

# ***THE COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM***

## ***TWO YEAR REPORT***

***APRIL 1, 1990 TO MARCH 31, 1991***

***APRIL 1, 1991 TO MARCH 31, 1992***

2-23-93  
mfl

140035

**MATTHEW T. CROSSON**  
Chief Administrator of the  
Courts

**THOMAS F. CHRISTIAN, Director**  
*Community Dispute Resolution  
Centers Program*



STATE OF NEW YORK  
**UNIFIED COURT SYSTEM**  
(OFFICE OF COURT ADMINISTRATION)  
270 BROADWAY  
NEW YORK, NEW YORK 10007  
(212) 587-2004

**MATTHEW T. CROSSON**  
Chief Administrator of the Courts

Honorable Mario M. Cuomo  
Governor of the State of New York  
Executive Chamber  
State Capitol  
Albany, New York 12224

Dear Governor Cuomo:

Pursuant to Chapter 847 of the Laws of 1981, I transmit the two year report of the activities of the Community Dispute Resolution Centers Program covering the fiscal periods April 1, 1990 to March 31, 1991 and April 1, 1991 to March 31, 1992.

The Community Dispute Resolution Centers Program, in its eleventh year, is available as an alternative to formal court proceedings to every citizen in the 62 New York counties.

Sincerely,

Enclosure

140035

**U.S. Department of Justice  
National Institute of Justice**

This document has been reproduced exactly as received from the person or organization originating it. Points of view or opinions stated in this document are those of the authors and do not necessarily represent the official position or policies of the National Institute of Justice.

Permission to reproduce this copyrighted material has been granted by

New York State Unified Court  
System

to the National Criminal Justice Reference Service (NCJRS).

Further reproduction outside of the NCJRS system requires permission of the copyright owner.

140035

## TABLE OF CONTENTS

### HIGHLIGHTS

|                                       |        |
|---------------------------------------|--------|
| April 1, 1990 to March 31, 1991 ..... | Page 4 |
| April 1, 1991 to March 31, 1992 ..... | Page 6 |

|                          |        |
|--------------------------|--------|
| PROGRAM MANAGEMENT ..... | Page 8 |
|--------------------------|--------|

|                           |         |
|---------------------------|---------|
| DEFINITION OF TERMS ..... | Page 10 |
|---------------------------|---------|

|                    |         |
|--------------------|---------|
| INTRODUCTION ..... | Page 12 |
|--------------------|---------|

|   |         |
|---|---------|
| What is the Community Dispute Resolution Centers Program?               | Page 12 |
| How did the Community Dispute Resolution Centers Program begin?         | Page 13 |
| What are the goals of the Community Dispute Resolution Centers Program? | Page 13 |
| How are the Centers funded?   | Page 13 |
| Who works in the Community Dispute Resolution Centers Program?          | Page 13 |
| Who works in the local dispute resolution centers?                      | Page 13 |
| How many mediators are working in the Centers?                          | Page 14 |
| How are volunteer mediators selected and trained?                       | Page 14 |

|  |                   |
|--|-------------------|
| 1990-91 CASELOAD STATISTICS BY JUDICIAL DISTRICT ..... | Following Page 15 |
|--|-------------------|

|  |         |
|--|---------|
| First Judicial District .....  | Page 16 |
| New York County  |         |
| Second Judicial District .....   | Page 17 |
| Kings and Richmond Counties  |         |
| Third Judicial District .....  | Page 18 |
| Albany, Columbia, Greene, Rensselaer, Sullivan, Ulster and Schoharie Counties  |         |
| Fourth Judicial District .....   | Page 19 |
| Clinton, Essex, Franklin, Fulton, Hamilton, Montgomery, Saratoga,<br>St. Lawrence, Schenectady, Warren and Washington Counties |         |
| Fifth Judicial District .....  | Page 20 |
| Herkimer, Jefferson, Lewis, Oneida, Onondaga and Oswego Counties   |         |
| Sixth Judicial District .....  | Page 21 |
| Broome, Chemung, Chenango, Cortland, Delaware, Madison, Otsego, Schuyler,<br>Tioga and Tompkins Counties                       |         |
| Seventh Judicial District .....  | Page 22 |
| Cayuga, Livingston, Monroe, Ontario, Seneca, Steuben, Wayne and Yates Counties   |         |
| Eighth Judicial District .....   | Page 23 |
| Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and<br>Wyoming Counties                                     |         |
| Ninth Judicial District .....  | Page 24 |
| Dutchess, Orange, Putnam, Rockland and Westchester Counties  |         |
| Tenth Judicial District -- Nassau County .....   | Page 25 |
| Tenth Judicial District -- Suffolk County .....  | Page 26 |
| Eleventh Judicial District .....   | Page 27 |
| Queens County  |         |
| Twelfth Judicial District .....  | Page 28 |
| Bronx County   |         |

**NCJRS**

OCT 28 1992

ACQUISITIONS

1991-92 CASELOAD STATISTICS BY JUDICIAL DISTRICT ..... Following Page 29

|   |         |
|---|---------|
| First Judicial District .....   | Page 30 |
| New York County .....   |         |
| Second Judicial District .....  | Page 31 |
| Kings and Richmond Counties .....   |         |
| Third Judicial District .....   | Page 32 |
| Albany, Columbia, Greene, Rensselaer, Sullivan, Ulster and Schoharie Counties .....   |         |
| Fourth Judicial District .....  | Page 33 |
| Clinton, Essex, Franklin, Fulton, Hamilton, Montgomery, Saratoga, St. Lawrence, Schenectady, Warren and Washington Counties ..... |         |
| Fifth Judicial District .....   | Page 34 |
| Herkimer, Jefferson, Lewis, Oneida, Onondaga and Oswego Counties .....  |         |
| Sixth Judicial District .....   | Page 35 |
| Broome, Chemung, Chenango, Cortland, Delaware, Madison, Otsego, Schuyler, Tioga and Tompkins Counties .....                       |         |
| Seventh Judicial District .....   | Page 36 |
| Cayuga, Livingston, Monroe, Ontario, Seneca, Steuben, Wayne and Yates Counties .....  |         |
| Eighth Judicial District .....  | Page 37 |
| Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming Counties .....                                     |         |
| Ninth Judicial District .....   | Page 38 |
| Dutchess, Orange, Putnam, Rockland and Westchester Counties .....   |         |
| Tenth Judicial District -- Nassau County .....  | Page 39 |
| Tenth Judicial District -- Suffolk County .....   | Page 40 |
| Eleventh Judicial District .....  | Page 41 |
| Queens County .....   |         |
| Twelfth Judicial District .....   | Page 42 |
| Bronx County .....  |         |

STATISTICAL TABLES ..... Following Page 43

|          |  |         |
|----------|--|---------|
| Table 1  | 1990-91 And 1991-92 Workload Analysis for All Programs .....   | Page 44 |
| Table 2  | Client Demographic Analysis For All Programs For 1990-91 And 1991-92 ....  | Page 47 |
| Table 3  | Statewide Client Demographic Comparisons For Combined Complainants And Respondents For State FYs 1990-91 And 1991-92 ..... | Page 49 |
| Table 4A | 1990-91 Workload Summary By Program .....  | Page 51 |
| Table 4B | 1991-92 Workload Summary by Program .....  | Page 52 |
| Table 5A | 1990-91 Referral Sources By Program .....  | Page 53 |
| Table 5B | 1991-92 Referral Sources By Program .....  | Page 55 |
| Table 6  | Statewide Referral Comparisons By Fiscal Year .....  | Page 57 |

## STATISTICAL TABLES (Continued)

|            |  |                   |
|------------|--|-------------------|
| Table 7    | Fiscal Summary By Program .....  | Page 58           |
| Table 8    | Cost Analysis - Statewide .....  | Page 60           |
| Table 9A   | Cross Tabulation of Nature of Dispute and Disposition - FY 1990-91 .....   | Page 61           |
| Table 9B   | Cross Tabulations of Nature of Dispute and Dispositions - FY 1991-92 ..... | Page 63           |
| Table 10A  | Cross Tabulation of Relationship and Disposition - FY 1990-91 .....        | Page 65           |
| Table 10B  | Cross Tabulation of Relationship and Disposition - FY 1991-92 .....        | Page 66           |
| Table 11A  | Cross Tabulation of Referral Source and Disposition -FY 1990-91 .....      | Page 65           |
| Table 11B  | Cross Tabulation of Referral Source and Disposition - FY 1991-92 .....     | Page 66           |
| Table 12A  | Cross Tabulation of Type of Dispute and Disposition -FY 1990-91 .....      | Page 67           |
| Table 12B  | Cross Tabulation of Type of Dispute and Disposition - FY 1991-92 .....     | Page 68           |
| APPENDIX A | Current List of Community Dispute Resolution Centers By County ...         | Following Page 69 |

**HIGHLIGHTS OF THE ANNUAL PROGRESS REPORT  
OF THE NEW YORK STATE  
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
APRIL 1, 1990 TO MARCH 31, 1991**

---

- ✱ There are community dispute resolution centers available to every citizen in the 62 counties in the State of New York.
- ✱ In fiscal year 1990-91, the Centers screened 43,932 cases as appropriate for direct services by the Centers serving 102,514 people. This is a 12% increase compared to 1989-90.
- ✱ Indirect services in the form of assistance, referrals to appropriate resources and other helpful information are provided by the Centers each day.
- ✱ In fiscal year 1990-91, the Centers conducted 22,495 conciliations, mediations and arbitrations serving 61,861 people.
- ✱ In 86% of the matters that reached the mediation stage, a voluntary agreement was achieved by the parties.
- ✱ In fiscal year 1990-91, the Centers reported \$2,178,167 awarded in the form of restitution and mutual agreements to New York State citizens. The average award per case was \$703.
- ✱ In 1990-91, 59% of the referrals to the Centers were from the courts, 10% were walk-in complaints, 7% were from police and sheriffs' departments, and 3% from the district attorneys. In addition, 6% of referrals were made by private agencies, 4% by public agencies and 4% by schools.
- ✱ Thirty-nine percent of the cases involved allegations of harassment, 12% involved assault, 11% alleged a breach of contract, 8% involved housing, 7% were interpersonal disputes, and 3% were personal/real property disputes.
- ✱ Twenty-two percent of the disputes were between acquaintances, 20% between neighbors, 16%

landlord/tenant, 11% consumer/merchant, 5% strangers and 4% were ex-boyfriend/girlfriend relationships.

- ✱ Fifty-eight percent of the conflicts involved matters of a criminal nature, 37% were civil and 5% involved juvenile problems.
- ✱ One hundred and seventy-six cases were reported as felonies.
- ✱ Community dispute resolution centers served women and men of all ages, races and ethnic backgrounds, at all employment, income and educational levels.
- ✱ The average number of people served per dispute resolution session was 3.
- ✱ It took 15 days from intake to final disposition for the average dispute resolution case.
- ✱ Average time per mediation/arbitration was one hour and twenty minutes.
- ✱ There were 14,557 single-hearing cases and 572 cases involving multiple hearings.
- ✱ In fiscal year 1990-91, the average state cost per case screened as appropriate for dispute resolution was \$56.16; the average state cost per conciliation, mediation and arbitration was \$109.69; and the average state cost per individual directly served through the intervention of the mediation program was \$24.07.
- ✱ The Centers are now teaching conflict management skills to young people in 192 schools in 128 school districts across the state.
- ✱ Mobile home park owners and tenants involved in disputes are being served through a contract between the New York State Association of Community Dispute Resolution Centers and the New York State Division of Housing and Community Renewal.

**HIGHLIGHTS OF THE ANNUAL PROGRESS REPORT  
OF THE NEW YORK STATE  
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
APRIL 1, 1991 TO MARCH 31, 1992**

---

- ✱ There are community dispute resolution centers available to every citizen in the 62 counties in the State of New York.
- ✱ In fiscal year 1991-92, the Centers served 105,478 people involved in 45,786 cases which were screened as appropriate for direct services by the Centers. This is a 4.2% increase compared to 1990-91.
- ✱ Indirect services in the form of assistance, referrals to appropriate resources and other helpful information are provided by the Centers each day.
- ✱ In fiscal year 1991-92, the Centers conducted 23,684 conciliations, mediations and arbitrations serving 63,412 people.
- ✱ In 85% of the matters that reached the mediation stage, a voluntary agreement was achieved by the parties.
- ✱ In fiscal year 1991-92, the Centers reported \$2,505,728 awarded in the form of restitution and mutual agreements to New York State citizens. The average award per case was \$681.
- ✱ In 1991-92, 49% of the referrals to the Centers were from the courts, 11% were walk-in complaints, 14% were from police and sheriffs' departments, and 2% from the district attorneys. In addition, 8% were referred by public agencies, 5% by private agencies and 4% by schools.
- ✱ Thirty-eight percent of the cases involved allegations of harassment, 9% involved assault, 12% alleged a breach of contract, 8% involved housing, 8% were interpersonal disputes, and 4% were personal/real property disputes.
- ✱ Twenty percent of the disputes were between acquaintances, 20% between neighbors, 15% landlord/tenant, 10% consumer/merchant, 5% were ex-boyfriend/ girlfriend relationships and 4% were



strangers.

- ✱ Fifty-one percent of the conflicts involved matters of a criminal nature, 43% were civil and 5% involved juvenile problems.
- ✱ Two hundred and twenty-three cases were reported as felonies.
- ✱ Community dispute resolution centers served women and men of all ages, races and ethnic backgrounds, at all employment, income and educational levels.
- ✱ The average number of people served per dispute resolution session was three.
- ✱ It took 14 days from intake to final disposition for the average single hearing dispute resolution case and 37 days for the average multiple hearing case.
- ✱ The average time per mediation/arbitration was one hour and fourteen minutes.
- ✱ There were 16,157 cases involving one single hearing and 583 in which multiple hearings were held.
- ✱ In fiscal year 1991-92, the average state cost per case screened as appropriate for dispute resolution was \$58.23; the average state cost per conciliation, mediation and arbitration was \$112.56; and the average state cost per individual directly served through the intervention of the mediation program was \$25.28.
- ✱ The Centers are now teaching conflict management skills to young people in many of the schools across the state.
- ✱ Mobile home park owners and tenants involved in disputes are being served through a contract between the New York State Association of Community Dispute Resolution Centers and the New York State Division of Housing and Community Renewal.
- ✱ Parents, children and schools are being served by the dispute resolution centers in Special Education cases through the New York State Department of Education.

## PROGRAM MANAGEMENT

- \* All community dispute resolution centers complete a numbered case profile form on each dispute which is appropriate for dispute resolution. This form contains information on both the complainant and respondent. Upon disposition, the form is submitted to the Office of Court Administration where it is entered into the computer by case number (without name or address in the interest of confidentiality).
- \* The Centers receive an individual monthly management report on their program's workload from the Office of Court Administration to assist them in the effective administration of their program. The report compares their activities to the prior month and provides year-to-date statistics with technical assistance comments.
- \* The Centers are monitored by the Office of Court Administration through compliance with a State Program Procedures Manual, performance guidelines, on-site visits, regional meetings, directors' meetings, fiscal audits, and ongoing technical assistance.
- \* The Centers submit quarterly progress and financial reconciliation reports to the Office of Court Administration, and receive constructive feedback on their activities.
- \* Training for new mediators is conducted by state-approved instructors who follow an established set of state curriculum guidelines. Evaluations are required after each training.
- \* In-service training for veteran mediators is recommended quarterly for each Center.
- \* Major efforts are made through the media and public speaking engagements to inform and educate the public and members of the justice system about the alternative dispute resolution process. A professionally produced video entitled *Mediation: A Better Way* is available in each Center for public

relations and training needs. Specifically designed posters are displayed in court houses and other strategic places notifying the public of the availability of this resource.

- ✱ A series of research studies are regularly conducted through the Office of Court Administration, local community dispute resolution centers and institutions of higher learning in New York. The results of these studies are shared with practitioners, academics and citizens in general.
- ✱ An international conference on dispute resolution was held in Kiamesha Lake, New York on April 17-19, 1991 entitled, "The Twenty-First Century Mosaic: Resolving Disputes in a Culturally Diverse Society." The proceedings are being published by Siena College.

## **DEFINITION OF TERMS**

### **1. Community Dispute Resolution Center**

A community dispute resolution center is a community based, private, not-for-profit program which contracts with the Chief Administrator of the Unified Court System of the State of New York to provide conciliation, mediation, arbitration or other types of dispute resolution services.

### **2. Referral**

A referral is a case which has been sent by another agency or brought by one of the disputants to a dispute resolution center.

### **3. Case Screened Appropriate For Dispute Resolution**

A matter brought to a dispute resolution center which has been reviewed by a staff person and determined to be an issue which would lend itself to a resolution by a conciliation, mediation or arbitration process.

### **4. Conciliation**

Conciliation is a process by which a conflict between parties is resolved without formal mediation.

### **5. Mediation**

Mediation is a procedure in which two or more parties in a dispute voluntarily meet with a trained neutral third person who assists in the resolution of the dispute. A mediation can result in a written binding agreement or no agreement reached.

### **6. Arbitration**

Arbitration is a procedure by which two or more parties in a dispute who cannot reach an agreeable solution through their own efforts or through mediation, agree to have a third person make a written binding decision for them based on the information gathered during the dispute resolution process.

## 7. Compliance

Parties who have reached an agreement through conciliation, mediation or arbitration and who abide by the major portions of that agreement are said to be in compliance.

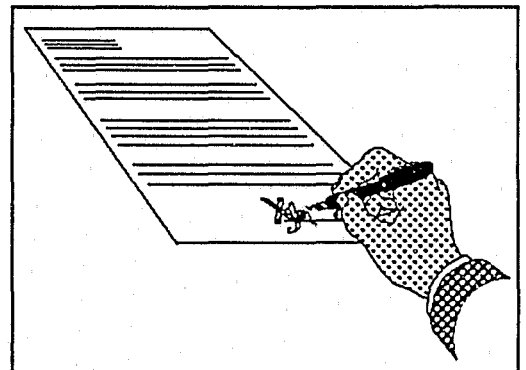
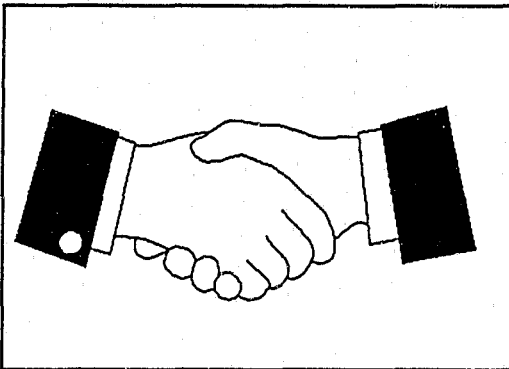
## 8. Walk-in

This term describes persons who come on their own initiative to a community dispute resolution center for assistance in resolving a dispute.

## 9. Returnee to the Dispute Resolution Process

A returnee is a person who has completed the dispute resolution process and has come back for a second mediation on the matter because of a failure in compliance. The term returnee is also used to describe a person who returns to a dispute center with a new issue that needs to be resolved.

---



## **INTRODUCTION**

### **What is the Community Dispute Resolution Centers Program?**

The Community Dispute Resolution Centers Program is a unit of the New York State Unified Court System's Office of Management Support. The program is a joint local/state effort to provide community forums for the resolution of disputes as an alternative to criminal, civil and family court litigation.

### **How did the Community Dispute Resolution Centers Program begin?**

On July 27, 1981, the New York State Legislature unanimously passed Chapter 847, Laws of 1981 establishing the Community Dispute Resolution Centers Program (CDRCP).

The program was placed within the Unified Court System under the supervision of the Chief Administrator of the Courts (Judiciary Law, Article 21A). The Chief Administrator of the Courts designated the Community Dispute Resolution Centers Program a unit of the Office of Management Support of the Unified Court System. One of CDRCP's first tasks was to solicit requests for proposals for dispute resolution services from private not-for-profit agencies in communities across the state. In order to maintain neutrality, public and for-profit agencies were not solicited. In the first fiscal year, 1981-82, seventeen agencies serving fifteen counties were awarded grants. Over the course of the next seven years additional agencies were evaluated and awarded grants, and currently, there are dispute resolution centers in all 62 New York Counties.

On May 29, 1984, after careful monitoring and extensive evaluation, the legislature determined that the Community Dispute Resolution Centers Program was an effective resource for the justice system and made it a permanent component of the Unified Court System under Chapter 156, Laws of 1984.

On August 2, 1986, Chapter 837, of the Laws of 1986 was enacted, allowing selected felonies to be referred to dispute resolution centers with the approval of the court and the consent of the prosecutor, the victim and the defendant. This action was taken based on the success rate of the Centers handling misdemeanor cases.

### **What are the goals of the Community Dispute Resolution Centers Program?**

1. To serve the community as a forum to resolve disputes.
2. To prevent the escalation of disputes into more serious criminal or civil matters.
3. To relieve the courts of a number of matters that do not require formal court proceedings.
4. To teach individuals how to resolve their problems through negotiation, cooperation and mediation.

### **How are the Centers funded?**

The Chief Administrator of the Courts contracts annually with not-for-profit agencies to provide dispute resolution services in each county of the state. After a match free grant of \$20,000 per county, up to 50% of a program's budget is supplied by a grant through this contract. Each year, agencies submit a budget to the Chief Administrator through the Community Dispute Resolution Centers Program. Agencies must meet a series of eligibility criteria and are monitored and evaluated by the CDRCP.

The individual agencies must generate the remaining portion of their funding through other federal, state, local county and city agencies. The United Way, foundations, corporations, fundraising events, training fees and other sources are also utilized.

### **Who works in the Community Dispute Resolution Centers Program?**

There are four people who staff the State Community Dispute Resolution Centers Program. They are Thomas F. Christian, Ph.D., the original director appointed October 30, 1981; Mark V. Collins, M.S.J.A., Management Analyst, hired March 11, 1982; Yvonne E. Taylor, Secretary, hired January 2, 1985; and Thomas L. Buckner, B.A., Court Analyst, hired April 3, 1989.

### **Who works in the local dispute resolution centers?**

There are 246 individuals who work either full or part-time in CDRCs throughout the state of New York.

### **How many mediators are working in the Centers?**

Statewide, there are 1336 volunteer mediators available to serve their communities.

### **How are volunteer mediators selected and trained?**

Volunteer mediators come from all walks of life. They range from elementary school children to retired people. They are chosen by the dispute resolution center directors through recommendations, veteran mediators, newspaper advertisements, resumes' and interviews. People who have a sense of humor, are good listeners, care about others, are assertive but not aggressive, are non-judgmental and desire to help their fellow human beings and their community make the best mediators.

Dispute resolution center directors review the resumes' and interview prospective mediators. When a class has been selected, a state certified trainer conducts a minimum of 25 hours of classroom training following a state approved curriculum and training manual. Training includes role-playing simulated disputes. Candidates who complete the training are then placed in an apprenticeship. They will observe actual mediations and co-mediate with a veteran mediator. When the trainee is ready and the dispute resolution center director determines that they are sufficiently prepared, the new mediator will be assigned a case.

The Community Dispute Resolution Centers Program recommends that all staff and mediators attend quarterly in-service training programs. Special training sessions and conferences are offered through the New York State Association of Community Dispute Resolution Centers and the Unified Court System. At these training sessions, dispute resolution staff and volunteer mediators attend in-depth seminars and workshops to enhance their skills and techniques.



FY 1990 - 1991

**CASELOAD STATISTICS BY JUDICIAL DISTRICT**

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE FIRST JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams  
First Judicial District Administrative Judge Peter McQuillan, Criminal Branch

Area Served: New York County

Population Served: 1,487,536  
Total Grant Awards: \$174,200

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 5,986  
Total Conciliations, Mediations and  
Arbitrations: 2,672

| CASE DISPOSITION                           | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 331     | 5.5%          | Aggravated Assault                   | 6       | 0.1%          | Acquaintances             | 1,360     | 22.7%         |
| Mediated/Agreement                         | 2,011   | 33.6%         | Aggravated Harassment                | 415     | 6.9%          | Boy/Girlfriend            | 61        | 1.0%          |
| Mediation/No Agreement                     | 172     | 2.9%          | Animal Complaint                     | 10      | 0.2%          | Consumer/Merchant         | 53        | 0.9%          |
| Arbitrated                                 | 158     | 2.6%          | Arson                                | 0       | 0.0%          | Divorced                  | 25        | 0.4%          |
| Case Dismissed by Compl.                   | 42      | 0.7%          | Assault                              | 768     | 12.8%         | Employer/Employee         | 83        | 1.4%          |
| Unamenable for Mediation                   | 291     | 4.9%          | Breach of Contract                   | 68      | 1.1%          | Ex-boy/girlfriend         | 536       | 9.0%          |
| Comp. Refuses to Mediate                   | 177     | 3.0%          | Burglary                             | 0       | 0.0%          | Extended Family           | 43        | 0.7%          |
| Resp. Refuses to Mediate                   | 101     | 1.7%          | Child Custody/Support/<br>Visitation | 1       | 0.0%          | Friend                    | 208       | 3.5%          |
| Both Refuse to Mediate                     | 5       | 0.1%          | Criminal Misappl. of Prop.           | 73      | 1.2%          | Immediate Family          | 224       | 3.7%          |
| Comp. No Show                              | 271     | 4.5%          | Crim. Possn. of Stolen Prop          | 5       | 0.1%          | Individual/Corporation    | 5         | 0.1%          |
| Respondent - No Show                       | 230     | 3.8%          | Criminal Mischief                    | 248     | 4.1%          | Landlord/Tenant           | 449       | 7.5%          |
| Both - No Show                             | 2,014   | 33.6%         | Criminal Tampering                   | 10      | 0.2%          | Married                   | 85        | 1.4%          |
| Other                                      | 126     | 2.1%          | Criminal Trespass                    | 63      | 1.1%          | Neighbors                 | 1,414     | 23.6%         |
| Undesignated                               | 41      | 0.7%          | Forgery                              | 4       | 0.1%          | Room/Housemate            | 99        | 1.7%          |
| Unable to Contact Comp.                    | 3       | 0.1%          | Fraud - Bad Check                    | 52      | 0.9%          | Separated                 | 6         | 0.1%          |
| Unable to Contact Resp.                    | 13      | 0.2%          | Grand Larceny                        | 2       | 0.0%          | Strangers                 | 766       | 12.8%         |
| Unable to Contact Either                   | 0       | 0.0%          | Harassment                           | 3,173   | 53.0%         | Other                     | 545       | 9.1%          |
| Total                                      | 5,986   | 100%          | Housing Dispute                      | 81      | 1.4%          | Undesignated              | 24        | 0.4%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 258     | 4.3%          | Total                     | 5,986     | 100%          |
| -----                                      |         |               | Larceny                              | 9       | 0.2%          | Type of Dispute           |           |               |
| City Courts                                | 4,893   | 81.7%         | Menacing                             | 171     | 2.9%          | -----                     |           |               |
| County Courts                              | 0       | 0.0%          | Noise                                | 249     | 4.2%          | Misdemeanor/Violation     | 5,495     | 91.8%         |
| Family Courts                              | 4       | 0.1%          | Persons in Need of Superv.           | 0       | 0.0%          | Felony                    | 0         | 0.0%          |
| Town/Village Courts                        | 0       | 0.0%          | Personal/Real Property               | 4       | 0.1%          | Civil                     | 345       | 5.8%          |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 66      | 1.1%          | Juvenile                  | 127       | 2.1%          |
| Business/Corporation                       | 0       | 0.0%          | Reckless Endangerment                | 20      | 0.3%          | Civil - Mobil Homes       | 4         | 0.1%          |
| District Attorney                          | 4       | 0.1%          | Robbery                              | 1       | 0.0%          | Undesignated              | 15        | 0.3%          |
| Division of Housing                        | 0       | 0.0%          | Theft of Services                    | 16      | 0.3%          | Total                     | 5,986     | 100%          |
| Legal Aid                                  | 3       | 0.1%          | Unauthor. Use of a Vehicle           | 0       | 0.0%          | No. of Individuals Served |           |               |
| Police                                     | 403     | 6.7%          | Vandalism                            | 1       | 0.0%          | -----                     |           |               |
| Private Agency                             | 2       | 0.0%          | Violation of Town/City Ord           | 0       | 0.0%          | For All Cases             | 13,423    |               |
| Private Attorney                           | 4       | 0.1%          | Other                                | 187     | 3.1%          | Total Number of Cases     | 5,986     |               |
| Probation                                  | 0       | 0.0%          | Undesignated                         | 12      | 0.2%          | Ave. # of Indiv. Served   | 2.2       |               |
| Public Agency                              | 14      | 0.2%          | Eviction                             | 0       | 0.0%          | For Conciliations/Media-  |           |               |
| Public Defender                            | 0       | 0.0%          | Rules & Regulations Dispu            | 0       | 0.0%          | tions and Arbitrations    | 6,600     |               |
| School                                     | 76      | 1.3%          | Fee Dispute                          | 0       | 0.0%          | Total Number of Cases     | 2,672     |               |
| Sheriff                                    | 0       | 0.0%          | Equipment Dispute                    | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.5       |               |
| State Police                               | 0       | 0.0%          | Right To Sell                        | 0       | 0.0%          | Amount of Money Awarded   | \$124,046 |               |
| Walk In                                    | 555     | 9.3%          | Habitability                         | 2       | 0.0%          | Average Award per Case    | \$1,079   |               |
| Other                                      | 20      | 0.3%          | Retaliation Dispute                  | 0       | 0.0%          | Average # of Days from    |           |               |
| Undesignated                               | 3       | 0.1%          | Occupancy                            | 0       | 0.0%          | Intake to Disposition     |           |               |
| Child/Adult Protection                     | 0       | 0.0%          | Sublets                              | 0       | 0.0%          | -----                     |           |               |
| Media                                      | 1       | 0.0%          | Behavior/Truancy                     | 11      | 0.2%          | For All Cases             | 12.7      |               |
| Religious Referral                         | 4       | 0.1%          | Divorce/Separation                   | 0       | 0.0%          | For Con./Mediations/Arb.  | 9.2       |               |
| Total                                      | 5,986   | 100%          | Total                                | 5,986   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 72      | min.          |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE SECOND JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams  
Second Judicial District Administrative Judge Ronald J. Aiello

Area Served: Kings and Richmond Counties

Population Served: 2,679,641  
Total Grant Awards: \$209,200

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 9,637  
Total Conciliations, Mediations and  
Arbitrations: 4,165

| CASE DISPOSITION                           | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91  | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|----------|---------------|
| Conciliated                                | 360     | 3.7%          | Aggravated Assault                   | 17      | 0.2%          | Acquaintances             | 3,519    | 36.5%         |
| Mediated/Agreement                         | 3,089   | 32.1%         | Aggravated Harassment                | 86      | 0.9%          | Boy/Girlfriend            | 74       | 0.8%          |
| Mediation/No Agreement                     | 712     | 7.4%          | Animal Complaint                     | 11      | 0.1%          | Consumer/Merchant         | 266      | 2.8%          |
| Arbitrated                                 | 4       | 0.0%          | Arson                                | 2       | 0.0%          | Divorced                  | 6        | 0.1%          |
| Case Dismissed by Compl.                   | 699     | 7.3%          | Assault                              | 2,530   | 26.3%         | Employer/Employee         | 41       | 0.4%          |
| Unamenable for Mediation                   | 526     | 5.5%          | Breach of Contract                   | 7       | 0.1%          | Ex-boy/girlfriend         | 258      | 2.7%          |
| Comp. Refuses to Mediate                   | 131     | 1.4%          | Burglary                             | 1       | 0.0%          | Extended Family           | 166      | 1.7%          |
| Resp. Refuses to Mediate                   | 56      | 0.6%          | Child Custody/Support/<br>Visitation | 3       | 0.0%          | Friend                    | 327      | 3.4%          |
| Both Refuse to Mediate                     | 12      | 0.1%          | Criminal Misappl. of Prop.           | 13      | 0.1%          | Immediate Family          | 68       | 0.7%          |
| Comp. No Show                              | 374     | 3.9%          | Crim. Possn. of Stolen Prop          | 2       | 0.0%          | Individual/Corporation    | 4        | 0.0%          |
| Respondent - No Show                       | 529     | 5.5%          | Criminal Mischief                    | 136     | 1.4%          | Landlord/Tenant           | 1,368    | 14.2%         |
| Both - No Show                             | 3,056   | 31.7%         | Criminal Tampering                   | 0       | 0.0%          | Married                   | 14       | 0.1%          |
| Other                                      | 21      | 0.2%          | Criminal Trespass                    | 20      | 0.2%          | Neighbors                 | 2,681    | 27.8%         |
| Undesignated                               | 13      | 0.1%          | Forgery                              | 1       | 0.0%          | Room/Housemate            | 13       | 0.1%          |
| Unable to Contact Comp.                    | 8       | 0.1%          | Fraud - Bad Check                    | 9       | 0.1%          | Separated                 | 0        | 0.0%          |
| Unable to Contact Resp.                    | 25      | 0.3%          | Grand Larceny                        | 2       | 0.0%          | Strangers                 | 558      | 5.8%          |
| Unable to Contact Either                   | 22      | 0.2%          | Harassment                           | 5,781   | 60.0%         | Other                     | 268      | 2.8%          |
| Total                                      | 9,637   | 100%          | Housing Dispute                      | 41      | 0.4%          | Undesignated              | 6        | 0.1%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 133     | 1.4%          | Total                     | 9,637    | 100%          |
| -----                                      |         |               | Larceny                              | 4       | 0.0%          | Type of Dispute           |          |               |
| City Courts                                | 7,818   | 81.1%         | Menacing                             | 443     | 4.6%          | -----                     |          |               |
| County Courts                              | 1       | 0.0%          | Noise                                | 98      | 1.0%          | Misdemeanor/Violation     | 8,993    | 93.3%         |
| Family Courts                              | 22      | 0.2%          | Persons in Need of Superv.           | 0       | 0.0%          | Felony                    | 2        | 0.0%          |
| Town/Village Courts                        | 2       | 0.0%          | Personal/Real Property               | 20      | 0.2%          | Civil                     | 249      | 2.6%          |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 206     | 2.1%          | Juvenile                  | 386      | 4.0%          |
| Business/Corporation                       | 0       | 0.0%          | Reckless Endangerment                | 9       | 0.1%          | Civil - Mobil Homes       | 1        | 0.0%          |
| District Attorney                          | 364     | 3.8%          | Robbery                              | 0       | 0.0%          | Undesignated              | 6        | 0.1%          |
| Division of Housing                        | 0       | 0.0%          | Theft of Services                    | 3       | 0.0%          | Total                     | 9,637    | 100%          |
| Legal Aid                                  | 1       | 0.0%          | Unauthor. Use of a Vehicle           | 5       | 0.1%          | No. of Individuals Served |          |               |
| Police                                     | 732     | 7.6%          | Vandalism                            | 2       | 0.0%          | -----                     |          |               |
| Private Agency                             | 1       | 0.0%          | Violation of Town/City Ord           | 5       | 0.1%          | For All Cases             | 20,106   |               |
| Private Attorney                           | 0       | 0.0%          | Other                                | 43      | 0.4%          | Total Number of Cases     | 9,637    |               |
| Probation                                  | 0       | 0.0%          | Undesignated                         | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.1      |               |
| Public Agency                              | 7       | 0.1%          | Eviction                             | 0       | 0.0%          | For Conciliations/Media-  |          |               |
| Public Defender                            | 0       | 0.0%          | Rules & Regulations Dispu            | 0       | 0.0%          | tions and Arbitrations    | 12,825   |               |
| School                                     | 368     | 3.8%          | Fee Dispute                          | 0       | 0.0%          | Total Number of Cases     | 4165.0   |               |
| Sheriff                                    | 0       | 0.0%          | Equipment Dispute                    | 0       | 0.0%          | Ave. # of Indiv. Served   | 3.1      |               |
| State Police                               | 0       | 0.0%          | Right To Sell                        | 0       | 0.0%          | Amount of Money Awarded   | \$82,286 |               |
| Walk In                                    | 292     | 3.0%          | Habitability                         | 0       | 0.0%          | Average Award per Case    | \$431    |               |
| Other                                      | 29      | 0.3%          | Retaliation Dispute                  | 0       | 0.0%          | Average # of Days from    |          |               |
| Undesignated                               | 0       | 0.0%          | Occupancy                            | 0       | 0.0%          | Intake to Disposition     |          |               |
| Child/Adult Protection                     | 0       | 0.0%          | Sublets                              | 0       | 0.0%          | -----                     |          |               |
| Media                                      | 0       | 0.0%          | Behavior/Truancy                     | 4       | 0.0%          | For All Cases             | 15.1     |               |
| Religious Referral                         | 0       | 0.0%          | Divorce/Separation                   | 0       | 0.0%          | For Con./Mediations/Arb.  | 13.6     |               |
| Total                                      | 9,637   | 100%          | Total                                | 9,637   | 100%          |                           |          |               |
| Average Duration of<br>Mediation (minutes) | 76 min. |               |                                      |         |               |                           |          |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE THIRD JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Third Judicial District Administrative Judge Edward S. Conway

Area Served: Albany, Columbia, Greene, Rensselaer,  
Sullivan, Ulster and Schoharie Counties

Population Served: 821,184  
Total Grant Awards: \$195,600

Total Cases Screened as Appropriate

For Dispute Resolution Services: 2,167

Total Conciliations, Mediations and  
Arbitrations: 1,553

| CASE DISPOSITION                           | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 345     | 15.9%         | Aggravated Assault                   | 47      | 2.2%          | Acquaintances             | 526       | 24.3%         |
| Mediated/Agreement                         | 1,043   | 48.1%         | Aggravated Harassment                | 67      | 3.1%          | Boy/Girlfriend            | 28        | 1.3%          |
| Mediation/No Agreement                     | 158     | 7.3%          | Animal Complaint                     | 9       | 0.4%          | Consumer/Merchant         | 265       | 12.2%         |
| Arbitrated                                 | 7       | 0.3%          | Arson                                | 0       | 0.0%          | Divorced                  | 132       | 6.1%          |
| Case Dismissed by Compl.                   | 70      | 3.2%          | Assault                              | 45      | 2.1%          | Employer/Employee         | 26        | 1.2%          |
| Unamenable for Mediation                   | 66      | 3.0%          | Breach of Contract                   | 272     | 12.6%         | Ex-boy/girlfriend         | 133       | 6.1%          |
| Comp. Refuses to Mediate                   | 23      | 1.1%          | Burglary                             | 0       | 0.0%          | Extended Family           | 16        | 0.7%          |
| Resp. Refuses to Mediate                   | 254     | 11.7%         | Child Custody/Support/<br>Visitation | 269     | 12.4%         | Friend                    | 213       | 9.8%          |
| Both Refuse to Mediate                     | 11      | 0.5%          | Criminal Misappl. of Prop.           | 1       | 0.0%          | Immediate Family          | 71        | 3.3%          |
| Comp. No Show                              | 19      | 0.9%          | Crim. Possn. of Stolen Prop          | 0       | 0.0%          | Individual/Corporation    | 32        | 1.5%          |
| Respondent - No Show                       | 32      | 1.5%          | Criminal Mischief                    | 3       | 0.1%          | Landlord/Tenant           | 286       | 13.2%         |
| Both - No Show                             | 18      | 0.8%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 60        | 2.8%          |
| Other                                      | 26      | 1.2%          | Criminal Trespass                    | 1       | 0.0%          | Neighbors                 | 153       | 7.1%          |
| Undesignated                               | 6       | 0.3%          | Forgery                              | 0       | 0.0%          | Room/Housemate            | 12        | 0.6%          |
| Unable to Contact Comp.                    | 7       | 0.3%          | Fraud - Bad Check                    | 5       | 0.2%          | Separated                 | 55        | 2.5%          |
| Unable to Contact Resp.                    | 69      | 3.2%          | Grand Larceny                        | 0       | 0.0%          | Strangers                 | 42        | 1.9%          |
| Unable to Contact Either                   | 13      | 0.6%          | Harassment                           | 219     | 10.1%         | Other                     | 113       | 5.2%          |
| Total                                      | 2,167   | 100%          | Housing Dispute                      | 168     | 7.8%          | Undesignated              | 4         | 0.2%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 641     | 29.6%         | Total                     | 2,167     | 100%          |
| -----                                      |         |               | Larceny                              | 0       | 0.0%          | Type of Dispute           |           |               |
| City Courts                                | 342     | 15.8%         | Menacing                             | 21      | 1.0%          | -----                     |           |               |
| County Courts                              | 0       | 0.0%          | Noise                                | 19      | 0.9%          | Misdemeanor/Violation     | 154       | 7.1%          |
| Family Courts                              | 227     | 10.5%         | Persons in Need of Superv.           | 3       | 0.1%          | Felony                    | 22        | 1.0%          |
| Town/Village Courts                        | 275     | 12.7%         | Personal/Real Property               | 177     | 8.2%          | Civil                     | 1,410     | 65.1%         |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 1       | 0.0%          | Juvenile                  | 550       | 25.4%         |
| Business/Corporation                       | 4       | 0.2%          | Reckless Endangerment                | 1       | 0.0%          | Civil - Mobil Homes       | 24        | 1.1%          |
| District Attorney                          | 12      | 0.6%          | Robbery                              | 0       | 0.0%          | Undesignated              | 7         | 0.3%          |
| Division of Housing                        | 35      | 1.6%          | Theft of Services                    | 2       | 0.1%          | Total                     | 2,167     | 100%          |
| Legal Aid                                  | 10      | 0.5%          | Unauthor. Use of a Vehicle           | 1       | 0.0%          | No. of Individuals Served |           |               |
| Police                                     | 74      | 3.4%          | Vandalism                            | 0       | 0.0%          | -----                     |           |               |
| Private Agency                             | 61      | 2.8%          | Violation of Town/City Ord           | 9       | 0.4%          | For All Cases             | 5,043     |               |
| Private Attorney                           | 20      | 0.9%          | Other                                | 119     | 5.5%          | Total Number of Cases     | 2,167     |               |
| Probation                                  | 17      | 0.8%          | Undesignated                         | 2       | 0.1%          | Ave. # of Indiv. Served   | 2.3       |               |
| Public Agency                              | 159     | 7.3%          | Eviction                             | 1       | 0.0%          | For Conciliations/Media-  |           |               |
| Public Defender                            | 0       | 0.0%          | Rules & Regulations Dispu            | 3       | 0.1%          | tions and Arbitrations    | 3,660     |               |
| School                                     | 635     | 29.3%         | Fee Dispute                          | 4       | 0.2%          | Total Number of Cases     | 1,553     |               |
| Sheriff                                    | 7       | 0.3%          | Equipment Dispute                    | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.4       |               |
| State Police                               | 7       | 0.3%          | Right To Sell                        | 7       | 0.3%          | Amount of Money Awarded   | \$154,130 |               |
| Walk In                                    | 148     | 6.8%          | Habitability                         | 11      | 0.5%          | Average Award per Case    | \$656     |               |
| Other                                      | 57      | 2.6%          | Retaliation Dispute                  | 0       | 0.0%          | Average # of Days from    |           |               |
| Undesignated                               | 0       | 0.0%          | Occupancy                            | 2       | 0.1%          | Intake to Disposition     |           |               |
| Child/Adult Protection                     | 1       | 0.0%          | Sublets                              | 0       | 0.0%          | -----                     |           |               |
| Media                                      | 75      | 3.5%          | Behavior/Tuancy                      | 14      | 0.6%          | For All Cases             | 11.5      |               |
| Religious Referral                         | 1       | 0.0%          | Divorce/Separation                   | 23      | 1.1%          | For Con./Mediations/Arb.  | 11.5      |               |
| Total                                      | 2,167   | 100%          | Total                                | 2,167   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 48 min. |               |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE FOURTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.  
Fourth Judicial District Administrative Judge J. Raymond Amyot

Area Served: Clinton, Essex, Franklin, Fulton, Hamilton, Montgomery,  
St. Lawrence, Saratoga, Schenectady, Warren & Washington Counties  
Population Served: 842,186  
Total Grant Awards: \$235,100

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 1,534  
Total Conciliations, Mediations and  
Arbitrations: 816

| CASE DISPOSITION                           | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 344     | 22.4%         | Aggravated Assault                   | 1       | 0.1%          | Acquaintances             | 137       | 8.9%          |
| Mediated/Agreement                         | 348     | 22.7%         | Aggravated Harassment                | 25      | 1.6%          | Boy/Girlfriend            | 29        | 1.9%          |
| Mediation/No Agreement                     | 122     | 8.0%          | Animal Complaint                     | 10      | 0.7%          | Consumer/Merchant         | 293       | 19.1%         |
| Arbitrated                                 | 2       | 0.1%          | Arson                                | 1       | 0.1%          | Divorced                  | 55        | 3.6%          |
| Case Dismissed by Compl.                   | 85      | 5.5%          | Assault                              | 26      | 1.7%          | Employer/Employee         | 32        | 2.1%          |
| Unamenable for Mediation                   | 27      | 1.8%          | Breach of Contract                   | 403     | 26.3%         | Ex-boy/girlfriend         | 61        | 4.0%          |
| Comp. Refuses to Mediate                   | 110     | 7.2%          | Burglary                             | 0       | 0.0%          | Extended Family           | 24        | 1.6%          |
| Resp. Refuses to Mediate                   | 220     | 14.3%         | Child Custody/Support/<br>Visitation | 98      | 6.4%          | Friend                    | 63        | 4.1%          |
| Both Refuse to Mediate                     | 24      | 1.6%          | Criminal Misappl. of Prop.           | 2       | 0.1%          | Immediate Family          | 83        | 5.4%          |
| Comp. No Show                              | 8       | 0.5%          | Crim. Possn. of Stolen Prop          | 1       | 0.1%          | Individual/Corporation    | 13        | 0.8%          |
| Respondent - No Show                       | 23      | 1.5%          | Criminal Mischief                    | 15      | 1.0%          | Landlord/Tenant           | 359       | 23.4%         |
| Both - No Show                             | 9       | 0.6%          | Criminal Trespass                    | 0       | 0.0%          | Married                   | 95        | 6.2%          |
| Other                                      | 43      | 2.8%          | Forgery                              | 2       | 0.1%          | Neighbors                 | 112       | 7.3%          |
| Undesignated                               | 11      | 0.7%          | Fraud - Bad Check                    | 1       | 0.1%          | Room/Housemate            | 9         | 0.6%          |
| Unable to Contact Comp.                    | 30      | 2.0%          | Grand Larceny                        | 3       | 0.2%          | Separated                 | 54        | 3.5%          |
| Unable to Contact Resp.                    | 107     | 7.0%          | Harassment                           | 0       | 0.0%          | Strangers                 | 50        | 3.3%          |
| Unable to Contact Either                   | 21      | 1.4%          | Housing Dispute                      | 200     | 13.0%         | Other                     | 56        | 3.7%          |
| Total                                      | 1,534   | 100%          | Interpersonal Dispute                | 137     | 8.9%          | Undesignated              | 9         | 0.6%          |
| Referral Source                            |         |               | Larceny                              | 117     | 7.6%          | Total                     | 1,534     | 100%          |
| -----                                      |         |               | Menacing                             | 2       | 0.1%          | Type of Dispute           |           |               |
| City Courts                                | 450     | 29.3%         | Noise                                | 3       | 0.2%          | -----                     |           |               |
| County Courts                              | 2       | 0.1%          | Persons in Need of Superv.           | 5       | 0.3%          | Misdemeanor/Violation     | 299       | 19.5%         |
| Family Courts                              | 60      | 3.9%          | Personal/Real Property               | 7       | 0.5%          | Felony                    | 7         | 0.5%          |
| Town/Village Courts                        | 177     | 11.5%         | Petit Larceny                        | 140     | 9.1%          | Civil                     | 1,066     | 69.5%         |
| Court Undesignated                         | 0       | 0.0%          | Reckless Endangerment                | 16      | 1.0%          | Juvenile                  | 14        | 0.9%          |
| Business/Corporation                       | 4       | 0.3%          | Robbery                              | 2       | 0.1%          | Civil - Mobil Homes       | 137       | 8.9%          |
| District Attorney                          | 3       | 0.2%          | Theft of Services                    | 0       | 0.0%          | Undesignated              | 11        | 0.7%          |
| Division of Housing                        | 157     | 10.2%         | Unauthor. Use of a Vehicle           | 16      | 1.0%          | Total                     | 1,534     | 100%          |
| Legal Aid                                  | 175     | 11.4%         | Vandalism                            | 1       | 0.1%          | No. of Individuals Served |           |               |
| Police                                     | 14      | 0.9%          | Violation of Town/City Ord           | 1       | 0.1%          | -----                     |           |               |
| Private Agency                             | 11      | 0.7%          | Other                                | 2       | 0.1%          | For All Cases             | 3,514     |               |
| Private Attorney                           | 20      | 1.3%          | Undesignated                         | 57      | 3.7%          | Total Number of Cases     | 1,534     |               |
| Probation                                  | 11      | 0.7%          | Eviction                             | 3       | 0.2%          | Ave. # of Indiv. Served   | 2.3       |               |
| Public Agency                              | 93      | 6.1%          | Rules & Regulations Dispu            | 3       | 0.2%          | For Conciliations/Media-  |           |               |
| Public Defender                            | 1       | 0.1%          | Fee Dispute                          | 2       | 0.1%          | tions and Arbitrations    | 1,943     |               |
| School                                     | 7       | 0.5%          | Equipment Dispute                    | 14      | 0.9%          | Total Number of Cases     | 816       |               |
| Sheriff                                    | 4       | 0.3%          | Right To Sell                        | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.4       |               |
| State Police                               | 1       | 0.1%          | Habitability                         | 0       | 0.0%          | Amount of Money Awarded   | \$171,383 |               |
| Walk In                                    | 225     | 14.7%         | Retaliation Dispute                  | 3       | 0.2%          | Average Award per Case    | \$991     |               |
| Other                                      | 44      | 2.9%          | Occupancy                            | 117     | 7.6%          | Average # of Days from    |           |               |
| Undesignated                               | 0       | 0.0%          | Sublets                              | 0       | 0.0%          | Intake to Disposition     |           |               |
| Child/Adult Protection                     | 3       | 0.2%          | Behavior/Truancy                     | 0       | 0.0%          | -----                     |           |               |
| Media                                      | 72      | 4.7%          | Divorce/Separation                   | 0       | 0.0%          | For All Cases             | 17.9      |               |
| Religious Referral                         | 0       | 0.0%          | Total                                | 70      | 4.6%          | For Con./Mediations/Arb.  | 18.4      |               |
| Total                                      | 1,534   | 100%          |                                      | 1,534   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 92 min. |               |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE FIFTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.  
Fifth Judicial District Administrative Judge William R. Roy

