May be completed at the time of discharge rather than waiting until the time of follow-up. Even if this information was provided for certain individuals on the Thirty-Day Summary Section of the Background and Status Information Record, the same responses should be repeated here.
- An "institutional setting" is a facility which provides a sheltered environment with order and direction for the individual's daily activities as well as providing basic necessities such as food, shelter, and clothing.
- 5 Treatment from the VA or any other agency.
- 6 Enter patient's Serial I.D. number to prevent mix-up if pages become separated.

YPUNCH!	ER: BEGIN CARD II-	DUPLICATE COLS. 1-18 PROV CARD IO.		1	ARD IO.	1	(30)
		SECTION II . (CONTINUED) TREATMENT EXPERIENCES					_
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T	<del></del>	· · · · · · · · · · · · · · · · · · ·	(\$4)	(11)	(20)	117)	124
. H	DIAGNOSTIC AND ST	es provided the amenican psychiatric association's atistical manual II, or ICDA-8 codes for the first five	(30)	(30)	(21)	(33)	(33)
		u THE DIAGNOSES EECTION OF VA FORM 10-1000, HOSPITAL DA-B Codes in order listed on VA Form 10-1000, ICDA-B Codes s. Enter codes from left to right. Example: Inadequate Presonality,	(31)	an	(36)	(at)	(34
	if the patient had few	in Epier codes from left to right. Example: Inadequate Presonality, entered 3018 it: Bronchisctuals, Code 318 would be entered 31800. We then live diagnoses, leave the translating spaces blank.	(30)	110)	1933	140	[4]
i L	·		(10)	(41)	(40)	(47)	14
18.	HAT TYPE OF DISC TOURNALL)	HARGE OID THE PATIENT RECEIVER (Loave blank if the patient has not 2-IRREGULAR 3-OUTPATIENT 4-NON-BED CARE	been affect	arged In	in inpati	431	("
	HICH OF THE FOLL Leave Mank I/ pailed I–NO, THIS WAS NOT	owing were reasons the patient Lept your impatient proor has not lost input on treatment.]  A reason  R-yes, this was a reason	WY	PATI	ENT'S YED SONS	_ A	AFF MEN OUT
	s. Completed Inpati	ent treatment regimen.		1	10)	(	11)
	b. Received all inp	tilent ware needed at that time though did not finish established progr	т.	-	31)	"	3)
	c. Dissatisfaction v	ith care provided.		,	14	- "	183
	d. Dissatisfaction	rith combined tresiment soliting.		,	34)	,	173
L	e. Could not abide	by program rules or structure.		<u>L</u>	u)	(1	193
	f. Difficulties with	or anxiety about personal business on outside those, work, school, leg-	l, 110.)	<u> </u>	10)	<u> </u>	1)
L	g. Medical or paych	latric illness so nevere as to require transfer for extended period of t	me.		(42)	Ĺ	141
	h. Unknown. Patier stating resson.	t would not say, did not return from pass, or went AWOL without			(44)	L	11)
	I. Other (Specify bei				Left)	<u></u>	17)
	NIS ACTIVITIE (Code DO II nos	ys oid the patient spend in an institutional setting which co 5 and provided food, cluthing, shelter and other basic nec 6. Legre black il wataparli	CHIPOLE CENTROLE	ep e		(44)	141
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ь ¥#	2-Nedical wa 3-Juli or priso 4-Other institu	d or hospital as an inpatient, on, withor controlling the activities of the patient and cod, clothing, and shelter.					
	HE OF THE	22. NHICH OF THE INSTITUTIONAL SETTINGS LISTED IN ITEM 2) WA AT THE TIME OF HIS FOLLOW-UP IN YERVIEW (Enter the specific Enter Q II the patient was not in an institution. Leavy black if unknown	nie code p	nieset tta	1, (1908 5)		ľ
		23. IS THIS PATIENT CURRENTLY IN TREATMENT FOR HIS ALCOHOL ( Leave Mark if unknown)	OR DRU	O ABUSI	e probl Vel	Dit	"
0.00 IO	-79841	PATIENT'S SERIAL LD, NO. (From limit J. page 1.)	<u> </u>				741

#### Follow-up Interview Record Cont'd. - SECTION III

- Review the discussion provided as Item Notation for Section I Economic and Personal Management of the Background and Status Information Record.
- 2) Enter Patient's Serial I.D. number to prevent mix-up in case the pages of this form become separated.

