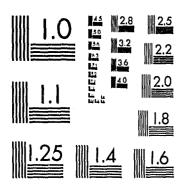
National Criminal Justice Reference Service

ncjrs

This microfiche was produced from documents received for inclusion in the NCJRS data base. Since NCJRS cannot exercise control over the physical condition of the documents submitted, the individual frame quality will vary. The resolution chart on this frame may be used to evaluate the document quality.



MICROCOPY RESOLUTION TEST CHART NATIONAL BUREAU OF STANDARDS-1963-A

Microfilming procedures used to create this fiche comply with the standards set forth in 41CFR 101-11.504.

Points of view or opinions stated in this document are those of the author(s) and do not represent the official position or policies of the U. S. Department of Justice.

DATE FILMED

8/26/81

National Institute of Justice United States Department of Justice Washington, D.C. 20531 MINISTRY OF CORRECTIONAL SERVICES



INVENTORY

OF

PROBATION AND PAROLE PROGRAMMES

IN

ONTARIO

U.S. Department of Justice National Institute of Justice

This document has been reproduced exactly as received from the person or organization originating it. Points of view or opinions stated in this document are those of the authors and do not necessarily represent the official position or policies of the National Institute of Justice.

Permission to reproduce this copyrighted material has been

A.C. Birkenmayer

Ontario, Ministry of Correctional

Services National Criminal Justice Reference Service (NCJRS).

Further reproduction outside of the NCJRS system requires permission of the copyright owner.

By:

Catherine Carey

17662

PLANNING AND RESEARCH BRANCH

December 1978

NCIRS

TABLE OF CONTENTS

MAY 4 150

	ACQUISMONS
List of Programmes by Region	i.
Future Objectives	1
Background	1
New Trends	2
Models Presently under Experimentation	4
·	
	_

PROGRAMMES

Alcohol Awareness Programme	6
Basic Job Readiness Training	7
Community Liaison Programme	8
Community Work Orders	9
Counselling Programme	10
Court Liaison Officer	11
Driving While Impaired Programme	12
Employment Programmes	13
Female Offender Programme	14
High School Liaison Programme	15
Institution Liaison Officer	16
Life Skills Programme	17
Public Relations Programme	18
Recreation Programmes	20
Sexual Offender Programme	21
Training and Orientation Programme	22
Victim-Offender Reconciliation	23
Volunteer Programmes	24
Work Creation Programme	26

OTHER	PROJECT	AND	COMMITTEE	INVOLVEMENTS	
					Pag
	Centr	al E	Region		2
	Easte	ern I	Region		2
	Weste	ern E	Region		3:
	North	ern	Region		3

LIST OF PROGRAMMES BY REGION

Central Region	
	Page
Centralized Enforcement	28
Community Liaison Programme	8
Community Work Orders	9
Court Liaison Officer	11
Employment Programmes	13
Institution Liaison Officer	16
Legal Training	27
Liaison with Elizabeth Fry	27
Liaison with Italian Immigrant. Society	27
Public Relations Programme	18
Revocation Committee	27
Training and Orientation ' Programme	22
Volunteer Programmes	24
Western Region	
,	
A Community Dispute Settlement	32
Basic Job Readiness Training	7
Community Development Projects	33
Community Liaison Programme	8
Community Work Orders	9
Court Liaison Officer	11
Crouch Resource Centre	33
Employment Programmes	13
Institution Liaison Officer	16
Life Skills Programme	17
Liquor Court Project	32
New Directions	32
Public Relations Programme	18
Recreation Programmes	20
Secretary of State Grant	32

		Page
Tra	ining and Orientation Programme	22
Vic	tim-Offender Reconciliation Programme	23
Vol	unteer Programmes	24
Wome	en's Advisory Committee	32
Northern Region	<u>on</u>	
Alc	ohol Awareness Programme	6
Air	Cadet Squadron Leader	34
Bas	ic Job Readiness Training	. 7
Com	munity Liaison Programme	8
Com	munity Work Orders	9
Con	trol Group Programme	36
Cou	nselling Programme	10
Cou	rt Liaison Officer	11
Dri	ving While Impaired Programme	12
Edu	cation Project	35
Emp	loyment Programmes	13
Fam	ily Anonymous	34
Fem	ale Offender Programme	14
Fis	hing-Cultural type Programme	35
Fol	low-up Supervision	37
Fou	rsquare Industries	37
High	h School Liaison Programme	15
Ins	titution Liaison Officer	15
New	spaper Article	34
Non	-Drinking Fraternity	35
Oth	er Resources	35
Pre	-Sentence Report Writers Programme	36
Pub	lic Education Seminar	34
Pub	lic Relations Programme	18
Rec	reation Programmes	20
Reg	ional Task Force on Crime Project	36

	5
	Page
Sexual Offender Programme	21
Special Need Clients	37
Special Needs Programme	36
Specialized Programmes	36
Student Placement Programme	36
Training and Orientation Programme	22
Upgrading; Training and . Apprenticeship Programmes	37 s
Use of Stand-Down Reports	34
Vandalism Education Programme	34
Victim-Offender Reconciliation Programme	23
Volunteer Programmes	24
Volunteer Stand-Down Report Writers	37
Work Creation Programme	26
Youth Programme	35
Eastern Region	
Basic Job Readiness Training	7
Case Classification	29
Client Information Card Study and Evaluation Report	30
Community Amphetamine Programme	31
Community Association of Social Sciences	31
Community Work Orders	9
Counselling Programme	10
Driving While Impaired Programme	e 12
Emergency Residence Unit	30
Employment Programmes	13
Female Offender Programme	14
Glengarry Inter-Agency Group Incorporated	30
Institution Liaison Officer	16
Legal Aid Committee	31
Life Skills Programme	1.7

<u>.</u>	age
Local Offender Employment Programme	30
Loyalist College Behavioural Sciences Placement	31
Mayor's Committee on Social Planning for the Three United Counties	29
Membership in Seaway Law Enforce- ment Association	30
Psychological Resource Services	29
Reading Committee	30
Serenity House	29
Social Rehabilitation Programme	29
Volunteer Programmes	24
Work Creation Programmes	26

INVENTORY OF PROBATION AND PAROLE PROGRAMMES

IN ONTARIO

The programme descriptions in this Inventory were compiled from the information submitted by all Probation and Parole regions across the province.