Area Served: Onondaga, Herkimer, Jefferson, Lewis  
Oneida and Oswego Counties  
Population Served: 1,045,116  
Total Grant Awards: \$214,800

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 2,458  
Total Conciliations, Mediations and  
Arbitrations: 1,491

| CASE DISPOSITION         | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91   | % of<br>Total |
|--------------------------|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated              | 881     | 35.8%         | Aggravated Assault                   | 1       | 0.0%          | Acquaintances             | 170       | 6.9%          |
| Mediated/Agreement       | 457     | 18.6%         | Aggravated Harassment                | 30      | 1.2%          | Boy/Girlfriend            | 23        | 0.9%          |
| Mediation/No Agreement   | 90      | 3.7%          | Animal Complaint                     | 34      | 1.4%          | Consumer/Merchant         | 569       | 23.1%         |
| Arbitrated               | 63      | 2.6%          | Arson                                | 1       | 0.0%          | Divorced                  | 22        | 0.9%          |
| Case Dismissed by Compl. | 165     | 6.7%          | Assault                              | 23      | 0.9%          | Employer/Employee         | 61        | 2.5%          |
| Unamenable for Mediation | 126     | 5.1%          | Breach of Contract                   | 617     | 25.1%         | Ex-boy/girlfriend         | 69        | 2.8%          |
| Comp. Refuses to Mediate | 29      | 1.2%          | Burglary                             | 7       | 0.3%          | Extended Family           | 13        | 0.5%          |
| Resp. Refuses to Mediate | 360     | 14.6%         | Child Custody/Support/<br>Visitation | 41      | 1.7%          | Friend                    | 47        | 1.9%          |
| Both Refuse to Mediate   | 12      | 0.5%          | Criminal Misappl. of Prop.           | 0       | 0.0%          | Immediate Family          | 99        | 4.0%          |
| Comp. No Show            | 28      | 1.1%          | Crim. Possn. of Stolen Prop          | 1       | 0.0%          | Individual/Corporation    | 106       | 4.3%          |
| Respondent - No Show     | 54      | 2.2%          | Criminal Mischief                    | 11      | 0.4%          | Landlord/Tenant           | 881       | 35.8%         |
| Both - No Show           | 24      | 1.0%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 51        | 2.1%          |
| Other                    | 19      | 0.8%          | Criminal Trespass                    | 2       | 0.1%          | Neighbors                 | 208       | 8.5%          |
| Undesignated             | 14      | 0.6%          | Forgery                              | 0       | 0.0%          | Room/Housemate            | 18        | 0.7%          |
| Unable to Contact Comp.  | 6       | 0.2%          | Fraud - Bad Check                    | 64      | 2.6%          | Separated                 | 8         | 0.3%          |
| Unable to Contact Resp.  | 127     | 5.2%          | Grand Larceny                        | 4       | 0.2%          | Strangers                 | 76        | 3.1%          |
| Unable to Contact Either | 3       | 0.1%          | Harassment                           | 122     | 5.0%          | Other                     | 36        | 1.5%          |
|                          |         |               | Housing Dispute                      | 782     | 31.8%         | Undesignated              | 1         | 0.0%          |
| Total                    | 2,458   | 100%          | Interpersonal Dispute                | 159     | 6.5%          | Total                     | 2,458     | 100%          |
| Referral Source          |         |               | Larceny                              | 31      | 1.3%          |                           |           |               |
| -----                    |         |               | Menacing                             | 3       | 0.1%          | Type of Dispute           |           |               |
| City Courts              | 470     | 19.1%         | Noise                                | 27      | 1.1%          | -----                     |           |               |
| County Courts            | 0       | 0.0%          | Persons in Need of Superv.           | 15      | 0.6%          | Misdemeanor/Violation     | 286       | 11.6%         |
| Family Courts            | 11      | 0.4%          | Personal/Real Property               | 322     | 13.1%         | Felony                    | 6         | 0.2%          |
| Town/Village Courts      | 40      | 1.6%          | Petit Larceny                        | 9       | 0.4%          | Civil                     | 2,057     | 83.7%         |
| Court Undesignated       | 0       | 0.0%          | Reckless Endangerment                | 1       | 0.0%          | Juvenile                  | 54        | 2.2%          |
| Business/Corporation     | 26      | 1.1%          | Robbery                              | 0       | 0.0%          | Civil - Mobil Homes       | 47        | 1.9%          |
| District Attorney        | 211     | 8.6%          | Theft of Services                    | 6       | 0.2%          | Undesignated              | 8         | 0.3%          |
| Division of Housing      | 32      | 1.3%          | Unauthor. Use of a Vehicle           | 0       | 0.0%          |                           |           |               |
| Legal Aid                | 104     | 4.2%          | Vandalism                            | 3       | 0.1%          | Total                     | 2,458     | 100%          |
| Police                   | 35      | 1.4%          | Violation of Town/City Ord           | 8       | 0.3%          |                           |           |               |
| Private Agency           | 68      | 2.8%          | Other                                | 49      | 2.0%          | No. of Individuals Served |           |               |
| Private Attorney         | 30      | 1.2%          | Undesignated                         | 3       | 0.1%          | -----                     |           |               |
| Probation                | 38      | 1.5%          | Eviction                             | 2       | 0.1%          | For All Cases             | 6,471     |               |
| Public Agency            | 526     | 21.4%         | Rules & Regulations Dispu            | 11      | 0.4%          | Total Number of Cases     | 2,458     |               |
| Public Defender          | 1       | 0.0%          | Fee Dispute                          | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.6       |               |
| School                   | 22      | 0.9%          | Equipment Dispute                    | 0       | 0.0%          |                           |           |               |
| Sheriff                  | 13      | 0.5%          | Right To Sell                        | 6       | 0.2%          | For Conciliations/Media-  |           |               |
| State Police             | 16      | 0.7%          | Habitability                         | 11      | 0.4%          | tions and Arbitrations    | 4,272     |               |
| Walk In                  | 644     | 26.2%         | Retaliation Dispute                  | 0       | 0.0%          | Total Number of Cases     | 1,491     |               |
| Other                    | 34      | 1.4%          | Occupancy                            | 2       | 0.1%          | Ave. # of Indiv. Served   | 2.9       |               |
| Undesignated             | 1       | 0.0%          | Sublets                              | 0       | 0.0%          |                           |           |               |
| Child/Adult Protection   | 5       | 0.2%          | Behavior/Truancy                     | 38      | 1.5%          | Amount of Money Awarded   | \$220,095 |               |
| Media                    | 121     | 4.9%          | Divorce/Separation                   | 12      | 0.5%          | Average Award per Case    | \$459     |               |
| Religious Referral       | 10      | 0.4%          |                                      |         |               |                           |           |               |
|                          |         |               | Total                                | 2,458   | 100%          | Average # of Days from    |           |               |
| Total                    | 2,458   | 100%          |                                      |         |               | Intake to Disposition     |           |               |
|                          |         |               |                                      |         |               | -----                     |           |               |
| Average Duration of      |         |               |                                      |         |               | For All Cases             | 18.4      |               |
| Mediation (minutes)      | 69      | min.          |                                      |         |               | For Con./Mediations/Arb.  | 18.0      |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE SIXTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.  
Sixth Judicial District Administrative Judge Robert W. Coutant

Area Served: Broome, Chemung, Chenango, Cortland, Delaware,  
Madison, Otsego, Schuyler, Tioga and Tompkins Counties  
Population Served: 750,044  
Total Grant Awards: \$300,967

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 3,615  
Total Conciliations, Mediations and  
Arbitrations: 1,879

| CASE DISPOSITION                           | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 1,135   | 31.4%         | Aggravated Assault                   | 1       | 0.0%          | Acquaintances             | 252       | 7.0%          |
| Mediated/Agreement                         | 615     | 17.0%         | Aggravated Harassment                | 3       | 0.1%          | Boy/Girlfriend            | 36        | 1.0%          |
| Mediation/No Agreement                     | 117     | 3.2%          | Animal Complaint                     | 32      | 0.9%          | Consumer/Merchant         | 635       | 17.6%         |
| Arbitrated                                 | 12      | 0.3%          | Arson                                | 0       | 0.0%          | Divorced                  | 167       | 4.6%          |
| Case Dismissed by Compl.                   | 153     | 4.2%          | Assault                              | 13      | 0.4%          | Employer/Employee         | 76        | 2.1%          |
| Unamenable for Mediation                   | 134     | 3.7%          | Breach of Contract                   | 541     | 15.0%         | Ex-boy/girlfriend         | 117       | 3.2%          |
| Comp. Refuses to Mediate                   | 150     | 4.1%          | Burglary                             | 2       | 0.1%          | Extended Family           | 64        | 1.8%          |
| Resp. Refuses to Mediate                   | 552     | 15.3%         | Child Custody/Support/<br>Visitation | 401     | 11.1%         | Friend                    | 72        | 2.0%          |
| Both Refuse to Mediate                     | 26      | 0.7%          | Criminal Misappl. of Prop.           | 0       | 0.0%          | Immediate Family          | 398       | 11.0%         |
| Comp. No Show                              | 25      | 0.7%          | Crim. Possn. of Stolen Prop          | 0       | 0.0%          | Individual/Corporation    | 66        | 1.8%          |
| Respondent - No Show                       | 33      | 0.9%          | Criminal Mischief                    | 11      | 0.3%          | Landlord/Tenant           | 879       | 24.3%         |
| Both - No Show                             | 20      | 0.6%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 162       | 4.5%          |
| Other                                      | 145     | 4.0%          | Criminal Trespass                    | 12      | 0.3%          | Neighbors                 | 268       | 7.4%          |
| Undesignated                               | 59      | 1.6%          | Forgery                              | 2       | 0.1%          | Room/Housemate            | 40        | 1.1%          |
| Unable to Contact Comp.                    | 48      | 1.3%          | Fraud - Bad Check                    | 11      | 0.3%          | Separated                 | 221       | 6.1%          |
| Unable to Contact Resp.                    | 301     | 8.3%          | Grand Larceny                        | 0       | 0.0%          | Strangers                 | 115       | 3.2%          |
| Unable to Contact Either                   | 90      | 2.5%          | Harassment                           | 95      | 2.6%          | Other                     | 45        | 1.2%          |
| Total                                      | 3,615   | 100%          | Housing Dispute                      | 737     | 20.4%         | Undesignated              | 2         | 0.1%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 887     | 24.5%         | Total                     | 3,615     | 100%          |
| -----                                      |         |               | Larceny                              | 1       | 0.0%          | Type of Dispute           |           |               |
| City Courts                                | 451     | 12.5%         | Menacing                             | 3       | 0.1%          | -----                     |           |               |
| County Courts                              | 5       | 0.1%          | Noise                                | 27      | 0.7%          | Misdemeanor/Violation     | 149       | 4.1%          |
| Family Courts                              | 202     | 5.6%          | Persons in Need of Superv.           | 33      | 0.9%          | Felony                    | 2         | 0.1%          |
| Town/Village Courts                        | 276     | 7.6%          | Personal/Real Property               | 402     | 11.1%         | Civil                     | 3,111     | 86.1%         |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 3       | 0.1%          | Juvenile                  | 247       | 6.8%          |
| Business/Corporation                       | 19      | 0.5%          | Reckless Endangerment                | 0       | 0.0%          | Civil - Mobil Home        | 94        | 2.6%          |
| District Attorney                          | 20      | 0.6%          | Robbery                              | 1       | 0.0%          | Undesignated              | 12        | 0.3%          |
| Division of Housing                        | 100     | 2.8%          | Theft of Services                    | 17      | 0.5%          | Total                     | 3,615     | 100%          |
| Legal Aid                                  | 94      | 2.6%          | Unauthor. Use of a Vehicle           | 0       | 0.0%          | No. of Individuals Served |           |               |
| Police                                     | 111     | 3.1%          | Vandalism                            | 6       | 0.2%          | -----                     |           |               |
| Private Agency                             | 177     | 4.9%          | Violation of Town/City Ord           | 60      | 1.7%          | For All Cases             | 8,999     |               |
| Private Attorney                           | 124     | 3.4%          | Other                                | 75      | 2.1%          | Total Number of Cases     | 3,615     |               |
| Probation                                  | 145     | 4.0%          | Undesignated                         | 3       | 0.1%          | Ave. # of Indiv. Served   | 2.5       |               |
| Public Agency                              | 396     | 11.0%         | Eviction                             | 4       | 0.1%          | For Conciliations/Media-  |           |               |
| Public Defender                            | 3       | 0.1%          | Rules & Regulations Dispu            | 21      | 0.6%          | tions and Arbitrations    | 4,798     |               |
| School                                     | 119     | 3.3%          | Fee Dispute                          | 4       | 0.1%          | Total Number of Cases     | 1,879     |               |
| Sheriff                                    | 71      | 2.0%          | Equipment Dispute                    | 1       | 0.0%          | Ave. # of Indiv. Served   | 2.6       |               |
| State Police                               | 7       | 0.2%          | Right To Sell                        | 6       | 0.2%          | Amount of Money Awarded   | \$206,598 |               |
| Walk In                                    | 1,109   | 30.7%         | Habitability                         | 49      | 1.4%          | Average Award per Case    | \$675     |               |
| Other                                      | 103     | 2.8%          | Retaliation Dispute                  | 2       | 0.1%          | Average # of Days from    |           |               |
| Undesignated                               | 4       | 0.1%          | Occupancy                            | 1       | 0.0%          | Intake to Disposition     |           |               |
| Child/Adult Protection                     | 3       | 0.1%          | Sublets                              | 0       | 0.0%          | -----                     |           |               |
| Media                                      | 74      | 2.0%          | Behavior/Truancy                     | 85      | 2.4%          | For All Cases             | 11.9      |               |
| Religious Referral                         | 2       | 0.1%          | Divorce/Separation                   | 63      | 1.7%          | For Con./Mediations/Arb.  | 12.7      |               |
| Total                                      | 3,615   | 100%          | Total                                | 3,615   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 104     | min.          |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE SEVENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Seventh Judicial District Administrative Judge Charles L. Willis

Area Served: Cayuga, Livingston, Monroe, Ontario, Seneca,  
Steuben, Wayne and Yates Counties

Population Served: 1,198,458

Total Grant Awards: \$277,733

Total Cases Screened as Appropriate  
For Dispute Resolution Services:

2,109

Total Conciliations, Mediations and  
Arbitrations: 1,171

| CASE DISPOSITION                           | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91  | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|----------|---------------|
| Conciliated                                | 584     | 27.7%         | Aggravated Assault                   | 2       | 0.1%          | Acquaintances             | 340      | 16.1%         |
| Mediated/Agreement                         | 489     | 23.2%         | Aggravated Harassment                | 97      | 4.6%          | Boy/Girlfriend            | 45       | 2.1%          |
| Mediation/No Agreement                     | 53      | 2.5%          | Animal Complaint                     | 14      | 0.7%          | Consumer/Merchant         | 231      | 11.0%         |
| Arbitrated                                 | 45      | 2.1%          | Arson                                | 0       | 0.0%          | Divorced                  | 48       | 2.3%          |
| Case Dismissed by Compl.                   | 140     | 6.6%          | Assault                              | 160     | 7.6%          | Employer/Employee         | 31       | 1.5%          |
| Unamenable for Mediation                   | 99      | 4.7%          | Breach of Contract                   | 208     | 9.9%          | Ex-boy/girlfriend         | 154      | 7.3%          |
| Comp. Refuses to Mediate                   | 143     | 6.8%          | Burglary                             | 1       | 0.0%          | Extended Family           | 46       | 2.2%          |
| Resp. Refuses to Mediate                   | 196     | 9.3%          | Child Custody/Support/<br>Visitation | 131     | 6.2%          | Friend                    | 83       | 3.9%          |
| Both Refuse to Mediate                     | 11      | 0.5%          | Criminal Misappl. of Prop.           | 9       | 0.4%          | Immediate Family          | 231      | 11.0%         |
| Comp. No Show                              | 37      | 1.8%          | Crim. Possn. of Stolen Prop          | 6       | 0.3%          | Individual/Corporation    | 23       | 1.1%          |
| Respondent - No Show                       | 32      | 1.5%          | Criminal Mischief                    | 131     | 6.2%          | Landlord/Tenant           | 227      | 10.8%         |
| Both - No Show                             | 17      | 0.8%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 69       | 3.3%          |
| Other                                      | 63      | 3.0%          | Criminal Trespass                    | 25      | 1.2%          | Neighbors                 | 315      | 14.9%         |
| Undesignated                               | 20      | 0.9%          | Forgery                              | 0       | 0.0%          | Room/Housemate            | 13       | 0.6%          |
| Unable to Contact Comp.                    | 76      | 3.6%          | Fraud - Bad Check                    | 7       | 0.3%          | Separated                 | 78       | 3.7%          |
| Unable to Contact Resp.                    | 75      | 3.6%          | Grand Larceny                        | 1       | 0.0%          | Strangers                 | 62       | 2.9%          |
| Unable to Contact Either                   | 29      | 1.4%          | Harassment                           | 411     | 19.5%         | Other                     | 94       | 4.5%          |
| Total                                      | 2,109   | 100%          | Housing Dispute                      | 129     | 6.1%          | Undesignated              | 19       | 0.9%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 145     | 6.9%          | Total                     | 2,109    | 100%          |
| -----                                      |         |               | Larceny                              | 5       | 0.2%          | Type of Dispute           |          |               |
| City Courts                                | 281     | 13.3%         | Menacing                             | 33      | 1.6%          | -----                     |          |               |
| County Courts                              | 1       | 0.0%          | Noise                                | 15      | 0.7%          | Misdemeanor/Violation     | 888      | 42.1%         |
| Family Courts                              | 30      | 1.4%          | Persons in Need of Superv.           | 17      | 0.8%          | Felony                    | 0        | 0.0%          |
| Town/Village Courts                        | 291     | 13.8%         | Personal/Real Property               | 175     | 8.3%          | Civil                     | 1,010    | 47.9%         |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 86      | 4.1%          | Juvenile                  | 169      | 8.0%          |
| Business/Corporation                       | 12      | 0.6%          | Reckless Endangerment                | 7       | 0.3%          | Civil - Mobil Home        | 30       | 1.4%          |
| District Attorney                          | 109     | 5.2%          | Robbery                              | 1       | 0.0%          | Undesignated              | 12       | 0.6%          |
| Division of Housing                        | 44      | 2.1%          | Theft of Services                    | 3       | 0.1%          | Total                     | 2,109    | 100%          |
| Legal Aid                                  | 6       | 0.3%          | Unauthor. Use of a Vehicle           | 10      | 0.5%          | No. of Individuals Served |          |               |
| Police                                     | 305     | 14.5%         | Vandalism                            | 2       | 0.1%          | -----                     |          |               |
| Private Agency                             | 101     | 4.8%          | Violation of Town/City Ord           | 6       | 0.3%          | For All Cases             | 5,118    |               |
| Private Attorney                           | 36      | 1.7%          | Other                                | 127     | 6.0%          | Total Number of Cases     | 2,109    |               |
| Probation                                  | 74      | 3.5%          | Undesignated                         | 2       | 0.1%          | Ave. # of Indiv. Served   | 2.4      |               |
| Public Agency                              | 106     | 5.0%          | Eviction                             | 16      | 0.8%          | For Conciliations/Media-  |          |               |
| Public Defender                            | 1       | 0.0%          | Rules & Regulations Dispu            | 6       | 0.3%          | tions and Arbitrations    | 3,163    |               |
| School                                     | 45      | 2.1%          | Fee Dispute                          | 5       | 0.2%          | Total Number of Cases     | 1,171    |               |
| Sheriff                                    | 45      | 2.1%          | Equipment Dispute                    | 1       | 0.0%          | Ave. # of Indiv. Served   | 2.7      |               |
| State Police                               | 12      | 0.6%          | Right To Sell                        | 4       | 0.2%          | Amount of Money Awarded   | \$49,228 |               |
| Walk In                                    | 564     | 26.7%         | Habitability                         | 20      | 0.9%          | Average Award per Case    | \$344    |               |
| Other                                      | 31      | 1.5%          | Retaliation Dispute                  | 1       | 0.0%          | Average # of Days from    |          |               |
| Undesignated                               | 0       | 0.0%          | Occupancy                            | 0       | 0.0%          | Intake to Disposition     |          |               |
| Child/Adult Protection                     | 6       | 0.3%          | Sublets                              | 0       | 0.0%          | -----                     |          |               |
| Media                                      | 8       | 0.4%          | Behavior/Truancy                     | 73      | 3.5%          | For All Cases             | 24.3     |               |
| Religious Referral                         | 1       | 0.0%          | Divorce/Separation                   | 17      | 0.8%          | For Con./Mediations/Arb.  | 25.7     |               |
| Total                                      | 2,109   | 100%          | Total                                | 2,109   | 100%          |                           |          |               |
| Average Duration of<br>Mediation (minutes) | 126     | min.          |                                      |         |               |                           |          |               |



**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE EIGHTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.  
Eighth Judicial District Administrative Judge James B. Kane

Area Served: Erie, Allegany, Cattaraugus, Chautauqua, Genesee  
Niagara, Orleans and Wyoming Counties  
Population Served: 1,610,300  
Total Grant Awards: \$259,600

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 5,118  
Total Conciliations, Mediations and  
Arbitrations: 3,002

| CASE DISPOSITION         | 1990-91 | % of Total | Nature of Dispute           | 1990-91 | % of Total | Relationship              | 1990-91   | % of Total |
|--------------------------|---------|------------|-----------------------------|---------|------------|---------------------------|-----------|------------|
| Conciliated              | 2,038   | 39.8%      | Aggravated Assault          | 10      | 0.2%       | Acquaintances             | 445       | 8.7%       |
| Mediated/Agreement       | 519     | 10.1%      | Aggravated Harassment       | 44      | 0.9%       | Boy/Girlfriend            | 54        | 1.1%       |
| Mediation/No Agreement   | 47      | 0.9%       | Animal Complaint            | 28      | 0.5%       | Consumer/Merchant         | 2,023     | 39.5%      |
| Arbitrated               | 398     | 7.8%       | Arson                       | 0       | 0.0%       | Divorced                  | 88        | 1.7%       |
| Case Dismissed by Compl. | 278     | 5.4%       | Assault                     | 214     | 4.2%       | Employer/Employee         | 52        | 1.0%       |
| Unamenable for Mediation | 13      | 0.3%       | Breach of Contract          | 2,457   | 48.0%      | Ex-boy/girlfriend         | 284       | 5.5%       |
| Comp. Refuses to Mediate | 617     | 12.1%      | Burglary                    | 23      | 0.4%       | Extended Family           | 62        | 1.2%       |
| Resp. Refuses to Mediate | 453     | 8.9%       | Child Custody/Support/      |         |            | Friend                    | 215       | 4.2%       |
| Both Refuse to Mediate   | 15      | 0.3%       | Visitation                  | 123     | 2.4%       | Immediate Family          | 106       | 2.1%       |
| Comp. No Show            | 43      | 0.8%       | Criminal Misappl. of Prop.  | 0       | 0.0%       | Individual/Corporation    | 580       | 11.3%      |
| Respondent - No Show     | 35      | 0.7%       | Crim. Possn. of Stolen Prop | 7       | 0.1%       | Landlord/Tenant           | 331       | 6.5%       |
| Both - No Show           | 43      | 0.8%       | Criminal Mischief           | 254     | 5.0%       | Married                   | 25        | 0.5%       |
| Other                    | 228     | 4.5%       | Criminal Tampering          | 1       | 0.0%       | Neighbors                 | 660       | 12.9%      |
| Undesignated             | 40      | 0.8%       | Criminal Trespass           | 15      | 0.3%       | Room/Housemate            | 16        | 0.3%       |
| Unable to Contact Comp.  | 31      | 0.6%       | Forgery                     | 1       | 0.0%       | Separated                 | 29        | 0.6%       |
| Unable to Contact Resp.  | 299     | 5.8%       | Fraud - Bad Check           | 148     | 2.9%       | Strangers                 | 78        | 1.5%       |
| Unable to Contact Either | 21      | 0.4%       | Grand Larceny               | 9       | 0.2%       | Other                     | 49        | 1.0%       |
|                          |         |            | Harassment                  | 828     | 16.2%      | Undesignated              | 21        | 0.4%       |
| Total                    | 5,118   | 100%       | Housing Dispute             | 181     | 3.5%       |                           |           |            |
|                          |         |            | Interpersonal Dispute       | 310     | 6.1%       | Total                     | 5,118     | 100%       |
| Referral Source          |         |            | Larceny                     | 0       | 0.0%       |                           |           |            |
| -----                    |         |            | Menacing                    | 59      | 1.2%       | Type of Dispute           |           |            |
| City Courts              | 934     | 18.2%      | Noise                       | 42      | 0.8%       | -----                     |           |            |
| County Courts            | 0       | 0.0%       | Persons in Need of Superv.  | 5       | 0.1%       | Misdemeanor/Violation     | 917       | 17.9%      |
| Family Courts            | 90      | 1.8%       | Personal/Real Property      | 130     | 2.3%       | Felony                    | 120       | 2.3%       |
| Town/Village Courts      | 120     | 2.3%       | Petit Larceny               | 65      | 1.3%       | Civil                     | 3,950     | 77.2%      |
| Court Undesignated       | 0       | 0.0%       | Reckless Endangerment       | 3       | 0.1%       | Juvenile                  | 87        | 1.7%       |
| Business/Corporation     | 3       | 0.1%       | Robbery                     | 6       | 0.1%       | Civil - Mobil Home        | 35        | 0.7%       |
| District Attorney        | 136     | 2.7%       | Theft of Services           | 13      | 0.3%       | Undesignated              | 9         | 0.2%       |
| Division of Housing      | 36      | 0.7%       | Unauthor. Use of a Vehicle  | 12      | 0.2%       |                           |           |            |
| Legal Aid                | 19      | 0.4%       | Vandalism                   | 13      | 0.3%       | Total                     | 5,118     | 100%       |
| Police                   | 822     | 16.1%      | Violation of Town/City Ord  | 1       | 0.0%       |                           |           |            |
| Private Agency           | 2,273   | 44.4%      | Other                       | 89      | 1.7%       | No. of Individuals Served |           |            |
| Private Attorney         | 40      | 0.8%       | Undesignated                | 3       | 0.1%       | -----                     |           |            |
| Probation                | 22      | 0.4%       | Eviction                    | 1       | 0.0%       | For All Cases             | 11,089    |            |
| Public Agency            | 88      | 1.7%       | Rules & Regulations Dispu   | 0       | 0.0%       | Total Number of Cases     | 5,118     |            |
| Public Defender          | 3       | 0.1%       | Fee Dispute                 | 1       | 0.0%       | Ave. # of Indiv. Served   | 2.2       |            |
| School                   | 2       | 0.0%       | Equipment Dispute           | 0       | 0.0%       |                           |           |            |
| Sheriff                  | 6       | 0.1%       | Right To Sell               | 2       | 0.0%       | For Conciliations/Media-  |           |            |
| State Police             | 7       | 0.1%       | Habitability                | 21      | 0.4%       | tions and Arbitrations    | 6,792     |            |
| Walk In                  | 465     | 9.1%       | Retaliation Dispute         | 1       | 0.0%       | Total Number of Cases     | 3,002     |            |
| Other                    | 33      | 0.6%       | Occupancy                   | 1       | 0.0%       | Ave. # of Indiv. Served   | 2.3       |            |
| Undesignated             | 2       | 0.0%       | Sublets                     | 0       | 0.0%       |                           |           |            |
| Child/Adult Protection   | 1       | 0.0%       | Behavior/Truancy            | 7       | 0.1%       | Amount of Money Awarded   | \$248,313 |            |
| Media                    | 16      | 0.3%       | Divorce/Separation          | 0       | 0.0%       | Average Award per Case    | \$573     |            |
| Religious Referral       | 0       | 0.0%       |                             |         |            |                           |           |            |
|                          |         |            | Total                       | 5,118   | 100%       | Average # of Days from    |           |            |
| Total                    | 5,118   | 100%       |                             |         |            | Intake to Disposition     |           |            |
|                          |         |            |                             |         |            | -----                     |           |            |
| Average Duration of      |         |            |                             |         |            | For All Cases             | 21.1      |            |
| Mediation (minutes)      | 67      | min.       |                             |         |            | For Con./Mediations/Arb.  | 22.7      |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE NINTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Trafficanti, Jr.  
Ninth Judicial District Administrative Judge Angelo J. Ingrassia

Area Served: Dutchess, Orange, Putnam, Rockland and  
Westchester Counties  
Population Served: 1,791,391  
Total Grant Awards: \$226,100

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 2,300  
Total Conciliations, Mediations and  
Arbitrations: 1,546

| CASE DISPOSITION                           | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 865     | 37.6%         | Aggravated Assault                   | 1       | 0.0%          | Acquaintances             | 224       | 9.7%          |
| Mediated/Agreement                         | 527     | 22.9%         | Aggravated Harassment                | 31      | 1.3%          | Boy/Girlfriend            | 24        | 1.0%          |
| Mediation/No Agreement                     | 154     | 6.7%          | Animal Complaint                     | 24      | 1.0%          | Consumer/Merchant         | 134       | 5.8%          |
| Arbitrated                                 | 0       | 0.0%          | Arson                                | 0       | 0.0%          | Divorced                  | 25        | 1.1%          |
| Case Dismissed by Compl.                   | 92      | 4.0%          | Assault                              | 109     | 4.7%          | Employer/Employee         | 21        | 0.9%          |
| Unamenable for Mediation                   | 125     | 5.4%          | Breach of Contract                   | 145     | 6.3%          | Ex-boy/girlfriend         | 49        | 2.1%          |
| Comp. Refuses to Mediate                   | 143     | 6.2%          | Burglary                             | 2       | 0.1%          | Extended Family           | 20        | 0.9%          |
| Resp. Refuses to Mediate                   | 134     | 5.8%          | Child Custody/Support/<br>Visitation | 28      | 1.2%          | Friend                    | 84        | 3.7%          |
| Both Refuse to Mediate                     | 27      | 1.2%          | Criminal Misappl. of Prop.           | 0       | 0.0%          | Immediate Family          | 144       | 6.3%          |
| Comp. No Show                              | 24      | 1.0%          | Crim. Possn. of Stolen Prop          | 0       | 0.0%          | Individual/Corporation    | 26        | 1.1%          |
| Respondent - No Show                       | 34      | 1.5%          | Criminal Mischief                    | 26      | 1.1%          | Landlord/Tenant           | 1,158     | 50.3%         |
| Both - No Show                             | 17      | 0.7%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 18        | 0.8%          |
| Other                                      | 72      | 3.1%          | Criminal Trespass                    | 5       | 0.2%          | Neighbors                 | 226       | 9.8%          |
| Undesignated                               | 9       | 0.4%          | Forgery                              | 2       | 0.1%          | Room/Housemate            | 12        | 0.5%          |
| Unable to Contact Comp.                    | 40      | 1.7%          | Fraud - Bad Check                    | 13      | 0.6%          | Separated                 | 12        | 0.5%          |
| Unable to Contact Resp.                    | 33      | 1.4%          | Grand Larceny                        | 3       | 0.1%          | Strangers                 | 62        | 2.7%          |
| Unable to Contact Either                   | 4       | 0.2%          | Harassment                           | 280     | 12.2%         | Other                     | 53        | 2.3%          |
|  |         |               | Housing Dispute                      | 998     | 43.4%         | Undesignated              | 8         | 0.3%          |
| Total                                      | 2,300   | 100%          | Interpersonal Dispute                | 223     | 9.7%          | Total                     | 2,300     | 100%          |
| Referral Source                            |         |               | Larceny                              | 3       | 0.1%          | Type of Dispute           |           |               |
| -----                                      |         |               | Menacing                             | 3       | 0.1%          | -----                     |           |               |
| City Courts                                | 873     | 38.0%         | Noise                                | 40      | 1.7%          | Misdemeanor/Violation     | 414       | 18.0%         |
| County Courts                              | 1       | 0.0%          | Persons in Need of Superv.           | 7       | 0.3%          | Felony                    | 16        | 0.7%          |
| Family Courts                              | 18      | 0.8%          | Personal/Real Property               | 85      | 3.7%          | Civil                     | 1,479     | 64.3%         |
| Town/Village Courts                        | 349     | 15.2%         | Petit Larceny                        | 8       | 0.3%          | Juvenile                  | 258       | 11.2%         |
| Court Undesignated                         | 0       | 0.0%          | Reckless Endangerment                | 3       | 0.1%          | Civil - Mobil Home        | 119       | 5.2%          |
| Business/Corporation                       | 8       | 0.3%          | Robbery                              | 0       | 0.0%          | Undesignated              | 14        | 0.6%          |
| District Attorney                          | 12      | 0.5%          | Theft of Services                    | 3       | 0.1%          | Total                     | 2,300     | 100%          |
| Division of Housing                        | 85      | 3.7%          | Unauthor. Use of a Vehicle           | 4       | 0.2%          | No. of Individuals Served |           |               |
| Legal Aid                                  | 5       | 0.2%          | Vandalism                            | 3       | 0.1%          | -----                     |           |               |
| Police                                     | 312     | 13.6%         | Violation of Town/City Ord           | 1       | 0.0%          | For All Cases             | 7,852     |               |
| Private Agency                             | 12      | 0.5%          | Other                                | 55      | 2.4%          | Total Number of Cases     | 2,300     |               |
| Private Attorney                           | 8       | 0.3%          | Undesignated                         | 0       | 0.0%          | Ave. # of Indiv. Served   | 3.4       |               |
| Probation                                  | 48      | 2.1%          | Eviction                             | 0       | 0.0%          | For Conciliations/Media-  |           |               |
| Public Agency                              | 138     | 6.0%          | Rules & Regulations Dispu            | 70      | 3.0%          | tions and Arbitrations    | 5,811     |               |
| Public Defender                            | 0       | 0.0%          | Fee Dispute                          | 0       | 0.0%          | Total Number of Cases     | 1,546     |               |
| School                                     | 205     | 8.9%          | Equipment Dispute                    | 0       | 0.0%          | Ave. # of Indiv. Served   | 3.8       |               |
| Sheriff                                    | 1       | 0.0%          | Right To Sell                        | 9       | 0.4%          | Amount of Money Awarded   | \$840,535 |               |
| State Police                               | 0       | 0.0%          | Habitability                         | 37      | 1.6%          | Average Award per Case    | \$695     |               |
| Walk In                                    | 142     | 6.2%          | Retaliation Dispute                  | 0       | 0.0%          | Average # of Days from    |           |               |
| Other                                      | 56      | 2.4%          | Occupancy                            | 0       | 0.0%          | Intake to Disposition     |           |               |
| Undesignated                               | 2       | 0.1%          | Sublets                              | 0       | 0.0%          | -----                     |           |               |
| Child/Adult Protection                     | 6       | 0.3%          | Behavior/Truancy                     | 72      | 3.1%          | For All Cases             | 15.0      |               |
| Media                                      | 18      | 0.8%          | Divorce/Separation                   | 7       | 0.3%          | For Con./Mediations/Arb.  | 15.6      |               |
| Religious Referral                         | 1       | 0.0%          |                                      |         |               |                           |           |               |
| Total                                      | 2,300   | 100%          | Total                                | 2,300   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 66      | min.          |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE TENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Tenth Judicial District Administrative Judge Leo G. McGinity

Area Served: Nassau County

Population Served: 1,287,348

Total Grant Awards: \$92,000

Total Cases Screened as Appropriate  
For Dispute Resolution Services:

915

Total Conciliations, Mediations and  
Arbitrations: 569

| CASE DISPOSITION                           | 1990-91 | % of Total | Nature of Dispute                    | 1990-91 | % of Total | Relationship              | 1990-91 | % of Total |
|--|---------|------------|--------------------------------------|---------|------------|---------------------------|---------|------------|
| Conciliated                                | 147     | 16.1%      | Aggravated Assault                   | 17      | 1.9%       | Acquaintances             | 55      | 6.0%       |
| Mediated/Agreement                         | 332     | 36.3%      | Aggravated Harassment                | 21      | 2.3%       | Boy/Girlfriend            | 4       | 0.4%       |
| Mediation/No Agreement                     | 65      | 7.1%       | Animal Complaint                     | 7       | 0.8%       | Consumer/Merchant         | 9       | 1.0%       |
| Arbitrated                                 | 25      | 2.7%       | Arson                                | 0       | 0.0%       | Divorced                  | 41      | 4.5%       |
| Case Dismissed by Compl.                   | 40      | 4.4%       | Assault                              | 2       | 0.2%       | Employer/Employee         | 4       | 0.4%       |
| Unamenable for Mediation                   | 13      | 1.4%       | Breach of Contract                   | 6       | 0.7%       | Ex-boy/girlfriend         | 37      | 4.0%       |
| Comp. Refuses to Mediate                   | 16      | 1.7%       | Burglary                             | 0       | 0.0%       | Extended Family           | 11      | 1.2%       |
| Resp. Refuses to Mediate                   | 78      | 8.5%       | Child Custody/Support/<br>Visitation | 130     | 14.2%      | Friend                    | 18      | 2.0%       |
| Both Refuse to Mediate                     | 15      | 1.6%       | Criminal Misappl. of Prop.           | 0       | 0.0%       | Immediate Family          | 67      | 7.3%       |
| Comp. No Show                              | 5       | 0.5%       | Crim. Possn. of Stolen Prop          | 0       | 0.0%       | Individual/Corporation    | 1       | 0.1%       |
| Respondent - No Show                       | 116     | 12.7%      | Criminal Mischief                    | 2       | 0.2%       | Landlord/Tenant           | 14      | 1.5%       |
| Both - No Show                             | 14      | 1.5%       | Criminal Tampering                   | 0       | 0.0%       | Married                   | 25      | 2.7%       |
| Other                                      | 14      | 1.5%       | Criminal Trespass                    | 2       | 0.2%       | Neighbors                 | 209     | 22.8%      |
| Undesignated                               | 5       | 0.5%       | Forgery                              | 0       | 0.0%       | Room/Housemate            | 2       | 0.2%       |
| Unable to Contact Comp.                    | 6       | 0.7%       | Fraud - Bad Check                    | 0       | 0.0%       | Separated                 | 24      | 2.6%       |
| Unable to Contact Resp.                    | 22      | 2.4%       | Grand Larceny                        | 0       | 0.0%       | Strangers                 | 3       | 0.3%       |
| Unable to Contact Either                   | 2       | 0.2%       | Harassment                           | 308     | 33.7%      | Other                     | 387     | 42.3%      |
| Total                                      | 915     | 100%       | Housing Dispute                      | 9       | 1.0%       | Undesignated              | 4       | 0.4%       |
| Referral Source                            |         |            | Interpersonal Dispute                | 23      | 2.5%       | Total                     | 915     | 100%       |
| -----                                      |         |            | Larceny                              | 0       | 0.0%       | Type of Dispute           |         |            |
| City Courts                                | 7       | 0.8%       | Menacing                             | 0       | 0.0%       | -----                     |         |            |
| County Courts                              | 0       | 0.0%       | Noise                                | 3       | 0.3%       | Misdemeanor/Violation     | 328     | 35.8%      |
| Family Courts                              | 163     | 17.8%      | Persons in Need of Superv.           | 19      | 2.1%       | Felony                    | 0       | 0.0%       |
| Town/Village Courts                        | 5       | 0.5%       | Personal/Real Property               | 4       | 0.4%       | Civil                     | 535     | 58.5%      |
| Court Undesignated                         | 0       | 0.0%       | Petit Larceny                        | 1       | 0.1%       | Juvenile                  | 50      | 5.5%       |
| Business/Corporation                       | 0       | 0.0%       | Reckless Endangerment                | 0       | 0.0%       | Civil - Mobil Home        | 0       | 0.0%       |
| District Attorney                          | 156     | 17.0%      | Robbery                              | 0       | 0.0%       | Undesignated              | 2       | 0.2%       |
| Division of Housing                        | 0       | 0.0%       | Theft of Services                    | 0       | 0.0%       | Total                     | 915     | 100%       |
| Legal Aid                                  | 0       | 0.0%       | Unauthor. Use of a Vehicle           | 0       | 0.0%       | No. of Individuals Served |         |            |
| Police                                     | 130     | 14.2%      | Vandalism                            | 1       | 0.1%       | -----                     |         |            |
| Private Agency                             | 2       | 0.2%       | Violation of Town/City Ord           | 0       | 0.0%       | For All Cases             | 2,213   |            |
| Private Attorney                           | 0       | 0.0%       | Other                                | 351     | 38.4%      | Total Number of Cases     | 915     |            |
| Probation                                  | 2       | 0.2%       | Undesignated                         | 1       | 0.1%       | Ave. # of Indiv. Served   | 2.4     |            |
| Public Agency                              | 349     | 38.1%      | Eviction                             | 0       | 0.0%       | For Conciliations/Media-  |         |            |
| Public Defender                            | 0       | 0.0%       | Rules & Regulations Dispu            | 0       | 0.0%       | tions and Arbitrations    | 1,447   |            |
| School                                     | 41      | 4.5%       | Fee Dispute                          | 0       | 0.0%       | Total Number of Cases     | 569     |            |
| Sheriff                                    | 0       | 0.0%       | Equipment Dispute                    | 0       | 0.0%       | Ave. # of Indiv. Served   | 2.5     |            |
| State Police                               | 0       | 0.0%       | Right To Sell                        | 0       | 0.0%       | Amount of Money Awarded   | \$3,830 |            |
| Walk In                                    | 53      | 5.8%       | Habitability                         | 0       | 0.0%       | Average Award per Case    | \$348   |            |
| Other                                      | 3       | 0.3%       | Retaliation Dispute                  | 0       | 0.0%       | Average # of Days from    |         |            |
| Undesignated                               | 2       | 0.2%       | Occupancy                            | 0       | 0.0%       | Intake to Disposition     |         |            |
| Child/Adult Protection                     | 2       | 0.2%       | Sublets                              | 0       | 0.0%       | -----                     |         |            |
| Media                                      | 0       | 0.0%       | Behavior/Truancy                     | 7       | 0.8%       | For All Cases             | 29.2    |            |
| Religious Referral                         | 0       | 0.0%       | Divorce/Separation                   | 1       | 0.1%       | For Con./Mediations/Arb.  | 25.6    |            |
| Total                                      | 915     | 100%       | Total                                | 915     | 100%       |                           |         |            |
| Average Duration of<br>Mediation (minutes) | 59      | min.       |                                      |         |            |                           |         |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE TENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Tenth Judicial District Administrative Judge Arthur M. Cromarty

Area Served: Suffolk County

Population Served: 1,321,864

Total Grant Awards: \$ 90,300

Total Cases Screened as Appropriate  
For Dispute Resolution Services:

702

Total Conciliations, Mediations and  
Arbitrations: 269

| CASE DISPOSITION         | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91 | % of<br>Total |
|--------------------------|---------|---------------|--------------------------------------|---------|---------------|---------------------------|---------|---------------|
| Conciliated              | 55      | 7.8%          | Aggravated Assault                   | 0       | 0.0%          | Acquaintances             | 238     | 33.9%         |
| Mediated/Agreement       | 165     | 23.5%         | Aggravated Harassment                | 86      | 12.3%         | Boy/Girlfriend            | 8       | 1.1%          |
| Mediation/No Agreement   | 49      | 7.0%          | Animal Complaint                     | 3       | 0.4%          | Consumer/Merchant         | 194     | 27.6%         |
| Arbitrated               | 0       | 0.0%          | Arson                                | 0       | 0.0%          | Divorced                  | 6       | 0.9%          |
| Case Dismissed by Compl. | 6       | 0.9%          | Assault                              | 19      | 2.7%          | Employer/Employee         | 1       | 0.1%          |
| Unamenable for Mediation | 5       | 0.7%          | Breach of Contract                   | 5       | 0.7%          | Ex-boy/girlfriend         | 13      | 1.9%          |
| Comp. Refuses to Mediate | 53      | 7.5%          | Burglary                             | 0       | 0.0%          | Extended Family           | 3       | 0.4%          |
| Resp. Refuses to Mediate | 45      | 6.4%          | Child Custody/Support/<br>Visitation | 0       | 0.0%          | Friend                    | 13      | 1.9%          |
| Both Refuse to Mediate   | 6       | 0.9%          | Criminal Misappl. of Prop.           | 0       | 0.0%          | Immediate Family          | 24      | 3.4%          |
| Comp. No Show            | 10      | 1.4%          | Crim. Possn. of Stolen Prop          | 0       | 0.0%          | Individual/Corporation    | 2       | 0.3%          |
| Respondent - No Show     | 10      | 1.4%          | Criminal Mischief                    | 23      | 3.3%          | Landlord/Tenant           | 20      | 2.8%          |
| Both - No Show           | 1       | 0.1%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 0       | 0.0%          |
| Other                    | 100     | 14.2%         | Criminal Trespass                    | 4       | 0.6%          | Neighbors                 | 156     | 22.2%         |
| Undesignated             | 0       | 0.0%          | Forgery                              | 0       | 0.0%          | Room/Housemate            | 3       | 0.4%          |
| Unable to Contact Comp.  | 27      | 3.8%          | Fraud - Bad Check                    | 183     | 26.1%         | Separated                 | 2       | 0.3%          |
| Unable to Contact Resp.  | 127     | 18.1%         | Grand Larceny                        | 0       | 0.0%          | Strangers                 | 16      | 2.3%          |
| Unable to Contact Either | 43      | 6.1%          | Harassment                           | 313     | 44.6%         | Other                     | 3       | 0.4%          |
|                          |         |               | Housing Dispute                      | 3       | 0.4%          | Undesignated              | 0       | 0.0%          |
| Total                    | 702     | 100%          | Interpersonal Dispute                | 3       | 0.4%          | Total                     | 702     | 100%          |
| Referral Source          |         |               | Larceny                              | 0       | 0.0%          | Type of Dispute           |         |               |
| -----                    |         |               | Menacing                             | 8       | 1.1%          | -----                     |         |               |
| City Courts              | 302     | 43.0%         | Noise                                | 7       | 1.0%          | Misdemeanor/Violation     | 624     | 88.9%         |
| County Courts            | 0       | 0.0%          | Persons in Need of Superv.           | 0       | 0.0%          | Felony                    | 0       | 0.0%          |
| Family Courts            | 2       | 0.3%          | Personal/Real Property               | 11      | 1.6%          | Civil                     | 54      | 7.7%          |
| Town/Village Courts      | 11      | 1.6%          | Petit Larceny                        | 4       | 0.6%          | Juvenile                  | 12      | 1.7%          |
| Court Undesignated       | 0       | 0.0%          | Reckless Endangerment                | 4       | 0.6%          | Civil - Mobil Home        | 11      | 1.6%          |
| Business/Corporation     | 1       | 0.1%          | Robbery                              | 1       | 0.1%          | Undesignated              | 1       | 0.1%          |
| District Attorney        | 296     | 42.2%         | Theft of Services                    | 0       | 0.0%          | Total                     | 702     | 100%          |
| Division of Housing      | 7       | 1.0%          | Unauthor. Use of a Vehicle           | 0       | 0.0%          | No. of Individuals Served |         |               |
| Legal Aid                | 0       | 0.0%          | Vandalism                            | 0       | 0.0%          | -----                     |         |               |
| Police                   | 31      | 4.4%          | Violation of Town/City Ord           | 0       | 0.0%          | For All Cases             | 1,670   |               |
| Private Agency           | 0       | 0.0%          | Other                                | 10      | 1.4%          | Total Number of Cases     | 702     |               |
| Private Attorney         | 1       | 0.1%          | Undesignated                         | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.4     |               |
| Probation                | 0       | 0.0%          | Eviction                             | 2       | 0.3%          | For Conciliations/Media-  |         |               |
| Public Agency            | 4       | 0.6%          | Rules & Regulations Dispu            | 1       | 0.1%          | tions and Arbitrations    | 774     |               |
| Public Defender          | 0       | 0.0%          | Fee Dispute                          | 1       | 0.1%          | Total Number of Cases     | 269     |               |
| School                   | 2       | 0.3%          | Equipment Dispute                    | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.9     |               |
| Sheriff                  | 0       | 0.0%          | Right To Sell                        | 2       | 0.3%          | Amount of Money Awarded   | \$5,678 |               |
| State Police             | 0       | 0.0%          | Habitability                         | 4       | 0.6%          | Average Award per Case    | \$135   |               |
| Walk In                  | 30      | 4.3%          | Retaliation Dispute                  | 0       | 0.0%          |                           |         |               |
| Other                    | 8       | 1.1%          | Occupancy                            | 0       | 0.0%          |                           |         |               |
| Undesignated             | 1       | 0.1%          | Sublets                              | 0       | 0.0%          |                           |         |               |
| Child/Adult Protection   | 0       | 0.0%          | Behavior/Truancy                     | 5       | 0.7%          |                           |         |               |
| Media                    | 6       | 0.9%          | Divorce/Separation                   | 0       | 0.0%          |                           |         |               |
| Religious Referral       | 0       | 0.0%          |                                      |         |               |                           |         |               |
|                          |         |               | Total                                | 702     | 100%          | Average # of Days from    |         |               |
| Total                    | 702     | 100%          |                                      |         |               | Intake to Disposition     |         |               |
|                          |         |               |                                      |         |               | -----                     |         |               |
| Average Duration of      |         |               |                                      |         |               | For All Cases             | 22.7    |               |
| Mediation (minutes)      | 105     | min.          |                                      |         |               | For Con./Mediations/Arb.  | 26.5    |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE ELEVENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams  
Eleventh Judicial District Administrative Judge Alfred D. Lerner

