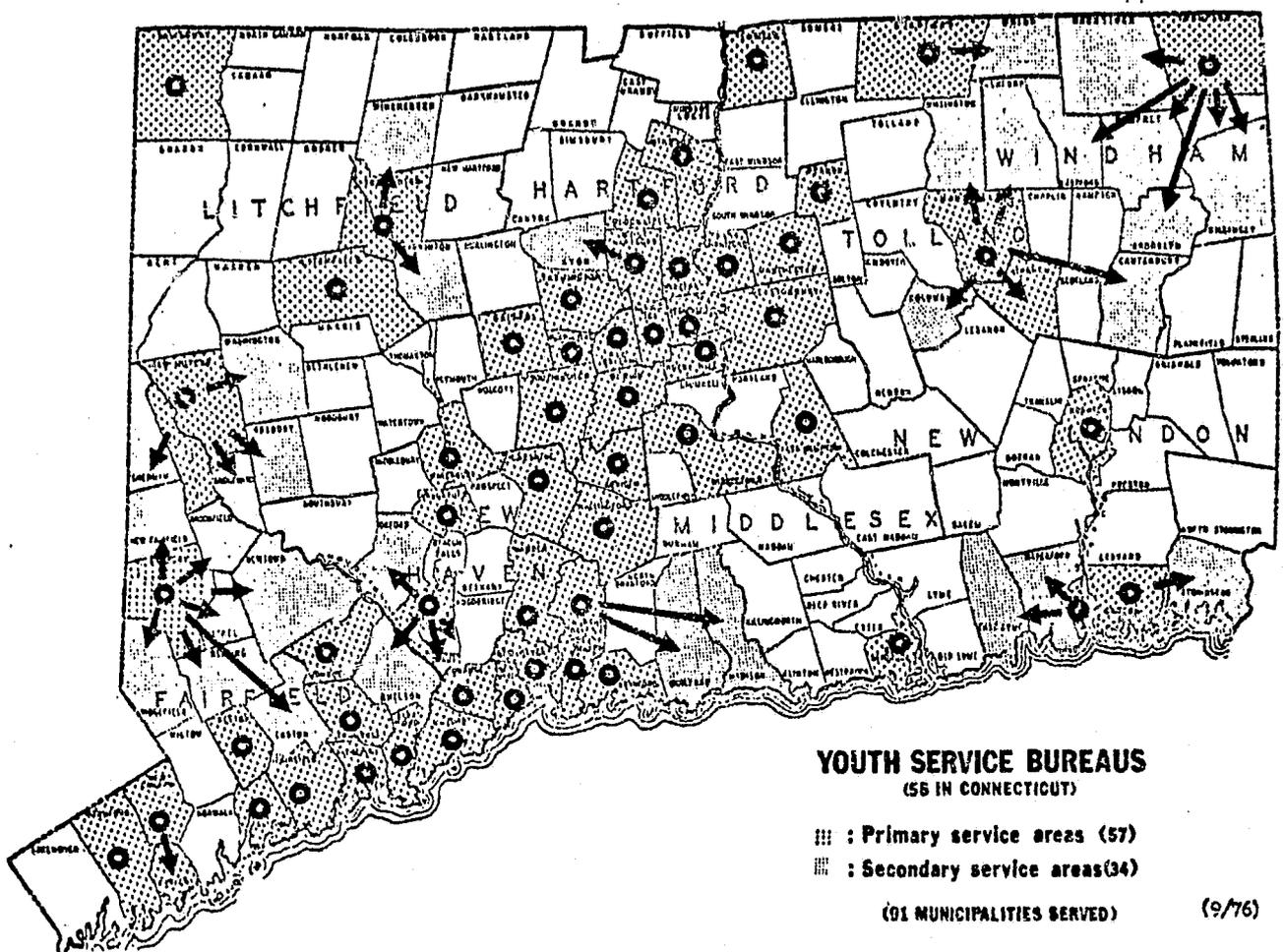


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# CONNECTICUT'S MUNICIPAL-BASED YOUTH SERVICE SYSTEM



**A Joint Project**  
of the  
**Department of Children & Youth Services**  
and  
**Connecticut Youth Services Association**

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AN AGGREGATE VIEW  
of  
CONNECTICUT'S  
MUNICIPAL-BASED  
YOUTH SERVICE PROGRAMS

For Additional Information Contact:

Department of Children and Youth Services  
345 Main Street      Hartford, Conn. 06115

Francis H. Maloney, Commissioner

Joe L. Freeman  
Youth Services Consultant

Connecticut Youth Services Association, Inc.  
P. O. Box 290      Bloomfield, Conn. 06002

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## INTRODUCTION

Fifty-four (54) of the fifty-five (55) municipal-based youth service programs in Connecticut responded to this survey project. The report which follows is a summary of information gathered from the respondents.