The two objectives of this Inventory are:

- a) to inform Probation and Parole staff what programmes exist, and to give a general description of these programmes.
- b) to inform those interested, where these programmes are located.

Since each programme does not have an exhaustive description, we have supplied a contact person for each programme, if more detailed information is required. It is hoped that offices with similar programmes can benefit from each other through this sharing of information.

The programme descriptions submitted are effective as of July 1, 1978. Therefore, it is possible that some of these programmes may have either terminated or been expanded.

BACKGROUND

In the traditional one-to-one casework model, the Probation Officer was assigned fifty to one hundred cases. In this model it was a matter of distributing the cases to officers in equal numbers. The basic assumption that might follow from this method is that all cases are considered "similar" and that all Probation Officers are equally qualified to handle all the needs of all the probationers. Needs of the probationers may vary with their age, race, educational background, emotional stability or personal living situation. It may be somewhat unrealistic to presume every Probation Officer is gifted with the same experiences, talents or interests in order to cope with such a diversity of cases to the same degree. As the caseloads become increasingly large, it will be impossible for probation officers to have the time to provide their clients with effective service.

NEW TRENDS

Today, if not simply for survival, Probation Offices are trying to develop new methods of reporting, to deal with the growing influx of probationers. To date, there are a number of offices trying a new method of management. From the summaries submitted, it is seen that a variety of labels have been attached to this model, although each method is basically being used for the same purpose. Some of these labels are: Caseload Management, Management by Results, Management by Objectives, Team Model and Minimal Supervision.

Case classification, in terms of 'risk factors' may reflect the need for frequent contacts, enforcement of conditions, use of specific resources in the community and strict accountability to the Probation Officer. This would require a cooperative effort among the Probation Officers, the Community and the Probationers to work together.

Probation Officers are having to find their own ways of coping with the increasing pressures of budgetary restraints and rising caseloads. It is probable that many Probation Officers are presently using some form of caseload management without consciously labelling it as such. Examples of how this new concept is being put to use in some of the Probation Offices are:

- 1) Basic model adapted by the individual Probation Officer by the allocation of time and proper classification of cases.
- 2) The Team Approach: All officers participate in every case. They collectively plan a proper response to the needs of each client, at which time a Probation Officer is assigned.
- 3) Variation of the Team Approach: Officers are assigned for Intensive, and/or Medium, and/or Minimum cases. For Intensive cases, an officer works on a one-to-one basis; for Medium or Minimum cases the officer acts as an "overseer" or "broker" between the agencies, volunteers or community resources.

FUTURE OBJECTIVES

Economic constraints throughout the Ontario Government have necessitated reductions in operating costs and staff. As a result, increased emphasis is being placed on community based programmes. This is realized in the recent major reorganization of the Ministry through the establishment of a separate Community Programmes Division. The same emphasis is shown in a report from the Workload Management Committee, Probation and Parole Services. A recommendation from the Director of Probation and Parole to the Committee was "to look at the whole range of responsibilities being carried by the Probation and Parole Service and to identify the changing and growing expectations faced by the Service".** One of the objectives established by the Committee is "to provide for programme delivery and evaluation. The current and future service must

- 3 -

be developed with a commitment to find effective ways of classifying offenders according to their service needs".* In this same vein, Probation caseloads are being reevaluated so as to cope with the increasing numbers of clients. The trend is towards a closer liaison with the Community.

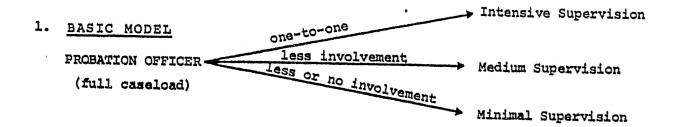
The thrust is moving away from the traditional one-to-one orientation of service towards a community-oriented service. This will provide and assure a range of human services programmes that are relevant to each client's needs. Probation service is establishing better links with, and more effective cooperation and use of, community agencies and resources.

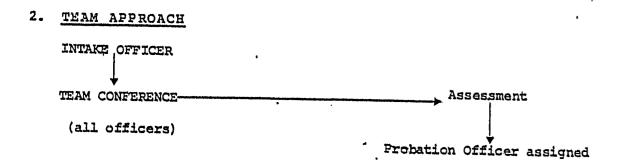
^{*} Factors Related to Level of Supervision Among Probationers in Ontario, P.G. Madden, October, 1978.

^{**} Report of the Workload Management Committee, Probation and Parole Services, May, 1978.

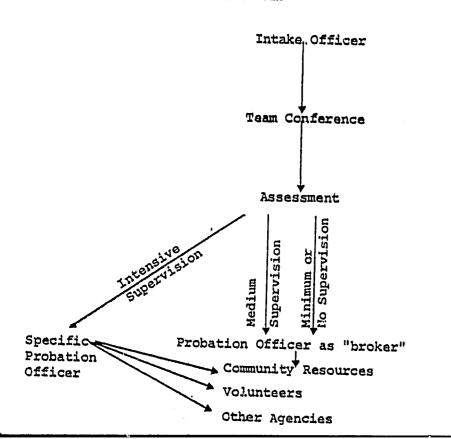
^{*} Report of the Workload Management Committee, Probation and Parole. Services, May, 1970.