KEYPUN	VCHER: BEGIN CARD 12-	DUPLICATE C	OLS. 1-	18 FRO	H CARD 11.						RD O.	(19)	(20) 2		
		SI	ECTION	III - EC	ONOMIC AN	D PERS	DNAL MANAG	EMENT	1						
			ITEM D	ESCRIP	TION - COL	E BOXE	S - CARD COI	LUMNS							
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	25. WHAT WERE THE TOTAL NUMBER OF HOURS THE PATIENT WORKED? (24)												(25)		
	26. WHAT WAS THE PATIENT'S TOTAL NET EARNINGS FROM EMPLOYMENT? (This should be his camed income after deductions, Code 0000 if none. Do not include \$ or decimals.)  (26) (27) (28)														
- A	27. HAS THE PATIENT ATTENDED SCHOOL OR BEEN IN A JOB TRAINING PROGRAM THAT LASTED AT LEAST ONE WEEK?														
WIEW	·	A. VETERAN	us comi	PENSAT	ION OR PE	NSION							(31)		
		B. SOCIAL S	ECURI	TY BENI	EFITS		<del></del>					····	(32)		
75-WG	28. A-F DID THE PATIENT OR HIS DEPENDENTS	C, RETIREMENT BENEFITS OTHER THAN THOSE THRU SOCIAL SECURITY?													
E FOLI	RECEIVE BENEFITS FROM THE FOLLOWING SOURCES? (A dependent is an individual for whom the patient is legally respon-	D. OTHER EMPLOYMENT-RELATED BENEFITS													
SEFOR		E, UNEMPLOYMENT COMPENSATION BENEFITS													
FOUR WEEKS! SEFORE FOLLOW-UP INTERVIEW	eible.) 1 - NO 2 - YES	F. WELFARE AND RELATED PROGRAMS (Includes aid to the aged, blind, disabled, families with dependent children, food stamps, etc.)													
2		TOTAL DOL	LAR VA	ALUE OF	F ALL BENI	EFITS R	ECEIVED (A-	F)	\$	(37)	(38)	(39)	(40)		
	29, DID THE PATIENT OF RECEIVE BENEFITS O			A, FR	IENDS OR F	RELATIV	ES (Including	spouse)		1-NO	2	-YES	(41)		
	Marive Benerita	JA MONET FA		B. IL	LEGAL AC	TIVITIES				1-NO	2	-YES	(42)		
	OVERA	IT JUDGMEN.	T QUES	TIONS II	N THE ARE	A OF EC	ONOMIC AND	PERSONA	AL MANAG	EMENT					
MAI seve	addition to the above in NAGEMENT status (dur arity of his problem. Am ning pursued; performanc	ing the four v	weeks pations i	prior to n this s	follow-up wea we: w	intervier ork stat	v) before for us; sheltered	rmulating l vs. non-si	your over neltered w	all judgi ork envi	ment an Ironmen	d rating t; school	the		
30. TO	WHAT EXTENT HAS THE ND PHYSICAL HEALTH PI	E PATIENT HA	AD A PR	OBLEM OUR WI	SUPPORTIN	NG HIMS RE FOLI	ELF IN THE ( OW-UP INTE	COMMUNIT	<u>ү</u> то тне	EXTEN	TAHT TI	AGE	(43)		
	1 No Problem	Mini Prob		-	3 Mild Problem		4 Moderate Problem		5 Marked Problem						
E	O WHAT EXTENT HAS TH OR FOOD, CLOTHING, SH ITERVIEW?	E PATIENT HA	AD PRO	BLEMS	MANAGING AND MEDIC	HIS OWN	AFFAIRS, T	HAT IS, M	EETING IN VEEKS BE	MEDIAT	E NEED	s JP	(44)		
	No Problem	Min	2 imal blem	+	3 Mild Problem		4 Moderate Problem		5 Marked Problem						
VA FORM	10-7984f	<del>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</del>		PATIEN	T'S SERIAL	1.D. NQ. (	From Item 3, p	ego 1.) (	2)				PAGE 5		

#### Follow-up Interview Record Cont'd. - SECTION IV

- Review the discussion provided as Item Notation for Section II Interpersonal and Social Adjustment of the Background and Status Information Record.
- Enter Patient's Serial I.D. number to prevent mix-up in case the pages of this form become separated.

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	· · · · · · · · · · · · · · · · · · ·	SECTION	IV. INTERPERSON	AL AND SOCIAL ADI	USTMENT (1)									
		ITEM DE	SCRIPTION - CODE	BOXES-CARD COLU	MNS									
		A. VIOLATION OF	F DRUG LAWS: SIMP	LE POSSESSION			(45)							
		B, VIOLATION OF	F DRUG LAWS: ALL	OTHER VIOLATIONS	INCLUDING POSSESSION WI	TH INTENT TO	(46)							
В		C. PUBLIC INTO	KICATION				(47)							
18.	32.	D. DISORDERLY CONDUCT OR VAGRANCY												
JC7	HOW MANY TIMES HAS THE PATIENT BEEN ARRESTED AND CHARGED FOR THE	E. DRIVING WHILE, INTOXICATED												
2016	FOLLOWING? (Code 'Q' if none. Enter '9' if the patient was arrested 10 or more times in any	F. VIOLATION OF TRAFFIC AND	F. VIOLATION OF ROAD AND DRIVING LAWS/PARKING VIOLATIONS, OTHER VIOLATIONS OF TRAFFIC AND MOTOR VEHICLE LAWS.											
(D)	single category. Do not count arrests for which charges were later dropped.	G. HOMICIDE, MA	G. HOMICIDE, MANSLAUGHTER, FORCIBLE RAPE											
36.0	Include arrests while in the military.)	H. ASSAULTS					(52)							
U.		I. ROBBERY					(53)							
CE		J. BURGLARY, L.	ARCENY, AUTO THE	FT			(54)							
		K. ALL OTHER O	FFENSES				(55)							
					L. TOTAL ARRE	STS (56)	(57)							
	OVERALL JUDGMENT QUESTIONS IN THE AREA OF INTERPERSONAL AND SOCIAL ADJUSTMENT													
	In addition to the above information you should make other relevant inquiries about the patient's INTERPERSONAL AND SOCI ADJUSTMENT status (during the four weeks prior to follow-up interview) before formulating your overall judgment and rating severity of his problem. Among considerations in this area are: interpersonal relations in general; relations with relatives, cl													
6	friends, and authority fig school, or leisure activit			mmitted, public nuis	ance or danger; satisfaction	derived from w	ork,							
	33. TO WHAT EXTENT HAS HIMSELF DURING THE	THE PATIENT HA	ORE FOLLOW-UP IN	RACTING WITH PEOF	PLE IN A WAY THAT IS NOT	STRESSFUL TO	(58)							
'n														
7.7	No Problem	Minimal Problem	Mild Problem	Moderate Problem	Marked Problem									
	34. TO WHAT EXTENT HAS	THE PATIENT HA	D A PROBLEM OF E	NGAGING IN ACTIVIT	TIES THAT ENDANGERED TH OW-UP INTERVIEWS (Even th	E SAFETY,	(59)							
	behavior may be the resu					ough such								
	1 1	,	1 3	1 <b>4</b>	1 5									
	No Problem	Minimal Problem	Mild Problem	Moderate Problem	Marked Problem									
	SOURCES (as opposed to	alcohol or drug ab	use) SUCH AS WORK,	RELATIONSHIPS WI	ACTION FROM SOCIALLY ACT		(60)							
	TIME ACTIVITIES DURI	NG THE <u>FOUR WE</u>	<u>EKS</u> BEFORE FOLLO	W-UP INTERVIEW										
,		2	3	4	5									
	No Problem	Minimal Problem	Mild Problem	Moderate Problem	Marked Problem									
VA F	RN 10-79846		PATIENT'S SERIAL I.	D, NO. (From Item 3, Pa	4° 1) (2)		PAGE A							