Not all of the programs provided statistics for all sections of the report; each section clearly identifies the number of programs reporting. The statistics which are reported herein by the fifty-four programs reflect approximately 92% of these programs' total services to youth.

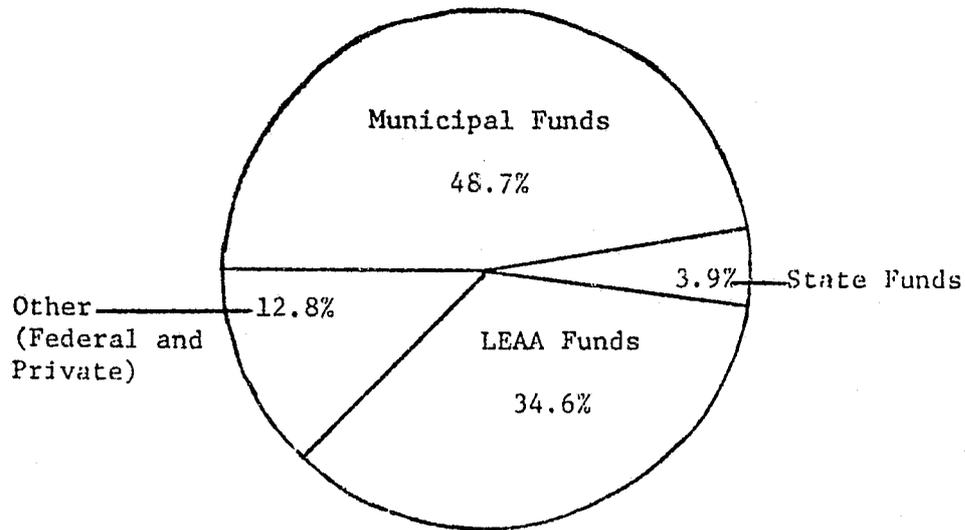
Fifty-five (55) municipal-based youth service programs serve ninety-one Connecticut communities. These programs are most often called Youth Service Bureaus (YSBs). They provide services designed to:

- a) Identify unmet youth needs and develop, coordinate and provide services to meet these needs.
- b) Engage in delinquency prevention by creating more positive conditions for the personal development and welfare of young people.
- c) Divert young people from the justice system and other state rehabilitation systems by developing a coordinated network of supportive youth and family services in the community.

I YOUTH SERVICE SYSTEM BUDGET INFORMATION  
 (Based on Data Supplied by 54 YSBs)

ANNUAL BUDGET FOR CONNECTICUT'S YSBs. . . . . \$2,309,549

FUNDING SOURCES



MUNICIPAL SHARE OF ANNUAL YSS BUDGET. . . . . \$1,124,674

Distribution of Municipal Share of YSS Budget:

<u>Municipal Funding Levels for YSBs</u>	<u>Number of YSBs</u>	<u>Percent of YSBs</u>
0 to 8%	11	
10 to 21%	5	
25 to 46%	14	
	<u>30</u>	56*
50 to 60%	6	
77 to 95%	6	
100%	12	
	<u>24</u>	44**