Area Served: Queens County

Population Served: 1,951,598  
Total Grant Awards: \$116,200

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 4,145  
Total Conciliations, Mediations and  
Arbitrations: 1,947

| CASE DISPOSITION         | 1990-91 | % of Total | Nature of Dispute           | 1990-91 | % of Total | Relationship              | 1990-91  | % of Total |
|--------------------------|---------|------------|-----------------------------|---------|------------|---------------------------|----------|------------|
| Conciliated              | 149     | 3.6%       | Aggravated Assault          | 0       | 0.0%       | Acquaintances             | 1,567    | 37.8%      |
| Mediated/Agreement       | 1,495   | 36.1%      | Aggravated Harassment       | 0       | 0.0%       | Boy/Girlfriend            | 6        | 0.1%       |
| Mediation/No Agreement   | 303     | 7.3%       | Animal Complaint            | 4       | 0.1%       | Consumer/Merchant         | 50       | 1.2%       |
| Arbitrated               | 0       | 0.0%       | Arson                       | 0       | 0.0%       | Divorced                  | 4        | 0.1%       |
| Case Dismissed by Compl. | 172     | 4.1%       | Assault                     | 1,096   | 26.4%      | Employer/Employee         | 29       | 0.7%       |
| Unamenable for Mediation | 163     | 3.9%       | Breach of Contract          | 13      | 0.3%       | Ex-boy/girlfriend         | 24       | 0.6%       |
| Comp. Refuses to Mediate | 61      | 1.5%       | Burglary                    | 0       | 0.0%       | Extended Family           | 83       | 2.0%       |
| Resp. Refuses to Mediate | 41      | 1.0%       | Child Custody/Support/      |         |            | Friend                    | 19       | 0.5%       |
| Both Refuse to Mediate   | 9       | 0.2%       | Visitation                  | 1       | 0.0%       | Immediate Family          | 55       | 1.3%       |
| Comp. No Show            | 145     | 3.5%       | Criminal Misappl. of Prop.  | 13      | 0.3%       | Individual/Corporation    | 0        | 0.0%       |
| Respondent - No Show     | 333     | 8.0%       | Crim. Possn. of Stolen Prop | 1       | 0.0%       | Landlord/Tenant           | 712      | 17.2%      |
| Both - No Show           | 1,268   | 30.6%      | Criminal Mischief           | 37      | 0.9%       | Married                   | 8        | 0.2%       |
| Other                    | 4       | 0.1%       | Criminal Tampering          | 1       | 0.0%       | Neighbors                 | 1,329    | 32.1%      |
| Undesignated             | 2       | 0.0%       | Criminal Trespass           | 7       | 0.2%       | Room/Housemate            | 0        | 0.0%       |
| Unable to Contact Comp.  | 0       | 0.0%       | Forgery                     | 3       | 0.1%       | Separated                 | 0        | 0.0%       |
| Unable to Contact Resp.  | 0       | 0.0%       | Fraud - Bad Check           | 2       | 0.0%       | Strangers                 | 217      | 5.2%       |
| Unable to Contact Either | 0       | 0.0%       | Grand Larceny               | 0       | 0.0%       | Other                     | 42       | 1.0%       |
|                          |         |            | Harassment                  | 2,566   | 61.9%      | Undesignated              | 0        | 0.0%       |
| Total                    | 4,145   | 100%       | Housing Dispute             | 26      | 0.6%       |                           |          |            |
|                          |         |            | Interpersonal Dispute       | 47      | 1.1%       | Total                     | 4,145    | 100%       |
| Referral Source          |         |            | Larceny                     | 1       | 0.0%       |                           |          |            |
| -----                    |         |            | Menacing                    | 189     | 4.6%       | Type of Dispute           |          |            |
| City Courts              | 3,632   | 87.6%      | Noise                       | 92      | 2.2%       | -----                     |          |            |
| County Courts            | 0       | 0.0%       | Persons in Need of Superv.  | 1       | 0.0%       | Misdemeanor/Violation     | 3,950    | 95.3%      |
| Family Courts            | 41      | 1.0%       | Personal/Real Property      | 3       | 0.1%       | Felony                    | 0        | 0.0%       |
| Town/Village Courts      | 0       | 0.0%       | Petit Larceny               | 14      | 0.3%       | Civil                     | 189      | 4.6%       |
| Court Undesignated       | 0       | 0.0%       | Reckless Endangerment       | 3       | 0.1%       | Juvenile                  | 1        | 0.0%       |
| Business/Corporation     | 0       | 0.0%       | Robbery                     | 0       | 0.0%       | Civil - Mobil Home        | 0        | 0.0%       |
| District Attorney        | 0       | 0.0%       | Theft of Services           | 2       | 0.0%       | Undesignated              | 5        | 0.1%       |
| Division of Housing      | 0       | 0.0%       | Unauthor. Use of a Vehicle  | 4       | 0.1%       |                           |          |            |
| Legal Aid                | 0       | 0.0%       | Vandalism                   | 0       | 0.0%       | Total                     | 4,145    | 100%       |
| Police                   | 51      | 1.2%       | Violation of Town/City Ord  | 3       | 0.1%       |                           |          |            |
| Private Agency           | 0       | 0.0%       | Other                       | 16      | 0.4%       | No. of Individuals Served |          |            |
| Private Attorney         | 6       | 0.1%       | Undesignated                | 0       | 0.0%       | -----                     |          |            |
| Probation                | 0       | 0.0%       | Eviction                    | 0       | 0.0%       | For All Cases             | 9,358    |            |
| Public Agency            | 0       | 0.0%       | Rules & Regulations Dispu   | 0       | 0.0%       | Total Number of Cases     | 4,145    |            |
| Public Defender          | 0       | 0.0%       | Fee Dispute                 | 0       | 0.0%       | Ave. # of Indiv. Served   | 2.3      |            |
| School                   | 1       | 0.0%       | Equipment Dispute           | 0       | 0.0%       |                           |          |            |
| Sheriff                  | 0       | 0.0%       | Right To Sell               | 0       | 0.0%       | For Conciliations/Media-  |          |            |
| State Police             | 0       | 0.0%       | Habitability                | 0       | 0.0%       | tions and Arbitrations    | 6,024    |            |
| Walk In                  | 352     | 8.5%       | Retaliation Dispute         | 0       | 0.0%       | Total Number of Cases     | 1,947    |            |
| Other                    | 62      | 1.5%       | Occupancy                   | 0       | 0.0%       | Ave. # of Indiv. Served   | 3.1      |            |
| Undesignated             | 0       | 0.0%       | Sublets                     | 0       | 0.0%       |                           |          |            |
| Child/Adult Protection   | 0       | 0.0%       | Behavior/Truancy            | 0       | 0.0%       | Amount of Money Awarded   | \$63,448 |            |
| Media                    | 0       | 0.0%       | Divorce/Separation          | 0       | 0.0%       | Average Award per Case    | \$561    |            |
| Religious Referral       | 0       | 0.0%       |                             |         |            |                           |          |            |
|                          |         |            | Total                       | 4,145   | 100%       | Average # of Days from    |          |            |
| Total                    | 4,145   | 100%       |                             |         |            | Intake to Disposition     |          |            |
|                          |         |            |                             |         |            | -----                     |          |            |
| Average Duration of      |         |            |                             |         |            | For All Cases             | 9.4      |            |
| Mediation (minutes)      | 100     | min.       |                             |         |            | For Con./Mediations/Arb.  | 8.1      |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE TWELFTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/90 THROUGH 3/31/91**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams  
Twelfth Judicial District Administrative Judge Burton B. Roberts

Area Served: Bronx County

Population Served: 1,203,789  
Total Grant Awards: \$116,200

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 3,246  
Total Conciliations, Mediations and  
Arbitrations: 1,415

| CASE DISPOSITION         | 1990-91 | % of<br>Total | Nature of Dispute                    | 1990-91 | % of<br>Total | Relationship              | 1990-91 | % of<br>Total |
|--------------------------|---------|---------------|--------------------------------------|---------|---------------|---------------------------|---------|---------------|
| Conciliated              | 132     | 4.1%          | Aggravated Assault                   | 5       | 0.2%          | Acquaintances             | 890     | 27.4%         |
| Mediated/Agreement       | 1,090   | 33.6%         | Aggravated Harassment                | 376     | 11.6%         | Boy/Girlfriend            | 80      | 2.5%          |
| Mediation/No Agreement   | 5       | 0.2%          | Animal Complaint                     | 2       | 0.1%          | Consumer/Merchant         | 4       | 0.1%          |
| Arbitrated               | 188     | 5.8%          | Arson                                | 0       | 0.0%          | Divorced                  | 3       | 0.1%          |
| Case Dismissed by Compl. | 17      | 0.5%          | Assault                              | 299     | 9.2%          | Employer/Employee         | 11      | 0.3%          |
| Unamenable for Mediation | 154     | 4.7%          | Breach of Contract                   | 2       | 0.1%          | Ex-boy/girlfriend         | 146     | 4.5%          |
| Comp. Refuses to Mediate | 2       | 0.1%          | Burglary                             | 0       | 0.0%          | Extended Family           | 80      | 2.5%          |
| Resp. Refuses to Mediate | 18      | 0.6%          | Child Custody/Support/<br>Visitation | 0       | 0.0%          | Friend                    | 143     | 4.4%          |
| Both Refuse to Mediate   | 1       | 0.0%          | Criminal Misappl. of Prop.           | 60      | 1.8%          | Immediate Family          | 70      | 2.2%          |
| Comp. No Show            | 128     | 3.9%          | Crim. Possn. of Stolen Prop          | 0       | 0.0%          | Individual/Corporation    | 2       | 0.1%          |
| Respondent - No Show     | 185     | 5.7%          | Criminal Mischief                    | 226     | 7.0%          | Landlord/Tenant           | 350     | 10.8%         |
| Both - No Show           | 1,280   | 39.4%         | Criminal Tampering                   | 19      | 0.6%          | Married                   | 20      | 0.6%          |
| Other                    | 16      | 0.5%          | Criminal Trespass                    | 43      | 1.3%          | Neighbors                 | 1,197   | 36.9%         |
| Undesignated             | 27      | 0.8%          | Forgery                              | 5       | 0.2%          | Room/Housemate            | 37      | 1.1%          |
| Unable to Contact Comp.  | 1       | 0.0%          | Fraud - Bad Check                    | 1       | 0.0%          | Separated                 | 3       | 0.1%          |
| Unable to Contact Resp.  | 2       | 0.1%          | Grand Larceny                        | 0       | 0.0%          | Strangers                 | 167     | 5.1%          |
| Unable to Contact Either | 0       | 0.0%          | Harassment                           | 1,768   | 54.5%         | Other                     | 24      | 0.7%          |
|                          |         |               | Housing Dispute                      | 8       | 0.2%          | Undesignated              | 19      | 0.6%          |
| Total                    | 3,246   | 100%          | Interpersonal Dispute                | 44      | 1.4%          | Total                     | 3,246   | 100%          |
| Referral Source          |         |               | Larceny                              | 0       | 0.0%          |                           |         |               |
| -----                    |         |               | Menacing                             | 106     | 3.3%          | Type of Dispute           |         |               |
| City Courts              | 3,230   | 99.5%         | Noise                                | 120     | 3.7%          | -----                     |         |               |
| County Courts            | 0       | 0.0%          | Persons in Need of Superv.           | 0       | 0.0%          | Misdemeanor/Violation     | 2,808   | 86.5%         |
| Family Courts            | 0       | 0.0%          | Personal/Real Property               | 0       | 0.0%          | Felony                    | 1       | 0.0%          |
| Town/Village Courts      | 0       | 0.0%          | Petit Larceny                        | 54      | 1.7%          | Civil                     | 142     | 4.4%          |
| Court Undesignated       | 0       | 0.0%          | Reckless Endangerment                | 26      | 0.8%          | Juvenile                  | 287     | 8.8%          |
| Business/Corporation     | 0       | 0.0%          | Robbery                              | 0       | 0.0%          | Civil - Mobil Home        | 0       | 0.0%          |
| District Attorney        | 0       | 0.0%          | Theft of Services                    | 4       | 0.1%          | Undesignated              | 8       | 0.2%          |
| Division of Housing      | 0       | 0.0%          | Unauthor. Use of a Vehicle           | 0       | 0.0%          | Total                     | 3,246   | 100%          |
| Legal Aid                | 0       | 0.0%          | Vandalism                            | 0       | 0.0%          |                           |         |               |
| Police                   | 4       | 0.1%          | Violation of Town/City Ord           | 0       | 0.0%          | No. of Individuals Served |         |               |
| Private Agency           | 0       | 0.0%          | Other                                | 73      | 2.2%          | -----                     |         |               |
| Private Attorney         | 0       | 0.0%          | Undesignated                         | 5       | 0.2%          | For All Cases             | 7,658   |               |
| Probation                | 0       | 0.0%          | Eviction                             | 0       | 0.0%          | Total Number of Cases     | 3,246   |               |
| Public Agency            | 0       | 0.0%          | Rules & Regulations Dispu            | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.4     |               |
| Public Defender          | 0       | 0.0%          | Fee Dispute                          | 0       | 0.0%          |                           |         |               |
| School                   | 0       | 0.0%          | Equipment Dispute                    | 0       | 0.0%          | For Conciliations/Media-  |         |               |
| Sheriff                  | 0       | 0.0%          | Right To Sell                        | 0       | 0.0%          | tions and Arbitrations    | 3,752   |               |
| State Police             | 0       | 0.0%          | Habitability                         | 0       | 0.0%          | Total Number of Cases     | 1,415   |               |
| Walk In                  | 5       | 0.2%          | Retaliation Dispute                  | 0       | 0.0%          | Ave. # of Indiv. Served   | 2.7     |               |
| Other                    | 2       | 0.1%          | Occupancy                            | 0       | 0.0%          |                           |         |               |
| Undesignated             | 5       | 0.2%          | Sublets                              | 0       | 0.0%          | Amount of Money Awarded   | \$8,597 |               |
| Child/Adult Protection   | 0       | 0.0%          | Behavior/Truancy                     | 0       | 0.0%          | Average Award per Case    | \$358   |               |
| Media                    | 0       | 0.0%          | Divorce/Separation                   | 0       | 0.0%          |                           |         |               |
| Religious Referral       | 0       | 0.0%          |                                      |         |               |                           |         |               |
|                          |         |               | Total                                | 3,246   | 100%          | Average # of Days from    |         |               |
| Total                    | 3,246   | 100%          |                                      |         |               | Intake to Disposition     |         |               |
|                          |         |               |                                      |         |               | -----                     |         |               |
| Average Duration of      |         |               |                                      |         |               | For All Cases             | 12.0    |               |
| Mediation (minutes)      | 81      | min.          |                                      |         |               | For Con./Mediations/Arb.  | 10.7    |               |

FY 1991 - 1992

**CASELOAD STATISTICS BY JUDICIAL DISTRICT**

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE FIRST JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams

First Judicial District Administrative Judge Peter McQuillan, Criminal Branch

Area Served: New York County

Population Served: 1,487,536

Total Grant Awards: \$197,200

Total Cases Screened as Appropriate

For Dispute Resolution Services: 5,575

Total Conciliations, Mediations and

Arbitrations: 2,581

| CASE DISPOSITION         | 1991-92 | % of Total | Nature of Dispute           | 1991-92 | % of Total | Relationship              | 1991-92  | % of Total |
|--------------------------|---------|------------|-----------------------------|---------|------------|---------------------------|----------|------------|
| Conciliated              | 271     | 4.9%       | Aggravated Assault          | 2       | 0.0%       | Acquaintances             | 1,195    | 21.4%      |
| Mediated/Agreement       | 2,063   | 37.0%      | Aggravated Harassment       | 389     | 7.0%       | Boy/Girlfriend            | 56       | 1.0%       |
| Mediation/No Agreement   | 95      | 1.7%       | Animal Complaint            | 2       | 0.0%       | Consumer/Merchant         | 35       | 0.6%       |
| Arbitrated               | 152     | 2.7%       | Arson                       | 0       | 0.0%       | Divorced                  | 16       | 0.3%       |
| Case Dismissed by Compl. | 35      | 0.6%       | Assault                     | 619     | 11.1%      | Employer/Employee         | 106      | 1.9%       |
| Unamenable for Mediation | 241     | 4.3%       | Breach of Contract          | 67      | 1.2%       | Ex-boy/girlfriend         | 491      | 8.8%       |
| Comp. Refuses to Mediate | 43      | 0.8%       | Burglary                    | 1       | 0.0%       | Extended Family           | 89       | 1.6%       |
| Resp. Refuses to Mediate | 39      | 0.7%       | Child Custody/Support/      |         |            | Friend                    | 229      | 4.1%       |
| Both Refuse to Mediate   | 6       | 0.1%       | Visitation                  | 3       | 0.1%       | Immediate Family          | 131      | 2.3%       |
| Comp. No Show            | 229     | 4.1%       | Criminal Misappl. of Prop.  | 56      | 1.0%       | Individual/Corporation    | 0        | 0.0%       |
| Respondent - No Show     | 231     | 4.1%       | Crim. Possn. of Stolen Prop | 3       | 0.1%       | Landlord/Tenant           | 428      | 7.7%       |
| Both - No Show           | 2,095   | 37.6%      | Criminal Mischief           | 222     | 4.0%       | Married                   | 49       | 0.9%       |
| Other                    | 20      | 0.4%       | Criminal Tampering          | 14      | 0.3%       | Neighbors                 | 1,688    | 30.3%      |
| Undesignated             | 16      | 0.3%       | Criminal Trespass           | 26      | 0.5%       | Room/Housemate            | 114      | 2.0%       |
| Unable to Contact Comp.  | 31      | 0.6%       | Forgery                     | 2       | 0.0%       | Separated                 | 18       | 0.3%       |
| Unable to Contact Resp.  | 8       | 0.1%       | Fraud - Bad Check           | 40      | 0.7%       | Strangers                 | 520      | 9.3%       |
| Unable to Contact Either | 0       | 0.0%       | Fraud - Bad Check           | 40      | 0.7%       | Other                     | 408      | 7.3%       |
|                          |         |            | Grand Larceny               | 3       | 0.1%       | Undesignated              | 2        | 0.0%       |
|                          |         |            | Harassment                  | 3,223   | 57.8%      |                           |          |            |
| Total                    | 5,575   | 100%       | Housing Dispute             | 37      | 0.7%       | Total                     | 5,575    | 100%       |
| Referral Source          |         |            | Interpersonal Dispute       | 212     | 3.8%       |                           |          |            |
| -----                    |         |            | Larceny                     | 3       | 0.1%       | Type of Dispute           |          |            |
| City Courts              | 3,251   | 58.3%      | Menacing                    | 152     | 2.7%       | -----                     |          |            |
| County Courts            | 0       | 0.0%       | Noise                       | 259     | 4.6%       | Misdemeanor/Violation     | 5,027    | 90.2%      |
| Family Courts            | 1       | 0.0%       | Persons in Need of Superv.  | 0       | 0.0%       | Felony                    | 1        | 0.0%       |
| Town/Village Courts      | 1       | 0.0%       | Personal/Real Property      | 4       | 0.1%       | Civil                     | 383      | 6.9%       |
| Court Undesignated       | 0       | 0.0%       | Petit Larceny               | 39      | 0.7%       | Juvenile                  | 158      | 2.8%       |
| Business/Corporation     | 0       | 0.0%       | Reckless Endangerment       | 20      | 0.4%       | Civil - Mobil Homes       | 0        | 0.0%       |
| District Attorney        | 0       | 0.0%       | Robbery                     | 0       | 0.0%       | Undesignated              | 6        | 0.1%       |
| Division of Housing      | 0       | 0.0%       | Theft of Services           | 5       | 0.1%       |                           |          |            |
| Legal Aid                | 0       | 0.0%       | Unauthor. Use of a Vehicle  | 1       | 0.0%       | Total                     | 5,575    | 100%       |
| Police                   | 1,507   | 27.0%      | Vandalism                   | 1       | 0.0%       |                           |          |            |
| Private Agency           | 1       | 0.0%       | Violation of Town/City Ord  | 0       | 0.0%       | No. of Individuals Served |          |            |
| Private Attorney         | 1       | 0.0%       | Other                       | 165     | 3.0%       | -----                     |          |            |
| Probation                | 0       | 0.0%       | Undesignated                | 1       | 0.0%       | For All Cases             | 118,884  |            |
| Public Agency            | 15      | 0.3%       | Eviction                    | 1       | 0.0%       | Total Number of Cases     | 5,244    |            |
| Public Defender          | 0       | 0.0%       | Rules & Regulations Dispu   | 0       | 0.0%       | Ave. # of Indiv. Served   | 2.3      |            |
| School                   | 22      | 0.4%       | Fee Dispute                 | 0       | 0.0%       |                           |          |            |
| Sheriff                  | 0       | 0.0%       | Equipment Dispute           | 0       | 0.0%       | Amount of Money Awarded   | \$85,557 |            |
| State Police             | 0       | 0.0%       | Right To Sell               | 0       | 0.0%       | Average Award per Case    | \$1,069  |            |
| Walk In                  | 475     | 8.5%       | Habitability                | 2       | 0.0%       |                           |          |            |
| Other                    | 288     | 5.2%       | Retaliation Dispute         | 0       | 0.0%       | Average # of Days from    |          |            |
| Undesignated             | 3       | 0.1%       | Occupancy                   | 0       | 0.0%       | Intake to Disposition     |          |            |
| Child/Adult Protection   | 0       | 0.0%       | Sublets                     | 1       | 0.0%       | -----                     |          |            |
| Media                    | 4       | 0.1%       | Behavior/Tuancy             | 0       | 0.0%       | For All Cases             | 13.8     |            |
| Religious Referral       | 6       | 0.1%       | Divorce/Separation          | 0       | 0.0%       | For Con./Mediations/Arb.  | 11.3     |            |
|                          |         |            | Total                       | 5,575   | 100%       |                           |          |            |
| Total                    | 5,575   | 100%       |                             |         |            | For Single Hearings       | 11.1     |            |
|                          |         |            |                             |         |            | For Multiple Hearings     | 11.8     |            |
| Average Duration of      |         |            |                             |         |            |                           |          |            |
| Mediation (minutes)      | 87      | min.       |                             |         |            |                           |          |            |



**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE SECOND JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams

Second Judicial District Administrative Judge Ronald J. Aiello

Area Served: Kings and Richmond Counties

Population Served: 2,679,641

Total Grant Awards: \$239,000

Total Cases Screened as Appropriate

For Dispute Resolution Services: 9,473

Total Conciliations, Mediations and

Arbitrations: 4,237

| CASE DISPOSITION                           | 1991-92 | % of<br>Total | Nature of Dispute                    | 1991-92 | % of<br>Total | Relationship              | 1991-92   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 408     | 4.3%          | Aggravated Assault                   | 6       | 0.1%          | Acquaintances             | 3,286     | 34.7%         |
| Mediated/Agreement                         | 3,084   | 32.6%         | Aggravated Harassment                | 80      | 0.8%          | Boy/Girlfriend            | 96        | 1.0%          |
| Mediation/No Agreement                     | 743     | 7.8%          | Animal Complaint                     | 9       | 0.1%          | Consumer/Merchant         | 245       | 2.6%          |
| Arbitrated                                 | 2       | 0.0%          | Arson                                | 0       | 0.0%          | Divorced                  | 26        | 0.3%          |
| Case Dismissed by Compl.                   | 637     | 6.7%          | Assault                              | 1,637   | 17.3%         | Employer/Employee         | 67        | 0.7%          |
| Unamenable for Mediation                   | 521     | 5.5%          | Breach of Contract                   | 20      | 0.2%          | Ex-boy/girlfriend         | 550       | 5.8%          |
| Comp. Refuses to Mediate                   | 93      | 1.0%          | Burglary                             | 5       | 0.1%          | Extended Family           | 178       | 1.9%          |
| Resp. Refuses to Mediate                   | 41      | 0.4%          | Child Custody/Support/<br>Visitation | 5       | 0.1%          | Friend                    | 466       | 4.9%          |
| Both Refuse to Mediate                     | 7       | 0.1%          | Criminal Misappl. of Prop.           | 17      | 0.2%          | Immediate Family          | 173       | 1.8%          |
| Comp. No Show                              | 384     | 4.1%          | Crim. Possn. of Stolen Prop          | 6       | 0.1%          | Individual/Corporation    | 3         | 0.0%          |
| Respondent - No Show                       | 503     | 5.3%          | Criminal Mischief                    | 86      | 0.9%          | Landlord/Tenant           | 1,018     | 10.7%         |
| Both - No Show                             | 2,956   | 31.2%         | Criminal Tampering                   | 1       | 0.0%          | Married                   | 43        | 0.5%          |
| Other                                      | 35      | 0.4%          | Criminal Trespass                    | 49      | 0.5%          | Neighbors                 | 2,654     | 28.0%         |
| Undesignated                               | 12      | 0.1%          | Forgery                              | 3       | 0.0%          | Room/Housemate            | 19        | 0.2%          |
| Unable to Contact Comp.                    | 20      | 0.2%          | Fraud - Bad Check                    | 11      | 0.1%          | Separated                 | 6         | 0.1%          |
| Unable to Contact Resp.                    | 16      | 0.2%          | Grand Larceny                        | 1       | 0.0%          | Strangers                 | 402       | 4.2%          |
| Unable to Contact Either                   | 11      | 0.1%          | Harassment                           | 5,657   | 59.7%         | Other                     | 224       | 2.4%          |
| Total                                      | 9,473   | 100%          | Housing Dispute                      | 284     | 3.0%          | Undesignated              | 17        | 0.2%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 744     | 7.9%          | Total                     | 9,473     | 100%          |
| -----                                      |         |               | Larceny                              | 5       | 0.1%          | Type of Dispute           |           |               |
| City Courts                                | 4,866   | 51.4%         | Menacing                             | 246     | 2.6%          | -----                     |           |               |
| County Courts                              | 2       | 0.0%          | Noise                                | 108     | 1.1%          | Misdemeanor/Violation     | 7,687     | 81.1%         |
| Family Courts                              | 68      | 0.7%          | Persons in Need of Superv.           | 0       | 0.0%          | Felony                    | 4         | 0.0%          |
| Town/Village Courts                        | 1       | 0.0%          | Personal/Real Property               | 79      | 0.8%          | Civil                     | 1,157     | 12.2%         |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 214     | 2.3%          | Juvenile                  | 512       | 5.4%          |
| Business/Corporation                       | 0       | 0.0%          | Reckless Endangerment                | 4       | 0.0%          | Civil - Mobil Homes       | 0         | 0.0%          |
| District Attorney                          | 379     | 4.0%          | Robbery                              | 2       | 0.0%          | Undesignated              | 113       | 1.2%          |
| Division of Housing                        | 3       | 0.0%          | Theft of Services                    | 4       | 0.0%          | Total                     | 9,473     | 100%          |
| Legal Aid                                  | 0       | 0.0%          | Unauthor. Use of a Vehicle           | 4       | 0.0%          | No. of Individuals Served |           |               |
| Police                                     | 2,461   | 26.0%         | Vandalism                            | 8       | 0.1%          | -----                     |           |               |
| Private Agency                             | 1       | 0.0%          | Violation of Town/City Ord           | 0       | 0.0%          | For All Cases             | 19,739    |               |
| Private Attorney                           | 11      | 0.1%          | Other                                | 131     | 1.4%          | Total Number of Cases     | 9,381     |               |
| Probation                                  | 2       | 0.0%          | Undesignated                         | 45      | 0.5%          | Ave. # of Indiv. Served   | 2.1       |               |
| Public Agency                              | 12      | 0.1%          | Eviction                             | 0       | 0.0%          | Amount of Money Awarded   | \$102,563 |               |
| Public Defender                            | 0       | 0.0%          | Rules & Regulations Dispu            | 0       | 0.0%          | Average Award per Case    | \$500     |               |
| School                                     | 603     | 6.4%          | Fee Dispute                          | 0       | 0.0%          | Average # of Days from    |           |               |
| Sheriff                                    | 0       | 0.0%          | Equipment Dispute                    | 0       | 0.0%          | Intake to Disposition     |           |               |
| State Police                               | 0       | 0.0%          | Right To Sell                        | 0       | 0.0%          | -----                     |           |               |
| Walk In                                    | 946     | 10.0%         | Habitability                         | 0       | 0.0%          | For All Cases             | 13.6      |               |
| Other                                      | 114     | 1.2%          | Retaliation Dispute                  | 0       | 0.0%          | For Con./Mediations/Arb.  | 10.0      |               |
| Undesignated                               | 1       | 0.0%          | Occupancy                            | 0       | 0.0%          | For Single Hearings       | 10.2      |               |
| Child/Adult Protection                     | 0       | 0.0%          | Sublets                              | 0       | 0.0%          | For Multiple Hearings     | 15.0      |               |
| Media                                      | 0       | 0.0%          | Behavior/Truancy                     | 2       | 0.0%          |                           |           |               |
| Religious Referral                         | 3       | 0.0%          | Divorce/Separation                   | 0       | 0.0%          |                           |           |               |
| Total                                      | 9,473   | 100%          | Total                                | 9,473   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 74 min. |               |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE THIRD JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Third Judicial District Administrative Judge Anthony V. Cardona

Area Served: Albany, Columbia, Greene, Rensselaer,  
Sullivan, Ulster and Schoharie Counties

Population Served: 821,184  
Total Grant Awards: \$200,992

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 2,147  
Total Conciliations, Mediations and  
Arbitrations: 1,528

| CASE DISPOSITION                           | 1991-92 | % of Total | Nature of Dispute                    | 1991-92 | % of Total | Relationship                                    | 1991-92   | % of Total |
|--|---------|------------|--------------------------------------|---------|------------|---|-----------|------------|
| Conciliated                                | 314     | 14.6%      | Aggravated Assault                   | 10      | 0.5%       | Acquaintances                                   | 371       | 17.3%      |
| Mediated/Agreement                         | 997     | 46.4%      | Aggravated Harassment                | 21      | 1.0%       | Boy/Girlfriend                                  | 20        | 0.9%       |
| Mediation/No Agreement                     | 213     | 9.9%       | Animal Complaint                     | 2       | 0.1%       | Consumer/Merchant                               | 270       | 12.6%      |
| Arbitrated                                 | 4       | 0.2%       | Arson                                | 0       | 0.0%       | Divorced  | 87        | 4.1%       |
| Case Dismissed by Compl.                   | 80      | 3.7%       | Assault                              | 61      | 2.8%       | Employer/Employee                               | 43        | 2.0%       |
| Unamenable for Mediation                   | 55      | 2.6%       | Breach of Contract                   | 303     | 14.1%      | Ex-boy/girlfriend                               | 96        | 4.5%       |
| Comp. Refuses to Mediate                   | 25      | 1.2%       | Burglary                             | 0       | 0.0%       | Extended Family                                 | 20        | 0.9%       |
| Resp. Refuses to Mediate                   | 287     | 13.4%      | Child Custody/Support/<br>Visitation | 231     | 10.8%      | Friend  | 174       | 8.1%       |
| Both Refuse to Mediate                     | 13      | 0.6%       | Criminal Misappl. of Prop.           | 1       | 0.0%       | Immediate Family                                | 65        | 3.0%       |
| Comp. No Show                              | 15      | 0.7%       | Crim. Possn. of Stolen Prop          | 0       | 0.0%       | Individual/Corporation                          | 36        | 1.7%       |
| Respondent - No Show                       | 24      | 1.1%       | Criminal Mischief                    | 0       | 0.0%       | Landlord/Tenant                                 | 408       | 19.0%      |
| Both - No Show                             | 11      | 0.5%       | Criminal Tampering                   | 0       | 0.0%       | Married   | 75        | 3.5%       |
| Other                                      | 24      | 1.1%       | Criminal Trespass                    | 2       | 0.1%       | Neighbors                                       | 138       | 6.4%       |
| Undesignated                               | 5       | 0.2%       | Forgery                              | 0       | 0.0%       | Room/Housemate                                  | 23        | 1.1%       |
| Unable to Contact Comp.                    | 5       | 0.2%       | Fraud - Bad Check                    | 4       | 0.2%       | Separated                                       | 92        | 4.3%       |
| Unable to Contact Resp.                    | 68      | 3.2%       | Grand Larceny                        | 0       | 0.0%       | Strangers                                       | 36        | 1.7%       |
| Unable to Contact Either                   | 7       | 0.3%       | Harassment                           | 182     | 8.5%       | Other   | 190       | 8.8%       |
| Total                                      | 2,147   | 100%       | Housing Dispute                      | 206     | 9.6%       | Undesignated                                    | 3         | 0.1%       |
| Referral Source                            |         |            | Interpersonal Dispute                | 513     | 23.9%      | Total   | 2,147     | 100%       |
| -----                                      |         |            | Larceny                              | 1       | 0.0%       | Type of Dispute                                 |           |            |
| City Courts                                | 493     | 23.0%      | Menacing                             | 16      | 0.7%       | -----   |           |            |
| County Courts                              | 0       | 0.0%       | Noise                                | 19      | 0.9%       | Misdemeanor/Violation                           | 81        | 3.8%       |
| Family Courts                              | 173     | 8.1%       | Persons in Need of Superv.           | 3       | 0.1%       | Felony  | 3         | 0.1%       |
| Town/Village Courts                        | 141     | 6.6%       | Personal/Real Property               | 233     | 10.9%      | Civil   | 1,639     | 76.3%      |
| Court Undesignated                         | 0       | 0.0%       | Petit Larceny                        | 3       | 0.1%       | Juvenile  | 408       | 19.0%      |
| Business/Corporation                       | 6       | 0.3%       | Reckless Endangerment                | 0       | 0.0%       | Civil - Mobil Homes                             | 8         | 0.4%       |
| District Attorney                          | 8       | 0.4%       | Robbery                              | 0       | 0.0%       | Undesignated                                    | 8         | 0.4%       |
| Division of Housing                        | 27      | 1.3%       | Theft of Services                    | 17      | 0.8%       | Total   | 2,147     | 100%       |
| Legal Aid                                  | 16      | 0.7%       | Unauthor. Use of a Vehicle           | 1       | 0.0%       | No. of Individuals Served                       |           |            |
| Police                                     | 72      | 3.4%       | Vandalism                            | 1       | 0.0%       | -----   |           |            |
| Private Agency                             | 45      | 2.1%       | Violation of Town/City Ord           | 4       | 0.2%       | For All Cases                                   | 4,702     |            |
| Private Attorney                           | 9       | 0.4%       | Other                                | 210     | 9.8%       | Total Number of Cases                           | 1,950     |            |
| Probation                                  | 45      | 2.1%       | Undesignated                         | 4       | 0.2%       | Ave. # of Indiv. Served                         | 2.4       |            |
| Public Agency                              | 329     | 15.3%      | Eviction                             | 0       | 0.0%       | Amount of Money Awarded                         | \$262,011 |            |
| Public Defender                            | 2       | 0.1%       | Rules & Regulations Dispu            | 2       | 0.1%       | Average Award per Case                          | \$811     |            |
| School                                     | 455     | 21.2%      | Fee Dispute                          | 5       | 0.2%       | Average # of Days from<br>Intake to Disposition |           |            |
| Sheriff                                    | 5       | 0.2%       | Equipment Dispute                    | 0       | 0.0%       | -----   |           |            |
| State Police                               | 5       | 0.2%       | Right To Sell                        | 3       | 0.1%       | For All Cases                                   | 10.3      |            |
| Walk In                                    | 194     | 9.0%       | Habitability                         | 13      | 0.6%       | For Con./Mediation/Arb.                         | 8.6       |            |
| Other                                      | 66      | 3.1%       | Retaliation Dispute                  | 1       | 0.0%       | For Single Hearings                             | 5.8       |            |
| Undesignated                               | 2       | 0.1%       | Occupancy                            | 0       | 0.0%       | For Multiple Hearings                           | 40.1      |            |
| Child/Adult Protection                     | 0       | 0.0%       | Sublets                              | 0       | 0.0%       |   |           |            |
| Media                                      | 51      | 2.4%       | Behavior/Truancy                     | 49      | 2.3%       |   |           |            |
| Religious Referral                         | 3       | 0.1%       | Divorce/Separation                   | 26      | 1.2%       |   |           |            |
| Total                                      | 2,147   | 100%       | Total                                | 2,147   | 100%       |   |           |            |
| Average Duration of<br>Mediation (minutes) | 49 min. |            |                                      |         |            |   |           |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE FOURTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Fourth Judicial District Administrative Judge James N. White

Area Served: Clinton, Essex, Franklin, Fulton, Hamilton, Montgomery,  
St. Lawrence, Saratoga, Schenectady, Warren & Washington Counties  
Population Served: 842,186  
Total Grant Awards: \$296,600

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 1,805  
Total Conciliations, Mediations and  
Arbitrations: 939

| CASE DISPOSITION                           | 1991-92 | % of<br>Total | Nature of Dispute                    | 1991-92 | % of<br>Total | Relationship                                    | 1991-92   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---|-----------|---------------|
| Conciliated                                | 348     | 19.3%         | Aggravated Assault                   | 3       | 0.2%          | Acquaintances                                   | 209       | 11.6%         |
| Mediated/Agreement                         | 456     | 25.3%         | Aggravated Harassment                | 30      | 1.7%          | Boy/Girlfriend                                  | 9         | 0.5%          |
| Mediation/No Agreement                     | 132     | 7.3%          | Animal Complaint                     | 9       | 0.5%          | Consumer/Merchant                               | 521       | 28.9%         |
| Arbitrated                                 | 3       | 0.2%          | Arson                                | 0       | 0.0%          | Divorced  | 56        | 3.1%          |
| Case Dismissed by Compl.                   | 89      | 4.9%          | Assault                              | 26      | 1.4%          | Employer/Employee                               | 30        | 1.7%          |
| Unamenable for Mediation                   | 30      | 1.7%          | Breach of Contract                   | 632     | 35.0%         | Ex-boy/girlfriend                               | 61        | 3.4%          |
| Comp. Refuses to Mediate                   | 74      | 4.1%          | Burglary                             | 0       | 0.0%          | Extended Family                                 | 33        | 1.8%          |
| Resp. Refuses to Mediate                   | 208     | 11.5%         | Child Custody/Support/<br>Visitation | 127     | 7.0%          | Friend  | 35        | 1.9%          |
| Both Refuse to Mediate                     | 26      | 1.4%          | Criminal Misappl. of Prop.           | 1       | 0.1%          | Immediate Family                                | 76        | 4.2%          |
| Comp. No Show                              | 7       | 0.4%          | Crim. Possn. of Stolen Prop          | 2       | 0.1%          | Individual/Corporation                          | 16        | 0.9%          |
| Respondent - No Show                       | 54      | 3.0%          | Criminal Mischief                    | 21      | 1.2%          | Landlord/Tenant                                 | 303       | 16.8%         |
| Both - No Show                             | 12      | 0.7%          | Criminal Tampering                   | 0       | 0.0%          | Married   | 79        | 4.4%          |
| Other                                      | 35      | 1.9%          | Criminal Trespass                    | 16      | 0.9%          | Neighbors                                       | 131       | 7.3%          |
| Undesignated                               | 13      | 0.7%          | Forgery                              | 1       | 0.1%          | Room/Housemate                                  | 6         | 0.3%          |
| Unable to Contact Comp.                    | 51      | 2.8%          | Fraud - Bad Check                    | 17      | 0.9%          | Separated                                       | 45        | 2.5%          |
| Unable to Contact Resp.                    | 238     | 13.2%         | Grand Larceny                        | 0       | 0.0%          | Strangers                                       | 34        | 1.9%          |
| Unable to Contact Either                   | 29      | 1.6%          | Harassment                           | 183     | 10.1%         | Other   | 158       | 8.8%          |
| Total                                      | 1,805   | 100%          | Housing Dispute                      | 138     | 7.6%          | Undesignated                                    | 3         | 0.2%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 114     | 6.3%          | Total   | 1,805     | 100%          |
| -----                                      |         |               | Larceny                              | 0       | 0.0%          | Type of Dispute                                 |           |               |
| City Courts                                | 544     | 30.1%         | Menacing                             | 2       | 0.1%          | -----   |           |               |
| County Courts                              | 1       | 0.1%          | Noise                                | 5       | 0.3%          | Misdemeanor/Violation                           | 341       | 18.9%         |
| Family Courts                              | 74      | 4.1%          | Persons in Need of Superv.           | 6       | 0.3%          | Felony  | 5         | 0.3%          |
| Town/Village Courts                        | 181     | 10.0%         | Personal/Real Property               | 127     | 7.0%          | Civil   | 1,358     | 75.2%         |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 18      | 1.0%          | Juvenile  | 3         | 0.2%          |
| Business/Corporation                       | 256     | 14.2%         | Reckless Endangerment                | 5       | 0.3%          | Civil - Mobil Homes                             | 94        | 5.2%          |
| District Attorney                          | 13      | 0.7%          | Robbery                              | 0       | 0.0%          | Undesignated                                    | 4         | 0.2%          |
| Division of Housing                        | 105     | 5.8%          | Theft of Services                    | 97      | 5.4%          | Total   | 1,805     | 100%          |
| Legal Aid                                  | 78      | 4.3%          | Unauthor. Use of a Vehicle           | 1       | 0.1%          | No. of Individuals Served                       |           |               |
| Police                                     | 26      | 1.4%          | Vandalism                            | 4       | 0.2%          | -----   |           |               |
| Private Agency                             | 10      | 0.6%          | Violation of Town/City Ord           | 9       | 0.5%          | For All Cases                                   | 4,049     |               |
| Private Attorney                           | 29      | 1.6%          | Other                                | 65      | 3.6%          | Total Number of Cases                           | 1,779     |               |
| Probation                                  | 5       | 0.3%          | Undesignated                         | 1       | 0.1%          | Ave. # of Indiv. Served                         | 2.3       |               |
| Public Agency                              | 171     | 9.5%          | Eviction                             | 2       | 0.1%          | Amount of Money Awarded                         | \$109,083 |               |
| Public Defender                            | 3       | 0.2%          | Rules & Regulations Dispu            | 0       | 0.0%          | Average Award per Case                          | \$296     |               |
| School                                     | 15      | 0.8%          | Fee Dispute                          | 4       | 0.2%          | Average # of Days from<br>Intake to Disposition |           |               |
| Sheriff                                    | 3       | 0.2%          | Equipment Dispute                    | 0       | 0.0%          | -----   |           |               |
| State Police                               | 8       | 0.4%          | Right To Sell                        | 1       | 0.1%          | For All Cases                                   | 20.3      |               |
| Walk In                                    | 196     | 10.9%         | Habitability                         | 86      | 4.8%          | For Con./Mediations/Arb.                        | 20.0      |               |
| Other                                      | 58      | 3.2%          | Retaliation Dispute                  | 0       | 0.0%          | For Single Hearings                             | 19.5      |               |
| Undesignated                               | 0       | 0.0%          | Occupancy                            | 0       | 0.0%          | For Multiple Hearings                           | 47.8      |               |
| Child/Adult Protection                     | 1       | 0.1%          | Sublets                              | 0       | 0.0%          |   |           |               |
| Media                                      | 22      | 1.2%          | Behavior/Truancy                     | 4       | 0.2%          |   |           |               |
| Religious Referral                         | 6       | 0.3%          | Divorce/Separation                   | 48      | 2.7%          |   |           |               |
| Total                                      | 1,805   | 100%          | Total                                | 1,805   | 100%          |   |           |               |
| Average Duration of<br>Mediation (minutes) | 73      | min.          |                                      |         |               |   |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE FIFTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Fifth Judicial District Administrative Judge William R. Roy

Area Served: Onondaga, Herkimer, Jefferson, Lewis  
Oneida and Oswego Counties  
Population Served: 1,045,116  
Total Grant Awards: \$302,300