MODELS PRESENTLY UNDER EXPERIMENTATION





3. VARIATION OF TEAM APPROACH



There is a natural evolution of the Probation Officer's role from that of a case-worker to that of a programme manager. The caseload management model is geared to meet two prime goals:

more effective service to clients, and
better utilization of the resources available to carry out the tasks of a Probation Officer.

These goals meet the same criteria set up by the Ministry through the recent reorganization and the Workload Management Committee.

Representation was made from the following areas regarding the variations in caseload management:

Where Located	Contact	Telephone
Ajax Area	D. Parker (A/M)	(416) 683-0373
Belleville	E. Morris (Sr.)	(613) 968-5737-8
Chapleau	G. Groulx	(705) 864-1230
Elliott Lake	K. Webster	(705) 848-7091
Espanola	R. Auger	(705) 869-2882
Oshawa	D. Parker (A/M)	(416) 579-6500
Port Hope	D. Parker (A/M)	(416) 579-6500
Sault Ste Marie	K. Burton (Sr.)	
Sudbury	J. Lefebvre (A/M)	
Thunder Bay	J. Benoit	(807) 344-5816
Toronto Scarborough York (3148 Kingston Road)	R. Porter (A/M)	(416) 266-7774
Toronto Central (900 Dufferin Street)	K. Dietrich (Sr.)	(416) 965-5026

PROGRAMMES

ALCOHOL AWARENESS PROGRAMME

This programme has been set up for impaired drivers as a condition of the Probation Order. The co-ordinator of the programme organizes the resource people and selects the programme content. Resource people include the Probation Officer, Police, Addiction Research, Alcoholics Anonymous, and other concerned community people.

Where Located	Contact	Telephone
Espanola	R. Auger	(705) 869 - 2882
Sudbury	P. Ferland	(705) 674-3151 (233)
Long Lake	C. Wingfield(A/M)	(807) 468-3348

BASIC JOB READINESS TRAINING

This programme is set up to provide life skills and some academic training to individuals with minimal skills and employment difficulties.

The programme in Ajax is funded by the Federal Department of Manpower and Immigration and operated by Durham College, with one Probation and Parole officer on the advisory committee.

Cornwall and Welland offices have Probation Officers actively involved on Committees of the BJRT programmes.

Where Located	Contact	Telephone
Ajax ·	F. deVerteuil	(416) 683-0373
Cornwall	S. Rousseau J. Van Diepen	(613) 933-6335
North Bay	J. Cripps (A/M)	(705) 474-4170
Welland	D. McIntyre	(416) 735-1660

COMMUNITY LIAISON PROGRAMME

Community liaison is established to improve communications of staff with: Police; agencies most frequently contacted on behalf of clients; Correctional Officers; and on occasion, with the schools.

Fort Frances has developed two types of community liaison, as a preliminary step in establishing either a diversion or volunteer programme. One liaison group deals with agencies frequently contacted; e.g. Manpower, Welfare, Indian Affairs, etc.; the other deals with Correctional Officers, Police, and Probation Officers.

Belleville staff have set up this project to improve liaison with the police and improving communication of data in both directions. Client Information Sheets are distributed to the appropriate police divisions with the relevant probation conditions added. With this continually updated information the police can offer useful surveillance of clients.

Very recently Belleville has begun to establish communication with the Chief of Deseronto's Indian Reserve, in order to introduce beneficial programmes which exist for native people.

Where Located	Contact	Telephone
Belleville	E.P. Morris (Sr.)	(613) 968-5737
Fort Frances	B. Angus	(807) 274-3671
London	D. Spencer (A/M)	(519) 679-7120
Toronto-(Scarborough and York) 3148 Kingston Road	R. Porter (A/M)	(416) 266-7774

COMMUNITY WORK ORDERS

Community Work Orders are presently issued as a term of probation orders. It is a means of dealing with the nonviolent offender in his own community. At present there are eleven pilot projects on-going in Ontario. Social agencies and volunteers involved in corrections have indicated a strong support of such orders by operating the pilot programmes with Ministy funding. Coordinators of these programmes are responsible for canvassing appropriate agencies for placements, assessment and placement of clients, liaison with recipient agencies, police and courts, etc. Many other probation offices have been operating Community Work Orders for some time with the Probation staff being responsible for placement. (They are also being used in the remote communities and throughout the Fort Frances area). Indians are being serviced under the direction of the Chiefs and Band Councils.

· · · · · · · · · · · · · · · · · · ·	•	
Where Located	Contact	Telephone
Ajax-Oshawa	E. Vaughan (Ms.)	(416) 579-6500
Atikokan	R. Gordon	(807) 223-3321
Barrie	J. Bolton (Mrs.)	(705) 726-6461
Belleville		(613) 966-7410
Bracebridge	F. Coughlan	(705) 645-4411
Bracebridge Brampton	M. Lewis (Mrs.)	(416) 459-0590
Chatham		(519) 254-3291
Dryden	R. Gordon	(807) 223-3321
Fort Frances	D. Bruyere	(807) 274-3671
and Area	_	
Hamilton	Sister Sweeney (E.F.S.)	(416) 522-9772
Kenora	S. Ahlin (Ms.)	(807) 468-5440
Kingston	K. Hendrikson (Miss)	
Kitchener	W. Northey	(519) 576-1800
Lindsay	B. Rowley (Mrs.)	(705) 324-4493
London		(519) 434-9149
Midland	D. Summers	(705) 526-3715
Peterborough	J. Moher (Mrs.)	(705) 743-6376
St. Catharines	P. Jackson	(416) 682-9256
Sarnia	I. Walters (Sr.)	(519) 337-8891
Sault Ste Marie	D. Bolton	(705) 253-1182
Sharbot Lake	E.A. Kennedy	(613) 546-2671
Sudbury	K. Macdonell	(705) 674-3151 (233)
Thunder Bay	C. Mosley	(807) 623-5355
Trenton	D. Atkins	(613) 392-6549
Toronto		(416) 757-4181
(Scarborough &	York)	
3148 Kingston		
Windsor	S. Marchand	(519) 254-9430

COUNSELLING PROGRAMME

This programme deals with group counselling with active probation cases. In some instances assistance is given by key resource people in the community.

