U.S. Department of Justice Office of Justice Programs Office of Juvenile Justice and Delinquency Prevention



"I appreciate getting announcements about research reports via e-mail."

> —W. William Minor, Professor Department of Sociology Northern Illinois University

"As a teacher and recipient of OJJDP publications, I want you to know how informative, enlightening, and useful these publications are to both me and my students."

> Alice Grover, Assistant Professor Communications Department Somerset Community College

# Juvenile Justice Justice Clearinghouse

"The information is very helpful and informative. . . . I look forward to continuing to receive your publications, referrals, and technical assistance. THANK YOU!!"

> —Officer Gregory R. Milatz 34th Judicial District Court State of Michigan



Juvenile justice professionals and others concerned about the Nation's youth need accurate, up-to-date information to help them address the problems of juvenile delinquency and child victimization. To develop effective initiatives, policymakers and practitioners must have reliable data and a thorough knowledge of what works and what doesn't.

# Meeting the information needs of the juvenile justice field.

The Juvenile Justice Clearinghouse (JJC), a component of the National Criminal Justice Reference Service (NCJRS), has been meeting the information needs of the juvenile justice field since 1979. The Office of Juvenile Justice and Delinguency Prevention (OJJDP) established JJC to provide individuals and organizations with easy access to a comprehensive collection of information and resources on juvenile justice topics. Through print and other media, JJC offers the latest research findings, descriptions of promising programs, publications on youth-related issues, practical guides and manuals, announcements of funding opportunities. and other useful resources-all prepared by the Nation's foremost experts in juvenile iustice and related issues.

## Put JJC To Work for You

Although print publications are the cornerstone of JJC's information services, our dedicated Clearinghouse staff can provide the information you need in a variety of ways. JJC's team of juvenile justice professionals are ready to:

- Answer your questions over the phone or via e-mail.
- Mail you publications or videotapes.
- Perform customized literature searches.
- Compile information packages.
- Provide statistics and technical assistance using online resources.
- Direct you to OJJDP's home page on the Internet.
- Search for additional resources.
- Fax you the documents you need.
- Refer you to the appropriate grantee, contractor, or agency.

JJC has the information you need, when and where you need it.

## Join Your Colleagues and Participate in OJJDP's Information Network

#### Stay Informed by Joining OJJDP's Mailing List

Join almost 100,000 of your colleagues on OJJDP's mailing list. When you register with OJJDP, you will receive the bimonthly *NCIRS Catalog*, which highlights publications and resources from OJJDP and the other agencies within the Office of Justice Programs; a subscription to *Juvenile Justice*, a periodical published three times each year; and other OJJDP publications related to your specified areas of interest. Registration is easy: look for the OJJDP exhibit or table at conferences, register online at the OJJDP Web site, or request a registration form by telephone, e-mail, or fax on demand.

#### Subscribe to JUVJUST: A Free, Informative E-Mail Service

Become one of more than 5,000 juvenile justice professionals who subscribe to JUVJUST and receive announcements containing the latest information from OJJDP and the juvenile justice field, including notices of newly released publications, current grants and funding opportunities, and upcoming conferences.

Offering easy access to a comprehensive collection of information and resources on juvenile justice topics.

#### Access More Than 300 OJJDP Publications

OJJDP currently offers more than 300 publications covering a broad range of topics related to juvenile justice, delinquency prevention, and missing and exploited children, including Fact Sheets, Bulletins, Reports, Summaries, and Portable Guides. Videotapes and other multimedia products are also available.

# Contribute to the NCJRS Library and Abstracts Database

The National Criminal Justice Reference Service (NCJRS) library and NCJRS Abstracts Database contain more than 150,000 publications, including reports, articles, and audiovisual products published in the United States and other countries over the past 25 years (more than 40,000 are specifically devoted to juvenile justice issues). Contribute copies of your gaency's or organization's publications. training curriculums, videotapes, and other information resources to JJC so they can be added to the collection. Your resources will be abstracted and included in the library and Abstracts Database where they can be identified through searches of the database (which can be searched online, on CD-ROM, or, upon request, by Clearinghouse staff).