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 2,700  
Total Conciliations, Mediations and  
Arbitrations: 1,551

| CASE DISPOSITION                           | 1991-92 | % of<br>Total | Nature of Dispute                    | 1991-92 | % of<br>Total | Relationship              | 1991-92   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 848     | 31.4%         | Aggravated Assault                   | 1       | 0.0%          | Acquaintances             | 124       | 4.6%          |
| Mediated/Agreement                         | 540     | 20.0%         | Aggravated Harassment                | 37      | 1.4%          | Boy/Girlfriend            | 16        | 0.6%          |
| Mediation/No Agreement                     | 85      | 3.1%          | Animal Complaint                     | 31      | 1.1%          | Consumer/Merchant         | 734       | 27.2%         |
| Arbitrated                                 | 78      | 2.9%          | Arson                                | 0       | 0.0%          | Divorced                  | 22        | 0.8%          |
| Case Dismissed by Compl.                   | 197     | 7.3%          | Assault                              | 21      | 0.8%          | Employer/Employee         | 81        | 3.0%          |
| Unamenable for Mediation                   | 165     | 6.1%          | Breach of Contract                   | 725     | 26.9%         | Ex-boy/girlfriend         | 82        | 3.0%          |
| Comp. Refuses to Mediate                   | 31      | 1.1%          | Burglary                             | 4       | 0.1%          | Extended Family           | 30        | 1.1%          |
| Resp. Refuses to Mediate                   | 410     | 15.2%         | Child Custody/Support/<br>Visitation | 56      | 2.1%          | Friend                    | 85        | 3.1%          |
| Both Refuse to Mediate                     | 6       | 0.2%          | Criminal Misappl. of Prop.           | 1       | 0.0%          | Immediate Family          | 100       | 3.7%          |
| Comp. No Show                              | 30      | 1.1%          | Crim. Possn. of Stolen Prop          | 1       | 0.0%          | Individual/Corporation    | 83        | 3.1%          |
| Respondent - No Show                       | 59      | 2.2%          | Criminal Mischief                    | 27      | 1.0%          | Landlord/Tenant           | 990       | 36.7%         |
| Both - No Show                             | 10      | 0.4%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 41        | 1.5%          |
| Other                                      | 48      | 1.8%          | Criminal Trespass                    | 5       | 0.2%          | Neighbors                 | 155       | 5.7%          |
| Undesignated                               | 5       | 0.2%          | Forgery                              | 1       | 0.0%          | Room/Housemate            | 12        | 0.4%          |
| Unable to Contact Comp.                    | 17      | 0.6%          | Fraud - Bad Check                    | 104     | 3.9%          | Separated                 | 11        | 0.4%          |
| Unable to Contact Resp.                    | 162     | 6.0%          | Grand Larceny                        | 3       | 0.1%          | Strangers                 | 66        | 2.4%          |
| Unable to Contact Either                   | 9       | 0.3%          | Harassment                           | 130     | 4.8%          | Other                     | 66        | 2.4%          |
| Total                                      | 2,700   | 100%          | Housing Dispute                      | 762     | 28.2%         | Undesignated              | 2         | 0.1%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 158     | 5.9%          | Total                     | 2,700     | 100%          |
| -----                                      |         |               | Larceny                              | 26      | 1.0%          | Type of Dispute           |           |               |
| City Courts                                | 461     | 17.1%         | Menacing                             | 2       | 0.1%          | -----                     |           |               |
| County Courts                              | 2       | 0.1%          | Noise                                | 6       | 0.2%          | Misdemeanor/Violation     | 378       | 14.0%         |
| Family Courts                              | 33      | 1.2%          | Persons in Need of Superv.           | 5       | 0.2%          | Felony                    | 14        | 0.5%          |
| Town/Village Courts                        | 40      | 1.5%          | Personal/Real Property               | 319     | 11.8%         | Civil                     | 2,196     | 81.3%         |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 14      | 0.5%          | Juvenile                  | 29        | 1.1%          |
| Business/Corporation                       | 21      | 0.8%          | Reckless Endangerment                | 1       | 0.0%          | Civil - Mobil Homes       | 82        | 3.0%          |
| District Attorney                          | 268     | 9.9%          | Robbery                              | 1       | 0.0%          | Undesignated              | 1         | 0.0%          |
| Division of Housing                        | 87      | 3.2%          | Theft of Services                    | 4       | 0.1%          | Total                     | 2,700     | 100%          |
| Legal Aid                                  | 123     | 4.6%          | Unauthor. Use of a Vehicle           | 3       | 0.1%          | No. of Individuals Served |           |               |
| Police                                     | 37      | 1.4%          | Vandalism                            | 1       | 0.0%          | -----                     |           |               |
| Private Agency                             | 58      | 2.1%          | Violation of Town/City Ord           | 9       | 0.3%          | For All Cases             | 6,807     |               |
| Private Attorney                           | 27      | 1.0%          | Other                                | 87      | 3.2%          | Total Number of Cases     | 2,698     |               |
| Probation                                  | 15      | 0.6%          | Undesignated                         | 1       | 0.0%          | Ave. # of Indiv. Served   | 2.5       |               |
| Public Agency                              | 803     | 29.7%         | Eviction                             | 0       | 0.0%          | Amount of Money Awarded   | \$241,825 |               |
| Public Defender                            | 2       | 0.1%          | Rules & Regulations Dispu            | 45      | 1.7%          | Average Award per Case    | \$408     |               |
| School                                     | 20      | 0.7%          | Fee Dispute                          | 25      | 0.9%          | Average # of Days from    |           |               |
| Sheriff                                    | 18      | 0.7%          | Equipment Dispute                    | 0       | 0.0%          | Intake to Disposition     |           |               |
| State Police                               | 7       | 0.3%          | Right To Sell                        | 3       | 0.1%          | -----                     |           |               |
| Walk In                                    | 468     | 17.3%         | Habitability                         | 41      | 1.5%          | For All Cases             | 23.0      |               |
| Other                                      | 42      | 1.6%          | Retaliation Dispute                  | 1       | 0.0%          | For Con./Mediations/Arb.  | 20.1      |               |
| Undesignated                               | 0       | 0.0%          | Occupancy                            | 0       | 0.0%          | For Single Hearings       | 23.4      |               |
| Child/Adult Protection                     | 3       | 0.1%          | Sublets                              | 0       | 0.0%          | For Multiple Hearings     | 35.9      |               |
| Media                                      | 144     | 5.3%          | Behavior/Tuancy                      | 23      | 0.9%          |                           |           |               |
| Religious Referral                         | 21      | 0.8%          | Divorce/Separation                   | 16      | 0.6%          |                           |           |               |
| Total                                      | 2,700   | 100%          | Total                                | 2,700   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 69 min. |               |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE SIXTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.  
Sixth Judicial District Administrative Judge Robert W. Coutant

|  |  |       |
|--|--|-------|
| Area Served: Broome, Chemung, Chenango, Cortland, Delaware, Madison, Otsego, Schuyler, Tioga and Tompkins Counties | Total Cases Screened as Appropriate For Dispute Resolution Services: | 3,797 |
| Population Served: 750,044   | Total Conciliations, Mediations and Arbitrations:                    | 1,974 |
| Total Grant Awards: \$333,680  |  |       |

| CASE DISPOSITION                        | 1991-92 | % of Total | Nature of Dispute                | 1991-92 | % of Total | Relationship                                 | 1991-92   | % of Total |
|---|---------|------------|----------------------------------|---------|------------|--|-----------|------------|
| Conciliated                             | 1,188   | 31.3%      | Aggravated Assault               | 4       | 0.1%       | Acquaintances                                | 300       | 7.9%       |
| Mediated/Agreement                      | 651     | 17.1%      | Aggravated Harassment            | 4       | 0.1%       | Boy/Girlfriend                               | 52        | 1.4%       |
| Mediation/No Agreement                  | 127     | 3.3%       | Animal Complaint                 | 14      | 0.4%       | Consumer/Merchant                            | 711       | 18.7%      |
| Arbitrated                              | 8       | 0.2%       | Arson                            | 0       | 0.0%       | Divorced                                     | 213       | 5.6%       |
| Case Dismissed by Compl.                | 135     | 3.6%       | Assault                          | 25      | 0.7%       | Employer/Employee                            | 54        | 1.4%       |
| Unamenable for Mediation                | 133     | 3.5%       | Breach of Contract               | 696     | 18.3%      | Ex-boy/girlfriend                            | 153       | 4.0%       |
| Comp. Refuses to Mediate                | 130     | 3.4%       | Burglary                         | 3       | 0.1%       | Extended Family                              | 64        | 1.7%       |
| Resp. Refuses to Mediate                | 627     | 16.5%      | Child Custody/Support/Visitation | 400     | 10.5%      | Friend                                       | 94        | 2.5%       |
| Both Refuse to Mediate                  | 27      | 0.7%       | Criminal Misappl. of Prop.       | 0       | 0.0%       | Immediate Family                             | 371       | 9.8%       |
| Comp. No Show                           | 13      | 0.3%       | Crim. Possn. of Stolen Prop      | 0       | 0.0%       | Individual/Corporation                       | 27        | 0.7%       |
| Respondent - No Show                    | 26      | 0.7%       | Criminal Mischief                | 5       | 0.1%       | Landlord/Tenant                              | 857       | 22.6%      |
| Both - No Show                          | 27      | 0.7%       | Criminal Tampering               | 1       | 0.0%       | Married                                      | 179       | 4.7%       |
| Other                                   | 176     | 4.6%       | Criminal Trespass                | 9       | 0.2%       | Neighbors                                    | 273       | 7.2%       |
| Undesignated                            | 85      | 2.2%       | Forgery                          | 0       | 0.0%       | Room/Housemate                               | 39        | 1.0%       |
| Unable to Contact Comp.                 | 45      | 1.2%       | Fraud - Bad Check                | 42      | 1.1%       | Separated                                    | 212       | 5.6%       |
| Unable to Contact Resp.                 | 282     | 7.4%       | Grand Larceny                    | 0       | 0.0%       | Strangers                                    | 108       | 2.8%       |
| Unable to Contact Either                | 117     | 3.1%       | Harassment                       | 97      | 2.6%       | Other  | 87        | 2.3%       |
| Total                                   | 3,797   | 100%       | Housing Dispute                  | 722     | 19.0%      | Undesignated                                 | 3         | 0.1%       |
| Referral Source                         |         |            | Interpersonal Dispute            | 940     | 24.8%      | Total  | 3,797     | 100%       |
| -----                                   |         |            | Larceny                          | 2       | 0.1%       | Type of Dispute                              |           |            |
| City Courts                             | 445     | 11.7%      | Menacing                         | 3       | 0.1%       | -----  |           |            |
| County Courts                           | 9       | 0.2%       | Noise                            | 39      | 1.0%       | Misdemeanor/Violation                        | 137       | 3.6%       |
| Family Courts                           | 182     | 4.8%       | Persons in Need of Superv.       | 23      | 0.6%       | Felony                                       | 5         | 0.1%       |
| Town/Village Courts                     | 305     | 8.0%       | Personal/Real Property           | 366     | 9.6%       | Civil  | 3,350     | 88.2%      |
| Court Undesignated                      | 0       | 0.0%       | Petit Larceny                    | 6       | 0.2%       | Juvenile                                     | 272       | 7.2%       |
| Business/Corporation                    | 13      | 0.3%       | Reckless Endangerment            | 2       | 0.1%       | Civil - Mobil Home                           | 20        | 0.5%       |
| District Attorney                       | 15      | 0.4%       | Robbery                          | 0       | 0.0%       | Undesignated                                 | 13        | 0.3%       |
| Division of Housing                     | 30      | 0.8%       | Theft of Services                | 13      | 0.3%       | Total  | 3,797     | 100%       |
| Legal Aid                               | 128     | 3.4%       | Unauthor. Use of a Vehicle       | 0       | 0.0%       | No. of Individuals Served                    |           |            |
| Police                                  | 173     | 4.6%       | Vandalism                        | 2       | 0.1%       | -----  |           |            |
| Private Agency                          | 182     | 4.8%       | Violation of Town/City Ord       | 34      | 0.9%       | For All Cases                                | 8,974     |            |
| Private Attorney                        | 124     | 3.3%       | Other                            | 111     | 2.9%       | Total Number of Cases                        | 3,730     |            |
| Probation                               | 133     | 3.5%       | Undesignated                     | 3       | 0.1%       | Ave. # of Indiv. Served                      | 2.4       |            |
| Public Agency                           | 476     | 12.5%      | Eviction                         | 4       | 0.1%       | Amount of Money Awarded                      | \$269,746 |            |
| Public Defender                         | 8       | 0.2%       | Rules & Regulations Dispu        | 9       | 0.2%       | Average Award per Case                       | \$762     |            |
| School                                  | 182     | 4.8%       | Fee Dispute                      | 3       | 0.1%       | Average # of Days from Intake to Disposition |           |            |
| Sheriff                                 | 69      | 1.8%       | Equipment Dispute                | 0       | 0.0%       | -----  |           |            |
| State Police                            | 11      | 0.3%       | Right To Sell                    | 1       | 0.0%       | For All Cases                                | 12.1      |            |
| Walk In                                 | 1,072   | 28.2%      | Habitability                     | 11      | 0.3%       | For Con./Mediations/Arb.                     | 12.2      |            |
| Other                                   | 111     | 2.9%       | Retaliation Dispute              | 0       | 0.0%       | For Single Hearings                          | 13.5      |            |
| Undesignated                            | 17      | 0.4%       | Occupancy                        | 1       | 0.0%       | For Multiple Hearings                        | 31.8      |            |
| Child/Adult Protection                  | 5       | 0.1%       | Sublets                          | 0       | 0.0%       |  |           |            |
| Media                                   | 100     | 2.6%       | Behavior/Truancy                 | 111     | 2.9%       |  |           |            |
| Religious Referral                      | 7       | 0.2%       | Divorce/Separation               | 91      | 2.4%       |  |           |            |
| Total                                   | 3,797   | 100%       | Total                            | 3,797   | 100%       |  |           |            |
| Average Duration of Mediation (minutes) | 78 min. |            |                                  |         |            |  |           |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE SEVENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Seventh Judicial District Administrative Judge Charles L. Willis

Area Served: Cayuga, Livingston, Monroe, Ontario, Seneca,  
Steuben, Wayne and Yates Counties

Population Served: 1,198,458

Total Grant Awards: \$277,733

Total Cases Screened as Appropriate  
For Dispute Resolution Services:

2,585

Total Conciliations, Mediations and  
Arbitrations:

1,432

| CASE DISPOSITION                           | 1991-92 | % of<br>Total | Nature of Dispute                    | 1991-92 | % of<br>Total | Relationship                                    | 1991-92  | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---|----------|---------------|
| Conciliated                                | 622     | 24.1%         | Aggravated Assault                   | 1       | 0.0%          | Acquaintances                                   | 336      | 13.0%         |
| Mediated/Agreement                         | 626     | 24.2%         | Aggravated Harassment                | 79      | 3.1%          | Boy/Girlfriend                                  | 51       | 2.0%          |
| Mediation/No Agreement                     | 120     | 4.6%          | Animal Complaint                     | 10      | 0.4%          | Consumer/Merchant                               | 437      | 16.9%         |
| Arbitrated                                 | 64      | 2.5%          | Arson                                | 0       | 0.0%          | Divorced  | 68       | 2.6%          |
| Case Dismissed by Compl.                   | 138     | 5.3%          | Assault                              | 122     | 4.7%          | Employer/Employee                               | 36       | 1.4%          |
| Unamenable for Mediation                   | 153     | 5.9%          | Breach of Contract                   | 576     | 22.3%         | Ex-boy/girlfriend                               | 165      | 6.4%          |
| Comp. Refuses to Mediate                   | 122     | 4.7%          | Burglary                             | 1       | 0.0%          | Extended Family                                 | 45       | 1.7%          |
| Resp. Refuses to Mediate                   | 250     | 9.7%          | Child Custody/Support/<br>Visitation | 175     | 6.8%          | Friend  | 91       | 3.5%          |
| Both Refuse to Mediate                     | 23      | 0.9%          | Criminal Misappl. of Prop.           | 25      | 1.0%          | Immediate Family                                | 268      | 10.4%         |
| Comp. No Show                              | 44      | 1.7%          | Crim. Possn. of Stolen Prop          | 1       | 0.0%          | Individual/Corporation                          | 42       | 1.6%          |
| Respondent - No Show                       | 39      | 1.5%          | Criminal Mischief                    | 113     | 4.4%          | Landlord/Tenant                                 | 362      | 14.0%         |
| Both - No Show                             | 21      | 0.8%          | Criminal Tampering                   | 0       | 0.0%          | Married   | 87       | 3.4%          |
| Other                                      | 54      | 2.1%          | Criminal Trespass                    | 25      | 1.0%          | Neighbors                                       | 298      | 11.5%         |
| Undesignated                               | 33      | 1.3%          | Forgery                              | 0       | 0.0%          | Room/Housemate                                  | 11       | 0.4%          |
| Unable to Contact Comp.                    | 102     | 3.9%          | Fraud - Bad Check                    | 14      | 0.5%          | Separated                                       | 78       | 3.0%          |
| Unable to Contact Resp.                    | 151     | 5.8%          | Grand Larceny                        | 0       | 0.0%          | Strangers                                       | 82       | 3.2%          |
| Unable to Contact Either                   | 23      | 0.9%          | Harassment                           | 457     | 17.7%         | Other   | 123      | 4.8%          |
|  |         |               | Housing Dispute                      | 164     | 6.3%          | Undesignated                                    | 5        | 0.2%          |
| Total                                      | 2,585   | 100%          | Interpersonal Dispute                | 265     | 10.3%         | Total   | 2,585    | 100%          |
| Referral Source                            |         |               | Larceny                              | 1       | 0.0%          | Type of Dispute                                 |          |               |
| -----                                      |         |               | Menacing                             | 29      | 1.1%          | -----   |          |               |
| City Courts                                | 604     | 23.4%         | Noise                                | 15      | 0.6%          | Misdemeanor/Violation                           | 904      | 35.0%         |
| County Courts                              | 1       | 0.0%          | Persons in Need of Superv.           | 19      | 0.7%          | Felony  | 1        | 0.0%          |
| Family Courts                              | 23      | 0.9%          | Personal/Real Property               | 159     | 6.2%          | Civil   | 1,477    | 57.1%         |
| Town/Village Courts                        | 312     | 12.1%         | Petit Larceny                        | 51      | 2.0%          | Juvenile  | 144      | 5.6%          |
| Court Undesignated                         | 0       | 0.0%          | Reckless Endangerment                | 3       | 0.1%          | Civil - Mobil Home                              | 43       | 1.7%          |
| Business/Corporation                       | 9       | 0.3%          | Robbery                              | 1       | 0.0%          | Undesignated                                    | 16       | 0.6%          |
| District Attorney                          | 168     | 6.5%          | Theft of Services                    | 4       | 0.2%          | Total   | 2,585    | 100%          |
| Division of Housing                        | 49      | 1.9%          | Unauthor. Use of a Vehicle           | 9       | 0.3%          | No. of Individuals Served                       |          |               |
| Legal Aid                                  | 6       | 0.2%          | Vandalism                            | 2       | 0.1%          | -----   |          |               |
| Police                                     | 207     | 8.0%          | Violation of Town/City Ord           | 6       | 0.2%          | For All Cases                                   | 7,018    |               |
| Private Agency                             | 108     | 4.2%          | Other                                | 93      | 3.6%          | Total Number of Cases                           | 32,505   |               |
| Private Attorney                           | 10      | 0.4%          | Undesignated                         | 4       | 0.2%          | Ave. # of Indiv. Served                         | 2.8      |               |
| Probation                                  | 97      | 3.8%          | Eviction                             | 3       | 0.1%          | Amount of Money Awarded                         | \$70,185 |               |
| Public Agency                              | 134     | 5.2%          | Rules & Regulations Dispu            | 14      | 0.5%          | Average Award per Case                          | \$381    |               |
| Public Defender                            | 0       | 0.0%          | Fee Dispute                          | 0       | 0.0%          | Average # of Days from<br>Intake to Disposition |          |               |
| School                                     | 49      | 1.9%          | Equipment Dispute                    | 0       | 0.0%          | -----   |          |               |
| Sheriff                                    | 36      | 1.4%          | Right To Sell                        | 1       | 0.0%          | For All Cases                                   | 25.9     |               |
| State Police                               | 8       | 0.3%          | Habitability                         | 21      | 0.8%          | For Con./Mediations/Arb.                        | 27.6     |               |
| Walk In                                    | 707     | 27.4%         | Retaliation Dispute                  | 0       | 0.0%          | For Single Hearings                             | 33.1     |               |
| Other                                      | 30      | 1.2%          | Occupancy                            | 0       | 0.0%          | For Multiple Hearings                           | 59.5     |               |
| Undesignated                               | 3       | 0.1%          | Sublets                              | 0       | 0.0%          |   |          |               |
| Child/Adult Protection                     | 5       | 0.2%          | Behavior/Truancy                     | 101     | 3.9%          |   |          |               |
| Media                                      | 19      | 0.7%          | Divorce/Separation                   | 21      | 0.8%          |   |          |               |
| Religious Referral                         | 0       | 0.0%          |                                      |         |               |   |          |               |
|  |         |               | Total                                | 2,585   | 100%          |   |          |               |
| Total                                      | 2,585   | 100%          |                                      |         |               |   |          |               |
| Average Duration of<br>Mediation (minutes) | 107     | min.          |                                      |         |               |   |          |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE EIGHTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.  
Eighth Judicial District Administrative Judge James B. Kane

Area Served: Erie, Allegany, Cattaraugus, Chautauqua, Genesee  
Niagara, Orleans and Wyoming Counties  
Population Served: 1,610,300  
Total Grant Awards: \$291,800

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 4,707  
Total Conciliations, Mediations and  
Arbitrations: 2,671

| CASE DISPOSITION                           | 1991-92 | % of<br>Total | Nature of Dispute                    | 1991-92 | % of<br>Total | Relationship              | 1991-92   | % of<br>Total |
|--|---------|---------------|--------------------------------------|---------|---------------|---------------------------|-----------|---------------|
| Conciliated                                | 1,620   | 34.4%         | Aggravated Assault                   | 1       | 0.0%          | Acquaintances             | 380       | 8.1%          |
| Mediated/Agreement                         | 736     | 15.6%         | Aggravated Harassment                | 68      | 1.4%          | Boy/Girlfriend            | 43        | 0.9%          |
| Mediation/No Agreement                     | 66      | 1.4%          | Animal Complaint                     | 12      | 0.3%          | Consumer/Merchant         | 1,128     | 24.0%         |
| Arbitrated                                 | 249     | 5.3%          | Arson                                | 0       | 0.0%          | Divorced                  | 72        | 1.5%          |
| Case Dismissed by Compl.                   | 223     | 4.7%          | Assault                              | 254     | 5.4%          | Employer/Employee         | 42        | 0.9%          |
| Unamenable for Mediation                   | 106     | 2.3%          | Breach of Contract                   | 1,849   | 39.3%         | Ex-boy/girlfriend         | 268       | 5.7%          |
| Comp. Refuses to Mediate                   | 431     | 9.2%          | Burglary                             | 38      | 0.8%          | Extended Family           | 85        | 1.8%          |
| Resp. Refuses to Mediate                   | 391     | 8.3%          | Child Custody/Support/<br>Visitation | 97      | 2.1%          | Friend                    | 144       | 3.1%          |
| Both Refuse to Mediate                     | 24      | 0.5%          | Criminal Misappl. of Prop.           | 1       | 0.0%          | Immediate Family          | 136       | 2.9%          |
| Comp. No Show                              | 26      | 0.6%          | Crim. Possn. of Stolen Prop          | 16      | 0.3%          | Individual/Corporation    | 971       | 20.6%         |
| Respondent - No Show                       | 40      | 0.8%          | Criminal Mischief                    | 250     | 5.3%          | Landlord/Tenant           | 411       | 8.7%          |
| Both - No Show                             | 47      | 1.0%          | Criminal Tampering                   | 0       | 0.0%          | Married                   | 45        | 1.0%          |
| Other                                      | 181     | 3.8%          | Criminal Trespass                    | 26      | 0.6%          | Neighbors                 | 739       | 15.7%         |
| Undesignated                               | 46      | 1.0%          | Forgery                              | 4       | 0.1%          | Room/Housemate            | 14        | 0.3%          |
| Unable to Contact Comp.                    | 76      | 1.6%          | Fraud - Bad Check                    | 195     | 4.1%          | Separated                 | 54        | 1.1%          |
| Unable to Contact Resp.                    | 398     | 8.5%          | Grand Larceny                        | 12      | 0.3%          | Strangers                 | 73        | 1.6%          |
| Unable to Contact Either                   | 47      | 1.0%          | Harassment                           | 911     | 19.4%         | Other                     | 76        | 1.6%          |
| Total                                      | 4,707   | 100%          | Housing Dispute                      | 114     | 2.4%          | Undesignated              | 26        | 0.6%          |
| Referral Source                            |         |               | Interpersonal Dispute                | 239     | 5.1%          | Total                     | 4,707     | 100%          |
| -----                                      |         |               | Larceny                              | 0       | 0.0%          | Type of Dispute           |           |               |
| City Courts                                | 1,280   | 27.2%         | Menacing                             | 25      | 0.5%          | -----                     |           |               |
| County Courts                              | 5       | 0.1%          | Noise                                | 27      | 0.6%          | Misdemeanor/Violation     | 1,087     | 23.1%         |
| Family Courts                              | 63      | 1.3%          | Persons in Need of Superv.           | 3       | 0.1%          | Felony                    | 174       | 3.7%          |
| Town/Village Courts                        | 87      | 1.8%          | Personal/Real Property               | 164     | 3.5%          | Civil                     | 3,265     | 69.4%         |
| Court Undesignated                         | 0       | 0.0%          | Petit Larceny                        | 79      | 1.7%          | Juvenile                  | 29        | 0.6%          |
| Business/Corporation                       | 2       | 0.0%          | Reckless Endangerment                | 12      | 0.3%          | Civil - Mobil Home        | 116       | 2.5%          |
| District Attorney                          | 81      | 1.7%          | Robbery                              | 16      | 0.3%          | Undesignated              | 36        | 0.8%          |
| Division of Housing                        | 120     | 2.5%          | Theft of Services                    | 6       | 0.1%          | Total                     | 4,707     | 100%          |
| Legal Aid                                  | 13      | 0.3%          | Unauthor. Use of a Vehicle           | 16      | 0.3%          | No. of Individuals Served |           |               |
| Police                                     | 687     | 14.6%         | Vandalism                            | 1       | 0.0%          | -----                     |           |               |
| Private Agency                             | 1,715   | 36.4%         | Violation of Town/City Ord           | 2       | 0.0%          | For All Cases             | 9,796     |               |
| Private Attorney                           | 14      | 0.3%          | Other                                | 104     | 2.2%          | Total Number of Cases     | 4,702     |               |
| Probation                                  | 43      | 0.9%          | Undesignated                         | 26      | 0.6%          | Ave. # of Indiv. Served   | 2.1       |               |
| Public Agency                              | 78      | 1.7%          | Eviction                             | 1       | 0.0%          | Amount of Money Awarded   | \$260,172 |               |
| Public Defender                            | 0       | 0.0%          | Rules & Regulations Dispu            | 0       | 0.0%          | Average Award per Case    | \$406     |               |
| School                                     | 4       | 0.1%          | Fee Dispute                          | 0       | 0.0%          | Average # of Days from    |           |               |
| Sheriff                                    | 7       | 0.1%          | Equipment Dispute                    | 0       | 0.0%          | Intake to Disposition     |           |               |
| State Police                               | 6       | 0.1%          | Right To Sell                        | 2       | 0.0%          | -----                     |           |               |
| Walk In                                    | 417     | 8.9%          | Habitability                         | 118     | 2.5%          | For All Cases             | 20.1      |               |
| Other                                      | 25      | 0.5%          | Retaliation Dispute                  | 0       | 0.0%          | For Con./Mediations/Arb.  | 20.7      |               |
| Undesignated                               | 24      | 0.5%          | Occupancy                            | 0       | 0.0%          | For Single Hearings       | 21.3      |               |
| Child/Adult Protection                     | 0       | 0.0%          | Sublets                              | 0       | 0.0%          | For Multiple Hearings     | 34.4      |               |
| Media                                      | 36      | 0.8%          | Behavior/Truancy                     | 13      | 0.3%          |                           |           |               |
| Religious Referral                         | 0       | 0.0%          | Divorce/Separation                   | 5       | 0.1%          |                           |           |               |
| Total                                      | 4,707   | 100%          | Total                                | 4,707   | 100%          |                           |           |               |
| Average Duration of<br>Mediation (minutes) | 54      | min.          |                                      |         |               |                           |           |               |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE NINTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Trafficanti, Jr.  
Ninth Judicial District Administrative Judge Angelo J. Ingrassia

Area Served: Dutchess, Orange, Putnam, Rockland and  
Westchester Counties  
Population Served: 1,791,391  
Total Grant Awards: \$250,180

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 2,780  
Total Conciliations, Mediations and  
Arbitrations: 1,791

| CASE DISPOSITION         | 1991-92 | % of Total | Nature of Dispute           | 1991-92 | % of Total | Relationship              | 1991-92   | % of Total |
|--------------------------|---------|------------|-----------------------------|---------|------------|---------------------------|-----------|------------|
| Conciliated              | 931     | 33.5%      | Aggravated Assault          | 6       | 0.2%       | Acquaintances             | 266       | 9.6%       |
| Mediated/Agreement       | 656     | 23.6%      | Aggravated Harassment       | 34      | 1.2%       | Boy/Girlfriend            | 41        | 1.5%       |
| Mediation/No Agreement   | 201     | 7.2%       | Animal Complaint            | 15      | 0.5%       | Consumer/Merchant         | 253       | 9.1%       |
| Arbitrated               | 3       | 0.1%       | Arson                       | 0       | 0.0%       | Divorced                  | 27        | 1.0%       |
| Case Dismissed by Compl. | 69      | 2.5%       | Assault                     | 75      | 2.7%       | Employer/Employee         | 38        | 1.4%       |
| Unamenable for Mediation | 257     | 9.2%       | Breach of Contract          | 307     | 11.0%      | Ex-boy/girlfriend         | 70        | 2.5%       |
| Comp. Refuses to Mediate | 169     | 6.1%       | Burglary                    | 5       | 0.2%       | Extended Family           | 25        | 0.9%       |
| Resp. Refuses to Mediate | 170     | 6.1%       | Child Custody/Support/      |         |            | Friend                    | 119       | 4.3%       |
| Both Refuse to Mediate   | 17      | 0.6%       | Visitation                  | 46      | 1.7%       | Immediate Family          | 140       | 5.0%       |
| Comp. No Show            | 23      | 0.8%       | Criminal Misappl. of Prop.  | 0       | 0.0%       | Individual/Corporation    | 180       | 6.5%       |
| Respondent - No Show     | 37      | 1.3%       | Crim. Possn. of Stolen Prop | 0       | 0.0%       | Landlord/Tenant           | 1,031     | 37.1%      |
| Both - No Show           | 22      | 0.8%       | Criminal Mischief           | 29      | 1.0%       | Married                   | 26        | 0.9%       |
| Other                    | 99      | 3.6%       | Criminal Tampering          | 2       | 0.1%       | Neighbors                 | 257       | 9.2%       |
| Undesignated             | 5       | 0.2%       | Criminal Trespass           | 10      | 0.4%       | Room/Housemate            | 9         | 0.3%       |
| Unable to Contact Comp.  | 46      | 1.7%       | Forgery                     | 0       | 0.0%       | Separated                 | 49        | 1.8%       |
| Unable to Contact Resp.  | 64      | 2.3%       | Fraud - Bad Check           | 19      | 0.7%       | Strangers                 | 95        | 3.4%       |
| Unable to Contact Either | 11      | 0.4%       | Grand Larceny               | 1       | 0.0%       | Other                     | 130       | 4.7%       |
|                          |         |            | Harassment                  | 262     | 9.4%       | Undesignated              | 24        | 0.9%       |
| Total                    | 2,780   | 100%       | Housing Dispute             | 1,143   | 41.1%      | Total                     | 2,780     | 100%       |
| Referral Source          |         |            | Interpersonal Dispute       | 321     | 11.5%      |                           |           |            |
| -----                    |         |            | Larceny                     | 7       | 0.3%       | Type of Dispute           |           |            |
| City Courts              | 1,299   | 46.7%      | Menacing                    | 4       | 0.1%       | -----                     |           |            |
| County Courts            | 1       | 0.0%       | Noise                       | 39      | 1.4%       | Misdemeanor/Violation     | 401       | 14.4%      |
| Family Courts            | 28      | 1.0%       | Persons in Need of Superv.  | 7       | 0.3%       | Felony                    | 16        | 0.6%       |
| Town/Village Courts      | 370     | 13.3%      | Personal/Real Property      | 140     | 5.0%       | Civil                     | 2,007     | 72.2%      |
| Court Undesignated       | 0       | 0.0%       | Petit Larceny               | 3       | 0.1%       | Juvenile                  | 347       | 12.5%      |
| Business/Corporation     | 4       | 0.1%       | Reckless Endangerment       | 4       | 0.1%       | Civil - Mobil Home        | 7         | 0.3%       |
| District Attorney        | 5       | 0.2%       | Robbery                     | 0       | 0.0%       | Undesignated              | 2         | 0.1%       |
| Division of Housing      | 6       | 0.2%       | Theft of Services           | 14      | 0.5%       |                           |           |            |
| Legal Aid                | 8       | 0.3%       | Unauthor. Use of a Vehicle  | 1       | 0.0%       | Total                     | 2,780     | 100%       |
| Police                   | 301     | 10.8%      | Vandalism                   | 5       | 0.2%       |                           |           |            |
| Private Agency           | 9       | 0.3%       | Violation of Town/City Ord  | 0       | 0.0%       | No. of Individuals Served |           |            |
| Private Attorney         | 12      | 0.4%       | Other                       | 128     | 4.6%       | -----                     |           |            |
| Probation                | 54      | 1.9%       | Undesignated                | 23      | 0.8%       | For All Cases             | 7,799     |            |
| Public Agency            | 178     | 6.4%       | Eviction                    | 0       | 0.0%       | Total Number of Cases     | 2,667     |            |
| Public Defender          | 0       | 0.0%       | Rules & Regulations Dispu   | 1       | 0.0%       | Ave. # of Indiv. Served   | 2.9       |            |
| School                   | 290     | 10.4%      | Fee Dispute                 | 0       | 0.0%       |                           |           |            |
| Sheriff                  | 3       | 0.1%       | Equipment Dispute           | 0       | 0.0%       | Amount of Money Awarded   | \$963,506 |            |
| State Police             | 0       | 0.0%       | Right To Sell               | 2       | 0.1%       | Average Award per Case    | \$1,281   |            |
| Walk In                  | 95      | 3.4%       | Habitability                | 4       | 0.1%       |                           |           |            |
| Other                    | 65      | 2.3%       | Retaliation Dispute         | 0       | 0.0%       | Average # of Days from    |           |            |
| Undesignated             | 16      | 0.6%       | Occupancy                   | 0       | 0.0%       | Intake to Disposition     |           |            |
| Child/Adult Protection   | 2       | 0.1%       | Sublets                     | 0       | 0.0%       | -----                     |           |            |
| Media                    | 33      | 1.2%       | Behavior/Truancy            | 77      | 2.8%       | For All Cases             | 15.5      |            |
| Religious Referral       | 1       | 0.0%       | Divorce/Separation          | 46      | 1.7%       | For Con./Mediations/Arb.  | 14.1      |            |
|                          |         |            | Total                       | 2,780   | 100%       |                           |           |            |
| Total                    | 2,780   | 100%       |                             |         |            | For Single Hearings       | 10.8      |            |
| Average Duration of      |         |            |                             |         |            | For Multiple Hearings     | 35.6      |            |
| Mediation (minutes)      | 63      | min.       |                             |         |            |                           |           |            |



**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE TENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.  
Tenth Judicial District Administrative Judge Leo G. McGinity

Area Served: Nassau County

Population Served: 1,287,348

Total Grant Awards: \$92,000

Total Cases Screened as Appropriate  
For Dispute Resolution Services: 2,024  
Total Conciliations, Mediations and  
Arbitrations: 1,203

| CASE DISPOSITION         | 1991-92 | % of Total | Nature of Dispute           | 1991-92 | % of Total | Relationship              | 1991-92  | % of Total |
|--------------------------|---------|------------|-----------------------------|---------|------------|---------------------------|----------|------------|
| Conciliated              | 42      | 2.1%       | Aggravated Assault          | 2       | 0.1%       | Acquaintances             | 59       | 2.9%       |
| Mediated/Agreement       | 854     | 42.2%      | Aggravated Harassment       | 22      | 1.1%       | Boy/Girlfriend            | 6        | 0.3%       |
| Mediation/No Agreement   | 307     | 15.2%      | Animal Complaint            | 0       | 0.0%       | Consumer/Merchant         | 84       | 4.2%       |
| Arbitrated               | 0       | 0.0%       | Arson                       | 0       | 0.0%       | Divorced                  | 25       | 1.2%       |
| Case Dismissed by Compl. | 144     | 7.1%       | Assault                     | 1       | 0.0%       | Employer/Employee         | 9        | 0.4%       |
| Unamenable for Mediation | 73      | 3.6%       | Breach of Contract          | 81      | 4.0%       | Ex-boy/girlfriend         | 18       | 0.9%       |
| Comp. Refuses to Mediate | 26      | 1.3%       | Burglary                    | 0       | 0.0%       | Extended Family           | 3        | 0.1%       |
| Resp. Refuses to Mediate | 64      | 3.2%       | Child Custody/Support/      |         |            | Friend                    | 8        | 0.4%       |
| Both Refuse to Mediate   | 18      | 0.9%       | Visitation                  | 152     | 7.5%       | Immediate Family          | 88       | 4.3%       |
| Comp. No Show            | 7       | 0.3%       | Criminal Misappl. of Prop.  | 0       | 0.0%       | Individual/Corporation    | 1        | 0.0%       |
| Respondent - No Show     | 425     | 21.0%      | Crim. Possn. of Stolen Prop | 0       | 0.0%       | Landlord/Tenant           | 29       | 1.4%       |
| Both - No Show           | 2       | 0.1%       | Criminal Mischief           | 0       | 0.0%       | Married                   | 24       | 1.2%       |
| Other                    | 18      | 0.9%       | Criminal Tampering          | 0       | 0.0%       | Neighbors                 | 97       | 4.8%       |
| Undesignated             | 12      | 0.6%       | Criminal Trespass           | 0       | 0.0%       | Room/Housemate            | 4        | 0.2%       |
| Unable to Contact Comp.  | 6       | 0.3%       | Forgery                     | 0       | 0.0%       | Separated                 | 62       | 3.1%       |
| Unable to Contact Resp.  | 21      | 1.0%       | Fraud - Bad Check           | 1       | 0.0%       | Strangers                 | 10       | 0.5%       |
| Unable to Contact Either | 5       | 0.2%       | Fraud - Bad Check           | 1       | 0.0%       | Other                     | 1,494    | 73.8%      |
|                          |         |            | Grand Larceny               | 0       | 0.0%       | Undesignated              | 3        | 0.1%       |
|                          |         |            | Harassment                  | 201     | 9.9%       |                           |          |            |
| Total                    | 2,024   | 100%       | Housing Dispute             | 4       | 0.2%       | Total                     | 2,024    | 100%       |
| Referral Source          |         |            | Interpersonal Dispute       | 16      | 0.8%       | Type of Dispute           |          |            |
| -----                    |         |            | Larceny                     | 1       | 0.0%       | -----                     |          |            |
| City Courts              | 144     | 7.1%       | Menacing                    | 1       | 0.0%       | Misdemeanor/Violation     | 46       | 2.3%       |
| County Courts            | 0       | 0.0%       | Noise                       | 0       | 0.0%       | Felony                    | 0        | 0.0%       |
| Family Courts            | 182     | 9.0%       | Persons in Need of Superv.  | 7       | 0.3%       | Civil                     | 1,955    | 96.6%      |
| Town/Village Courts      | 2       | 0.1%       | Personal/Real Property      | 27      | 1.3%       | Juvenile                  | 23       | 1.1%       |
| Court Undesignated       | 0       | 0.0%       | Petit Larceny               | 0       | 0.0%       | Civil - Mobil Home        | 0        | 0.0%       |
| Business/Corporation     | 0       | 0.0%       | Reckless Endangerment       | 0       | 0.0%       | Undesignated              | 0        | 0.0%       |
| District Attorney        | 129     | 6.4%       | Robbery                     | 0       | 0.0%       |                           |          |            |
| Division of Housing      | 0       | 0.0%       | Theft of Services           | 21      | 1.0%       | Total                     | 2,024    | 100%       |
| Legal Aid                | 0       | 0.0%       | Unauthor. Use of a Vehicle  | 0       | 0.0%       | No. of Individuals Served |          |            |
| Police                   | 16      | 0.8%       | Vandalism                   | 0       | 0.0%       | -----                     |          |            |
| Private Agency           | 8       | 0.4%       | Violation of Town/City Ord  | 0       | 0.0%       | For All Cases             | 2,775    |            |
| Private Attorney         | 51      | 2.5%       | Other                       | 1,478   | 73.0%      | Total Number of Cases     | 1,256    |            |
| Probation                | 3       | 0.1%       | Undesignated                | 1       | 0.0%       | Ave. # of Indiv. Served   | 2.2      |            |
| Public Agency            | 1,415   | 69.9%      | Eviction                    | 0       | 0.0%       |                           |          |            |
| Public Defender          | 0       | 0.0%       | Rules & Regulations Dispu   | 0       | 0.0%       | Amount of Money Awarded   | \$40,399 |            |
| School                   | 29      | 1.4%       | Fee Dispute                 | 0       | 0.0%       | Average Award per Case    | \$641    |            |
| Sheriff                  | 0       | 0.0%       | Equipment Dispute           | 0       | 0.0%       |                           |          |            |
| State Police             | 0       | 0.0%       | Right To Sell               | 0       | 0.0%       | Average # of Days from    |          |            |
| Walk In                  | 13      | 0.6%       | Habitability                | 0       | 0.0%       | Intake to Disposition     |          |            |
| Other                    | 31      | 1.5%       | Retaliation Dispute         | 0       | 0.0%       | -----                     |          |            |
| Undesignated             | 0       | 0.0%       | Occupancy                   | 0       | 0.0%       | For All Cases             | 21.6     |            |
| Child/Adult Protection   | 1       | 0.0%       | Sublets                     | 0       | 0.0%       | For Con./Mediations/Arb.  | 21.4     |            |
| Media                    | 0       | 0.0%       | Behavior/Truancy            | 7       | 0.3%       | For Single Hearings       | 21.4     |            |
| Religious Referral       | 0       | 0.0%       | Divorce/Separation          | 1       | 0.0%       | For Multiple Hearings     | 15.0     |            |
|                          |         |            | Total                       | 2,024   | 100%       |                           |          |            |
| Total                    | 2,024   | 100%       |                             |         |            |                           |          |            |
| Average Duration of      |         |            |                             |         |            |                           |          |            |
| Mediation (minutes)      | 27      | min.       |                             |         |            |                           |          |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE TENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge Joseph J. Traficanti, Jr.

Tenth Judicial District Administrative Judge James A. Gowan

Area Served: Suffolk County

Population Served: 1,321,864

Total Grant Awards: \$ 95,800

Total Cases Screened as Appropriate

For Dispute Resolution Services: 680

Total Conciliations, Mediations and Arbitrations: 317

| CASE DISPOSITION         | 1991-92 | % of Total | Nature of Dispute           | 1991-92 | % of Total | Relationship              | 1991-92 | % of Total |
|--------------------------|---------|------------|-----------------------------|---------|------------|---------------------------|---------|------------|
| Conciliated              | 84      | 12.4%      | Aggravated Assault          | 1       | 0.1%       | Acquaintances             | 242     | 35.6%      |
| Mediated/Agreement       | 185     | 27.2%      | Aggravated Harassment       | 56      | 8.2%       | Boy/Girlfriend            | 15      | 2.2%       |
| Mediation/No Agreement   | 48      | 7.1%       | Animal Complaint            | 7       | 1.0%       | Consumer/Merchant         | 13      | 1.9%       |
| Arbitrated               | 0       | 0.0%       | Arson                       | 0       | 0.0%       | Divorced                  | 3       | 0.4%       |
| Case Dismissed by Compl. | 1       | 0.1%       | Assault                     | 18      | 2.6%       | Employer/Employee         | 12      | 1.8%       |
| Unamenable for Mediation | 2       | 0.3%       | Breach of Contract          | 4       | 0.6%       | Ex-boy/girlfriend         | 18      | 2.6%       |
| Comp. Refuses to Mediate | 71      | 10.4%      | Burglary                    | 0       | 0.0%       | Extended Family           | 11      | 1.6%       |
| Resp. Refuses to Mediate | 73      | 10.7%      | Child Custody/Support/      |         |            | Friend                    | 24      | 3.5%       |
| Both Refuse to Mediate   | 7       | 1.0%       | Visitation                  | 1       | 0.1%       | Immediate Family          | 21      | 3.1%       |
| Comp. No Show            | 13      | 1.9%       | Criminal Misappl. of Prop.  | 0       | 0.0%       | Individual/Corporation    | 3       | 0.4%       |
| Respondent - No Show     | 10      | 1.5%       | Crim. Possn. of Stolen Prop | 1       | 0.1%       | Landlord/Tenant           | 23      | 3.4%       |
| Both - No Show           | 3       | 0.4%       | Criminal Mischief           | 34      | 5.0%       | Married                   | 0       | 0.0%       |
| Other                    | 58      | 8.5%       | Criminal Tampering          | 1       | 0.1%       | Neighbors                 | 247     | 36.3%      |
| Undesignated             | 1       | 0.1%       | Criminal Trespass           | 15      | 2.2%       | Room/Housemate            | 6       | 0.9%       |
| Unable to Contact Comp.  | 33      | 4.9%       | Forgery                     | 0       | 0.0%       | Separated                 | 1       | 0.1%       |
| Unable to Contact Resp.  | 53      | 7.8%       | Fraud - Bad Check           | 1       | 0.1%       | Strangers                 | 28      | 4.1%       |
| Unable to Contact Either | 38      | 5.6%       | Grand Larceny               | 0       | 0.0%       | Other                     | 13      | 1.9%       |
|                          |         |            | Harassment                  | 463     | 68.1%      | Undesignated              | 0       | 0.0%       |
| Total                    | 680     | 100%       | Housing Dispute             | 5       | 0.7%       | Total                     | 680     | 100%       |
| Referral Source          |         |            | Interpersonal Dispute       | 10      | 1.5%       |                           |         |            |
| -----                    |         |            | Larceny                     | 0       | 0.0%       | Type of Dispute           |         |            |
| City Courts              | 199     | 29.3%      | Menacing                    | 4       | 0.6%       | -----                     |         |            |
| County Courts            | 0       | 0.0%       | Noise                       | 11      | 1.6%       | Misdemeanor/Violation     | 610     | 89.7%      |
| Family Courts            | 0       | 0.0%       | Persons in Need of Superv.  | 1       | 0.1%       | Felony                    | 0       | 0.0%       |
| Town/Village Courts      | 2       | 0.3%       | Personal/Real Property      | 23      | 3.4%       | Civil                     | 52      | 7.6%       |
| Court Undesignated       | 0       | 0.0%       | Petit Larceny               | 6       | 0.9%       | Juvenile                  | 15      | 2.2%       |
| Business/Corporation     | 0       | 0.0%       | Reckless Endangerment       | 2       | 0.3%       | Civil - Mobil Home        | 3       | 0.4%       |
| District Attorney        | 7       | 1.0%       | Robbery                     | 0       | 0.0%       | Undesignated              | 0       | 0.0%       |
| Division of Housing      | 3       | 0.4%       | Theft of Services           | 0       | 0.0%       | Total                     | 680     | 100%       |
| Legal Aid                | 0       | 0.0%       | Unauthor. Use of a Vehicle  | 0       | 0.0%       |                           |         |            |
| Police                   | 397     | 58.4%      | Vandalism                   | 0       | 0.0%       | No. of Individuals Served |         |            |
| Private Agency           | 1       | 0.1%       | Violation of Town/City Ord  | 1       | 0.1%       | -----                     |         |            |
| Private Attorney         | 1       | 0.1%       | Other                       | 8       | 1.2%       | For All Cases             | 1,751   |            |
| Probation                | 0       | 0.0%       | Undesignated                | 0       | 0.0%       | Total Number of Cases     | 672     |            |
| Public Agency            | 1       | 0.1%       | Eviction                    | 0       | 0.0%       | Ave. # of Indiv. Served   | 2.6     |            |
| Public Defender          | 0       | 0.0%       | Rules & Regulations Dispu   | 1       | 0.1%       |                           |         |            |
| School                   | 3       | 0.4%       | Fee Dispute                 | 0       | 0.0%       | Amount of Money Awarded   | \$3,115 |            |
| Sheriff                  | 0       | 0.0%       | Equipment Dispute           | 1       | 0.1%       | Average Award per Case    | \$240   |            |
| State Police             | 0       | 0.0%       | Right To Sell               | 0       | 0.0%       |                           |         |            |
| Walk In                  | 66      | 9.7%       | Habitability                | 1       | 0.1%       | Average # of Days from    |         |            |
| Other                    | 0       | 0.0%       | Retaliation Dispute         | 0       | 0.0%       | Intake to Disposition     |         |            |
| Undesignated             | 0       | 0.0%       | Occupancy                   | 0       | 0.0%       | -----                     |         |            |
| Child/Adult Protection   | 0       | 0.0%       | Sublets                     | 0       | 0.0%       | For All Cases             | 24.4    |            |
| Media                    | 0       | 0.0%       | Behavior/Truancy            | 4       | 0.6%       | For Con./Mediations/Arb.  | 27.4    |            |
| Religious Referral       | 0       | 0.0%       | Divorce/Separation          | 0       | 0.0%       |                           |         |            |
|                          |         |            | Total                       | 680     | 100%       | For All Cases             | 30.4    |            |
| Total                    | 680     | 100%       |                             |         |            | For Con./Mediations/Arb.  | 28.8    |            |
| Average Duration of      |         |            |                             |         |            |                           |         |            |
| Mediation (minutes)      | 90      | min.       |                             |         |            |                           |         |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE ELEVENTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams  
Eleventh Judicial District Administrative Judge Alfred D. Lerner

Area Served: Queens County

Population Served: 1,951,598

Total Grant Awards: \$132,000

Total Cases Screened as Appropriate

For Dispute Resolution Services: 4,033

Total Conciliations, Mediations and

Arbitrations: 1,937

| CASE DISPOSITION         | 1991-92 | % of Total | Nature of Dispute           | 1991-92 | % of Total | Relationship              | 1991-92   | % of Total |
|--------------------------|---------|------------|-----------------------------|---------|------------|---------------------------|-----------|------------|
| Conciliated              | 186     | 4.6%       | Aggravated Assault          | 0       | 0.0%       | Acquaintances             | 1,370     | 34.0%      |
| Mediated/Agreement       | 1,465   | 36.3%      | Aggravated Harassment       | 0       | 0.0%       | Boy/Girlfriend            | 9         | 0.2%       |
| Mediation/No Agreement   | 286     | 7.1%       | Animal Complaint            | 1       | 0.0%       | Consumer/Merchant         | 157       | 3.9%       |
| Arbitrated               | 0       | 0.0%       | Arson                       | 1       | 0.0%       | Divorced                  | 9         | 0.2%       |
| Case Dismissed by Compl. | 236     | 5.9%       | Assault                     | 731     | 18.1%      | Employer/Employee         | 88        | 2.2%       |
| Unamenable for Mediation | 162     | 4.0%       | Breach of Contract          | 114     | 2.8%       | Ex-boy/girlfriend         | 163       | 4.0%       |
| Comp. Refuses to Mediate | 19      | 0.5%       | Burglary                    | 0       | 0.0%       | Extended Family           | 55        | 1.4%       |
| Resp. Refuses to Mediate | 32      | 0.8%       | Child Custody/Support/      |         |            | Friend                    | 52        | 1.3%       |
| Both Refuse to Mediate   | 3       | 0.1%       | Visitation                  | 7       | 0.2%       | Immediate Family          | 64        | 1.6%       |
| Comp. No Show            | 148     | 3.7%       | Criminal Misappl. of Prop.  | 4       | 0.1%       | Individual/Corporation    | 18        | 0.4%       |
| Respondent - No Show     | 343     | 8.5%       | Crim. Possn. of Stolen Prop | 4       | 0.1%       | Landlord/Tenant           | 719       | 17.8%      |
| Both - No Show           | 1,140   | 28.3%      | Criminal Mischief           | 46      | 1.1%       | Married                   | 4         | 0.1%       |
| Other                    | 13      | 0.3%       | Criminal Tampering          | 0       | 0.0%       | Neighbors                 | 1,164     | 28.9%      |
| Undesignated             | 0       | 0.0%       | Criminal Trespass           | 2       | 0.0%       | Room/Housemate            | 0         | 0.0%       |
| Unable to Contact Comp.  | 0       | 0.0%       | Forgery                     | 1       | 0.0%       | Separated                 | 2         | 0.0%       |
| Unable to Contact Resp.  | 0       | 0.0%       | Fraud - Bad Check           | 23      | 0.6%       | Strangers                 | 95        | 2.4%       |
| Unable to Contact Either | 0       | 0.0%       | Fraud - Bad Check           | 23      | 0.6%       | Other                     | 64        | 1.6%       |
|                          |         |            | Grand Larceny               | 0       | 0.0%       | Undesignated              | 0         | 0.0%       |
|                          |         |            | Harassment                  | 2,468   | 61.2%      |                           |           |            |
| Total                    | 4,033   | 100%       | Housing Dispute             | 88      | 2.2%       | Total                     | 4,033     | 100%       |
| Referral Source          |         |            | Interpersonal Dispute       | 75      | 1.9%       |                           |           |            |
| -----                    |         |            | Larceny                     | 6       | 0.1%       | Type of Dispute           |           |            |
| City Courts              | 3,194   | 79.2%      | Menacing                    | 165     | 4.1%       | -----                     |           |            |
| County Courts            | 0       | 0.0%       | Noise                       | 141     | 3.5%       | Misdemeanor/Violation     | 3,593     | 89.1%      |
| Family Courts            | 26      | 0.6%       | Persons in Need of Superv.  | 2       | 0.0%       | Felony                    | 0         | 0.0%       |
| Town/Village Courts      | 0       | 0.0%       | Personal/Real Property      | 12      | 0.3%       | Civil                     | 438       | 10.9%      |
| Court Undesignated       | 0       | 0.0%       | Petit Larceny               | 21      | 0.5%       | Juvenile                  | 2         | 0.0%       |
| Business/Corporation     | 0       | 0.0%       | Reckless Endangerment       | 0       | 0.0%       | Civil - Mobil Home        | 0         | 0.0%       |
| District Attorney        | 7       | 0.2%       | Robbery                     | 0       | 0.0%       | Undesignated              | 0         | 0.0%       |
| Division of Housing      | 0       | 0.0%       | Theft of Services           | 7       | 0.2%       |                           |           |            |
| Legal Aid                | 0       | 0.0%       | Unauthor. Use of a Vehicle  | 0       | 0.0%       | Total                     | 4,033     | 100%       |
| Police                   | 56      | 1.4%       | Vandalism                   | 5       | 0.1%       |                           |           |            |
| Private Agency           | 0       | 0.0%       | Violation of Town/City Ord  | 1       | 0.0%       | No. of Individuals Served |           |            |
| Private Attorney         | 6       | 0.1%       | Other                       | 108     | 2.7%       | -----                     |           |            |
| Probation                | 0       | 0.0%       | Undesignated                | 0       | 0.0%       | For All Cases             | 8,430     |            |
| Public Agency            | 0       | 0.0%       | Eviction                    | 0       | 0.0%       | Total Number of Cases     | 4,027     |            |
| Public Defender          | 0       | 0.0%       | Rules & Regulations Dispu   | 0       | 0.0%       | Ave. # of Indiv. Served   | 2.1       |            |
| School                   | 0       | 0.0%       | Fee Dispute                 | 0       | 0.0%       |                           |           |            |
| Sheriff                  | 0       | 0.0%       | Equipment Dispute           | 0       | 0.0%       | Amount of Money Awarded   | \$105,881 |            |
| State Police             | 0       | 0.0%       | Right To Sell               | 0       | 0.0%       | Average Award per Case    | \$945     |            |
| Walk In                  | 428     | 10.6%      | Habitability                | 0       | 0.0%       |                           |           |            |
| Other                    | 315     | 7.8%       | Retaliation Dispute         | 0       | 0.0%       | Average # of Days from    |           |            |
| Undesignated             | 1       | 0.0%       | Occupancy                   | 0       | 0.0%       | Intake to Disposition     |           |            |
| Child/Adult Protection   | 0       | 0.0%       | Sublets                     | 0       | 0.0%       | -----                     |           |            |
| Media                    | 0       | 0.0%       | Behavior/Truancy            | 0       | 0.0%       | For All Cases             | 10.3      |            |
| Religious Referral       | 0       | 0.0%       | Divorce/Separation          | 0       | 0.0%       | For Con./Mediations/Arb.  | 9.0       |            |
|                          |         |            | Total                       | 4,033   | 100%       |                           |           |            |
| Total                    | 4,033   | 100%       |                             |         |            | For Single Hearings       | 8.9       |            |
| Average Duration of      |         |            |                             |         |            | For Multiple Hearings     | 12.5      |            |
| Mediation (minutes)      | 100     | min.       |                             |         |            |                           |           |            |