- 1) Was a physical completed by the VA for this patient?
- 2 On the Patient's Goals for Treatment form it asks if the patient wants help in overcoming a dependence on alcohol. But beyond that, did the patient have as his goal (with the support of the program) abstinence from the use of alcohol? If so, a second measure of progress regarding the dependence problem is requested, that of recording the longest period of time (in days) that the patient has gone without a drink since discharge from inpatient status.
- (3) Enter the patient's serial I.D.#.
- 4) For both sections, review the discussions provided as Item Notation for Section III Physical and Mental Status and Section V Dependence Problems of the Background and Status Information Record.

		ITEM	DESCRIPTION - CO	DE BOXES - CARD O	OLUMNS		
THE	a faire and a	contratt"	6. WAS A FOLLOW-L	IP MEDICAL EXAMIN	ATION COMPLETED ON TO	IIS PATIENT?	(61
40 m	eden Liane.		<u> </u>		1-110	2-YES	
<del> </del>		OVERALL JUDGMEN	OUESTIONS IN THE	E AREA OF PHYSICA	L AND MENTAL STATUS		
37.	rea are: the frequebility to participate nemory; hallucination TO WHAT EXTENT!  FOUR WEEKS BEFOR Introduction or to mo	ency and gravity of in activities appropriate or delusions; and that the PATIENT HAS THE PATIENT HORE FOLLOW-UP INTIFE conduring problems a	the patient's physiciate for age; emotion other topics as appropriate the participation of the patient of	al complaints; the remail equilibrium; suicopriste.  THE PHYSICAL PAIN. I refer to both episodic be related to the use.	rerity of his problem. Amo sults of recent physical as idal attempts or gestures; a LLNESS, OR DISABILITY F conditions such as those r of dugs or slooks! Relative at pasteril a physical houlds	nd mental examinel esteem; attention of the steem; attention of the steed to prognosis	etionet
36.	1	L 2 1		1 4 .	. 5		
	No Problem	Minimal Problem	Mild Problem	Moderate Problem	Marked Problem		
39.	TO WHAT EXTENT I	HAS THE PATIENT H PRE FOLLOW-UP INT	AD A PROBLEM WITH	H DISORDERS OF MO	OD AND SELF ESTEEM DU	RING THE	(63
] .	1	2 1	3	14			L
	No Problem	Minimal Problem	Mild Problem	Moderate Problem	Marked Problem		
39.	THE <u>FOUR WEEKS</u> I	HAS THE PATIENT H BEFORE FOLLOW-UP they should be rated h	INTERVIEW! (Even	H DISORDERS OF PE If such states result o	RCEPTION AND THINKING PECCEPTE TOWN THE EXCEPTE	DURING Ve use	[""
1 .	1 1	2 1	3	1 4	5		
	No Problem	Minimal Problem	Mild Problem	Moderate Problem	Marked Problem		