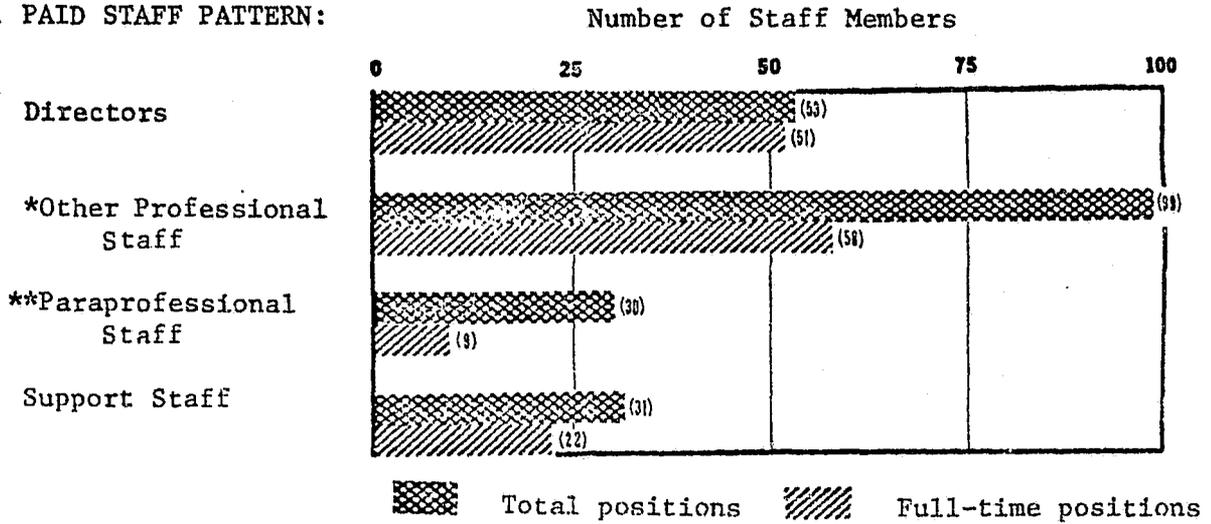
Median Municipal Share for YSB Budget 40%

\* 56% YSB Budgets receive less than 50% from Municipal Share

\*\* 44% YSB Budgets receive 50% or more from Municipal Share

II YSB STAFFING PATTERNS (52 YSBs)

A. PAID STAFF PATTERN:



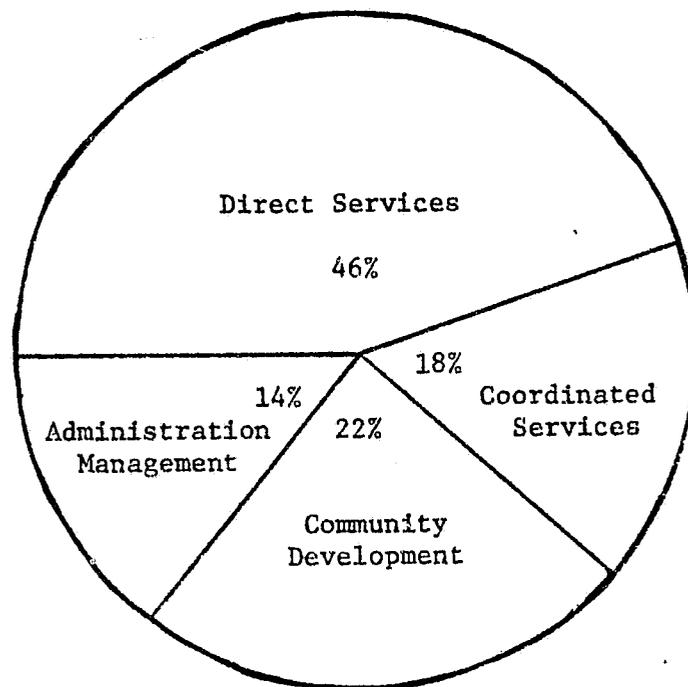
\*Defined as having a Bachelor's Degree or above

\*\*Defined as not having a Bachelor's Degree

YSB Directors:	<u>Number</u>	<u>Percent</u>
Directors having a Master's Degree. . . . .	. . . . .	59%
Directors' Average Years of Experience. . . . .	7	
working with youth		
Other YSB Professionals: having a Master's Degree . . . . .		52%
Average Number of Full-time Staff per YSB. . . . .	2.7	
Average Number of Part-time Staff per YSB. . . . .	1.4	
Total Number of Part-time-Staff . . . . .	72	33.8%
Total Number of Full-time Staff . . . . .	141	66.2%

VOLUNTEER STAFF PATTERN:	<u>Number</u>	<u>Percent of</u> <u>YSBs</u>
YSBs with Volunteer Positions	39	75%
Average Volunteers Per YSB	19	
Total Number of Volunteers	728	
Distribution of Volunteer Positions per YSB:		
1 to 5 volunteers		26%
6 to 14 volunteers		28%
15 to 20 volunteers		18%
27 to 75 volunteers		28%
Average Volunteer Hours per YSB	60 Per Week	
Total Volunteer Hours	2343 Per Week	

III YSB Agency Approach to Community Youth Problems (53 YSBs)



This Chart Indicates The Average Percent of YSB Agency Time Devoted to Each Approach

APPROACHES TO COMMUNITY YOUTH PROBLEMS DEFINED BELOW:

Direct Services: Any services, programs or activities conducted by a YSB agency staff or by a contracted agency working directly with youth.