The Brockville co-ordinator has divided the clients into four different groups using a different style of counselling for each group. One night a week is used for this programme.

Orillia's programme emphasizes education and selfimprovement through their discussions, rather than individual problems and complaints.

Where Located	Contact	Telephone
Brockville	J. DeWolfe	(613) 342-4033
Orillia	A. Bentley	(705) 325-9508
Thunder Bay	J. Benoit (A/M)	(807) 344-5816

COURT LIAISON OFFICER

A most integral part of the Probation officers' duties is dealing directly with the courts in processing all probation matters related to the courts. This position has reduced the time spent at court by other officers.

The Court Liaison Officer in Elliot Lake through liaison with the police departments is able to monitor all charges of Wilful Failure laid by the police. The police advise him of all charges and court dates.

Where Located	Contact	Telephone
Elliot Lake	K. Webster	(705) 848-7091
Hamilton/Niagara	J.K. Mildon(A/M)	(416) 523-5540
Toronto (Scarboroug and York) 3148 Kingston Rd.	h J.M. Walker	(416) 266-7771

DRIVING WHILE IMPAIRED PROGRAMME

This programme is part of a Probation Order for second offenders of impaired convictions. The role of Probation and Parole is that of monitoring the course and enforcing the probation orders.

The course in North Bay is run by the Addiction Research Foundation one evening each week for 12 weeks. The course is related to problem drinking and, drinking and driving.

Participation in the Ajax area includes ten group sessions related to drinking and driving or simply completing two series of tests. It is coordinated by the Oshawa Addiction Research Foundation with two probation officers sitting on the steering committee.

Sudbury's programme is organized and implemented by the John Howard Society, with counselling and therapy offered through the Addiction Research Foundation.

Where Located	Contact	Telephone
Ajax	D. Parker	(416) 683-0373
Espanola	R. Auger	(705) 869-2882
North Bay	Addiction Research Foundation (J. Cripps, A/M)	(705) 474-4170
Sudbury	John Howard Society (J. Lefebvre, A/M)	(705) 674-3151 (233)
CHATHAM	V. MARKS (A/m)	(519) 254-3291

EMPLOYMENT PROGRAMMES

The purpose of the Employment Programme is to develop employment contacts in order to place selected clients in jobs. Employers are contacted in an attempt to seek out job opportunities for probationers and to establish a job pool.

The Ajax area and Cornwall office work closely with Manpower Centre and Canada Employment Centre in order to discuss various problems and keep up-to-date with the current programmes available. Ajax is also designing a creative job search programme for probationers.

London office refer probationers who are unemployed and have the probation condition "find and maintain zuitable employment" to an "employment preparation group". This group conducted by a probation officer, runs for five successive half days and focuses upon basic skills in job search, making application, interview, on the job relationships, etc. On completion of the course, a staff member works with the client until placed.

Toronto East (Pape Ave.) have developed a list of selected Temporary Employment Agencies who supply short term "no questions asked" positions for clients.

Toronto Central (Bay St.) refers a number of cases to the Youth Employment Services. The Youth Employment Services is an employment agency catering to unemployed youth, ages sixteen to twenty-one years. It is strictly a referral agency but provides a range of services to clients including in-depth counselling based on need.

Where Located	Contact	Telephone
Cornwall	K.H. Mitchell (A/M)	(613) 546-2671
London	D. Spencer (A/M)	(519) 679-7120
Oshawa	G. Hogarth	(416) 579-6500
Sudbury	K. Macdonell	(705) 674-3151
Toronto Central (1240 Bay St.)	B. Sookdeosingh	(416) 965-6434
Toronto East (1051 Pape Ave.)	L. Zlonicky	(416) 422-1110
Toronto Scarborough & York (3148 Kingston Road	R. Porter (A/M)	(416) 266 - 7774
Toronto Scarborough & York (Newmarket)	S. Bedser (Miss)	(416) 895-1900
Toronto West (2265 Keele Street)	P.D. Park (Sr.)	(416) 248-3273
WINDSOR	V. MAKKS (A/M)	(519) 254-329

FEMALE OFFENDER PROGRAMME

The purpose of this programme is to assist the female offender in identifying her needs and providing the available community resources to assist these needs.

Where Located	Contact	Telephone
Kingston	D. Rodden L. Braithwaite	(613) 546-2671 (613) 546-2671
Sudbury	D. Greco	(705) 674-3151

HIGH SCHOOL LIAISON PROGRAMME

The objective of this programme is to promote the needed guidance and counselling for the probationers in each school. The liaison officer works with the guidance teacher or counsellor in order to meet this objective.

The Sudbury office has gained the co-operation and assistance of most high schools in the area. This contact has also been valuable in obtaining information for the preparation of pre-sentence reports. Probation officers are often asked to be guest speakers to various student groups.

Where Located	Contact	Telephone
Sudbury	K. Macdonell	(705) 674-3151

INSTITUTION LIAISON OFFICER

The function of an Institution Liaison Officer is to maintain open communication between institutional staff and probation staff. Responsibilities may include pre-parole interviews, investigating T.A. applications, Intermittent follow-up.

An Institution Liaision Officer is presently assigned to each correctional institution either on a full-time or part-time basis.

In some areas, the Court Liaison Officer is involved in providing this institutional liaison work.

An Institution Liaison Officer is listed under each area of the Probation and Parole Nominal Roll.