	UPLICA		FROM CARD I			CAR! NO.		(#) 1	3			
				HDENCE PROBLEMS								
				E BOXES-CARD COL	<del></del>	<del></del>			(2)			
	) 40. WA!	ONE OF THE	PATIENT'S P	ERSONAL GOALS AS	STHENCE FROM TH	L USE OF	2 -	YES				
	. OF	ABSTINENCE	FROM ALCOH	HE PATIENT'S LONG XL SINCE DISCHARG of yet left impalient in	E? (Leave blank if a	PERIOD	(22)	(23)	(34			
CATEGORY	CODE			ITEM				co	LS.			
	01	METHADONE										
	02	HEROIN	HEROIN									
•	03	OTHER OPI	ATES, OPIUM, C	THER THAN HEROI	OR METHADONE			(29)	fer			
	04	COCAINE						(31)	(3:			
42.	05	DARBITURA	TES		······································			(33)	0			
ON HOW MANY DAYS DID THE PATIENT USE THE FOLLOWING DRUGS WITH-	06	OTHER SED	АПУЕЦ НҮРМ	OTICS, OR TRANQUIL	.1ZERS			(25)	(34			
OUT A PRESCRIPTION (or if prescribed, in a manner not in compilance with the directions of his physician)?	07	AMPHETAXINES										
	08	CANNABIS SATIVA (marijema or kazkisk)										
	09	HALLUCING	GENS SUCH AS	LSO	***************************************			(41)	10:			
			ALCOHOL (A	ry use at all, no matte	r how little, should b	a recorded i	lera)	(43)	(4			
	10	yr.cohor	ALCOHOL TO where his coor clearly altered	THE POINT OF INTO	XICATION (That is, a definitely impaired	to the point or his beha	t vior	(45)	(*			
		OTHER DRUG	3 (Specify below		· · · · · · · · · · · · · · · · · · ·			(47)	(4			
	11							l	i			
	11		· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·				_			
43. WHICH OF THE DRUGS LIS THAT IT HAS CAUSED TH the lien above. If nose, co-	STED IN	PHYSICAL, ME	INTAL, AND SO	ICIAL DYSFUNCTION	47 (Enter the Drug C	ode from		(49)	(50			
THAT IT HAS CAUSED TH	STED IN E MOST I	PHYSICAL, ME	INTAL, AND SC le to determine	ICIAL DYSFUNCTION	it (Enter the Drug C g problem, enter code	ode from 99.)		(49)	(34			
THAT IT HAS CAUSED TH	OVERAL  OVERAL  OVERAL  OTHER   HYSICAL, ME It is impossib LL JUDGMENT L you chould a ow-up intervie are: extent o activities are	INTAL, AND SO de to determine r QUESTIONS II make other rele w) before form f physical and organized to o	CIAL DYSFUNCTION which is the major dra  THE AREA OF DEP  Yeat inquiries about alating your overall psychological deper	IT (Enter the Drug C g problem, enter code ENDENCE PROBLE) the patient's DEPI judgment and rating silence; effect of dr	esp.)  MS  ENDENCE the severing and alco	ty of h	LEM sta	atus cm.				
THAT IT HAS CAUSED THE the lien above. If none, ex- In addition to the above in (during the <u>four weeks</u> prio Among considerations in the on daily functioning; exten	OVERAL  OVERAL  OVERAL  OUT  OUT  OUT  OUT  OUT  OUT  OUT  OU	If is impossible.  LL JUDGMENT  you should a w-up intervice are: extent o activities are as appropri	INTAL, AND SC de to determine r QUESTIONS II nake other rele w) before form f physical and organized to c ate.	CIAL DYSFUNCTION which is the major dra the AREA OF DEP yeat inquiries about alating your on; stall psychological deper btain and maintain a	At (Ener the Drag C growless, enter code ENDENCE PROBLE) the patient's DEP! judgment and rating dence; effect of dn a supply of drugs or	ode from: 99.)  MS  ENDENCE the severing and alcohol; re	ty of h shot co casons	LEN sta is problemsumption for relia	atus em. on ance			
I HAS CAUSED THE LEGISLA OF A LANGE OF THE LEGISLA OF A LANGE OF THE L	OVERAL formation to follohis area to daily ther topic HE PATI B ADJUST	HYSICAL, ME (If Is impossib LL JUDGMENT Is you chould it w-up intervie are: extent o activities are es as appropri ENT HAD A P IMENT OR TH	INTAL, AND So le to determine or QUESTIONS IN make other rele w) before form if physical and organized to coate.  RODLEM USING AT THREATEN	ICIAL. DYSFUNCTION  which is the major dra  I THE AREA OF DEP  vent inquiries about lating your orystall  paychological deper  basin and maintain a  ALCOHOL IN A MAN  I PERSONAL SAFET	AT (Eater the Day C R problem, enter code ENDENCE PROBLE) the patient's DEPI udyment and rating dence; effect and supply of drugs or AND THAT IS DAMA Y DURING THE EQ.	ode from: 99.)  MS  ENDENCE the severing and alcohol; re	ty of h shot co casons	LEN sta is problemsumption for relia	atus em. on ance			
THAT IT MAS CAUSED THI the item above. If none, or  In addition to the above int (during the four weeks prio Among considerations in the on daily functioning; esten on durys or alcoholy and ot HEALTH, FARITY OR JOE FOLLOW-UP INTERVALM.  NO Problem	OVERAL  OVERAL  formation to follow to follow to fallow ther topic  HE PATIL B ADJUST  Minim Proble	HYSICAL, ME (if is impossib LL JUDGMENT  you should a w-up intervie are: extent o activities are as appropri ENT HAD A P TMENT OR TH	INTAL, AND SE  to determine  r QUESTIONS IN  make other rele  w) before form  f physical sort  organized to c  ate.  RODLEM USING  AT THREATED  MIId  Problem	CIAL DYSFUNCTION  ITHE AREA OF DEP  vent inquiries about lating your overall psychological deper bisin and maintain a  LALCOHOL IN A MAN  E PERSONAL SAFET  Modesste Problem	AT (Eater the Drag Congress of the patient's DEP)  INDENCE PROBLE  INDENCE PRO	ode from 199,)  MS  ENDENCE the severi the severi ag and alco alcohol; n  AGING TO F	ty of hobol co	LEN states is problem of the problem	atus em. on ance			
In addition to the above in during the four weeks prio Among considerations in the during for addition and ally functioning; eater on drugs or alcohol; and or HEALTH, PAMILY OR JOE FOLLOW-UP INTERVIEW.  1 No.	OVERAL  OVERAL  formation  to follois area  to daily  ther topic  ADJUS  Mindm  Proble	HYSICAL, ME  If it impossib  If it impossib  If it is impossib  If it	COLEM USING THE AND SE  ROOLEM USING THERATES  ROOLEM USING THERATES  ROOLEM USING THERATES  ROOLEM USING  ROOLEM USING  ROOLEM USING	CICIAL DYSFUNCTION  ITHE AREA OF DEP  THE AREA OF DEP  TH	AT (Eater the Drag C g problem, eater code  ENDENCE PROBLE  ENDENCE PROBLE  ENDENCE PROBLE  Under the patient's EEPl  Undgracet and rating  ulence; effect of dn  supply of drugs or  STATE DAM  Y DURING THE FOL  British Follows  EN THAT IS LILEGAN	ode from 99,)  MS  ENDENCE the severing and alco alcohol; n  AGING TO FIR WEEKS E	ty of hobol co	LEN sta is problemannel for relia	atus em. on ance			
In addition to the above in dadition to the above in during the four weeks prio Among considerations in the order of the control of the contr	OVERAL  OVERAL  formation  to follois area  to daily  ther topic  ADJUS  Mindm  Proble	HYSICAL, ME  If I is impossible  L JUDGMENT  YOU K'AOUIG  WHIP INTERFECT  ACT STATE  ACT	COLEM USING THE AND SE  ROOLEM USING THERATES  ROOLEM USING THERATES  ROOLEM USING THERATES  ROOLEM USING  ROOLEM USING  ROOLEM USING	CICIAL DYSFUNCTION  ITHE AREA OF DEP  THE AREA OF DEP  TH	AT (Eater the Drag C g problem, eater code  ENDENCE PROBLE  ENDENCE PROBLE  ENDENCE PROBLE  Under the patient's EEPl  Undgracet and rating  ulence; effect of dn  supply of drugs or  STATE DAM  Y DURING THE FOL  British Follows  EN THAT IS LILEGAN	ode from 99,)  MS  ENDENCE the severing and alco alcohol; n  AGING TO FIR WEEKS E	ty of hobol co	LEN sta is problemannel for relia	cm. on ance			