Coordinated Services: Any services provided in cooperation with one or more other agencies. Or any service provided by another agency as a result of the YSB staff's planning and coordination efforts.

Community Development: An effort to create the conditions that promote the welfare and best interests of youth. Such efforts involve community education, citizen involvement and mobilization of community resources in purposive planning and action. Community development efforts require the active participation of those citizens and groups in the community who have some control and influence over those community conditions affecting youth problems and needs.

Administration/Management: These functions include work with grants, budgets, staff, and agency maintenance.

IV YSBs DIRECT SERVICES TO CLIENTS

(Based on data supplied by 48 YSBs)

Type of Service:	<u>% of YSBs Offering Service</u>	<u>Total Clients* Served</u>
A. <u>COUNSELING SERVICES</u> (45 YSBs)	94%	<u>31,320</u>
a) Individual Counseling	91%	
b) Family Counseling	91%	
c) Assessment, Testing, Diagnostic and Referral Services	91%	
d) Group Counseling	60%	
 Total YSBs (16) which Contract For Some Counseling Services With 20 Specialized Agencies	 33%	
 Counseling Services Available on Evenings or Weekends or a 24-hour on-call Basis.	 58%	
 B. <u>SPECIAL PROGRAMS</u> (39 YSBs)	 81%	 <u>2,481</u>
a) Emergency Shelter	91%	
b) Wilderness School	69%	
c) Tutoring	51%	
d) Big Brother/Sister	49%	
 C. <u>LIFE-SKILLS TRAINING, JOB EXPERIENCE, YOUTH-INVOLVEMENT</u> (43 YSBs)	 90%	 <u>13,226</u>
a) Job Bank	74%	
b) Volunteer Positions	70%	
c) Special Life-Skill Training (Decision-making, peer-counseling)	65%	
d) Manpower Jobs	49%	
 <u>CLIENTS SERVED ANNUALLY</u> . . . . .		 <u><u>47,027</u></u>
(Services A, B and C)		

\*The information reports the number of clients receiving direct services. It does not distinguish if one individual youth received more than one service. The total number of clients served cannot be equated with the total number of individual youths served.

DIRECT SERVICES - continued

Type of Service:	<u>% of YSBs Offering Service</u>	<u>Total Clients Served</u>
D. <u>TELEPHONE COUNSELING</u> (37 YSBs)	77%	<u>17,073*</u>
E. <u>RESOURCE INFORMATION AND REFERRAL</u> (42 YSBs)	88%	<u>12,115**</u>
F. <u>CULTURAL AND RECREATIONAL</u> (34 YSBs)	71%	<u>25,645</u>
<u>CLIENTS SERVED ANNUALLY</u> . . . . .		<u>54,833***</u>
(Services D, E and F)		
GRAND TOTAL OF CLIENTS SERVED ANNUALLY. . . . .		<u>101,860</u>

\*37 YSBs offer (D) Telephone Counseling. The figure shown, 17,073 reflects only those clients served by 32 YSBs, which reported client statistics. Based on the average clients served by the reporting programs, it is projected that the total clients receiving telephone counseling offered by the 37 YSBs is 19,741.

\*\*42 YSBs provide (E) Information and Referral services. The number shown, 12,115, reflects only these clients served by the 34 YSBs, which provided client data for this service. Based on an average number served by the reporting programs, it is projected that 14,966 clients received Information and Referral services from the 42 YSBs offering it.

\*\*\*Allowing for the adjusted figures under (D) and (E), the projected total clients for the three types of services (D,E, and F) is 60,352. This adjustment in turn revises the Grand Total client figure for all types of client services to 107,379.