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM OF THE NEW YORK STATE UNIFIED COURT SYSTEM  
AGGREGATE WORKLOAD DATA FOR THE TWELFTH JUDICIAL DISTRICT FOR THE TIME PERIOD 4/1/91 THROUGH 3/31/92**

Deputy Chief Administrative Judge For The Courts In NYC, Milton L. Williams  
Twelfth Judicial District Administrative Judge Burton B. Roberts

Area Served: Bronx County

Population Served: 1,203,789

Total Grant Awards: \$132,000

Total Cases Screened as Appropriate  
For Dispute Resolution Services:

3,480

Total Conciliations, Mediations and  
Arbitrations:

1,523

| CASE DISPOSITION                           | 1991-92 | % of Total | Nature of Dispute                    | 1991-92 | % of Total | Relationship                                    | 1991-92  | % of Total |
|--|---------|------------|--------------------------------------|---------|------------|---|----------|------------|
| Conciliated                                | 82      | 2.4%       | Aggravated Assault                   | 7       | 0.2%       | Acquaintances                                   | 825      | 23.7%      |
| Mediated/Agreement                         | 1,328   | 38.2%      | Aggravated Harassment                | 305     | 8.8%       | Boy/Girlfriend                                  | 99       | 2.8%       |
| Mediation/No Agreement                     | 5       | 0.1%       | Animal Complaint                     | 0       | 0.0%       | Consumer/Merchant                               | 6        | 0.2%       |
| Arbitrated                                 | 108     | 3.1%       | Arson                                | 0       | 0.0%       | Divorced  | 3        | 0.1%       |
| Case Dismissed by Compl.                   | 44      | 1.3%       | Assault                              | 560     | 16.1%      | Employer/Employee                               | 33       | 0.9%       |
| Unamenable for Mediation                   | 79      | 2.3%       | Breach of Contract                   | 3       | 0.1%       | Ex-boy/girlfriend                               | 266      | 7.6%       |
| Comp. Refuses to Mediate                   | 12      | 0.3%       | Burglary                             | 0       | 0.0%       | Extended Family                                 | 117      | 3.4%       |
| Resp. Refuses to Mediate                   | 5       | 0.1%       | Child Custody/Support/<br>Visitation | 0       | 0.0%       | Friend  | 195      | 5.6%       |
| Both Refuse to Mediate                     | 2       | 0.1%       | Criminal Misappl. of Prop.           | 46      | 1.3%       | Immediate Family                                | 56       | 1.6%       |
| Comp. No Show                              | 135     | 3.9%       | Crim. Possn. of Stolen Prop          | 0       | 0.0%       | Individual/Corporation                          | 0        | 0.0%       |
| Respondent - No Show                       | 49      | 1.4%       | Criminal Mischief                    | 171     | 4.9%       | Landlord/Tenant                                 | 312      | 9.0%       |
| Both - No Show                             | 1,584   | 45.5%      | Criminal Tampering                   | 11      | 0.3%       | Married   | 21       | 0.6%       |
| Other                                      | 7       | 0.2%       | Criminal Trespass                    | 25      | 0.7%       | Neighbors                                       | 1,206    | 34.7%      |
| Undesignated                               | 39      | 1.1%       | Forgery                              | 0       | 0.0%       | Room/Housemate                                  | 7        | 0.2%       |
| Unable to Contact Comp.                    | 0       | 0.0%       | Fraud - Bad Check                    | 1       | 0.0%       | Separated                                       | 9        | 0.3%       |
| Unable to Contact Resp.                    | 1       | 0.0%       | Grand Larceny                        | 0       | 0.0%       | Strangers                                       | 276      | 7.9%       |
| Unable to Contact Either                   | 0       | 0.0%       | Harassment                           | 1,851   | 53.2%      | Other   | 47       | 1.4%       |
|  |         |            | Housing Dispute                      | 6       | 0.2%       | Undesignated                                    | 2        | 0.1%       |
| Total                                      | 3,480   | 100%       | Interpersonal Dispute                | 13      | 0.4%       | Total   | 3,480    | 100%       |
| Referral Source                            |         |            | Larceny                              | 1       | 0.0%       | Type of Dispute                                 |          |            |
| -----                                      |         |            | Menacing                             | 275     | 7.9%       | -----   |          |            |
| City Courts                                | 3,337   | 95.9%      | Noise                                | 93      | 2.7%       | Misdemeanor/Violation                           | 2,923    | 84.0%      |
| County Courts                              | 0       | 0.0%       | Persons in Need of Superv.           | 0       | 0.0%       | Felony  | 0        | 0.0%       |
| Family Courts                              | 0       | 0.0%       | Personal/Real Property               | 0       | 0.0%       | Civil   | 97       | 2.8%       |
| Town/Village Courts                        | 0       | 0.0%       | Petit Larceny                        | 34      | 1.0%       | Juvenile  | 436      | 12.5%      |
| Court Undesignated                         | 0       | 0.0%       | Reckless Endangerment                | 9       | 0.3%       | Civil - Mobil Home                              | 0        | 0.0%       |
| Business/Corporation                       | 0       | 0.0%       | Robbery                              | 0       | 0.0%       | Undesignated                                    | 24       | 0.7%       |
| District Attorney                          | 0       | 0.0%       | Theft of Services                    | 2       | 0.1%       | Total   | 3,480    | 100%       |
| Division of Housing                        | 0       | 0.0%       | Unauthor. Use of a Vehicle           | 1       | 0.0%       | No. of Individuals Served                       |          |            |
| Legal Aid                                  | 0       | 0.0%       | Vandalism                            | 0       | 0.0%       | -----   |          |            |
| Police                                     | 111     | 3.2%       | Violation of Town/City Ord           | 0       | 0.0%       | For All Cases                                   | 7,670    |            |
| Private Agency                             | 0       | 0.0%       | Other                                | 63      | 1.8%       | Total Number of Cases                           | 3,133    |            |
| Private Attorney                           | 0       | 0.0%       | Undesignated                         | 2       | 0.1%       | Ave. # of Indiv. Served                         | 2.4      |            |
| Probation                                  | 0       | 0.0%       | Eviction                             | 0       | 0.0%       | Amount of Money Awarded                         | \$11,203 |            |
| Public Agency                              | 0       | 0.0%       | Rules & Regulations Dispu            | 0       | 0.0%       | Average Award per Case                          | \$487    |            |
| Public Defender                            | 0       | 0.0%       | Fee Dispute                          | 0       | 0.0%       | Average # of Days from<br>Intake to Disposition |          |            |
| School                                     | 0       | 0.0%       | Equipment Dispute                    | 0       | 0.0%       | -----   |          |            |
| Sheriff                                    | 0       | 0.0%       | Right To Sell                        | 0       | 0.0%       | For All Cases                                   | 13.3     |            |
| State Police                               | 0       | 0.0%       | Habitability                         | 1       | 0.0%       | For Con./Mediations/Arb.                        | 11.7     |            |
| Walk In                                    | 19      | 0.5%       | Retaliation Dispute                  | 0       | 0.0%       | For Single Hearings                             | 11.6     |            |
| Other                                      | 11      | 0.3%       | Occupancy                            | 0       | 0.0%       | For Multiple Hearings                           | 16.0     |            |
| Undesignated                               | 2       | 0.1%       | Sublets                              | 0       | 0.0%       |   |          |            |
| Child/Adult Protection                     | 0       | 0.0%       | Behavior/Truancy                     | 0       | 0.0%       |   |          |            |
| Media                                      | 0       | 0.0%       | Divorce/Separation                   | 0       | 0.0%       |   |          |            |
| Religious Referral                         | 0       | 0.0%       | Total                                | 3,480   | 100%       |   |          |            |
| Total                                      | 3,480   | 100%       |                                      |         |            |   |          |            |
| Average Duration of<br>Mediation (minutes) | 82      | min.       |                                      |         |            |   |          |            |

# **STATISTICAL TABLES**

TABLE 1

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
1990-91 AND 1991-92 WORKLOAD ANALYSIS FOR ALL PROGRAMS**

| CATEGORY                   | [1990-91] |                     | [1991-92] |                     | %<br>CHANGE |
|----------------------------|-----------|---------------------|-----------|---------------------|-------------|
|                            | CASES     | PERCENT<br>OF TOTAL | CASES     | PERCENT<br>OF TOTAL |             |
| CASE DISPOSITION           |           |                     |           |                     |             |
| CONCILIATED                | 7,366     | 16.8%               | 6,944     | 15.2%               | -5.7%       |
| MEDIATED WITH AGREEMENT    | 12,180    | 27.7%               | 13,641    | 29.8%               | 12.0%       |
| MEDIATED WITH NO AGREEMENT | 2,047     | 4.7%                | 2,428     | 5.3%                | 18.6%       |
| ARBITRATED                 | 902       | 2.1%                | 671       | 1.5%                | -25.6%      |
| CASE DISMISSED BY COMP.    | 1,959     | 4.5%                | 2,028     | 4.4%                | 3.5%        |
| UNAMENABLE FOR MEDIATION   | 1,742     | 4.0%                | 1,977     | 4.3%                | 13.5%       |
| COMP. REFUSES TO MEDIATE   | 1,655     | 3.8%                | 1,246     | 2.7%                | -24.7%      |
| RESP. REFUSES TO MEDIATE   | 2,508     | 5.7%                | 2,597     | 5.7%                | 3.5%        |
| BOTH REFUSE TO MEDIATE     | 174       | 0.4%                | 179       | 0.4%                | 2.9%        |
| COMP. - NO SHOW            | 1,117     | 2.5%                | 1,074     | 2.3%                | -3.8%       |
| RESP. - NO SHOW            | 1,646     | 3.7%                | 1,840     | 4.0%                | 11.8%       |
| BOTH - NO SHOW             | 7,781     | 17.7%               | 7,930     | 17.3%               | 1.9%        |
| UNABLE TO CONTACT COMPL.   | 283       | 0.6%                | 768       | 1.7%                | 171.4%      |
| UNABLE TO CONTACT RESPOND. | 1200      | 2.7%                | 272       | 0.6%                | -77.3%      |
| UNABLE TO CONTACT EITHER   | 248       | 0.6%                | 432       | 0.9%                | 74.2%       |
| OTHER                      | 877       | 2.0%                | 1,462     | 3.2%                | 66.7%       |
| UNDESIGNATED               | 247       | 0.6%                | 297       | 0.6%                | 20.2%       |
| TOTAL                      | 43,932    | 100.0%              | 45,786    | 100.0%              | 4.2%        |
| REFERRAL SOURCE            |           |                     |           |                     |             |
| CITY COURTS                | 23,683    | 53.9%               | 20,117    | 43.9%               | -15.1%      |
| COUNTY COURTS              | 10        | 0.0%                | 21        | 0.0%                | 110.0%      |
| FAMILY COURTS              | 870       | 2.0%                | 853       | 1.9%                | -2.0%       |
| TOWN/VILLAGE COURTS        | 1,546     | 3.5%                | 1,442     | 3.1%                | -6.7%       |
| BUSINESS/CORPORATION       | 77        | 0.2%                | 311       | 0.7%                | 303.9%      |
| DISTRICT ATTORNEY          | 1,323     | 3.0%                | 1,080     | 2.4%                | -18.4%      |
| DIVISION OF HOUSING        | 496       | 1.1%                | 430       | 0.9%                | -13.3%      |
| LEGAL AID                  | 417       | 0.9%                | 372       | 0.8%                | -10.8%      |
| POLICE                     | 3,024     | 6.9%                | 6,051     | 13.2%               | 100.1%      |
| PRIVATE AGENCY             | 2,708     | 6.2%                | 2,138     | 4.7%                | -21.0%      |
| PRIVATE ATTY               | 289       | 0.7%                | 295       | 0.6%                | 2.1%        |
| PROBATION                  | 357       | 0.8%                | 397       | 0.9%                | 11.2%       |
| PUBLIC AGENCY              | 1,880     | 4.3%                | 3,612     | 7.9%                | 92.1%       |
| PUBLIC DEFENDER            | 9         | 0.0%                | 15        | 0.0%                | 66.7%       |
| SCHOOL                     | 1,523     | 3.5%                | 1,672     | 3.7%                | 9.8%        |
| SHERIFF                    | 147       | 0.3%                | 141       | 0.3%                | -4.1%       |
| STATE POLICE               | 50        | 0.1%                | 45        | 0.1%                | -10.0%      |
| WALK IN                    | 4,584     | 10.4%               | 5,096     | 11.1%               | 11.2%       |
| CHILD/ADULT PROTECT.       | 27        | 0.1%                | 17        | 0.0%                | N/A         |
| MEDIA                      | 391       | 0.9%                | 409       | 0.9%                | 4.6%        |
| RELIGIOUS REFERRAL         | 19        | 0.0%                | 47        | 0.1%                | N/A         |
| OTHER                      | 482       | 1.1%                | 1,156     | 2.5%                | 139.8%      |
| UNDESIGNATED               | 20        | 0.0%                | 69        | 0.2%                | 245.0%      |
| TOTAL                      | 43,932    | 100.0%              | 45,786    | 100.0%              | 4.2%        |
| TYPE OF DISPUTE            |           |                     |           |                     |             |
| CRIMINAL MISDEMEANOR       | 25,305    | 57.6%               | 23,215    | 50.7%               | -8.3%       |
| CRIMINAL FELONY            | 176       | 0.4%                | 223       | 0.5%                | 26.7%       |
| CIVIL                      | 15,597    | 35.5%               | 19,374    | 42.3%               | 24.2%       |
| JUVENILE                   | 2,242     | 5.1%                | 2,378     | 5.2%                | 6.1%        |
| CIVIL - MOBILE HOME        | 502       | 1.1%                | 373       | 0.8%                |             |
| UNDETERMINED               | 110       | 0.3%                | 223       | 0.5%                | 102.7%      |
| TOTAL                      | 43,932    | 100.0%              | 45,786    | 100.0%              | 4.2%        |

(Continued on Page 2 of Table 1)

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
1990-91 AND 1991-92 WORKLOAD ANALYSIS FOR ALL PROGRAMS**

| CATEGORY                                       | [1990-91] |                     | [1991-92] |                     | %<br>CHANGE |
|--|-----------|---------------------|-----------|---------------------|-------------|
|  | CASES     | PERCENT<br>OF TOTAL | CASES     | PERCENT<br>OF TOTAL |             |
| NATURE OF DISPUTE                              |           |                     |           |                     |             |
| AGGRAVATED ASSAULT                             | 108       | 0.2%                | 44        | 0.1%                | -59.3%      |
| AGGRAVATED HARASSMENT                          | 1,281     | 2.9%                | 1,125     | 2.5%                | -12.2%      |
| ANIMAL COMPLAINT                               | 188       | 0.4%                | 112       | 0.2%                | -40.4%      |
| ARSON  | 4         | 0.0%                | 1         | 0.0%                | -75.0%      |
| ASSAULT  | 5,304     | 12.1%               | 4,150     | 9.1%                | -21.8%      |
| BREACH OF CONTRACT                             | 4,744     | 10.8%               | 5,377     | 11.7%               | 13.3%       |
| BURGLARY                                       | 36        | 0.1%                | 57        | 0.1%                | 58.3%       |
| CUSTODY/SUPPORT/VISITATION                     | 1,226     | 2.8%                | 1,300     | 2.8%                | 6.0%        |
| CRIM. MISAPPL. OF PROPERTY                     | 171       | 0.4%                | 152       | 0.3%                | -11.1%      |
| CRIM. POSS. OF STOLEN PROP.                    | 23        | 0.1%                | 34        | 0.1%                | 47.8%       |
| CRIMINAL MISCHIEF                              | 1,123     | 2.6%                | 1,004     | 2.2%                | -10.6%      |
| CRIMINAL TAMPERING                             | 31        | 0.1%                | 30        | 0.1%                | -3.2%       |
| CRIMINAL TRESPASS                              | 201       | 0.5%                | 210       | 0.5%                | 4.5%        |
| FORGERY  | 19        | 0.0%                | 12        | 0.0%                | -36.8%      |
| FRAUD-BAD CHECK                                | 498       | 1.1%                | 472       | 1.0%                | -5.2%       |
| GRAND LARCENY                                  | 21        | 0.0%                | 20        | 0.0%                | -4.8%       |
| HARASSMENT                                     | 16,064    | 36.6%               | 16,085    | 35.1%               | 0.1%        |
| HOUSING DISPUTE                                | 3,300     | 7.5%                | 3,673     | 8.0%                | 11.3%       |
| INTERPERSONAL DISPUTE                          | 2,990     | 6.8%                | 3,620     | 7.9%                | 21.1%       |
| LARCENY  | 56        | 0.1%                | 53        | 0.1%                | -5.4%       |
| MENACING                                       | 1,042     | 2.4%                | 924       | 2.0%                | -11.3%      |
| NOISE  | 744       | 1.7%                | 762       | 1.7%                | 2.4%        |
| PERSONS IN NEED OF SUPERVS.                    | 107       | 0.2%                | 76        | 0.2%                | -29.0%      |
| PERSONAL/REAL PROPERTY                         | 1,463     | 3.3%                | 1,653     | 3.6%                | 13.0%       |
| PETIT LARCENY                                  | 533       | 1.2%                | 488       | 1.1%                | -8.4%       |
| RECKLESS ENDANGERMENT                          | 79        | 0.2%                | 62        | 0.1%                | -21.5%      |
| ROBBERY  | 10        | 0.0%                | 20        | 0.0%                | 100.0%      |
| THEFT OF SERVICES                              | 85        | 0.2%                | 194       | 0.4%                | 128.2%      |
| UNAUTH. USE OF A VEHICLE                       | 37        | 0.1%                | 37        | 0.1%                | 0.0%        |
| VANDALISM                                      | 32        | 0.1%                | 30        | 0.1%                | -6.3%       |
| VIOLATION OF TOWN/CITY ORD                     | 95        | 0.2%                | 66        | 0.1%                | -30.5%      |
| OTHER  | 1,251     | 2.8%                | 2,751     | 6.0%                | 119.9%      |
| UNDETERMINED                                   | 34        | 0.1%                | 111       | 0.2%                | 226.5%      |
| EVICTON  | 29        | 0.1%                | 11        | 0.0%                | -62.1%      |
| RULES & REGULATIONS                            | 114       | 0.3%                | 72        | 0.2%                | -36.8%      |
| FEE DISPUTE                                    | 29        | 0.1%                | 37        | 0.1%                | 27.6%       |
| EQUIPMENT DISPUTE                              | 2         | 0.0%                | 1         | 0.0%                | -50.0%      |
| RIGHT TO SELL                                  | 39        | 0.1%                | 13        | 0.0%                | -66.7%      |
| HABITABILITY                                   | 272       | 0.6%                | 298       | 0.7%                | 9.6%        |
| RETALIATION DISPUTE                            | 4         | 0.0%                | 2         | 0.0%                | -50.0%      |
| OCCUPANCY                                      | 6         | 0.0%                | 1         | 0.0%                | -83.3%      |
| SUBLETS  | 0         | 0.0%                | 1         | 0.0%                | ERR         |
| BEHAVIOR/TRUANCY                               | 344       | 0.8%                | 391       | 0.9%                | 13.7%       |
| DIVORCE/SEPARATION                             | 193       | 0.4%                | 254       | 0.6%                | N/A         |
| TOTAL  | 43,932    | 100.0%              | 45,786    | 100.0%              | 4.2%        |
| NONMEDIATED CASE REFERRED<br>TO ANOTHER AGENCY |           |                     |           |                     |             |
| SOCIAL SERVICE AGENCY                          | 331       | 5.8%                | 790       | 13.8%               | 138.7%      |
| COURTS   | 4,548     | 79.4%               | 3,498     | 61.3%               | -23.1%      |
| DISTRICT ATTORNEY                              | 292       | 5.1%                | 386       | 6.8%                | 32.2%       |
| POLICE/SHERIFF                                 | 99        | 1.7%                | 454       | 8.0%                | 358.6%      |
| OTHER  | 456       | 8.0%                | 582       | 10.2%               | 27.6%       |
| TOTAL  | 5,726     | 100.0%              | 5,710     | 100.0%              | -0.3%       |

(Continued on Page 3 of Table 1)

PAGE 3 OF TABLE 1

COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
1990-91 AND 1991-92 WORKLOAD ANALYSIS FOR ALL PROGRAMS

| RELATIONSHIP               | [1990-91] |                     | [1991-92] |                     | %<br>CHANGE |
|----------------------------|-----------|---------------------|-----------|---------------------|-------------|
|                            | CASES     | PERCENT<br>OF TOTAL | CASES     | PERCENT<br>OF TOTAL |             |
| ACQUAINTANCES              | 9,723     | 22.1%               | 8,865     | 19.6%               | -8.8%       |
| BOY/GIRLFRIEND             | 472       | 1.1%                | 505       | 1.1%                | 7.0%        |
| CONSUMER/MERCHANT          | 4,726     | 10.8%               | 4,518     | 10.0%               | -4.4%       |
| DIVORCED                   | 622       | 1.4%                | 624       | 1.4%                | 0.3%        |
| EMPLOYER/EMPLOYEE          | 468       | 1.1%                | 628       | 1.4%                | 34.2%       |
| EX-BOY/GIRLFRIEND          | 1,881     | 4.3%                | 2,389     | 5.3%                | 27.0%       |
| EXTENDED FAMILY            | 631       | 1.4%                | 745       | 1.6%                | 18.1%       |
| FRIEND                     | 1,505     | 3.4%                | 1,691     | 3.7%                | 12.4%       |
| IMMEDIATE FAMILY           | 1,640     | 3.7%                | 1,682     | 3.7%                | 2.6%        |
| INDIVIDUAL/CORPORATION     | 860       | 2.0%                | 1,379     | 3.0%                |             |
| LANDLORD/TENANT            | 7,034     | 16.0%               | 6,822     | 15.1%               | -3.0%       |
| MARRIED                    | 632       | 1.4%                | 669       | 1.5%                | 5.9%        |
| NEIGHBORS                  | 8,928     | 20.3%               | 8,914     | 19.7%               | -0.2%       |
| ROOM/HOUSEMATE             | 274       | 0.6%                | 262       | 0.6%                | -4.4%       |
| SEPARATED                  | 492       | 1.1%                | 634       | 1.4%                | 28.9%       |
| STRANGERS                  | 2,212     | 5.0%                | 1,798     | 4.0%                | -18.7%      |
| OTHER                      | 1,715     | 3.9%                | 3,056     | 6.8%                | 78.2%       |
| UNDETERMINED               | 117       | 0.3%                | 83        | 0.2%                | -29.1%      |
| TOTAL                      | 43,932    | 100.0%              | 45,264    | 100.0%              | 3.0%        |
| RETURNEE TO MEDIATION      |           |                     |           |                     |             |
| MED. OF NEW MATTER         | 669       | 1.5%                | 1,561     | 3.4%                | 133.3%      |
| REMED. OF OLD MATTER       | 258       | 0.6%                | 358       | 0.8%                | 38.8%       |
| NONCOMPLIANCE OF PAST MED. | 106       | 0.2%                | 62        | 0.1%                | -41.5%      |
| OTHER                      | 7         | 0.0%                | 5         | 0.0%                | -28.6%      |
| LEFT BLANK                 | 42,892    | 97.6%               | 43,278    | 95.6%               | 0.9%        |
| TOTAL                      | 43,932    | 100.0%              | 45,264    | 100.0%              | 3.0%        |

| ADDITIONAL INFORMATION   | 1990-91     | 1991-92     | %<br>CHANGE |
|--|-------------|-------------|-------------|
| NO. OF INDIVIDUALS SERVED THROUGH:   |             |             |             |
| CONCILIATION/MEDIATION/ARBITRATION PROCESS   | 61,861      | 63,412      | 2.5%        |
| AVE. NO. OF INDIVIDUALS SERVED   | 2.7         | 2.7         | 0.0%        |
| ALL CASES  | 102,514     | 105,478     | 2.9%        |
| AVE. NO. OF INDIVIDUALS SERVED   | 2.3         | 2.3         | 0.0%        |
| TOTAL DOLLAR AMOUNT AWARDED  | \$2,178,167 | \$2,505,728 | 15.0%       |
| TOTAL NO. OF CASES INVOLVED  | 3,100       | 3,679       | 18.7%       |
| AVE. DOLLAR AMOUNT AWARDED PER CASE  | \$703       | \$681       | -3.1%       |
| AVE. DAYS FROM INTAKE TO DISPOSITION FOR:  |             |             |             |
| ALL CASES  | 15.4        | 15.9        | 3.2%        |
| CONCILIATED/MEDIATED/ARBITRATED  | 15.1        | 14.8        | -2.0%       |
| SINGLE HEARINGS  | 13.5        | 14.0        | 3.7%        |
| MULTIPLE HEARINGS  | 38.0        | 36.7        | -3.4%       |
| TOTAL SINGLE HEARINGS  | 14,557      | 16,157      | 11.0%       |
| TOTAL MULTIPLE HEARINGS  | 572         | 580         | 1.4%        |
| AVE. MINUTES PER MEDIATION/ARBITRATION   | 80          | 74          | -7.5%       |
| CASE MEDIATED WITH AGREEMENT AND REFERRED<br>TO ANOTHER AGENCY FOR ADDITIONAL SERVICES | 1,612       | 1,770       | 9.8%        |



TABLE 2

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
CLIENT DEMOGRAPHIC ANALYSIS FOR ALL PROGRAMS FOR 1990-91 AND 1991-92**

| CATEGORY                 | (APRIL 1, 1990 TO MARCH 31, 1991) |            |            |            | (APRIL 1, 1991 TO MARCH 31, 1992) |            |            |            |
|--------------------------|-----------------------------------|------------|------------|------------|-----------------------------------|------------|------------|------------|
|                          | COMPLAINANT                       |            | RESPONDENT |            | COMPLAINANT                       |            | RESPONDENT |            |
|                          | CASES                             | % OF TOTAL | CASES      | % OF TOTAL | CASES                             | % OF TOTAL | CASES      | % OF TOTAL |
| <b>AGE</b>               |                                   |            |            |            |                                   |            |            |            |
| LESS THAN 17             | 2,321                             | 5.7%       | 2,810      | 6.3%       | 2,540                             | 5.8%       | 2,970      | 6.3%       |
| 17 - 20                  | 1,960                             | 4.8%       | 2,279      | 5.1%       | 2,234                             | 5.1%       | 2,348      | 5.0%       |
| 21 - 29                  | 7,753                             | 19.0%      | 6,045      | 13.6%      | 7,806                             | 17.9%      | 6,376      | 13.6%      |
| 30 - 39                  | 10,200                            | 25.0%      | 7,706      | 17.3%      | 10,750                            | 24.7%      | 8,581      | 18.3%      |
| 40 - 49                  | 6,902                             | 16.9%      | 5,360      | 12.0%      | 8,801                             | 20.2%      | 5,968      | 12.7%      |
| 50 - 59                  | 3,080                             | 7.6%       | 2,303      | 5.2%       | 3,206                             | 7.4%       | 2,548      | 5.4%       |
| 60 - 64                  | 1,103                             | 2.7%       | 729        | 1.6%       | 1,087                             | 2.5%       | 687        | 1.5%       |
| 65+                      | 1,849                             | 4.5%       | 886        | 2.0%       | 1,935                             | 4.4%       | 869        | 1.9%       |
| UNDETERMINED             | 5,584                             | 13.7%      | 16,370     | 36.8%      | 5,136                             | 11.8%      | 16,503     | 35.2%      |
| TOTAL                    | 40,752                            | 100.0%     | 44,488     | 100.0%     | 43,495                            | 100.0%     | 46,850     | 100.0%     |
| <b>GENDER</b>            |                                   |            |            |            |                                   |            |            |            |
| MALE                     | 16,508                            | 40.5%      | 22,584     | 50.8%      | 18,020                            | 41.4%      | 22,827     | 48.7%      |
| FEMALE                   | 23,927                            | 58.7%      | 17,166     | 38.6%      | 24,923                            | 57.3%      | 18,643     | 39.8%      |
| UNDETERMINED             | 317                               | 0.8%       | 4,738      | 10.7%      | 552                               | 1.3%       | 5,380      | 11.5%      |
| TOTAL                    | 40,752                            | 100.0%     | 44,488     | 100.0%     | 43,495                            | 100.0%     | 46,850     | 100.0%     |
| <b>EMPLOYMENT STATUS</b> |                                   |            |            |            |                                   |            |            |            |
| DISABILITY               | 835                               | 2.0%       | 297        | 0.7%       | 849                               | 2.0%       | 333        | 0.7%       |
| EMPLOYED                 | 19,867                            | 48.8%      | 20,284     | 45.6%      | 21,498                            | 49.4%      | 20,839     | 44.5%      |
| FAMILY EMPLOYED          | 1,204                             | 3.0%       | 1,038      | 2.3%       | 930                               | 2.1%       | 810        | 1.7%       |
| PUBLIC ASSISTANCE        | 3,199                             | 7.8%       | 1,606      | 3.6%       | 3,721                             | 8.6%       | 3,433      | 7.3%       |
| SOC. SEC./RETIRED        | 2,496                             | 6.1%       | 998        | 2.2%       | 2,517                             | 5.8%       | 1,002      | 2.1%       |
| STUDENT                  | 3,491                             | 8.6%       | 3,468      | 7.8%       | 3,962                             | 9.1%       | 3,849      | 8.2%       |
| UNEMPLOYED               | 4,245                             | 10.4%      | 2,847      | 6.4%       | 4,402                             | 10.1%      | 3,056      | 6.5%       |
| UNDETERMINED             | 5,415                             | 13.3%      | 13,950     | 31.4%      | 5,616                             | 12.9%      | 13,528     | 28.9%      |
| TOTAL                    | 40,752                            | 100.0%     | 44,488     | 100.0%     | 43,495                            | 100.0%     | 46,850     | 100.0%     |

(continued on page 2 of table 2)

**PAGE 2 OF TABLE 2**

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
CLIENT DEMOGRAPHIC ANALYSIS FOR ALL PROGRAMS FOR 1990-91 AND 1991-92**

| CATEGORY               | (APRIL 1, 1990 TO MARCH 31, 1991) |            |            |            | (APRIL 1, 1991 TO MARCH 31, 1992) |            |            |            |
|------------------------|-----------------------------------|------------|------------|------------|-----------------------------------|------------|------------|------------|
|                        | COMPLAINANT                       |            | RESPONDENT |            | COMPLAINANT                       |            | RESPONDENT |            |
|                        | CASES                             | % OF TOTAL | CASES      | % OF TOTAL | CASES                             | % OF TOTAL | CASES      | % OF TOTAL |
| <b>RACE/ETHNICITY</b>  |                                   |            |            |            |                                   |            |            |            |
| ASIAN                  | 635                               | 1.6%       | 514        | 1.2%       | 604                               | 1.4%       | 431        | 0.9%       |
| BLACK                  | 9,522                             | 23.4%      | 7,764      | 17.5%      | 10,639                            | 24.5%      | 9,135      | 19.5%      |
| HISPANIC               | 5,995                             | 14.7%      | 5,591      | 12.6%      | 6,444                             | 14.8%      | 6,103      | 13.0%      |
| AMERICAN INDIAN        | 84                                | 0.2%       | 47         | 0.1%       | 84                                | 0.2%       | 63         | 0.1%       |
| WHITE                  | 18,847                            | 46.2%      | 17,478     | 39.3%      | 20,520                            | 47.2%      | 19,596     | 41.8%      |
| OTHER                  | 260                               | 0.6%       | 399        | 0.9%       | 365                               | 0.8%       | 569        | 1.2%       |
| UNDETERMINED           | 5,409                             | 13.3%      | 12,695     | 28.5%      | 4,839                             | 11.1%      | 10,953     | 23.4%      |
| TOTAL                  | 40,752                            | 100.0%     | 44,488     | 100.0%     | 43,495                            | 100.0%     | 46,850     | 100.0%     |
| <b>INCOME LEVEL</b>    |                                   |            |            |            |                                   |            |            |            |
| LESS THAN \$9,000      | 14,734                            | 36.2%      | 10,710     | 24.1%      | 16,463                            | 37.9%      | 11,546     | 24.6%      |
| \$9,001 - \$16,000     | 6,222                             | 15.3%      | 4,570      | 10.3%      | 5,721                             | 13.2%      | 4,452      | 9.5%       |
| \$16,001 - \$25,000    | 5,831                             | 14.3%      | 4,291      | 9.6%       | 5,463                             | 12.6%      | 4,378      | 9.3%       |
| \$25,001 - \$35,000    | 2,986                             | 7.3%       | 2,333      | 5.2%       | 2,959                             | 6.8%       | 2,728      | 5.8%       |
| \$35,000+              | 2,623                             | 6.4%       | 2,207      | 5.0%       | 3,140                             | 7.2%       | 2,855      | 6.1%       |
| UNDETERMINED           | 8,356                             | 20.5%      | 20,377     | 45.8%      | 9,749                             | 22.4%      | 20,891     | 44.6%      |
| TOTAL                  | 40,752                            | 100.0%     | 44,488     | 100.0%     | 43,495                            | 100.0%     | 46,850     | 100.0%     |
| <b>EDUCATION LEVEL</b> |                                   |            |            |            |                                   |            |            |            |
| 0 - 8                  | 3,165                             | 7.8%       | 2,040      | 4.6%       | 2,742                             | 6.3%       | 2,199      | 4.7%       |
| 9 - 11                 | 5,732                             | 14.1%      | 4,403      | 9.9%       | 5,597                             | 12.9%      | 4,244      | 9.1%       |
| 12                     | 14,275                            | 35.0%      | 13,491     | 30.3%      | 16,085                            | 37.0%      | 14,213     | 30.3%      |
| 13 - 15                | 5,621                             | 13.8%      | 2,955      | 6.6%       | 5,357                             | 12.3%      | 3,065      | 6.5%       |
| 16                     | 3,251                             | 8.0%       | 2,186      | 4.9%       | 4,669                             | 10.7%      | 2,664      | 5.7%       |
| 17+                    | 1,762                             | 4.3%       | 673        | 1.5%       | 1,504                             | 3.5%       | 720        | 1.5%       |
| UNDETERMINED           | 6,946                             | 17.0%      | 18,740     | 42.1%      | 7,541                             | 17.3%      | 19,745     | 42.1%      |
| TOTAL                  | 40,752                            | 100.0%     | 44,488     | 100.0%     | 43,495                            | 100.0%     | 46,850     | 100.0%     |

**TABLE 3**

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM - STATEWIDE CLIENT DEMOGRAPHIC COMPARISONS  
FOR COMBINED COMPLAINANTS AND RESPONDENTS FOR 1990-91 AND 1991-92 STATE FISCAL YEARS**

| CATEGORY                 | (APRIL 1, 1990 TO MARCH 31, 1991) |               | (APRIL 1, 1991 TO MARCH 31, 1992) |               |
|--------------------------|-----------------------------------|---------------|-----------------------------------|---------------|
|                          | COMPLAINANTS/<br>RESPONDENTS      |               | COMPLAINANTS/<br>RESPONDENTS      |               |
|                          | (1)                               | (2)           | (1)                               | (2)           |
|                          | CASES                             | % OF<br>TOTAL | CASES                             | % OF<br>TOTAL |
| <b>AGE</b>               |                                   |               |                                   |               |
| LESS THAN 17             | 5,131                             | 6.0%          | 5,510                             | 6.1%          |
| 17 - 20                  | 4,239                             | 5.0%          | 4,582                             | 5.1%          |
| 21 - 29                  | 13,798                            | 16.2%         | 14,182                            | 15.7%         |
| 30 - 39                  | 17,906                            | 21.0%         | 19,331                            | 21.4%         |
| 40 - 49                  | 12,262                            | 14.4%         | 14,769                            | 16.3%         |
| 50 - 59                  | 5,383                             | 6.3%          | 5,754                             | 6.4%          |
| 60 - 64                  | 1,832                             | 2.1%          | 1,774                             | 2.0%          |
| 65+                      | 2,735                             | 3.2%          | 2,804                             | 3.1%          |
| UNDETERMINED             | 21,954                            | 25.8%         | 21,639                            | 24.0%         |
| TOTAL                    | 85,240                            | 100.0%        | 90,345                            | 100.0%        |
| <b>GENDER</b>            |                                   |               |                                   |               |
| MALE                     | 39,092                            | 45.9%         | 40,847                            | 45.2%         |
| FEMALE                   | 41,093                            | 48.2%         | 43,566                            | 48.2%         |
| UNDETERMINED             | 5,055                             | 5.9%          | 5,932                             | 6.6%          |
| TOTAL                    | 85,240                            | 100.0%        | 90,345                            | 100.0%        |
| <b>EMPLOYMENT STATUS</b> |                                   |               |                                   |               |
| DISABILITY               | 1,132                             | 1.3%          | 1,182                             | 1.3%          |
| EMPLOYED                 | 40,151                            | 47.1%         | 42,337                            | 46.9%         |
| FAMILY EMPLOYED          | 2,242                             | 2.6%          | 1,740                             | 1.9%          |
| PUBLIC ASSISTANCE        | 4,805                             | 5.6%          | 7,154                             | 7.9%          |
| SOC. SEC./RETIRED        | 3,494                             | 4.1%          | 3,519                             | 3.9%          |
| STUDENT                  | 6,959                             | 8.2%          | 7,811                             | 8.6%          |
| UNEMPLOYED               | 7,092                             | 8.3%          | 7,458                             | 8.3%          |
| UNDETERMINED             | 19,365                            | 22.7%         | 19,144                            | 21.2%         |
| TOTAL                    | 85,240                            | 100.0%        | 90,345                            | 100.0%        |

(Continued on page 2 of Table 3)

# PAGE 2 OF TABLE 3

## COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM - STATEWIDE CLIENT DEMOGRAPHIC COMPARISONS FOR COMBINED COMPLAINANTS AND RESPONDENTS FOR 1990-91 AND 1991-92 STATE FISCAL YEARS

| CATEGORY               | (APRIL 1, 1990 TO MARCH 31, 1991) |               | (APRIL 1, 1991 TO MARCH 31, 1992) |               |
|------------------------|-----------------------------------|---------------|-----------------------------------|---------------|
|                        | COMPLAINANTS/<br>RESPONDENTS      |               | COMPLAINANTS/<br>RESPONDENTS      |               |
|                        | (1)                               | (2)           | (1)                               | (2)           |
|                        | CASES                             | % OF<br>TOTAL | CASES                             | % OF<br>TOTAL |
| <b>RACE/ETHNIC</b>     |                                   |               |                                   |               |
| ASIAN                  | 1,149                             | 1.3%          | 1,035                             | 1.1%          |
| BLACK                  | 17,286                            | 20.3%         | 19,774                            | 21.9%         |
| HISPANIC               | 11,586                            | 13.6%         | 12,547                            | 13.9%         |
| AMERICAN INDIAN        | 131                               | 0.2%          | 147                               | 0.2%          |
| WHITE                  | 36,325                            | 42.6%         | 40,116                            | 44.4%         |
| OTHER                  | 659                               | 0.8%          | 934                               | 1.0%          |
| UNDETERMINED           | 18,104                            | 21.2%         | 15,792                            | 17.5%         |
| TOTAL                  | 85,240                            | 100.0%        | 90,345                            | 100.0%        |
| <b>INCOME LEVEL</b>    |                                   |               |                                   |               |
| LESS THAN \$9,000      | 25,444                            | 29.8%         | 28,009                            | 31.0%         |
| \$9,001 - \$16,000     | 10,792                            | 12.7%         | 10,173                            | 11.3%         |
| \$16,001 - \$25,000    | 10,122                            | 11.9%         | 9,841                             | 10.9%         |
| \$25,001 - \$35,000    | 5,319                             | 6.2%          | 5,687                             | 6.3%          |
| \$35,000+              | 4,830                             | 5.7%          | 5,995                             | 6.6%          |
| UNDETERMINED           | 28,733                            | 33.7%         | 30,640                            | 33.9%         |
| TOTAL                  | 85,240                            | 100.0%        | 90,345                            | 100.0%        |
| <b>EDUCATION LEVEL</b> |                                   |               |                                   |               |
| 0 - 8                  | 5,205                             | 6.1%          | 4,941                             | 5.5%          |
| 9 - 11                 | 10,135                            | 11.9%         | 9,841                             | 10.9%         |
| 12                     | 27,766                            | 32.6%         | 30,298                            | 33.5%         |
| 13 - 15                | 8,576                             | 10.1%         | 8,422                             | 9.3%          |
| 16                     | 5,437                             | 6.4%          | 7,333                             | 8.1%          |
| 17+                    | 2,435                             | 2.9%          | 2,224                             | 2.5%          |
| UNDETERMINED           | 25,686                            | 30.1%         | 27,286                            | 30.2%         |
| TOTAL                  | 85,240                            | 100.0%        | 90,345                            | 100.0%        |

TABLE 4A

# COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM 1990-91 ANNUAL WORKLOAD SUMMARY BY PROGRAM

| PROGRAM             | CASES             |                    | MEDIATED<br>WITH<br>AGREEMNT | MEDI-<br>ATED-NO<br>AGREEMNT | TOTAL<br>MEDI-<br>ATIONS | % MEDI-<br>ATION W/<br>AGREEMNT | ARBI-<br>TRATIONS | TOT. CON/<br>MED/ARB | % CON/<br>MED/ARB | PEOPLE<br>SERVED | DAYS FROM INTAKE TO<br>- DISPOSITION - |              |
|---------------------|-------------------|--------------------|------------------------------|------------------------------|--------------------------|---------------------------------|-------------------|----------------------|-------------------|------------------|--|--------------|
|                     | SCREEN<br>APPROP. | CONCIL-<br>IATIONS |                              |                              |                          |                                 |                   |                      |                   |                  | ALL CASES                              | CON/MED/ARB. |
| ALBANY - DMP        | 707               | 36                 | 454                          | 67                           | 521                      | 87%                             | 5                 | 562                  | 79%               | 1,677            | 7.5                                    | 6.8          |
| ALLEGANY CO. - DSC  | 30                | 17                 | 4                            | 0                            | 4                        | 100%                            | 1                 | 22                   | 73%               | 205              | 23.4                                   | 21.2         |
| BRONX CO. - IMCR    | 3,246             | 132                | 1,090                        | 5                            | 1,095                    | 100%                            | 168               | 1,415                | 44%               | 7,658            | 12.0                                   | 10.7         |
| BROOME CO-ACCOR     | 782               | 105                | 182                          | 36                           | 218                      | 83%                             | 0                 | 323                  | 41%               | 1,912            | 11.5                                   | 11.4         |
| CATTARAUGUS CO.     | 209               | 34                 | 23                           | 8                            | 31                       | 74%                             | 5                 | 70                   | 33%               | 483              | 27.8                                   | 29.1         |
| CAYUGA CO. - DRC    | 59                | 10                 | 20                           | 4                            | 24                       | 83%                             | 0                 | 34                   | 58%               | 138              | 24.0                                   | 19.4         |
| CHAUTAUQUA CO.      | 618               | 126                | 91                           | 24                           | 115                      | 79%                             | 10                | 253                  | 41%               | 1,316            | 22.9                                   | 25.5         |
| CHEMUNG CO. - NJP   | 951               | 428                | 96                           | 19                           | 115                      | 83%                             | 7                 | 550                  | 58%               | 2,306            | 8.3                                    | 8.3          |
| CHENANGO-DRC        | 84                | 28                 | 13                           | 2                            | 15                       | 87%                             | 0                 | 43                   | 51%               | 278              | 25.4                                   | 27.9         |
| CLINTON CO. - NNY   | 175               | 61                 | 79                           | 5                            | 84                       | 94%                             | 1                 | 146                  | 83%               | 381              | 19.0                                   | 18.4         |
| COLUMBIA CO. - C.G. | 184               | 50                 | 32                           | 7                            | 39                       | 82%                             | 0                 | 89                   | 48%               | 389              | 10.5                                   | 12.1         |
| CORTLAND-NJ         | 21                | 2                  | 6                            | 1                            | 7                        | 0%                              | 0                 | 9                    | 43%               | 51               | 10.4                                   | 11.6         |
| DELAWARE CO.        | 93                | 15                 | 14                           | 9                            | 23                       | 61%                             | 0                 | 38                   | 41%               | 192              | 20.7                                   | 30.4         |
| DUTCHESS - CDRC     | 508               | 132                | 179                          | 75                           | 254                      | 70%                             | 0                 | 388                  | 76%               | 2,379            | 21.3                                   | 22.7         |
| ERIE - DSC          | 3,750             | 1,716              | 335                          | 10                           | 345                      | 97%                             | 341               | 2,402                | 64%               | 7,662            | 20.2                                   | 22.1         |
| ESSEX CO.-NNYCCR    | 68                | 34                 | 7                            | 0                            | 7                        | 100%                            | 1                 | 42                   | 82%               | 167              | 16.7                                   | 20.0         |
| FRANKLIN-CCR        | 53                | 9                  | 3                            | 7                            | 10                       | 30%                             | 0                 | 19                   | 36%               | 108              | 6.8                                    | 9.4          |
| FULTON CO.          | 39                | 4                  | 14                           | 4                            | 18                       | 78%                             | 0                 | 22                   | 56%               | 81               | 16.5                                   | 23.0         |
| GENESEE CO. - DSC   | 217               | 49                 | 30                           | 2                            | 32                       | 94%                             | 24                | 105                  | 48%               | 730              | 24.3                                   | 24.8         |
| GREENE CO.-C.G.     | 252               | 102                | 29                           | 6                            | 35                       | 83%                             | 0                 | 137                  | 54%               | 590              | 10.9                                   | 10.4         |
| HAMILTON CO. - NNY  | 7                 | 2                  | 2                            | 0                            | 2                        | 100%                            | 0                 | 4                    | 57%               | 17               | 36.4                                   | 22.5         |
| HERKIMER CO.        | 230               | 120                | 16                           | 12                           | 28                       | 57%                             | 0                 | 148                  | 64%               | 849              | 6.5                                    | 8.3          |
| JEFFERSON CO.       | 420               | 102                | 64                           | 13                           | 77                       | 83%                             | 0                 | 179                  | 43%               | 881              | 16.0                                   | 17.6         |
| KINGS - VSA         | 7,517             | 159                | 2,189                        | 610                          | 2,799                    | 78%                             | 1                 | 2,959                | 39%               | 15,457           | 15.3                                   | 13.9         |
| LEWIS COUNTY        | 62                | 19                 | 14                           | 1                            | 15                       | 93%                             | 0                 | 34                   | 55%               | 132              | 29.3                                   | 23.8         |
| LIVINGSTON CO.-CD   | 205               | 24                 | 101                          | 3                            | 104                      | 97%                             | 1                 | 129                  | 63%               | 622              | 43.7                                   | 48.0         |
| MADISON-NEW JUST.   | 45                | 13                 | 0                            | 1                            | 1                        | 0%                              | 0                 | 14                   | 31%               | 105              | 14.1                                   | 11.8         |
| MONROE-CDS          | 876               | 193                | 184                          | 28                           | 212                      | 87%                             | 33                | 438                  | 50%               | 2,247            | 30.4                                   | 33.2         |
| MONTGOMERY CO.      | 78                | 5                  | 34                           | 19                           | 53                       | 64%                             | 0                 | 58                   | 78%               | 159              | 10.0                                   | 9.7          |
| NASSAU CO. AAA      | 341               | 39                 | 97                           | 5                            | 102                      | 95%                             | 25                | 166                  | 49%               | 1,336            | 39.8                                   | 41.7         |
| NASSAU CO. - MAP    | 574               | 108                | 235                          | 60                           | 295                      | 80%                             | 0                 | 403                  | 70%               | 877              | 13.0                                   | 13.1         |
| NIAGARA CO. - DSC   | 248               | 92                 | 19                           | 2                            | 21                       | 90%                             | 9                 | 122                  | 49%               | 551              | 21.2                                   | 22.5         |
| NEW YORK CO.-IMCR   | 5,698             | 286                | 1,882                        | 163                          | 2,045                    | 92%                             | 158               | 2,489                | 44%               | 12,775           | 12.8                                   | 9.4          |
| NY-WASH.HT.         | 288               | 45                 | 129                          | 9                            | 138                      | 93%                             | 0                 | 183                  | 64%               | 648              | 9.4                                    | 7.5          |
| ONEIDA COUNTY J.C.  | 888               | 473                | 203                          | 7                            | 210                      | 97%                             | 63                | 748                  | 84%               | 2,508            | 11.0                                   | 11.0         |
| ONONDAGA-NJ         | 400               | 74                 | 52                           | 16                           | 68                       | 76%                             | 0                 | 142                  | 36%               | 861              | 30.5                                   | 33.5         |
| ONONDAGA-VC         | 318               | 48                 | 88                           | 30                           | 118                      | 75%                             | 0                 | 168                  | 53%               | 825              | 18.1                                   | 17.8         |
| ONTARIO - CDS, INC. | 139               | 20                 | 43                           | 12                           | 55                       | 78%                             | 4                 | 79                   | 57%               | 318              | 29.1                                   | 33.5         |
| ORANGE CO. MP       | 308               | 59                 | 108                          | 24                           | 132                      | 82%                             | 0                 | 191                  | 62%               | 655              | 19.8                                   | 21.9         |
| ORLEANS - DSC       | 4                 | 0                  | 0                            | 0                            | 0                        | N/A                             | 4                 | 4                    | 100%              | 12               | 31.3                                   | 31.3         |
| OSWEGO CO. NJ       | 144               | 45                 | 20                           | 11                           | 31                       | 65%                             | 0                 | 76                   | 53%               | 415              | 51.4                                   | 78.9         |
| OTSEGO CO.-AGREE    | 202               | 48                 | 31                           | 7                            | 38                       | 82%                             | 5                 | 91                   | 45%               | 524              | 13.7                                   | 16.2         |
| PUTNAM CO.          | 51                | 2                  | 25                           | 2                            | 27                       | 93%                             | 0                 | 29                   | 57%               | 142              | 14.6                                   | 14.8         |
| QUEENS CO. - VSA    | 4,145             | 149                | 1,495                        | 303                          | 1,798                    | 83%                             | 0                 | 1,947                | 47%               | 9,358            | 9.4                                    | 8.1          |
| RENSSELAER CO.      | 116               | 28                 | 20                           | 7                            | 27                       | 74%                             | 0                 | 55                   | 47%               | 417              | 19.0                                   | 27.7         |
| RICHMOND COUNTY     | 2,120             | 201                | 900                          | 102                          | 1,002                    | 90%                             | 3                 | 1,206                | 57%               | 4,649            | 14.3                                   | 12.5         |
| ROCKLAND CO. - VM   | 112               | 1                  | 60                           | 17                           | 77                       | 78%                             | 0                 | 78                   | 70%               | 258              | 15.4                                   | 16.6         |
| SARATOGA CO.-DSP    | 171               | 18                 | 43                           | 20                           | 63                       | 68%                             | 0                 | 81                   | 47%               | 369              | 26.2                                   | 26.5         |
| SCHENECTADY CO.     | 402               | 2                  | 93                           | 38                           | 131                      | 71%                             | 0                 | 133                  | 33%               | 875              | 25.3                                   | 35.0         |
| SCHOHARIE CO.       | 21                | 2                  | 5                            | 1                            | 6                        | 83%                             | 0                 | 8                    | 38%               | 47               | 17.6                                   | 19.6         |
| SCHUYLER CO.-NJP    | 401               | 255                | 38                           | 2                            | 40                       | 95%                             | 0                 | 295                  | 74%               | 846              | 9.2                                    | 8.4          |
| SENECA CO.-CDS      | 24                | 7                  | 8                            | 1                            | 9                        | 89%                             | 0                 | 18                   | 67%               | 70               | 31.7                                   | 32.9         |
| ST. LAWRENCE CO.    | 388               | 177                | 35                           | 16                           | 51                       | 69%                             | 0                 | 228                  | 59%               | 747              | 10.9                                   | 9.9          |
| STEUBEN CO.-NJP     | 580               | 296                | 45                           | 2                            | 47                       | 98%                             | 0                 | 343                  | 59%               | 1,234            | 6.7                                    | 7.5          |
| SUFFOLK COUNTY      | 702               | 55                 | 105                          | 49                           | 214                      | 77%                             | 0                 | 269                  | 38%               | 1,670            | 22.7                                   | 26.5         |
| SULLIVAN - MED.     | 393               | 63                 | 250                          | 24                           | 274                      | 91%                             | 2                 | 339                  | 86%               | 667              | 14.1                                   | 12.9         |
| TIOGA CO.-ACCORD    | 261               | 56                 | 87                           | 14                           | 101                      | 88%                             | 0                 | 157                  | 60%               | 610              | 8.5                                    | 8.3          |
| TOMPKINS CO.-CDRC   | 775               | 185                | 148                          | 26                           | 174                      | 85%                             | 0                 | 359                  | 46%               | 2,175            | 16.0                                   | 21.6         |
| ULSTER CO. - MED.   | 494               | 64                 | 253                          | 46                           | 299                      | 85%                             | 0                 | 363                  | 73%               | 1,056            | 14.4                                   | 16.7         |
| WARREN COUNTY       | 70                | 18                 | 18                           | 7                            | 25                       | 72%                             | 0                 | 43                   | 81%               | 272              | 11.7                                   | 9.8          |
| WASHINGTON CO.      | 85                | 14                 | 20                           | 6                            | 26                       | 77%                             | 0                 | 40                   | 47%               | 340              | 14.6                                   | 16.4         |
| WAYNE CO. - CDS     | 200               | 33                 | 75                           | 2                            | 77                       | 97%                             | 7                 | 117                  | 59%               | 427              | 22.3                                   | 22.9         |
| WESTCHESTER CO.     | 1,323             | 671                | 155                          | 36                           | 191                      | 81%                             | 0                 | 862                  | 65%               | 4,418            | 12.4                                   | 11.9         |
| WYOMING CO. - DSC   | 42                | 2                  | 17                           | 1                            | 18                       | 94%                             | 4                 | 24                   | 57%               | 130              | 25.1                                   | 24.8         |
| YATES CO. - CDS     | 26                | 1                  | 13                           | 1                            | 14                       | 93%                             | 0                 | 15                   | 58%               | 62               | 32.2                                   | 35.3         |
| GRAND TOTAL         | 43,932            | 7,366              | 12,180                       | 2,047                        | 14,227                   | 86%                             | 902               | 22,495               | 51%               | 102,514          | 15.4                                   | 15.1         |

Note: "People Served" was adjusted by a factor of two for each case in which the number of persons served was not reported.