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#### 7. Patient's Opinions About Treatment (VA Form 10-7984g)

Use: Given to the patient to answer following the follow-up interview. The interviewer should review it quickly after the patient completes it before terminating the interview to insure its completeness. In those cases where the follow-up interview must be completed by phone, ask the patient if there is an address to which you might mail a form to him on which he can indicate his opinions about the treatment he received. If so, send a copy of the form with a self-addressed (to the hospital), postage-paid envelope enclosed.

Submission: After completion, submit the original copy of this form with the next regular monthly submission. If it was mailed to the veteran and never returned, simply enclose a note in the submission package that there will be no Patient's Opinions About Treatment form on patient with serial I.D.# \_\_\_\_\_ and why.

#### Item Notation:

1) Section 1. Review the discussion under Item Notation for the Patient Goals for Treatment form.

			PAT	EŅT	'S OP	NIO	NS AB	OUT TE	REAT	MENT						Appro	YO. 076 val expi I-1445	574006 tea 12/	11/76	
OR COM	PLETION BY	PROGR.	AM STAFF								<del></del>									
HOSPITAL NO. PROG. TYP		PROG. TYPE				. I.D. NO.							E 1,D, N						NO.	
(1)	(2)	(3)	(4)		(3)	(4)	(t)	(0)	(9)	(10)	(11)	(12)	(13)	(14)	(13)	(16)	(17)	(18)	(19)	(20)
#0	ome goals for	your tre	atment for alcolatment that we sa was made to	could	work tows	ird toget	her, Now	you to set	1 1001	Please r three pos that you	sible as	swers.	Be nure	to ansv	<u>ver èver</u>	y quescio	nl You	may be	Assured	1
YOU	DO YOU FEEL THAT YOU HAVE MADE PROGRESS TOWARD THE FOLLOWING GOALS!			COLUMN	YES		NO	NOT APPLICABL THIS WAS NOT A PROBLES FOR ME		DO YOU FEEL THAT YOU HAVE MADE PROGRESS TOWARD THE FOLLOWING GOALS?		CARD	YES		No	APPL THI NO PRO FO	ICABL B WAS OT A OBL EA			
					(1)		(2)	(3)	-  -						<del>                                     </del>	(1)		(2)		(3)
1. Findi	ng or holding	a job.		(21)					15.	. Leamin	g to con	centrate	better.		(35)					
2. Gettir	ng into school	l or job	training.	(22)					16	. Getting	rid of an	gry feel	inge.		(36)					
3. Gettir	ng along with	people,		(53)					17.	. Learnin	to wot	y less.			(37)					
4, Impro	ving relations	iw eqida	th your family.	(24)					18	. Feeling	more ch	cerful ar	d optim	lstic.	(38)					
5. Overc	oming your d	ependen	ce on alcohol.	(25)					19	. Feeling	better p	hysicall	y.		(39)					
6. Overc	oming your d	ependen	ce on drugs.	(36)					20	, Overcon function		lems wi	th sexus	ıt	(40)	·				
7. Learn	ing how to m	anage y	our money.	(27)					21	. Feeling	more se	if confid	ent.		(41)					
8. Apply welfa	ing for financ	ial ass	stance or	(24)					22	. Increasi	g your	elf test	ect.		(42)					·· , , . •
9, Maint	aining a bette	er perso	nal appearance.	(29)		1			23	. Avolding			alcohol	or	(43)					
lo, Using	your leisure	time be	tter.	(30)					24	. Learnin	how to	control rouble w	your bel	navior police.	(44)					
l, Leam	ing how to m	ake and	keep friends,	ឯវា					25	. Learnin			chavior	that	(45)					
2. Contr	olling your te	mper.		(32)					26	. Avoiding property burglary	rights o	fothers	, for ext	the imple,	(46)					
13, Gettit	ng rid of atrac	ige thou	ghts.	(33)					27	Other (F		ng caeci	· <del>-</del>		$\vdash \vdash$		_		+	
4. Getti	ng rid of imag	inary vo	lices at	(34)											(47)					

#### Patient's Opinions About Treatment Cont'd. - SECTION II

- 1 PART A asks the patient to review the inpatient phase of his treatment.
- 2 PART B asks patient to review the outpatient phase of his treatment or to leave it blank if he was never treated as an outpatient.
- (3) Enter the patient's Serial I.D. Number.