V COORDINATED SERVICES

A. CLIENT REFERRALS RECEIVED (51 YSBs)

	<u>Number</u>	<u>Percent</u>
YSBs Receiving Client Referrals	47	92%
Average Client Referrals Received	238 Per YSB	

CLIENTS REFERRED TO YSBs BY REFERRING AGENCIES (38 YSBs)\*

Juvenile Courts	1,145	10%
Police Departments	2,246	20%
Schools	2,448	22%
Parents	1,405	13%
Self	1,860	17%
Private Agencies	835	7%
Clergy	188	2%
Other Sources	1,051	9%

TOTAL CLIENT REFERRALS RECEIVED. . . . . 11,178\*

\*47 YSBs receive client referrals from other agencies. The number shown, 11, 178, reflects only the referrals received by 38 of these YSBs which reported the number of referrals received annually. Based on the average referrals received by the reporting programs, it is projected that the 47 YSBs receive a total of 13,825 referrals annually.

B. CLIENTS REFERRED BY YSBs TO OTHER AGENCIES (52 YSBs)

	<u>Number</u>	<u>Percent</u>
YSBs Making Referrals to Other Agencies	49	94%
Total Different Types of Referral Resources Used by YSBs*	53	
Total Clients Referred to Other Agencies	3870**	
		% of YSB's Referring Clients To These Agencies
AGENCIES/SERVICES USED FOR REFERRALS (34 YSBs)** (Some examples utilized most extensively by YSBs)		
Private Mental Health Clinics/Hospitals		79%
Alcohol and Drug Treatment Programs (Alcoholism Councils, Regional Narcotic Programs, Alateen)		44%
State Wilderness School (DCYS)		43%
Family Services		32%
CETA Funded Work Programs		29%
Children and Protective Services (DCYS)		29%
Child and Family Services		26%
		% of Total Clients Referred by YSBs
AGENCIES RECEIVING MOST REFERRALS FROM YSBs		
Private Mental Health Clinics/Hospitals		19%
Special Private Counseling and Human Services (Big Brothers/Sisters, NET Programs, Group Homes, Planned Parenthood, Legal Aid, Birthright)		11%
Private Social and Human Service Agencies (YMCA/YWCA, Salvation Army, Goodwill Industries, Boys/Girls Clubs)		10%

\*Agencies were not counted individually. All the Family and Child Guidance Clinics utilized in the state were counted as one type of referral resource. A total of 224 individual agencies were identified.

\*\*49 YSBs refer clients to other agencies. The figure, 3870, reflects only those clients referred by 34 YSBs, which reported the number of referrals made. Based on the average referrals made by the reporting programs, it is projected that the 49 YSBs refer a total of over 5500 clients to other agencies annually.

C. YSB INVOLVEMENT IN CONJOINT YOUTH SERVICES (52 YSBs)

Conjoint Services are any services delivered by a YSB staff in conjunction with the staff of one or more other agency.

	<u>Number</u>	<u>Percent</u>
Total Number of YSBs Involved	45	87%
Total Number of other Agencies Involved	223	
Average Number of Conjoint Services	4.3 per YSB	
Total Number of Conjoint Services	195	

Three Examples of Conjoint Services:

<u>Project</u>	<u>In Conjunction With</u>
Community Re-entry Committee (Youth from Institutions)	Child Guidance Clinic/Police/Child and Family Services/Schools/YSB
Comprehensive Manpower Jobs	CETA/15 agencies/YSB
Alternative Education Project	Board of Education/CETA/YSB

D. YSB INVOLVEMENT IN COLLABORATIVE SERVICES (52 YSBs)

Collaborative Services are any services initiated, planned or developed by a YSB, but taken over and operated by another agency.

	<u>Number</u>	<u>Percent</u>
Total Number of YSBs Involved	38	73%
Average Number of Collaborative Services	5.6 per YSB	
Total Number of Services Generated by YSBs Taking Collaborative Action	211	

Three Examples of Services Generated:

<u>Project</u>	<u>Sponsor</u>
Teen Mother Program	Board of Education (Home Economics Dept.) American Red Cross/Public Health Nurses
Companionship Program	Jaycees, Junior Women, Board of Education
Community Alcoholism Council	Ad hoc Concerned Citizens' Group

VI YSB COMMUNITY DEVELOPMENT ACTIVITIES/PROJECTS (52 YSBs)

A. Community Development is defined as an effort to create the community conditions which promote the welfare and best interest of youth.