#### Check Out OJJDP's Informative Web Site

OJJDP's home page at **www.ojjdp.ncjrs.org** gives you instant access to the following links:

- About OJJDP includes the text of OJJDP's authorizing legislation and contact information for OJJDP staff.
- JJ Facts & Figures contains a statistical briefing book and other data-related resources.
- Highlights showcases time-sensitive opportunities, new features of the Web site, and new sources of information.
- Grants & Funding supplies notices and application forms for grants and funding opportunities.
- Resources details State, national, and international resources related to juvenile justice.
- Programs describes OJJDP-sponsored programs.
- **Publications** provides links to full-text documents in several electronic forms.
- Calendar of Events presents schedules of upcoming conferences, training sessions, and workshops.

Providing information from the Nation's foremost experts in juvenile justice and related issues.

#### **Connect With Your Colleagues**

Through JJC, OJJDP can support your agency's conferences, workshops, training sessions, and other networking and outreach activities. JJC can promote your future juvenile justice events through our online Calendar of Events. Our conference support activities include exhibiting at your event, providing publications for display or distribution, and conducting presentations.

#### Join the Criminal Justice Editors' Group

If your agency or organization produces a newsletter, journal, or other periodical, join the Criminal Justice Editors' Group, an association of 120 editors of periodicals addressing criminal and juvenile justice and drug policy issues. Information, including copies of recently released publications from partnering agencies and group members, is provided to the members on a monthly basis for possible inclusion in their periodicals. JJC can also provide your publication with articles on specific topics, products, and services and camera-ready copy for dropin announcements.

#### Give Us Your Feedback To Help Us Serve You Better!

In addition to providing you with top-notch service, our Clearinghouse staff will periodically ask you for a minute of your time to answer a few questions or complete a quality assurance survey. These surveys are just one means to ensure that the services and resources JJC provides meet your information needs. Please let us know when a job is well done or how we could have served you better. Your feedback makes a difference!

# JJC . . .

- Answers more than 70,000 requests for information annually, via phone, fax, mail, and e-mail.
- Distributes more than 5 million OJJDP publications annually.
- Maintains a document collection and database of more than 40,000 juvenile justice titles.
- Supports OJJDP's Web site, where you can download OJJDP publications and subscribe to JUVJUST, OJJDP's e-mail information resource.
- Attends and supports more than 200 conferences each year, distributing OJJDP publications and providing information to nearly 100,000 people.



**U.S. Department of Justice** 

Office of Justice Programs Office of Juvenile Justice and Delinquency Prevention

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### **Quick Reference Guide to OJJDP's Information Network**

Assistance, publications, and more information about the Office of Juvenile Justice and Delinquency Prevention, the Juvenile Justice Clearinghouse, and available resources are easy to obtain.

**Juvenile Justice Clearinghouse** P.O. Box 6000 Rockville, MD 20849-6000 Phone: 800-638-8736 (see voice menu options for details) (to order publications by title or NCJ number) Fax: 410-792-4358 Fax: 301-519-5600 (for other assistance) E-mail: puborder@ncjrs.org (to order publications by title or NCJ number) E-mail: askncjrs@ncjrs.org (for other assistance) E-mail: tellncjrs@ncjrs.org (to provide comments and feedback) Internet: www.ojjdp.ncjrs.org (to access OJJDP's online resources)

**Note:** Please include your contact information (name, address, telephone and fax numbers, and e-mail) in any mail, fax, or e-mail correspondence or request.

#### **TTY Services**

TTY services are available for deaf and hard of hearing people at 877–712–9279 (toll free) or 301–947–8374 (local).

#### **Voice Menu Options**

Clearinghouse staff are available Monday through Friday between 8:30 a.m. and 7 p.m. ET to assist you when you call our toll free number 800–638–8736. Voice menu options allow you to direct your call to the staff member best suited to handle your request. Whether you wish to request a specific publication (by title or NCJ number), ask for assistance with a specific issue related to juvenile justice, or provide feedback regarding NCJRS publications and services, JJC staff will be there to help. OJJDP funding notices and applications, Fact Sheets, and Bulletins can be faxed 24 hours a day, 7 days a week (except Thursdays between 8 and 9 a.m. ET, while the system undergoes maintenance) by selecting the fax-on-demand menu option.

#### **JUVJUST Listserv**

Subscribe to JUVJUST, OJJDP's e-mail information resource, by completing the following steps:

Send an e-mail message to listproc@ncjrs.org.

Leave the subject line blank.

Type subscribe juvjust your name in the body of the message.

If you need technical assistance, please send an e-mail to askncjrs@ncjrs.org.