LIFE SKILLS PROGRAMME

Belleville and Kingston represented this programme as being active in their areas. Belleville is still in its developmental stages as a joint project between the Probation Officer and a CSO co-ordinator. Their objective is to adequately prepare clients for CSO placement. It is hoped that in the future, it can be broadened to include clients not bound by CSO.

Kingston's programme has a Probation Officer working in liaison with the Life Skills Program, co-ordinating with the John Howard Society and Manpower. This role requires him to maintain knowledge of the referrals, program operation and personnel, and review monthly and quarterly reports. He is also involved with the assessment of the contract for renewal purposes.

Where Located	Contact	Telephone
Belleville	D. MacLeod (Ms.)	(613) 968-5737
Kingston	D. Rodden	(613) 546-2671

PUBLIC RELATIONS PROGRAMME

In order to encourage community participation through a better understanding of what Corrections is all about, their needs and problems, Public Relations Programmes are on-going in many of the probation offices. Radio talk shows, presentations at various schools and public gatherings, church functions, have all been part of the Public Relations Programmes.

London office has approached all high schools with a view of using these contacts for a type of crime prevention programme. It is hoped to have a Professional Development Day on the correctional system for interested teachers.

Toronto-Scarborough (Kingston Rd. office) was asked to present the "story" of corrections to the local presbytery of the United Church. As a result, two offices developed a dialogue-type of sermon which they have presented to several United Churches in Scarborough. Representation was made on our Ministry's views on rehabilitation of offenders.

Peterborough has developed a community involvement course in cooperation with one of the secondary schools. The purpose is to place the students in a work setting of their choosing in order to gain exposure to and an understanding of probation.

Where Located	Contact	Telephone
Hamilton/Niagara	J. Mildron (A/M)	(416) 523-5540
Kenora	Mr. Johnston	(807) 468-3348
Kingston Area	K. Mitchell	(613) 546-2671
London	D. Spencer (A/M)	(519) 679-7120
Peterborough	B. Woodcroft (Sr.	(705) 743-2661

Sault Ste Marie	D. Bolton J. Wass	(705) 253-1182
Sudbury	J. Lefebvre (A/M)	(705) 674-3151 (233)
Thunder Bay	J. Benoit (A/M)	(807) 344-5816
Toronto (Scarborough) 3148 Kingston Road	R. Cammidge H. Plant	(416) 266-7771

RECREATION PROGRAMMES

The programme of recreational activities is designed to provide contact with community leaders and resources, to give life skills training and a structured group experience.

The programme in the Niagara Peninsula, with this design in mind, consists of recreational activities, group sessions, lectures and discussions conducted by local agencies and business people with a focus on life skills. It is staffed and run by students and volunteers and overseen by two Probation Officers. There are two different sessions, each one lasting six weeks.

Fort Frances is active in two communities, offering instructions in boxing, ball and hockey.

Where Located	Contact	Telephone
Fort Frances	D. Bruyere	(807) 274-3671
Niagara Peninsula	S. Elsley (Mrs.)	(416) 735-1660

SEXUAL OFFENDER PROGRAMME

. .

٠,

This programme has been set up to assist in the counselling of sex offenders such as pedophiles and exhibitionists. The co-ordinator is qualified in counselling and dealing with this type of offender, on a selling and dealing with this type of offender, on a one-to-one basis. If more professional assistance is needed clients are referred to special resources in the needed clients are referred to special resources in the community. The two primary resources are the counselling and psychiatric facilities at the Sudbury Algoma Sanitarium and Sudbury General Hospital.

Where Located	Contact	<u>Telephone</u>
Sudbury	D. Greco	(705) 674-3151 (233)

TRAINING AND ORIENTATION PROGRAMME

The Training and Orientation Programme involves the training and orientation of volunteers, students, and new staff in preparation for all areas of Probation work.

The Sudbury office has developed a complete orientation manual as a guide for the use of the trainer. A training manual is being developed for Phase II of the Training Programme.

Hamilton/Niagara has developed a programme which will involve on-going theory and learning opportunities, and a psychiatric consultation programme. This will include increased participation in volunteer training and orientation programmes.

An area committee has been set up in Brampton composed of one representative from each section of the area. This committee is responsible for arranging area training and staff development seminars.

Toronto East (Parliament St.) has a Supervisor and Senior Staff Training Committee for the purpose of planning, coordinating and evaluating training and/or development programmes in response to identified needs. For example, Management by Results (M.B.R.) was featured one year and as a result one area is taking steps to introduce M.B.R. as the management style.

Where Located	Contact	Telephone
Brampton	D. Page (A/M)	(416) 457-1690
Hamilton/Niagara	J.K. Mildon (A/M)	(416) 523-5540
Sudbury	B. Sullivan	(705) 674-3151 (233)
Toronto East (411A Parliament)	G. Repta	(416) 965-0420
Toronto Scarborough & York (3148 Kingston Roa		(416) 266-7774

VICTIM - OFFENDER RECONCILIATION PROGRAMME

This programme brings together the victim and the offender to work out restitution matters or hours of work to compensate the victim in property damages offences. The Espanola office expanded this design to an educational programme regarding vandalism. Special public discussions regarding vandalism are held in conjunction with the police. The problem of vandalism is emphasized and the community is encouraged to become more aware of the consequences and extent of vandalism.

The London Association of volunteers in corrections, with a federal grant, has appointed two Probation and Parole volunteers to initiate a victim-offender programme in London. The Probation and Parole staff are working in close support and cooperation with this programme.