think is the best answer.	T A -	<del></del>				2 PART B								
Consider the time you spent in the hospital a Ignated for you. If you did not participate in part blank.	s nart	of the trea ind of trea	tment pla tment, you	n that was i may leav	des- e this	Now consider the time after you left the hospital when you visited the program for treatments as an outpatient. If you did not participate in this kind of treatment after leaving the hospital, you may leave this part blank.								
HOW SATISFIED WERE YOU WITH	CARD	NOT AT ALL SATIS- FIED	SOME- WHAT SATIS- FIED	MODER- ATELY SATIS- FIED	VERY SATIS- FIED	HOW SATISFIED WERE YOU WITH	CARD COLUMN	NOT AT ALL SATIS- FIED	SOME* WHAT SATIS- FIED	MODER- ATELY SATIS- FIED	VER SATI FIE			
		(1)	(2)	(3)	(4)			(1)	(2)	(3)	(4)			
28, The cleanliness and attractiveness of the ward?	(48)					37. The cleanliness and attractiveness of the program area provided for outpatient visits	(37)							
29. The comfort of ward accommodations, that is, the amount of space provided, the noise level, room temperature, your bed and so forth?	(49)					and meetings?								
30, The security of yourself and your belongings while in the hospital?	(40)					38. The comfort of the area provided for out- patient meetings and treatment, that is, the amount of space provided, the noise level,	(5 <b>8</b> )							
31. The consideration and respect with which the program staff treated you?	(31)					the temperature of the rooms and so forth?				ļ				
32. The ease with which you could see staff members when you wanted to?	(52)					39. The consideration and respect with which the staff treated you?	(59)							
33. The effort of the program staff to ease any discomfort you may have felt?	(53)	•												
34. The interest of the program staff in helping you?	(54)		***************************************			40. The ease with which you could see staff members when you wanted to?	(40)							
<ol> <li>The consideration and friendliness of hospital staff in general, outside of the treatment program staff?</li> </ol>	(55)						_							
36. The case and time it took to complete general hospital procedures such as the admission process, the x-ray process, etc?	(56)		·			41. The interest of the staff in helping you?	((1))							

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#### Patient's Opinions About Treatment Cont'd. - SECTION II

- 1 PART C asks the patient to consider as a whole, the treatment plan he experienced. The patient may also make any additional comments he would like here.
- 2 PART D asks each patient to comment on the idea of treating drug and alcohol patients together in the same setting.
- Enter the number of the answer chosen by the patient in the box provided before submitting this form.
- 4 Enter the patient's Serial I.D. Number.

PAR	T C-		<del></del>		3501101	II (Continued)	<del></del>						
Consider the entire treatment plan that you phospital and the times you returned for visits				e you sper	it in the	Please answer these last few questions on your opinion of treating alcohol and drug dependent patients together in the same program/unit. In these programs both alcohol and drug dependent patients participate in the same therapy groups; attend educational lectures, occupational therapy, and similar activities together; and room together while							
HOW SATISFIED WERE YOU WITH						on the same inpatient ward.							
					MORE		COL.	(1)	(2)	YES (3)			
			(1)	(2)	(3)	46. Were you treated in a program/unit which took both alcohol and drug dependent patients?	(66)						
42. Your involvement in helping to decide me connected with your treatment, such as it of time you were treated, the type of medi used; the type and amount of group or ind therapy received, etc?	(62)				47. If you had to advise someone on whether or not to enter treatment in a program where alcoholics and drug addicts were being treated together, would you advise this person to enter such a program?	(67)							
43. The involvement of your family or friends treatment?	în you	1F (63)				48. If you were in a program where alcohol and drug dependent patients were being treated together, which statement below do you feel best describes the effect it had on your progress in treatment.							
44. The thoroughness and organization of the plan you followed?	treatm	ent (64)				(Choose one, place on 'X' on the line beside the statement you think is the best enswer).  The combined treatment setting hurt my progress in treatment. (1)							
45. HOW SATISFIED WERE YOU WITH YOUR OVERALL TREATMENT PLAN	NOT ALL SATIS-		SOME WHAT SATIS- FIED	MODER- ATELY SATIS- FIED	VERY SATIS- FIED		The combined treatment setting helped my progress in treatment. (2)  The combined treatment setting did not affect my progress in treatment either way.						
IN THE PROGRAM?	<u>_</u>	(1)	(2)	(3)	(4)	I was NOT treated in a combined treatment setting	for both	,	0				
	(65)					alcohol and drug dependent people.	, tot both	·	1,	(3)			
DO YOU HAVE ANY OTHER COMMENTS ABOUT YOU DEPENDENCE?	JA TAE	ATMENT I	OR ALCOHO	L OR DRUG	)	I am not sure whether or not I was treated in a con	abined sett	ring. (	5)	coc. %			
						DO YOU HAVE OTHER COMMENTS ABOUT TREATING ALCOH TOGETHERT	HOL AND DR	IUG DEPE	HDENT PATI	EHTS.			
YA FORM 10-7984a		Ination	T'S SENIAL J	D NO /5-	- ada 6.0	Prop I)	<del>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</del>			PAGE			