TABLE 4B

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
1991-92 ANNUAL WORKLOAD SUMMARY BY PROGRAM**

| PROGRAM             | CASES<br>SCREEN<br>APPROP. | CONCIL-<br>IATIONS | MEDIATED<br>WITH<br>AGREEMN | MEDI-<br>ATED-NO<br>AGREEMNT. | TOTAL<br>MEDI-<br>ATIONS | % MEDI-<br>ATION W/<br>AGREEMNT | ARBI-<br>TRATIONS | TOT. CON/<br>MED/ARB | % CON/<br>MED/ARB | PEOPLE<br>SERVED | DAYS FROM INTAKE TO<br>- DISPOSITION - |              |
|---------------------|----------------------------|--------------------|-----------------------------|-------------------------------|--------------------------|---------------------------------|-------------------|----------------------|-------------------|------------------|--|--------------|
|                     |                            |                    |                             |                               |                          |                                 |                   |                      |                   |                  | ALL CASES                              | CON/MED/ARB. |
| ALBANY - DMP        | 853                        | 26                 | 544                         | 158                           | 702                      | 77%                             | 3                 | 731                  | 88%               | 2,051            | 6.2                                    | 4.6          |
| ALLEGANY CO. - DSC  | 54                         | 18                 | 8                           | 1                             | 9                        | 89%                             | 1                 | 26                   | 48%               | 131              | 20.7                                   | 20.6         |
| BRONX CO. - IMCR    | 3,480                      | 82                 | 1,328                       | 5                             | 1,333                    | 100%                            | 108               | 1,523                | 44%               | 8,384            | 13.3                                   | 11.7         |
| BROOME CO-ACCOR     | 826                        | 111                | 187                         | 31                            | 198                      | 84%                             | 0                 | 309                  | 37%               | 1,922            | 12.2                                   | 11.1         |
| CATTARAUGUS CO.     | 211                        | 67                 | 20                          | 2                             | 22                       | 91%                             | 4                 | 93                   | 44%               | 460              | 21.4                                   | 23.2         |
| CAYUGA CO. - DRC    | 50                         | 5                  | 12                          | 6                             | 18                       | 87%                             | 0                 | 23                   | 48%               | 112              | 23.3                                   | 23.4         |
| CHAUTAUQUA CO.      | 602                        | 134                | 56                          | 16                            | 72                       | 78%                             | 6                 | 212                  | 35%               | 1,245            | 20.5                                   | 22.0         |
| CHEMUNG CO. - NJP   | 1,031                      | 468                | 138                         | 38                            | 174                      | 79%                             | 5                 | 645                  | 83%               | 2,324            | 9.0                                    | 10.0         |
| CHENANGO-DRC        | 125                        | 51                 | 10                          | 6                             | 16                       | 83%                             | 0                 | 67                   | 54%               | 307              | 27.4                                   | 18.0         |
| CLINTON CO. - NNY   | 145                        | 10                 | 114                         | 0                             | 114                      | 100%                            | 1                 | 125                  | 86%               | 436              | 37.2                                   | 39.2         |
| COLUMBIA CO. - C.G. | 199                        | 29                 | 32                          | 2                             | 34                       | 94%                             | 0                 | 63                   | 37%               | 367              | 10.9                                   | 11.4         |
| CORTLAND-NJ         | 38                         | 6                  | 8                           | 6                             | 14                       | 0%                              | 0                 | 20                   | 53%               | 95               | 39.1                                   | 34.0         |
| DELAWARE CO.        | 98                         | 18                 | 31                          | 3                             | 34                       | 91%                             | 0                 | 52                   | 53%               | 207              | 14.3                                   | 11.5         |
| DUTCHESS - CDRC     | 608                        | 88                 | 177                         | 103                           | 280                      | 83%                             | 2                 | 370                  | 61%               | 1,422            | 18.5                                   | 14.3         |
| ERIE - DSC          | 3,403                      | 1,295              | 564                         | 44                            | 608                      | 83%                             | 204               | 2,107                | 82%               | 6,989            | 19.6                                   | 19.7         |
| ESSEX CO.-NNYCCR    | 47                         | 24                 | 7                           | 2                             | 9                        | 78%                             | 1                 | 34                   | 72%               | 121              | 13.2                                   | 13.9         |
| FRANKLIN-COR        | 30                         | 3                  | 3                           | 4                             | 7                        | 43%                             | 0                 | 10                   | 33%               | 60               | 8.8                                    | 11.3         |
| FULTON CO.          | 58                         | 3                  | 16                          | 9                             | 25                       | 64%                             | 0                 | 28                   | 50%               | 122              | 16.6                                   | 18.7         |
| GENESEE CO. - DSC   | 143                        | 40                 | 30                          | 2                             | 32                       | 94%                             | 11                | 83                   | 58%               | 385              | 26.0                                   | 27.1         |
| GREENE CO.-C.G.     | 319                        | 117                | 47                          | 4                             | 51                       | 92%                             | 0                 | 168                  | 53%               | 777              | 12.1                                   | 10.7         |
| HAMILTON CO. - NNY  | 10                         | 2                  | 0                           | 0                             | 0                        | N/A                             | 0                 | 2                    | 20%               | 21               | 25.9                                   | 10.0         |
| HERKIMER CO.        | 278                        | 179                | 20                          | 2                             | 22                       | 91%                             | 0                 | 201                  | 72%               | 1,062            | 7.6                                    | 6.4          |
| JEFFERSON CO.       | 383                        | 102                | 35                          | 5                             | 40                       | 88%                             | 0                 | 142                  | 39%               | 783              | 12.6                                   | 11.9         |
| KINGS - VSA         | 7,192                      | 132                | 2,239                       | 621                           | 2,860                    | 78%                             | 2                 | 2,894                | 42%               | 14,976           | 15.1                                   | 10.9         |
| LEWIS COUNTY        | 28                         | 12                 | 2                           | 0                             | 2                        | 100%                            | 0                 | 14                   | 50%               | 61               | 18.0                                   | 14.1         |
| LIVINGSTON CO.-CD   | 273                        | 19                 | 142                         | 15                            | 157                      | 90%                             | 4                 | 180                  | 66%               | 643              | 46.5                                   | 45.2         |
| MADISON-NEW JUST.   | 86                         | 23                 | 3                           | 1                             | 4                        | 75%                             | 0                 | 27                   | 31%               | 226              | 15.1                                   | 13.2         |
| MONROE-CDS          | 1,083                      | 209                | 228                         | 54                            | 282                      | 81%                             | 55                | 546                  | 50%               | 2,213            | 32.3                                   | 35.3         |
| MONTGOMERY CO.      | 57                         | 2                  | 28                          | 13                            | 41                       | 68%                             | 0                 | 43                   | 75%               | 125              | 12.3                                   | 12.5         |
| NASSAU CO. AAA      | 46                         | 0                  | 16                          | 2                             | 18                       | 89%                             | 0                 | 18                   | 36%               | 92               | 35.8                                   | 34.2         |
| NASSAU CO. - MAP    | 1,978                      | 42                 | 838                         | 305                           | 1,143                    | 73%                             | 0                 | 1,185                | 60%               | 4,219            | 21.0                                   | 21.1         |
| NIAGARA CO. - DSC   | 259                        | 61                 | 53                          | 0                             | 53                       | 100%                            | 18                | 132                  | 51%               | 521              | 21.1                                   | 27.2         |
| NEW YORK CO.-IMCR   | 5,285                      | 236                | 1,941                       | 89                            | 2,030                    | 96%                             | 152               | 2,418                | 46%               | 11,891           | 13.3                                   | 10.9         |
| NY-WASH.HT.         | 290                        | 35                 | 122                         | 6                             | 128                      | 95%                             | 0                 | 163                  | 56%               | 655              | 21.7                                   | 17.0         |
| ONEIDA COUNTY J.C.  | 901                        | 322                | 232                         | 12                            | 244                      | 95%                             | 77                | 643                  | 71%               | 2,319            | 15.1                                   | 15.4         |
| ONONDAGA-NJ         | 540                        | 135                | 91                          | 14                            | 105                      | 87%                             | 0                 | 240                  | 44%               | 1,126            | 30.1                                   | 26.1         |
| ONONDAGA-VC         | 462                        | 76                 | 147                         | 47                            | 194                      | 78%                             | 1                 | 271                  | 56%               | 1,225            | 47.7                                   | 38.1         |
| ONTARIO - CDS, INC. | 212                        | 33                 | 88                          | 12                            | 100                      | 88%                             | 2                 | 135                  | 64%               | 577              | 30.7                                   | 32.5         |
| ORANGE CO. MP       | 448                        | 56                 | 180                         | 18                            | 198                      | 91%                             | 0                 | 254                  | 57%               | 1,182            | 19.8                                   | 17.3         |
| ORLEANS - DSC       | 10                         | 2                  | 2                           | 0                             | 2                        | 100%                            | 1                 | 5                    | 50%               | 25               | 31.2                                   | 39.6         |
| OSWEGO CO. NJ       | 108                        | 22                 | 13                          | 5                             | 18                       | 72%                             | 0                 | 40                   | 37%               | 255              | 19.7                                   | 26.8         |
| OTSEGO CO.-MED.S    | 237                        | 58                 | 47                          | 11                            | 58                       | 81%                             | 3                 | 119                  | 50%               | 704              | 9.4                                    | 10.2         |
| PUTNAM CO.          | 50                         | 4                  | 29                          | 2                             | 31                       | 94%                             | 0                 | 35                   | 70%               | 115              | 26.8                                   | 30.4         |
| QUEENS CO. - VSA    | 4,033                      | 188                | 1,465                       | 268                           | 1,751                    | 84%                             | 0                 | 1,937                | 48%               | 8,442            | 10.3                                   | 9.0          |
| RENSSELAER CO.      | 192                        | 54                 | 45                          | 10                            | 55                       | 82%                             | 0                 | 109                  | 57%               | 561              | 16.2                                   | 16.7         |
| RICHMOND COUNT      | 2,281                      | 278                | 845                         | 122                           | 967                      | 87%                             | 0                 | 1,243                | 54%               | 4,947            | 8.1                                    | 6.9          |
| ROCKLAND CO. - VM   | 128                        | 1                  | 71                          | 24                            | 95                       | 75%                             | 0                 | 96                   | 75%               | 300              | 18.5                                   | 16.7         |
| SARATOGA CO.-DSP    | 375                        | 46                 | 79                          | 36                            | 115                      | 89%                             | 0                 | 181                  | 43%               | 828              | 24.0                                   | 26.4         |
| SCHENECTADY CO.     | 417                        | 3                  | 109                         | 45                            | 154                      | 71%                             | 1                 | 156                  | 38%               | 879              | 25.5                                   | 26.1         |
| SCHOHARIE CO.       | 39                         | 10                 | 4                           | 4                             | 8                        | 50%                             | 0                 | 18                   | 46%               | 104              | 10.3                                   | 10.1         |
| SCHUYLER CO.-NJP    | 368                        | 234                | 30                          | 2                             | 32                       | 94%                             | 0                 | 266                  | 72%               | 742              | 9.9                                    | 8.9          |
| SENECA CO.-CDS      | 41                         | 5                  | 20                          | 3                             | 23                       | 87%                             | 0                 | 28                   | 68%               | 106              | 32.3                                   | 36.5         |
| ST. LAWRENCE CO.    | 394                        | 206                | 16                          | 11                            | 27                       | 59%                             | 0                 | 233                  | 58%               | 809              | 15.5                                   | 11.0         |
| STEUBEN CO.-NJP     | 710                        | 308                | 85                          | 8                             | 93                       | 91%                             | 1                 | 402                  | 57%               | 2,833            | 6.1                                    | 6.6          |
| SUFFOLK COUNTY      | 680                        | 84                 | 165                         | 48                            | 233                      | 79%                             | 0                 | 317                  | 47%               | 1,767            | 24.4                                   | 27.4         |
| SULLIVAN - MED.     | 206                        | 10                 | 145                         | 9                             | 154                      | 94%                             | 1                 | 165                  | 80%               | 464              | 8.0                                    | 5.7          |
| TIOGA CO.-ACCORD    | 233                        | 43                 | 75                          | 9                             | 84                       | 89%                             | 0                 | 127                  | 55%               | 534              | 8.1                                    | 7.5          |
| TOMPKINS CO.-CDRC   | 753                        | 178                | 142                         | 22                            | 164                      | 87%                             | 0                 | 342                  | 45%               | 2,047            | 15.0                                   | 19.6         |
| ULSTER CO. - MED.   | 369                        | 68                 | 180                         | 26                            | 206                      | 87%                             | 0                 | 274                  | 74%               | 772              | 14.2                                   | 14.1         |
| WARREN COUNTY       | 70                         | 8                  | 21                          | 10                            | 31                       | 68%                             | 0                 | 39                   | 56%               | 171              | 9.9                                    | 11.2         |
| WASHINGTON CO.      | 204                        | 41                 | 83                          | 2                             | 85                       | 97%                             | 0                 | 106                  | 52%               | 529              | 8.9                                    | 7.3          |
| WAYNE CO. - CDS     | 187                        | 37                 | 40                          | 21                            | 61                       | 66%                             | 2                 | 100                  | 51%               | 423              | 25.6                                   | 27.6         |
| WESTCHESTER CO.     | 1,546                      | 782                | 199                         | 54                            | 253                      | 79%                             | 1                 | 1,036                | 67%               | 5,006            | 12.9                                   | 12.8         |
| WYOMING CO. - DSC   | 25                         | 5                  | 3                           | 1                             | 4                        | 75%                             | 4                 | 13                   | 52%               | 50               | 23.0                                   | 25.3         |
| YATES CO. - CDS     | 19                         | 6                  | 11                          | 1                             | 12                       | 92%                             | 0                 | 18                   | 95%               | 171              | 48.7                                   | 49.5         |
| GRAND TOTAL         | 45,786                     | 6,944              | 13,641                      | 2,428                         | 16,069                   | 85%                             | 671               | 23,684               | 52%               | 105,478          | 15.9                                   | 14.9         |

Note: "People Served" was adjusted by a factor of two for each case in which the number of persons served was not reported.

TABLE 5A

## COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM - 1990-91 SOURCE OF REFERRALS BY PROGRAM

| COUNTY          | CITY CRTS. | CNTY. CRTS. | FAM. CRTS. | TOWN CRTS. | BUSI-NESS/ CORP. | DIST. ATTY. | DIV. OF HOUS-ING | LEGAL AID | POLICE | PRIV. AGENCY | PRIV. ATTN | PROBA TION | PUBLIC AGENCY | PUBLIC DE-FENDER | SCHOOL | SHER-IFF | STATE POLICE | WALK -IN | ADULT PROT. | CHILD/ MEDIA | RELIG. REF. | OTHER | UNRE-CORDED | TOTALS |
|-----------------|------------|-------------|------------|------------|------------------|-------------|------------------|-----------|--------|--------------|------------|------------|---------------|------------------|--------|----------|--------------|----------|-------------|--------------|-------------|-------|-------------|--------|
| ALBANY          | 257        | 0           | 42         | 35         | 0                | 2           | 1                | 0         | 53     | 5            | 2          | 0          | 12            | 0                | 245    | 0        | 0            | 24       | 0           | 5            | 0           | 24    | 0           | 707    |
| ALLEGANY        | 3          | 0           | 1          | 1          | 0                | 0           | 12               | 0         | 0      | 3            | 0          | 0          | 0             | 1                | 0      | 1        | 2            | 8        | 0           | 0            | 0           | 0     | 0           | 30     |
| BRONX           | 3,230      | 0           | 0          | 0          | 0                | 0           | 0                | 0         | 4      | 0            | 0          | 0          | 0             | 0                | 0      | 0        | 0            | 5        | 0           | 0            | 0           | 2     | 5           | 3,240  |
| BROOME          | 20         | 1           | 155        | 117        | 0                | 9           | 10               | 7         | 22     | 27           | 59         | 12         | 114           | 1                | 24     | 15       | 2            | 148      | 0           | 18           | 1           | 23    | 1           | 762    |
| CATTARAUGUS     | 78         | 0           | 0          | 22         | 1                | 0           | 0                | 0         | 18     | 14           | 0          | 3          | 3             | 1                | 0      | 0        | 5            | 59       | 0           | 2            | 0           | 5     | 0           | 209    |
| CAYUGA          | 14         | 0           | 1          | 13         | 0                | 2           | 2                | 0         | 8      | 1            | 2          | 0          | 0             | 0                | 1      | 3        | 1            | 13       | 0           | 0            | 0           | 0     | 0           | 59     |
| CHAUTAUQUA      | 124        | 0           | 79         | 11         | 0                | 0           | 0                | 18        | 109    | 37           | 4          | 8          | 11            | 0                | 1      | 0        | 0            | 216      | 1           | 0            | 0           | 2     | 1           | 618    |
| CHEMUNG         | 20         | 2           | 17         | 10         | 8                | 4           | 12               | 24        | 38     | 50           | 29         | 18         | 112           | 1                | 32     | 1        | 1            | 488      | 1           | 18           | 0           | 63    | 3           | 951    |
| CHENANGO        | 1          | 0           | 0          | 5          | 0                | 0           | 4                | 0         | 3      | 2            | 0          | 1          | 3             | 0                | 7      | 1        | 0            | 58       | 0           | 0            | 0           | 1     | 0           | 84     |
| CLINTON         | 5          | 0           | 0          | 22         | 0                | 0           | 121              | 8         | 0      | 0            | 0          | 1          | 0             | 0                | 0      | 0        | 1            | 3        | 1           | 0            | 0           | 15    | 0           | 175    |
| COLUMBIA        | 29         | 0           | 1          | 1          | 3                | 0           | 7                | 0         | 1      | 54           | 8          | 4          | 5             | 0                | 2      | 0        | 0            | 53       | 1           | 7            | 0           | 10    | 0           | 184    |
| CORTLAND        | 5          | 0           | 1          | 0          | 0                | 1           | 0                | 1         | 3      | 2            | 0          | 0          | 0             | 0                | 0      | 0        | 1            | 3        | 0           | 3            | 0           | 1     | 0           | 21     |
| DELAWARE        | 2          | 0           | 13         | 15         | 0                | 2           | 1                | 2         | 1      | 0            | 4          | 5          | 11            | 0                | 0      | 5        | 1            | 28       | 0           | 2            | 0           | 1     | 0           | 93     |
| DUTCHESS        | 77         | 1           | 8          | 214        | 1                | 0           | 75               | 1         | 7      | 1            | 0          | 21         | 48            | 0                | 18     | 0        | 0            | 13       | 3           | 3            | 0           | 19    | 0           | 508    |
| ERIE            | 630        | 0           | 2          | 19         | 1                | 135         | 15               | 2         | 555    | 2,112        | 28         | 7          | 54            | 1                | 0      | 0        | 0            | 158      | 0           | 10           | 0           | 23    | 0           | 3,750  |
| ESSEX           | 0          | 0           | 2          | 4          | 3                | 0           | 9                | 0         | 0      | 0            | 0          | 2          | 17            | 0                | 0      | 0        | 0            | 30       | 0           | 0            | 0           | 1     | 0           | 68     |
| FRANKLIN        | 2          | 0           | 0          | 29         | 0                | 0           | 0                | 0         | 0      | 0            | 0          | 0          | 3             | 0                | 0      | 0        | 0            | 19       | 0           | 0            | 0           | 0     | 0           | 53     |
| FULTON          | 8          | 0           | 15         | 0          | 0                | 0           | 2                | 4         | 0      | 0            | 1          | 0          | 0             | 0                | 0      | 0        | 0            | 8        | 0           | 2            | 0           | 3     | 0           | 39     |
| GENESEE         | 69         | 0           | 0          | 33         | 0                | 0           | 7                | 1         | 51     | 22           | 3          | 0          | 13            | 0                | 0      | 5        | 0            | 13       | 0           | 0            | 0           | 0     | 0           | 217    |
| GREENE          | 13         | 0           | 3          | 148        | 0                | 4           | 5                | 1         | 2      | 0            | 2          | 1          | 35            | 0                | 2      | 0        | 2            | 33       | 0           | 2            | 0           | 1     | 0           | 252    |
| HAMILTON        | 0          | 0           | 2          | 1          | 0                | 0           | 0                | 0         | 0      | 0            | 1          | 0          | 0             | 0                | 0      | 0        | 0            | 1        | 0           | 2            | 0           | 0     | 0           | 7      |
| HERKIMER        | 3          | 0           | 1          | 3          | 2                | 0           | 1                | 8         | 0      | 17           | 4          | 0          | 37            | 1                | 3      | 0        | 0            | 54       | 1           | 32           | 7           | 8     | 0           | 230    |
| JEFFERSON       | 34         | 0           | 0          | 7          | 0                | 2           | 0                | 3         | 4      | 30           | 10         | 3          | 201           | 0                | 3      | 0        | 11           | 107      | 0           | 1            | 2           | 2     | 0           | 420    |
| KINGS           | 7,301      | 1           | 22         | 2          | 0                | 7           | 0                | 0         | 31     | 0            | 0          | 0          | 0             | 0                | 1      | 0        | 0            | 132      | 0           | 0            | 0           | 20    | 0           | 7,517  |
| LEWIS           | 2          | 0           | 0          | 0          | 0                | 0           | 0                | 1         | 7      | 10           | 2          | 0          | 8             | 0                | 1      | 0        | 1            | 31       | 0           | 1            | 0           | 0     | 0           | 62     |
| LIVINGSTON      | 2          | 0           | 21         | 79         | 0                | 0           | 0                | 0         | 2      | 0            | 2          | 28         | 20            | 0                | 1      | 0        | 8            | 43       | 0           | 0            | 0           | 1     | 0           | 205    |
| MADISON         | 2          | 0           | 0          | 0          | 3                | 0           | 0                | 0         | 5      | 0            | 1          | 0          | 13            | 0                | 0      | 0        | 0            | 8        | 0           | 10           | 0           | 3     | 0           | 45     |
| MONROE          | 227        | 0           | 0          | 77         | 1                | 107         | 0                | 0         | 243    | 2            | 3          | 18         | 8             | 0                | 14     | 12       | 0            | 148      | 0           | 1            | 0           | 17    | 0           | 878    |
| MONTGOMERY      | 45         | 0           | 4          | 3          | 0                | 0           | 0                | 3         | 3      | 1            | 3          | 5          | 3             | 0                | 2      | 0        | 0            | 0        | 0           | 0            | 0           | 4     | 0           | 78     |
| NASSAU - MAP    | 0          | 0           | 163        | 5          | 0                | 0           | 0                | 0         | 8      | 0            | 0          | 2          | 348           | 0                | 41     | 0        | 0            | 0        | 2           | 0            | 0           | 3     | 2           | 574    |
| NASSAU - AAA    | 7          | 0           | 0          | 0          | 0                | 158         | 3                | 0         | 122    | 2            | 0          | 0          | 1             | 0                | 0      | 0        | 0            | 53       | 0           | 0            | 0           | 0     | 0           | 341    |
| NEW YORK - IMCR | 4,892      | 0           | 4          | 0          | 0                | 4           | 0                | 1         | 282    | 1            | 4          | 0          | 3             | 0                | 0      | 0        | 0            | 497      | 0           | 0            | 0           | 7     | 3           | 5,698  |
| NEW YORK - WH   | 1          | 0           | 0          | 0          | 0                | 0           | 0                | 2         | 121    | 1            | 0          | 0          | 11            | 0                | 78     | 0        | 0            | 58       | 0           | 1            | 4           | 13    | 0           | 288    |
| NIAGARA         | 23         | 0           | 8          | 19         | 1                | 1           | 0                | 0         | 84     | 5            | 1          | 4          | 4             | 0                | 0      | 0        | 0            | 10       | 0           | 4            | 0           | 3     | 1           | 248    |
| ONEIDA          | 259        | 0           | 0          | 4          | 3                | 10          | 20               | 90        | 3      | 8            | 1          | 0          | 114           | 0                | 2      | 0        | 0            | 301      | 2           | 80           | 0           | 8     | 1           | 888    |
| ONONDAGA - NJ   | 97         | 0           | 8          | 11         | 0                | 0           | 0                | 2         | 4      | 2            | 10         | 28         | 105           | 0                | 9      | 5        | 2            | 88       | 0           | 25           | 0           | 8     | 0           | 400    |
| ONONDAGA - VC   | 75         | 0           | 1          | 8          | 0                | 199         | 0                | 0         | 11     | 0            | 0          | 0          | 2             | 0                | 1      | 0        | 2            | 17       | 0           | 0            | 0           | 2     | 0           | 318    |
| ONTARIO         | 34         | 1           | 3          | 38         | 0                | 0           | 8                | 2         | 0      | 0            | 2          | 7          | 0             | 0                | 0      | 3        | 2            | 41       | 0           | 0            | 0           | 0     | 0           | 139    |
| ORANGE          | 24         | 0           | 2          | 32         | 0                | 0           | 8                | 0         | 147    | 1            | 0          | 13         | 14            | 0                | 50     | 0        | 0            | 14       | 0           | 1            | 0           | 2     | 0           | 308    |
| ORLEANS         | 1          | 0           | 0          | 2          | 0                | 0           | 0                | 0         | 0      | 0            | 0          | 0          | 1             | 0                | 0      | 0        | 0            | 0        | 0           | 0            | 0           | 0     | 0           | 4      |
| OSWEGO          | 0          | 0           | 1          | 9          | 21               | 0           | 11               | 2         | 8      | 1            | 3          | 7          | 11            | 0                | 3      | 8        | 0            | 48       | 2           | 2            | 1           | 8     | 0           | 144    |
| OTSEGO          | 32         | 1           | 2          | 49         | 4                | 0           | 3                | 18        | 4      | 24           | 9          | 2          | 13            | 0                | 2      | 0        | 0            | 34       | 0           | 2            | 0           | 3     | 0           | 202    |
| PUTNAM          | 3          | 0           | 8          | 8          | 0                | 0           | 0                | 0         | 0      | 0            | 1          | 12         | 1             | 0                | 0      | 1        | 0            | 11       | 2           | 0            | 0           | 4     | 0           | 51     |
| QUEENS          | 3,832      | 0           | 41         | 0          | 0                | 0           | 0                | 0         | 51     | 0            | 8          | 0          | 0             | 0                | 1      | 0        | 0            | 352      | 0           | 0            | 0           | 62    | 0           | 4,145  |
| RENSSELAER      | 9          | 0           | 2          | 7          | 0                | 1           | 3                | 1         | 9      | 0            | 8          | 10         | 34            | 0                | 8      | 5        | 0            | 2        | 0           | 5            | 0           | 18    | 0           | 118    |
| RICHMOND        | 517        | 0           | 0          | 0          | 0                | 357         | 0                | 1         | 701    | 1            | 0          | 0          | 7             | 0                | 387    | 0        | 0            | 180      | 0           | 0            | 0           | 9     | 0           | 2,120  |
| ROCKLAND        | 1          | 0           | 0          | 93         | 0                | 0           | 1                | 0         | 0      | 0            | 0          | 0          | 0             | 0                | 1      | 0        | 0            | 15       | 0           | 0            | 0           | 1     | 0           | 112    |
| SUBTOTALS       | 21,806     | 7           | 633        | 1,150      | 52               | 1,003       | 338              | 197       | 2,720  | 2,515        | 211        | 215        | 1,448         | 6                | 914    | 65       | 40           | 3,595    | 18          | 215          | 15          | 398   | 17          | 37,574 |

(Continued on Page 2 of Table 5)

PAGE 2 OF TABLE 5A

COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM - 1990-91 SOURCE OF REFERRALS BY PROGRAM

| COUNTY      | CITY CRTS. | CNTY. CRTS. | FAM. CRTS. | TOWN CRTS. | BUSI-NESS/ CORP. | DIST. ATTY. | DIV. OF HOUS-ING | LEGAL AID | PRIV. POLICE | PRIV. AGENCY | PRIV. ATTN | PROBA TION | PUBLIC AGENCY | PUBLIC DE-FENDER | SCHOOL | SHER-IFF | STATE POLICE | WALK-IN | CHILD/ ADULT PROT. | RELIG. MEDIA | REL. REF. | OTHER | UNRE-CORDED | TOTALS |
|-------------|------------|-------------|------------|------------|------------------|-------------|------------------|-----------|--------------|--------------|------------|------------|---------------|------------------|--------|----------|--------------|---------|--------------------|--------------|-----------|-------|-------------|--------|
| ST LAWRENCE | 68         | 0           | 0          | 32         | 0                | 3           | 0                | 97        | 3            | 2            | 8          | 1          | 30            | 1                | 2      | 0        | 0            | 79      | 0                  | 59           | 0         | 7     | 0           | 388    |
| SARATOGA    | 12         | 1           | 23         | 21         | 0                | 0           | 18               | 38        | 0            | 8            | 2          | 1          | 4             | 0                | 2      | 0        | 0            | 20      | 2                  | 9            | 0         | 10    | 0           | 171    |
| SCHENECTADY | 311        | 0           | 14         | 15         | 0                | 0           | 2                | 0         | 3            | 0            | 2          | 1          | 0             | 0                | 0      | 0        | 0            | 53      | 0                  | 0            | 0         | 1     | 0           | 402    |
| SCHOHARIE   | 0          | 0           | 0          | 12         | 0                | 0           | 2                | 2         | 0            | 0            | 0          | 1          | 1             | 0                | 0      | 1        | 0            | 2       | 0                  | 0            | 0         | 0     | 0           | 21     |
| SCHUYLER    | 2          | 1           | 1          | 9          | 0                | 2           | 4                | 2         | 4            | 0            | 7          | 31         | 98            | 1                | 26     | 42       | 0            | 150     | 1                  | 12           | 1         | 7     | 0           | 401    |
| SENECA      | 0          | 0           | 0          | 7          | 0                | 0           | 0                | 0         | 8            | 0            | 1          | 0          | 3             | 0                | 0      | 1        | 0            | 4       | 0                  | 0            | 0         | 0     | 0           | 24     |
| STEBEN      | 0          | 0           | 4          | 8          | 8                | 0           | 25               | 4         | 38           | 98           | 8          | 10         | 54            | 0                | 15     | 18       | 1            | 271     | 3                  | 7            | 1         | 13    | 0           | 580    |
| SUFFOLK     | 302        | 0           | 2          | 11         | 1                | 298         | 7                | 0         | 31           | 0            | 1          | 0          | 4             | 0                | 2      | 0        | 0            | 30      | 0                  | 8            | 0         | 8     | 1           | 702    |
| SULLIVAN    | 3          | 0           | 13         | 8          | 0                | 3           | 6                | 4         | 7            | 2            | 0          | 0          | 28            | 0                | 292    | 0        | 2            | 11      | 0                  | 12           | 0         | 4     | 0           | 393    |
| TIOGA       | 2          | 0           | 13         | 55         | 2                | 0           | 5                | 4         | 25           | 6            | 4          | 59         | 8             | 0                | 1      | 8        | 1            | 71      | 0                  | 1            | 0         | 0     | 0           | 261    |
| TOMPKINS    | 385        | 0           | 0          | 16         | 2                | 2           | 61               | 38        | 5            | 68           | 11         | 17         | 28            | 0                | 27     | 1        | 1            | 125     | 1                  | 12           | 0         | 1     | 0           | 775    |
| ULSTER      | 31         | 0           | 168        | 68         | 1                | 2           | 11               | 2         | 2            | 0            | 4          | 1          | 48            | 0                | 88     | 1        | 3            | 23      | 0                  | 44           | 1         | 2     | 0           | 494    |
| WARREN      | 1          | 0           | 0          | 15         | 1                | 0           | 3                | 9         | 1            | 0            | 3          | 0          | 24            | 0                | 0      | 4        | 0            | 7       | 0                  | 0            | 0         | 2     | 0           | 70     |
| WASHINGTON  | 2          | 1           | 0          | 35         | 0                | 0           | 2                | 18        | 4            | 0            | 2          | 0          | 12            | 0                | 1      | 0        | 0            | 7       | 0                  | 0            | 0         | 1     | 0           | 85     |
| WAYNE       | 3          | 0           | 1          | 64         | 3                | 0           | 8                | 0         | 10           | 0            | 20         | 13         | 21            | 1                | 14     | 1        | 2            | 38      | 3                  | 0            | 0         | 0     | 0           | 200    |
| WESTCHESTER | 788        | 0           | 0          | 2          | 7                | 12          | 1                | 4         | 158          | 10           | 7          | 2          | 77            | 0                | 138    | 0        | 0            | 89      | 1                  | 14           | 1         | 30    | 2           | 1,323  |
| WYOMING     | 6          | 0           | 0          | 13         | 0                | 0           | 2                | 0         | 7            | 1            | 2          | 5          | 2             | 0                | 1      | 0        | 0            | 3       | 0                  | 0            | 0         | 0     | 0           | 42     |
| YATES       | 1          | 0           | 0          | 9          | 0                | 0           | 1                | 0         | 0            | 0            | 0          | 0          | 0             | 0                | 0      | 7        | 0            | 8       | 0                  | 0            | 0         | 0     | 0           | 29     |
| SUBTOTAL    | 1,875      | 3           | 237        | 398        | 25               | 320         | 158              | 220       | 304          | 193          | 78         | 142        | 434           | 3                | 609    | 82       | 10           | 989     | 11                 | 178          | 4         | 88    | 3           | 6,358  |
| GRAND TOTAL | 23,643     | 10          | 870        | 1,548      | 77               | 1,323       | 496              | 417       | 3,024        | 2,708        | 288        | 357        | 1,880         | 9                | 1,523  | 147      | 50           | 4,584   | 27                 | 391          | 19        | 482   | 20          | 43,932 |



TABLE 5B

# COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM - 1991-92 SOURCE OF REFERRALS BY PROGRAM

| COUNTY          | CITY CRTS. | CNTY. CRTS. | FAM. CRTS. | TOWN CRTS. | BUSI-NESS/ CORP. | DIST. ATTY. | DIV. OF HOUS-ING | LEGAL AID | POLICE | PRIV. AGENCY | PRIV. ATTY. | PROBA TION | PUBLIC AGENCY | PUBLIC DE-FENDER | SCHOOL | SHER-IFF | STATE POLICE | WALK ADULT -IN | CHILD/ PROT. | RELIQ. MEDIA | REF. | OTHER | UNRE-CORDED | TOTALS |
|-----------------|------------|-------------|------------|------------|------------------|-------------|------------------|-----------|--------|--------------|-------------|------------|---------------|------------------|--------|----------|--------------|----------------|--------------|--------------|------|-------|-------------|--------|
| ALBANY          | 421        | 0           | 14         | 0          | 0                | 0           | 3                | 0         | 28     | 2            | 1           | 2          | 8             | 1                | 300    | 0        | 0            | 42             | 0            | 8            | 0    | 22    | 1           | 853    |
| ALLEGANY        | 3          | 0           | 0          | 3          | 0                | 0           | 1                | 0         | 1      | 2            | 1           | 11         | 0             | 0                | 0      | 2        | 2            | 25             | 0            | 0            | 0    | 3     | 0           | 54     |
| BRONX           | 3,337      | 0           | 0          | 0          | 0                | 0           | 0                | 0         | 111    | 0            | 0           | 0          | 0             | 0                | 0      | 0        | 0            | 19             | 0            | 0            | 0    | 11    | 2           | 3,480  |
| BROOME          | 21         | 8           | 133        | 149        | 1                | 8           | 4                | 4         | 22     | 41           | 58          | 15         | 79            | 0                | 11     | 24       | 7            | 178            | 0            | 32           | 8    | 33    | 0           | 828    |
| CATTARAUGUS     | 92         | 0           | 0          | 8          | 0                | 0           | 0                | 0         | 10     | 10           | 1           | 17         | 10            | 0                | 0      | 0        | 2            | 58             | 0            | 0            | 0    | 5     | 0           | 211    |
| CAYUGA          | 7          | 0           | 0          | 10         | 0                | 0           | 8                | 0         | 5      | 1            | 2           | 0          | 0             | 0                | 2      | 0        | 0            | 9              | 0            | 2            | 0    | 8     | 0           | 50     |
| CHAUTAUQUA      | 242        | 0           | 80         | 18         | 0                | 0           | 2                | 5         | 55     | 17           | 0           | 3          | 5             | 0                | 0      | 3        | 0            | 191            | 0            | 0            | 0    | 1     | 0           | 602    |
| CHEMUNG         | 28         | 0           | 20         | 4          | 2                | 2           | 13               | 34        | 92     | 80           | 23          | 24         | 178           | 0                | 69     | 4        | 0            | 432            | 3            | 4            | 0    | 41    | 2           | 1,031  |
| CHENANGO        | 0          | 0           | 0          | 2          | 0                | 0           | 1                | 2         | 1      | 0            | 1           | 1          | 20            | 2                | 4      | 0        | 0            | 78             | 0            | 0            | 1    | 11    | 3           | 125    |
| CLINTON         | 0          | 0           | 1          | 9          | 1                | 12          | 88               | 3         | 0      | 1            | 0           | 1          | 1             | 0                | 2      | 0        | 0            | 5              | 0            | 2            | 0    | 9     | 0           | 145    |
| COLUMBIA        | 42         | 0           | 1          | 2          | 4                | 0           | 4                | 2         | 3      | 38           | 2           | 5          | 9             | 0                | 3      | 0        | 0            | 48             | 0            | 8            | 0    | 2     | 0           | 189    |
| CORTLAND        | 5          | 1           | 0          | 5          | 0                | 1           | 0                | 0         | 1      | 4            | 0           | 0          | 4             | 0                | 0      | 0        | 0            | 8              | 0            | 9            | 0    | 2     | 0           | 38     |
| DELAWARE        | 0          | 0           | 8          | 7          | 0                | 0           | 0                | 5         | 0      | 0            | 2           | 0          | 30            | 0                | 7      | 0        | 1            | 21             | 0            | 3            | 0    | 5     | 11          | 98     |
| DUTCHESS        | 320        | 0           | 9          | 188        | 1                | 0           | 0                | 0         | 8      | 4            | 1           | 21         | 12            | 0                | 8      | 1        | 0            | 21             | 0            | 2            | 0    | 20    | 14          | 808    |
| ERIE            | 858        | 5           | 3          | 11         | 1                | 78          | 43               | 1         | 528    | 1,811        | 5           | 2          | 54            | 0                | 4      | 0        | 1            | 128            | 0            | 38           | 0    | 13    | 24          | 3,403  |
| ESSEX           | 0          | 0           | 0          | 8          | 10               | 1           | 0                | 0         | 0      | 0            | 0           | 0          | 8             | 0                | 0      | 0        | 0            | 18             | 0            | 0            | 0    | 1     | 0           | 47     |
| FRANKLIN        | 3          | 0           | 0          | 18         | 0                | 0           | 0                | 0         | 0      | 0            | 0           | 0          | 0             | 0                | 1      | 0        | 0            | 8              | 0            | 0            | 0    | 2     | 0           | 30     |
| FULTON          | 8          | 0           | 25         | 0          | 0                | 0           | 1                | 2         | 1      | 0            | 1           | 3          | 1             | 1                | 2      | 0        | 0            | 5              | 0            | 1            | 0    | 5     | 0           | 58     |
| GENESEE         | 42         | 0           | 0          | 35         | 1                | 0           | 1                | 8         | 20     | 18           | 8           | 0          | 2             | 0                | 0      | 1        | 1            | 7              | 0            | 0            | 0    | 3     | 0           | 143    |
| GREENE          | 10         | 0           | 2          | 70         | 0                | 4           | 2                | 8         | 1      | 0            | 1           | 1          | 182           | 0                | 1      | 0        | 2            | 52             | 0            | 1            | 0    | 1     | 1           | 319    |
| HAMILTON        | 0          | 0           | 1          | 2          | 0                | 0           | 0                | 0         | 0      | 0            | 0           | 0          | 0             | 0                | 0      | 0        | 0            | 8              | 0            | 1            | 0    | 0     | 0           | 10     |
| HERKIMER        | 3          | 0           | 3          | 4          | 3                | 1           | 2                | 27        | 4      | 8            | 8           | 0          | 129           | 0                | 0      | 0        | 0            | 3              | 3            | 45           | 20   | 17    | 0           | 278    |
| JEFFERSON       | 7          | 1           | 1          | 4          | 0                | 1           | 1                | 1         | 5      | 31           | 4           | 4          | 193           | 0                | 2      | 0        | 4            | 102            | 0            | 2            | 0    | 0     | 0           | 383    |
| KINGS           | 4,855      | 0           | 80         | 1          | 0                | 5           | 0                | 0         | 1,481  | 0            | 8           | 0          | 0             | 0                | 0      | 0        | 0            | 700            | 0            | 0            | 3    | 80    | 1           | 7,192  |
| LEWIS           | 0          | 0           | 0          | 0          | 0                | 0           | 0                | 1         | 0      | 8            | 0           | 1          | 11            | 0                | 0      | 0        | 1            | 8              | 0            | 0            | 0    | 0     | 0           | 28     |
| LIVINGSTON      | 5          | 1           | 12         | 105        | 0                | 0           | 0                | 0         | 3      | 0            | 0           | 47         | 4             | 0                | 1      | 3        | 3            | 84             | 0            | 0            | 0    | 5     | 0           | 273    |
| MADISON         | 2          | 0           | 0          | 0          | 1                | 0           | 0                | 9         | 29     | 3            | 5           | 0          | 14            | 0                | 1      | 0        | 0            | 4              | 0            | 13           | 0    | 5     | 0           | 88     |
| MONROE          | 503        | 0           | 0          | 88         | 0                | 184         | 1                | 2         | 121    | 3            | 0           | 7          | 10            | 0                | 10     | 8        | 1            | 178            | 0            | 2            | 0    | 5     | 0           | 1,083  |
| MONTGOMERY      | 34         | 0           | 9          | 0          | 0                | 0           | 1                | 0         | 0      | 0            | 0           | 0          | 5             | 0                | 1      | 0        | 0            | 3              | 1            | 0            | 0    | 3     | 0           | 57     |
| NASSAU - MAP    | 140        | 0           | 182        | 2          | 0                | 100         | 0                | 0         | 8      | 8            | 51          | 3          | 1,415         | 0                | 29     | 0        | 0            | 8              | 1            | 0            | 0    | 31    | 0           | 1,978  |
| NASSAU - AAA    | 4          | 0           | 0          | 0          | 0                | 29          | 0                | 0         | 8      | 0            | 0           | 0          | 0             | 0                | 0      | 0        | 0            | 5              | 0            | 0            | 0    | 0     | 0           | 48     |
| NEW YORK - IMCR | 3,219      | 0           | 1          | 1          | 0                | 0           | 0                | 0         | 1,382  | 0            | 0           | 0          | 0             | 0                | 0      | 0        | 0            | 429            | 0            | 0            | 0    | 270   | 3           | 5,285  |
| NEW YORK - WH   | 32         | 0           | 0          | 0          | 0                | 0           | 0                | 0         | 145    | 1            | 1           | 0          | 15            | 0                | 22     | 0        | 0            | 48             | 0            | 4            | 8    | 18    | 0           | 280    |
| NIAGARA         | 41         | 0           | 0          | 1          | 0                | 2           | 73               | 0         | 72     | 54           | 0           | 7          | 4             | 0                | 0      | 1        | 0            | 4              | 0            | 0            | 0    | 0     | 0           | 259    |
| ONEIDA          | 272        | 0           | 0          | 0          | 1                | 12          | 37               | 84        | 4      | 2            | 1           | 0          | 212           | 0                | 0      | 0        | 0            | 247            | 0            | 18           | 0    | 11    | 0           | 901    |
| ONONDAGA - NJ   | 20         | 1           | 18         | 15         | 2                | 13          | 42               | 8         | 2      | 7            | 13          | 9          | 238           | 0                | 12     | 12       | 0            | 48             | 0            | 75           | 1    | 10    | 0           | 540    |
| ONONDAGA - VC   | 158        | 0           | 13         | 9          | 0                | 239         | 0                | 0         | 22     | 3            | 3           | 0          | 7             | 2                | 0      | 1        | 1            | 25             | 0            | 1            | 0    | 0     | 0           | 482    |
| ONTARIO         | 78         | 0           | 8          | 49         | 0                | 0           | 11               | 2         | 3      | 0            | 0           | 15         | 0             | 0                | 10     | 9        | 0            | 25             | 0            | 0            | 0    | 0     | 2           | 212    |
| ORANGE          | 30         | 0           | 1          | 39         | 0                | 0           | 8                | 8         | 137    | 2            | 4           | 22         | 20            | 0                | 118    | 0        | 0            | 43             | 0            | 1            | 1    | 19    | 1           | 448    |
| ORLEANS         | 0          | 0           | 0          | 4          | 0                | 0           | 0                | 1         | 1      | 1            | 1           | 0          | 1             | 0                | 0      | 0        | 0            | 1              | 0            | 0            | 0    | 0     | 0           | 10     |
| OSWEGO          | 3          | 0           | 0          | 8          | 15               | 2           | 5                | 4         | 0      | 1            | 0           | 1          | 15            | 0                | 8      | 5        | 1            | 35             | 0            | 3            | 0    | 4     | 0           | 108    |
| OTSEGO          | 29         | 0           | 8          | 53         | 8                | 3           | 1                | 28        | 3      | 21           | 14          | 8          | 15            | 0                | 2      | 0        | 1            | 25             | 0            | 14           | 0    | 8     | 0           | 237    |
| PUTNAM          | 1          | 0           | 17         | 8          | 0                | 0           | 0                | 1         | 2      | 1            | 0           | 10         | 1             | 0                | 2      | 1        | 0            | 1              | 2            | 2            | 0    | 3     | 0           | 50     |
| QUEENS          | 3,194      | 0           | 28         | 0          | 0                | 7           | 0                | 0         | 58     | 0            | 8           | 0          | 0             | 0                | 0      | 0        | 0            | 428            | 0            | 0            | 0    | 315   | 1           | 4,033  |
| RIENSDLAER      | 1          | 0           | 10         | 2          | 0                | 0           | 1                | 0         | 35     | 4            | 2           | 35         | 50            | 0                | 5      | 5        | 1            | 5              | 0            | 11           | 3    | 22    | 0           | 182    |
| RICHMOND        | 11         | 2           | 8          | 0          | 0                | 374         | 3                | 0         | 980    | 1            | 5           | 2          | 12            | 0                | 803    | 0        | 0            | 240            | 0            | 0            | 0    | 34    | 0           | 2,281  |
| ROCKLAND        | 2          | 0           | 0          | 110        | 0                | 0           | 0                | 0         | 0      | 0            | 1           | 0          | 0             | 0                | 1      | 0        | 0            | 12             | 0            | 2            | 0    | 0     | 0           | 128    |
| SUBTOTALS       | 18,077     | 17          | 650        | 1,008      | 51               | 1,057       | 383              | 244       | 5,370  | 1,984        | 228         | 275        | 2,951         | 6                | 1,237  | 80       | 28           | 4,064          | 10           | 302          | 41   | 1,054 | 66          | 39,140 |