Where Located	Contact	Telephone
Espanola	R. Auger	(705) 869-2882
Guelph	V. Sherk (Sr.)	(519) 836-2600
Kirkland Lake	L. Anthony (A/M)	(705) 567-9396
Kitchener	D. Powell _	(519) 576-1800
London	D. Spencer (A/M)	(519) 679-7120
Sudbury	A. Milligan	(705) 674-3151 (233)

VOLUNTEER PROGRAMMES

Volunteer programmes were first introduced into Adult Probation in 1966. The programme was run on an experimental basis until a charter was obtained in 1970. At present, volunteers are active in 85% of Probation and Parole offices in Ontario. Some areas now consider Volunteer Programmes mandatory and an integral part of probation. They no longer think of them as "specialized" or "innovative" programmes. For this reason some areas did not include volunteers as one of their programmes.

Co-ordinators of these programmes have the responsibility of recruiting, screening, training and assigning volunteer probation and parole officers. Volunteers are recruited from various sectors of the community, Volunteer Recruiting Agencies, or contracted through agencies such as John Howard Society. Roles for volunteers may include direct supervision on a one-to-one basis, report writing, writing of stand-down reports, assisting in administration matters, and preparing presentence reports.

In addition to direct assistance to probationers, the volunteers in the Hamilton office have an association which provides on-going learning opportunities. It also involves social activities to provide financial support for various programmes operated for probationers by the association.

Many of the Indian Reserves in the north are using volunteer works adapted to their own needs.

Where Located	Contact	Telephone
Ajax area	J. Miller Ashton	(416) 683-0373
Barrie	W.J. Canning (Sr.)	(705) 726-6461
Belleville	W. Hendricks	(613) 968-5737
Bracebridge	F. Coughlan	(705) 645-4411
Brockville	J. De Wolfe	(613) 342-4033
Chapleau	G. Groulx	(705) 864-1230
Chatham	V. Marks (A/M)	(519) 352-1243
Cornwall	N. Barque	(613) 933-6335
Elliot Lake	K. Webster	(705) 848-7091
Fort Frances	C. Wingfield (A/M)	(807) 274-3671
Guelph	V.W. Sherk (Sr.)	(519) 836-2600

Where Located	Contact	Telephone
Hamilton	J.K. Mildon (A/M)	(416) 523-5540
Hornepayne (Kapuskasing Area)	M. Richard	(705) 335-6116
Kenora	J. Benoit (A/M)	(807) 468-6429
Kingston	D. Trip (Mrs.)	(613) 546-2671
Kitchener	J.G. Leis	(519) 576-1800
London	D.R. Spencer (A/M)	(519) 679-7120
North Bay	J.W. Cripps (A/M)	(705) 474-4170
Ottawa	J. Kiessling (Sr.)	(613) 237-2034
Parry Sound	J. Kyl-Heku	(705) 746-5809
Peterborough	B.R. Woodcroft (Sr.)(705) 743-2661
St. Catharines	V. Repei (Mrs.)	(416) 685-1318
Sarnia	I. Walters (Sr.)	(519) 337-8891
Sault Ste Marie	J. Wass	(705) 253-1182
Sudbury	A. Milligan (Mrs.)	(705) 674-3151
Thunder Bay	J. Benoit (A/M)	(807) 344-5816
Timmins	L. Anthony (A/M)	(705) 264-5218
Toronto (Central) 1240 Bay Street	F. Pulido (A.M.)	(416) 965-6434
Toronto (West) Islington	E. Trimmer (Mrs.) (Sr.)	(416) 233-1197
Toronto (Scarborough) 3148 Kingston Road	R. Cammidge	(416) 266-7771
Toronto (Scarborough) 773 Warden Avenue	J. Walker	(416) 751-2138
Toronto (York) Newmarket	L. Tracey (Mrs.)	(416) 895-1900
Toronto (York) 10720 Yonge Street	J. Oosterveer (Sr.)	(416) 883-1297
Toronto (East) 1051 Pape Avenue	E. Brillinger (Sr.)	(416) 422-1110
Welland	S. Elsley (Mrs.)	(416) 735-1660
Walkerton	C. Rawson	(519) 881-0760
WINDSOR	V. MARKS (Alm)	(519) 254-3291

WORK CREATION PROGRAMME

The purpose of this project is to hire persons who have proven themselves inadequate in finding and maintaining employment. Counselling service is offered to help them relate properly on the job, and to control other facets in their life in order to develop themselves as good employees.

Sault Ste. Marie's office works along with Canada Manpower to establish work projects. One such project is "Woodcutting".

The Cornwall office works with an industry that produces wood products locally. It is their fourth year of funding through L.E.A.P.

Where Located	Contact	Telephone
Cornwall	N. Barque	(613) 933-6335
Sault Ste. Marie	K. Burton (Sr.)	(705) 253-1182

OTHER PROJECTS

AND COMMITTEE INVOLVEMENTS

OTHER PROJECT AND COMMITTEE INVOLVEMENTS

CENTRAL REGION

TORONTO EAST (2069 Danforth Avenue)

Revocation Committee

The purpose of the Revocation Committee is to attempt to intervene in the life of selected probationers in order to reduce future criminal behaviour. This is done through discussion and negotiation between the probationer and the committee. An attempt is made to secure a commitment or 'contract' for certain behaviour from the probationer in exchange for a favorable recommendation to the crown regarding any changes in his probation order. action under S.664-C.C.

Contact: D. L'Esperance (Sr.) - (416) 698-2818-9

TORONTO EAST (411A Parliament Street)

Liaison with Elizabeth Fry

The responsibilities for this liaison person, are preparing P.B.6 reports and supervising probationers and parolees residing at Elizabeth Fry.

Contact: K. Kennedy (Mrs.) - (416) 965-0420-1

TORONTO SCARBOROUGH YORK (3148 Kingston Road)

Legal Training

The local Crown Attorney has indicated his willingness to provide counsel regarding the changes in law, and also provide training in the presentation of evidence in court. Hopefully, a continuing programme of training will be initiated.