	<u>Number</u>	<u>Percent</u>
YSBs involved in Community Development Projects	46	88%
Average Number of Community Development Projects	6.5 Per YSB	

CATEGORIES\* OF COMMUNITY DEVELOPMENT ACTIVITIES AND PROJECTS:

a) Community Resource Development for identified youth needs	72	24%
b) Volunteer Programs; Youth/Citizen Involvement	61	20%
c) Community Education, Seminars; Alternative Education	50	17%
d) Technical Assistance and Consultation to citizen groups, agencies, youth organizations, e.g. Needs Assessments.	35	12%
e) Youth-Community Relations; Public Awareness and Attitudinal Change	33	11%
f) Inter-Agency Coordination, Communication, Cooperation; Joint Planning and Service Delivery	29	10%
g) Community Planning; Informed Decision Making on Youth Problems and Needs by Community Leaders, Municipal Officials and Policy Makers	20	6%
Total Number of Community Development Projects . . . . .	300	

\*These categories were created to allow some breakdown in the many types of community development projects reported. While few projects fit perfectly into any one category, no project is placed in more than one category or counted twice. Categories (a), (f), and (g) for instance, are similar in that all three relate to Resource Development, but (f) and (g) have special emphasis with different means of achieving improved resources.

B. EXAMPLES OF COMMUNITY DEVELOPMENT PROJECTS:  
(Taken verbatim from YSB Surveys)

Project: Juvenile Review Board

Implementation Effort

Weekly meetings of YSB staff, Criminal Justice Coordinator, Police and School officials, etc. for 2½ months. Submission of formal proposal to the Town Council and adoption thereof in Sept., 1974. Weekly meetings of the Juvenile Review Bd. to discuss disposition of all juvenile arrests.

Results

From Sept. 1, 1974-Jan. 1, 1976 205 cases were reviewed by the Board, 149 of which were diverted from Juvenile Court. Creation of restitution programs as alternatives. The acquisition by the Youth Services Counselor of 99% of all counseling referrals from the Board.

Project: Runaway Assistance Program

Implementation Effort

Contracted with Church after a series of meetings (5). Attained 35 host families. Publicized internally through civic organizations, Town Clergy Association, and through guidance counselors and social workers in the School system.

Results

Placed 15 youth in emergency shelter facilities. Counseled 30 youth which were runaway preventative in nature. Offered to the Police Dept. an alternative in this status offense category.

Project: Community Commission on Racism

Implementation Effort

Organized, coordinated and chaired 38-member agency commission to investigate and deal with racism in the schools and community and plan liaison efforts with local leadership; develop in-service training for faculty and Afro-American Studies for youth to organize community leadership around a common issue. 420 staff hours invested (on-going).

Results

Commission formulated; five Board of Education policies investigated and amended; one official school policy amended, liaison person created between school and community; public forum between Board of Education and community; improved communications between youth, school and community groups.

Project: Job & Volunteer Placement Service

Implementation Effort

The Youth-Adult Council, since 1971, has sponsored a Job & Volunteer Placement Service which serves as a clearing house for young people seeking employment and employers who wish to hire students.

Results

The Job Placement Director is contacted by over 800 students per year and has a known placement rate of over 50%.

VII YSB AGENCY BACKGROUND INFORMATION

A. Agency Types (54 YSBs)	<u>Number of YSBs</u>	<u>% of Total YSBs</u>
Public Governmental	38	70%
Private nonprofit	16	30%

B. YSB Agencies with Citizen Board (54 YSBs)

YSB Agencies having Citizen Boards	50	93%
YSB Agencies with no Citizen Board	4	7%

Functions of Citizen Board (50 Boards)

a) Advisory Only	13	26%
*b) Policy Making	26	52%
*c) Governing	11	22%

\*In order to avoid repetition in count, these boards are categorized and tabulated according to their highest authority level only. It may be assumed that all three levels (a & b & c) have advisory powers. Likewise it may be assumed that level (c) has policy making powers as well as governing powers. An accumulative count shows 50 boards with level (a), advisory powers; 37 boards (levels b and c) with policy making powers; and 11 boards with governing powers.