(Continued on Page 2 of Table 5)

PAGE 2 OF TABLE 5B

COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM - 1991-92 SOURCE OF REFERRALS BY PROGRAM

| COUNTY           | CITY CRTS. | CNTY. CRTS. | FAM. CRTS. | TOWN CRTS. | BUSI- NESS/ CORP. | DIST. ATTY. | DIV. OF HOUS- ING | LEGAL AID | POLICE | PRIV. AGENCY | PRIV. ATTY | PROBA TION | PUBLIC AGENCY | PUBLIC DE- FENDER | SCHOOL | SHER- IFF | STATE POLICE | WALK -IN | CHILD/ ADULT PROT. | MEDIA | RELIG. REF. | OTHER | UNRE- CORDED | TOTALS |
|------------------|------------|-------------|------------|------------|-------------------|-------------|-------------------|-----------|--------|--------------|------------|------------|---------------|-------------------|--------|-----------|--------------|----------|--------------------|-------|-------------|-------|--------------|--------|
| ST LAWRENCE      | 41         | 0           | 0          | 10         | 200               | 0           | 1                 | 23        | 2      | 2            | 8          | 0          | 9             | 1                 | 2      | 0         | 0            | 93       | 0                  | 2     | 0           | 2     | 0            | 394    |
| SARATOGA         | 183        | 1           | 27         | 74         | 0                 | 0           | 3                 | 31        | 2      | 5            | 7          | 0          | 11            | 0                 | 3      | 0         | 0            | 3        | 0                  | 10    | 6           | 29    | 0            | 375    |
| SCHENECTADY      | 291        | 0           | 10         | 25         | 0                 | 0           | 0                 | 0         | 21     | 2            | 14         | 0          | 4             | 1                 | 0      | 0         | 0            | 43       | 0                  | 0     | 0           | 8     | 0            | 417    |
| SCHOHARIE        | 2          | 0           | 0          | 14         | 2                 | 4           | 2                 | 2         | 0      | 2            | 0          | 0          | 8             | 0                 | 1      | 0         | 0            | 2        | 0                  | 0     | 0           | 0     | 0            | 39     |
| SCHUYLER         | 0          | 0           | 3          | 8          | 0                 | 2           | 5                 | 1         | 4      | 1            | 2          | 27         | 98            | 0                 | 38     | 37        | 2            | 130      | 1                  | 12    | 0           | 1     | 0            | 368    |
| SENECA           | 2          | 0           | 0          | 20         | 0                 | 0           | 6                 | 1         | 6      | 0            | 2          | 0          | 1             | 0                 | 0      | 2         | 0            | 1        | 0                  | 0     | 0           | 0     | 0            | 41     |
| STEUBEN          | 5          | 0           | 0          | 8          | 8                 | 1           | 20                | 1         | 44     | 104          | 5          | 10         | 95            | 0                 | 24     | 7         | 2            | 344      | 4                  | 15    | 0           | 14    | 1            | 710    |
| SUFFOLK          | 199        | 0           | 0          | 2          | 0                 | 7           | 3                 | 0         | 397    | 1            | 1          | 0          | 1             | 0                 | 3      | 0         | 0            | 66       | 0                  | 0     | 0           | 0     | 0            | 680    |
| SULLIVAN         | 1          | 0           | 5          | 2          | 0                 | 0           | 2                 | 0         | 3      | 0            | 2          | 1          | 29            | 0                 | 128    | 0         | 2            | 13       | 0                  | 10    | 0           | 8     | 0            | 208    |
| TIOGA            | 1          | 0           | 10         | 44         | 1                 | 1           | 0                 | 8         | 20     | 3            | 6          | 48         | 14            | 0                 | 2      | 2         | 0            | 74       | 1                  | 1     | 0           | 1     | 0            | 233    |
| TOMPKINS         | 361        | 2           | 2          | 33         | 0                 | 0           | 8                 | 39        | 1      | 49           | 15         | 14         | 28            | 8                 | 50     | 2         | 0            | 128      | 0                  | 12    | 0           | 8     | 1            | 753    |
| ULSTER           | 18         | 0           | 141        | 51         | 0                 | 0           | 13                | 4         | 2      | 1            | 1          | 1          | 63            | 1                 | 17     | 0         | 0            | 34       | 0                  | 13    | 0           | 11    | 0            | 369    |
| WARREN           | 2          | 0           | 1          | 10         | 1                 | 0           | 0                 | 8         | 0      | 0            | 1          | 1          | 37            | 0                 | 0      | 3         | 0            | 6        | 0                  | 2     | 0           | 0     | 0            | 70     |
| WASHINGTON       | 2          | 0           | 0          | 25         | 44                | 0           | 1                 | 13        | 0      | 0            | 0          | 0          | 94            | 0                 | 4      | 0         | 8            | 8        | 0                  | 4     | 0           | 1     | 0            | 204    |
| WAYNE            | 4          | 0           | 3          | 43         | 1                 | 3           | 5                 | 0         | 25     | 0            | 1          | 18         | 22            | 0                 | 2      | 8         | 2            | 81       | 1                  | 0     | 0           | 0     | 0            | 197    |
| WESTCHESTER      | 948        | 1           | 1          | 49         | 3                 | 5           | 0                 | 1         | 154    | 2            | 8          | 1          | 145           | 0                 | 183    | 1         | 0            | 18       | 0                  | 28    | 0           | 23    | 1            | 1,548  |
| WYOMING          | 4          | 0           | 0          | 9          | 0                 | 0           | 0                 | 0         | 0      | 2            | 0          | 3          | 2             | 0                 | 0      | 0         | 0            | 5        | 0                  | 0     | 0           | 0     | 0            | 25     |
| YATES            | 0          | 0           | 0          | 11         | 0                 | 0           | 0                 | 0         | 0      | 0            | 0          | 0          | 2             | 0                 | 0      | 1         | 0            | 5        | 0                  | 0     | 0           | 0     | 0            | 19     |
| SUBTOTAL         | 2,040      | 4           | 203        | 438        | 260               | 23          | 87                | 128       | 681    | 174          | 69         | 122        | 661           | 9                 | 435    | 61        | 16           | 1,032    | 7                  | 107   | 6           | 102   | 3            | 6,648  |
| GRAND TOTAL      | 20,117     | 21          | 853        | 1,442      | 311               | 1,080       | 430               | 372       | 8,051  | 2,138        | 295        | 397        | 3,812         | 15                | 1,872  | 141       | 45           | 5,098    | 17                 | 409   | 47          | 1,158 | 69           | 45,786 |
| PERCENT OF TOTAL | 43.9%      | 0.0%        | 1.9%       | 3.1%       | 0.7%              | 2.4%        | 0.9%              | 0.8%      | 13.2%  | 4.7%         | 0.6%       | 0.9%       | 7.9%          | 0.0%              | 3.7%   | 0.3%      | 0.1%         | 11.1%    | 0.0%               | 0.9%  | 0.1%        | 2.5%  | 0.2%         | 100.0% |

TABLE 6

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
STATEWIDE REFERRAL COMPARISONS BY FISCAL YEAR**

| SOURCE OF REFERRALS  | 1988-89       | % OF<br>TOTAL | 1989-90       | % OF<br>TOTAL | 1990-91       | % OF<br>TOTAL | 1991-92       | % OF<br>TOTAL |
|----------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| CITY COURTS          | 24,315        | 58.8%         | 22,804        | 58.0%         | 23,683        | 53.9%         | 20,117        | 43.9%         |
| COUNTY COURTS        | 54            | 0.1%          | 47            | 0.1%          | 10            | 0.0%          | 21            | 0.0%          |
| FAMILY COURTS        | 833           | 2.0%          | 735           | 1.9%          | 870           | 2.0%          | 853           | 1.9%          |
| TOWN/VILLAGE COURTS  | 1,504         | 3.6%          | 1,288         | 3.3%          | 1,546         | 3.5%          | 1,442         | 3.1%          |
| BUSINESS/CORPORATION | 111           | 0.3%          | 66            | 0.2%          | 77            | 0.2%          | 311           | 0.7%          |
| CHILD/ADULT PROTECT. | N/A           | N/A           | N/A           | N/A           | 27            | 0.1%          | 17            | 0.0%          |
| DISTRICT ATTORNEY    | 1,270         | 3.1%          | 1,396         | 3.5%          | 1,323         | 3.0%          | 1,080         | 2.4%          |
| DIVISION OF HOUSING  | N/A           | N/A           | 294           | N/A           | 496           | 1.1%          | 430           | 0.9%          |
| LEGAL AID            | 314           | 0.8%          | 317           | 0.8%          | 417           | 0.9%          | 372           | 0.8%          |
| MEDIA                | N/A           | N/A           | N/A           | N/A           | 391           | N/A           | 409           | 0.9%          |
| POLICE               | 3,279         | 7.9%          | 2,825         | 7.2%          | 3,024         | 6.9%          | 6,051         | 13.2%         |
| PRIVATE AGENCY       | 1685          | 4.1%          | 383           | 1.0%          | 2708          | 6.2%          | 2138          | 4.7%          |
| PRIVATE ATTORNEY     | 385           | 0.9%          | 788           | 2.0%          | 289           | 0.7%          | 295           | 0.6%          |
| PROBATION            | 287           | 0.7%          | 309           | 0.8%          | 357           | 0.8%          | 397           | 0.9%          |
| PUBLIC AGENCY        | 1,140         | 2.8%          | 1,323         | 3.4%          | 1,880         | 4.3%          | 3,612         | 7.9%          |
| PUBLIC DEFENDER      | 16            | 0.0%          | 4             | 0.0%          | 9             | 0.0%          | 15            | 0.0%          |
| RELIGIOUS REFERRAL   | N/A           | N/A           | 294           | N/A           | 19            | 0.0%          | 47            | 0.1%          |
| SCHOOL               | 782           | 1.9%          | 996           | 2.5%          | 1,523         | 3.5%          | 1,672         | 3.7%          |
| SHERIFF              | 130           | 0.3%          | 162           | 0.4%          | 147           | 0.3%          | 141           | 0.3%          |
| STATE POLICE         | 87            | 0.2%          | 43            | 0.1%          | 50            | 0.1%          | 45            | 0.1%          |
| WALK-IN              | 4,677         | 11.3%         | 4,619         | 11.7%         | 4,584         | 10.4%         | 5,096         | 11.1%         |
| OTHER                | 262           | 0.6%          | 334           | 0.8%          | 482           | 1.1%          | 1,156         | 2.5%          |
| UNDESIGNATED         | 234           | 0.6%          | 309           | 0.8%          | 20            | 0.0%          | 69            | 0.2%          |
| <b>TOTAL</b>         | <b>41,365</b> | <b>100.0%</b> | <b>39,336</b> | <b>100.0%</b> | <b>43,932</b> | <b>100.0%</b> | <b>45,786</b> | <b>100.0%</b> |

**TABLE 7**  
**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM**  
**FISCAL SUMMARY**

| CONTRACTOR   | 1987-88<br>EXPENSES | 1988-89<br>EXPENSES | 1989-90<br>EXPENSES | 1990-91<br>EXPENSES | 1991-92<br>AWARD | 1992-93<br>AWARD |
|--|---------------------|---------------------|---------------------|---------------------|------------------|------------------|
| ALBANY COUNTY  |                     |                     |                     |                     |                  |                  |
| Albany Mediation Program   | \$30,000            | \$35,500            | \$35,500            | \$39,600            | \$42,000         | \$44,500         |
| BROOME & TIOGA COUNTIES  |                     |                     |                     |                     |                  |                  |
| ACCORD - (Broome & Tioga)  | \$53,000            | \$61,000            | \$61,000            | \$68,600            | \$72,700         | \$101,100        |
| CAYUGA COUNTY  |                     |                     |                     |                     |                  |                  |
| Cayuga County Dispute Resolution Center  | \$8,742             | \$19,620            | \$19,944            | \$17,394            | \$26,000         | \$26,000         |
| CHEMUNG, SCHUYLER & STEUBEN COUNTIES   |                     |                     |                     |                     |                  |                  |
| NJP (Chemung/Schuyler/Steuben)   | \$74,000            | \$85,000            | \$85,000            | \$94,000            | \$99,700         | \$105,680        |
| COLUMBIA & GREENE COUNTIES   |                     |                     |                     |                     |                  |                  |
| Common Ground  | \$40,000            | \$44,325            | \$46,000            | \$48,829            | \$52,000         | \$55,100         |
| DELAWARE & CHENANGO COUNTIES   |                     |                     |                     |                     |                  |                  |
| DCDRC (Delaware & Chenango)  | \$32,000            | \$42,000            | \$42,000            | \$46,000            | \$48,800         | \$51,800         |
| DUTCHESS COUNTY  |                     |                     |                     |                     |                  |                  |
| Community Dispute Resolution Center  | \$35,000            | \$37,500            | \$37,359            | \$41,500            | \$44,000         | \$44,000         |
| ERIE, ALLEGANY, CHAUTAUQUA, NIAGARA, CATTARAUGUS<br>WYOMING, GENESEE & ORLEANS COUNTIES  |                     |                     |                     |                     |                  |                  |
| DSC (Erie/Allegany/Chautauqua/Niagra/<br>Cattaraugus/Wyoming/Genesee/Orleans)            | \$203,274           | \$236,000           | \$236,000           | \$259,600           | \$275,200        | \$291,800        |
| FULTON, MONTGOMERY & SCHOHARIE<br>COUNTIES - Tri-County Center for<br>Dispute Resolution | \$32,577            | \$43,000            | \$43,000            | \$48,000            | \$70,000         | \$70,000         |
| HERKIMER COUNTY  |                     |                     |                     |                     |                  |                  |
| Community Dispute Resolution Program   | COMBINE             | \$21,983            | \$22,000            | \$24,800            | \$27,000         | \$28,700         |
| JEFFERSON COUNTY   |                     |                     |                     |                     |                  |                  |
| Community Dispute Resolution Center  | \$33,970            | \$38,941            | \$39,000            | \$43,000            |                  |                  |
| Jeff-Lewis Mediation Center  |                     |                     |                     |                     | \$46,000         | \$48,000         |
| KINGS & QUEENS COUNTIES  |                     |                     |                     |                     |                  |                  |
| Victim Services Agency   | \$185,000           | \$213,000           | \$213,000           | \$232,400           | \$256,300        | \$264,000        |
| MONROE, LIVINGSTON, ONTARIO, WAYNE,<br>SENECA & YATES COUNTIES                           |                     |                     |                     |                     |                  |                  |
| CDS (Monroe/Livingston/Ontario/<br>Wayne/Seneca/Yates)                                   | \$176,000           | \$204,000           | \$197,869           | \$224,400           | \$238,000        | \$252,300        |
| NASSAU COUNTY  |                     |                     |                     |                     |                  |                  |
| Community Dispute Center   | \$36,947            | \$44,000            | \$44,000            | \$48,000            | \$6,180          | \$0              |
| Mediation Alternative Project  | \$36,000            | \$40,000            | \$40,000            | \$44,000            | \$85,000         | \$92,000         |
| NEW YORK & BRONX COUNTIES  |                     |                     |                     |                     |                  |                  |
| IMCR Dispute Resolution Center   | \$185,000           | \$213,000           | \$213,000           | \$232,400           | \$256,300        | \$264,000        |
| NEW YORK COUNTY  |                     |                     |                     |                     |                  |                  |
| Washington Heights-Inwood Coalition  | \$46,000            | \$53,000            | \$53,000            | \$58,000            | \$61,500         | \$65,200         |
| Subtotal of Page   | \$1,207,510         | \$1,431,869         | \$1,427,672         | \$1,570,523         | \$1,706,680      | \$1,804,180      |

(continued on Page 2 of Table 7)

**PAGE 2 OF TABLE 7**

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM**

**FISCAL SUMMARY**

| <b>CONTRACTOR</b>   | <b>1987-88<br/>EXPENSES</b> | <b>1988-89<br/>EXPENSES</b> | <b>1989-90<br/>EXPENSES</b> | <b>1990-91<br/>EXPENSES</b> | <b>1991-92<br/>AWARD</b> | <b>1992-93<br/>AWARD</b> |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|--------------------------|--------------------------|
| ONEIDA COUNTY   |                             |                             |                             |                             |                          |                          |
| CDRP (Oneida)   | COMBINED                    | \$45,618                    | \$46,000                    | \$50,000                    | \$53,000                 | \$56,200                 |
| CDRP (Oneida & Herkimer)  | \$49,695                    |                             |                             |                             |                          |                          |
| ONONDAGA, OSWEGO, CORTLAND &<br>MADISON COUNTIES                                  |                             |                             |                             |                             |                          |                          |
| New Justice   | \$82,275                    | \$103,876                   | \$104,000                   | \$114,000                   | \$121,000                | \$125,000                |
| ONONDAGA COUNTY   |                             |                             |                             |                             |                          |                          |
| Volunteer Center  | \$31,086                    | \$36,115                    | \$37,981                    | \$40,000                    | \$42,400                 | \$44,400                 |
| ORANGE AND PUTNAM COUNTIES  |                             |                             |                             |                             |                          |                          |
| Orange County Mediation Project (Putnam)  | \$55,000                    | \$61,000                    | \$61,000                    | \$67,000                    | \$71,000                 | \$75,000                 |
| OTSEGO COUNTY   |                             |                             |                             |                             |                          |                          |
| Agree-A Center for Dispute Settlement<br>Mediation Services, Inc.                 | \$24,000                    | \$28,000                    | \$28,000                    | \$31,000                    | \$32,900                 | \$34,900                 |
| RENSSELAER COUNTY   |                             |                             |                             |                             |                          |                          |
| Community Dispute Settlement Program  | \$25,000                    | \$29,000                    | \$29,000                    | \$32,000                    | \$34,000                 | \$36,100                 |
| RICHMOND COUNTY   |                             |                             |                             |                             |                          |                          |
| Staten Island Community Dispute<br>Resolution Center                              | \$68,113                    | \$78,808                    | \$56,059                    | \$92,449                    | \$98,600                 | \$107,000                |
| ROCKLAND COUNTY   |                             |                             |                             |                             |                          |                          |
| Volunteer Mediation Center  | \$28,473                    | \$30,000                    | \$30,000                    | \$33,000                    | \$35,000                 | \$37,100                 |
| ST. LAWRENCE, FRANKLIN, ESSEX, CLINTON,<br>& HAMILTON COUNTIES                    |                             |                             |                             |                             |                          |                          |
| Northern NY Ctr. for Conflict Resolution<br>(St. Lawrence/Franklin/Essex/Clinton) | \$60,518                    | COMBINED                    | COMBINED                    | COMBINED                    | COMBINED                 | COMBINED                 |
| (St. Lawr./Frank./Essex/Clinton/Hamilton)   |                             | \$92,000                    | \$92,000                    | \$101,000                   | \$107,100                | \$110,000                |
| SARATOGA, WARREN & WASHINGTON COUNTIES  |                             |                             |                             |                             |                          |                          |
| Dispute Settlement Program<br>(Saratoga/Warren/Washington)                        | \$49,000                    | \$60,000                    | \$60,000                    | \$66,000                    | \$70,000                 | \$76,000                 |
| SCHENECTADY COUNTY  |                             |                             |                             |                             |                          |                          |
| Community Dispute Settlement Program  | \$27,000                    | \$32,000                    | \$32,000                    | \$36,100                    | \$38,300                 | \$40,600                 |
| SUFFOLK COUNTY  |                             |                             |                             |                             |                          |                          |
| Community Mediation Center, Inc.  | \$76,000                    | \$86,000                    | \$81,676                    | \$90,300                    | \$95,800                 | \$95,800                 |
| TOMPKINS COUNTY   |                             |                             |                             |                             |                          |                          |
| Community Dispute Resolution Center   | \$27,000                    | \$32,000                    | \$32,000                    | \$35,700                    | \$37,900                 | \$40,200                 |
| ULSTER & SULLIVAN COUNTY  |                             |                             |                             |                             |                          |                          |
| Med. Serv. (Ulster/Sullivan)  | \$49,000                    | \$56,000                    | \$56,000                    | \$54,573                    | \$62,600                 | \$65,292                 |
| WESTCHESTER COUNTY  |                             |                             |                             |                             |                          |                          |
| Westchester Mediation Center of<br>CLUSTER  | \$65,000                    | \$72,465                    | \$75,000                    | \$64,361                    | \$89,700                 | \$94,080                 |
| Subtotal of Page  | \$717,160                   | \$842,882                   | \$820,716                   | \$907,483                   | \$989,300                | \$1,037,672              |
| GRAND TOTAL   | \$1,924,670                 | \$2,274,751                 | \$2,248,388                 | \$2,478,006                 | \$2,695,980              | \$2,841,852              |

**TABLE 8**  
**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM**  
**COST ANALYSIS**

| CATEGORY   | 1986-87     | 1987-88     | 1988-89   | 1989-90   | 1990-91   | 1991-92   |
|--|-------------|-------------|-----------|-----------|-----------|-----------|
| Total State Expense  | \$1,742,239 | \$1,921,541 | 2,258,679 | 2,231,751 | 2,467,388 | 2,665,986 |
| Number of Cases Screened As<br>Appropriate for Dispute Resolution                            | 41,552      | 39,551      | 41,365    | 39,231    | 43,932    | 45,786    |
| Cost per Case Screened As<br>Appropriate for Dispute Resolution                              | \$41.93     | \$48.58     | \$54.60   | \$56.89   | \$56.16   | \$58.23   |
| Number of Conciliations,<br>Mediations and Arbitrations                                      | 20,845      | 20,066      | 20,139    | 18,838    | 22,495    | 23,684    |
| Cost per Conciliation,<br>Mediation and Arbitration  | \$83.58     | \$95.76     | \$112.15  | \$118.47  | \$109.69  | \$112.56  |
| Persons Served Through All Cases<br>Screened Appropriate for a Dispute<br>Resolution Process | 92,380      | 92,495      | 95,563    | 91,326    | 102,514   | 105,478   |
| Cost per Person Served   | \$18.86     | \$20.77     | \$23.64   | \$24.44   | \$24.07   | \$25.28   |
| Persons Served Through<br>an Actual Conciliation,<br>Mediation or Arbitration<br>Process     | 60,788      | 56,678      | 56,139    | 53,526    | 61,861    | 63,412    |
| Cost per Person Served   | \$28.66     | \$33.90     | \$40.23   | \$41.69   | \$39.89   | \$42.04   |

TABLE 9A

APRIL 1, 1990 THROUGH MARCH 31, 1991  
CROSS TABULATION OF NATURE OF DISPUTE AND DISPOSITION

| Nature of Dispute                  | Undesl-<br>gnated | Concil-<br>iation | Med.<br>Agree-<br>ment | Med.- No<br>Agree-<br>ment | Arbi-<br>trated | Unamen.<br>for Med-<br>iation | Comp.<br>Refuse<br>to Med. | Respond<br>refuse<br>to Med. | Both<br>refuse<br>to<br>Med. | Comp.<br>No<br>Show | Respond<br>No<br>Show | Both<br>No<br>Show | Compl.<br>Dismiss. | Other | - Unable to Contact - |       |        | Totals |
|------------------------------------|-------------------|-------------------|------------------------|----------------------------|-----------------|-------------------------------|----------------------------|------------------------------|------------------------------|---------------------|-----------------------|--------------------|--------------------|-------|-----------------------|-------|--------|--------|
|                                    |                   |                   |                        |                            |                 |                               |                            |                              |                              |                     |                       |                    |                    |       | Compl.                | Resp. | Either |        |
| Missing                            | 1                 | 4                 | 7                      | 0                          | 1               | 3                             | 2                          | 4                            | 2                            | 3                   | 0                     | 4                  | 1                  | 0     | 2                     | 0     | 0      | 34     |
| Aggravated Assault                 | 1                 | 17                | 59                     | 3                          | 6               | 2                             | 6                          | 2                            | 1                            | 1                   | 1                     | 6                  | 0                  | 3     | 0                     | 1     | 0      | 108    |
| Aggravated harassment              | 5                 | 91                | 474                    | 38                         | 33              | 29                            | 62                         | 23                           | 8                            | 34                  | 58                    | 337                | 23                 | 38    | 9                     | 12    | 11     | 1,281  |
| Animal complaint                   | 1                 | 50                | 57                     | 7                          | 3               | 5                             | 9                          | 17                           | 0                            | 2                   | 6                     | 6                  | 18                 | 3     | 0                     | 4     | 0      | 188    |
| Arson                              | 0                 | 1                 | 1                      | 1                          | 0               | 0                             | 0                          | 1                            | 0                            | 0                   | 0                     | 0                  | 0                  | 0     | 0                     | 0     | 0      | 4      |
| Assault                            | 13                | 228               | 1,785                  | 335                        | 58              | 293                           | 203                        | 57                           | 12                           | 232                 | 248                   | 1,517              | 276                | 22    | 14                    | 18    | 15     | 5,304  |
| Behavior/Truancy                   | 4                 | 39                | 183                    | 23                         | 0               | 21                            | 7                          | 38                           | 1                            | 0                   | 2                     | 2                  | 29                 | 8     | 2                     | 2     | 1      | 344    |
| Breach of Contract                 | 27                | 2,459             | 378                    | 99                         | 248             | 92                            | 97                         | 475                          | 23                           | 12                  | 45                    | 27                 | 109                | 217   | 15                    | 391   | 34     | 4,744  |
| Burglary                           | 0                 | 4                 | 10                     | 2                          | 5               | 0                             | 1                          | 3                            | 1                            | 0                   | 0                     | 3                  | 2                  | 3     | 0                     | 2     | 0      | 38     |
| Custody/Support/<br>and Visitation | 8                 | 121               | 577                    | 124                        | 0               | 58                            | 33                         | 103                          | 13                           | 12                  | 15                    | 22                 | 41                 | 41    | 4                     | 38    | 15     | 1,228  |
| Crim. Misap. of Property           | 2                 | 9                 | 28                     | 3                          | 15              | 13                            | 2                          | 4                            | 0                            | 7                   | 11                    | 89                 | 1                  | 2     | 1                     | 4     | 0      | 171    |
| Crim. Poss. of<br>Stolen Property  | 0                 | 1                 | 5                      | 0                          | 2               | 0                             | 1                          | 4                            | 0                            | 0                   | 3                     | 4                  | 1                  | 0     | 1                     | 1     | 0      | 23     |
| Criminal Mischief                  | 15                | 91                | 358                    | 58                         | 87              | 40                            | 40                         | 37                           | 10                           | 40                  | 67                    | 200                | 28                 | 12    | 13                    | 19    | 12     | 1,123  |
| Criminal Tampering                 | 0                 | 0                 | 8                      | 0                          | 4               | 0                             | 0                          | 1                            | 0                            | 4                   | 0                     | 9                  | 3                  | 1     | 0                     | 1     | 0      | 31     |
| Criminal Trespass                  | 0                 | 11                | 62                     | 8                          | 7               | 11                            | 18                         | 9                            | 0                            | 10                  | 11                    | 41                 | 5                  | 5     | 5                     | 0     | 0      | 201    |
| Divorce/Separation                 | 5                 | 18                | 53                     | 22                         | 0               | 8                             | 10                         | 20                           | 1                            | 1                   | 1                     | 4                  | 26                 | 14    | 0                     | 10    | 2      | 183    |
| Fraud-Bad Check                    | 4                 | 147               | 42                     | 10                         | 7               | 9                             | 4                          | 81                           | 3                            | 3                   | 18                    | 27                 | 2                  | 31    | 0                     | 129   | 1      | 488    |
| Forgery                            | 0                 | 1                 | 5                      | 3                          | 0               | 0                             | 1                          | 0                            | 0                            | 1                   | 1                     | 4                  | 1                  | 2     | 0                     | 0     | 0      | 19     |
| Grand Larceny                      | 0                 | 4                 | 3                      | 1                          | 4               | 0                             | 3                          | 1                            | 0                            | 1                   | 1                     | 1                  | 1                  | 0     | 0                     | 1     | 0      | 21     |
| Harassment                         | 61                | 848               | 5,129                  | 784                        | 247             | 682                           | 604                        | 429                          | 44                           | 602                 | 784                   | 4,800              | 797                | 202   | 85                    | 131   | 75     | 18,064 |
| Housing Dispute                    | 17                | 1,559             | 292                    | 85                         | 34              | 150                           | 219                        | 392                          | 10                           | 21                  | 45                    | 48                 | 148                | 105   | 51                    | 103   | 25     | 3,300  |
| Interpersonal Dispute              | 28                | 588               | 1,007                  | 110                        | 29              | 113                           | 144                        | 353                          | 21                           | 18                  | 35                    | 168                | 164                | 70    | 29                    | 96    | 19     | 2,890  |
| Larceny                            | 0                 | 5                 | 13                     | 3                          | 3               | 4                             | 1                          | 3                            | 0                            | 5                   | 5                     | 4                  | 4                  | 1     | 1                     | 4     | 0      | 58     |
| Menacing                           | 2                 | 42                | 345                    | 82                         | 10              | 54                            | 22                         | 12                           | 0                            | 39                  | 68                    | 311                | 61                 | 5     | 8                     | 3     | 2      | 1,042  |
| Noise                              | 5                 | 60                | 276                    | 28                         | 32              | 18                            | 28                         | 28                           | 2                            | 17                  | 45                    | 132                | 51                 | 8     | 1                     | 18    | 0      | 744    |
| Other                              | 18                | 251               | 381                    | 89                         | 12              | 45                            | 48                         | 70                           | 8                            | 17                  | 133                   | 89                 | 50                 | 20    | 13                    | 29    | 5      | 1,251  |
| Petit Larceny                      | 3                 | 30                | 187                    | 28                         | 11              | 23                            | 45                         | 19                           | 2                            | 19                  | 34                    | 95                 | 10                 | 8     | 9                     | 24    | 10     | 533    |
| PINS                               | 14                | 12                | 41                     | 12                         | 0               | 1                             | 3                          | 1                            | 1                            | 0                   | 0                     | 3                  | 13                 | 4     | 0                     | 1     | 1      | 107    |
| Subtotal                           | 234               | 6,887             | 11,882                 | 1,929                      | 855             | 1,654                         | 1,607                      | 2,183                        | 181                          | 1,101               | 1,615                 | 7,735              | 1,863              | 822   | 261                   | 1,039 | 228    | 41,838 |

(Continued on page 2 of Table 9)

PAGE 2 OF TABLE 9A

APRIL 1, 1990 THROUGH MARCH 31, 1991  
CROSS TABULATION OF NATURE OF DISPUTE AND DISPOSITION

| Nature of Dispute                       | Undesig-<br>nated | Concil-<br>iation | Med.<br>Agree-<br>ment | Med.- No<br>Agree-<br>ment | Arbi-<br>trated | Unamen.<br>for Med-<br>iation | Comp.<br>Refuse<br>to Med. | Respond<br>refuse<br>to Med. | Both<br>refuse<br>to<br>Med. | Comp.<br>No<br>Show | Respond<br>No<br>Show | Both<br>No<br>Show | Compl.<br>Dismiss. | Other      | - Unable to Contact - |              |            | Totals        |
|---|-------------------|-------------------|------------------------|----------------------------|-----------------|-------------------------------|----------------------------|------------------------------|------------------------------|---------------------|-----------------------|--------------------|--------------------|------------|-----------------------|--------------|------------|---------------|
|   |                   |                   |                        |                            |                 |                               |                            |                              |                              |                     |                       |                    |                    |            | Compl.                | Respd.       | Either     |               |
| Personal/Real Property                  | 11                | 391               | 248                    | 90                         | 38              | 71                            | 38                         | 283                          | 10                           | 10                  | 17                    | 9                  | 61                 | 30         | 8                     | 138          | 18         | 1,463         |
| Reckless Endangerment                   | 0                 | 1                 | 33                     | 8                          | 4               | 3                             | 3                          | 1                            | 0                            | 2                   | 3                     | 18                 | 1                  | 0          | 2                     | 1            | 1          | 79            |
| Robbery                                 | 0                 | 1                 | 3                      | 0                          | 1               | 0                             | 0                          | 2                            | 0                            | 0                   | 1                     | 0                  | 1                  | 0          | 0                     | 0            | 1          | 10            |
| Theft of Services                       | 0                 | 25                | 17                     | 3                          | 1               | 2                             | 4                          | 5                            | 1                            | 0                   | 4                     | 10                 | 1                  | 4          | 3                     | 4            | 1          | 85            |
| Unauthorized Use of<br>a Vehicle        | 0                 | 5                 | 12                     | 3                          | 1               | 2                             | 2                          | 0                            | 0                            | 3                   | 3                     | 3                  | 0                  | 1          | 0                     | 2            | 0          | 37            |
| Vandalism                               | 1                 | 5                 | 4                      | 0                          | 3               | 1                             | 1                          | 5                            | 0                            | 1                   | 1                     | 2                  | 4                  | 2          | 1                     | 1            | 0          | 32            |
| Violation of town/city ord<br>Ordinance | 1                 | 30                | 11                     | 4                          | 1               | 5                             | 0                          | 7                            | 0                            | 0                   | 2                     | 1                  | 2                  | 14         | 2                     | 14           | 1          | 95            |
| <b>Mobile Home Disputes Only</b>        |                   |                   |                        |                            |                 |                               |                            |                              |                              |                     |                       |                    |                    |            |                       |              |            |               |
| Equipment Dispute                       | 0                 | 1                 | 0                      | 1                          | 0               | 0                             | 0                          | 0                            | 0                            | 0                   | 0                     | 0                  | 0                  | 0          | 0                     | 0            | 0          | 2             |
| Eviction                                | 0                 | 19                | 1                      | 1                          | 0               | 0                             | 1                          | 2                            | 0                            | 0                   | 0                     | 0                  | 0                  | 2          | 2                     | 1            | 0          | 29            |
| Fee Dispute                             | 0                 | 6                 | 11                     | 0                          | 0               | 1                             | 0                          | 4                            | 1                            | 0                   | 0                     | 0                  | 5                  | 0          | 1                     | 0            | 0          | 29            |
| Habitability                            | 0                 | 101               | 125                    | 4                          | 0               | 1                             | 0                          | 23                           | 0                            | 0                   | 0                     | 2                  | 12                 | 1          | 3                     | 0            | 0          | 272           |
| Occupancy                               | 0                 | 3                 | 2                      | 0                          | 0               | 0                             | 0                          | 0                            | 0                            | 0                   | 0                     | 0                  | 1                  | 0          | 0                     | 0            | 0          | 6             |
| Retaliation Dispute                     | 0                 | 1                 | 3                      | 0                          | 0               | 0                             | 0                          | 0                            | 0                            | 0                   | 0                     | 0                  | 0                  | 0          | 0                     | 0            | 0          | 4             |
| Rules & Regulations                     | 0                 | 81                | 21                     | 1                          | 0               | 2                             | 1                          | 4                            | 0                            | 0                   | 0                     | 1                  | 3                  | 0          | 0                     | 0            | 0          | 114           |
| Right To Sell                           | 0                 | 9                 | 9                      | 5                          | 0               | 0                             | 0                          | 9                            | 1                            | 0                   | 0                     | 0                  | 5                  | 1          | 0                     | 0            | 0          | 39            |
| Sublets                                 | 0                 | 0                 | 0                      | 0                          | 0               | 0                             | 0                          | 0                            | 0                            | 0                   | 0                     | 0                  | 0                  | 0          | 0                     | 0            | 0          | 0             |
| Subtotal                                | 13                | 679               | 498                    | 118                        | 47              | 88                            | 48                         | 345                          | 13                           | 16                  | 31                    | 46                 | 96                 | 55         | 22                    | 181          | 20         | 2,296         |
| <b>GRAND TOTALS</b>                     | <b>247</b>        | <b>7,368</b>      | <b>12,180</b>          | <b>2,047</b>               | <b>902</b>      | <b>1,742</b>                  | <b>1,855</b>               | <b>2,508</b>                 | <b>174</b>                   | <b>1,117</b>        | <b>1,848</b>          | <b>7,781</b>       | <b>1,959</b>       | <b>877</b> | <b>283</b>            | <b>1,200</b> | <b>248</b> | <b>43,932</b> |
| Percent of Total                        | 0.6%              | 18.8%             | 27.7%                  | 4.7%                       | 2.1%            | 4.0%                          | 3.8%                       | 5.7%                         | 0.4%                         | 2.5%                | 3.7%                  | 17.7%              | 4.5%               | 2.0%       | 0.6%                  | 2.7%         | 0.6%       | 100.0%        |



TABLE 9B

APRIL 1, 1991 THROUGH MARCH 31, 1992  
CROSS TABULATION OF NATURE OF DISPUTE AND DISPOSITION

| Nature of Dispute                     | Conciliation | Med. Agreement | Med.- No Agreement | Arbitrated | Unamen for Mediation | Comp. Refuse to Med. | Respon refuse to Med. | Both refuse to Med. | Comp. No Show | Respond No Show | Both No Show | Complnt. Dismiss. | Other | Compl. | - Unable to Cont Respd. | Either | Undeslgnated | Totals |
|---------------------------------------|--------------|----------------|--------------------|------------|----------------------|----------------------|-----------------------|---------------------|---------------|-----------------|--------------|-------------------|-------|--------|-------------------------|--------|--------------|--------|
| Missing                               | 5            | 29             | 6                  | 1          | 2                    | 0                    | 1                     | 0                   | 5             | 5               | 22           | 2                 | 0     | 1      | 2                       | 0      | 30           | 111    |
| Aggravated Assault                    | 1            | 16             | 2                  | 0          | 11                   | 1                    | 3                     | 0                   | 1             | 1               | 5            | 0                 | 0     | 0      | 3                       | 0      | 0            | 44     |
| Aggravated Harassment                 | 63           | 419            | 33                 | 22         | 55                   | 56                   | 28                    | 2                   | 35            | 34              | 292          | 20                | 22    | 17     | 11                      | 10     | 6            | 1,125  |
| Animal Complaint                      | 25           | 39             | 2                  | 1          | 2                    | 4                    | 10                    | 0                   | 3             | 5               | 7            | 6                 | 4     | 1      | 2                       | 0      | 1            | 112    |
| Arson                                 | 0            | 0              | 0                  | 0          | 0                    | 0                    | 0                     | 0                   | 0             | 0               | 1            | 0                 | 0     | 0      | 0                       | 0      | 0            | 1      |
| Assault                               | 188          | 1,500          | 212                | 103        | 264                  | 100                  | 29                    | 6                   | 180           | 168             | 1,157        | 167               | 16    | 24     | 14                      | 12     | 10           | 4,150  |
| Behavior/Truancy                      | 64           | 184            | 24                 | 0          | 15                   | 14                   | 27                    | 2                   | 0             | 4               | 5            | 31                | 10    | 2      | 5                       | 1      | 3            | 391    |
| Breach of Contract                    | 2222         | 606            | 262                | 86         | 253                  | 87                   | 551                   | 24                  | 18            | 129             | 59           | 145               | 232   | 54     | 586                     | 39     | 24           | 5,377  |
| Burglary                              | 6            | 20             | 0                  | 11         | 4                    | 2                    | 2                     | 0                   | 0             | 1               | 5            | 2                 | 1     | 0      | 3                       | 0      | 0            | 57     |
| Criminal Misappropriation of Property | 11           | 34             | 6                  | 4          | 6                    | 1                    | 3                     | 0                   | 12            | 7               | 57           | 3                 | 1     | 0      | 7                       | 0      | 0            | 152    |
| Criminal Mischief                     | 56           | 359            | 40                 | 84         | 30                   | 22                   | 19                    | 3                   | 51            | 33              | 225          | 22                | 11    | 14     | 18                      | 14     | 3            | 1,004  |
| Criminal Tampering                    | 1            | 13             | 0                  | 1          | 1                    | 1                    | 0                     | 0                   | 1             | 0               | 11           | 1                 | 0     | 0      | 0                       | 0      | 0            | 30     |
| Criminal Trespass                     | 14           | 83             | 7                  | 6          | 10                   | 18                   | 4                     | 3                   | 4             | 5               | 41           | 5                 | 2     | 1      | 4                       | 2      | 1            | 210    |
| Custody/Support/ and Visitation       | 97           | 590            | 103                | 0          | 79                   | 31                   | 131                   | 28                  | 14            | 16              | 16           | 57                | 53    | 7      | 53                      | 14     | 11           | 1,300  |
| Divorce/Separation                    | 15           | 69             | 43                 | 0          | 7                    | 8                    | 26                    | 6                   | 1             | 1               | 4            | 30                | 17    | 3      | 11                      | 8      | 5            | 254    |
| Forgery                               | 0            | 8              | 1                  | 0          | 0                    | 0                    | 0                     | 0                   | 0             | 0               | 2            | 0                 | 0     | 0      | 1                       | 0      | 0            | 12     |
| Fraud-Bad Check                       | 152          | 53             | 16                 | 1          | 14                   | 12                   | 93                    | 1                   | 2             | 18              | 29           | 4                 | 2     | 1      | 65                      | 1      | 8            | 472    |
| Grand Larceny                         | 1            | 10             | 1                  | 2          | 1                    | 1                    | 0                     | 0                   | 0             | 2               | 1            | 0                 | 0     | 1      | 0                       | 0      | 0            | 20     |
| Harassment                            | 859          | 5,486          | 796                | 168        | 569                  | 459                  | 346                   | 36                  | 529           | 635             | 4,777        | 836               | 108   | 162    | 188                     | 89     | 42           | 16,085 |
| Housing Dispute                       | 1565         | 379            | 112                | 21         | 255                  | 146                  | 420                   | 11                  | 23            | 84              | 128          | 176               | 102   | 56     | 130                     | 32     | 33           | 3,673  |
| Interpersonal Dispute                 | 658          | 1,214          | 159                | 19         | 122                  | 107                  | 380                   | 26                  | 68            | 70              | 354          | 160               | 91    | 31     | 102                     | 21     | 38           | 3,620  |
| Larceny                               | 6            | 9              | 7                  | 0          | 4                    | 0                    | 9                     | 0                   | 4             | 2               | 5            | 3                 | 2     | 0      | 1                       | 1      | 0            | 53     |
| Menacing                              | 39           | 353            | 33                 | 13         | 35                   | 11                   | 6                     | 3                   | 39            | 37              | 303          | 35                | 2     | 5      | 4                       | 0      | 6            | 924    |
| Noise                                 | 74           | 330            | 40                 | 15         | 19                   | 11                   | 35                    | 0                   | 10            | 26              | 129          | 48                | 4     | 6      | 12                      | 0      | 3            | 762    |
| Personal/Real Property                | 370          | 268            | 144                | 41         | 71                   | 46                   | 295                   | 10                  | 13            | 39              | 44           | 79                | 29    | 19     | 145                     | 33     | 7            | 1,653  |
| Petit Larceny                         | 30           | 166            | 20                 | 19         | 9                    | 32                   | 22                    | 2                   | 20            | 29              | 88           | 15                | 4     | 7      | 17                      | 7      | 1            | 488    |
| PINS                                  | 7            | 40             | 4                  | 0          | 1                    | 1                    | 6                     | 0                   | 0             | 0               | 4            | 5                 | 0     | 0      | 1                       | 0      | 7            | 76     |
| Subtotal                              | 6,529        | 12,277         | 2,073              | 618        | 1,839                | 1,171                | 2,446                 | 163                 | 1,033         | 1,351           | 7,771        | 1,852             | 713   | 412    | 1,385                   | 284    | 239          | 42,156 |

(Continued on page 2 of Table 9)

PAGE 2 OF TABLE 9B

APRIL 1, 1991 THROUGH MARCH 31, 1992  
CROSS TABULATION OF NATURE OF DISPUTE AND DISPOSITION

| Nature of Dispute                      | Conciliation | Med. Agreement | Med.- No Agreement | Arbitrated | Unamen for Mediation | Comp. Refuse to Med. | Respond refuse to Med. | Both refuse to Med. | Comp. No Show | Respond No Show | Both No Show | Compl. Dismiss. | Other | Compl. | - Unable to Respd. | Cont Either | Undesignated | Totals |
|--|--------------|----------------|--------------------|------------|----------------------|----------------------|------------------------|---------------------|---------------|-----------------|--------------|-----------------|-------|--------|--------------------|-------------|--------------|--------|
| Criminal Possession of Stolen Property | 0            | 12             | 1                  | 8          | 2                    | 1                    | 1                      | 0                   | 0             | 2               | 6            | 0               | 1     | 0      | 0                  | 0           | 0            | 34     |
| Reckless Endangerment                  | 5            | 24             | 3                  | 0          | 7                    | 3                    | 1                      | 0                   | 0             | 0               | 12           | 2               | 1     | 1      | 3                  | 0           | 0            | 62     |
| Robbery                                | 2            | 4              | 0                  | 8          | 2                    | 0                    | 1                      | 0                   | 0             | 1               | 0            | 0               | 0     | 0      | 2                  | 0           | 0            | 20     |
| Theft of Services                      | 43           | 38             | 12                 | 1          | 5                    | 7                    | 17                     | 0                   | 2             | 6               | 6            | 4               | 12    | 1      | 38                 | 1           | 1            | 194    |
| Unauthorized Use of a Vehicle          | 5            | 17             | 2                  | 3          | 1                    | 0                    | 0                      | 0                   | 4             | 1               | 0            | 0               | 1     | 0      | 1                  | 2           | 0            | 37     |
| Vandalism                              | 2            | 11             | 2                  | 0          | 4                    | 0                    | 1                      | 0                   | 0             | 1               | 2            | 5               | 0     | 0      | 2                  | 0           | 0            | 30     |
| Violation of Town/City Ordinance       | 27           | 11             | 1                  | 0          | 3                    | 2                    | 3                      | 0                   | 0             | 0               | 0            | 2               | 10    | 1      | 3                  | 1           | 2            | 66     |
| Other                                  | 236          | 976            | 322                | 19         | 112                  | 58                   | 108                    | 13                  | 35            | 478             | 132          | 152             | 28    | 16     | 28                 | 9           | 29           | 2,751  |
| Mobile Home Disputes Only              |              |                |                    |            |                      |                      |                        |                     |               |                 |              |                 |       |        |                    |             |              |        |
| Equipment Dispute                      | 0            | 1              | 0                  | 0          | 0                    | 0                    | 0                      | 0                   | 0             | 0               | 0            | 0               | 0     | 0      | 0                  | 0           | 0            | 1      |
| Eviction                               | 1            | 3              | 0                  | 0          | 2                    | 0                    | 4                      | 0                   | 0             | 0               | 0            | 0               | 0     | 1      | 0                  | 0           | 0            | 11     |
| Fee Dispute                            | 25           | 5              | 2                  | 0          | 0                    | 0                    | 2                      | 0                   | 0             | 0               | 0            | 3               | 0     | 0      | 0                  | 0           | 0            | 37     |
| Habitability                           | 62           | 203            | 1                  | 14         | 0                    | 4                    | 4                      | 2                   | 0             | 0               | 1            | 5               | 1     | 0      | 0                  | 0           | 1            | 298    |
| Occupancy                              | 0            | 0              | 0                  | 0          | 0                    | 0                    | 0                      | 0                   | 0             | 0               | 0            | 1               | 0     | 0      | 0                  | 0           | 0            | 1      |
| Retaliation Dispute                    | 0            | 1              | 0                  | 0          | 0                    | 0                    | 1                      | 0                   | 0             | 0               | 0            | 0               | 0     | 0      | 0                  | 0           | 0            | 2      |
| Right To Sell                          | 1            | 7              | 3                  | 0          | 0                    | 0                    | 1                      | 0                   | 0             | 0               | 0            | 1               | 0     | 0      | 0                  | 0           | 0            | 13     |
| Rules & Regulations                    | 6            | 50             | 6                  | 0          | 0                    | 0                    | 7                      | 1                   | 0             | 0               | 0            | 1               | 1     | 0      | 0                  | 0           | 0            | 72     |
| Sublets                                | 0            | 1              | 0                  | 0          | 0                    | 0                    | 0                      | 0                   | 0             | 0               | 0            | 0               | 0     | 0      | 0                  | 0           | 0            | 1      |
| Subtotal                               | 415          | 1,364          | 355                | 53         | 138                  | 75                   | 151                    | 16                  | 41            | 489             | 159          | 176             | 55    | 20     | 77                 | 13          | 33           | 3,630  |
| GRAND TOTALS                           | 6,944        | 13,641         | 2,428              | 671        | 1,977                | 1,246                | 2,597                  | 179                 | 1,074         | 1,840           | 7,930        | 2,028           | 768   | 432    | 1,462              | 297         | 272          | 45,786 |
| Percent of Total                       | 15.2%        | 29.8%          | 5.3%               | 1.5%       | 4.3%                 | 2.7%                 | 5.7%                   | 0.4%                | 2.3%          | 4.0%            | 17.3%        | 4.4%            | 1.7%  | 0.9%   | 3.2%               | 0.6%        | 0.6%         | 100.0% |