Contact: R. Porter (A/M) - (416) 266-7774

TORONTO WEST (2265 Keele Street)

Liaison with Italian Immigrant Society

The main objective of this liaison work is to gain more knowledge of the Italian Community and its agency resources. Through these contacts, Italian-speaking volunteers may be recruited.

Contact: W. Bunton (A/M) - (416) 635-9480

PEEL-HALTON (Brampton)

Centralized Enforcement

A delegated enforcement officer lays all charges of wilful failure in the region and handles liaison with the police and crown attorneys regarding enforcement of Probation Orders. This officer ensures that charges are worded correctly, arranges for proper documentation, steers the case through court and arranges for witnesses. He establishes procedures with the crown for revocation matters, and with the police for servicing of documents. He is a resource to officers in regards to the decision to take enforcement action.

Contact: D. Page (A/M) - (416) 457-1690

EASTERN REGION

AJAX

Social Rehabilitation Programme

A probation officer sits as a member of the selection committee. This is a programme intended to help mental health patients or other individuals toward growth and self development in basic functioning - operated by Mental Health Durham.

Contact: J. Frank (Ms.) - Oshawa (416) 579-6500

BELLEVILLE

1) Serenity House - (a residential treatment centre)

A probation officer, one of the original founders of the house, sits on the Board to provide liaison between this useful resource and the Belleville office.

Contact: G. Smith

(613) 968-5737-8

2) Case Classification Conference

The Belleville and Trenton staff members have been meeting for a half day each week for over 2 months for the purpose of presenting, for a period of discussion and group decisions, recent intake and problematic cases. Some formalization of a rudimentary assessment procedure has been developed using elements of the London Classification criteria and the findings of the Renner Study converted into a "Success Expectancy Score".

Contact: E. Morris (Sr.)

(613) 968-5737

CORNWALL

1) Psychological Resource Services

As co-ordinator, the probation officer studies the problem of psychological needs for the office and consults various resource people. The project is funded by the Ministry.

Contact: J. Van Diepen

(613) 933-6335-6

2) Mayor's Committee on Social Planning for the Three United Counties

Local studies and projects for the City of Cornwall are referred to this planning committee.

Contact: N. Barque

(613) 933-6335-6

3) Glengarry Inter-Agency Group Incorporated

(Projects on Children's Services Division for the five Counties)

A probation officer holds a position on the Board of Directors of this committee. The committee has several on-going projects in the County of Glengarry, all of which are connected with the social services.

Contact: N. Barque

(613) 933-6335-6

4) Emergency Residence Unit (Canada Works Program)

A Probation Officer is a member of the Board of Directors and is actively involved with this unit. Plans to refinance on a long term basis are being formulated.

Contact: K. Seguin

(613) 933-6335-6

5) Local Offender Employment Programme

This programme is to provide work for offenders. It is tentatively funded through Canada Works to provide employment for one supervisor and ten workers for twenty-one weeks, with prospects for continued funding.

Contact: N. Barque

(613) 933-6335-6

6) Membership in Seaway Law Enforcement Association

The Cornwall officers, as members, attend monthly meetings in this Association. They assist in arranging speakers and activities for every third meeting held in Cornwall. The Association is composed of members from Malone, N.Y.; Valleyfield, Quebec; and Cornwall, Ontario.

Contact: E. Morris (Sr.)

(613) 968-5737-8

7) Client Information Card Study and Evaluation Report

Two officers prepared and submitted a special study to provide line staff input.

Contact: J. Van Diepen

(613) 968-5737-8

KINGSTON

1) Reading Committee

An officer from the Kingston office and one from the Cornwall office make up the reading committee for the Kingston area. Their responsibilities involve reading various articles, papers and reports concerning

Probation and Parole, developing precis for the Supervisor or for area distribution.

Contact: S. Foster

(613) 546-2671-2 (613) 933-6335-6

K. Seguin

2) Community Amphetamine Programme

As a Board member for this programme the probation officer represents the concerns of Probation and Parole on decisions relating to policy and change of the programme. The officer assists in some referrals to the programme and keeps contact with the Directors of Bethany House and the Seeley's Bay Home.

Contact: D. Trip (Mrs.)

(613) 546-2671-2

NAPANEE

Legal Aid Committee

An officer from the Napanee office is currently, and has been for some years, a member of the Legal Aid Committee for Lennox and Addington County.

Contact: L. Sexsmith

(613) 354-3200

TRENTON

1) Loyalist College Behavioural Sciences Placement

A student from Loyalist College has assisted a probation officer at this office twice weekly during the academic year. The role developed for the student includes PSR interviewing, data collection, case intake, etc.

Contact: D. Atkins

(613) 392-6549

2) Community Association of Social Services

This probation officer has joined the association of agencies working in the remote community of Bancroft. He meets on a monthly basis with a view to increasing liaison, planning and cooperative endeavours.

Contact: D. Atkins

(613) 392-6549

WESTERN REGION

GUELPH

١.

New Directions

This programme was a cooperative effort with the Human Services Community to assist probationers regarded as complete failures. Probation input to this program was to provide clientele and consultation. The programme was funded through a Canada works grant which enabled the Human Services Community to pay salaries to probationers and program leaders. Through a life skills programme endeavour is to change attitudes and personal outlook.

Contact: V. Sherk (Sr.)

(519) 836-2600

HAMILTON/NIAGARA

1) Women's Advisory Committee

One staff member is a participant on the Women's Advisory Committee which looks into the needs of women in corrections.

Contact: J. Milden (A/M)

(416) 523-5540

2) Secretary of State Grant

One officer is assigned as consultant to the Hamilton Assistant Probation and Parole Officers Association, who are currently operating on a grant to prepare an information slide presentation related to volunteers in corrections.

Contact: J. Milden (A/M)

(416) 523-5540

3) Liquor Court Project

A contract employee has been assigned to provide counselling and supervision services for the Liquor Court.