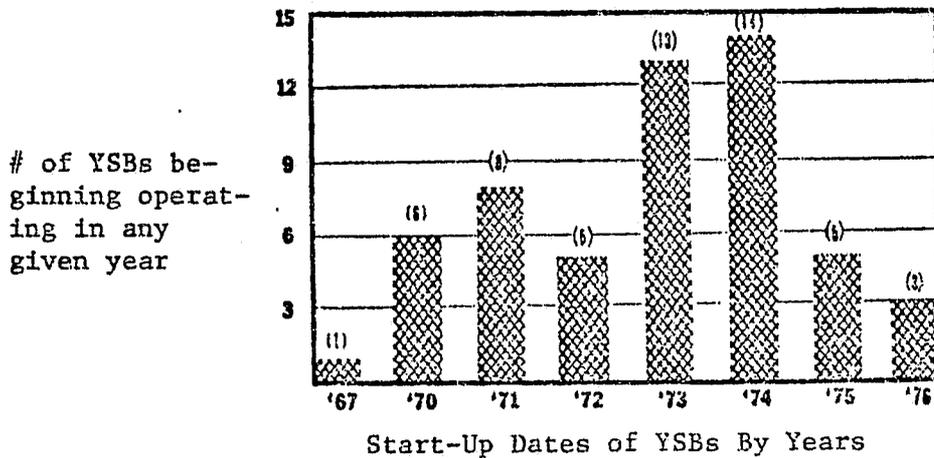
COMPOSITION OF CITIZEN BOARDS (50 YSBs)

<u>Age</u>	<u>Total Number</u>	<u>Total Percent</u>
Under 18	131	15%
18 to 25	74	9%
26 and over	658	76%

Average Number of Members on Citizen Boards. . . 17

Total Number of Citizen Board Members. . . . . 863

C. LENGTH OF OPERATION OF YSB AGENCIES (55)

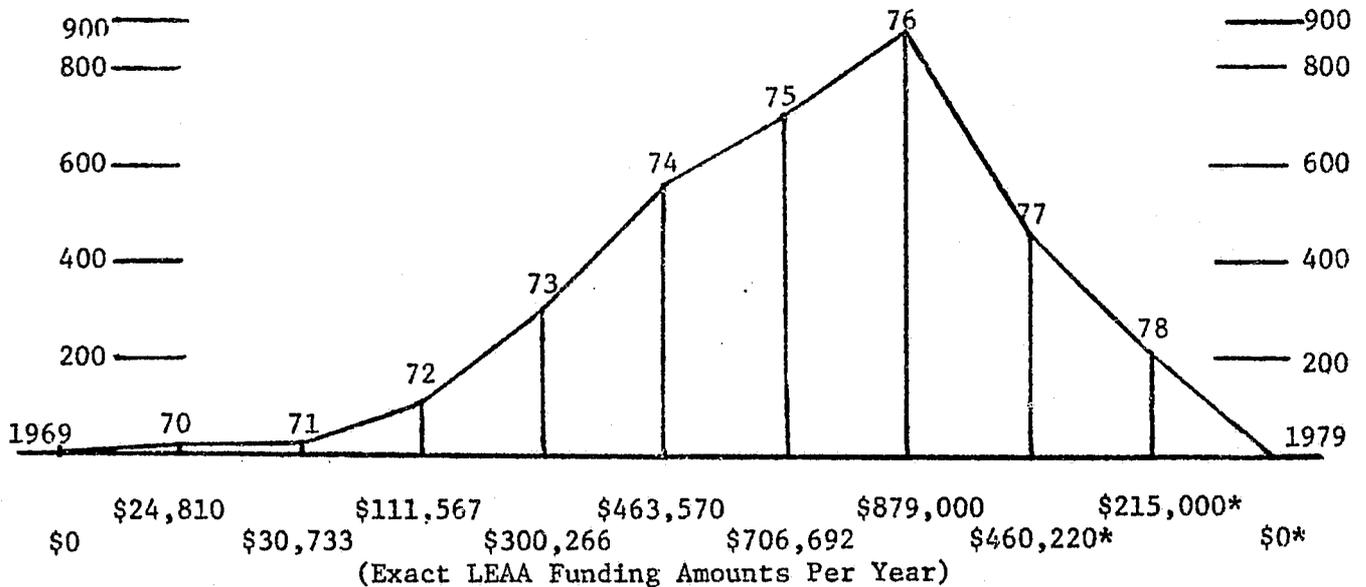


Length of Operation:	Number of YSBs	Percent of YSBs (55)
*1 - 4 Years . . . . .	35	64%
5 -10 Years . . . . .	20	36%