#### **VA HOSPITALS PARTICIPATING**

**PADAT Hospitals** 

**ATU Comparison Hospitals** 

Boston, Massachusetts

**DDTC** Comparison Hospitals

Brentwood, California

Brockton, Massachusetts

103t011, 1110334011430tts

Bronx, New York

Coatesville, Pennsylvania<sup>1</sup>

Coatesville, Pennsylvania<sup>1</sup>

Brooklyn, New York

Houston, Texas

Cleveland, Ohio

Miami, Florida

Indianapolis, Indiana

Dallas, Texas

Minneapolis, Minnesota

Lexington, Kentucky

Martinez, California

New York, New York

Palo Alto, California

Memphis, Tennessee

Salt Lake City, Utah<sup>2</sup>

Salt Lake City, Utah<sup>2</sup>

New Orleans, Louisiana

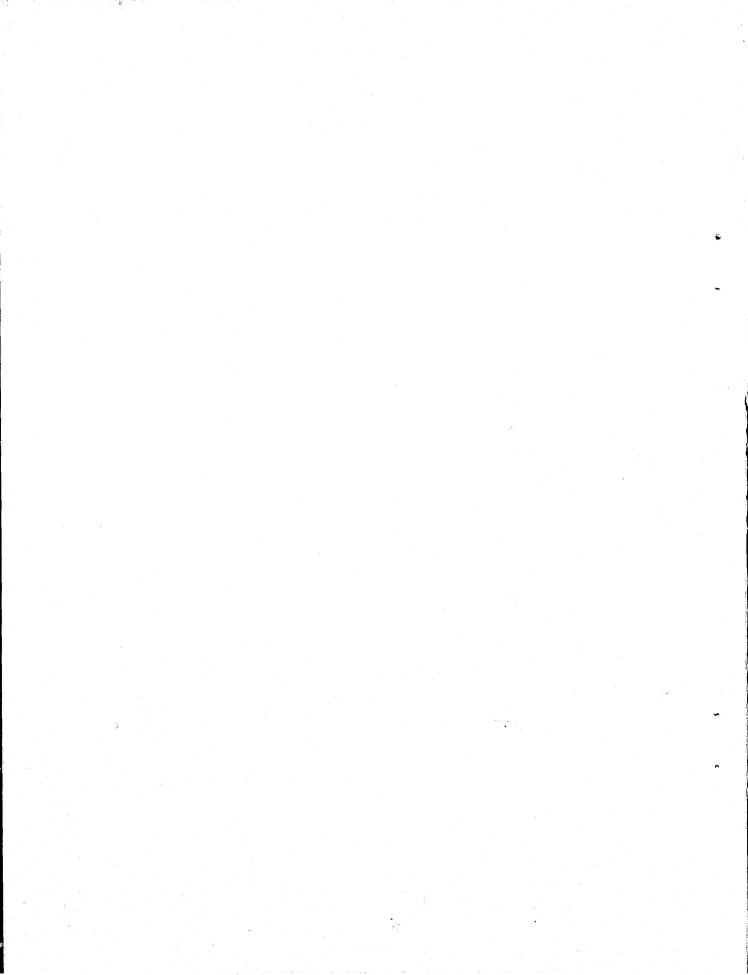
St. Louis, Missouri

Vancouver, Washington

Washington, D. C.

<sup>&</sup>lt;sup>1</sup>Both ATU and DDTC are comparison programs

<sup>&</sup>lt;sup>2</sup> Has DDTC which will be a combined setting and ATU which will be a comparison program.



# Veterans Administration Goals for Treatment of Alcohol and Drug Dependent Patients

## It is expected that upon completion of treatment, a patient will:

- Not use drugs or alcohol in a manner that is illegal; that is damaging to physical health, family or job adjustment; or that threatens personal safety.
- 2. Be free of pain, illness, and disability to the extent reasonable to expect from currently available medical practice.
- 3. Be free of serious disorders of perception, cognition, mood and self-esteem.
- 4. Interact with people in a way that is not seriously stressful to the patient himself or to others.
- 5. Support himself in the community to the extent that age and physical health permit.
- 6. Manage his affairs in such a way that his immediate needs for food, clothing, shelter, transportation, and medical care are met in a responsible manner.
- Not assault others, steal, drive while impaired by drugs or alcohol, or engage in other activities that endanger the public safety or welfare.
- 8. Obtain satisfaction from socially acceptable sources such as work, relationships with family and friends, and leisure time activities.

VA Poster 10-61 (Dec. 1974)

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#### A NOTE CONCERNING FOLLOW-UP PROCEDURES WITH ALCOHOLICS

#### Melvin Gallen VA Hospital, Houston, TX

The numerous difficulties involved in follow-up studies with alcoholics have been well documented [1, 3]. Among these difficulties, a high attrition rate and problems in achieving reliable self reports are most often cited. It is the contention of this author that the major source of these two difficulties is directly attributable to an inadequate conceptualization and understanding of the follow-up procedure.

Typically, follow-up is viewed from an experimental frame of reference, and hence understood as the data collection component of research. As such, attempts are made to minimize confounding due to internal validity and to isolate treatment effects. Consistent with this understanding of follow-up, continued and frequent contact after treatment termination is precluded, for such contact must be viewed as "interference" or "noise" in attempts to isolate treatment effects. As a result, patients are "lost" at follow-up and information collected is often incomplete, unreliable, and of a socially desirable nature. In addition, such an understanding of follow-up fails to capitalize on the therapeutic possibilities follow-up affords.

An alternative conceptualization of follow-up is to view such research as a form of continuity of treatment. Such an understanding not only allows for and recognizes the possible therapeutic impact of continued post hospitalization contact, but views follow-up as an essential component of treatment. Rather than being seen as a possible factor jeopardizing internal validity (which is quite naive since numerous variables intervene between treatment termination and follow-up and offer plausible alternative explanations for treatment effects), such a conceptualization views follow-up as an important component of treatment. This approach capitalizes on the opportunity for continued contact, and, as such, maximizes treatment effects while at the same time affording researchers a low attrition rate and reliable data. Furthermore, such an approach lends personalization to the follow-up procedure, while providing patients a subjective goal to work towards.

Recently, Gallen et al. [2] implemented the latter conceptualization of follow-up. The results of this investigation clearly confirmed the authors' hypothesis. Forty-eight alcoholic patients were treated at VA Hospital, Houston. Initially, all Ss were provided an explanation of follow-up as a form of continuity of treatment. Patients were told that for one year after hospitalization they would be expected to keep in constant contact with the research and treatment team. It was explained that the purpose of such contact was both to assess and discuss their progress at periodic intervals, and to help the researchers better understand the hazards individuals with drinking problems encounter upon return to the community following treatment. On the last day of hospitalization, all Ss were given four pre-stamped envelopes, and provided a list of specific dates on which they were expected to return them. On each return date, patients were asked to write a letter including the following information: (1) how they were doing what successes and problems they were experiencing; (2) current address and phone number; and (3) future plans.