Contact: J. Milden (A/M)

(416) 523-5540

KITCHENER

A Community Dispute Settlement

A proposal has been made for a community dispute settlement programme to deal with minor matters which arise from relationships between neighbours, acquaintances, etc. which sometimes end up in the criminal courts. The proposal has been endorsed by

the police and members of the crown attorney's staff and has received favourable treatment in the local press. This kind of diversion requires approval from the Ministry of the Attorney General which so far has not been forthcoming.

Contact: M. Yantzi

(519) 576-1800

LONDON

Crouch Resource Centre

There is weekly probation staff involvement in this local community inter-agency centre. The centre works towards new community development programmes and collaboration on clients in common with probation and the centre.

Contact: R. Brennan (Sr.)

(519) 452-3650

WOODSTOCK

Community Development Projects

The staff in the Woodstock office are heavily involved in community development projects such as:

- a) the opening of a Community Resource Centre b) investigation of the need for a Detox Centre and
- c) exploration of an impaired drivers' programme.

Contact: P. Fleury

(519) 539-4803

NORTHERN REGION

CHAPLEAU

Air Cadet Squadron Leader

This is an organized and established Air Cadet Programme for teenagers.

· Contact: G. Groulx

(705)864-1230

ESPANOLA

1) Family Anonymous

This programme looks at family behavioural problems with children. It is done as group counselling. A resource package is available.

Contact: R. Auger

(705) 869-2882

2) Public Education Seminar

Special P.R. work with Police and other community resources is used during public awareness week, as a means of explaining probation and parole to the community.

Contact: R. Auger

(705) 869-2882

3) Newspaper Article (To Disturb the Comfortable)

A series of newspaper articles regarding alcohol, drugs, shoplifting, vandalism, etc.

Contact: R. Auger

(705) 869-2882

4) Use of Stand-Down Reports

Recruit, train and assign volunteers.

Contact: R. Auger

(705) 869-2882

5) Vandalism Education Programme

This was a special public discussion, in conjunction with the Police, to emphasize the problem of vandalism and encourage the community to become more aware of the consequences and extent of the vandalism.

Contact: R. Auger

(705) 869-2882

FORT FRANCES

Education Project

Series of tapes (15-20), ten minutes each, that explain the purpose of probation and may be used as a preventative type education programme.

Contact: G. Clifton (Miss)

(807) 468-3348

Kenora

KAPUSKASING

Youth Programme

Additional general youth programme in Hornepayne.

Contact: R. Bourret

(807) 344-5816

Thunder Bay

KENORA

1) Non-Drinking Fraternity

A group called the Tomahawks (popular dance band) visit the local district jails. The members are all part of a non-drinking fraternity and as part of their programme promote moderation and abstinence. This group has been instrumental in developing similar groups in other areas.

Contact: C. Wingfield (A/M)

(807) 468-3348

2) Fishing - cultural type Programme

Aimed at delinquency prevention.

Contact: C. Wingfield (A/M)

(807) 468-3348

NORTH BAY

Some probation cases are diverted to other resources such as:

> - recovery program Vita-Way Farm for chemically dependent young people.

St. Joseph's Centre - an in-patient treatment centre for alcoholics.

Half-Way House

- for problem

drinkers.

Contact: J. Cripps (A/M)

(705) 474-4170

SAULT STE MARIE

1) Special Needs Programme

Established through Canada Manpower and Community College. E.G. - Work Aptitude Training, Woodcutting project.

Contact: J. Wass

D. Bolton

(705) 253-1182

2) Student Placement Programme

A fourteen week credit placement established with the Social Work Department of Lake Superior State College, Sault, Michigan. Arrangements with Sault College have also been made for summer student placements on a credit course requirement.

Contact: D. Bolton

(705) 253-1182

3) Specialized Programmes

a) Emotional or psychological client needs.

Contact: W. Ellis

(705) 253-1182

b) Drug and Alcohol dependency clients.

Contact: C. David-Pearce (Mrs.) (705) 253-1182

4) Pre-Sentence Report Writer Programme

Selected volunteers are trained to prepare reports under the supervision of the Senior Officer.

Contact: K.C. Burton (Sr.)

(705) 253-1182

5) Control Group Programme

Using M.B.O. model for a goals-oriented group of clients.

Contact: J. Wass

(705) 253-1182

SUDBURY

1) Regional Task Force on Crime Project

This is a special project to co-ordinate all aspects of the Criminal Justice System in Sudbury Region.

Contact: G. Lind

(705) 674-3151 (233)

2) Follow-Up Supervision

Follow-up supervision is given by volunteers, to all offenders who have participated in various community programmes. It is a three month follow-up to assess response of offender and evaluate stability for a termination of the Order.

Contact: J. Lefebvre (A/M) (705) 674-3151 (233) (John Howard Society Contract)

3) Volunteer Stand-down Report Writers

Selected volunteers are trained to prepare standdown reports for the Provincial Court, Criminal Division. The volunteers are available at the Court, on sentencing days, to provide the reports for four Judges.

Contact: C.A. Dymond (Sr.) (705) 674-3151 (233)

4) Upgrading, Training and Apprenticeship Programmes, and Make Work Programmes

Liaison with Canada Manpower and Community College to establish special programmes for special needs clients.

An apprenticeship course for "packers and movers", has been successfully established through a major moving company in Sudbury.

Contact: G. Lind

(705) 674-3151 (233)

TIMMINS

1) Foursquare Industries

A project aimed at establishing a secondary industry to employ handicapped persons.

Contact: D. Kelly (Mrs.)

(705) 264-5218

2) Special-Need Clients

Supervision of special-needs clients through other appropriate community agencies.

Contact: L. Anthony (A/M)

(705) 264-5218

END