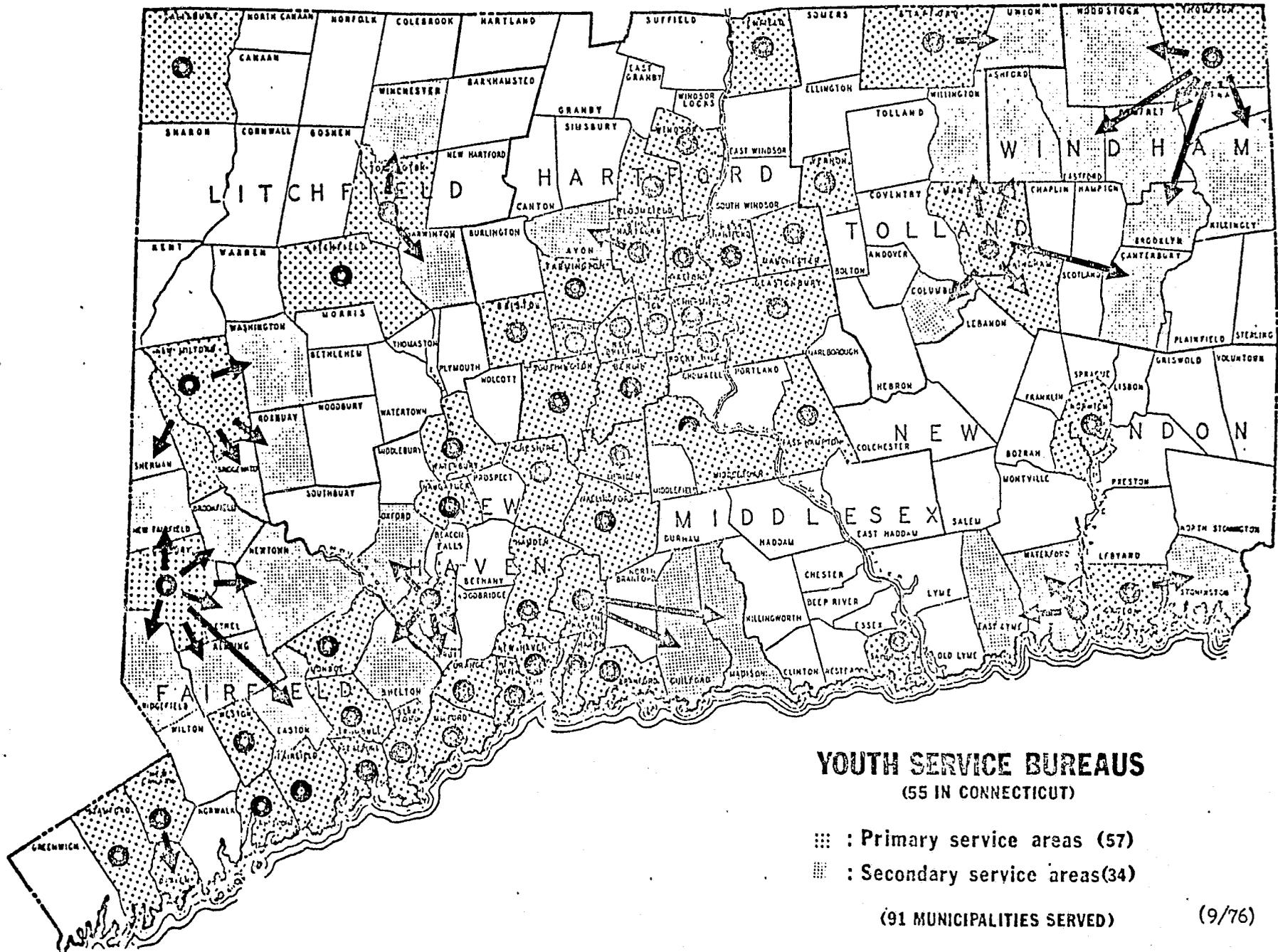
\*24 or 69% of the 35 programs, in operation one to four years, received LEAA Funding in 1976. Of the twenty programs in operation five years or longer, five or 25% received LEAA Funding in 1976. Of the total fifty-five programs shown, 29 or 53% received LEAA Funding in 1976.

D. PRIOR AND PROJECTED LEAA FUNDING OF YOUTH SERVICE PROGRAMS

Dollars/Thousand



\*These funding projections are tentative depending on funding availability and annual review of progress and priorities.



**YOUTH SERVICE BUREAUS**  
(55 IN CONNECTICUT)

- ⬢ : Primary service areas (57)
- ⬢ : Secondary service areas (34)

(91 MUNICIPALITIES SERVED)

(9/76)

**END**