TABLE 10A

## CROSS TABULATION OF RELATIONSHIP AND DISPOSITION - APRIL 1, 1990 THROUGH MARCH 31, 1991

| Relationship       | Unknown | Concili-<br>ated | Med.<br>Agree-<br>ment | Med.- No<br>Agree-<br>ment | Arbi-<br>trated | Unamen-<br>able | Compl.<br>Refuses<br>to Med. | Respond<br>Refuse<br>to Med. | Both<br>Refuse<br>to Med. | Compl.<br>No Show | Respond<br>No Show | Both<br>No Show | Compl.<br>Dismiss | Other | -Unable to Contact- |       |        | Total   |
|--------------------|---------|------------------|------------------------|----------------------------|-----------------|-----------------|------------------------------|------------------------------|---------------------------|-------------------|--------------------|-----------------|-------------------|-------|---------------------|-------|--------|---------|
|                    |         |                  |                        |                            |                 |                 |                              |                              |                           |                   |                    |                 |                   |       | Compl.              | Resp. | Either |         |
| Unknown            | 2       | 10               | 23                     | 6                          | 3               | 8               | 8                            | 5                            | 2                         | 4                 | 3                  | 21              | 10                | 1     | 1                   | 5     | 8      | 117     |
| Acquaintances      | 36      | 576              | 3,175                  | 450                        | 142             | 372             | 347                          | 238                          | 37                        | 342               | 472                | 2,083           | 473               | 141   | 73                  | 115   | 51     | 9,723   |
| Boy/Girlfriend     | 3       | 64               | 140                    | 11                         | 0               | 28              | 28                           | 14                           | 2                         | 8                 | 15                 | 98              | 32                | 4     | 3                   | 10    | 5      | 472     |
| Consumer/Merchant  | 26      | 2,198            | 430                    | 117                        | 232             | 90              | 112                          | 445                          | 24                        | 23                | 70                 | 90              | 111               | 248   | 20                  | 457   | 35     | 4,728   |
| Divorced           | 3       | 54               | 283                    | 68                         | 3               | 24              | 29                           | 67                           | 5                         | 11                | 15                 | 14              | 18                | 22    | 5                   | 18    | 5      | 622     |
| Employer/Employee  | 1       | 80               | 94                     | 22                         | 13              | 41              | 21                           | 68                           | 2                         | 4                 | 15                 | 67              | 21                | 4     | 2                   | 8     | 5      | 488     |
| Extended Family    | 4       | 72               | 158                    | 34                         | 18              | 25              | 18                           | 28                           | 6                         | 14                | 19                 | 172             | 38                | 5     | 5                   | 12    | 3      | 631     |
| Friend             | 2       | 178              | 612                    | 45                         | 33              | 25              | 71                           | 78                           | 8                         | 29                | 39                 | 231             | 64                | 14    | 14                  | 52    | 12     | 1,505   |
| Indiv./Corporation | 7       | 534              | 37                     | 18                         | 24              | 23              | 7                            | 83                           | 1                         | 3                 | 1                  | 4               | 24                | 18    | 2                   | 68    | 0      | 880     |
| Immediate Family   | 30      | 214              | 558                    | 85                         | 12              | 90              | 84                           | 130                          | 14                        | 28                | 45                 | 170             | 93                | 38    | 14                  | 40    | 21     | 1,840   |
| Landlord/Tenant    | 30      | 2,015            | 1,419                  | 397                        | 100             | 325             | 279                          | 575                          | 27                        | 171               | 235                | 841             | 284               | 118   | 63                  | 132   | 23     | 7,034   |
| Married            | 3       | 58               | 199                    | 43                         | 7               | 37              | 21                           | 52                           | 6                         | 7                 | 5                  | 62              | 52                | 39    | 1                   | 27    | 13     | 632     |
| Neighbor           | 40      | 625              | 3,149                  | 445                        | 214             | 377             | 380                          | 419                          | 25                        | 250               | 407                | 1,840           | 489               | 97    | 30                  | 99    | 32     | 8,928   |
| Other              | 24      | 240              | 552                    | 91                         | 13              | 84              | 51                           | 85                           | 7                         | 59                | 155                | 268             | 58                | 25    | 13                  | 22    | 8      | 1,715   |
| House/Roommate     | 1       | 27               | 71                     | 10                         | 8               | 11              | 11                           | 24                           | 0                         | 7                 | 4                  | 61              | 13                | 8     | 0                   | 9     | 9      | 274     |
| Separated          | 10      | 71               | 171                    | 40                         | 2               | 36              | 24                           | 38                           | 1                         | 9                 | 4                  | 13              | 29                | 18    | 6                   | 21    | 1      | 492     |
| Stranger           | 14      | 175              | 518                    | 97                         | 32              | 104             | 77                           | 80                           | 3                         | 98                | 95                 | 732             | 81                | 48    | 8                   | 50    | 4      | 2,212   |
| Ex-Boy/Girlfriend  | 11      | 175              | 604                    | 71                         | 48              | 62              | 97                           | 91                           | 6                         | 54                | 47                 | 418             | 71                | 35    | 23                  | 57    | 15     | 1,881   |
| TOTALS             | 247     | 7,388            | 12,180                 | 2,047                      | 902             | 1,742           | 1,655                        | 2,508                        | 174                       | 1,117             | 1,848              | 7,781           | 1,959             | 877   | 283                 | 1,200 | 248    | 43,932  |
| PERCENT OF TOTAL   | 0.56%   | 16.77%           | 27.72%                 | 4.66%                      | 2.05%           | 3.97%           | 3.77%                        | 5.71%                        | 0.40%                     | 2.54%             | 3.75%              | 17.71%          | 4.46%             | 2.00% | 0.64%               | 2.73% | 0.56%  | 100.00% |

TABLE 11A

## CROSS TABULATION OF REFERRAL SOURCE AND DISPOSITION - APRIL 1, 1990 THROUGH MARCH 31, 1991

| Referral Source    | Unknown | Concili-<br>ated | Med.<br>Agree-<br>ment | Med.- No<br>Agree-<br>ment | Arbi-<br>trated | Unamen-<br>able | Compl.<br>Refuses<br>to Med. | Respond<br>Refuse<br>to Med. | Both<br>Refuse<br>to Med. | Compl.<br>No Show | Respond<br>No Show | Both<br>No Show | Compl.<br>Dismiss | Other | -Unable to Contact- |       |        | Total   |
|--------------------|---------|------------------|------------------------|----------------------------|-----------------|-----------------|------------------------------|------------------------------|---------------------------|-------------------|--------------------|-----------------|-------------------|-------|---------------------|-------|--------|---------|
|                    |         |                  |                        |                            |                 |                 |                              |                              |                           |                   |                    |                 |                   |       | Compl.              | Resp. | Either |         |
| Unknown            | 1       | 8                | 2                      | 0                          | 1               | 1               | 2                            | 1                            | 0                         | 3                 | 0                  | 2               | 0                 | 0     | 0                   | 1     | 0      | 20      |
| Business/Corp.     | 0       | 32               | 10                     | 0                          | 1               | 5               | 1                            | 13                           | 1                         | 0                 | 0                  | 0               | 3                 | 1     | 0                   | 10    | 0      | 77      |
| County Courts      | 1       | 3                | 3                      | 0                          | 0               | 0               | 0                            | 1                            | 0                         | 0                 | 0                  | 0               | 0                 | 2     | 0                   | 0     | 0      | 10      |
| Other Court        | 2       | 5                | 7                      | 4                          | 0               | 2               | 1                            | 0                            | 0                         | 1                 | 0                  | 0               | 2                 | 2     | 0                   | 0     | 0      | 27      |
| City Courts        | 88      | 1,645            | 7,367                  | 1,255                      | 508             | 1,113           | 1,640                        | 459                          | 63                        | 878               | 1,160              | 6,885           | 890               | 266   | 133                 | 208   | 113    | 23,683  |
| Family Courts      | 2       | 48               | 480                    | 107                        | 1               | 39              | 18                           | 40                           | 10                        | 23                | 11                 | 21              | 14                | 23    | 2                   | 25    | 8      | 870     |
| Town/Village Court | 6       | 202              | 459                    | 140                        | 18              | 41              | 111                          | 221                          | 22                        | 31                | 27                 | 17              | 50                | 47    | 32                  | 98    | 24     | 1,548   |
| District Attorney  | 1       | 114              | 368                    | 59                         | 44              | 28              | 81                           | 82                           | 9                         | 68                | 59                 | 104             | 97                | 50    | 13                  | 135   | 15     | 1,323   |
| Div. of Housing    | 1       | 228              | 184                    | 15                         | 0               | 2               | 2                            | 45                           | 2                         | 2                 | 1                  | 1               | 27                | 3     | 5                   | 0     | 0      | 496     |
| Legal Aid          | 2       | 204              | 37                     | 8                          | 1               | 8               | 20                           | 70                           | 1                         | 2                 | 3                  | 1               | 28                | 8     | 2                   | 21    | 2      | 417     |
| Media              | 6       | 183              | 25                     | 18                         | 1               | 14              | 13                           | 69                           | 2                         | 2                 | 16                 | 3               | 20                | 8     | 4                   | 28    | 1      | 381     |
| Other              | 11      | 135              | 127                    | 29                         | 2               | 22              | 22                           | 52                           | 0                         | 8                 | 10                 | 14              | 23                | 11    | 0                   | 14    | 4      | 482     |
| Private Agency     | 21      | 1,818            | 68                     | 13                         | 185             | 30              | 25                           | 87                           | 1                         | 1                 | 7                  | 6               | 27                | 203   | 2                   | 213   | 3      | 2,708   |
| Police             | 18      | 418              | 637                    | 88                         | 48              | 78              | 381                          | 294                          | 25                        | 45                | 98                 | 359             | 270               | 60    | 30                  | 128   | 47     | 3,024   |
| Private Attorney   | 1       | 57               | 58                     | 22                         | 7               | 12              | 16                           | 58                           | 0                         | 2                 | 2                  | 7               | 20                | 10    | 1                   | 17    | 3      | 289     |
| Probation          | 14      | 57               | 145                    | 28                         | 0               | 7               | 12                           | 38                           | 4                         | 0                 | 3                  | 8               | 24                | 5     | 2                   | 7     | 5      | 357     |
| Public Agency      | 21      | 687              | 300                    | 75                         | 13              | 91              | 72                           | 242                          | 8                         | 2                 | 124                | 9               | 132               | 40    | 13                  | 67    | 4      | 1,880   |
| Public Defender    | 0       | 4                | 0                      | 0                          | 0               | 0               | 2                            | 2                            | 0                         | 0                 | 0                  | 0               | 0                 | 1     | 0                   | 0     | 0      | 9       |
| Religious          | 0       | 6                | 3                      | 0                          | 0               | 2               | 1                            | 2                            | 0                         | 1                 | 1                  | 0               | 2                 | 1     | 0                   | 0     | 0      | 19      |
| School             | 10      | 207              | 1,083                  | 55                         | 2               | 28              | 12                           | 43                           | 10                        | 1                 | 4                  | 6               | 33                | 15    | 4                   | 8     | 4      | 1,523   |
| Sheriff            | 4       | 48               | 17                     | 4                          | 2               | 4               | 7                            | 29                           | 1                         | 1                 | 1                  | 2               | 11                | 4     | 3                   | 9     | 0      | 147     |
| State Police       | 0       | 11               | 9                      | 0                          | 0               | 0               | 2                            | 17                           | 2                         | 0                 | 0                  | 0               | 6                 | 0     | 0                   | 2     | 1      | 50      |
| Walk-In            | 39      | 1,290            | 797                    | 131                        | 74              | 217             | 204                          | 644                          | 13                        | 52                | 121                | 338             | 279               | 119   | 37                  | 213   | 16     | 4,584   |
| TOTALS             | 247     | 7,388            | 12,180                 | 2,047                      | 902             | 1,742           | 1,655                        | 2,508                        | 174                       | 1,117             | 1,848              | 7,781           | 1,959             | 877   | 283                 | 1,200 | 248    | 43,932  |
| PERCENT OF TOTAL   | 0.56%   | 16.77%           | 27.72%                 | 4.66%                      | 2.05%           | 3.97%           | 3.77%                        | 5.71%                        | 0.40%                     | 2.54%             | 3.75%              | 17.71%          | 4.46%             | 2.00% | 0.64%               | 2.73% | 0.56%  | 100.00% |

**TABLE 10B**  
**CROSS TABULATION OF RELATIONSHIP AND DISPOSITION - APRIL 1, 1991 THROUGH MARCH 31, 1992**

| Relationship            | Unknown      | Conciliated   | Med. Agreement | Med.-No Agreement | Arbitrated   | Unamenable   | Compl. Refuses to Med. | Respond Refuse to Med. | Both Refuse to Med. | Compl. No Show | Respond No Show | Both No Show  | Compl. Dismiss | Other        | -Unable to Contact- |              | Either       | Total          |
|-------------------------|--------------|---------------|----------------|-------------------|--------------|--------------|------------------------|------------------------|---------------------|----------------|-----------------|---------------|----------------|--------------|---------------------|--------------|--------------|----------------|
| Acquaintances           | 30           | 583           | 3,125          | 389               | 105          | 283          | 212                    | 238                    | 10                  | 303            | 297             | 2,598         | 383            | 87           | 115                 | 138          | 69           | 8,963          |
| Boy/Girlfriend          | 4            | 84            | 138            | 18                | 9            | 32           | 14                     | 17                     | 0                   | 9              | 11              | 141           | 32             | 8            | 8                   | 7            | 5            | 513            |
| Client/Agency           | 0            | 0             | 0              | 0                 | 0            | 0            | 0                      | 1                      | 0                   | 0              | 0               | 0             | 0              | 0            | 0                   | 0            | 0            | 1              |
| Consumer/Merchant       | 32           | 1,878         | 588            | 200               | 85           | 189          | 114                    | 528                    | 19                  | 30             | 111             | 117           | 128            | 231          | 31                  | 521          | 38           | 4,584          |
| Divorced                | 2            | 58            | 237            | 89                | 8            | 38           | 18                     | 72                     | 10                  | 8              | 7               | 17            | 21             | 31           | 8                   | 28           | 5            | 627            |
| Employer/Employee       | 2            | 87            | 141            | 49                | 7            | 25           | 15                     | 78                     | 2                   | 12             | 42              | 112           | 27             | 10           | 5                   | 19           | 8            | 639            |
| Ex-Boy/Girlfriend       | 8            | 187           | 732            | 104               | 43           | 115          | 83                     | 108                    | 12                  | 85             | 82              | 687           | 91             | 18           | 24                  | 54           | 14           | 2,401          |
| Extended Family         | 2            | 52            | 248            | 47                | 21           | 38           | 28                     | 30                     | 3                   | 18             | 17              | 189           | 33             | 8            | 5                   | 18           | 3            | 755            |
| Friend                  | 4            | 208           | 688            | 88                | 34           | 53           | 35                     | 87                     | 5                   | 39             | 49              | 309           | 54             | 20           | 7                   | 40           | 20           | 1,718          |
| House/Roommate          | 1            | 34            | 71             | 6                 | 5            | 20           | 5                      | 18                     | 2                   | 6              | 3               | 63            | 8              | 3            | 3                   | 11           | 7            | 264            |
| Immediate Family        | 18           | 248           | 540            | 98                | 13           | 102          | 83                     | 130                    | 13                  | 42             | 31              | 185           | 109            | 38           | 18                  | 34           | 13           | 1,889          |
| Indiv./Corporation      | 1            | 907           | 28             | 57                | 6            | 123          | 20                     | 89                     | 4                   | 3              | 18              | 1             | 23             | 18           | 7                   | 95           | 2            | 1,380          |
| Landlord/Tenant         | 48           | 1,730         | 1,520          | 418               | 103          | 358          | 202                    | 598                    | 23                  | 152            | 227             | 742           | 338            | 127          | 68                  | 212          | 33           | 8,891          |
| Married                 | 8            | 85            | 207            | 82                | 3            | 59           | 15                     | 45                     | 12                  | 4              | 8               | 60            | 52             | 29           | 9                   | 22           | 13           | 873            |
| Neighbor                | 37           | 582           | 3,537          | 409               | 172          | 273          | 308                    | 383                    | 35                  | 247            | 349             | 1,910         | 488            | 83           | 71                  | 168          | 33           | 9,047          |
| Other                   | 57           | 254           | 1,073          | 327               | 32           | 183          | 47                     | 112                    | 11                  | 52             | 508             | 258           | 168            | 37           | 34                  | 27           | 13           | 3,169          |
| Separated               | 13           | 65            | 241            | 42                | 1            | 40           | 34                     | 55                     | 14                  | 4              | 8               | 22            | 31             | 20           | 11                  | 29           | 9            | 639            |
| Stranger                | 9            | 144           | 551            | 73                | 44           | 88           | 57                     | 52                     | 4                   | 84             | 74              | 521           | 50             | 26           | 12                  | 40           | 18           | 1,825          |
| <b>TOTALS</b>           | <b>272</b>   | <b>8,944</b>  | <b>13,841</b>  | <b>2,428</b>      | <b>871</b>   | <b>1,977</b> | <b>1,248</b>           | <b>2,597</b>           | <b>179</b>          | <b>1,074</b>   | <b>1,840</b>    | <b>7,930</b>  | <b>2,028</b>   | <b>768</b>   | <b>432</b>          | <b>1,462</b> | <b>297</b>   | <b>45,786</b>  |
| <b>PERCENT OF TOTAL</b> | <b>0.59%</b> | <b>15.17%</b> | <b>29.79%</b>  | <b>5.30%</b>      | <b>1.47%</b> | <b>4.32%</b> | <b>2.72%</b>           | <b>5.67%</b>           | <b>0.39%</b>        | <b>2.35%</b>   | <b>4.02%</b>    | <b>17.32%</b> | <b>4.43%</b>   | <b>1.68%</b> | <b>0.94%</b>        | <b>3.19%</b> | <b>0.65%</b> | <b>100.00%</b> |

**TABLE 11B**  
**CROSS TABULATION OF REFERRAL SOURCE AND DISPOSITION - APRIL 1, 1991 THROUGH MARCH 31, 1992**

| Referral Source         | Unknown      | Conciliated   | Med. Agreement | Med.-No Agreement | Arbitrated   | Unamenable   | Compl. Refuses to Med. | Respond Refuse to Med. | Both Refuse to Med. | Compl. No Show | Respond No Show | Both No Show  | Compl. Dismiss | Other        | -Unable to Contact- |              | Either       | Total          |
|-------------------------|--------------|---------------|----------------|-------------------|--------------|--------------|------------------------|------------------------|---------------------|----------------|-----------------|---------------|----------------|--------------|---------------------|--------------|--------------|----------------|
| Business/Corp.          | 0            | 170           | 8              | 4                 | 1            | 4            | 3                      | 11                     | 1                   | 0              | 1               | 0             | 1              | 7            | 0                   | 102          | 0            | 311            |
| Child/Adult Prot        | 0            | 5             | 5              | 0                 | 0            | 4            | 0                      | 2                      | 0                   | 0              | 0               | 0             | 1              | 0            | 0                   | 0            | 0            | 17             |
| City Courts             | 85           | 1,589         | 8,704          | 1,144             | 475          | 717          | 374                    | 492                    | 47                  | 851            | 784             | 5,541         | 728            | 185          | 185                 | 344          | 115          | 20,118         |
| County Courts           | 0            | 1             | 4              | 4                 | 2            | 1            | 1                      | 4                      | 0                   | 0              | 0               | 0             | 2              | 0            | 1                   | 1            | 0            | 21             |
| District Attorney       | 1            | 78            | 351            | 74                | 55           | 30           | 88                     | 70                     | 5                   | 80             | 49              | 67            | 62             | 20           | 14                  | 40           | 18           | 1,080          |
| Div. of Housing         | 4            | 73            | 283            | 10                | 14           | 0            | 4                      | 19                     | 4                   | 0              | 1               | 4             | 12             | 2            | 0                   | 0            | 0            | 430            |
| Family Courts           | 8            | 30            | 459            | 80                | 2            | 30           | 12                     | 45                     | 25                  | 23             | 14              | 27            | 30             | 33           | 9                   | 19           | 9            | 853            |
| Legal Aid               | 4            | 144           | 32             | 10                | 0            | 18           | 9                      | 83                     | 6                   | 1              | 4               | 3             | 21             | 7            | 3                   | 25           | 4            | 372            |
| Media                   | 8            | 148           | 50             | 12                | 0            | 23           | 11                     | 58                     | 1                   | 1              | 5               | 4             | 38             | 10           | 4                   | 37           | 3            | 409            |
| Other                   | 10           | 153           | 290            | 54                | 14           | 52           | 30                     | 68                     | 4                   | 38             | 138             | 208           | 41             | 28           | 8                   | 29           | 1            | 1,158          |
| Police                  | 20           | 520           | 1,811          | 218               | 49           | 397          | 312                    | 274                    | 17                  | 179            | 198             | 1,453         | 400            | 70           | 98                  | 180          | 57           | 6,051          |
| Private Agency          | 4            | 1,355         | 49             | 58                | 2            | 120          | 21                     | 83                     | 2                   | 3              | 2               | 3             | 31             | 178          | 2                   | 222          | 3            | 2,138          |
| Private Attorney        | 10           | 44            | 72             | 27                | 2            | 9            | 9                      | 50                     | 3                   | 1              | 14              | 4             | 11             | 18           | 6                   | 15           | 2            | 295            |
| Probation               | 9            | 47            | 159            | 22                | 0            | 18           | 13                     | 48                     | 4                   | 2              | 5               | 10            | 28             | 7            | 5                   | 16           | 8            | 397            |
| Public Agency           | 37           | 888           | 907            | 282               | 8            | 201          | 59                     | 382                    | 10                  | 14             | 451             | 8             | 228            | 53           | 12                  | 97           | 5            | 3,812          |
| Public Defender         | 0            | 2             | 0              | 1                 | 0            | 0            | 5                      | 3                      | 0                   | 0              | 0               | 0             | 2              | 0            | 2                   | 0            | 0            | 15             |
| Religious               | 0            | 19            | 12             | 2                 | 0            | 2            | 0                      | 4                      | 0                   | 0              | 1               | 0             | 2              | 2            | 1                   | 2            | 0            | 47             |
| School                  | 11           | 315           | 1,080          | 72                | 1            | 15           | 13                     | 58                     | 8                   | 3              | 8               | 14            | 28             | 30           | 2                   | 11           | 5            | 1,872          |
| Sheriff                 | 4            | 48            | 17             | 2                 | 0            | 3            | 15                     | 21                     | 1                   | 1              | 0               | 1             | 11             | 4            | 3                   | 10           | 2            | 141            |
| State Police            | 0            | 9             | 8              | 1                 | 0            | 1            | 2                      | 14                     | 0                   | 0              | 0               | 1             | 3              | 1            | 3                   | 1            | 1            | 45             |
| Town/Village Court      | 7            | 168           | 448            | 185               | 6            | 48           | 117                    | 194                    | 19                  | 22             | 20              | 10            | 20             | 38           | 53                  | 61           | 50           | 1,442          |
| Walk-In                 | 48           | 1,111         | 1,075          | 207               | 40           | 285          | 147                    | 637                    | 22                  | 77             | 139             | 569           | 332            | 101          | 43                  | 247          | 18           | 5,098          |
| Unrecorded              | 28           | 9             | 19             | 1                 | 0            | 3            | 1                      | 3                      | 0                   | 0              | 0               | 3             | 0              | 0            | 0                   | 3            | 0            | 68             |
| <b>TOTALS</b>           | <b>272</b>   | <b>8,944</b>  | <b>13,841</b>  | <b>2,428</b>      | <b>871</b>   | <b>1,977</b> | <b>1,248</b>           | <b>2,597</b>           | <b>179</b>          | <b>1,074</b>   | <b>1,840</b>    | <b>7,930</b>  | <b>2,028</b>   | <b>768</b>   | <b>432</b>          | <b>1,462</b> | <b>297</b>   | <b>45,786</b>  |
| <b>PERCENT OF TOTAL</b> | <b>0.59%</b> | <b>15.17%</b> | <b>29.79%</b>  | <b>5.30%</b>      | <b>1.47%</b> | <b>4.32%</b> | <b>2.72%</b>           | <b>5.67%</b>           | <b>0.39%</b>        | <b>2.35%</b>   | <b>4.02%</b>    | <b>17.32%</b> | <b>4.43%</b>   | <b>1.68%</b> | <b>0.94%</b>        | <b>3.19%</b> | <b>0.65%</b> | <b>100.00%</b> |

TABLE 12A

APRIL 1, 1990 THROUGH MARCH 31, 1991  
CROSS TABULATION OF TYPE OF DISPUTE AND DISPOSITION

| Case Disposition    | Civil  | Percent | Criminal<br>Felony | Percent | Criminal<br>Misd-<br>meanor | Percent | Juvenile | Percent | Unknown | Percent | Civil-<br>Mobile<br>Home | Percent | Total  | Percent |
|---------------------|--------|---------|--------------------|---------|-----------------------------|---------|----------|---------|---------|---------|--------------------------|---------|--------|---------|
| Unknown             | 110    | 0.7%    | 2                  | 1.1%    | 95                          | 0.4%    | 34       | 1.5%    | 5       | 4.5%    | 1                        | 0.2%    | 247    | 0.6%    |
| Conciliated         | 5,418  | 34.7%   | 21                 | 11.9%   | 1,328                       | 5.2%    | 333      | 14.9%   | 17      | 15.5%   | 249                      | 49.6%   | 7,366  | 16.8%   |
| Mediated w/Agreem   | 2,594  | 16.6%   | 56                 | 31.8%   | 8,036                       | 31.8%   | 1,299    | 57.9%   | 37      | 33.6%   | 158                      | 31.5%   | 12,180 | 27.7%   |
| Mediated w/ No Agr  | 626    | 4.0%    | 3                  | 1.7%    | 1,323                       | 5.2%    | 82       | 3.7%    | 2       | 1.8%    | 11                       | 2.2%    | 2,047  | 4.7%    |
| Arbitrated          | 388    | 2.5%    | 30                 | 17.0%   | 467                         | 1.8%    | 14       | 0.6%    | 3       | 2.7%    | 0                        | 0.0%    | 902    | 2.1%    |
| Unamenable          | 540    | 3.5%    | 5                  | 2.8%    | 1,128                       | 4.5%    | 62       | 2.8%    | 3       | 2.7%    | 4                        | 0.8%    | 1,742  | 4.0%    |
| Compl. Refuses to   | 894    | 5.7%    | 12                 | 6.8%    | 707                         | 2.8%    | 31       | 1.4%    | 9       | 8.2%    | 2                        | 0.4%    | 1,655  | 3.8%    |
| Respond. Refuses to | 1,849  | 11.9%   | 9                  | 5.1%    | 534                         | 2.1%    | 69       | 3.1%    | 7       | 6.4%    | 40                       | 8.0%    | 2,508  | 5.7%    |
| Both Refuse to Medi | 87     | 0.6%    | 1                  | 0.6%    | 73                          | 0.3%    | 12       | 0.5%    | 0       | 0.0%    | 1                        | 0.2%    | 174    | 0.4%    |
| Compl. No Show      | 105    | 0.7%    | 7                  | 4.0%    | 988                         | 3.9%    | 12       | 0.5%    | 4       | 3.6%    | 1                        | 0.2%    | 1,117  | 2.5%    |
| Respond. No Show    | 318    | 2.0%    | 4                  | 2.3%    | 1,300                       | 5.1%    | 24       | 1.1%    | 0       | 0.0%    | 0                        | 0.0%    | 1,646  | 3.7%    |
| Both No Show        | 303    | 1.9%    | 7                  | 4.0%    | 7,310                       | 28.9%   | 147      | 6.6%    | 10      | 9.1%    | 4                        | 0.8%    | 7,781  | 17.7%   |
| Compl. Dismisses Ca | 734    | 4.7%    | 11                 | 6.3%    | 1,123                       | 4.4%    | 59       | 2.6%    | 8       | 7.3%    | 24                       | 4.8%    | 1,959  | 4.5%    |
| Other               | 518    | 3.3%    | 4                  | 2.3%    | 315                         | 1.2%    | 32       | 1.4%    | 4       | 3.6%    | 4                        | 0.8%    | 877    | 2.0%    |
| Unable to Contact C | 132    | 0.8%    | 0                  | 0.0%    | 138                         | 0.5%    | 10       | 0.4%    | 0       | 0.0%    | 3                        | 0.6%    | 283    | 0.6%    |
| Unable to Contact R | 856    | 5.5%    | 4                  | 2.3%    | 323                         | 1.3%    | 16       | 0.7%    | 1       | 0.9%    | 0                        | 0.0%    | 1,200  | 2.7%    |
| Unable to Contact E | 125    | 0.8%    | 0                  | 0.0%    | 117                         | 0.5%    | 6        | 0.3%    | 0       | 0.0%    | 0                        | 0.0%    | 248    | 0.6%    |
| TOTALS              | 15,597 | 100%    | 176                | 100%    | 25,305                      | 100%    | 2,242    | 100%    | 110     | 100%    | 502                      | 100%    | 43,932 | 100%    |

TABLE 12B

APRIL 1, 1991 THROUGH MARCH 31, 1992  
CROSS TABULATION OF TYPE OF DISPUTE AND DISPOSITION

| Case Disposition            | Civil         | Percent     | Criminal<br>Felony | Percent     | Criminal<br>Misd-<br>meanor | Percent     | Juvenile     | Percent     | Unknown    | Percent     | Civil-<br>Mobile | Percent     | Total         | Percent     |
|-----------------------------|---------------|-------------|--------------------|-------------|-----------------------------|-------------|--------------|-------------|------------|-------------|------------------|-------------|---------------|-------------|
| Conciliated                 | 5,314         | 27.4%       | 21                 | 9.4%        | 1,129                       | 4.9%        | 385          | 16.2%       | 82         | 22.0%       | 13               | 5.8%        | 6,944         | 15.2%       |
| Mediated with Agreement     | 3,962         | 20.5%       | 94                 | 42.2%       | 7,974                       | 34.3%       | 1,314        | 55.3%       | 232        | 62.2%       | 65               | 29.1%       | 13,641        | 29.8%       |
| Mediated w/ No Agreement    | 1,182         | 6.1%        | 9                  | 4.0%        | 1,153                       | 5.0%        | 72           | 3.0%        | 4          | 1.1%        | 8                | 3.6%        | 2,428         | 5.3%        |
| Arbitrated                  | 186           | 1.0%        | 50                 | 22.4%       | 408                         | 1.8%        | 10           | 0.4%        | 14         | 3.8%        | 3                | 1.3%        | 671           | 1.5%        |
| Unamenable                  | 914           | 4.7%        | 7                  | 3.1%        | 1,010                       | 4.4%        | 42           | 1.8%        | 0          | 0.0%        | 4                | 1.8%        | 1,977         | 4.3%        |
| Compl. Refuses to Mediate   | 733           | 3.8%        | 5                  | 2.2%        | 467                         | 2.0%        | 32           | 1.3%        | 4          | 1.1%        | 5                | 2.2%        | 1,246         | 2.7%        |
| Respond. Refuses to Mediate | 2,078         | 10.7%       | 4                  | 1.8%        | 425                         | 1.8%        | 65           | 2.7%        | 19         | 5.1%        | 6                | 2.7%        | 2,597         | 5.7%        |
| Both Refuse to Mediate      | 117           | 0.6%        | 2                  | 0.9%        | 46                          | 0.2%        | 10           | 0.4%        | 4          | 1.1%        | 0                | 0.0%        | 179           | 0.4%        |
| Compl. No Show              | 164           | 0.8%        | 1                  | 0.4%        | 876                         | 3.8%        | 24           | 1.0%        | 0          | 0.0%        | 9                | 4.0%        | 1,074         | 2.3%        |
| Respond. No Show            | 790           | 4.1%        | 5                  | 2.2%        | 1,008                       | 4.3%        | 23           | 1.0%        | 0          | 0.0%        | 14               | 6.3%        | 1,840         | 4.0%        |
| Both No Show                | 676           | 3.5%        | 4                  | 1.8%        | 6,966                       | 30.0%       | 235          | 9.9%        | 0          | 0.0%        | 49               | 22.0%       | 7,930         | 17.3%       |
| Compl. Dismisses Case       | 969           | 5.0%        | 6                  | 2.7%        | 978                         | 4.2%        | 57           | 2.4%        | 11         | 2.9%        | 7                | 3.1%        | 2,028         | 4.4%        |
| Other                       | 559           | 2.9%        | 1                  | 0.4%        | 165                         | 0.7%        | 40           | 1.7%        | 0          | 0.0%        | 3                | 1.3%        | 768           | 1.7%        |
| Unable to Contact Compl.    | 226           | 1.2%        | 3                  | 1.3%        | 195                         | 0.8%        | 6            | 0.3%        | 0          | 0.0%        | 2                | 0.9%        | 432           | 0.9%        |
| Unable to Contact Respond.  | 1195          | 6.2%        | 6                  | 2.7%        | 233                         | 1.0%        | 26           | 1.1%        | 0          | 0.0%        | 2                | 0.9%        | 1,462         | 3.2%        |
| Unable to Contact Either    | 170           | 0.9%        | 1                  | 0.4%        | 117                         | 0.5%        | 9            | 0.4%        | 0          | 0.0%        | 0                | 0.0%        | 297           | 0.6%        |
| Undesignated                | 139           | 0.7%        | 4                  | 1.8%        | 65                          | 0.3%        | 28           | 1.2%        | 3          | 0.8%        | 33               | 14.8%       | 272           | 0.6%        |
| <b>TOTALS</b>               | <b>19,374</b> | <b>100%</b> | <b>223</b>         | <b>100%</b> | <b>23,215</b>               | <b>100%</b> | <b>2,378</b> | <b>100%</b> | <b>373</b> | <b>100%</b> | <b>223</b>       | <b>100%</b> | <b>45,786</b> | <b>100%</b> |

*APPENDIX A*

*Community Dispute Resolution Centers*

*By County*

NEW YORK STATE COMMUNITY DISPUTE RESOLUTION CENTERS

Albany County

Sheri Lynn Dwyer, Director  
Albany Dispute Mediation Program  
130 Ontario Street  
Albany, New York 12206  
(518) 463-3686 Fax #(518) 463-3680

Allegany County

Judith A. Peter, Director  
Richard Nowak, Coordinator  
Dispute Settlement Center of  
Allegany County  
110 West State Street  
Olean, New York 14760  
(716) 373-5133

Broome County

Karen Monaghan, Director\*  
ACCORD  
The Cutler House  
834 Front Street  
Binghamton, New York 13905  
(607) 724-5153

Cattaraugus County

Judith A. Peter, Director  
Richard Nowak, Coordinator  
Dispute Settlement Center of  
Cattaraugus County  
110 West State Street  
Olean, New York 14760  
(716) 373-5133

Cayuga County

John W. McMullen, Director  
Cayuga County Dispute  
Resolution Center, Inc.  
9021 North Seneca Street  
Weedsport, New York 13166  
(315) 834-6881

Chautauqua County

Judith A. Peter, Director  
Betty Lou Blixt, Coordinator  
Dispute Settlement Center of  
Chautauqua County  
Jamestown Municipal Building  
300 East Third Street  
Jamestown, New York 14701  
(716) 664-4223

Chemung County

David Rynders, Esq., Director\*  
Neighborhood Justice Project  
325 Lake Street  
Elmira, New York 14901  
(607) 734-3338/Fax #(607) 734-6512

Chenango County

Michael Haehnel, Director  
Dispute Resolution Center  
For Chenango County  
27 West Main Street  
Norwich, New York 13815  
(607) 336-5442

Clinton County

Kyle Blanchfield, J.D., Director  
Al Sobol, Coordinator  
Northern New York Centers For  
Conflict Resolution, Inc.  
Clinton County Government Center  
P.O. Box 1018  
Plattsburgh, New York 12901  
(518) 565-4827

Columbia County

Ann Engel, Director  
Common Ground  
802 Columbia Street  
Hudson, New York 12534  
(518) 828-4615

Cortland County

John McCullough, Director  
Cathy Diekmann, Coordinator  
Cortland County NEW JUSTICE  
111 Port Watson Street  
Cortland, New York 13045  
(607) 753-6952

Delaware County

Michael Haehnel, Director\*  
Ruth Hanson, Coordinator  
Delaware County Dispute  
Resolution Center  
72 Main Street  
Delhi, New York 13753  
(607) 746-6392/746-7345

Dutchess County

Terry Funk-Antman, Director  
Community Dispute Resolution Center  
327 Mill Street  
Poughkeepsie, New York 12601  
(914) 471-7213

Erie County

Judith A. Peter, Director\*  
Coordinator  
Dispute Settlement Ctr., Regional Ofc.  
346 Delaware Avenue  
Buffalo, New York 14202  
(716) 856-7180/Fax #716 - 856-7287  
ext. 288 - Judith Peter  
ext. 287 - David Polino

Essex County

Kyle Blanchfield, J.D., Director  
David Anderson, Coordinator  
Northern New York Center For  
Conflict Resolution, Inc.  
Essex County Center  
Hubbard Hall, P.O. Box 595  
Elizabethtown, New York 12932  
(518) 873-9910

Franklin County

Kyle Blanchfield, J.D., Director  
Margaret Payment, Coordinator  
Northern New York Centers For  
Conflict Resolution, Inc.  
60 Pine Street  
Tupper Lake, New York 12986  
(518) 359-2175 or  
(518) 483-7498 Malone

Fulton/Montgomery Counties

Judith Reichenenthal, Director\*  
Tri-County Mediation Center  
1 Kimball Street  
Amsterdam, New York 12010  
(518) 842-4202

Genesee County\*\*

Judith A. Peter, Director  
Coordinator  
Dispute Settlement Center of  
Genesee County  
Batavia City Hall  
Main Street  
Batavia, New York 14020  
(716) 343-8180 x 250

Graene County

Ann Engel, Director  
Judith Clearwater, Coordinator  
Common Ground  
2 Franklin Street  
Catskill, New York 12414  
(518) 943-9205

Hamilton County

Kyle Blanchfield, J.D., Director  
Toni E. Morrison, Coordinator  
The Village Hall  
Elm Lake Road, P.O. Box 471  
Speculator, New York 12164  
(518) 548-8213

Herkimer County

Annamarie Adams, Director  
Community Dispute Resolution Program  
c/o Catholic Family and Community  
Services  
61 West Street  
Ilion, New York 13357  
(315) 894-9917

\*Administrator's Office

\*\*Call Toll Free within Western New York (716 area code) 1-800-828-5000.



Jefferson County

Camie E. Baker, Director\*  
Jeff-Lewis Mediation Center  
500 Woolworth Building  
Watertown, New York 13601  
(315) 785-0333

Lewis County

Camie E. Baker, Director  
Jeff-Lewis Mediation Center  
5402 Dayan Street  
Lowville, New York 13367  
(315) 376-7991

Livingston County

Andrew Thomas, Executive Director  
Letitia J. Rosenthal, Coordinator  
Center for Dispute Settlement, Inc.  
Livingston Co. Satellite Ofc.  
4241 Lakeville Road  
Geneseo, New York 14454  
(716) 243-4410

Madison County

John McCullough, Director  
Cathy Diekmann, Coordinator  
Madison Co. NEW JUSTICE Conflict  
Resolution Services, Inc.  
120 East Center Street  
Canastota, New York 13032  
(315) 697-3809

Monroe County

Andrew Thomas, Executive Director\*  
David Sheffer, Coordinator  
Center for Dispute Settlement, Inc.  
242 Andrews St., Suite 400  
Rochester, New York 14604-1144  
(716) 546-5110/Fax #(716) 546-4391

Nassau County

Rebecca Bell, Director\*  
E.A.C., Inc.  
Mediation Alternative Project  
1 East Old Country Road  
Suite 420  
Carle Place, New York 11514  
(516) 741-5580 or  
Stacy Ramis-Nigro, Coordinator  
MAP Mediation Center  
50 Clinton Street, Suite 101  
Hempstead, New York 11550  
(516) 489-7733

NEW YORK CITYNew York & Bronx Counties

David Adams, Esq., Director\*  
Albert Pitter, Bronx Coordinator  
Claude Frazier, Coordinator  
IMCR Dispute Resolution Center  
425 West 144th Street, 4th Fl.  
P.O. Box 15  
New York, New York 10031  
(212) 690-5700/Fax #(212) 690-5707

Manhattan (IMCR)

David Adams, Esq., Director  
Arthur Toole, Coordinator  
Summons Part of Criminal Court  
346 Broadway, Room 151  
New York, New York 10013  
(212) 233-2405/Fax# (212) 571-0754

Northern Manhattan

Mary Grateaux, Director  
Washington Heights-Inwood Coalition  
652 West 187th Street  
New York, New York 10033  
(212) 781-6722

Kings & Queens Counties

Mary Fritz, Director\*  
Victim Services Agency  
2 Lafayette Street  
New York, New York 10007  
(212) 577-7700/Fax #212 - 385-0331

Kings County - VSA

Mary Fritz, Director  
Gerry Roberts, Coordinator  
Brooklyn Mediation Center  
210 Joralemon Street, Room 618  
Brooklyn, New York 11201  
(718) 834-6671

Queens County - (VSA)

Mary Fritz, Director  
James Goulding, Coordinator  
Queens Mediation Center  
91-31 Queens Blvd., Rm. 412  
Emigrant Bank Building  
Elmhurst, New York 11373  
(718) 424-4100

Richmond County

Dominick Brancato, Director  
Staten Island Community  
Resolution Center  
42 Richmond Terrace  
Staten Island, New York 10301  
(718) 720-9410/Fax #(718) 876-6068

Niagara County

Judith A. Peter, Director  
Ernest Fera, Coordinator  
Dispute Settlement Center of  
Niagara County  
2201 Pine Avenue  
Niagara Falls, N.Y. 14301  
(716) 282-3381

Oneida County

Francis Grates, Director  
Oneida County Justice Center  
Utica Community Action  
214 Rutger Street  
Utica, New York 13501  
(315) 797-5335

Onondaga County

John McCullough, Director\*  
NEW JUSTICE Conflict Resolution  
Services, Inc.  
210 East Fayette Street  
Lafayette Bldg., 7th Floor  
Syracuse, New York 13202  
(315) 471-4676

Onondaga County

Philip Moses, Director  
Dispute Resolution Center  
Volunteer Center, Inc.  
Onondaga County Civic Center  
12th Floor  
Syracuse, New York 13202  
(315) 435-3053

Ontario County

Andrew Thomas, Executive Director  
Bonnie Pauley, Coordinator  
Center for Dispute Settlement  
110 Exchange Street  
Geneva, New York 14456  
(315) 789-0364 or 1-800-862-4733

Orange County

Roz Magidson, Director\*  
Orange County Mediation  
Project, Inc.  
180 Main Street  
Goshen, New York 10924  
(914) 294-8082

Orleans County\*\*

Judith A. Peter, Director  
Susan Lang, Coordinator  
Dispute Settlement Center of  
Orleans County  
Orleans Co. Administration Bldg.  
Route 31  
Albion, New York 14411  
(716) 439-6684

Oswego County

John McCullough, Director  
Martha Marshall, Coordinator  
Oswego Co. NEW JUSTICE Conflict  
Resolution Services, Inc.  
198 West First Street  
Oswego, New York 13126  
(315) 342-3092

Otsego County

Barbara Potter, Director  
Mediation Services, Inc.  
48 Dietz Street  
Suite 1-Front  
Oneonta, New York 13820  
(607) 433-1672

Putnam County

Roz Magidson, Director  
Michele Curtis, Coordinator  
Putnam County Mediation Program  
P.O. Box 776  
Carmel, New York 10512  
(914) 225-9555

Rensselaer County

Geri de Seve, Director  
Community Dispute Settlement Prog.  
12 King Street  
Troy, New York 12180  
(518) 274-5920

Rockland County

Cort Engelken, Director  
VCS Center for Conflict  
Resolution  
Volunteer Counseling Service  
151 South Main Street  
New City, New York 10956  
(914) 634-5729

St. Lawrence County

Kyle Blanchfield, J.D., Director\*  
Elaine Noble, Coordinator  
Northern New York Centers for  
Conflict Resolution, Inc.  
P.O. Box 12  
Canton, New York 13617  
(315) 386-3275/Fax #(315) 386-1162

Saratoga County

Sister Charla Commins, CSW, Director  
Lee Goodspeed, Coordinator  
Saratoga Mediation Services  
368 Broadway, Rm. 17  
Saratoga Springs, N.Y. 12866  
(518) 584-6361

Schenectady County

Megan Callahan, Director  
Peg Alheim, Coordinator  
Dispute Resolution Program  
Law, Order & Justice Center  
144 Barrett Street  
Schenectady, N.Y. 12305  
(518) 346-1281/Fax #(518) 346-1311

Schoharie County

Judith Reichenenthal, Director  
John Berdy, Coordinator  
Tri-County Mediation Center at  
Schoharie County Community  
Action Program  
Shoppers Mart Plaza  
East Main Street  
Cobleskill, New York 12043  
(518) 234-2568

Schuyler County

David Rynders, Esq., Director  
Neighborhood Justice Project  
P.O. Box 366  
111 9th Street  
Watkins Glen, N.Y. 14891  
(607) 535-4757

Seneca County

Andrew Thomas, Executive Director  
Bonnie Pauley, Coordinator  
Center for Dispute Settlement, Inc.  
110 Exchange Street  
Geneva, New York 14456  
(315) 789-0364 or 1-800-862-4733

Steuben County

David Rynders, Esq., Director  
Eileen Cleary, Coordinator  
The Neighborhood Justice  
Project of the Southern Tier  
147 East Second Street  
Corning, New York 14830  
(607) 936-8807

Suffolk County

Rebecca Bell, Director  
Susan Carpenter, Coordinator  
E.A.C., Inc.  
Mediation Alternative Project  
395 Oser Avenue  
Smithtown, New York 11788  
(516) 231-0115

Sullivan County

Clare Danielsson, Ph.D., Director  
Ulster-Sullivan Mediation, Inc.  
P.O. Box 786  
Monticello, New York 12701  
(914) 794-3377

Tioga County

Karen Monaghan, Director  
Trusha VanderVaart, Coordinator  
ACCORD  
77 North Avenue  
Owego, New York 13827  
(607) 687-4864

Tompkins County

Judith Saul, Director  
Community Dispute Resolution Ctr.  
124 The Commons  
Ithaca, New York 14850  
(607) 273-9347

Ulster County

Clare Danielsson, Ph.D., Director\*  
Ulster-Sullivan Mediation, Inc.  
150 Kisor Road  
Highland, New York 12528  
(914) 691-6944

Warren County

Sister Charla Commins, CSW, Director  
Judy Wood, Coordinator  
Warren County Mediation Services  
65 Ridge Street  
Glens Falls, New York 12801  
(518) 793-3587

Washington County

Sister Charla Commins, CSW, Director  
Judy Wood, Coordinator  
Washington County Mediation Services  
4 North Street  
Granville, New York 12832  
(518) 642-1237

Wayne County

Andrew Thomas, Executive Director  
Anne Pokras, Coordinator  
Center for Dispute Settlement, Inc.  
Wayne County Satellite Office  
7368 Route 31  
Lyons, New York 14489  
(315) 946-5700

Westchester County

Judith Nevins, Director  
Westchester Mediation Center of  
CLUSTER  
201 Palisade Avenue  
Box 281  
Yonkers, New York 10703  
(914) 963-6500

Wyoming County\*\*

Judith A. Peter, Director  
Coordinator  
Dispute Resolution Center of  
Wyoming County  
Batavia City Hall  
Main Street  
Batavia, New York 14020  
1-800-828-5000

Yates County

Andrew Thomas, Executive Director  
Bonnie Pauley, Coordinator  
Center for Dispute Settlement, Inc.  
110 Exchange Street  
Geneva, New York 14456  
(315) 789-0364 or 1-800-862-4733

COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM  
UNIFIED COURT SYSTEM STATE OF NEW YORK  
ALFRED E. SMITH OFFICE BUILDING, P.O. BOX 7039  
ALBANY, NY 12225  
(518) 473-4160  
THOMAS F. CHRISTIAN, Ph.D., DIRECTOR  
Fax No. (518) 473-6753