In addition, approximately once every three weeks patients were contacted by phone or through a significant other. During each contact patients reporting positive adjustment were reinforced, and patients reporting problems in living were encouraged to discuss these problems, implement techniques of problem solving learned in treatment, and if desired, visit the therapy team at the hospital. At each contact, records were maintained. Patients' progress was hence well documented. All patients appeared to be very receptive and appreciative of this continued concern. As a result, all 48 patients, with the exception of three, returned at least 3 of the 4 letters within one week of the "due date." Sixty-eight percent of the Ss returned all four letters. Patients called frequently, and often visited the research team at the hospital.

Consequently, at the time of the three month follow-up interview, all patients were not only available, but anticipating the researchers' home visit. Each interview was preceeding by an informal discussion with the patient, followed by the interview which was explained as an opportunity for Ss to evaluate systematically their own adjustment with the researcher. During the interview, the researchers were able to draw on records maintained for each S. Discrepancies in self reports were hence both monitored and easily dealt with. In this manner, extremely specific, accurate data were obtained. This continued contact has been maintained by patients during the year subsequent to treatment.

#### **APPENDIX C - Continued**

Documenting the therapeutic effect of this continued contact and the home visit at three months, approximately 55 percent of the Ss explicitly acknowledged the important role such contact played in their post hospitalization adjustment. Moreover, 65 percent of the collateral informants interviewed (at least one collateral informant was interviewed for each patient) explicitly stated the importance such continued contact played in their significant others' adjustment.

In summary, such continued and frequent contact, which apparently leads to a low attrition rate, reliable data, and additional treatment effects, is not possible if follow-up is viewed from a traditional experimental frame of reference. Only when the alternative understanding of follow-up presented in this paper is adopted are treatment effects maximized and reliable self reports for all Ss obtained.

#### REFERENCES

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#### FOLLOW-UP CONTACT LETTER PROTOTYPE

VA Hospital Letterhead

(Inside Address)

Dear

Many veterans across the country are being contacted to learn how they feel about services they have received from the Veterans Administration. You may recall hearing about this project about six months ago. Now we are asking for your help.

Please call us soon to arrange an interview on or about (day and date). The Interview takes only about 30 minutes to complete. Our phone number is (include area code). You may call collect. Ask for (Staff member) to schedule a time convenient for you. If you are unable to phone, drop by and an appointment will be made as soon as possible. Other arrangements might be made where necessary.

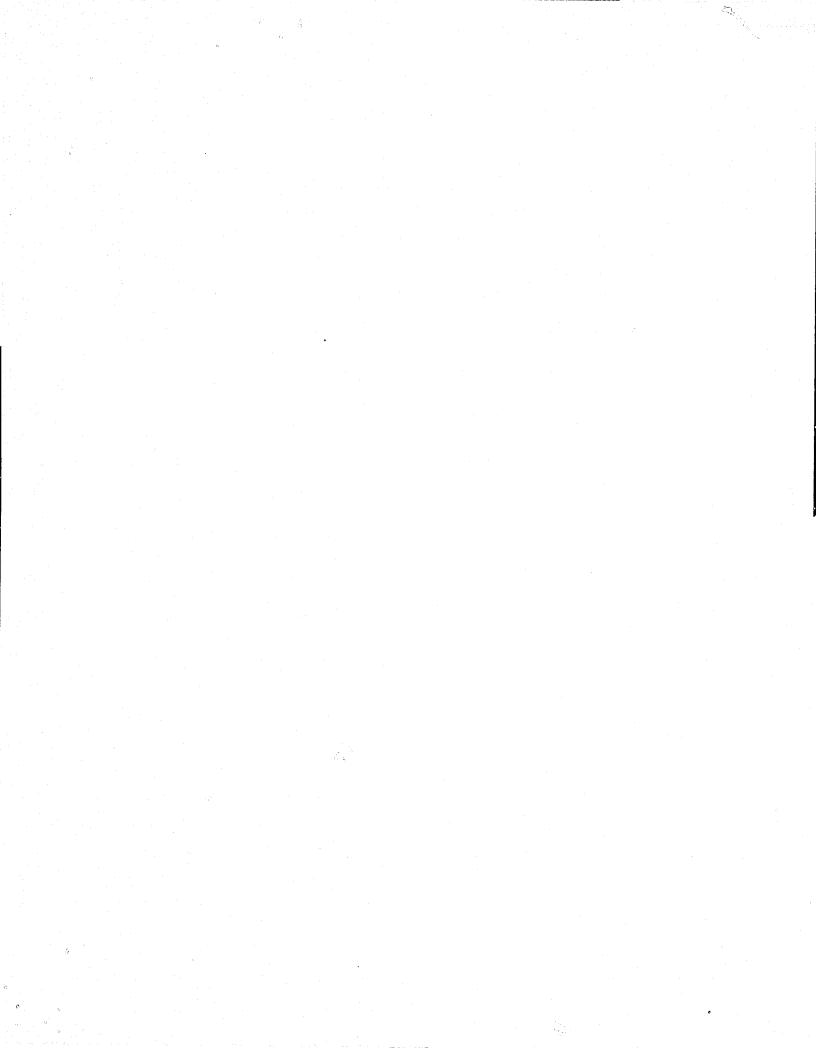
It is important that each person whose name was selected participates in this study. The information that you provide will be held in strict confidence and your name will not be included in any report resulting from this project. However, your decision to participate or not to participate in this interview will not affect your eligibility for treatment or other veterans benefits and entitlements.

Thank you for helping us in our work of continually improving Veterans Administration services. If we can be of further assistance in providing services to which you are entitled, please let us know.

Sincerely,

(Name) Chief

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